



Securing the future... • Improving services  
• Enhancing quality of life • Making the best use of public resources

Council Building  
2 High Street  
Perth  
PH1 5PH

09/06/2022

A hybrid meeting of the **Housing and Social Wellbeing Committee** will be held in the **Council Chambers (Hybrid)** on **Wednesday, 15 June 2022 at 10:00**.

If you have any queries please contact Committee Services on (01738) 475000 or email [Committee@pkc.gov.uk](mailto:Committee@pkc.gov.uk).

**THOMAS GLEN**  
Chief Executive

***Those attending the meeting are requested to ensure that all notifications are silent on their device and other devices are in silent mode.***

***Please note that the meeting will be broadcast online and recorded. The recording will be publicly available on the Council's website following the meeting.***

**Members:**

Councillor Tom McEwan (Convener)  
Councillor Sheila McCole (Vice-Convener)  
Councillor Jack Welch (Vice-Convener)  
Councillor Chris Ahern  
Councillor Peter Barrett  
Councillor Bob Brawn  
Councillor Rhona Brock  
Councillor Andy Chan  
Councillor Stewart Donaldson  
Councillor Michelle Frampton  
Councillor Ian James  
Councillor Brian Leishman  
Councillor Iain MacPherson  
Councillor Claire McLaren  
Councillor Frank Smith



## **Housing and Social Wellbeing Committee**

**Wednesday, 15 June 2022**

### **AGENDA**

***MEMBERS ARE REMINDED OF THEIR OBLIGATION TO DECLARE ANY FINANCIAL OR NON-FINANCIAL INTEREST WHICH THEY MAY HAVE IN ANY ITEM ON THIS AGENDA IN ACCORDANCE WITH THE COUNCILLORS' CODE OF CONDUCT.***

- 1 WELCOME AND APOLOGIES/SUBSTITUTES**
- 2 DECLARATIONS OF INTEREST**
- 3 MINUTE OF MEETING OF THE HOUSING AND COMMUNITIES COMMITTEE OF 23 MARCH 2022 FOR APPROVAL** **5 - 8**  
(copy herewith)
- 4 APPOINTMENT OF MEMBERS TO EXECUTIVE SUB-COMMITTEE OF HOUSING AND SOCIAL WELLBEING COMMITTEE**  
In terms of the Council's Scheme of Administration, the Committee is asked to appoint five members of the Committee to the Executive Sub-Committee.
- 5 POLICE AND FIRE REFORM: LOCAL SCRUTINY AND ENGAGEMENT**
- 5(i) SCOTTISH FIRE AND RESCUE SERVICE QUARTER 4 PERFORMANCE REPORT - 1 JANUARY - 31 MARCH 2022** **9 - 34**  
Report by Area Manager, Scottish Fire and Rescue Services (copy herewith 22/132)
- 5(ii) PERTH AND KINROSS LOCAL POLICING AREA QUARTER 4 POLICE REPORT - 1 JANUARY - 31 MARCH 2022** **35 - 80**  
Report by Chief Superintendent, Police Scotland (copy herewith 22/133)
- 6 COMMUNITY PLANNING PARTNERSHIP UPDATE** **81 - 86**  
Report by Head of Cultural and Community Services (copy herewith 22/134)
- 7 COMMUNITY EMPOWERMENT ANNUAL REPORT** **87 - 98**

Report by Head of Cultural and Community Services (copy herewith 22/135)

- 8 COMMUNITIES JOINT BUSINESS MANAGEMENT & IMPROVEMENT PLAN 2022/23 AND SERVICE ANNUAL PERFORMANCE REPORT 2021/22** **99 - 154**  
Report by Executive Director (Communities) (copy herewith 22/119)
- 9 EDUCATION AND CHILDREN'S SERVICES JOINT BUSINESS MANAGEMENT AND IMPROVEMENT PLAN 2022/23 AND SERVICE ANNUAL PERFORMANCE REPORT 2021/22**  
Report by Executive Director (Education and Children's Services) (copy to follow)
- 10 COMMUNITY PAYBACK ORDERS ANNUAL REPORT 2020-21** **155 - 172**  
Report by Executive Director (Education and Children's Services) (copy herewith 22/136)

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

## HOUSING AND COMMUNITIES COMMITTEE

Minute of meeting of the Housing and Communities Committee held virtually via Microsoft Teams on Wednesday 23 March 2022 at 9.30am.

Present: Councillors B Brawn, C Ahern, A Bailey, L Barrett, P Barrett, A Jarvis, I Massie, S McCole, T McEwan, C Shiers, F Smith, C Stewart and R Watters.

In Attendance: B Renton, Executive Director (Communities); C Mailer, Depute Director (Communities); E Ritchie, M Dow N Lennon, S Coyle, L Haxton and L Davison (all Communities) and A Taylor, A Brown, M Pasternak and L McGuigan (all Corporate and Democratic Services).

Also in Attendance: Chief Superintendent P Davison, Chief Inspector G Binnie, Chief Inspector T Leonard (all up to and including Item 5) (all Police Scotland) and; Area Manager S Wood and Group Commander E Baird (up to and including Item 5) (Scottish Fire and Rescue Service).

Councillor Brawn, Convener, Presiding.

The Convener led the discussion on Items 1-3 and 6-7, and the Vice-Convener on Items 4 and 5.

### 1. WELCOME AND APOLOGIES

The Convener welcomed all those present to the meeting. There were no apologies submitted.

### 2. DECLARATIONS OF INTEREST

Councillor C Ahern declared a Non-Financial interest in Item 9 as current Chair of the Community Justice Partnership.

### 3. MINUTE OF MEETING OF THE HOUSING AND COMMUNITIES COMMITTEE OF 10 NOVEMBER 2021 FOR APPROVAL AND SIGNATURE

The minute of meeting of the Housing and Communities Committee of 10 November 2021 was submitted, approved as a correct record and authorised for signature.

Prior to the commencement of the next item, the Convener referenced that this would be Chief Inspector Graham Binnie's last meeting of the Committee before taking up his new promoted post. He paid tribute to the role and substantial contribution Graham had made to the work of the Committee over the last two years and wished him well in his new role. He also welcomed Chief Inspector Tom Leonard to his first meeting.

### VICE-CONVENER TOOK THE CHAIR

#### **4. SCOTTISH FIRE AND RESCUE SERVICE QUARTER 3 PERFORMANCE REPORT – 1 OCTOBER 2021 TO 31 DECEMBER 2021**

There was submitted a report by Area Manager S Wood, Scottish Fire and Rescue Service (22/60) containing performance information relating to the third quarter, (1 October - 31 December 2021) of 2021/22 on the performance of the Scottish Fire and Rescue Service.

Area Manager Wood and Group Commander Baird answered members' questions thereon. The question and answer session can be viewed via the following **link**.

##### **Resolved:**

The update on operational and community safety engagement activities of the Scottish Fire and Rescue Service in the Perth and Kinross area during the period 1 October to 31 December 2021, be noted.

#### **5. PERTH AND KINROSS LOCAL POLICING AREA QUARTER 3 POLICE REPORT – 1 OCTOBER 2021 TO 31 DECEMBER 2021**

There was submitted a report by Chief Superintendent P Davison, Police Scotland 'D' Division (Tayside) (22/61) on the performance of Police Scotland against the local policing priorities for the Perth and Kinross area as set out in the Local Policing Plan for the third quarter, 1 October to 31 December 2021.

Chief Superintendent Davison, Chief Inspector Binnie and Chief Inspector Leonard answered members' questions thereon. The question and answer session can be viewed via the following **link**.

##### **Resolved:**

The update on performance of Police Scotland against the local policing priorities for the Perth and Kinross area during the period 1 October to 31 December 2021, be noted.

#### **CONVENER RE-TOOK THE CHAIR AT THIS POINT**

CHIEF SUPERINTENDENT P DAVISON, CHIEF INSPECTOR G BINNIE, CHIEF INSPECTOR T LEONARD, AREA MANAGER S WOOD AND GROUP COMMANDER E BAIRD ALL LEFT THE MEETING AT THIS POINT.

#### **6. COMMUNITY PLANNING PARTNERSHIP UPDATE**

There was submitted and noted a report by the Head of Culture and Community Services (22/62) providing an update on progress with Community Planning priorities since 10 November 2021.

##### **Resolved:**

The contents of Report 22/14, be noted.

L HAXTON LEFT THE MEETING AT THIS POINT.

## 7. GYPSY/TRAVELLER SITE TRANSFER REPORT

There was submitted a report by Depute Director (Communities) (22/63) (1) seeking approval to transfer Double Dykes, one of the two Council owned Gypsy/Traveller sites, from the General Fund to the Housing Revenue Account (HRA), subject to Scottish Government Ministerial consent; and (2) informing that ongoing engagement with the residents at the Council's second site at Bobbin Mill, will continue in order to establish their views and support on proposals to transfer their site to the HRA.

### **Resolved:**

- (i) Subject to the necessary Scottish Ministerial consent, the transfer of the Double Dykes site from the General Fund to the Housing Revenue Account (HRA), be approved.
- (ii) The ongoing dialogue and support as outlined in Section 3.5 for residents at Bobbin Mill and that a future report be submitted to Committee, be noted.

### **Post-Meeting Note:**

Following seeking the necessary Scottish Ministerial consent for the transfer of Double Dykes site from the General Fund to the Housing Revenue Account (HRA). Housing colleagues were advised by the Scottish Government's Housing and Social Justice Directorate that as a travelling persons' site is classed as social rented housing therefore falling within the remit of the general consent and as an appropriate level of consultation had taken place with tenant groups and interested parties there was no necessity to request the consent of the Scottish Ministers for the transfer.







**PERTH AND KINROSS COUNCIL  
HOUSING AND SOCIAL WELLBEING COMMITTEE**

**15 JUNE 2022**

**Report by Area Manager Stephen Wood, Local Senior Officer, Scottish Fire and  
Rescue Service (Report No. 22/132)**

**SUBJECT: FIRE AND RESCUE QUARTERLY PERFORMANCE REPORT**

**1 JANUARY TO 31 MARCH 2022**

**Abstract**

The Reports contain performance information relating to the fourth quarter (1 January – 31 March) of 2021-22 on the performance of the Scottish Fire and Rescue Service in support of Member scrutiny of local service delivery.

**1 PURPOSE OF THE REPORT**

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service, against the priorities, performance indicators and targets detailed within the Local Fire and Rescue Plan for Perth and Kinross 2020-23, to facilitate local scrutiny.

**2 RECOMMENDATIONS**

It is recommended that members:

Note, scrutinise and question the content of this report.

**3 FINANCIAL IMPLICATIONS**

None.

**4 PERFORMANCE**

- 4.1 A performance management framework has been developed to facilitate the monitoring of performance against the agreed priorities and outcomes ensuring effective targeting of resources and the principles of Best Value are met.
- 4.2 The Local Fire and Rescue Plan for Perth & Kinross 2020-23 was approved by the Housing and Communities Committee on the 2<sup>nd</sup> of December 2020.

- 4.3 The priorities and outcomes contained within the Local Fire and Rescue Plan reflect 'place' and the contribution of Scottish Fire and Rescue Service to the Perth and Kinross Community Plan (LOIP) 2017-27 and Community Planning Partnership.
- 4.4 In summary the following local priorities and targets are detailed within the plan:
- Priority 1 - Improving Fire Safety in the Home
  - Priority 2 - Improving Fire Safety and Resilience in the Business Community
  - Priority 3 - Minimising the Impact of Unintentional Harm
  - Priority 4 - Reducing Unwanted Fire Alarm Signals
  - Priority 5 - Reducing Deliberate Fires
  - Priority 6 - Effective Risk Management and Operational Preparedness
- 4.5 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. A performance summary and scorecard is detailed on page 6 of the report. In addition, further sections are included to provide Members with an overview of a range of notable incidents and events undertaken by the local personnel/stations in support of prevention activities and preparation for emergency response.

## **5 EQUALITY IMPACT ASSESSMENT**

- 5.1 Not applicable.

## **6 ENVIRONMENTAL ISSUES**

- 6.1 There are no environmental issues arising as a consequence of this report.

## **7 SUMMARY**

- 7.1 The attached report updates members regarding significant community safety engagement activities and operational matters; and gives context to the performance of the Scottish Fire and Rescue Service in the Perth and Kinross area.

**Area Manager Stephen Wood**  
**Local Senior Officer**  
**Perth & Kinross, Angus and Dundee**  
Fire and Rescue Headquarters  
Blackness Road,  
Dundee DD1 5PA



## QUARTERLY MONITORING REPORT

*Covering the activities and performance in support of the Local Fire and Rescue Plan for Perth & Kinross.*



**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland

**Quarter Four: 2021/22**

**Working together  
for a safer Scotland**



## **ABOUT THE STATISTICS IN THIS REPORT**

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the SFRS. This change of responsibility does not affect the status of the figures quoted in this and other SFRS reports presented to the Committee.

<b>TABLE OF CONTENTS</b>	<b>PAGE</b>
<b>Introduction</b>	5
<b>Quarterly Performance Summary</b>	6
<b>Quarterly Performance Highlights</b>	7
<b>Priority 1 - Improving Fire Safety in The Home</b>	8
HI 1 – Accidental Dwelling Fires (ADF)	8
HI 2 – ADF Fatal Casualties	8
HI 3 – ADF Non-Fatal Casualties	8
<b>Priority 2 - Improving Fire Safety and Resilience in the Business Community</b>	10
HI 4 - Non-Domestic Building Fires	10
HI 5 – Fatal Casualties in Non-Domestic Buildings	10
HI 6 – Non-Fatal Casualties in Non-Domestic Buildings	10
<b>Priority 3 - Minimising the Impact of Unintentional Harm</b>	12
HI 7 – Road Traffic Collision (RTC) Incidents	12
HI 8 – Fatal RTC Casualties	12
HI 9 – Non-Fatal RTC Casualties	12
<b>Priority 4 - Reducing Unwanted Fire Alarm Signals</b>	14
HI 10 – Unwanted Fire Alarm Signals (UFAS)	14
<b>Priority 5 - Reducing Deliberate Fires</b>	16
HI 11 – Deliberate Primary Fires	16
HI 12 – Deliberate Secondary Fires	16
<b>Priority 6 - Effective Risk Management and Operational Preparedness</b>	18
<b>Activity Update</b>	
APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT PROGRAMMES	19
APPENDIX 2: NOTABLE INCIDENTS / EVENTS	21

This page is intentionally blank

## INTRODUCTION

This quarter four monitoring report covers the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Perth & Kinross, namely:

- Priority 1 - Improving fire safety in the home
- Priority 2 - Improving fire safety and resilience in the business community
- Priority 3 - Minimising the impact of unintentional harm
- Priority 4 - Reducing unwanted fire alarm signals
- Priority 5 - Reducing deliberate fires
- Priority 6 - Effective risk management and operational preparedness













As well as supporting the six priorities in the Local Fire and Rescue Plan for Perth & Kinross, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Perth & Kinross Council Community Planning Partnership (CPP), as set out in the Perth & Kinross Community Plan (LOIP).

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Perth & Kinross area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.




The Perth & Kinross Council Housing and Communities Committee agreed the new Local Fire and Rescue Plan for Perth & Kinross on 2 December 2020, covering a three-year period. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set, and form the basis of this quarterly monitoring report.

## PERFORMANCE SUMMARY

The table below provides a summary of quarter four activity and year to date (YTD) performance against Headline Indicators and annual targets. It aims to provide, at a glance, our direction of travel during the current reporting year.

<p><b>HI 1</b> <b>Accident Dwelling Fires (ADF)</b></p>  <p><b>Q4 – 23 Incidents</b> <b>YTD – 97 Incidents</b> <b>Annual Target – 104 Incidents</b></p>	<p><b>HI 2</b> <b>ADF Fatal Casualties</b></p>  <p><b>Q4 – 1</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 3</b> <b>ADF Non-Fatal Casualties</b></p>  <p><b>Q4 – 5</b> <b>YTD – 17</b> <b>Annual Target – 18</b></p>
<p><b>HI 4</b> <b>Non-domestic Building fires</b></p>  <p><b>Q4 – 11 Incidents</b> <b>YTD – 47 Incidents</b> <b>Annual Target – 53 Incidents</b></p>	<p><b>HI 5</b> <b>Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 0</b></p>	<p><b>HI 6</b> <b>Non-Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>Q4 – 0</b> <b>YTD – 0</b> <b>Annual Target – 2</b></p>
<p><b>HI 7</b> <b>Road Traffic Collision (RTC) Incidents</b></p>  <p><b>Q4 – 20 Incidents</b> <b>YTD – 79 Incidents</b> <b>Annual Target – 83 Incidents</b></p>	<p><b>HI 8</b> <b>Fatal RTC Casualties</b></p>  <p><b>Q4 – 1</b> <b>YTD – 5</b> <b>Annual Target – 0</b></p>	<p><b>HI 9</b> <b>Non-Fatal RTC Casualties</b></p>  <p><b>Q4 – 13</b> <b>YTD – 50</b> <b>Annual Target – 70</b></p>
<p><b>HI 10</b> <b>Unwanted Fire Alarm Signals</b></p>  <p><b>Q4 – 159 Incidents</b> <b>YTD – 667 Incidents</b> <b>Annual Target – 528 Incidents</b></p>	<p><b>HI 11</b> <b>Deliberate Primary Fires</b></p>  <p><b>Q4 – 4 Incidents</b> <b>YTD – 27 Incidents</b> <b>Annual Target – 29 Incidents</b></p>	<p><b>HI 12</b> <b>Deliberate Secondary Fires</b></p>  <p><b>Q4 – 13 Incidents</b> <b>YTD – 82 Incidents</b> <b>Annual Target – 80 Incidents</b></p>

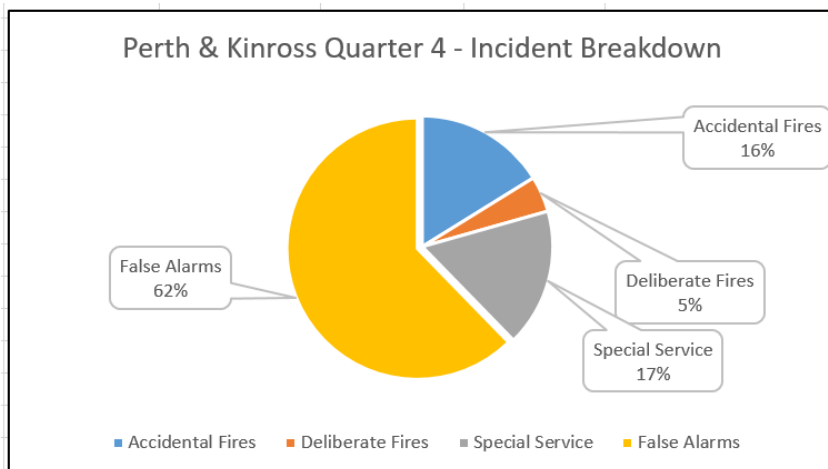
### Year-to-Date Legend

	Below headline target
	Less than 10% above headline target
	More than 10% above headline target



## PERFORMANCE HIGHLIGHTS

During Quarter four (January - March) the SRFS attended a total of 467 incidents across Perth & Kinross.

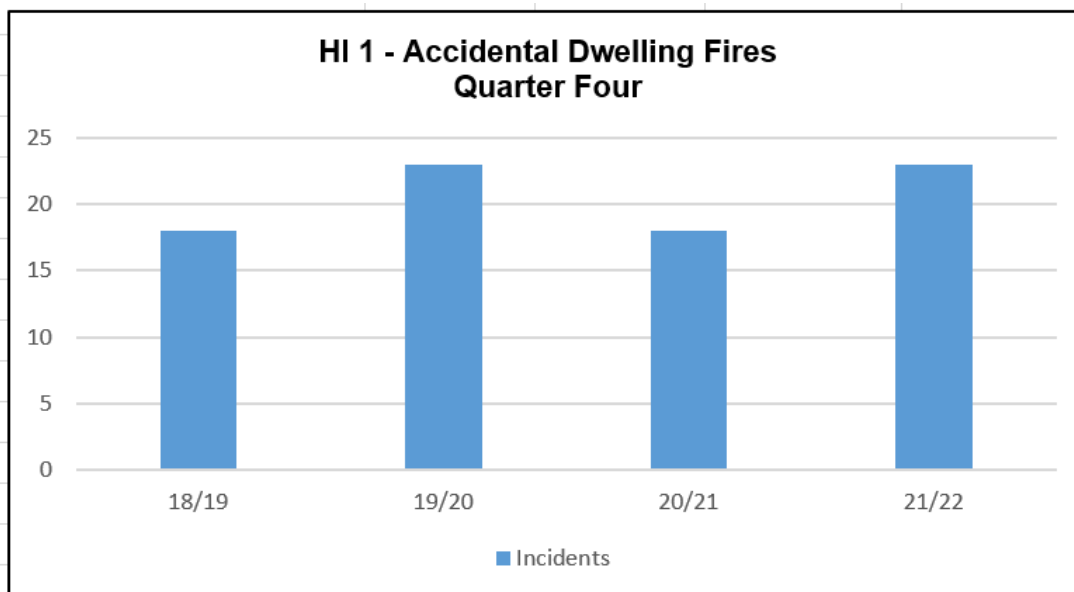


Of the 12 headline indicators and targets, the following performance should be noted for Quarter four 21/22:

- The number of **Accidental Dwelling Fires (ADF's)** continues to be steady, ranging between 18 and 23 per quarter throughout 2021/22. During quarter four, there were 23 incidents, YTD the incident numbers are below the three-year average and our annual target has been achieved.
- There was sadly one Accidental Dwelling Fatality during March this quarter. The incident was within the North Muirton area of the city. The last domestic property fire fatality within Perth and Kinross was in Aberfeldy 2018.
- The number of **ADF Non-fatal Casualties** (5) is slightly above the three-year average of (4).
- The number of **Non-Domestic Building fires** (11) is reflecting an increase for this quarter, and also is equal to the three-year average. There were no fatal casualties and no non-fatal casualties reported for quarter four in non-domestic building fires.
- The number of **Road Traffic Collisions** for quarter four is above the three-year average for this quarter (15 against 20)). Although we have achieved the annual target we are also equal to the three-year average. There was sadly one **Fatal RTC Casualty** reported for this quarter and **Non-Fatal RTC Casualties** is reporting 13. The number of RTC and casualties has steadily risen through the first three quarters and reduced in quarter four during 21/22.
- The number of **Unwanted Fire Alarm Signals (UFAS)** caused by automatic fire alarms (AFAs) in non-domestic buildings reports an increase, 159 against a three-year average of 136. We have not achieved the annual target of 528 during 2021/22..
- The number of **Deliberate Primary Fires** is slightly below the three-year average (4 incidents against 5). YTD the numbers are similar and slightly lower, reflective over the past three years. The number of **Deliberate Secondary Fires** is reporting a decrease for this quarter, 13 against an average of 15. The Q1 figures of 45 pushed us slightly above to our annual target.

## PRIORITY 1 - IMPROVING FIRE SAFETY IN THE HOME

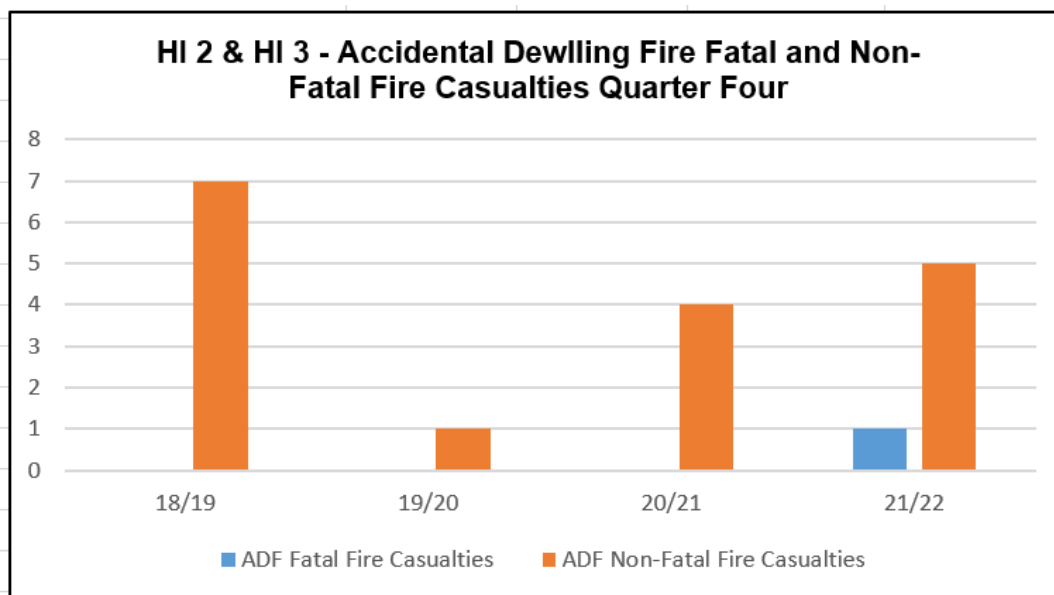
### HI 1 – Accidental Dwelling Fires (ADF)



**Table 1: Year to Date (April - March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>H1: ADF's</b>	111	106	96	97	104

### HI 2 - ADF Fatal Casualties & HI 3 - ADF Non-Fatal Casualties



**Table 2: Year to Date(April - March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>H2: ADF Fatal Casualties</b>	1	0	0	1	0
<b>H3: ADF Non-Fatal Casualties</b>	19	23	31	17	18

### Indicator Description

The largest single type of primary fire in Perth & Kinross is ADF in the home and their prevention is a key focus of the Service's community safety activity.

#### HI 1 – Accidental Dwelling Fires

As a headline target, the aim is to reduce the rate of ADF's, in a growing Perth & Kinross population, by keeping these fires **below 104**, each year.

#### HI 2 – ADF Fatal Casualties

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die some-time after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have **Zero ADF Fatal Casualties**, in Perth & Kinross each year.

#### HI 3 – ADF Non-Fatal Casualties

This headline target counts all types of non-fatal fire injury in the home, including precautionary checks. As a headline target, the aim is to reduce the risk of injury from fire in the home, in an increasing Perth & Kinross population, by keeping fire injuries **below 18**, each year.

### What we aim to Achieve

As well as helping to deliver Priority One: *Improving Fire Safety in the Home*, meeting the headline targets will also support a long-term vision in the Perth & Kinross LOIP.

We also link this headline target to improving the following Perth & Kinross LOIP objectives:

- Developing educated, responsible and informed citizens
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

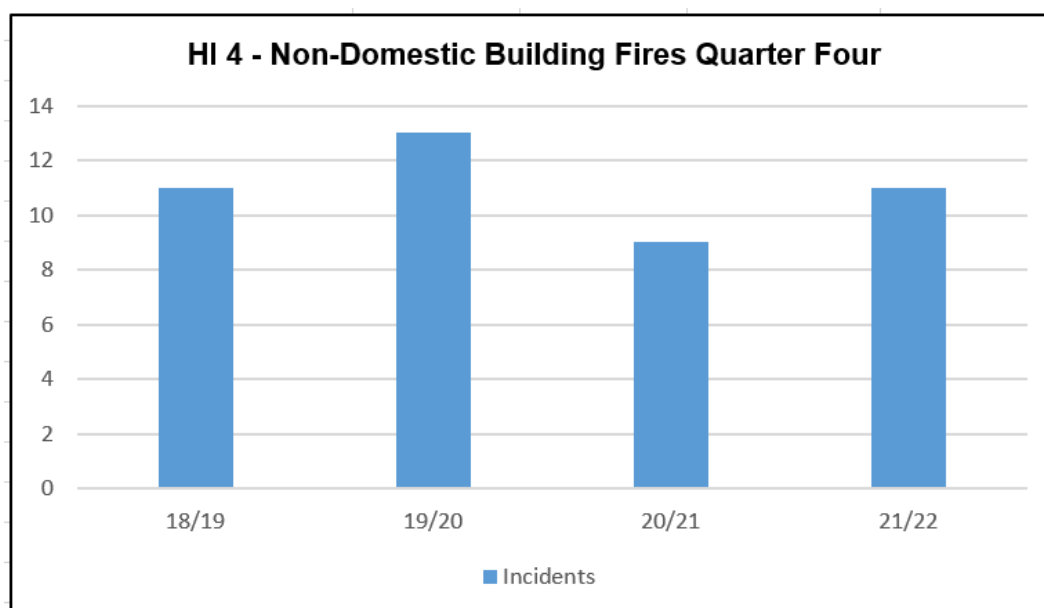
### Performance Management

There were 23 ADF's reported during quarter four, which reflects an increase on the number of fires for the same quarter last year which was (18) and the three-year average (24). The fire damage in 21 incidents was reported as low level recording no heat or smoke damage. Two households sustained significant damage. Of the 23 incidents, 16 had previously been fitted with smoke detection where residents were alerted to the fire by smoke detectors in 12 of these cases. The total number of ADF's continues to decrease in the long term, currently we are reporting the equal lowest average figures for the last five years, as a result of a number community safety initiatives delivered through ourselves and partners. We are therefore showing **Green** for achieving the HI 1 annual target.

