



## PERTH & KINROSS INTEGRATION JOINT BOARD

23 March 2018

### WINTER PLAN 2017/18 UPDATE

Report by Chief Officer

#### **PURPOSE OF REPORT**

This report is to provide an update to the Integrated Joint Board on the actions and the additional resources invested in, to ensure effective levels of capacity to support continued service delivery in order to minimise any potential disruption to services, patients and carers during the winter period of 2017/18.

#### **1. RECOMMENDATION(S)**

It is recommended that the Integrated Joint Board:

- Note and support the plans put in place for the Perth & Kinross Health & Social Care Partnership during the Winter/Festive period (November 2017 to March 2018).
- Request a detailed report in June 2018 which will provide the Partnership's performance during the Festive and full winter period.

#### **2. BACKGROUND**

Perth & Kinross Health & Social Care Partnership submitted to the Integrated Joint Board in November 2017 the Partnership's Winter Plan 2017/18 for approval. The plan provided information on the focussed approach to the planning for the additional pressures and business continuity challenges that could potentially be faced during the winter period, which is an annual requirement from the Scottish Government. .

The plan is a whole system health and social care response to ensure NHS Tayside and Health & Social Care Partnerships meet the needs of Tayside's population. In particular, the frail elderly and those who are acutely ill over the winter period.

In December 2017 the Scottish Government announced additional funding to support winter resilience and implementation of the recommendations from the Public Holiday Review Report to strengthen resilience across Health & Social Care Services. NHS Tayside's NRAC allocation was £627,688.

The Scottish Government outlined a number of key areas of focus in order for health boards and its partners to provide an optimal service over winter, specifically the weekends and the festive period, which include maintaining effective discharges and appropriate admission avoidance by ensuring the following:

- Targeting secure additional staffing to create extra capacity and resilience across social, primary, secondary, independent and third sector care services.
- Weekend and festive period patient discharges, increased to normal weekday levels, given the evidence about the impact of reduced weekend and particularly long weekend discharging.
- Ensuring that staff across acute, social and primary care are aware of staffing levels available over weekends in order to maintain effective patient discharge and admission avoidance.
- Optimise level of diagnostic, pharmacy, OT/physio and non clinical services (portering and cleaning) to promote early appropriate intervention and appropriate discharge.
- Ensure effective local messages via staff, signposting and local media about using OOH/MIU/NHS 24/Pharmacy as an alternative to attending hospital, where appropriate.

Following this announcement, Health & Social Care Partnerships in collaboration with NHS Tayside and Acute Sector clinicians put in place Influenza Like Illness (ILI) business continuity plans and bed capacity plans for Perth Royal Infirmary and Ninewells. This was to put in place actions to support not only the winter planning requirements but also the predicted increase in influenza like illness, and weather related falls and accidents.

### **3. PROGRESS**

Perth & Kinross Health & Social Care Partnership put in place the following key actions to ensure the continued delivery of services in order to meet the potential additional pressures and challenges for Winter 2017/18.

- Updated business continuity management arrangements/plans to manage and mitigate against any key disruptions including the impact of severe weather.
- Ensured staffing cover within the Discharge Hub (health and social work) in Perth Royal Infirmary over the public holiday period to ensure continued effective admission and discharge processes.
- Invested in additional GP ward round cover for Perth & Kinross Community Hospitals over the 4 day shut down periods of Xmas and New Year and continued this investment during January for 7 day cover.

- Provided a local directory of services to inform public and staff how to access key services during the festive period.
- The Locality Management Teams identified those most at risk / isolated in the community to anticipate their support requirements during this period.
- Provided additional investment into 7 day working for community services (Allied Health Professionals, District Nursing, Social Work, Rapid Response, Older People Community Mental Health Teams etc) to support assessment and discharge to improve hospital flow and patient care and experience.
- Invested in staffing additional inpatient beds in Crieff Community Hospital and Tay Ward to support capacity and flow through Perth Royal Infirmary.
- Business continuity team put in place to report daily on delayed discharge, service capacity and staff absence/issues due to Influenza like illness.

As at the end of January 2018, the Partnership have projected an investment of approximately £140k to ensure provision of additional cover over the Festive and Winter Period.

#### 4. CONCLUSION

This report provides the Integrated Joint Board with information on the key actions and additional investment that the Partnership has put in place over the Winter Period of 2017/18. This was to ensure effective levels of capacity was in place to support continued service delivery in order to minimise any potential disruption to services, patients and carers during the winter period of 2017/18.

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**NOTE:** No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any material extent in preparing this report.