

PERTH AND KINROSS COUNCIL

Scrutiny Committee – 30 November 2016

Perth and Kinross Annual Performance Report 2015/16

Report by the Depute Chief Executive, (Environment
Sustainability, Strategic and Entrepreneurial Development)

This annual report provides an overview of how the Council and the Community Planning Partnership has performed against the shared strategic objectives for Perth and Kinross as set out within the Single Outcome Agreement 2013-2023 and the Council's Corporate Plan 2013-2018, for the period 1 April 2015 to 31 March 2016.

1 BACKGROUND/ MAIN ISSUES

- 1.1 The Annual Performance Report 2015/16 is an important statement of progress made by the Council and the Community Planning Partnership (CPP) during the last year, towards achieving the shared strategic objectives for Perth and Kinross, and in meeting the Council's statutory duty to deliver best value. It provides elected members and officers across the Perth and Kinross CPP with a clear understanding of performance achieved, and our success in working together to make a positive difference to people's lives.
- 1.2 It is a key mechanism for reporting on our performance to the Scottish Government and to the public. As well as the document itself, a range of supporting performance information is available and accessible to the public online, [click here](#).
- 1.3 Maintaining a strong and effective performance management framework is critical to the success of the Council and CPP in improving priority areas and delivering better outcomes for our communities.
- 1.4 The format of this report follows the more visually engaging style adopted for the 2014/15 Annual Performance Report, (report number 15/416) with performance reported via colour coded charts, and case studies. This revised format received positive feedback from recipients of last year's report.

2. PROPOSALS

- 2.1 Progress against each of the strategic objectives is summarised within the report and contains the following:
 - **Key performance messages** – gives a clear sense of what difference we have made in priority areas. Key performance highlights quickly identify the major successes, whilst the accompanying narrative provides a more rounded view of performance. Where benchmarking information is available, reference has been made to our position nationally. The case studies give greater detail about significant areas of work.

- **How we are improving over time** – A range of information has been presented where it is available and/ or where we are confident that the data is accurate and comparable rather than just over a three year period.
- **What our customers are saying** – Feedback comes from a variety of sources, including the Council's Resident's Survey.
- **Priorities for improvement** – The information presented within the report demonstrates the positive impact that our work is having on communities. However, there are areas where we need to do more. The report clearly states what those improvement priorities are going forward.

- 2.2 The nature of the Community Planning public performance landscape is changing, with the introduction of the Community Empowerment (Scotland) Act 2015. The Act states that the Community Planning Partnerships (CPPs) must publish a Local Outcomes Improvement Plan (LOIP) for the local authority area by October 2017. The Act also requires CPPs to publish locality plans for areas identified as experiencing inequalities.
- 2.3 In terms of performance reporting, the draft Guidance on the Act states that the LOIP should state clearly and specifically what will be different for communities as long-term outcomes in 10 years, and the contributory incomes, indicators and targets by which progress towards these will be demonstrated over the short (1 year) and medium (3 years) terms. Indicators would reflect what communities say is important to them, and would be based on national evidence about which factors have the greatest impact on improving life outcomes.
- 2.4 In developing the LOIP we also have the opportunity to ensure that our performance reporting is accessible and transparent, by considering how the public will be made aware of the difference being made over the course of the plan. These changes will be reflected in future Community Planning reporting arrangements.
- 2.5 Currently the Annual Performance Report (APR) includes a section on the Council's progress with meeting its Best Value duties. At the Council meeting on 22 June 2016, a Business Plan for the Council was approved, (Report Number: 16/283) which sets out how the Council will be organised to deliver for the future, including meeting its Best Value requirements. The Business Plan also sets out an approach to governance including scheduled updates to Committee on progress with the Plan. Rather than duplicate reporting on Best Value through the Annual Performance Report and Business Plan progress reports, it is proposed to remove the Best Value section from future APR reports. By removing this section from the APR, which is more specifically related to the Council, this has the advantage of making the APR more balanced between the contributions of the CPP partners, and fits with the collective performance reporting under the new LOIP arrangements detailed in section 2.2.

3. CONCLUSION AND RECOMMENDATION

- 3.1 We continue to work towards our vision of delivering better outcomes for the people of Perth and Kinross and continue to be committed to delivering both the priorities detailed in the Community Plan/SOA and improved public services which meet the needs of our customers and communities. This Annual Performance Report provides a summary of the progress that is being made towards achieving this vision.
- 3.2 It is recommended that the Scrutiny Committee:
- i) Approves the Annual Performance Report for 2015/16;
 - ii) Notes that the report will be submitted to the Community Planning Partnership Board meeting on 2 December 2016.
 - iii) Agrees that reporting on the Council's Best Value duties will in future be presented through progress updates on the Council's Business Plan.

Author

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Approved

Name	Designation	Date
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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Single Outcome Agreement/Corporate Plan

- 1.1 This report supports the delivery of the Strategic Objectives within Community Plan/ Single Outcome Agreement 2013-23 and Corporate Plan 2013-18.

2. Resource Implications

Financial

- 2.1 Not applicable

Workforce

- 2.2 Not applicable

Asset Management (land, property, IT)

- 2.3 Not applicable

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:
- Assessed as not relevant for the purposes of EqIA

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. No further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

Sustainability

- 3.4 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.
- 3.5 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

Legal and Governance

Internal

- 3.6 The Head of Legal Services was consulted in the preparation of this report.

External

- 3.7 Community Planning Partners were fully engaged in the preparation of this report.

Risk

- 3.8 Not applicable.

4. Consultation

Internal

- 4.1 The Executive Officer Team, Senior Service Management Teams, Corporate Research and Information Manager, and Service Manager (Communities) were consulted in the preparation of this report.

External

- 4.2 No external consultation was required.

5. Communication

- 5.1 Communications will be carried out via the Council's Public Performance Reporting arrangement.

2. BACKGROUND PAPERS

- Report to Council on 7 October 2015, Annual Performance Report 14/15, report number: 15/416
- Report to Council on 22 June 2016; Perth and Kinross Council Business Plan; report number 16/283

3. APPENDICES

- Appendix 1 – Perth and Kinross Public Performance Report 2015/16