There was sadly one ADF Fatal Casualties during quarter four. This incident was within the North Muirton area of the city. Following a fire investigation, it was determined the fire started within the bedroom. Post fire, we carried out a number of home fire safety visits locally to reassure neighbours and hopefully increase the safety within their home. We are therefore showing **Red** for not achieving the HI 2 annual target. There were five ADF Non-Fatal Casualties during quarter four, two received first aid on scene, two received a preliminary check-up by SAS and one attended hospital. We are showing Green against the HI 3 annual target. Within Perth & Kinross we will continue to work with our partners to ensure we positively contribute to reducing the risk to our communities and staff by analysis of our operational activities and targeting those most at risk and vulnerable, particularly around unintentional harm in the home.

## PRIORITY 2 – IMPROVING FIRE SAFETY AND RESILIENCE IN THE BUSINESS COMMUNITY

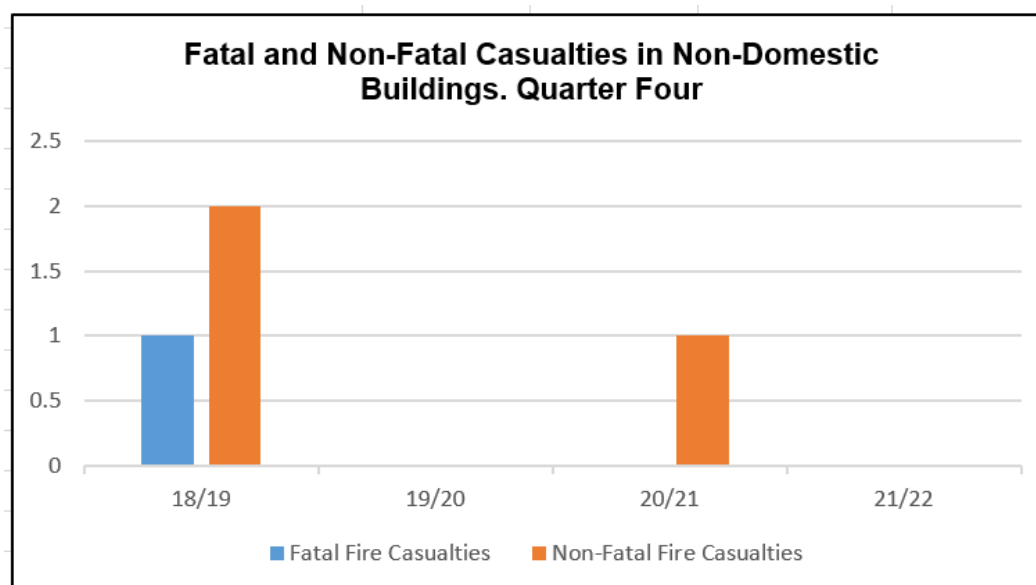
### HI 4 - Non-Domestic Building Fires



**Table 3: Year to Date (April - March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>H4: Non-domestic Building Fires</b>	53	63	43	47	53

### HI 5 – Fatal Fire Casualties in Non-Domestic Buildings & HI 6 – Non-Fatal Fire Casualties in Non-Domestic Buildings



**Table 4: Year to Date (April - March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>H5: Fatal Fire Casualties</b>	0	1	0	0	0
<b>H6: Non-Fatal Fire Casualties</b>	2	0	1	0	6

### Indicator Description

These headline indicators and targets cover the types of non-domestic buildings applicable to Part 3 of the Fire (Scotland) Act 2005 ('The Act') (e.g. care homes, hotels and hospitals etc.) and is designed to reflect the effectiveness of fire safety management in respect of these types of buildings.

#### HI 4 - Non-Domestic Building Fires Applicable to the Act

As a headline target, the aim is to reduce the rate of fires in non-domestic buildings (where The Act applies), by keeping these fires **below 53**, in Perth & Kinross each year.

#### HI 5 – Fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This indicator counts those people for whom fire has been clearly identified as the cause of death, even if they die sometime after the actual fire. Those who die at, or after, the fire but where fire is **not** identified as the cause of death are not included in these figures. As a headline target, the aim is to have **Zero Fatal Fire Casualties** in non-domestic buildings applicable to the Act, in Perth & Kinross each year.

#### HI 6 – Non-fatal Fire Casualties in Non-Domestic Building Fires Applicable to the Act

This headline target counts all types of non-fatal fire injury in non-domestic buildings, including precautionary checks. As a headline target, the aim is to reduce risk of injury from fire in non-domestic buildings, by keeping fire injuries **below 2**, in Perth & Kinross each year.

### What we aim to Achieve

As well as helping to deliver Priority Two: *Improving Fire Safety and Resilience in the Business Community*, we also link this headline target to improving the following Perth & Kinross LOIP outcomes:

- Promoting a prosperous, inclusive and sustainable economy
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

### Performance Management

There were 11 fires in non-domestic buildings during quarter four which reflects an increase from the same quarter last year which was (9). YTD there is a decrease against the three-year average 47 against 53. Within six incidents there was no heat or smoke damage and within the remaining five, none of them were subjected to fire damage over five square meters. This therefore is showing **Green** against the HI 4 annual target to date.

There were no Non-Domestic Fatal Fire Casualties and no Non-Domestic Casualties during quarter four. YTD, we are showing **Green** against the HI 6 annual target.

The COVID pandemic restrictions have impacted and challenged our ability to undertake fire safety audits within commercial buildings. In total, 25 fire safety audits were completed during quarter four, 18 audits and seven post fire audits. A great deal of fire safety enforcement activity involved the engagement with local businesses to ensure they were maintaining safety critical procedures during the pandemic, these are gradually being lifted.

Our thematic focus during this period was on Secondary and Primary schools and premises that would constitute a community loss if a severe fire occurred within them. There were no enforcement/formal notices issued during this period and also, we achieve our audit framework target for 2021/22.

Fire Safety Enforcement Officers (FSEO's) will continue to provide the most appropriate level of support to local businesses to enable suitable and timely legislative fire safety guidance and enforcement to be undertaken. We also continue to engage with business forums to ensure the right level of information is given to the business community.

## PRIORITY 3 – MINIMISING THE IMPACT OF UNINTENTIONAL HARM

### HI 7 – Road Traffic Collision (RTC) Incidents

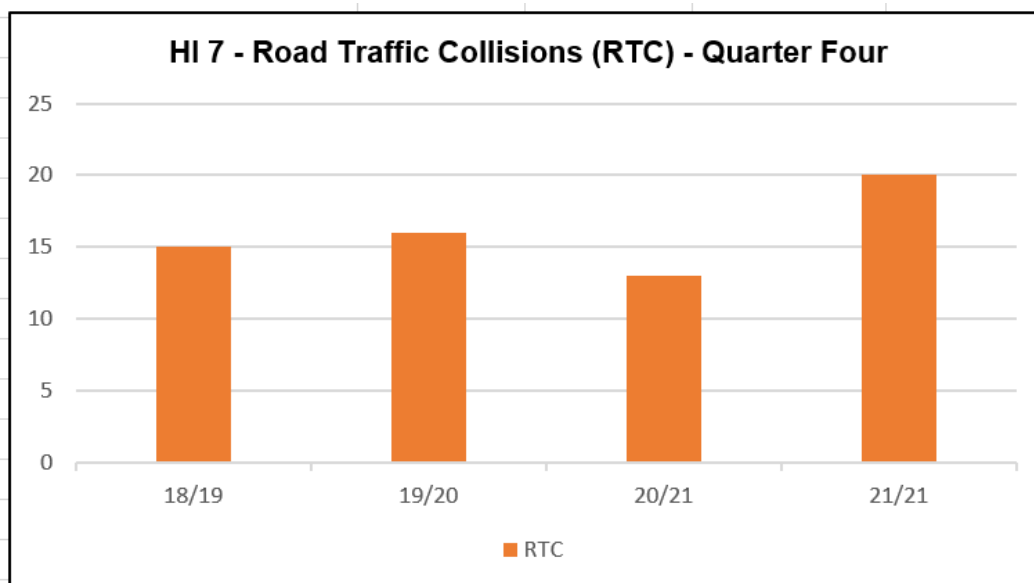


Table 5: Year to Date (April - March) Performance

	18/19	19/20	20/21	21/22	Annual Target
H7: RTC Incidents	83	88	59	79	83

### HI 8 – Fatal RTC Casualties & H9 – Non-Fatal RTC Casualties

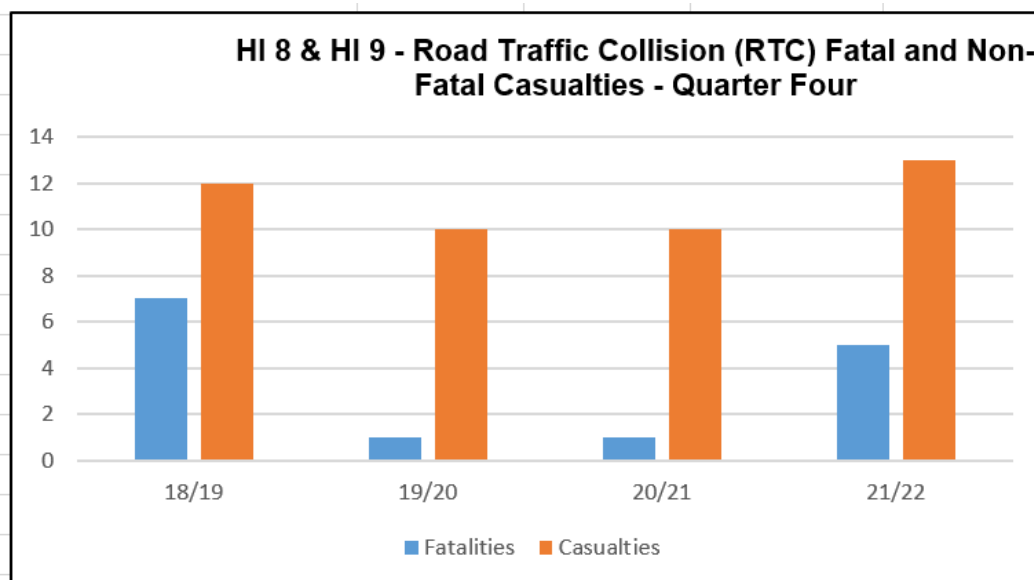


Table 6: Year to Date (April - March) Performance

	18/19	19/20	20/21	21/22	Annual Target
H8: Fatal RTC Casualties	7	1	1	5	0
H9: Non-Fatal RTC Casualties	73	69	26	50	70

### Indicator Description

The SFRS has become increasingly involved in more non-fire related prevention work, in support of its role in promoting the wider safety and well-being of its communities, including minimising the impact of unintentional harm. The headline indicators and targets reflect the fact that most of non-fire related incidents attended by the SFRS in Perth & Kinross are RTC Incidents.

#### HI 7 - RTC Incidents

As a headline target, the aim is to reduce the rate of RTC incidents, by keeping them **below 83** each year.

#### HI 8 – Fatal RTC Casualties

As a headline target, the aim is to reduce the risk of death from RTC's in Perth & Kinross, by keeping them **at Zero** each year.

#### HI 9 - Non-fatal RTC Casualties

As a headline target, the aim is to reduce the risk of injury from RTC's in Perth & Kinross, by keeping non-fire injuries **below 70** each year.

### What we aim to Achieve

As well as helping to deliver Priority Three: *Minimising the Impact of Unintentional Harm*, we also link these headline targets to improving the following Perth & Kinross LOIP outcomes:

- Developing educated, responsible and informed citizens
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

### Performance Management

We attended 20 RTC incidents, to assist with safety of the incident scene and release/extricate occupants trapped in the vehicles as a result of a collision. This is reporting on the previous quarter (20 against 30). Of the 20 incidents attended nine incidents required more technical extrication to release casualties, 11 persons were released during quarter four and we made the scene safe at all incidents. Although the quarter four numbers slightly higher, YTD we are showing **Green** for achieving the HI 7 annual target.

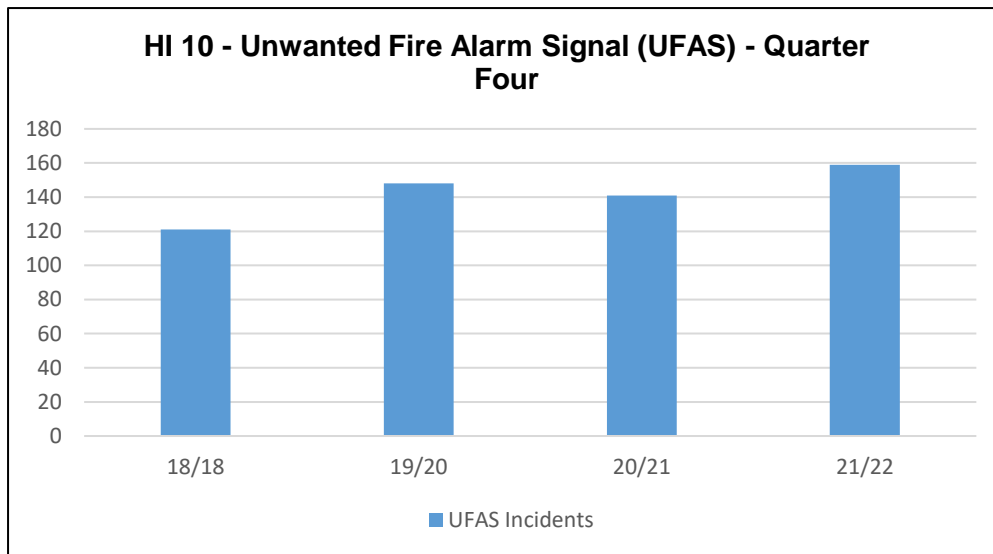
Of all the RTC Incidents we attended during quarter four there was sadly one recorded fatality on the A90 (Inchture section), therefore we are showing **Red** for the HI 8 annual target.

Of the 20 RTC Incidents we attended during quarter four there were 13 non-fatal casualties which reflects a decrease (22%) on the same quarter last year (21). YTD we are reporting 50 non-fatal casualties which is the lowest YTD average figures for the last five years, therefore we are showing **Green** for achieving the HI 9 annual target.

This type of incident accounts for around 4% of all incidents and 18% of all special service incidents attended this quarter. However, these types of incidents account for a high number of casualties every year which requires a multi-agency partnership approach to reduce these risks to people on our roads. Road Safety within Perth & Kinross has established a Road Safety Partnership to ensure we review our current position. This multi-agency group is reviewing this area of work locally with a view to establishing priorities for the partnership moving forward which will influence the content of Perth and Kinross Road Safety plan and subsequent actions. The Road Safety Plan is now in place which is supported by an annual action plan. These actions will ensure we work, as a partnership, towards integrating Road Safety initiatives that will reduce the impact of this type of incident locally. Looking forward we are currently working with Police Scotland colleagues who run Motorcycle Rider Refinement courses and are leading on the New Driver Scheme course.

## PRIORITY 4 - REDUCING UNWANTED FIRE ALARM SIGNALS

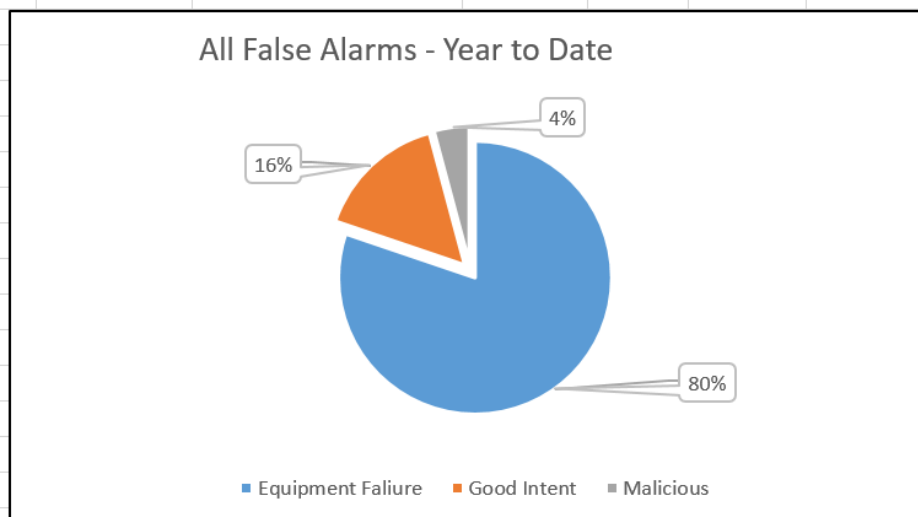
### HI 10 – Unwanted Fire Alarm Signals



**Table 7: Year to Date (April - March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
HI 10: UFAS Incidents	606	587	595	667	528

### All False Alarms for Year to Date





### Indicator Description

Automatic Fire alarms (AFA) are fundamental to providing early warning from fire, giving people the chance to evacuate safely. However, to be effective, they must be properly installed and maintained, and a good fire safety management regime must be in place by the duty holder, so they do not activate when there is no fire.

Every Unwanted Fire Alarm Signal (UFAS) from an AFA has an impact in terms of unnecessary blue light journeys, redirecting SFRS resources away from other activities such as community safety work and causing considerable disruption to businesses.

#### HI 10 – Unwanted Fire Alarm Signals (UFAS)

As a headline target, the aim is to improve fire safety management and awareness, by reducing the number of attendances to unwanted fire alarm signals (UFAS) from automatic systems in non-domestic buildings to **less than 528** each year.

### What we aim to Achieve

As well as helping to deliver Priority Four: *Reducing Unwanted Fire Alarm Signals*, we also link this headline target to improving the following Perth & Kinross LOIP outcome:

- Promoting a prosperous, inclusive and sustainable economy

### Performance Management

During quarter four 2021/22, SFRS were called out to 159 UFAS incidents from a total of 287 False Alarms. In total, UFAS accounted for 34% of our total operational demand.

As previously discussed and reported, the SFRS undertook a full review of how and why we respond to automated fire alarm signals as ever-increasing numbers throughout Scotland are impacting how we deliver services to our communities. The review developed four options, three of which would reduce our attendance at different levels. The options were part of a public consultation released in Q2 and closed in Q3.

To deliver this new strategy on how we mobilise to fire alarm signals we will be developing a framework, writing policies and undertaking training internally and externally. This will also involve working collaboratively with schools, colleges, universities and the NHS along with any others that routinely experience large numbers of activations. We plan to deliver this new approach around Q1 2023. In the meantime, we will be engaging with our partners updating them of the changes and continue to advise them how to minimise their fire alarm activations. The table below lists the 5 property types that had persistent call-outs due to UFAS during quarter four. When analysed further, it is the same property types that are causing UFAS in Perth & Kinross and nationally, the picture is very similar.

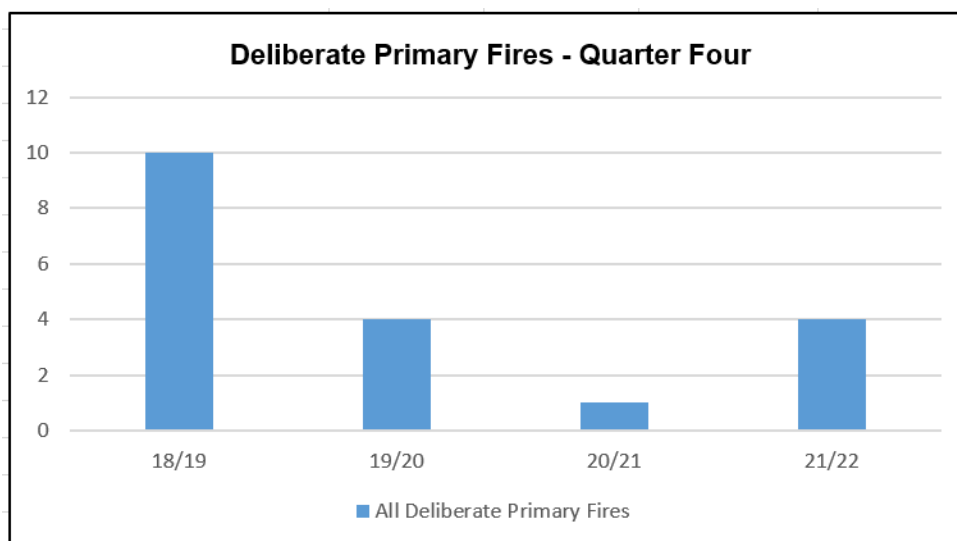
Property Types - UFAS	21/22 Q4
Education – Secondary and Primary	22
Hotel/Motel	14
Hospital and Medical Care	12
Residential Care- Nursing Home	10
Office and Call Centre	7

During quarter four our operational crews continued to investigate the cause of every UFAS event to ensure the appropriate level of engagement with the duty holder when in attendance at these call-outs. Every UFAS incident SFRS attends is used as an opportunity to educate the duty holder about the impact UFAS has on their businesses, the community and the Fire and Rescue Service. We carried out specific intervention at Breadalbane Academy (See pg 19).

YTD we are 21% above the HI 10 annual target and showing **Red**.

## PRIORITY 5 – REDUCING DELIBERATE FIRES

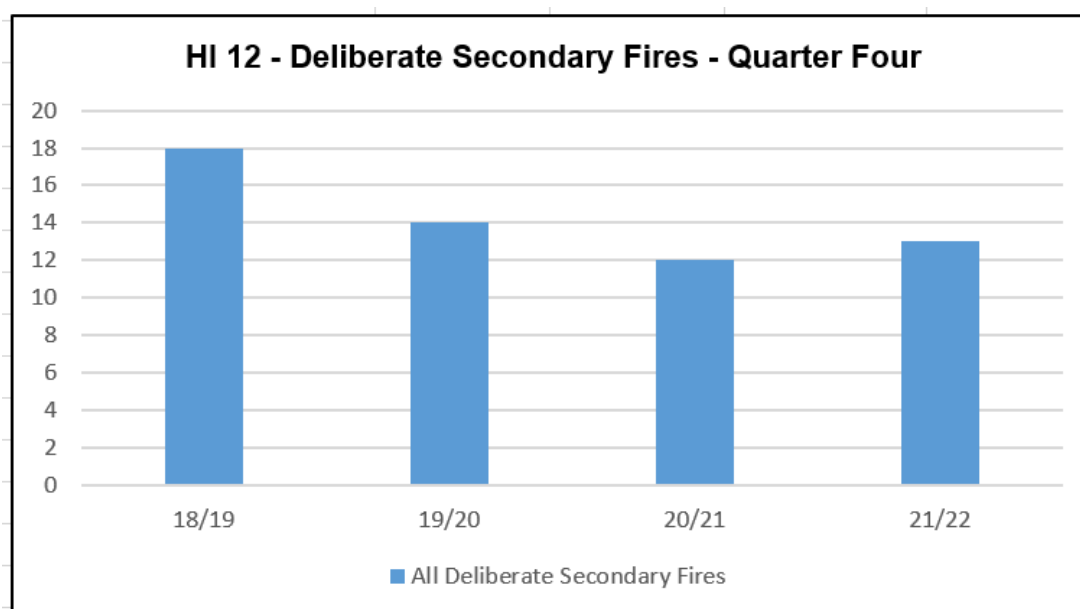
### HI 11 – Deliberate Primary Fires



**Table 8: Year to Date (April- March) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>HI 11: Deliberate Primary Fires</b>	31	29	26	27	29

### HI 12 – Deliberate Secondary Fires



**Table 9: Year to Date (April- December) Performance**

	18/19	19/20	20/21	21/22	Annual Target
<b>HI 12: Deliberate Secondary Fires</b>	108	86	64	82	80

### Indicator Description

These headline and indicators targets account for all types of fire that are believed to have been started intentionally, and are categorised as Deliberate Primary Fires and Deliberate Secondary Fires.

#### HI 11 – Deliberate Primary Fires

These deliberate fires cover the following types:

- Fires in the home
- Fires in non-domestic buildings
- Fires in motor vehicles

As a headline target, the aim is to reduce the rate of deliberate primary fires in Perth & Kinross by keeping these fires **below 29** each year.

#### HI 12 – Deliberate Secondary Fires

These deliberate fires cover the majority of outdoor fires including grassland and refuse fires and include fires in derelict buildings, but not chimney fires. As a headline target, the aim is to reduce the rate of deliberate secondary fires in Perth & Kinross by keeping these fires **below 80** each year, this exceeds the annual target.

### What we aim to Achieve

As well as helping to deliver Priority Five: *Reducing Deliberate Fires*, we also link this headline target to improving the following Perth & Kinross LOIP outcomes:

- Developing educated, responsible and informed citizens
- Promoting a prosperous, inclusive and sustainable economy
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

### Performance Management

There were four deliberate primary fires reported during quarter four, which is below average (8). We are reporting a similar number of fires throughout the year as the incidents remain relatively low within Perth and Kinross. Two of the incidents were car fires, Strathearn Campus and a dwelling fire in Scone. Due to the lower numbers throughout Q3 and Q4 we are therefore showing **Green** against HI 11 annual target.

There were 13 deliberate secondary fires reported during quarter four which is lower in comparison to the same quarter in 2019/20 where there were 15 incidents. This also reflects a slight decrease on the three-year average for this quarter which is 18 incidents. The majority of these incidents were in the Perth City area (10). Due to the high numbers experienced in Q1 (45) we are showing **Amber** against the HI 12 annual target against year to date.

During quarter four we have continued to work with partners to reduce the number of all deliberate fire incidents albeit the current COVID pandemic has limited these activities. This proactive approach particularly around youth engagement to endeavours to reduce the number of deliberate fires, particularly secondary fires, as part of a wider youth awareness education initiative. These included working with local schools to reduce this type of unacceptable, anti-social behaviour. This along with national campaigns within the Winter Season, this will help to reduce this risk locally. There is a continual programme of input each quarter with regard to deliberate fire raising, alongside other educational safety programmes, across Perth and Kinross particularly around the Perth City area. This is very much a partnership approach.

## PRIORITY 6 – EFFECTIVE RISK MANAGEMENT AND OPERATIONAL PREPAREDNESS

### Description

Risk Management and operational preparedness is a key area of work for the SFRS. In Perth & Kinross, this means:

- Knowing what the risks are in Perth & Kinross and then making plans, so we are resilient to respond to any event.
- Being prepared to respond to national threats or major emergencies.
- Developing flexibility to deploy crews, to take on a broadening role within the community.
- Firefighters being quipped to deal with emergencies safely and effectively and our stations being in a constant state of readiness.
- Safe, secure, vibrant and sustainable communities
- An inclusive and sustainable economy
- An enhanced, protected and enjoyed natural and built environment
- Improved physical, mental and emotional health and well-being

### What we aim to Achieve

As well as helping to deliver Priority Six: *Effective Risk Management and Operational Preparedness*, our activities also support improving the following Perth & Kinross LOIP objectives:

- Developing educated, responsible and informed citizens
- Promoting a prosperous, inclusive and sustainable economy
- Supporting people to lead independent, healthy and active lives
- Creating a safe and sustainable place for future generations

### Activity

During Quarter Four 2021-22 (January - March), we have delivered our quarterly training commitment to operational firefighters, whereby we trained and confirmed their preparedness to deal with:

- |                           |                                |
|---------------------------|--------------------------------|
| • Incident Command        | • Commercial/Office Properties |
| • Breathing Apparatus     | • Lifts and Escalators         |
| • Safe Working at Heights | • Protecting the Environment   |

Firefighters continue to conduct Operational Intelligence visits to sites within their station area (Covid-19 dependant) so that they are familiar with the associated risks and hazards and, if required, can take effective actions in dealing with incidents at these sites. They also continue to conduct Home Fire Safety Visits, with an action plan implemented to ensure that all High and Medium Risk properties were visited and telephone contact made with all Low Risk properties.

Following lessons learnt during Covid we continue to ensure specialist officers are trained and able to return to frontline duties if required. We continue to deliver training courses to personnel in line with Scottish Government guidelines. Specific Incident Command, Breathing Apparatus & Compartment Fire Behaviour Training and Driver Training courses continue, ensuring stations are staffed appropriately to meet the needs of our communities. Our Trainee Firefighter yearly assessments are also continuing to ensure that they are developing their skills in line with their 3-year Modern Apprenticeship Programme.

We are also continuing our advertising campaign with a view of filling a number of vacant posts within our retained and volunteer stations. Courses for new trainees are programmed at Perth Training Centre throughout 2022 with the first of these taking place in March.

## APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT PROGRAMMES

This section provides details of Community Safety Engagement initiatives undertaken within Perth & Kinross during the fourth quarter of 2021-22. The Safer Communities Partnership work together to continually provide various community safety messages, education, training and support. This implements risk reduction strategies to support our communities, particularly those most vulnerable. Working collaboratively also supports the priorities in the Local Fire and Rescue Plan and the wider Perth & Kinross Council Community Planning Partnerships priorities. COVID restrictions have changed the way we carry out our engagement activities so much of it particularly through quarter four has been remote engagement through MS Teams etc. This will hopefully revert back to face to face as restrictions lift further in the future.

