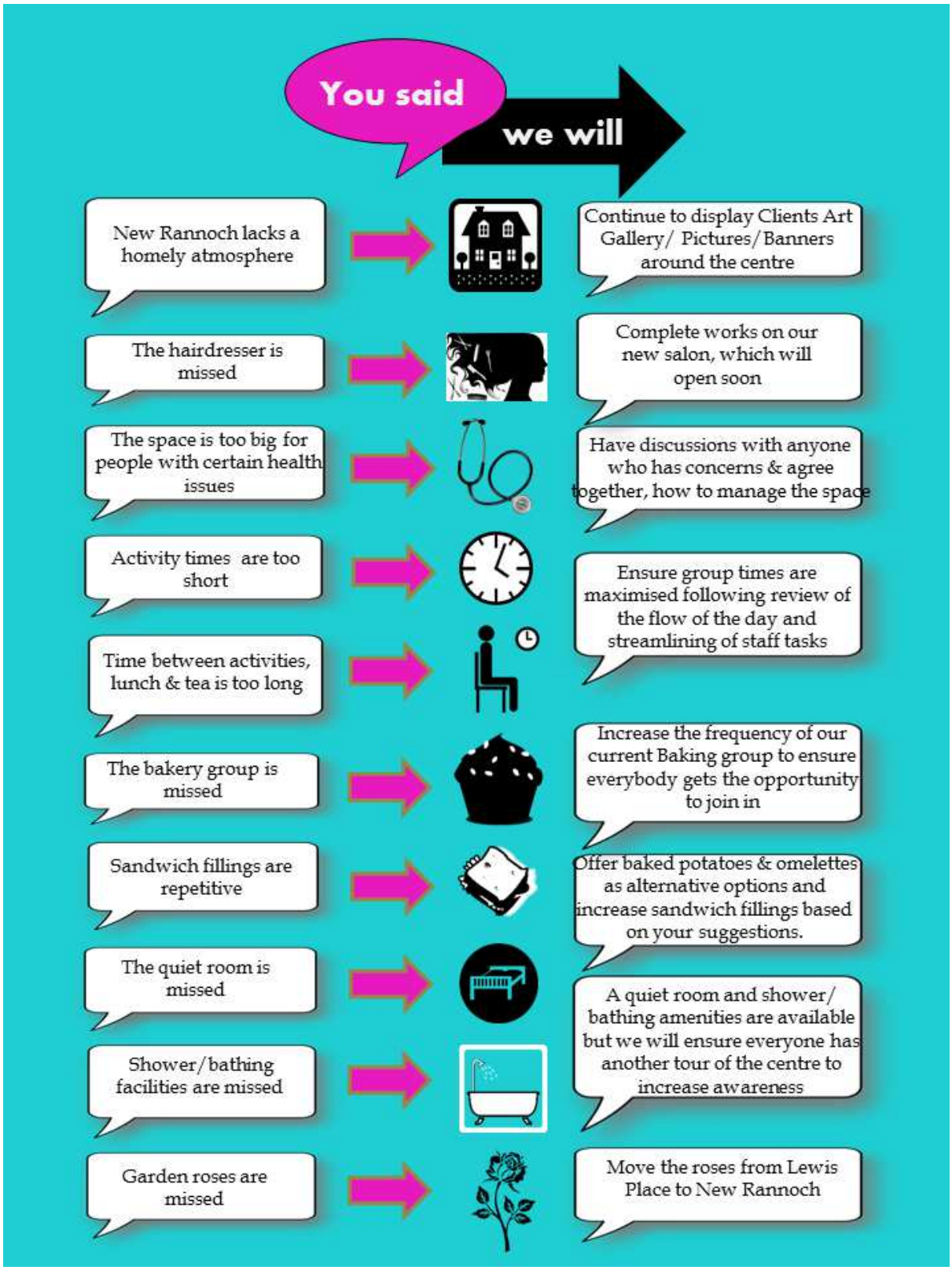
Appendix 2


You said
we will
New Rannoch lacks a homely atmosphere
Continue to display Clients Art Gallery/ Pictures/Banners around the centre
The hairdresser is missed
Complete works on our new salon, which will open soon
The space is too big for people with certain health issues
Have discussions with anyone who has concerns & agree together, how to manage the space
Activity times are too short
Ensure group times are maximised following review of the flow of the day and streamlining of staff tasks
Time between activities, lunch & tea is too long
The bakery group is missed
Increase the frequency of our current Baking group to ensure everybody gets the opportunity to join in
Sandwich fillings are repetitive
Offer baked potatoes & omelettes as alternative options and increase sandwich fillings based on your suggestions.
The quiet room is missed
A quiet room and shower/ bathing amenities are available but we will ensure everyone has another tour of the centre to increase awareness
Shower/bathing facilities are missed
Garden roses are missed
Move the roses from Lewis Place to New Rannoch