Some examples this quarter are:



Crew Commander James Black (Kinloch Rannoch) and Community Safety Watch Manager Cammy Sands undertook an interview with Heartland Radio. The interview covered the P&K Visitor Management Project and advice for visitors to follow. They also had the opportunity to discuss the challenges the SFRS face with regards to recruiting On-Call Fife firefighters. The interview slot generated the interest of five individuals who we are interviewing.



Following a small number of malicious fire alarm activations at Breadalbane Academy direct action was taken immediately. Watch Commander Cammy Sands organised an input with the whole school. The input covered the dangers, disruption, cost and overall impact to the community if these activations were to continue. The input provided has had a positive impact however we will continue to monitor the situation.





Our National Winter Thematic Action Plan was shared on all social media platforms throughout quarter four. All the social media posts incorporated links to specific safety advice e.g wood, gas and oil fuel, carbon monoxide risks.



Throughout Covid we have continued to undertake Home Fire Safety Visits. With restrictions gradually lifting we are now in a position to undertake visits within medium risk households rather than solely focusing on high risk. A key part of the home fire safety visit is discussing the householder's night time routine and advising certain doors to be closed depending on the house and its configuration.

Other work our Community Safety Team have been undertaking;

- Watch Commander Cammy Sands (LALO) helped introduce a Self-Neglect and Hoarding Working Group into P&K. Multi agency group set up to look at how P&K can deliver on these needs. (Chaired by Iain Wilkie ASP).
- Meeting held with NHS and PKC regarding airflow mattress distribution and risk assessment process for discharge and delivery of air flow mattresses.
- LALO attended a meeting with David McArthur (P&K Road safety and Sustainable Transport Co-ordinator). Looking at Virtual Reality and SDSA alternative.
- Perthshire Women's Aid Refuge Properties Risk assessed by Perth based Community Action Team.
- LALO - took part in a Thematic Review of Fire Deaths in Dundee with partners from all over Tayside area. The review looked at e.g age, lifestyle, location to identify any trends or learning that could be applied to Perth & Kinross.

SFRS attended 467 incidents of which a number would undoubtedly have had a serious impact on members of our communities and their families, particularly from Road Traffic Collisions, Dwelling Fires and other Special Service Calls. Some of the more notable incidents and events are noted below:

### **Bus Fire A90 (Inchture/Errol)**



24/03/22, A stagecoach bus carrying approximately 40 school pupils caught fire. The bus driver stopped immediately and safely evacuated all pupils and moved them to over to the nearby golf driving range. The fire that started within the engine bay quickly engulfed the bus completely destroying it. Fire crews from Perth, supported by Dundee extinguished the fire. Police Scotland closed the North and Southbound carriageway to enhance the safety of the scene. The school pupils were picked up by a replacement Stagecoach bus and taken to school. Fortunately, there were no reported injuries.

### **146 Crieff Rd Perth**



21/01/22, Fire crews from Perth, Dundee, Coupar Angus and Dunkeld tackled a severe blaze within a semi-detached dwelling house. One male occupant self-evacuated at around 8pm that evening. Salvage operations were conducted on the adjacent property however it suffered significant heat and smoke damage also. Police Scotland closed the Crieff road to aid firefighting operations and a joint agency fire investigation was undertaken the following day.



### Chmney Collapse Friar St Perth



17/01/22 crews from Perth attended a three storey property in Friar Street following storm Malik. A substantial section of the sandstone building fell into the garden below. Fortunately, no one was hurt. Fire crews assisted the PKC appointed structural engineer to inspect the upper section of the property and fire crews removed loose sections of stonework that could potentially fall.

### RTC Windygates A9 Perth



07/02/22, sudden unexpected snowfall impacted the A9 and M90 local to Perth causing a number of RTCs over a short period of time. Crews from Perth and Auchterarder were quickly on scene to support Police Scotland. Following a passenger door removal one female was rescued and taken to Ninewells hospital.

### RTC Butterstone near Blairgowrie



16/03/22, fire crews from Blairgowrie attended an RTC where a woman was physically trapped. Crews safely created space to enable safe removal of the woman with assistance from the Scottish ambulance service. Police Scotland closed the road and carried out an investigation.



Page left intentionally blank



**OFFICIAL: POLICE AND PARTNERS****PERTH AND KINROSS COUNCIL****Housing and Communities Committee****PERTH AND KINROSS LOCAL POLICING AREA  
QUARTERLY POLICE REPORT****1 January 2022 – 31 March 2022**

**Report by Chief Superintendent Phil Davison  
Police Scotland D Division (Tayside)  
(Report No. 22/133)**

**1. RECOMMENDATION**

- 1.1 It is recommended that members note and scrutinise the statistical information contained in this report in conjunction with Appendix A.

**2. BACKGROUND**

- 2.1 The purpose of this report (Appendix A) is to provide information to the Committee regarding the performance of Police Scotland to facilitate local scrutiny.
- 2.2 Appendix A will provide information in relation to some of the work which has taken place within Perth and Kinross Local Policing Area.
- 2.3 The content in this report is for information purposes to allow Members to conduct their scrutiny responsibilities.

**3. FINANCIAL IMPLICATIONS**

- 3.1. There are no financial implications as a result of this report.

**4. STAFFING IMPLICATIONS**

- 4.1 There are no staffing issues as a result of this report.

**5. ENVIRONMENTAL ISSUES**

- 5.1 This report does not have any impact on the environment.

**6. SUMMARY**

- 6.1 The attached report updates members regarding significant operational matters and performance of the local policing area.

**7. COMPLIANCE**

- 7.1 Is the proposal;

- |     |                                  |     |
|-----|----------------------------------|-----|
| (a) | Human Rights Act 1998 compliant? | YES |
| (b) | Equality & Diversity compliant?  | YES |



Perth and Kinross Council  
Housing and Communities Committee



Quarter 4 ending 31st March 2022  
Chief Superintendent Davison

**OFFICIAL**



# Contents

	Page
Introduction and Overview of Local Policing Priorities	2
Plan on a Page – Perth & Kinross Local Policing Plan 2020-2023	3
Summary Report Perth & Kinross LPA	4
Violence, Disorder and Antisocial Behaviour	5-14
Acquisitive Crime	15-20
Road Safety and Road Crime	21-29
Public Protection	30-35
Serious Organised Crime	36-38
Counter Terrorism and Domestic Extremism	39
Wildlife Crime	40-41
Complaints about the Police	42
Appendix	43

## Introduction and Overview of Local Policing Priorities

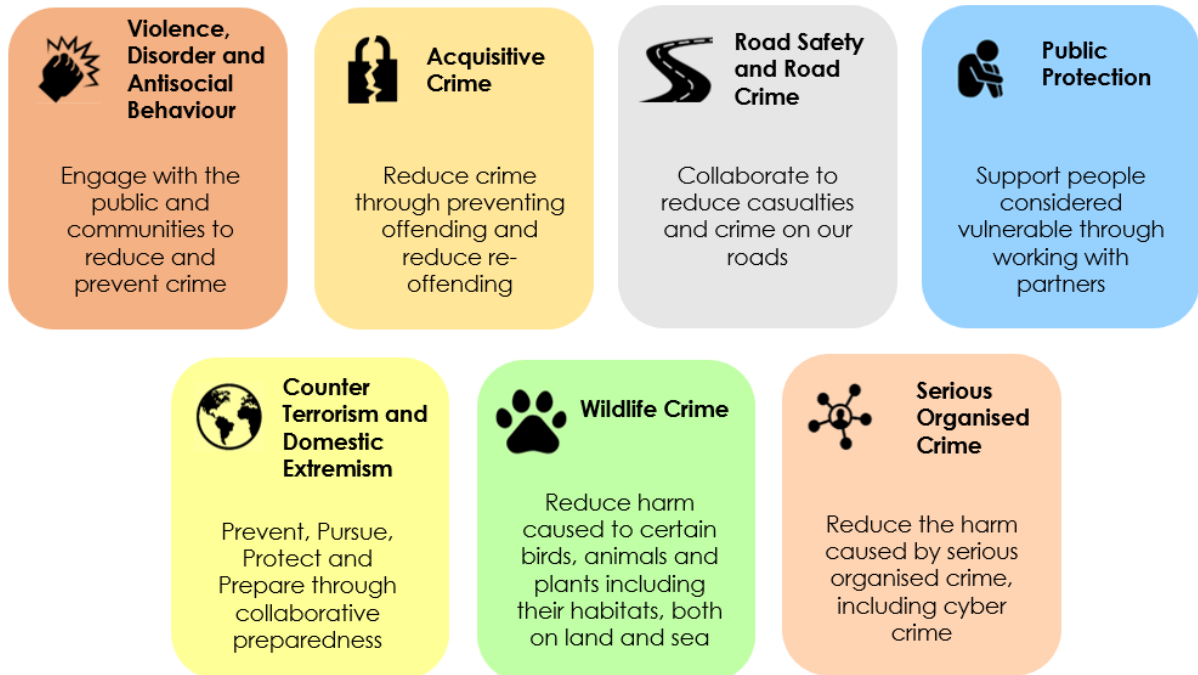
As from April 2013, the Police and Fire Reform (Scotland) Act 2012 has required Divisional Commanders to produce and publish a Local Policing Plan (LPP) for each local authority area. The LPP clearly sets out the policing objectives for Perth & Kinross Council and will report to the Housing and Communities Committee.

Performance in relation to the identified policing objectives and outcomes is monitored and reviewed at the monthly Tasking and Delivery Meeting. Quarterly reports are produced to allow scrutiny by Perth and Kinross Council Housing and Communities Committee. This report covers the period from 1 January 2022 to 31 March 2022, however will focus on Year to Date (YTD) data from 1 April 2020 to 31 March 2021 and 1 April 2021 to 31 March 2022.

Data provided in this report is for information purposes to allow Committee Members to conduct their responsibilities under the Police and Fire Reform (Scotland) Act 2012.

This report will make reference to specific crimes mentioned in the local policing plan, which we refer to as our control strategy.

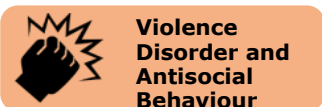
The information contained within this document compliments Force Priorities and supports reporting through Community Planning Partnership structures.



# Plan on a Page – Perth & Kinross Local Policing Plan 2020-2023

<b>Our vision</b>		Policing for a safe, protected and resilient Perth & Kinross
<b>Our purpose</b>		Improve the safety and wellbeing of people, places and communities in Perth & Kinross
<b>Our Values</b>		Fairness   Integrity   Respect   Human Rights

## Local Priorities



## Objectives

Engage with the public and communities to reduce and prevent crime



## Outcomes

Threats to public safety and wellbeing are resolved by a proactive and responsive police service



Reduce crime through preventing offending and reducing re-offending



The needs of local communities are addressed through effective service delivery



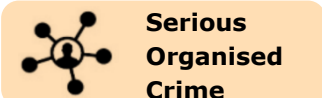
Collaborate to reduce casualties and crime on our roads



Support people considered vulnerable through working with partners



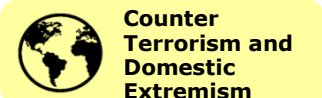
The public, communities and partners are engaged, involved and have confidence in policing



Reduce the harm caused by serious organised crime including cyber related crime



Our people are supported through a positive working environment, enabling them to serve the public



Prevent, Pursue, Protect and Prepare through collaborative preparedness



Police Scotland is sustainable, adaptable and prepared for future challenges



Reduce harm caused to certain birds, animals and plants including their habitats, both on land and at sea







**POLICE  
SCOTLAND**  
Keeping people safe

## Summary Report Perth & Kinross LPA

1<sup>st</sup> April 2021 to 31<sup>st</sup> March 2022

The table below provides a summary of this year to date Vs last year to date figures for this quarter in relation to crimes reported and crimes detected. This is an indication of the current position and further detail and indicators are provided in the full scrutiny report.

<b>Violence, Disorder and Antisocial Behaviour</b>			<b>Violence, Disorder and Antisocial Behaviour</b>			<b>Violence, Disorder and Antisocial Behaviour</b>		
<b>Serious Assault</b>			<b>Robbery Inc Intent</b>			<b>Common Assault - Total</b>		
	Crimes	Detect %		Crimes	Detect %		Crimes	Detect %
20/21	79	83.5	20/21	34	88.2	20/21	997	73.5
21/22	71	87.3	21/22	42	81.0	21/22	1165	68.3
% +/-	-10.1%	+3.8%	% +/-	+23.5%	-7.3%	% +/-	+16.9%	-5.2%
<b>Violence, Disorder and Antisocial Behaviour</b>			<b>Acquisitive Crime</b>			<b>Acquisitive Crime</b>		
<b>Emergency Services Assault</b>			<b>Housebreakings -Dwellings</b>			<b>Motor Vehicle Crime</b>		
	Crimes	Detect %		Crimes	Detect %		Crimes	Detect %
20/21	132	98.5	20/21	58	12.1	20/21	262	41.6
21/22	121	98.3	21/22	95	31.6	21/22	212	37.3
% +/-	-8.3%	-0.1%	% +/-	+63.8%	+19.5%	% +/-	-19.1%	-4.3%
<b>Acquisitive Crime</b>			<b>Road Safety and Road Crime</b>			<b>Road Safety and Road Crime</b>		
<b>Fraud</b>			<b>Speeding</b>			<b>Drink/ Drug Driving</b>		
	Crimes	Detect %		Crimes	Detect %		Crimes	Detect %
20/21	273	20.1	20/21	2101	100	20/21	242	88.4
21/22	368	16.8	21/22	1968	99.9	21/22	187	92.0
% +/-	+34.8%	-3.3%	% +/-	-6.3%	/	% +/-	-22.7%	+3.5%
<b>Road Safety and Road Crime</b>			<b>Road Safety and Road Crime</b>			<b>Public Protection</b>		
<b>Road Deaths - All</b>			<b>Serious Injury - All</b>			<b>Rape Inc Assault with Intent</b>		
	Crimes	Detect %		Crimes	Detect %		Crimes	Detect %
20/21	0	N/A	20/21	58	N/A	20/21	63	49.2
21/22	4	N/A	21/22	64	N/A	21/22	83	53.0
% +/-	/	/	% +/-	+10.3%	/	% +/-	+31.7%	+3.8%
<b>Public Protection</b>			<b>Serious Organised Crime</b>			<b>Serious Organised Crime</b>		
<b>Group 2 - Sexual Crimes</b>			<b>Drugs Supply</b>			<b>Drug Possession</b>		
	Crimes	Detect %		Crimes	Detect %		Crimes	Detect %
20/21	364	52.5	20/21	108	73.1	20/21	436	102.3
21/22	389	46.8	21/22	105	65.7	21/22	331	90.0
% +/-	+6.9%	-5.7%	% +/-	-2.8%	-7.4%	% +/-	-24.1%	-12.3%

**OFFICIAL**



**Violence,  
Disorder and  
Antisocial  
Behaviour**

Engage with the  
public and  
communities to  
reduce and  
prevent crime

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

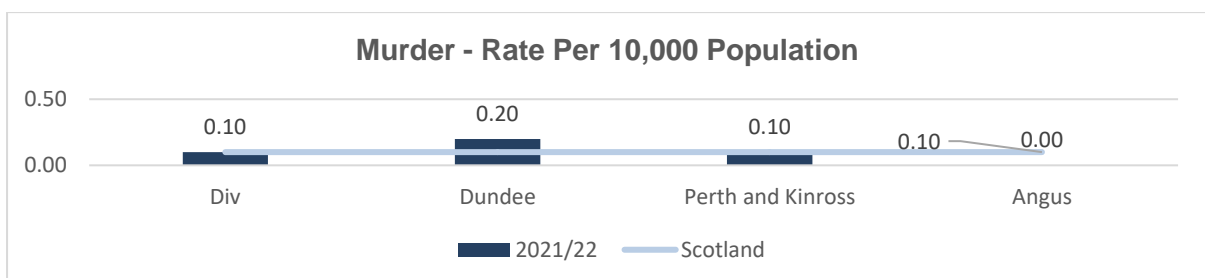
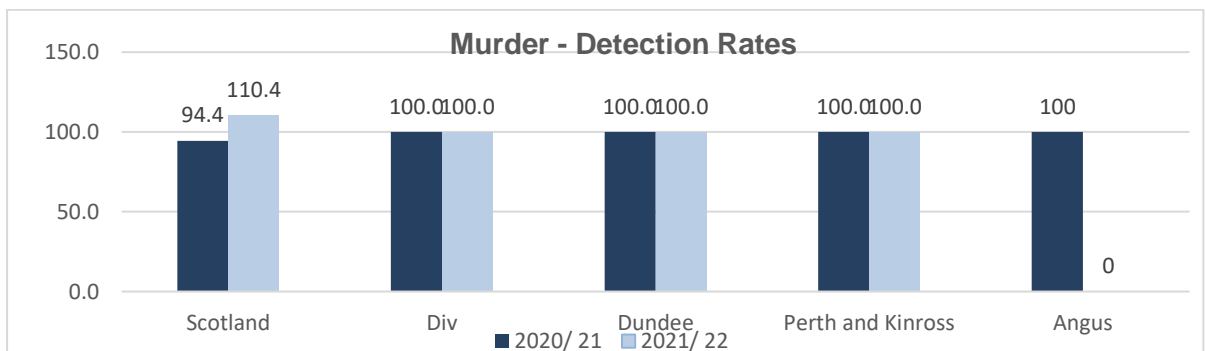
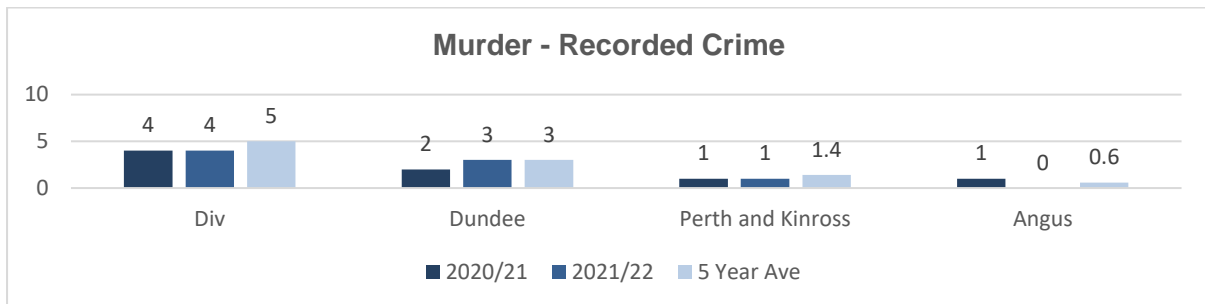
- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

This also supports the delivery of Police Scotland's strategic outcome:

- Threats to public safety and wellbeing are resolved by a proactive and responsive police service

Murder

No murders were recorded during the reporting period. The overall number of murders recorded Year to Date (YTD) remains static at 1, which is below both the national and 5 year average.



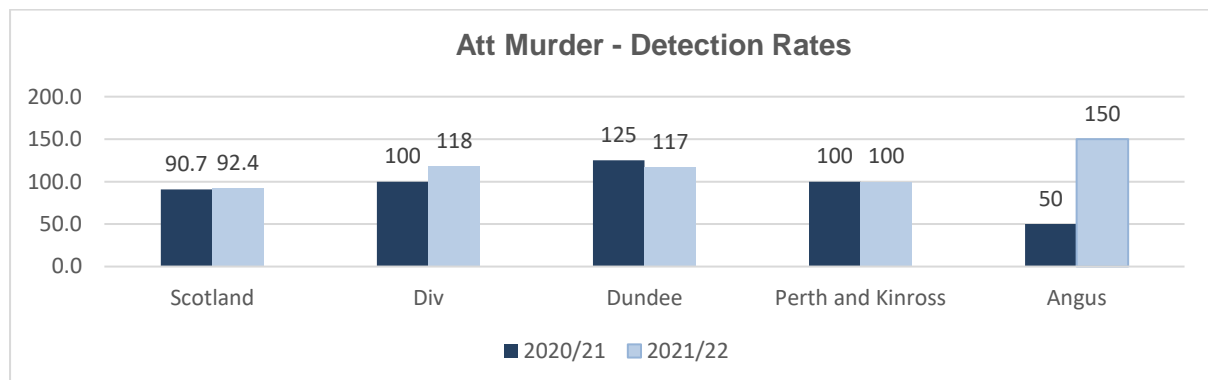
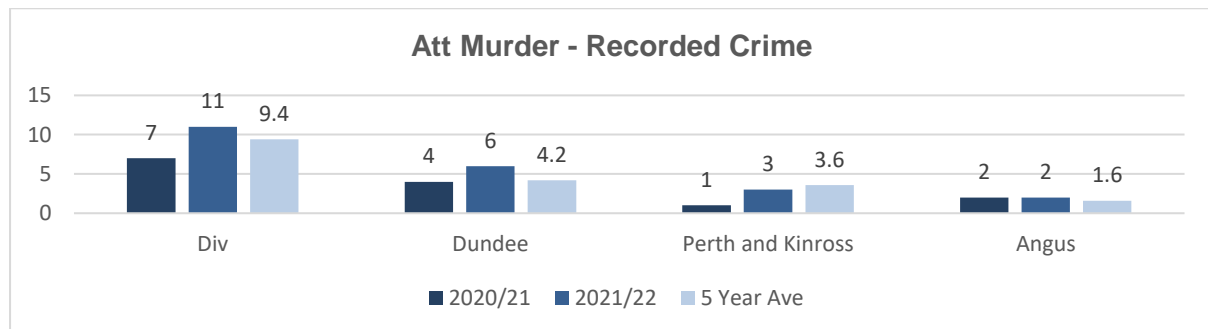
## Attempted Murder

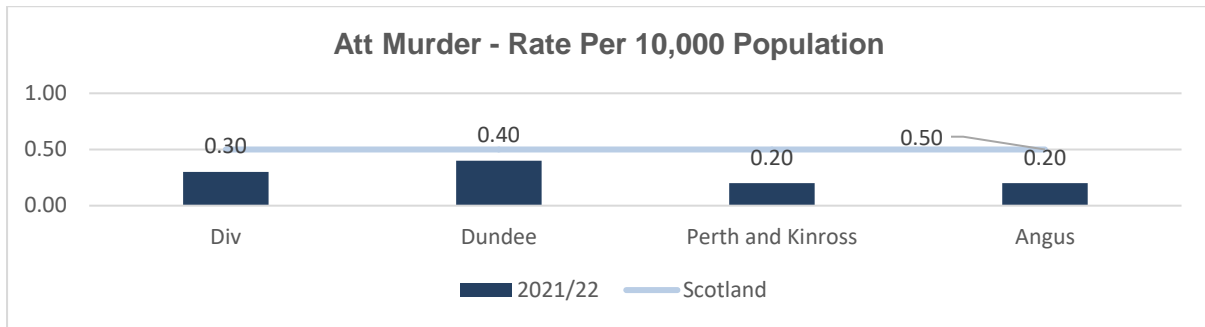
There have been two attempted murders recorded during the reporting period.

In the first of these incidents a 29 year old female was driving her motor vehicle along the A9 near to Dunning when she was involved in an altercation with her partner which caused them to crash. Both had life threatening injuries as a result of the crash and received treatment in hospital. Neither party were local to the Perth and Kinross area. The male was subsequently reported for the attempted murder of his partner and is awaiting trial. Specialist officers from the Domestic Abuse Investigation Unit liaised with colleagues in the Division in which the victim resides to ensure appropriate safeguarding and supports are in place from both police and partner agencies.

The second incident took place within a private dwelling in Perth City whereby a 29 year old male sustained significant injuries as a result of being attacked with a bladed weapon. The victim and perpetrator were known to each other and alcohol was a significant factor in this attack. A 22 year old male was promptly arrested and, following investigation by local officers and Criminal Investigation Department (CID), charged with the offence of attempted murder and is awaiting trial. On release from hospital the victim returned to his home address in England and there has been no wider community impact.

Although this represents an increase of two attempted murders in comparison with the Last Year to Date (LYTD), the overall figure remains below the five year average and significantly below the national average. Detection rates remain stable at 100%.





## Serious Assault

### Activity

All crimes of serious assault are subject to a review from a Detective Sergeant, CID to ensure all pertinent enquiries are identified and prioritised and appropriate measures are in place to safeguard victims.

Where violent offenders are subject to bail curfews or special bail conditions in respect of their offences, bail compliance checks are carried out and any breaches are reported.

Prison releases are monitored and locality officers carry out proactive visits to discourage re-offending and ensure any support required is highlighted via the Preventions Interventions and Partnerships team.

### Results

The number of serious assaults recorded during the reporting period has remained static when compared to the same period last year (17 crimes), however the YTD figures show an overall reduction of 10.1% or 8 fewer crimes. This remains below the 5 year average and significantly below the national average.

In all but one of the crimes the victim and offender were known to each other prior to the commission of the offence.

29% of serious assaults occurred in public spaces, 24% took place near to or within licensed premises, 12% took place within HMP Perth while 35% were recorded as occurring within private dwellings.

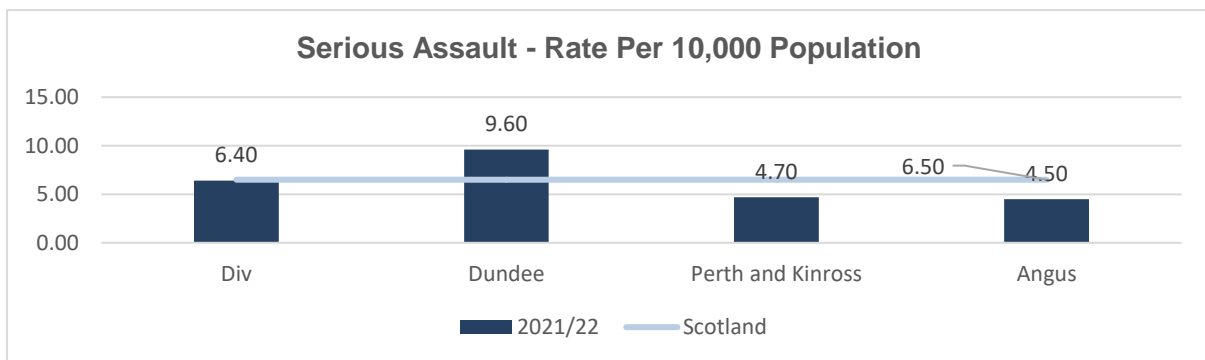
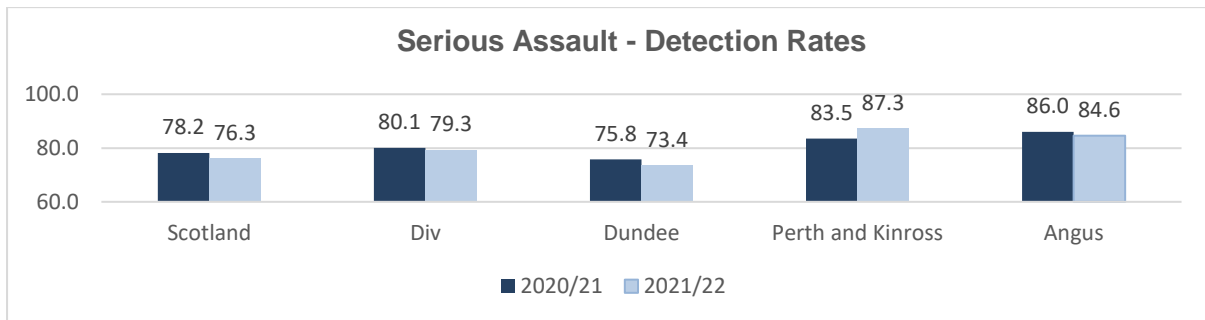
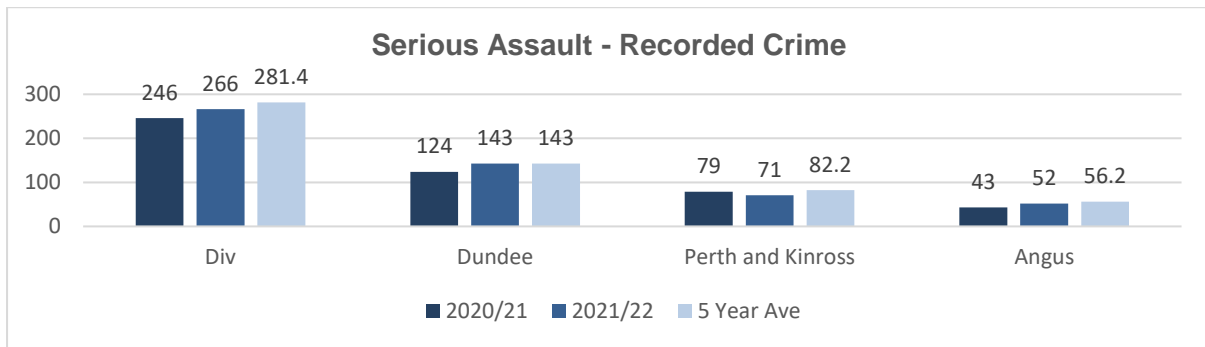
From analysis, it is clear that over consumption of alcohol and abuse of controlled substances continues to play a part in these types of crimes with over 40% of crimes recorded involving victim / perpetrator being under the influence of drink or drugs.

Detection rates have increased when compared to LYTD and remain higher than both the Divisional and National averages. Four of the crimes recorded during this period remain subject of active investigation with potential for increases in detection rates upon conclusion of these enquiries.

### Challenges

A significant number of these crimes were committed by offenders who were known to their victims. These relationships impact on levels of engagement and can make

investigations challenging, often relying upon forensic evidence and third party witnesses.



## Common Assault

### Activity

There were 314 Common Assaults recorded during the reporting period which is an increase of 29% on the same reporting period last year. This equates to 71 more crimes.

When compared with LYTD, overall recording of Common Assaults has increased by 16.9% in comparison with 2020/2021, an increase of 168 crimes.

This upward trend is reflected across the other two Local Authority Areas within Tayside Division, however it is worth noting that occurrence rates in Perth and Kinross remain below both the local and national averages.

Offences committed against emergency service workers continues to remain lower than LYTD with a reduction of 8.3% or 11 fewer crimes.

## OFFICIAL

Almost 27% of Common Assaults during this period have been related to domestic offending. This equates to 84 crimes. Over a third of these crimes did not occur within this reporting period and are considered non-recent in nature, i.e. the offence occurred more than 12 months prior to being reported to police. Police Scotland continues to encourage historical reporting of these crime types to promote the safety of domestic abuse victims.

17% of Common Assaults involved a child under 18 years of age and in the majority of these cases the perpetrators were also children. Analysis also shows that 9.2% of Common Assaults occur within a school setting.

Further analysis has been commissioned in respect of incidents within school settings and this will inform the focus of Community Policing activity.

We also continue to work with partners in relation to Operation STUNG, which is an intelligence led and proactive operation to divert, deter, detect and disrupt violence, anti-social behaviour and drug and alcohol abuse involving youths and it is worth noting that only 2 of the common assaults recorded during the reporting period have occurred at previously identified hot spots.

### Results

Detection rates for Common Assaults have decreased by 5% when compared with LYTD, a trend which is replicated both locally and nationally.

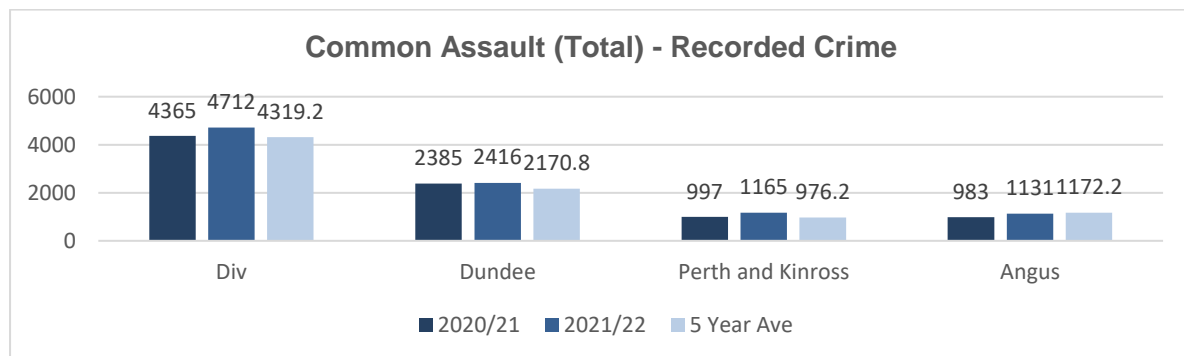
This decrease, may, in part, be attributable to a rise in non-recent offences which can prove more challenging to investigate as opportunities to gather evidence such as forensics and CCTV can be lost due to the passage of time.

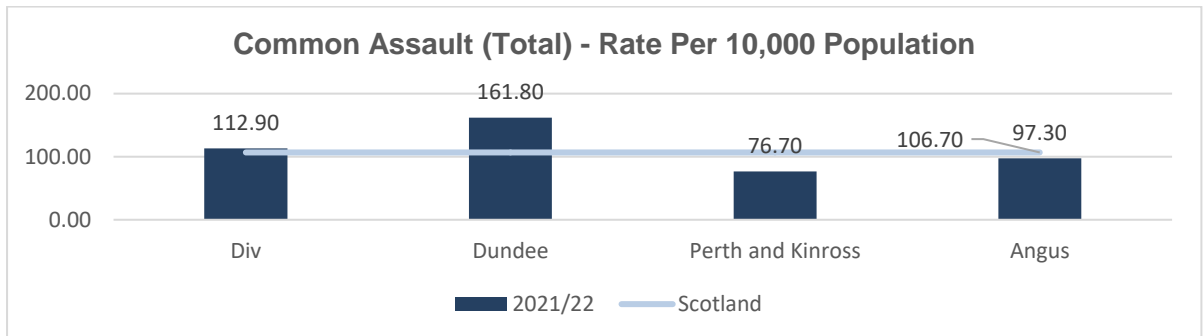
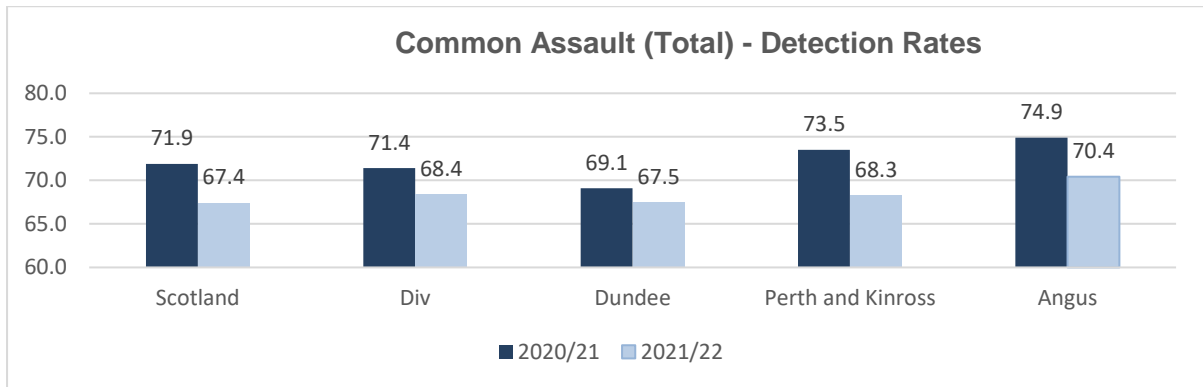
That said, a number of these crimes remain under active investigation and it is anticipated that the detection rates will increase as enquiries are concluded.

### Challenges

Similarly to Serious Assaults, Common Assaults are sporadic in nature and the majority of these occur in private dwellings, which in itself provides a significant challenge to policing. Further, the relationship between the victim and the offender can be a hindrance as it can make them less likely to support any investigation.

It is clear that the abuse of alcohol and drugs remains a strong factor in driving occurrence rates across all violent crime and this crime category is no different.





## Robbery

### Activity

This section includes crimes of Robbery, Assault and Robbery, and assaults with intent to Rob. Any threat or inference of violence of any kind is sufficient for incidents to be recorded.

The response to Robberies remains a Divisional priority and all activity is aligned to the Robbery Action Plan.

All reports of Robbery have a CID input from the outset and the majority of these investigations are progressed by this department. A Robbery toolkit has been developed to ensure consistency of investigative practice and provision of support to victims.

The focus remains on prevention with proactive activity aligned to geographic areas where higher levels of violent crime are seen, targeting those who are wanted on warrant for serious and violent crime to ensure early arrests are made and we work closely with colleagues from our Divisional Partnerships Interventions and Preventions (PIP) team to support victims through housing, welfare and signposting to health and social care to prevent recurrence and target harden by enhancing physical security measures.

There were 8 recorded Robberies during this reporting period which is 3 more crimes than the same period last year.

Over the last 12 months there has been an overall increase of 23.5% which equates to 8 more crimes, albeit we remain below the national average.



## OFFICIAL

Analysis shows that 50% of these crimes occurred in public space. Of note 37% of the crimes which occurred within the private space had a domestic aggravator with items such as keys and mobile telephones being among the items stolen.

In 75% of cases the victim and perpetrator were known to each other.

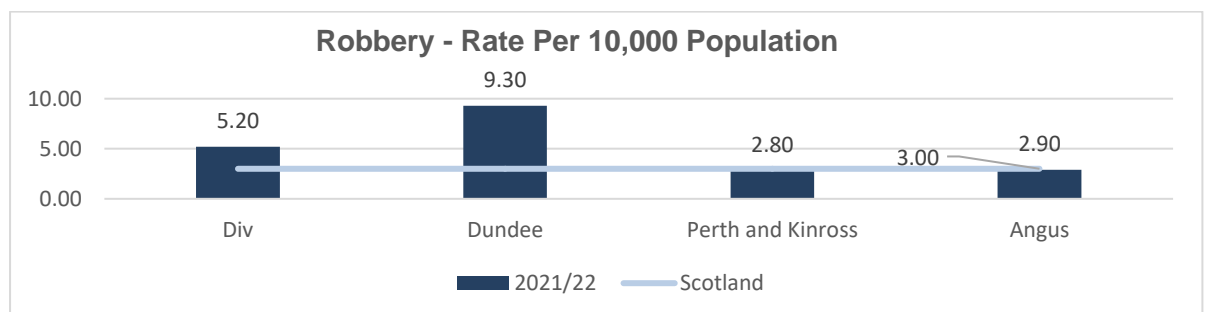
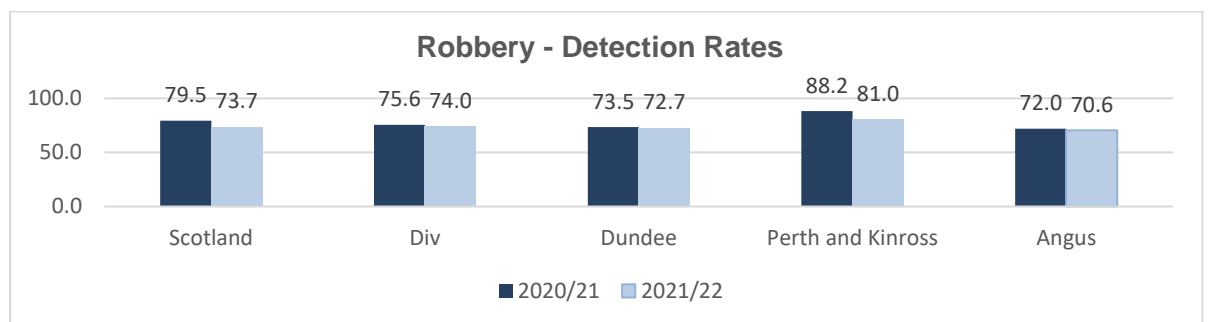
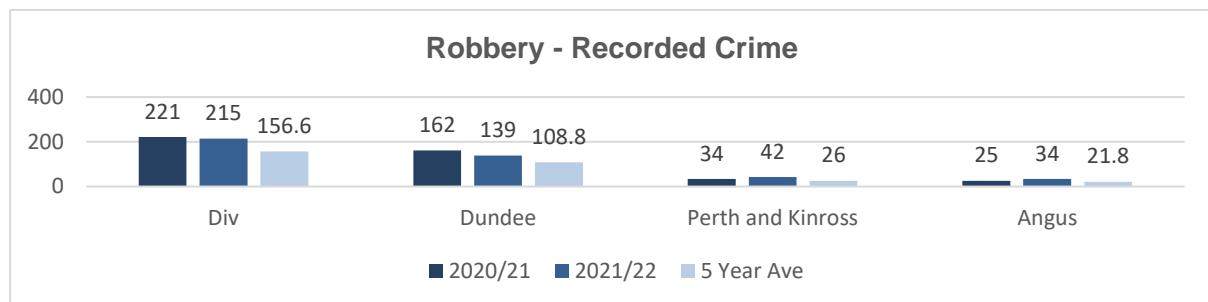
### Results

The detection rate for Robbery has decreased marginally when compared with LYTD, however remains significantly higher than both Divisional and National averages.

As with previous crime categories, a number of these crimes remain under active investigation by CID and locality officers and there is further potential for detection rates to increase as enquiries are brought to a conclusion.

### Challenges

Analysis shows that offences can be opportunistic and sporadic in nature with few repeat victims or offenders. As with other violent crime categories the relationship between victim and offender continues to present challenges with several victims failing to fully engage with police enquiries.



## Vandalism

### Activity

The crime of vandalism is often associated with broader instances of Anti-Social Behaviour (ASB) and can have a disproportionate impact on community's sense of safety and wellbeing and as such remains a priority for Police Scotland.

The occurrence rates for vandalism has continued in an upward trend during the reporting period resulting in an overall YTD increase of 13%, which equates to an additional 100 crimes when compared with LYTD, however occurrence rates remain below both the 5 year average and national average.

Geographically this quarter, over half of the crime was recorded in Perth and immediate surrounds with the remainder split quite equally between North/ East Perthshire and South Perthshire.

There is a disproportionate number of recorded vandalisms in Stanley, North Perthshire, with the Primary School and church being repeatedly targeted. These are areas where youth offending has been prevalent in the past. In South Perthshire, Crieff remains the location with the highest number of vandalisms.

### Results

Detection rates have decreased by around 10% when compared with LYTD, however remain higher than the national average.

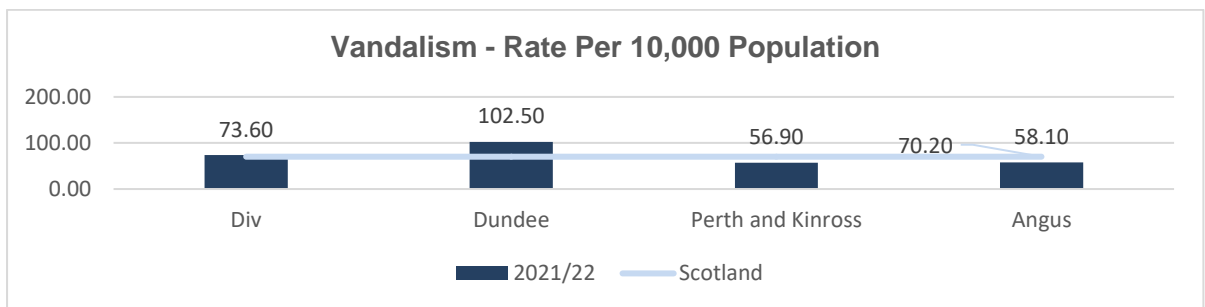
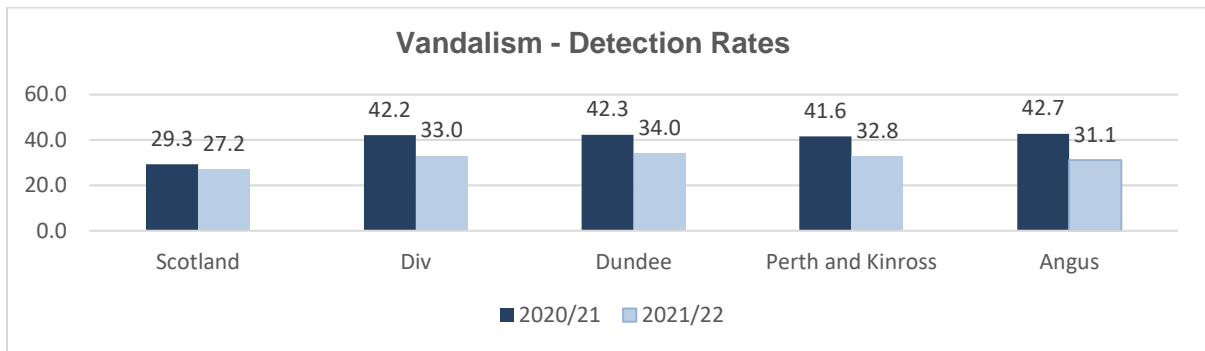
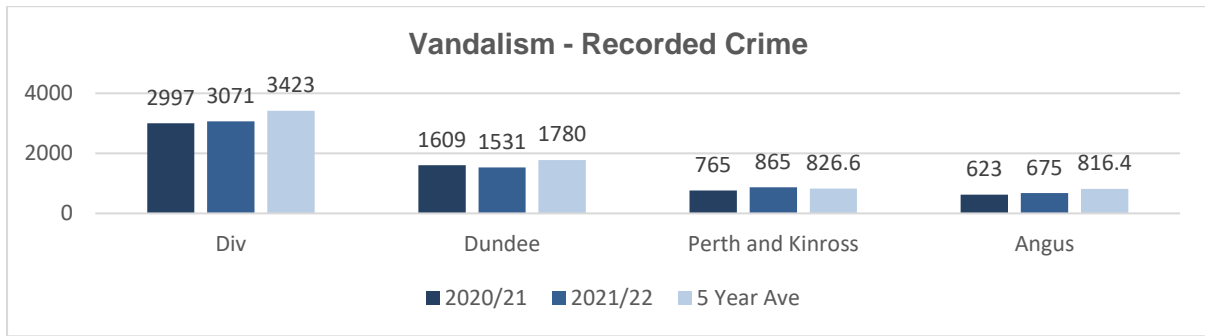
In January 2022, a 13year old male and a 14 year old male were charged with discharging and damaging fire extinguishers at a multi-storey car park in Perth City Centre. The same males were also charged with smashing security lighting at a commercial premises within the centre and the same 14 year old male was also responsible for a connected Wilful Fire-raising. These males have been reported to the Youth Justice Assessor.

In unrelated incidents a 33 year old male was charged for damaging a motorcycle in the city centre and a 15 year old repeat offender was charged for vandalism in the Letham area of Perth.

### Challenges

The continued upward trend for vandalism and involvement of children as perpetrators continues to give cause for concern and will remain a priority area for our Community Policing Teams across Perth and Kinross.

Operation STUNG continues to target youth offending and ASB and we continue to work closely with partners in Crieff to engage with youths who may be drawn to ASB activity in an effort to divert them to more positive activities.



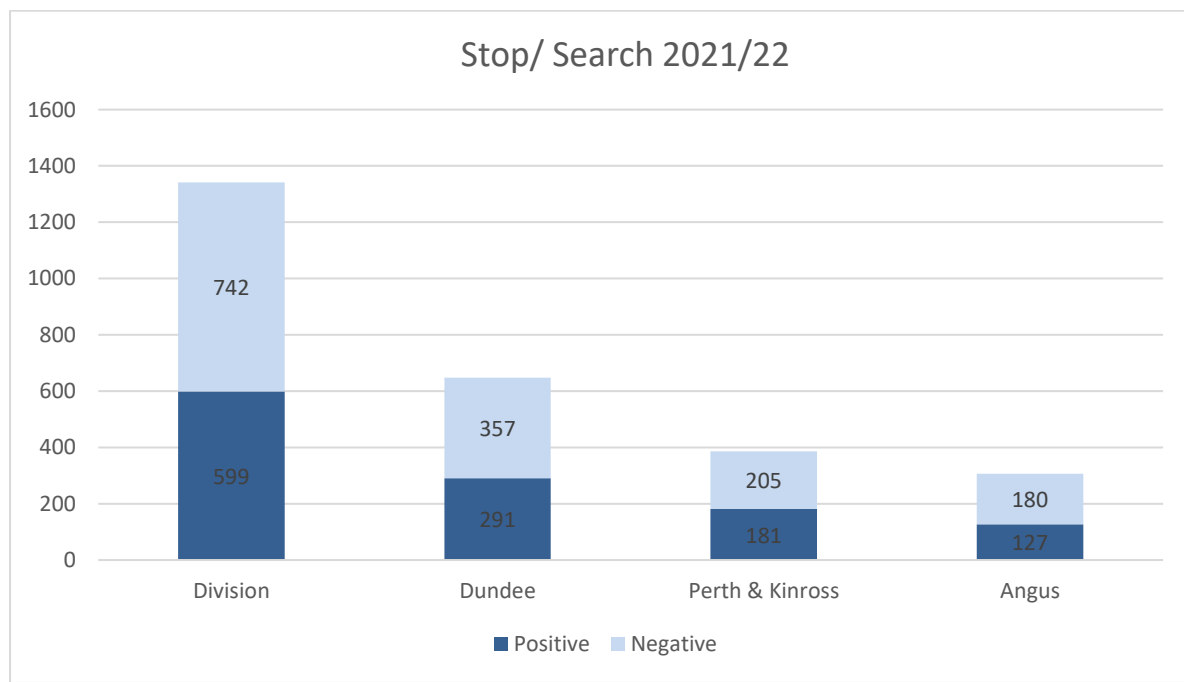
## Stop Search

Stop and Search is an operational policing tactic deployed when necessary for the prevention, investigation and detection of crime. The overall objective is to maintain public safety and improve community wellbeing. Stopping and searching members of the public is a significant intrusion of their personal liberty and privacy. It is carefully handled by Police and must be carried out in a manner that is lawful, proportionate and accountable.

Officers explain why they have stopped an individual before any search, and explain what they are looking for. After the search officers provide the individual with a receipt, which documents information about their rights and how they can access a copy of their stop and search record.

In the reporting period 386 stop searches were conducted with items including weapons and drugs recovered on 181 occasions, which equates to a positive rate of 46.9%.

Assurance reports are provided monthly which show no disproportionate searching was carried out of persons under 18, nor did any disproportionate searching take place around ethnicity.





### Acquisitive Crime

Reduce crime through preventing offending and reduce re-offending

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

This quarter continues with the previous trend showing a move towards Theft by Housebreaking (HB) type offences of both dwelling houses and other property types. Although motor vehicle crime was static this quarter there was a general move away from this type of the crime over the last 12 months. This last quarter has shown a return to the thefts of high value bicycles and e bicycles, mainly from secured garage premises. This has previously been linked to organised crime groups from the Edinburgh area.

There has been no apparent targeting of high value jewellery items as seen in other quarters and no specific targeting of properties likely to contain high value items other than e bikes. The thefts of power tools and garden machinery continues to feature this quarter.

Fraud continues to present a challenge with a wide range of fraud types used by offenders. Most fraud has continued to be faceless with crimes being online or by telephone.

#### Domestic Housebreaking

There were 23 crimes recorded this period which represents an increase of 10 crimes compared to the same period last year. There is an overall increase of 37 crimes over the last 12 months, an increase of 63.7% on last years' figures. Detection rates have almost tripled in the last 12 months and sit above the detection rate for the national average with crime rates well below. There are still a number of recorded crimes sitting with named suspects and pending forensic reports and therefore a further increase in detection rates is expected for this period.

In contrast to the previous reporting period, crime in South Perthshire have increased and those in North Perthshire have fallen. 39% of crimes were recorded in South Perthshire.

There is no distinct pattern in those properties targeted either in Perth City or the rural areas.

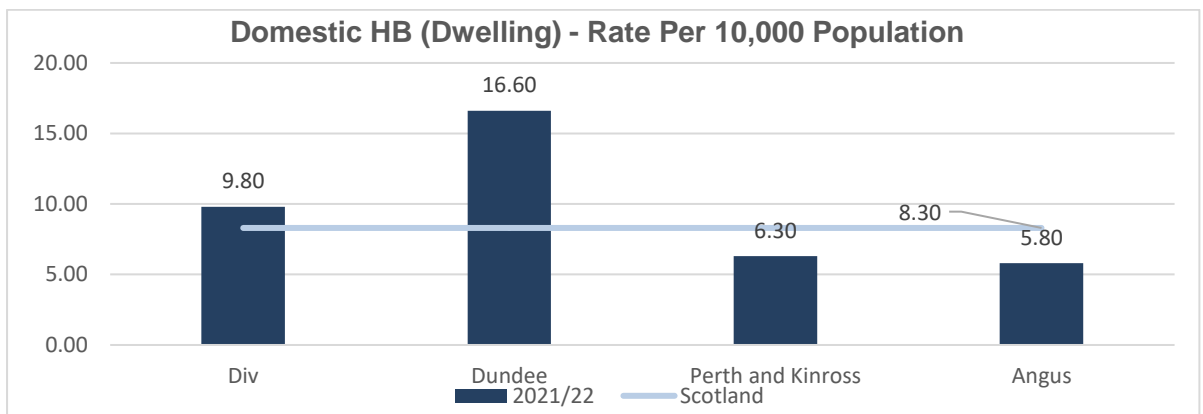
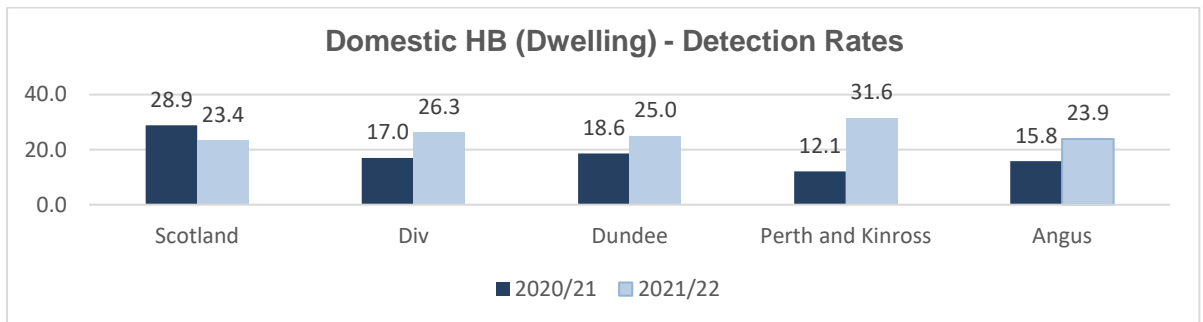
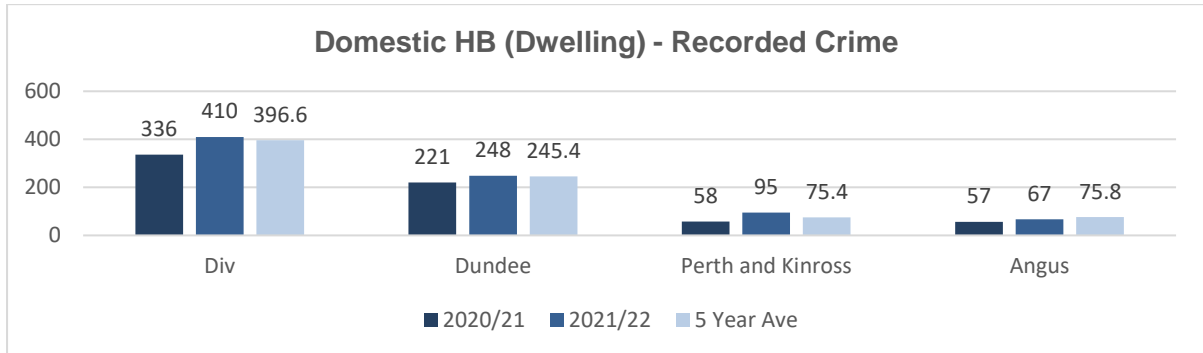
Patrols are supported by the use of specialist resources and other bordering divisions.

In February 2022 a 37 year old local man was arrested and charged for committing theft by housebreaking in Montgomery Road and Bowton Road, both Kinross. These offences were carried out whilst the offender was already on bail.

## OFFICIAL

Four males were responsible for crimes in March 2022, in the Longforgan area and including the theft of a number of high value bicycles from a private dwelling. A 17 year old male from Dundee has been charged with these offences enquiries are ongoing to identify co-accused for this crime.

There has been no significant crime series of this type during this reporting period.



### Fraud

The number of frauds has very slightly fallen this quarter in comparison with the same reporting period last year. There were 77 crimes recorded this quarter, a decrease of 3 crimes. Overall there has been a significant increase in recorded fraud over the last 12 months, with an additional 95 crimes (34.8%) in comparison to the previous 12 months.

This quarter the majority of frauds recorded have been committed online or by telephone. The most common crime type was of a banking nature whereby persons

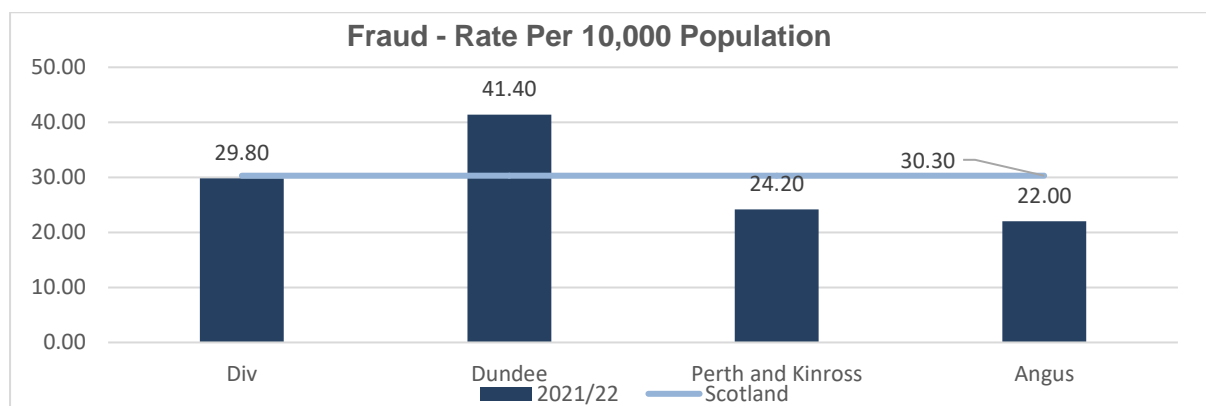
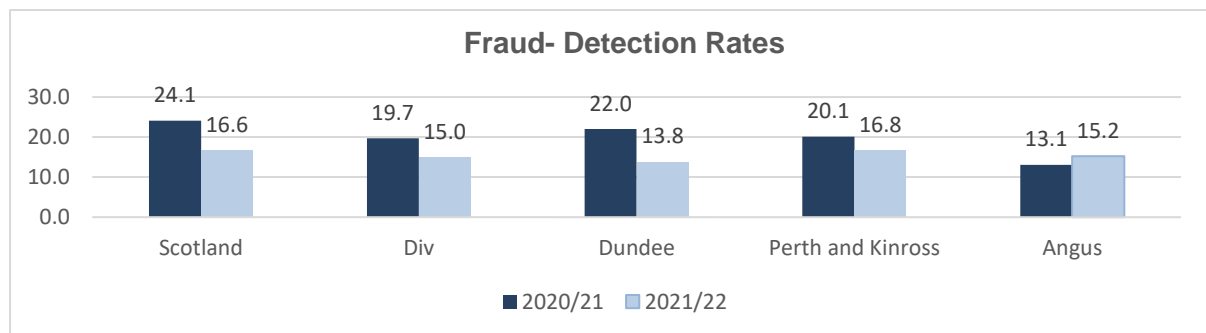
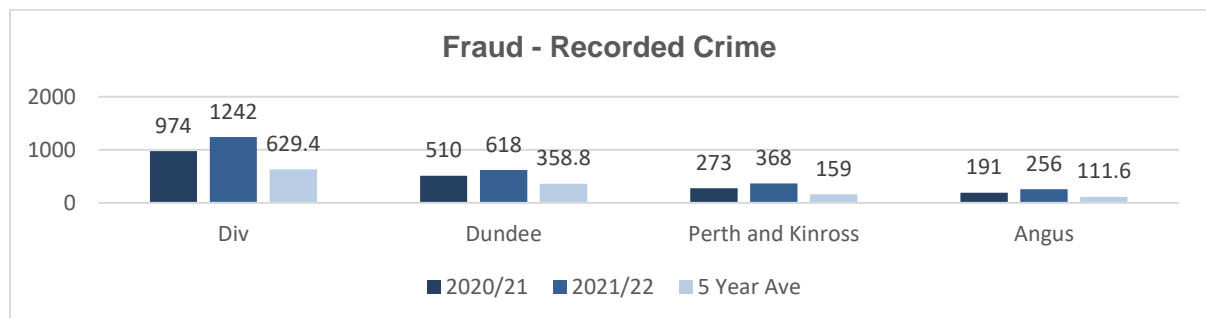
## OFFICIAL

purporting to be from the victims bank contact the victim by telephone and persuade them that they need to move their money to avoid having it stolen from their account. Other common fraud types include offering fictitious goods for sale or using another person's identity online in order to obtain goods.

We continue to ensure these crime types are highlighted in the commanders bulletins and continue to publicise new or common scams and cyber alerts with community groups and Neighbourhood Watch Scotland.

In January 2022 a 22 year old male was reported for fraudulently using the bankcard of a vulnerable 84 year old female from North Perthshire.

In March 2022, a 30 year old male and repeat offender, was reported for bogus workman type offences having fraudulently obtained £5000 for work not carried out.



### Theft by Shoplifting

There were 94 offences of theft by shoplifting this quarter which is a slight increase on last years' reporting period. There has also been a slight increase in detection rates so far this quarter with many of the enquiries very much live and still under investigation.

**OFFICIAL**

75% of the offences occurred within Perth however 19.1% of offences took place in South Perthshire and predominantly in Crieff with the bulk of the offences taking place within a supermarket setting. Some of the nominals for the Crieff offences have also featured in antisocial behaviour and violence statistics meaning there are a few key nominals that are responsible for a significant proportion of the offending. In general over the last 12 months and despite the relaxation of Covid rules in comparison to the previous year, there has been a 12% reduction in theft shoplifting meaning the offending rates are well below the national average and the detection rates for such offences being above the national detection rate.

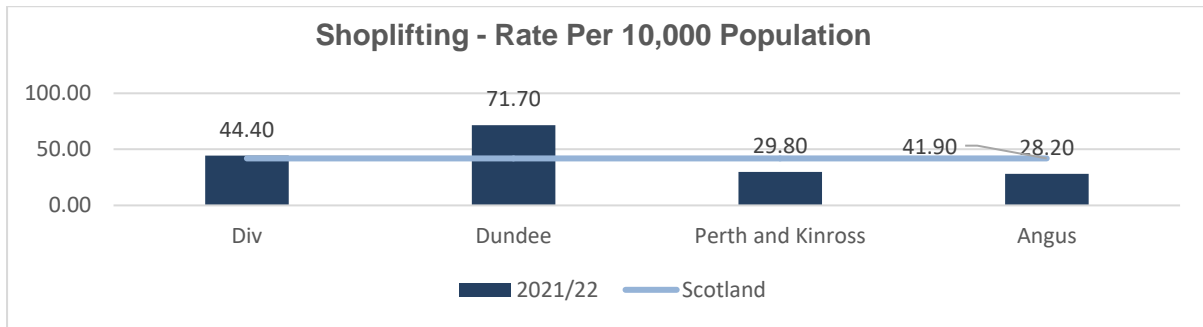
In Crieff there is a multiagency approach in relation to the issues with antisocial behaviour and juvenile offending which over time should reduce such offences including that of shoplifting.

In January this year a warrant was issued for the arrest of a 32 year old local man following 6 shoplifting offences in two supermarkets in Perth City Centre. In addition to this a 23 year old prolific offender was imprisoned following two detected offences in a Perth City supermarket.

In Crieff a 12 year old male child was detected for three separate shoplifting offences, a 15 year old male for two shoplifting offences and a 38 year old male for three shoplifting offences. All had been carried out in Crieff supermarkets.







### Motor Vehicle Crime

Motor vehicle crime remained static this reporting period with 58 crimes recorded, the same as this period last year. This quarter accounted for 28% of the yearly crime which has been spread evenly across the 12 month period. Overall vehicle crime is down 19.1% over the last 12 months which equates to 50 crimes. Detection rates are slightly down over the last 12 months however there are still a number of live enquiries to be completed.

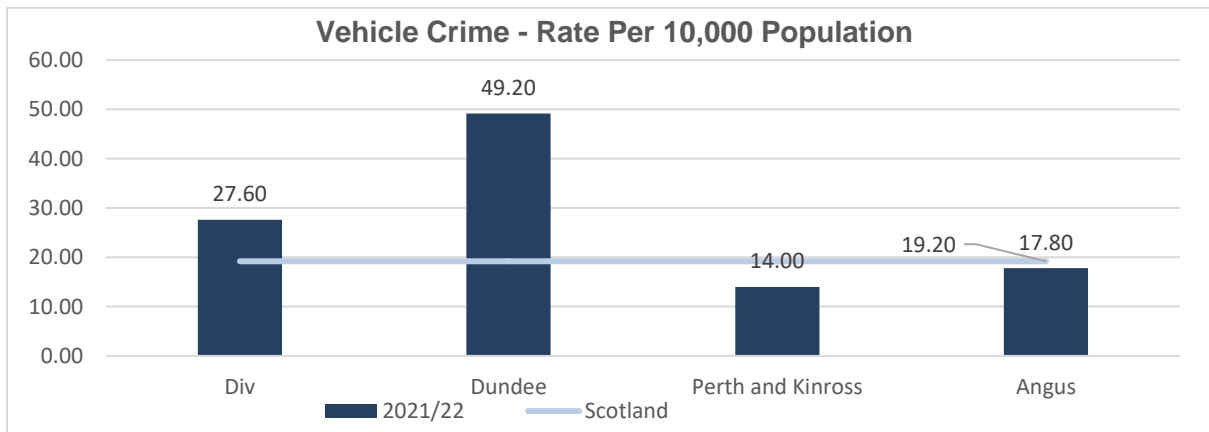
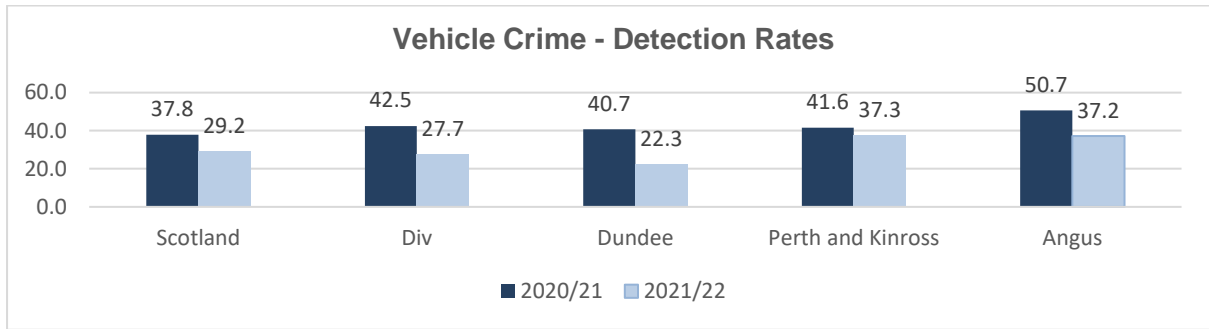
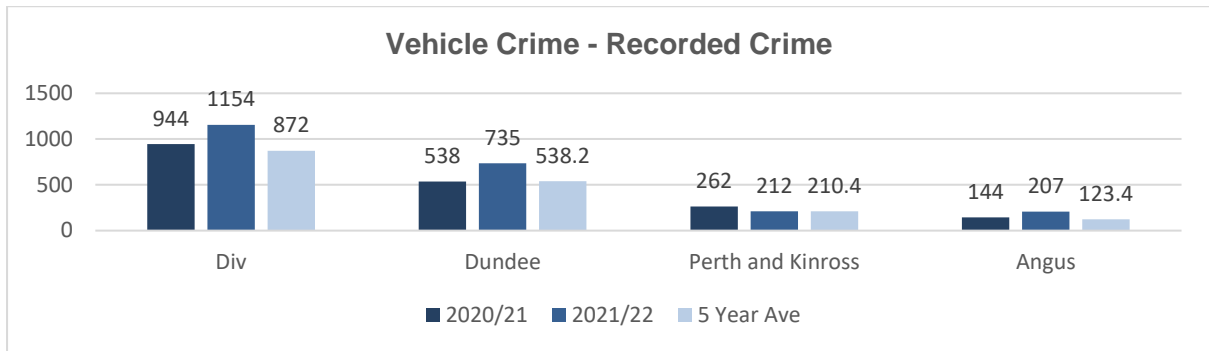
Of the vehicle crime recorded this quarter, over half of those crimes involved the theft or attempted theft or a vehicle with the remainder involving theft of items from within vehicles. Of note, South Perthshire recorded the greatest number of thefts or attempted thefts of vehicles followed by North Perthshire and Perth City respectively.

Officers in North and South Perthshire work closely with their bordering colleagues and continue to carry out proactive patrols based on local and national intelligence. The theft of motor vehicles continues to be challenging due to organised travelling criminals. This is particularly true in relation to high value car thefts and agricultural vehicles.

In February this year, a quad bike was stole from Comrie whilst the occupants were at home. The offenders were using a van with stolen registration plates and fled on the stolen quad. As well as the pre- planned thefts, the offenders drove dangerously, risking the lives of other members of the public, damaging a vehicle in their haste to get away. A 24 year old male and a 29 year old male, from out with the Tayside area were arrested and charged with this offence.

In March this year a 17 year old local male and known prolific offender was arrested and charged with the theft of a motorcycle from a property in Alyth.

In January this year, two high value vehicles were stolen from a property in Almondbank after the dwelling was entered and car keys taken. Both vehicles were recovered by police and a 50 year old local male and a 30 year old male from out with, were arrested and charged with these offences.





**Road Safety  
and Road  
Crime**

Collaborate to  
reduce casualties  
and crime on our  
roads

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *The needs of local communities are addressed through effective service delivery*

Operation CEDAR

The principles of Operation CEDAR will be applied in the following ways across Tayside, linked to priority areas of focus:

Challenge

Build effective partnership working and methods to develop new and innovative ways to improve road safety. Improve information sharing and analysis to support an evidence-led approach

Educate

Deliver and evaluate educational initiatives to driver and road user behaviour, making effective use of media opportunities to highlight CEDAR and the work of the forum

Detect

Provide an intelligence-led and multi-agency approach to enforcement, supported by analytical products, to make the best use of available resources

Reduce

Ensure all road safety education, engineering and enforcement activity is focused on having the maximum positive impact on reducing the number of people killed and seriously injured

The implementation of Operation CEDAR across Tayside and delivery of our Action Plan provides an opportunity to contribute to a consistent approach across the north of Scotland. It will refocus our efforts to further improve safety on Tayside's roads and promote active travel.

Perth & Kinross (P&K) Local Policing Area (LPA) have not had any fatalities for the period under review.

Tragically, P&K LPA have suffered 4 road traffic fatalities YTD which is a significant increase from the 1 fatality the year previous. However, it is considered reasonable to

## OFFICIAL

assume that the reduction in Covid-19 restrictions and a return to increased vehicles on the road will again be a correlating factor.

Positively, Tayside Division have not suffered any fatalities for the period under review. Year to date this takes Tayside Division to 7 road traffic fatalities.

P&K LPA have had 64 persons seriously injured as a result of collisions which is a 10% increase comparable with the same period last year where we saw 58 seriously injured.

Whilst there have been 115 slight injury collisions which is a 1% increase comparable with the same period last year where we saw 114 slight injury collisions.

Road Safety enforcement continues to be carried out as part of routine business by the Road Policing Unit (RPU) in Perth & Kinross. Focused patrol work will be complemented by the use of available technology and databases, intelligence target packages and specific tasking resulting from local Tasking & Coordinating processes to tackle criminality.

Local Policing and RPU Officers have been able to target driving behaviour which we believe will have the greatest impact on casualty reduction and address community concerns. Enforcement activity has concentrated on the Fatal 5 which are Dangerous/careless driving, drink/drug driving, Speeding, Seatbelts and mobile phones.

Based on strategic assessment a number of priority locations have been identified within in Perthshire, all of which were subject to focussed operation activity.

Tayside Division priority routes include the following roads;

M90/A90	(P&K) LPA
A9	(P&K) LPA
A923	(P&K) LPA
A93	(P&K) LPA
A85	(P&K) LPA
A92	

Year to date, Road Policing Officers have stopped a total of 24,296 motorists which is an increase of 1920 based on last year's figures.

During the period under review Road Policing officers took part in a number of National Campaigns;

## **OFFICIAL**

**January 24<sup>th</sup> – 30<sup>th</sup>**

**National speeding campaign**

**February 21<sup>st</sup> – 27<sup>th</sup>**

**National mobile phone campaign**

**March 14<sup>th</sup> – 20<sup>th</sup>**

**Commercial vehicle week**

In (P&K) LPA notable speeds recorded for the period under review were;

115 mph exceed 70mph limit

105 mph exceed 700mph limit

94 mph exceed 60 mph limit

55mph exceed 30 mph limit

Road Policing officers continue to provide high visibility and support to divisional officers throughout Perthshire. It is recognised that positive engagement with road users is vital in order to improve driver and road user behaviour.

Police resources are being challenged by the driving habits of vulnerable road users. However, we are committed to working effectively with partners locally to address these issues through education, enforcement, engineering, encouragement and evaluation all of which are delivered successfully through a number of mediums and campaigns.

Looking in to the coming month's lighter days, active travel, increased motorcycles and staycations have all been identified as emerging threats and risks.

Safe drive Stay Alive (SDSA) remains under review, a number of different options are being explored to ensure we successfully target the correct audience with suitable content. It is essential to influence driver behaviour pre driving not only short term but also long term.

The New driver Scheme (NDS) will be implemented within Tayside Division in 2022. The NDS is a hard-hitting presentations to raise awareness of road safety issues.

The joint presentations, delivered by Police Scotland and the Scottish Fire and Rescue service, will provide a solid reminder of the individual responsibilities that the driver has, both for themselves and for other road users.

Officer training has been completed and we are in consultation with Skills Development Scotland and Local Authorities in relation to a delivery plan.

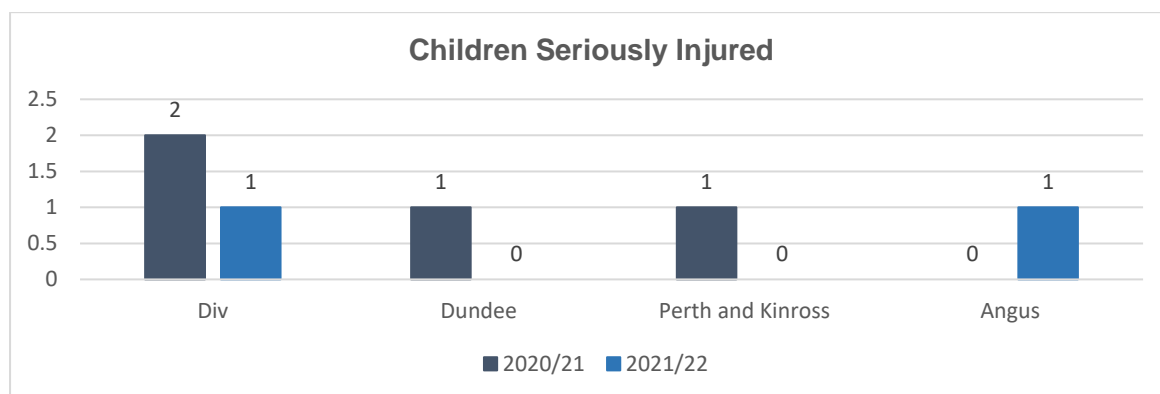
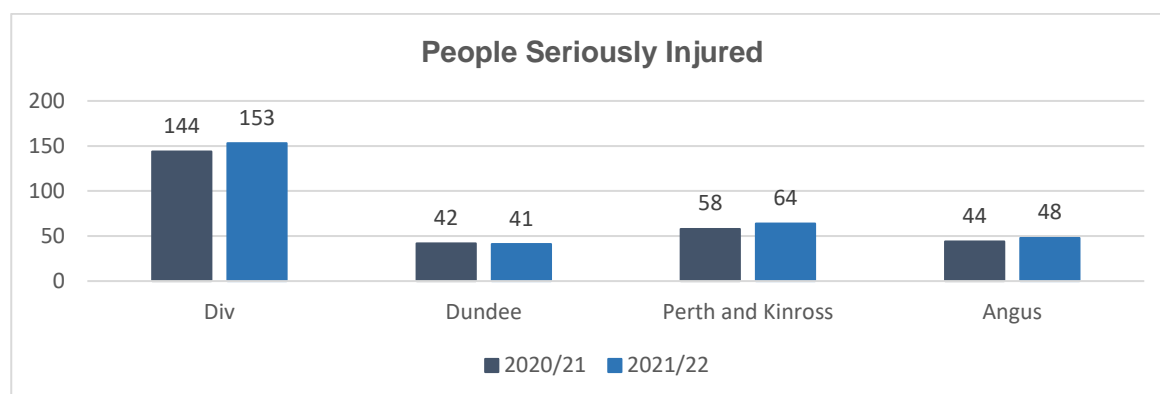
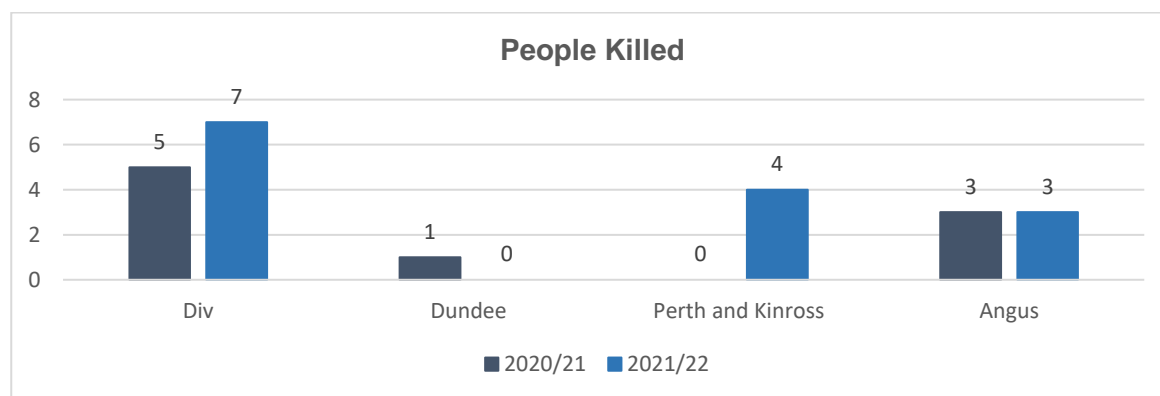
## Rider Refinement North (RRN)

Similarly to SDSA, RRN has been postponed throughout Covid19. RRN has been refreshed and will be delivered in Perth on the 21<sup>st</sup> May, a number of future dates have also been planned throughout the motorcycle season 2022.

## Operation Closepass

Roads policing officers have again been active running Operation Closepass within P&K. The purpose of Op Closepass is to ensure that drivers provide cyclists sufficient space to travel safely on our roads, additionally it promotes cooperative use of road space and educates drivers.

## All Persons Killed, Seriously Injured and Children Killed, Seriously Injured



## Speeding

During the period under review, speeding offences in P&K LPA have decreased by 6.3%. This is attributable to the focused operational activity on not only the priority routes but also focused patrols on routes which are deemed to have speeding issues and have been identified through a number of community based engagements. The Safety Camera Unit (SCU) have utilised a number of flexible deployment sites following localised complaints which has had a significant impact of influencing driver behaviour.

Divisionally Tayside have experienced a slight decrease with a total of 4067 offenders detected, this equates to a 0.75% reduction compared to the same period the previous year.

## Activity

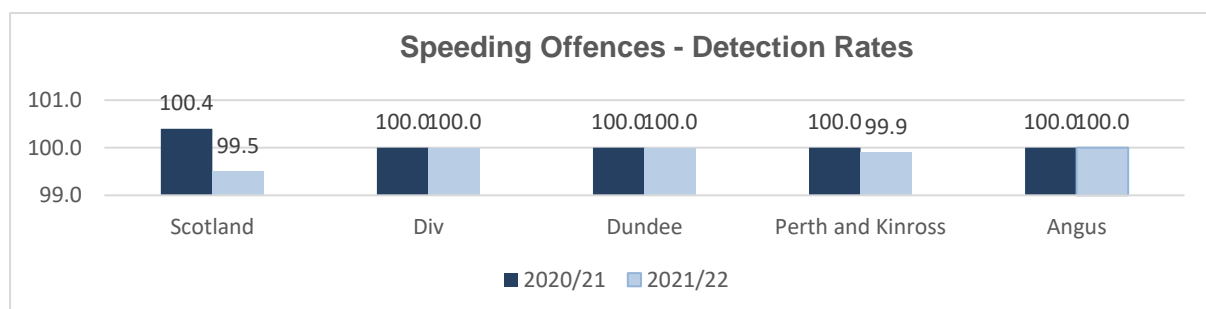
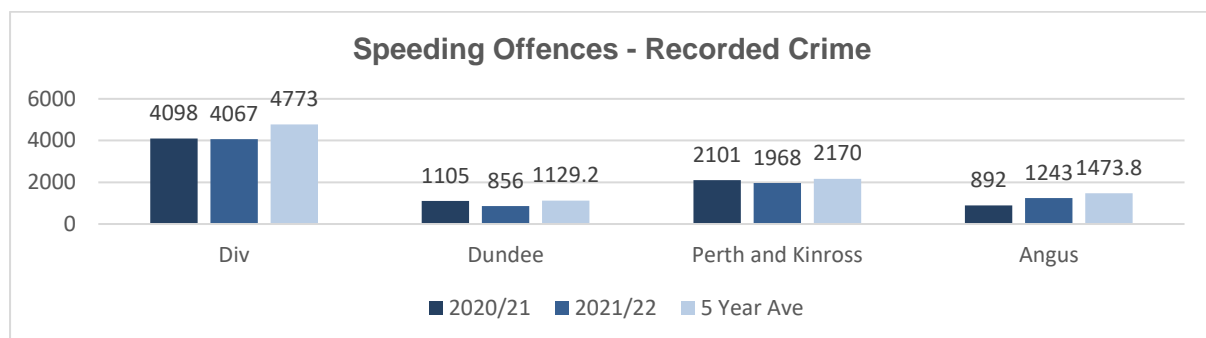
The detection of offenders falls in to the daily remit of Road Policing Officers. A number of cross border joint speeding initiatives have been executed with a significant number of offenders detected.

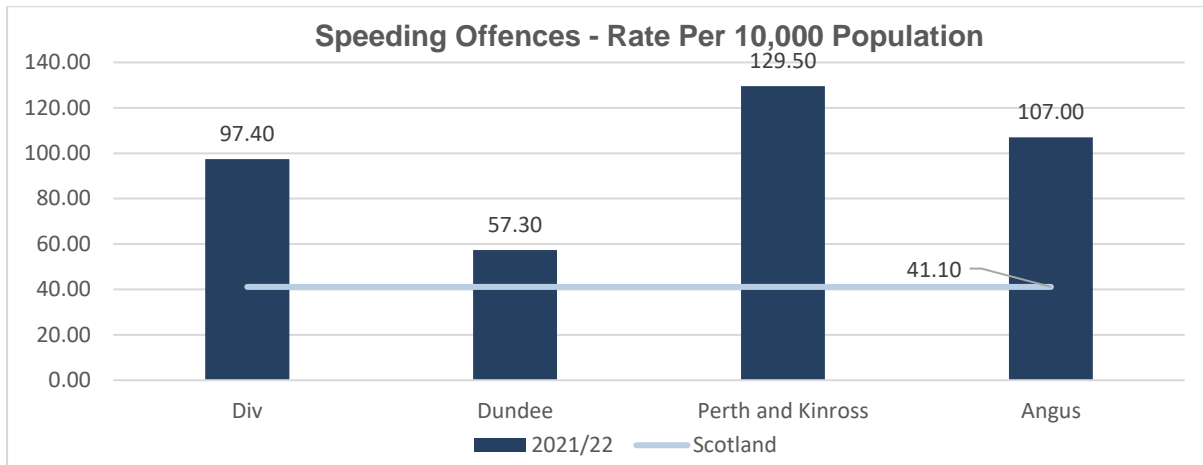
Close working relationships continue with neighbouring Divisions, all of which have demonstrated excellent cross border understanding with a number of high profile detections being made.

Partnership working with the SCU continues with a number of priority routes being targeted, increasing visibility is essential to improve driver and road user behaviour.

## Results

During the period under review 1968 speeding offences were detected in P&K, which is a decrease compared to the year previous, this figure remains below the 5 year average which is extremely positive.





### Drink/Drug Driving

During the period under review, Drink, Drug offences in P&K have experienced a 22.7% decrease compared to the same period of last year, this is extremely positive.

It should be noted that all three Tayside LPA's recorded a decrease in Drink/Drug driving for the period under review.

Across Tayside Division 606 Drink/drug driver detected for the period under review, this is a significant decrease of 14.8% comparable to the data from the previous year, again which is extremely positive.

Road Policing officers within Tayside Division have carried out 2440 breath tests year to date and conducted 294 drug wipes, 137 which have proved to be positive with all offenders being reported to the procurator Fiscal for consideration.

### Activity

The detection of drivers who are impaired through either Alcohol or Drugs falls in to the daily business for Road Policing.

January saw the conclusion of the Winter Drink/Drug Drive campaign with a number of offenders detected over the festive period.

A media campaign was also launched in support of the activity sending out a clear message that this behaviour will not be tolerated whilst reinforcing the ramifications should offenders be caught.

Focus was not only targeting offenders driving immediately after consuming alcohol or drugs, but also focusing on offender's drive the morning after being under the influence.

As we can see from the breakdown above, the drug wipe testing kit will continue to be an exceptionally effective tool in the continual fight against impaired driving with a considerable number of positive wipes throughout Tayside Division.

Focus is not only targeting offenders driving immediately after consuming alcohol or drugs, but also focusing on offender's drive the morning after being under the influence.



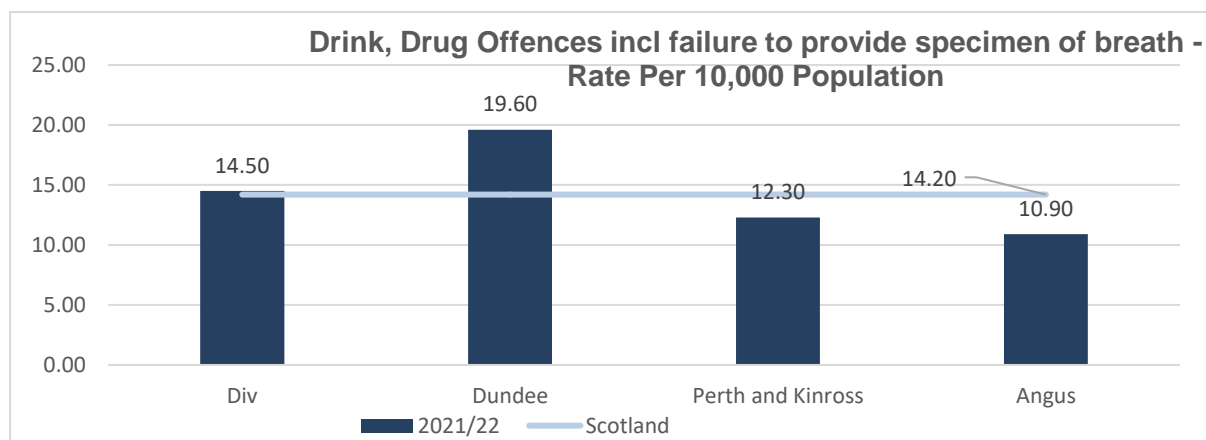
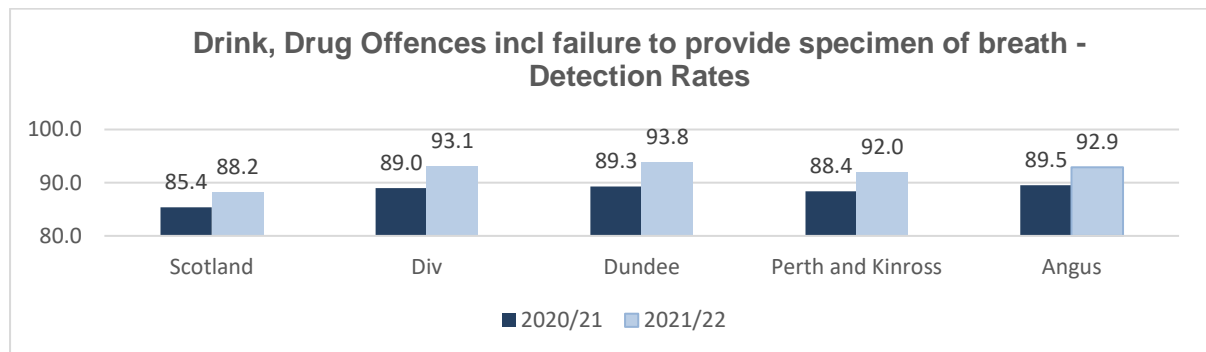
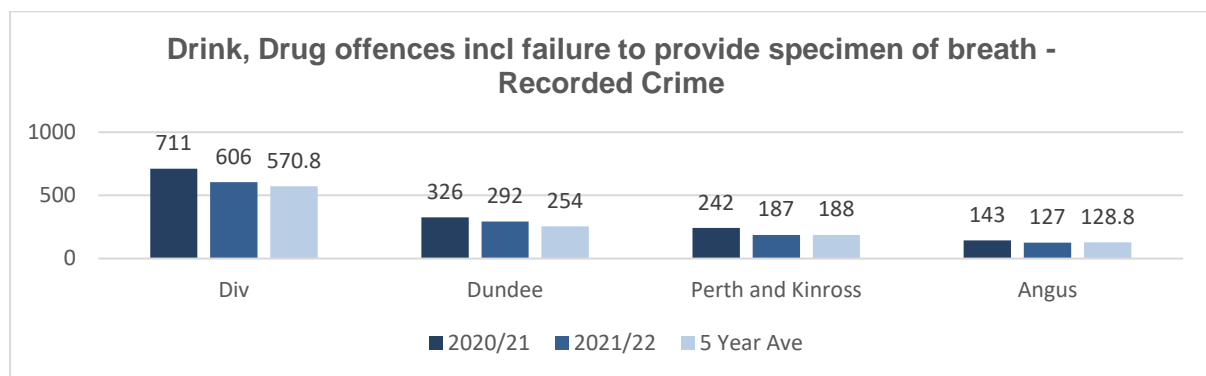
Effective use of the media to raise awareness and to actively encourage changes in driving attitudes and behaviour. A number of media appeals were released throughout the duration of the Campaign.

## Results

During the period under review 187 drink/drug drivers were detected within the Perthshire area. This is a significant decrease of 22.7% compared to the previous year.

## Challenges

Irrespective of Police campaigns and reinforcement through varying mediums, evidence suggests the message does not appear to be hitting home and road users are continuing to drive whilst under the influence which is completely unacceptable.



## Careless Driving

P&K experienced a 3.6% decrease in Careless driving compared to the same period last year.

Tayside Division experienced a very slight increase with 634 offenders being detected, this is a 0.63% increase from the same period the year previous.

Part of the key to reducing Careless driving figures focus on influencing driver and road user behaviour.

By focusing on the 'Fatal 5', i.e. 5 main factors in Fatal Collisions (Drink/Drug Driving, Speed, Carelessness, Seatbelts and mobile telephone use) and working with partners, Tayside Division road Policing Unit make appropriate use of existing and new legislation to carry out enforcement, education activates and influence the provision of engineering solutions (3 E's). This will be enhanced with specific initiatives prioritising vulnerable road users and those at greatest risk.

## Activity

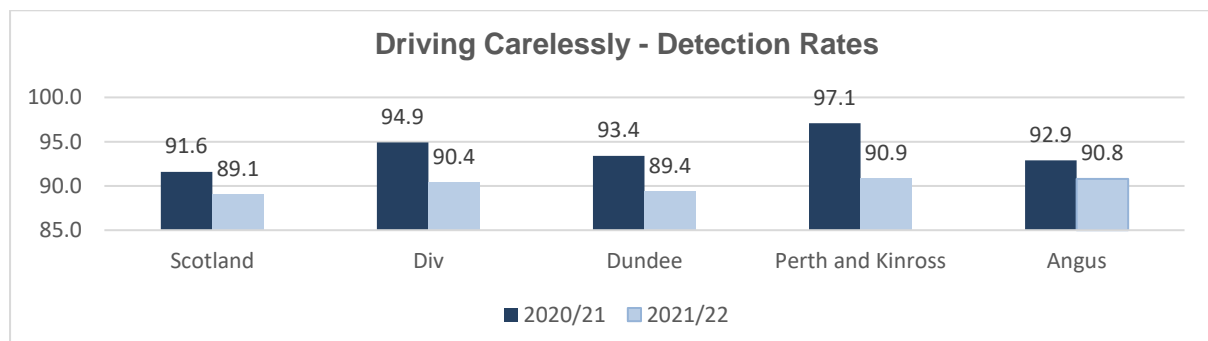
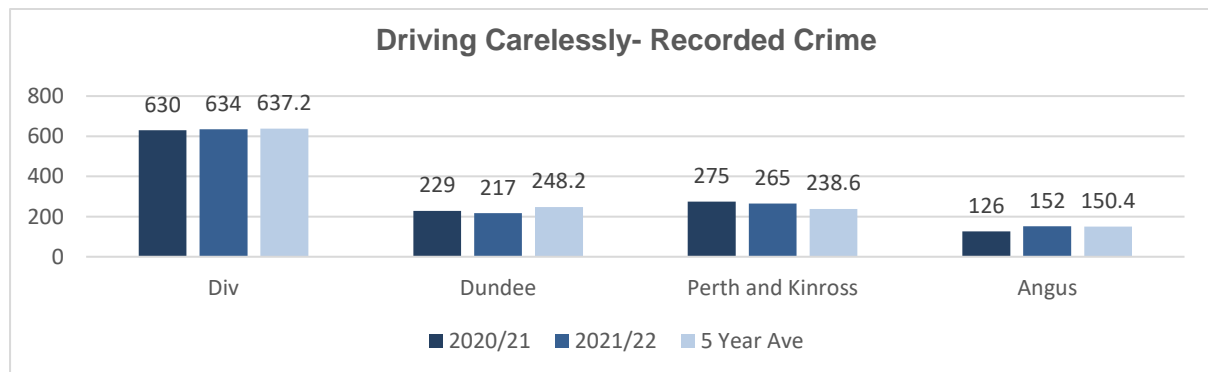
Tayside Division Road Policing teams will continue to focus on the key KSI (Killed / Seriously Injured) routes as part of the high visibility daily patrols.

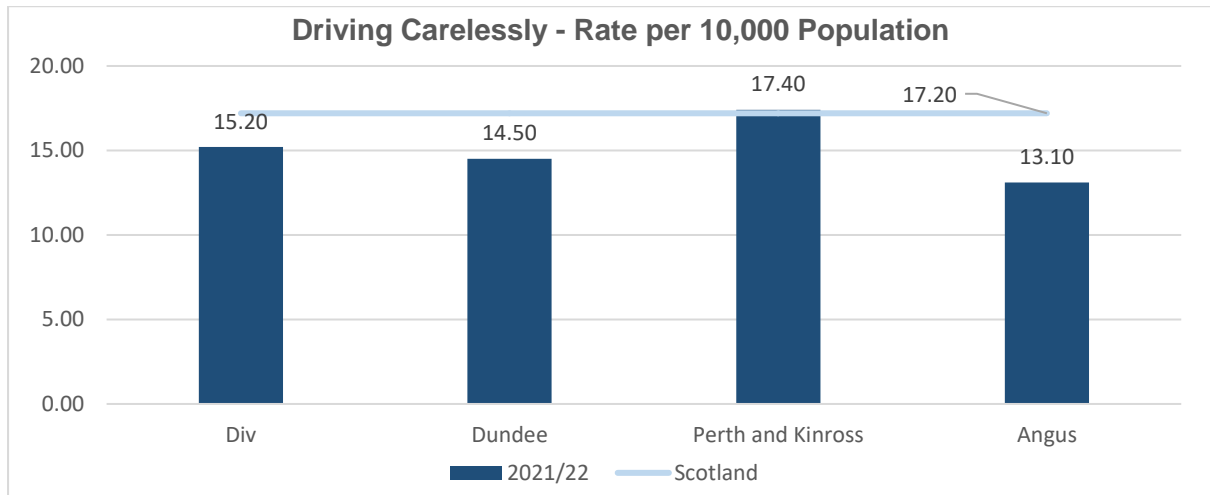
These are; D Division – A9, A93, A923, A85, A92 and M90/A90

Many of the aforementioned priority routes running through Perthshire.

This is reinforced with Route Strategy Days based on the previous collision data for the month and involve multiple units carrying out high visibility patrolling of the same route. Where these routes traverse multiple Divisions we utilise cross border joint operations.

As is with all our operations, they are supported by partner agencies and road operating companies which maximises potential.







**Public  
Protection**

Support people  
considered  
vulnerable through  
working with  
partners

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

Domestic Abuse

Activity

Domestic Abuse remains a priority for the Division and all Domestic Incidents in Perth and Kinross are subject of review, both by management and the Divisional Domestic Abuse Investigation Unit (DAIU). Priority is given to the arrest of any outstanding perpetrators, who are routinely traced and arrested within 24/48 hours of a crime being reported and we continue to work closely with partner agencies to ensure appropriate safeguarding measures are in place for victims.

The figures in the table below represent crimes recorded under the Domestic Abuse (Scotland) Act (DASA) 2018 with occurrence rates being broadly similar to LYTD (2 additional crimes) and remaining below Divisional and National Averages.

Results

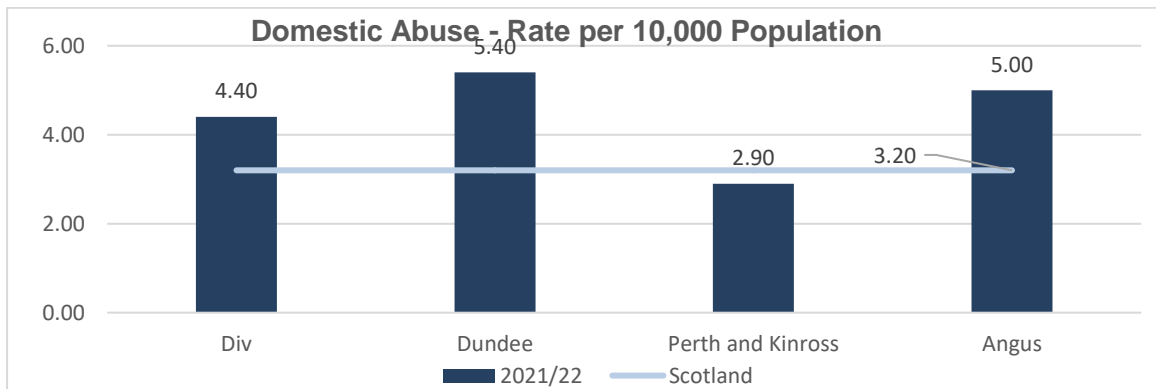
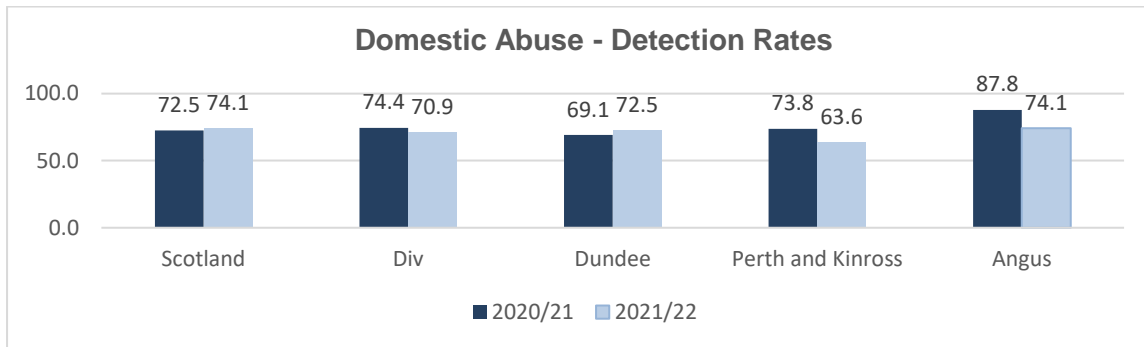
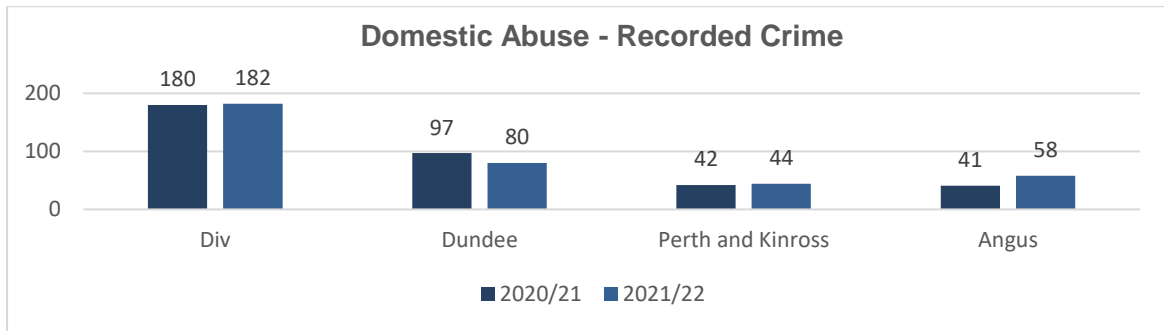
Detection rates have decreased when compared to LYTD, however analysis of DASA offences in Perth and Kinross shows that a number of these remain under active investigation and it is anticipated that the detection rates will increase as these investigations are brought to a conclusion.

The nature of some DASA offences mean that they are investigated by specialist resources including the Divisional Domestic Abuse Investigation Unit and the National Domestic Abuse Task Force. These are complex investigations which are often protracted in nature.

During the reporting period 2 males from Perth and Kinross were the subject of active MATAC investigations.

In January, a male from Perth, who had been the subject of a MATAC investigation was convicted of abusing 4 partners. The offences included both violent and sexual offending and had occurred over a period of years. The male was remanded in custody awaiting sentencing.

In February, a male from Perth, who had also been subject of a MATAC investigation, was convicted of abusing 4 previous partners. The offences included physical assaults, stalking and DASA offences. The male was sentenced to 33 months imprisonment and will be the subject of supervision on release.



## Hate Crime

### Activity

Processes remain in place across the Division to monitor and review all Hate crimes and incidents to ensure these are being identified and recorded appropriately.

A daily review is carried out of Hate crimes / incidents to assist with identifying emerging trends and to allow appropriate interventions to take place. Relevant partnership working allows for victims and communities to be signposted to support agencies and for reassurance messages and hate material to be shared.

The primary aim of this partnership activity is to increase Hate awareness amongst groups and communities, the re-training of existing local Third Party Reporting Centres (TPRC's) continues as does identifying new premises and maintaining current Keep Safe premises within Tayside.

A Partnerships, Interventions and Preventions (PIP) sergeant continues to attend a Police Scotland-wide Hate Crime Improvement Group Meeting online. This meeting

## OFFICIAL

was started as a result of the HMICS Hate Crime Review which commenced in 2020 and in 2021 HMICS provided a list of 15 recommendations for improvement. Inputs from attendees from all divisions on how each legacy area deals with Hate Crime have been fed back into the Strategic Group. Further recommendations from the Strategic Group will be published in due course.

Over the period a number of Hate Crime inputs were delivered at primary and secondary school within Perth that included Q&A, signposting to support services and touched on third party reporting mechanisms.

Late March saw initial roll out of National Hate Crime Awareness Campaign materials and posters being distributed across the division in conjunction with Safer Communities Teams.

Police continue to liaise with each of the local authorities in relation to the current humanitarian crisis in Ukraine, providing support where applicable and sharing relevant documentation including victim of war crimes information.

The level of recorded Hate Crime has increased when compared to last YTD, a trend which is not reflected in the other Local Authority Areas.

Further analysis is required to understand the reason for this, however it is worth noting that recent incidents in Perth and Kinross have resulted in multiple crime reports being raised for the same incident, these include:

Incident within Murray Royal Hospital resulted in 3 crime reports being raised when staff were racially abused by a patient.

Incident within restaurant premises in Perth where 3 crime reports were raised when staff were racially abused by a patron.

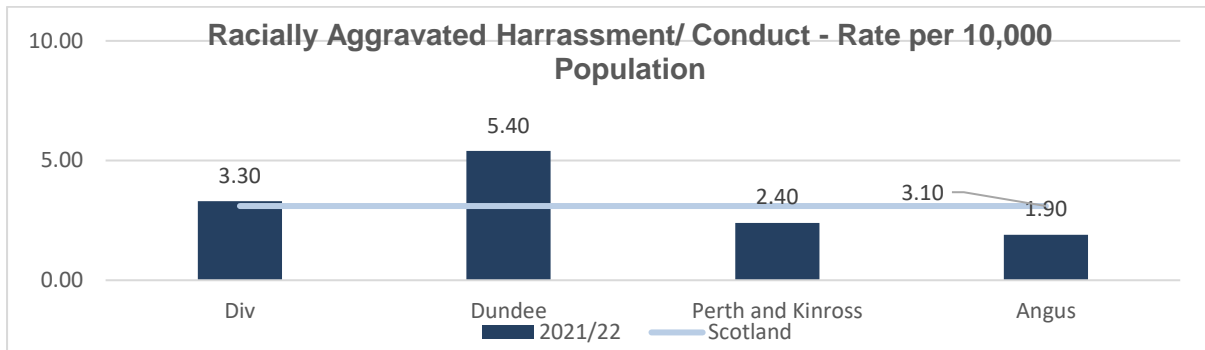
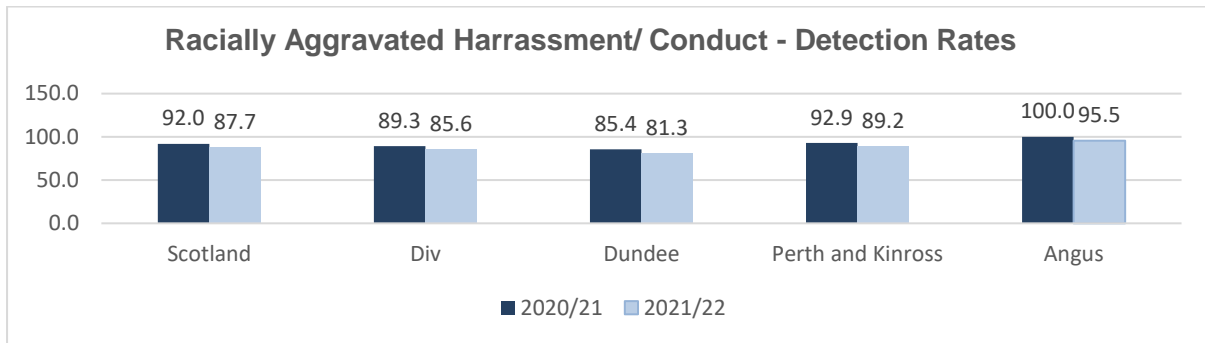
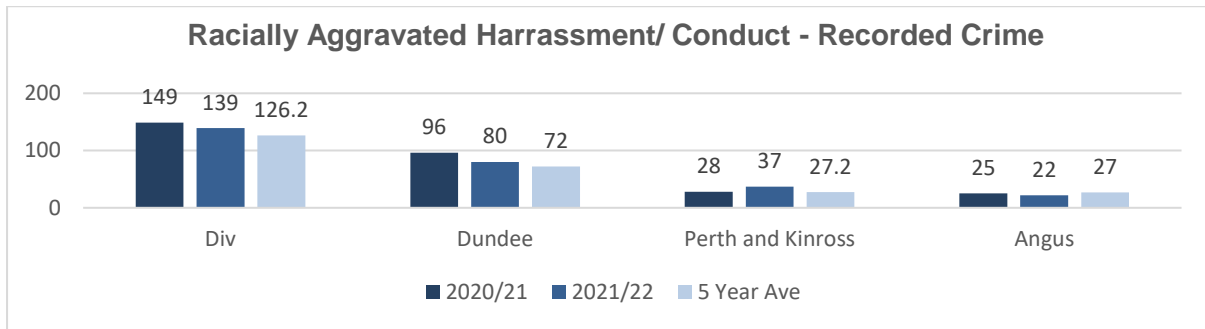
Incident in licensed premises in Perth where 2 crime reports were raised when staff were racially abused by a patron.

### Results

The detection rate for hate crime is marginally lower than last YTD, however remains higher than both the Divisional and National averages.

### Challenges

Omicron variant COVID-19 outbreaks limited opportunities to carry out face to face engagement at the turn of the year. This issue has reduced as COVID protocols have eased.



## Sexual Crime

### Activity

The level of recorded sexual crime has increased when compared with LYTD (25 additional crimes) and remains higher than the 5 year average.

The level of recorded crime for Rape and Attempted Rape has also seen an increase (20 additional crimes)

Analysis shows that many of these offences have occurred significantly out with the reporting period and are classed as non-recent (i.e. the offence was committed more than twelve months before the crime was reported to Police). In a number of these cases, multiple crime reports are raised in respect of one report from one victim, detailing multiple incidents over a period of time in cases where the victim and perpetrator are known to each other.

All Rape investigations are conducted by specially trained officers and are overseen by an experienced Senior Investigating Officer (SIO) and are subject to regular reviews to ensure that all available lines of enquiry are identified and progressed.

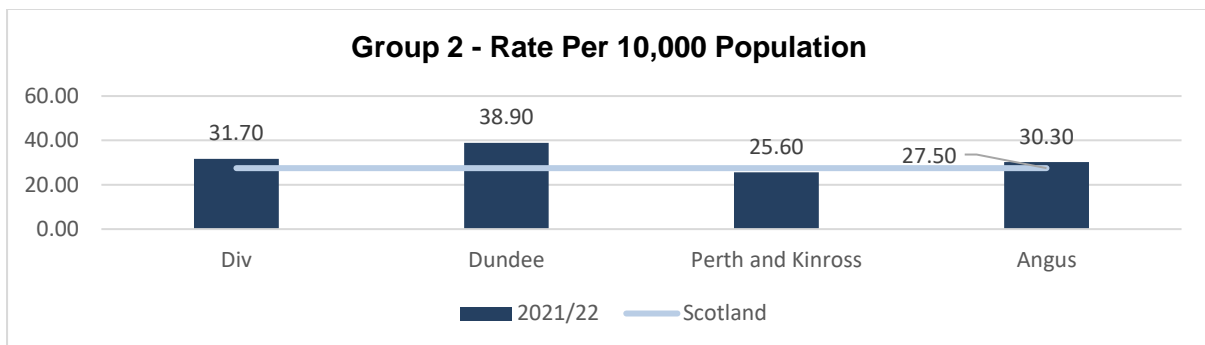
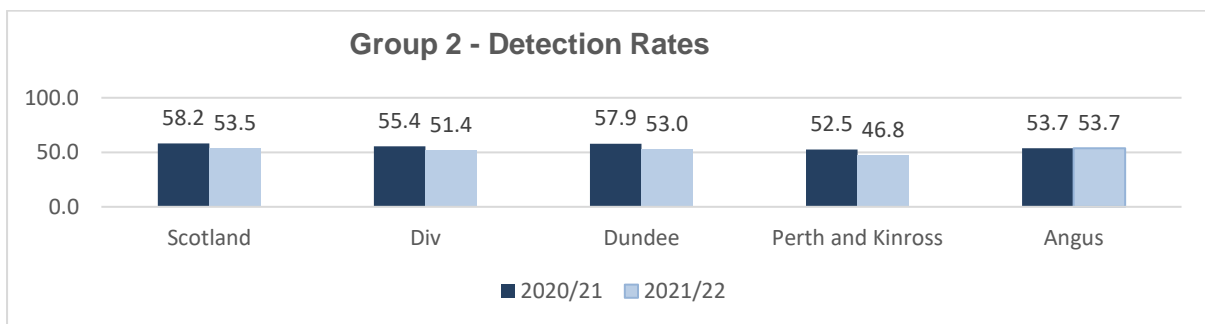
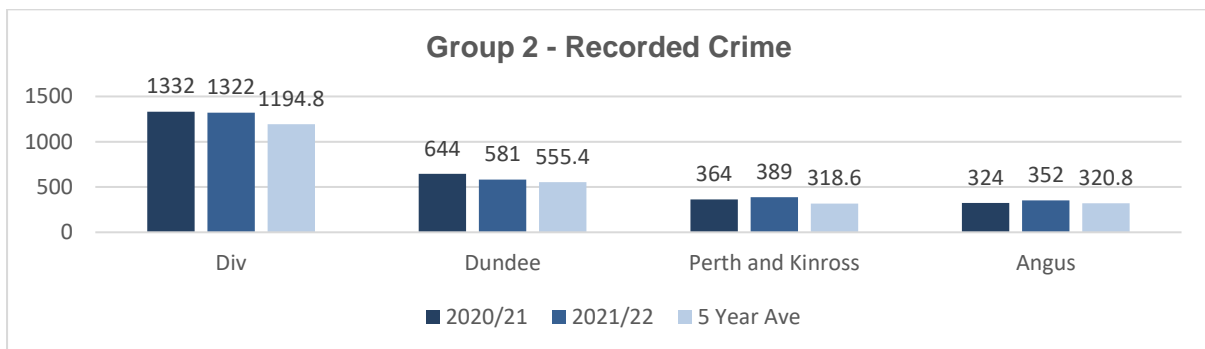
## OFFICIAL

Specially trained officers are deployed to support victims and we work with partner agencies to ensure support and to enhance safeguarding.

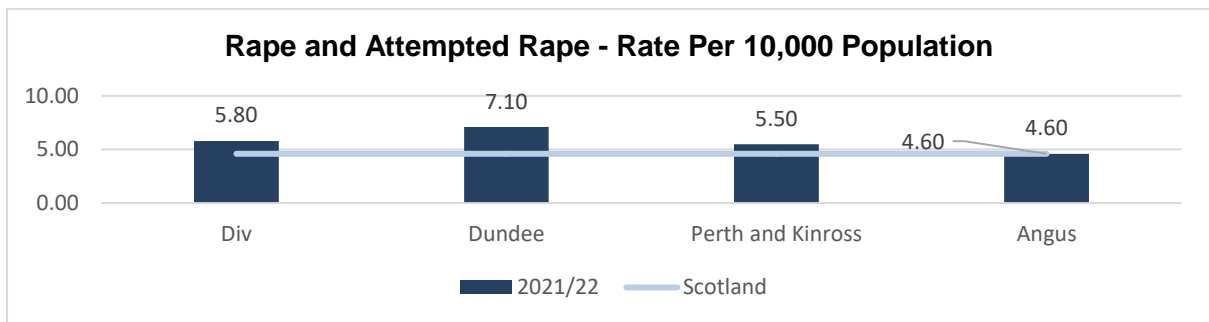
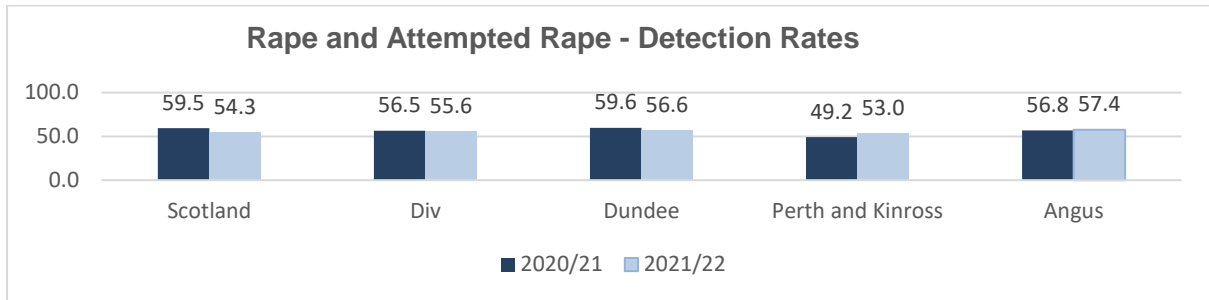
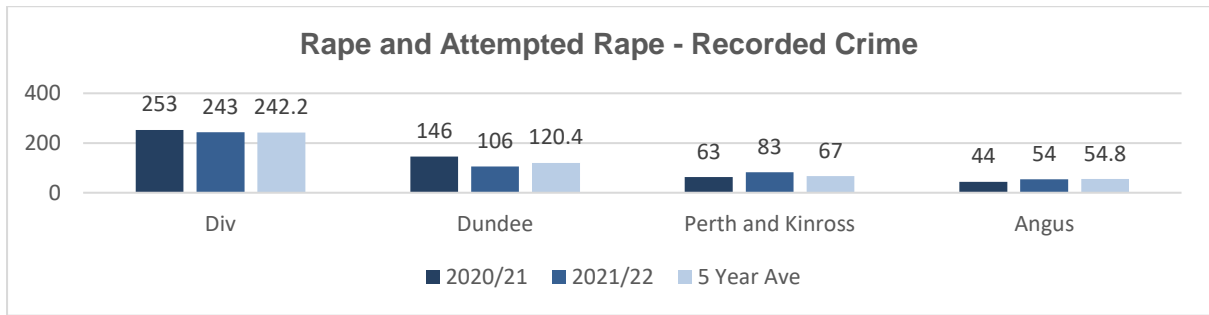
### Results

The detection rate for sexual crime has improved when compared to Q3, however is marginally lower than last YTD, albeit a number of these crimes remain under active investigation by specialist Divisional and National units.

The detection rate for Rape and Attempted Rape has increased when compared to LYTD and is broadly in line with both Divisional and National averages.









### Serious Organised Crime

Reduce the harm caused by serious organised crime, including cyber crime

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Creating a safe and sustainable place for future generations
- Promoting a prosperous, inclusive and sustainable economy

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police*

### Possession of Drugs

#### Activity

We review intelligence and information on a daily basis and use this to proactively target those involved in the sale, supply and distribution of controlled drugs within our communities.

We continue to use our Social Media to promote our proactive activity and have received positive comments from the community for our continued focus on those intent on dealing illicit drugs.

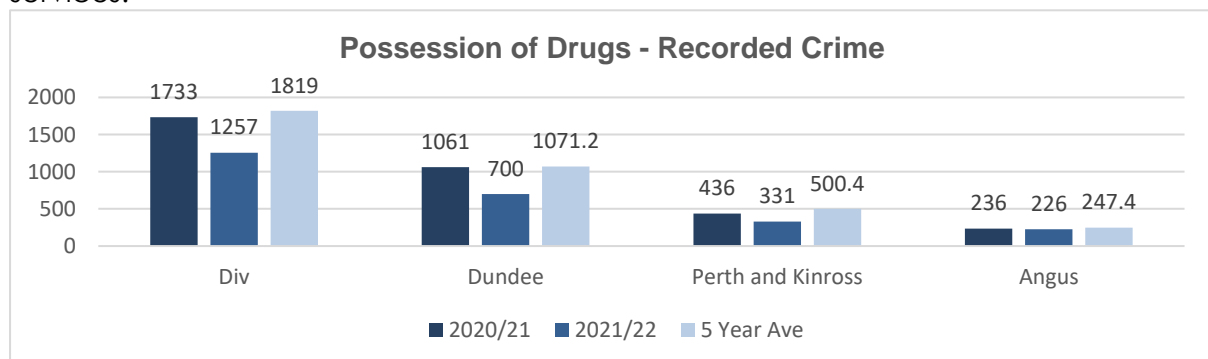
Our Partnership, Interventions and Preventions team continue to work with partners to support those who are being targeted by those involved in the supply of controlled drugs due to their own vulnerabilities created through their addiction.

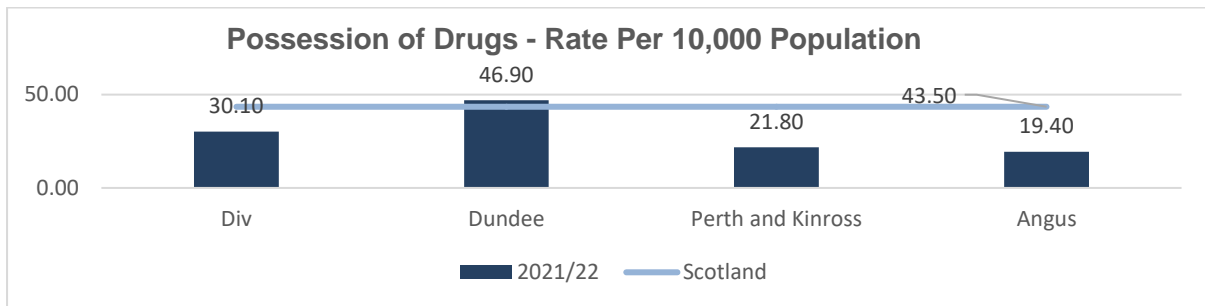
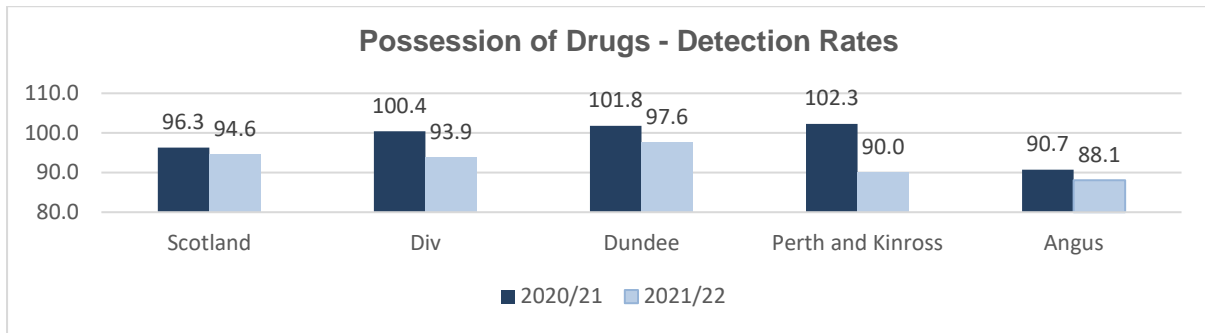
#### Results

There have been 331 possession of drugs cases reported YTD. This is a significant reduction in comparison to last year's figures and indeed significantly lower than the 5 year average (-170 crimes).

#### Challenges

Despite our successes, the availability of controlled drugs within Perth and Kinross-shire continues as a driver for both crimes of violence and acquisitive crime. Many of these victims are individuals embroiled in the chaotic lifestyles associated with drug addiction. There is little doubt that such addiction leads to increased vulnerability resulting in the need for the sustained support of local authority and third sector services.





### Supply of Drugs

#### Activity

We continue to work with partners to raise awareness of cuckooing and county line activity to help identify those at the greatest risk of harm whilst trying to target those involved in the supply of controlled drugs.

We continue to prioritise our response and enforcement through the development of quality intelligence and accurate analysis. This development and enforcement has involved specialist support from colleagues in national Divisions including Organised Crime and Counter Terrorism Units, Operational Support Division and National Human Trafficking Unit.

As well as targeting those involved in the supply of controlled drugs, we also look to deliver support to individuals who are victimised by those offenders. The Non-Fatal Overdose Pathway continues to play an important role in this collaborative approach.

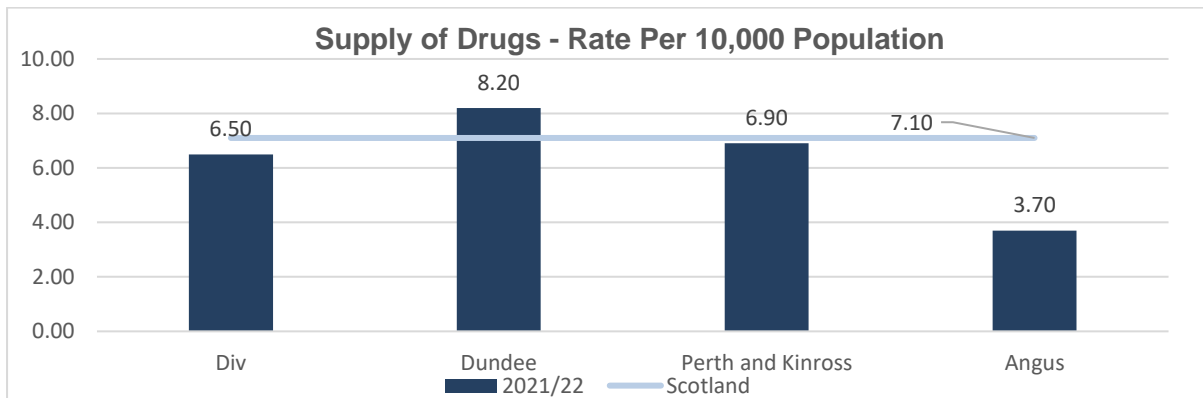
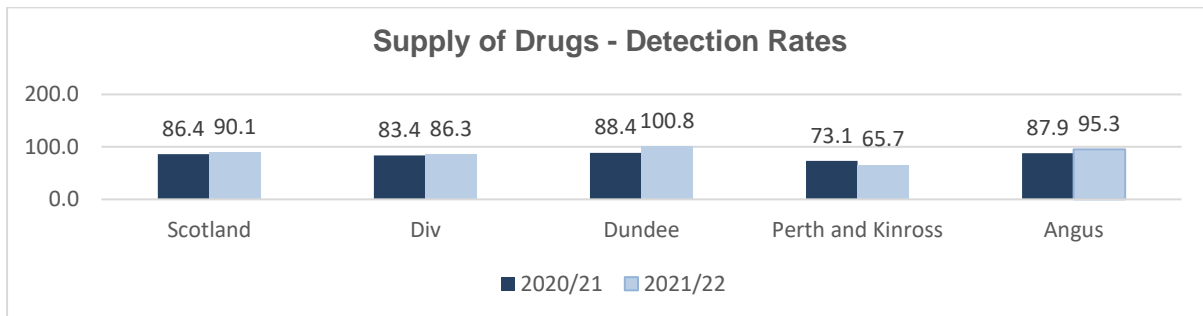
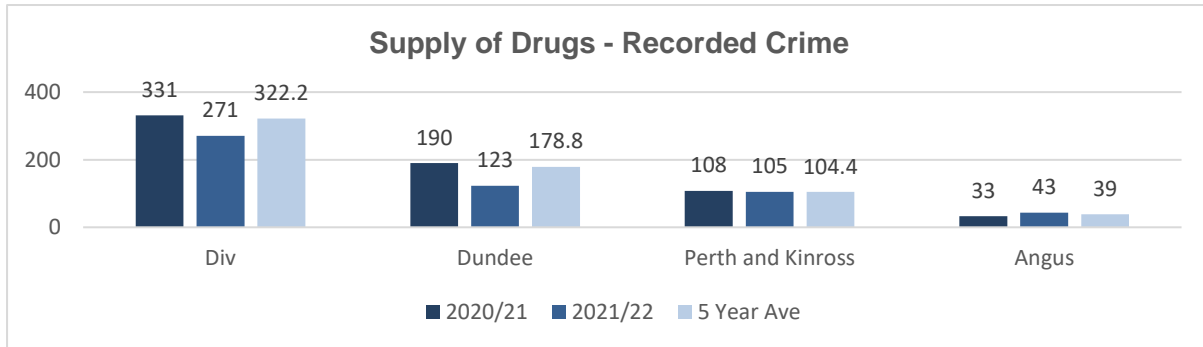
Operation Tube is a CID led investigation into organised criminals dealing drugs within Perth and Kinross-shire. Along with CID officers, Local Policing Teams offer support when required to ensure maximum scope to disrupt those involved locally and nationally. Group members continue to be targeted for all enforcement opportunities with other subsequent arrests for motoring offences. Enforcement in line with Operation Tube during the period under review has returned the following results: 14 drug related arrests across 9 addresses with Cocaine, Heroin, Cannabis and MDMA valued at £40K removed from our communities.

#### Results

There have been 105 Drug Supply offences recorded YTD, a decrease of 3 offences in comparison to last year's total. Detection rates have seen a marginal decrease however a number of these cases await the results of forensic analysis.

## Challenges

As is reflected on in the earlier part of the report, the prevalence of drug use and supply continues to be a driving factor across all crimes types and in respect of reports of Anti-Social Behaviour. Higher levels of drug use and supply remain closely linked to a plethora of social and economic causes, requiring persistent, well directed multi-agency activity.



## Proceeds of Crime

Civil Cash Seizures: £20,000.31

Expedited Civil Recoveries: No cases during reporting period

Assets for restraint: £5700.00



**Counter  
Terrorism and  
Domestic  
Extremism**

Prevent, Pursue,  
Protect and  
Prepare through  
collaborative  
preparedness

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priority:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

CONTEST is the UK Government's Counter Terrorism Strategy. It was first developed by the Home Office in early 2003. The aim of the strategy is "to reduce the risk to the UK and its interests overseas from terrorism, so that people can go about their lives freely and with confidence." CONTEST is split into four work streams that are known within the counter terrorism community as the 'four P's': *Prevent, Pursue, Protect, and Prepare*.

- **Pursue:** the investigation and disruption of terrorist attacks.
- **Prevent:** work to stop people becoming terrorists or supporting terrorism or extremism.
- **Protect:** improving our protective security to stop a terrorist attack.
- **Prepare:** working to minimise the impact of an attack and to recover from it as quickly as possible.

At present the national threat level is currently at SUBSTANTIAL this means it is deemed an attack is likely.

Due to restrictions over the previous quarter, contact has been maintained predominately with businesses and partners by electronic briefings and online meetings.

Divisional officers continue to support partners and organisations in various CONTEST related matters including advice on security and protection of premises and the mitigation of physical and cyber-attacks.

A number of Community Officers are also trained to be local CONTEST officers providing a capacity to promote delivery of the strategy throughout communities as part of daily business.



## Wildlife Crime

Reduce harm caused to certain birds, animals and plants including their habitats, both on land and sea

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priority:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *The needs of local communities are addressed through effective service delivery*

### Operating Context

Wildlife Crime is any act that is made illegal in Scotland under legislation with regard to certain birds, animals and plants including their habitats, both on land and at sea.

It includes the illegal disturbance, destruction, theft and sale of animals and plants both in the countryside and urban areas, and includes the destruction of and damage to protected habitats.

#### Activity

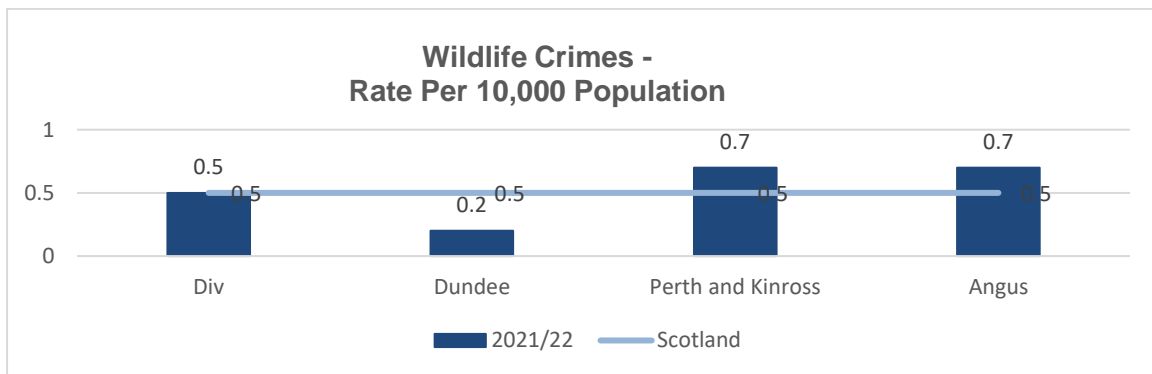
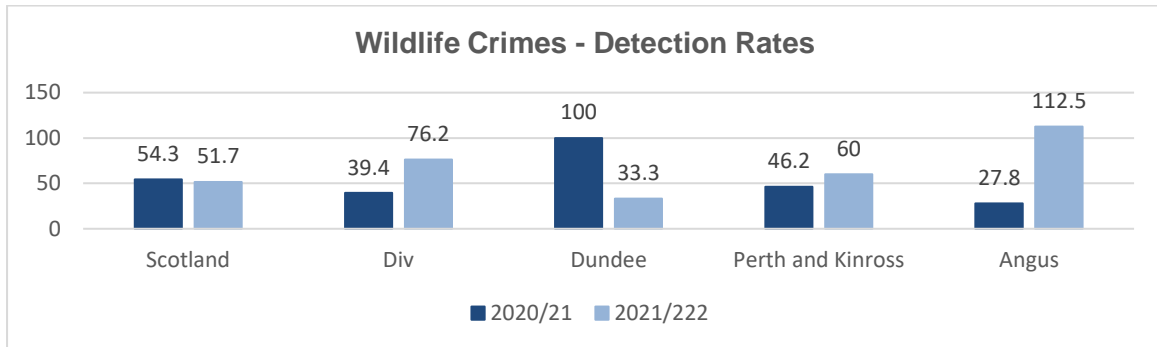
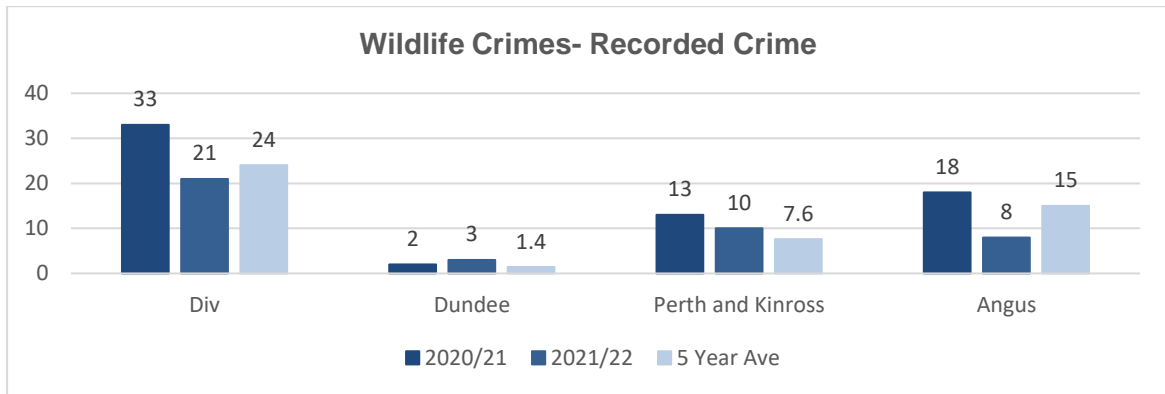
The overall number of wildlife crimes recorded YTD has declined when compared with previous YTD (3 fewer crimes) however remains slightly above the 5 year average.

All Wildlife crimes are reviewed by a dedicated Wildlife Crime Liaison Officer based within CID who provides advice and guidance to investigating officers and acts as link to national assets within Specialist Crime Division and wider partnerships.

Responsibility for the investigation of wildlife crime can lie with any operational officer and a Wildlife Crime toolkit has been created to further ensure consistency of investigative practice and this is further supplemented by a new online training package for all operational officers.

#### Results

These provisions, coupled with ongoing awareness raising campaigns and operations, is reflected in the detection rates for Wildlife Crime, which have increased when compared with previous YTD and are higher than the national average.



## Complaints about the Police

Members of the public need to have confidence that should they wish to raise a concern or make a complaint about the quality of policing service provided or the actions of an individual, their concerns will be listened to and appropriate action taken.

Frontline Resolution (FLR) will be attempted for allegations which are non-serious, non-criminal and non-complex in nature. This involves resolution by explanation, apology or assurance. Where this cannot be achieved, a full enquiry in accordance with statutory guidance will be undertaken.

Should complainers remain dissatisfied with the handling of a complaint upon its completion, they may contact the Police Investigations and Review Commissioner (PIRC) to request an independent Complaint Handling Review.

### Complaints Received

Table: Complaints received for Tayside Division (Apr-Mar) <sup>1</sup>

Category	LYTD	YTD	% change from LYTD
Complaints Received - TOTAL	544	523	-3.9%
Allegations Received - TOTAL	904	831	-8.1%
Off Duty Allegations	4	2	-50.0%
On Duty Allegations	776	550	-29.1%
Quality of Service Allegations	124	279	125%

<sup>1</sup> Data is correct as at 31/03/2022.

Complaints in Tayside have decreased by 3.9% YTD compared to the LYTD. This is driven by increases in Angus of 39.2% and Perth & Kinross of 1.3%. However, a decrease was identified within Dundee City of 21.7%

Allegations in Tayside have also decreased by 8.1%. This is determined by an increase in Angus of 45.8%. However, a decrease was identified within Perth & Kinross of 19.2% and within Dundee City of 19.3%

Please note that the data above covers all complaints and allegations against Tayside Division. Therefore, this does not include resources from Specialist Divisions which provide services within the area (e.g. Contact, Command and Control).



## Appendix

Rate 1 per 10,000 figures are based on the following population data:

### Reporting Period<sup>3</sup>

	2016/17	2017/18	2018/19	2019/20	2020/21	2021/22
	<b>Mid-year Population Estimate (Total Persons)<sup>2</sup></b>					
	2014	2015	2016	2017	2018	2019
<b>FORCE / SCOTLAND</b>	<b>5 347 600</b>	<b>5 373 000</b>	<b>5 404 700</b>	<b>5 424 800</b>	<b>5 438 100</b>	<b>5 463 300</b>
Tayside	413 800	415 040	415 470	416 090	416 080	417 470
Angus	116 740	116 900	116 520	116 280	116 040	116 200
Dundee City	148 130	148 210	148 270	148 710	148 750	149 320
Perth & Kinross	148 930	149 930	150 680	151 100	151 290	151 950

2 - Mid-year population data based on extracts from National Records for Scotland (<http://www.nrscotland.gov.uk/>), as at April 2016.

3 - Due to when population data are published it is necessary to use earlier mid-year estimates in some calculations. As soon as more current population data are available, the above table will be updated.

## PERTH AND KINROSS COUNCIL

### HOUSING & SOCIAL WELLBEING COMMITTEE

15 June 2022

#### COMMUNITY PLANNING PARTNERSHIP UPDATE

Report by Head of Cultural and Community Services  
(Report No. 22/134)

#### 1. PURPOSE

- 1.1 This report provides an update on the work of the Community Planning Partnership (CPP) since the previous report on 23 March 2022.

2. RECOMMENDATIONS	
2.1	<p>It is recommended that Council:</p> <ul style="list-style-type: none"> <li>• progress in developing the final version of the new Local Outcome Improvement Plan</li> <li>• action taken to deliver locality-based work in Coupar Angus and South Crieff</li> <li>• the Local Outcome Improvement Plan Annual Performance Report; and</li> <li>• the response to the climate emergency through the Climate Change Working Group.</li> </ul>

#### 3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:

- Section 4: Recommendations
- Section 5: Local Outcome Improvement Plan (LOIP)
- Section 6: Locality Working
- Section 7: LOIP Annual Performance Report
- Section 8: Climate Change
- Section 9: Conclusion
- Appendices

#### 4. RECOMMENDATIONS

- 4.1 It recommended that the Committee notes the following CPP activity:

#### 5. LOCAL OUTCOME IMPROVEMENT PLAN (LOIP)

- 5.1 The CPP Board was presented with a draft of the LOIP at their meeting on 22 April 2022. The LOIP is our shared statutory plan for tackling inequalities in Perth and Kinross, which also now takes into account the Perth and Kinross

Offer. The new LOIP focuses on partnership action to improve outcomes against five strategic priorities:

- Poverty (including child poverty, fuel poverty and food poverty)
- Physical and mental wellbeing
- Digital participation
- Skills, learning and development
- Employability

5.2 The final draft LOIP will be presented to the CPP Board in June and to Council in October 2022.

## **6. LOCALITY WORKING**

6.1 CPP Board has previously agreed to accelerate locality working in South Crieff and Coupar Angus in response to changing needs and priorities in these areas.

6.2 Actions identified by the CPP for each locality have been included in the draft LOIP and there are some common themes between the two areas:

- sustainable use of community assets and buildings;
- better integrated local access to key services including employability and well-being and
- strengthening community cohesion.

6.3 Work within Coupar Angus is being prioritised due to current pressing issues relating to the new Strathmore Community Hub and challenges facing Forward Coupar Angus, on which Council officers are providing separate support. Additional work in Coupar Angus includes ensuring services are tailored to meet local needs and facilitating local cultural and community events to bring different groups together and build a stronger sense of community. In South Crieff, there is a need to strengthen relationships between community groups with a similar agenda who are currently working independently as well as ensuring that local community assets are being used to best effect.

6.4 CPP Board will monitor progress with regular updates. In addition, performance will be recorded and reported through the Local Outcome Improvement Plan Annual Performance Report for 2022/23.

## **7. LOIP ANNUAL PERFORMANCE REPORT**

7.1 The CPP is required to produce an Annual Performance Report (APR), outlining the work that was undertaken to deliver the outcomes of the LOIP between October 2020 and September 2021. This APR provided: an update on performance against the initial outcomes of the LOIP agreed in 2017; summarised the impact of the second national COVID lockdown and CPP responses to it; and the work of the CPP to revise and update the LOIP as set

out in section 3 of this report. The finalised APR was approved by Board in March 2022 and is now published on the Council's [website](#).

## 8. CLIMATE CHANGE

8.1 At the CPP Board meeting in December 2021, members agreed that priority areas for collaboration on the climate change agenda would be tackled by a Climate Change Working Group, which will be the main CPP forum for collective action around climate change. The working group was established to ensure the LOIP reflects the impact of climate change on inequalities, for example around food and fuel poverty or employability. The Working Group has met twice, in April and May to agree its remit and priorities and consider how the CPP should respond to the impact of climate change on inequalities. Members initial thoughts included a need to consider:

- the Just Transition to net zero and the impact on fuel poverty
- the impact of air pollution on health inequalities
- access to biodiversity and greenspace and the impact on wellbeing
- the retrofitting of properties to reduce fuel consumption and fuel poverty
- the growth in the green job market

## 9. CONCLUSION

9.1 The Community Planning Partnership has been working across a number of areas of activity since the last update and these are outlined in the paper.

### Author

Name	Designation	Contact Details
Lee Haxton	Community Planning Team Leader	01738 475000 <a href="mailto:ComCommitteeReports@pkc.gov.uk">ComCommitteeReports@pkc.gov.uk</a>

### Approved

Name	Designation	Date
Barbara Renton	Executive Director (Communities)	2 June 2022

### • APPENDICES - None

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION, AND COMMUNICATION

<b>Strategic Implications</b>	<b>Yes / None</b>
Community Plan / Single Outcome Agreement	<b>Yes</b>
Corporate Plan	<b>Yes</b>
<b>Resource Implications</b>	
Financial	<b>None</b>
Workforce	<b>None</b>
Asset Management (land, property, IST)	<b>None</b>
<b>Assessments</b>	
Equality Impact Assessment	<b>None</b>
Strategic Environmental Assessment	<b>None</b>
Sustainability (community, economic, environmental)	<b>None</b>
Legal and Governance	<b>None</b>
Risk	<b>None</b>
<b>Consultation</b>	
Internal	<b>None</b>
External	<b>None</b>
<b>Communication</b>	
Communications Plan	<b>None</b>

### 1. Strategic Implications

#### Community Plan/Single Outcome Agreement

- 1.1 The Improvement Actions identified in the report may impact all of the strategic objectives but are likely to be most relevant to:

- (ii) Developing educated, responsible and informed citizens
- (iii) Promoting a prosperous, inclusive, and sustainable economy
- (v) Creating a safe and sustainable place for future generations

### 2. Resource Implications

#### Financial

- 2.1 Not applicable.

#### Workforce

- 2.2 Not applicable.

#### Asset Management (land, property, IT)

- 2.3 Not applicable.

### **3. Assessments**

#### Equality Impact Assessment

- 3.1 Proposals that have been considered under the Corporate Equalities Impact Assessment process (EqIA) are assessed as **not relevant** for EqIA.

#### Strategic Environmental Assessment

- 3.2 Proposals have been considered under the Act, and no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

#### Sustainability

- 3.3 Not applicable.

#### Legal and Governance

- 3.4 Not applicable.

#### Risk

- 3.5 Not applicable.

### **4. Consultation**

#### Internal

- 4.1 Staff in Communities Service have been consulted during the preparation of this report.

#### External

- 4.2 Not applicable.

### **5. Communication**

- 5.1 Not applicable.

## **2. BACKGROUND PAPERS**

- 2.1 No additional documents have been relied on in preparing the report, other than those committee reports already referenced within the main body of the report.



# PERTH AND KINROSS COUNCIL

## Housing and Social Wellbeing Committee

15 June 2022

### COMMUNITY EMPOWERMENT ANNUAL REPORT

Report by Head of Cultural and Community Services  
(Report No. 22/135)

#### 1. PURPOSE

- 1.1 This report seeks approval of the Community Empowerment Annual Report for 2021/22. The Annual Report provides an overview of the work done to promote and respond to interest in Community Asset Transfer and Participation Requests, as set out in the Community Empowerment (Scotland) Act 2015.
- 1.2 Each year, Perth and Kinross Council report on activities relating to Community Asset Transfer and Participation Requests to Scottish Government as well as the Housing and Social Wellbeing Committee. The period that this report covers is April 2021 to March 2022.

#### 2. RECOMMENDATIONS

- |     |  |
|-----|--|
| 2.1 | <p>It is recommended that Council:</p> <ul style="list-style-type: none"> <li>• approves the Community Empowerment Annual Report 2021/22.</li> </ul> |
|-----|--|

#### 3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:
  - Section 4: Summary
  - Section 5: Improvement Actions
  - Section 6: Conclusion
  - Appendix

#### 4. SUMMARY

- 4.1 The Community Empowerment (Scotland) Act 2015 sets out rights for communities to have more significant influence or control over decisions and services which are most important to them. The Council has a statutory duty to report on the number of both Community Asset Transfer (CAT) Requests and Participation Requests it receives every year and the Council's activity to promote these rights. These rights are summarised as follows:



- Part 3 of the Community Empowerment (Scotland) Act 2015 enables communities to request to participate in processes to improve outcomes in their local community.
  - Part 5 of the Community Empowerment (Scotland) Act 2015 gives community groups the right to request ownership, lease, or access assets owned by the Council.
- 4.2 The Annual Report in **Appendix 1** outlines the Community Asset Transfer Requests and Participation Requests the Council has received from 1 April 2021 to 31 March 2022. The report sets out the outcome of each of these requests and the work done to promote CAT and Participation Requests to communities.
- 4.3 The Scottish Government is proposing a full review of the provisions of the Community Empowerment (Scotland) Act 2015 during the current parliamentary term. This review started in 2021/22 with a working group led by the Scottish Community Development Centre. Perth and Kinross Council is represented on the group.

### **Community Asset Transfer**

- 4.4 Community Asset Transfer (CAT) is one option for community groups to consider when looking to take on a public asset. The alternatives to CAT include a standard purchase, a lease or disposal through the Disposal of Land (Scotland) Regulations 2010, or some other form of a management agreement. The Council works with each community group to find the solution that best suits their needs, through the virtual CAT Team.
- 4.5 The Community Asset Transfer (CAT) Team provides oversight of all enquiries and full CAT requests. Led by the Community Planning Team, the CAT Team brings together representatives from key services including Communities, Finance, Legal, Estates, Property and Asset Management.
- 4.6 In 2021/22, six Expressions of Interest (Eols) were received from community organisations. It is anticipated that up to three of the Eols will develop into full CAT requests in 2022/23. The Eol stage is non-statutory and was introduced to allow community groups to give a short overview of their interest in an asset and allow the CAT Team to work with them to find the best outcome.
- 4.7 All information on the CAT process in Perth and Kinross Council is available online at <https://www.pkc.gov.uk/article/19819/Community-Asset-Transfer>. This includes:
- a short [animated video](#) of the process using an example of a library building
  - a Community Group Self-Assessment Toolkit which community groups are encouraged to work through to assess their own capacity and if a CAT is right for them.
  - the Expression of Interest and full CAT request forms
  - a copy of the Scoring Matrix used by council officers from the CAT Team.

- A [podcast](#) explaining the CAT Process for elected members has also been created.
- 4.8 Our approach to making information for communities on CATs has been highlighted as an example of best practice by the Community Ownership Support Service (COSS), the national body which is funded by SG to support increased community ownership of public assets.

### **Participation Requests**

- 4.9 No Participation Requests were received in 2021/22. Across Scotland as a whole, there have been small numbers of Participation Requests. They are one of many ways in which community groups can engage with the Council on local public service design and delivery, and it is considered that other initiatives like consultation on the Perth and Kinross Offer, tenant participation and specific service consultations is how communities are choosing to engage with the Council.
- 4.10 All information on Participation Requests in Perth and Kinross Council is available online at <https://www.pkc.gov.uk/article/19968/Participation-Requests>.
- 4.11 This includes:
- a short [animated video](#) of the process using an example of accessibility in communities
  - the Participation Request Form and Guidance, as well as a flowchart showing how Requests are dealt with.

## **5. IMPROVEMENT ACTIONS**

- 5.1 Improvement Actions are considered in more detail in the Annual Report attached as Appendix 1 and are summarised below.

### **Community Asset Transfer**

- 5.2 Our process for CAT has been well established over the last six years. Examples of our process has been highlighted in local authority training sessions delivered by the Community Ownership Support Service. (COSS) and we will discuss further with COSS where further improvements can be made. We will continue to improve our communications and engagement with local communities on CAT.

### **Participation Requests**

- 5.3 As part of the improvement actions over 2022/23, the Council's online Consultation Hub will be promoted as an opportunity for community groups to get involved in shaping outcomes and services at the earliest possible stage. The Consultation Hub is the Council's online portal for community engagement and is used by different council services to gather the views of

local residents. The hub also provides feedback to the community based on what they have told the Council when responding to a survey or consultation.

- 5.4 In addition to this, further guidance, and information about the provisions of the Community Empowerment (Scotland) Act 2015 will be developed for PKC staff. These are being developed in order to support staff to be increasingly proactive, imaginative, and inclusive when undertaking consultation and engagement work and reflect the PK Offer in action.

## 6. CONCLUSION

- 6.1 The Community Empowerment (Scotland) Act 2015 requires the Council to produce an Annual Report, setting out the work done to promote and respond to Community Asset Transfer Requests and Participation Requests. In 2021/22, seven enquiries were received for Community Asset Transfer, and no Participation Requests were received.

### Author

Name	Designation	Contact Details
James Gardner	Community Empowerment Officer	(01738) 475000 <a href="mailto:ComCommitteeReports@pkc.gov.uk">ComCommitteeReports@pkc.gov.uk</a>

### Approved

Name	Designation	Date
Barbara Renton	Executive Director (Communities)	2 June 2022

- Appendix 1 - The Community Asset Transfer and Participation Requests Annual Report 2021/22.

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

<b>Strategic Implications</b>	<b>Yes / None</b>
Community Plan	<b>Yes</b>
Corporate Plan	<b>Yes</b>
<b>Resource Implications</b>	
Financial	<b>None</b>
Workforce	<b>None</b>
Asset Management (land, property, IST)	<b>None</b>
<b>Assessments</b>	
Equality Impact Assessment	<b>None</b>
Strategic Environmental Assessment	<b>None</b>
Sustainability (community, economic, environmental)	<b>None</b>
Legal and Governance	<b>None</b>
Risk	<b>None</b>
<b>Consultation</b>	
Internal	<b>None</b>
External	<b>None</b>
<b>Communication</b>	
Communications Plan	<b>None</b>

### 1. Strategic Implications

#### Community Plan

- 1.1 The Community Empowerment (Scotland) Act 2015 places several additional duties on local authorities and other public agencies. Community Asset Transfer (CAT) and Participation Requests give community groups greater rights and opportunities to influence or control decisions that affect them. The Improvement Actions identified in the report may impact all of the strategic objectives but are likely to be most relevant to:

- (ii) *Developing educated, responsible and informed citizens*
- (iii) *Promoting a prosperous, inclusive, and sustainable economy*
- (v) *Creating a safe and sustainable place for future generations*

#### Corporate Plan

- 1.2 The Community Empowerment (Scotland) Act 2015 places several additional duties on local authorities and other public agencies. Community Asset Transfer (CAT) and Participation Requests give community groups greater rights and opportunities to influence or control decisions that affect them. The Improvement Actions identified in the report may impact all of the strategic objectives but are likely to be most relevant to:

- (ii) *Developing educated, responsible and informed citizens;*
- (iii) *Promoting a prosperous, inclusive and sustainable economy;*
- (v) *Creating a safe and sustainable place for future generations.*

## **2. Resource Implications**

### Financial

2.1 Not Applicable.

### Workforce

2.2 Not Applicable.

### Asset Management (land, property, IT)

2.3 Not Applicable.

## **3. Assessments**

3.1 Proposals that have been considered under the Corporate Equalities Impact Assessment process (EqIA) are assessed as **not relevant** for EqIA.

### Strategic Environmental Assessment

3.2 Not Applicable.

### Sustainability

3.3 Not Applicable.

### Legal and Governance

3.4 Not Applicable.

### Risk

3.5 Not Applicable.

## **4. Consultation**

### Internal

4.1 Not required.

### External

4.2 Not required.

## Appendix 1

**Community Empowerment Annual Report 2021/22**  
**Community Asset Transfers and Participation Requests**



**Community Asset Transfers**

	Number
Groups approaching the Council about an asset	7
Groups who have withdrawn before an Expression of Interest submitted	1
Expressions of Interest received	6
Groups who have withdrawn after an Expression of Interest submitted	0
Number of live cases	5
Groups who researched an alternative outcome	2
CAT Requests received	0
CAT Requests agreed to	0 (0%)
CAT Requests refused	0 (0%)
CAT Requests withdrawn	0
CAT decisions appealed	0 (0%)
CAT decisions appealed successfully	0 (0%)

**Key Highlights 2021/22**

Seven enquiries were received from community groups who were interested in a potential CAT. Of these, six resulted in an Expression of Interest. Each Eol has been supported by the CAT Team to find the best solution for that group. Of the six Eols that were received, two found an alternative outside of CAT which met their needs and the other four are still being worked on, alongside a legacy case from 2020/21. Of the cases that were supported in 2021/22:

1. Two community groups in Pitlochry, the Community Eco Hub and Pitlochry and Moulin Men's Shed, have developed a shared proposal for a disused toilet block in Pitlochry that has been vacant for some years. The Council is currently considering alternative uses for the site, and this will need to be taken into account when considering proposals from the group. The community groups propose to develop a training area that would be available anytime for members to make use of, as well as providing a repair café, skill share space and community tool library.
2. An Expression of Interest in a former Child and Family Centre in Perth has been received from a community of interest. The community group is looking to take over the asset to run an afterschool club and other community events, targeted specifically at children from Eastern European families, but open to all community members. The Council is currently considering alternative uses for the site, and this will need to be taken into account when considering proposals from the group.

3. An Expression of Interest in Ropemakers Close former toilet block was received. PLUS Perth is looking to turn the asset into a community space with a community café that is open to the public that can also be used by members of the nearby community garden. The CAT Team supported PLUS Perth to consider their proposals, and an alternative disposal outside the CAT process was found for the asset, under the 2010 Disposal of Land (Scotland) regulations. We anticipate that the sale of this property will be concluded in 2022/23.
4. An Expression of Interest was received in the former Straloch Primary School site. The community group's aims for the site are to provide a dedicated venue for the wider community to come together to explore food growing and to offer workshop and learning spaces. The community group is working on their legal structure, business plan and full CAT request form. It is anticipated that this will be received in 2022/23.

### **Our Approach**

The Council is committed to working with community organisations to explore the full range of options open to them. Groups are encouraged and supported to have initial discussions and submit an Expression of Interest before they formally start the CAT process. This is intended to ensure groups are eligible and understand the process that would need to be followed to submit a full CAT request. This approach allows the Council to work with the group to identify the best solution, which need not necessarily be a full CAT request.

We take a customer-centred approach to CAT requests. Community groups are allocated a dedicated officer to act as a single point of contact and coordinate with staff across the Council to find the relevant information before feeding back. Once community groups have a clear business plan and feel confident that asset transfer is the right option, they are encouraged to start the formal CAT process. Throughout the process, representatives of the relevant Council services meet as a CAT Team to advise the group and progress their Request. A full description of the approach can be found on our webpage at <https://www.pkc.gov.uk/article/19819/Community-Asset-Transfer>

### **Promotion**

CAT is promoted to the public via the dedicated webpage. The webpage contains all of the information a group needs to undertake the CAT process, including:

- an [animated video](#) that gives a hypothetical example of the CAT process in action.
- a Toolkit which allows the group to self-assess and determine if they are ready to take on an asset
- the Expression of Interest Form and general advice.
- a list of all Council owned assets.
- the Community Asset Transfer Request Form and Guidance Document; and
- a copy of the scoring matrix that the CAT Team uses to inform their recommendations for the Council committee.

## Training and Support

In 2020/21, the Community Planning Team created a series of Learning Lunches for staff and a Podcast for elected members to raise awareness of the process for Community Asset Transfer in Perth and Kinross Council. Unfortunately, the Learning Lunches stopped during lockdown but will restart in 2022/23 and be supplemented by an e-learning module available to elected members and all Council staff.

The [CAT Toolkit](#) has been promoted to community groups interested in exploring whether a Community Asset Transfer is right for them. The toolkit aims to support community groups to work through the required steps to be eligible for Community Asset Transfer and help the group write their full CAT request. The toolkit is based on a self-assessment of their current activities, eligibility, and capacity to undertake a Community Asset Transfer.

As well as the CAT Toolkit, information sessions have been offered to community groups who would like to find out more about the CAT process. This has proved useful for officers and the community groups as it has provided an opportunity to share their plans and, in some cases, explore other alternative options that can be considered which the group were not previously aware of.

## Improvement Actions for 2022/23

The Council will continue to support community groups to explore opportunities in owning, leasing, or accessing Council assets. Reflecting on performance in 2021/22 and what needs to happen to build on this in 2022/23, the following improvement actions have been identified:

Identified Issue	Action	Lead Service	Timescale
The number of requests and enquiries received to date suggests that levels of awareness of CAT, its opportunities, and responsibilities is unclear within community groups	Develop e-learning module on the new PKC Learn platform	Community Planning Team, Organisational Development Team, Corporate Communications	September 2022
	Approach COSS and work with them to undertake an independent review of our processes and information in Perth and Kinross		
	Deliver Communications Plan for Community Empowerment (including CAT), specifically the development of: <ul style="list-style-type: none"><li>• Further learning lunches</li><li>• A social media campaign</li><li>• Information sessions for community organisations around the process of CAT in Perth &amp; Kinross</li></ul>		
A list of all Council assets is available online but is difficult to screen and filter	Improve information provision so that those properties most suitable for CAT are easier to identify. Produce promotional materials for a small number of properties	PKC Corporate Property Asset Management Group	March 2023



Community facilities require physical improvements to make them more attractive for CAT and the local community	Working with Hub East Scotland and Robertson to promote the Helping Hands Initiative for community facilities to bid for improvement works to be carried out as part of the new Riverside Primary and Perth High School developments.	Community Planning Team, Property	September 2022
	Increase awareness and understanding of CAT and by utilising the Community Asset Transfer Enablement Fund to provide support to community groups to support the community asset transfer of buildings in disrepair, lever in matched/external funding and reduce burden of surplus buildings on Council.	Finance PKC Corporate Property Asset Management Group	

## Participation Requests

	Number
Participation Requests received	0
Participation Requests that were invalid	0
Participation Requests that were valid	0
Participation Requests rejected	0
Participation Requests which resulted in a change	0

Perth and Kinross Council received no Participation Requests over 2021/22.

## Promoting Participation Requests

Information about Participation Requests is provided on a specific webpage <https://www.pkc.gov.uk/article/19968/Participation-Requests>. This includes an [aminated video](#) about Participation Requests, which provides a hypothetical example of the process in action and all other relevant information about the Participation Requests process. If groups approach the Council about a related issue, the Community Planning Team will outline the various ways that they can get involved in influencing outcomes and shaping services, including their rights under the Participation Requests provision process.

As part of a broader review of the Community Empowerment (Scotland) Act 2015, Scottish Government have appointed the Scottish Community Development Centre to review Participation Requests and consider options for an appeals process. The Council are involved in a national group which is leading on this work.

## Improvement Actions

The Council will continue to support communities that wish to get involved in improving outcomes for their community. Reflecting on performance in 2020/21 and what needs to happen to build on this in 2022/23, the following improvement actions have been identified:

Identified Issue	Improvement Action	Lead Service	Timescale
Other options for engagement and participation are also available and potentially underutilised	Promote the Consultation Hub and encourage communities to engage proactively at the earliest opportunity.	Community Planning Team	Ongoing
	Review and update infographics and other promotional material for Participation Requests	Community Planning Team, Organisational Development Team, Corporate Communications	September 2022
Promote alternative ways for people to shape services and improve outcomes.	Offer additional guidance to staff about statutory duties associated with Participation Requests and the broader Community Empowerment agenda. Use these to encourage staff to be more proactive, imaginative, and inclusive when undertaking consultation and engagement work. This is currently being undertaken through the Employee Experience linked to the P&K Offer	Community Planning Team and Organisational Development	December 2022



## PERTH AND KINROSS COUNCIL

Scrutiny and Performance Committee - 08 June 2022  
Housing And Social Wellbeing Committee – 15 June 2022  
Environment And Infrastructure Committee – 29 June 2022

### COMMUNITIES JOINT BUSINESS MANAGEMENT & IMPROVEMENT PLAN 2022/23 AND SERVICE ANNUAL PERFORMANCE REPORT 2021/22

Report by the Head of Business & Resources  
(Report No. 22/119)

#### 1. PURPOSE

- 1.1 This report presents the Joint Service Business Management and Improvement Plan 2022/23 and Annual Performance Report 2021/22 for Communities. It details progress against targets and improvement actions over the last year and sets out priority focus areas for the coming year to support delivery of the Council's strategic objectives and outcomes.

#### 2. RECOMMENDATION

- |     |   |
|-----|---|
| 2.1 | <p>It is recommended that the Scrutiny and Performance Committee:</p> <ul style="list-style-type: none"> <li>• scrutinises and comments as appropriate on the Communities Joint Business Management Improvement Plan 2022/23 and Annual Performance Report 2021/22.</li> </ul> <p>It is recommended that the Environment and Infrastructure Committee and Housing and Social Wellbeing Committee:</p> <ul style="list-style-type: none"> <li>• approves the Communities Joint Business Management Improvement Plan 2022/23 and Annual Performance Reports 2021/22 for the areas which fall within their remit.</li> </ul> |
|-----|---|

#### 3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:

- Section 4: Background
- Section 5: Proposals
- Section 6: Further Considerations
- Appendices

#### 4. BACKGROUND

- 4.1 Council Services produce a Joint Service Business Management and Improvement Plan (BMIP) and Annual Performance Report (APR) on an annual basis. This sets out the key actions which the Service will deliver in the coming year, to ensure better outcomes for everyone in Perth and Kinross, and to demonstrate how the Service contributes to the delivery of

the Council's strategic objectives. This also allows an opportunity to reflect on the progress made in the previous year.

- 4.2 These documents are an important part of the strategic planning framework for the organisation, translating the strategic objectives of the Local Outcome Improvement Plan and Corporate Plan into the contributions that each Service makes. Team plans are based on Service BMIPs, and will contain more operational detail.
- 4.3 The joint Service BMIPs and APRs are presented to Scrutiny and Performance Committee, and then to the relevant Service Committees. This report presents the Joint Business Management Improvement Plan for the period 2022/23 and Annual Performance Report for the period 2021/22 for Communities.

## **5. PROPOSALS**

- 5.1 The Service Joint BMIP and APR for this year has not changed significantly in terms of structure and format. The report includes performance summaries and end of year data, where currently available, along with comments on performance against priority areas identified last year. It also sets out information about how the Service is organised and structured to deliver and identifies key priority focus areas for the upcoming year, rather than a detailed plan. This approach was agreed last year, due to the impact of COVID-19, which has continued during 2021/22.
- 5.2 The updated Corporate Plan is currently being developed along with the Local Outcomes Improvement Plan. This will inform the priorities of our future Service APR/BMIP. The new Change and Transformation Strategy may also have an impact on the future delivery of services and our priorities.
- 5.3 The Council has also procured a performance management software system which will be introduced during 2022. This will change the way in which performance information is reported, once implemented.
- 5.4 Following approval of the new strategic documents and the implementation of the new performance management software solution, service planning and performance reporting will be reviewed and new guidance will be developed for reports next year.
- 5.5 The APR and BMIP recognises the breadth of activities undertaken by Communities to contribute and support the strategic outcomes of the Council and its partners. The report provides a progress update on the key area of focus outlined within the previous report (Report No 21/160).
- 5.6 The Council faces significant financial challenges and we will continue to develop opportunities to work with our partners and communities to deliver on our aims set within the Perth and Kinross Offer. We will also seek to further develop transformative opportunities to respond to these challenges.

5.7 In the coming year, our key priorities will be to:-

- support business to grow and attract investment and higher value jobs into Perth & Kinross as outlined within the Economic Wellbeing Plan.
- continue to deliver the Climate Change Strategy for Perth and Kinross, which sets out our plans and actions to lower our carbon usage, and meet our obligations on upcoming regulatory requirements – with a particular focus on transport and food this year
- work with other services and partners to mitigate the impact of the cost of living crisis on our residents, including preventing homelessness wherever possible
- narrow inequalities gaps and demonstrate a consistent and systematic approach to prevention, early intervention and fairness.
- support the health and wellbeing of our residents, through our commissioning strategies and the development of PH20
- ensure delivery of our Strategic Housing and Investment Plan, with a particular focus on rural affordable housing
- make the best use of funding available to maintain, or improve, our natural and built assets, including rationalisation, and continue to deliver the significant capital projects being undertaken across the Service
- further embed the ethos and culture of the Perth and Kinross Offer to ensure that it is at the heart of how we work. We are determined to build new relationships within our communities as we know communities are better at identifying their needs and designing solutions.
- further develop a strong “locality based” approach and strengthen relationships with our communities and Community Planning Partners.
- focus on the connections between leadership, organisational culture, and employee engagement so our staff feel empowered to be solution focused and think yes to do what needs to be done to improve people’s lives.
- refocuss on collaborative working with all our partners including other Councils to unlock efficiencies, share best practice and allow us to offer services to our communities that would be otherwise be unachievable in the current financial context
- deliver our existing transformation programme and develop further transformative opportunities for shared working, digitisation and efficiency to help meet the financial challenges ahead.

## 6. FURTHER CONSIDERATIONS

6.1 None.

### Authors

Name	Designation	Contact Details
Fraser Crofts	Head of Business & Resources	01738 47500 <a href="mailto:ComCommitteeReports@pkc.gov.uk">ComCommitteeReports@pkc.gov.uk</a>

**Approved**

<b>Name</b>	<b>Designation</b>	<b>Date</b>
Barbara Renton	Executive Director (Communities)	27 May 2022

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

<b>Strategic Implications</b>	<b>Yes / None</b>
Community Plan / Single Outcome Agreement	<b>Yes</b>
Corporate Plan	<b>Yes</b>
<b>Resource Implications</b>	
Financial	<b>None</b>
Workforce	<b>None</b>
Asset Management (land, property, IST)	<b>None</b>
<b>Assessments</b>	
Equality Impact Assessment	<b>None</b>
Strategic Environmental Assessment	<b>None</b>
Sustainability (community, economic, environmental)	<b>None</b>
Legal and Governance	<b>None</b>
Risk	<b>None</b>
<b>Consultation</b>	
Internal	<b>Yes</b>
External	<b>None</b>
<b>Communication</b>	
Communications Plan	<b>None</b>

### 1. Strategic Implications

#### Community Plan / Corporate Plan

- 1.1 This report supports the delivery of the Strategic Objectives within Perth and Kinross Community Plan (Local Outcomes Improvement Plan) 2017-2027 and Corporate Plan 2018-2022.

### 2. Resource Implications

#### Financial

- 2.1 There are no financial implications arising from this report.

#### Workforce

- 2.2 There are no workforce implications arising from this report.

#### Asset Management (land, property, IT)

- 2.3 There are no asset management implications arising from this report.



### 3. Assessments

#### Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:
- (i) Assessed as **not relevant** for the purposes of EqIA

#### Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

#### Sustainability

- 3.4 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. Under the Climate Change (Scotland) Act 2009 the Council also has a duty relating to climate change and, in exercising its functions must act:
- in the way best calculated to delivery of the Act's emissions reduction targets;
  - in the way best calculated to deliver any statutory adaptation programmes; and
  - in a way that it considers most sustainable.
- 3.5 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

#### Legal and Governance

- 3.6 Not applicable.

#### Risk

- 3.7 Not applicable.

#### **4. Consultation**

##### Internal

- 4.1 The Communities Management Team were consulted during the preparation of this report.

##### External

- 4.2 Not applicable.

#### **5. Communication**

- 5.1 Not applicable.

#### **2. BACKGROUND PAPERS**

- 2.1 The background papers referred to within the report are:
- Communities Joint Business Management Improvement Plan 2021/22 and Annual Performance Report 2022/23

#### **3. APPENDICES**

- 3.1 Communities Joint Business Management Improvement Plan 2022/23 and Annual Performance Report 2021/22



# Communities



**Joint Business Management and Improvement Plan 2022/23  
& Service Annual Performance Report 2021/22**

<b>Contents</b>	<b>Page</b>
<b>Introduction</b>	<b>2</b>
<b>Vision, Strategic Objectives and Service Priorities</b>	<b>4</b>
<b>Strategic Objectives</b>	
Giving Every Child the Best Start in Life and Developing Educated, Responsible and Informed Citizens	5
Promoting a Prosperous, Inclusive and Sustainable Economy	10
Supporting People to Lead Independent, Healthy and Active Lives	14
Creating a Safe and Sustainable Place for Future Generations	19
<b>Organised to Deliver</b>	
Senior Management Structure	25
Customer Focus and Community Engagement	25
Preparing our People for the Future	26
Partnership Working	27
Financial and Resource Management	28
Performance, Self-Evaluation and Risk Management	29
Health and Safety	30
<b>Key Performance Indicators for 2021/22</b>	<b>31</b>
<b>Glossary of Terms</b>	<b>44</b>

# 1. INTRODUCTION

## Introduction

We are pleased to present the Annual Performance Report 2021/22 for Communities. As you would expect, the last 12 months have again been challenging for our Service as we continued to respond to the Covid-19 pandemic and began our recovery from the huge disruption of the last two years.

As we emerge from the pandemic, we find ourselves presented with a new set of equally challenging circumstances.

The significant rise in the cost of living will affect everyone in Perth and Kinross, but particularly the most vulnerable people in our communities. We will play a key role in helping to protect people from escalating costs, and as you can read in this report, we have already started a wide range of work to support people who are finding themselves in financial difficulty.

We continue to co-ordinate the response to child poverty across Perth and Kinross through our Local Child Poverty Action Report. This highlights the major partnership effort across Perth and Kinross to help and support families facing poverty. We are also supporting people in food poverty, working with community organisations and networks across the area and building on the connections we made with local groups during the Covid pandemic.

We paid out over £200,000 to our housing tenants who were struggling to pay their rent through the Tenancy Sustainment Fund. We distributed over £160,000 to community groups to empower them to support local people who were struggling with food poverty. This vital work will continue and develop as our residents face rises in the cost of living.

Our service also plays a key role in supporting our businesses and the local economy in these difficult times. We provided vital support to local businesses during the pandemic, distributing over £85m to 7,000 businesses in Perth and Kinross affected by restrictions. This helped businesses to remain solvent in the face of fast-changing Covid restriction guidance.

We will continue to work with our business partners to enable a vibrant local economy which provides a range of employment opportunities for our people. Key to this will be the Perth and Kinross Economic Wellbeing Plan, approved in March 2021, which details actions that are being progressed to support the local economy to recover from the pandemic over the next few years. We will work with local community partners to diversify our economy, bring new investment and higher value jobs to the area, enhance the resilience of the rural economy, retain our young talent, improve digital connectivity, and address the future of retail.

Tackling climate change will, of course, continue to be a focus for the Council, and our service has a large part to play. Our new corporate Climate Change Strategy and Action Plan will be the blueprint that leads this work as we move forward.

We are establishing a Climate Commission for Perth and Kinross to ensure that we are acting now to protect our environment for future generations. We have delivered more walking and cycling friendly routes and worked to reduce, reuse, and recycle more of our waste. A new Perth and Kinross Climate Action website has also been published to provide one-stop climate change resource hub as requested by our residents.

As a Service, we also recognise we need to change how we use our existing assets, any new assets we procure, and to how and where we work, so that we can minimise our impact on the climate. This will influence all our future investment choices.

Through the ethos and principles of the Perth and Kinross Offer we will ensure that people are at the heart of everything that we do. The Offer Framework, developed and approved in December 2021, is based on the ambition that everyone in Perth and Kinross has something to offer. It aims to empower communities to make decisions – allowing people to be happier & healthier, and making Perth and Kinross a better, greener, and fairer place for people to live, learn, work, play and visit.

To support this work, we recently started to deliver an Employee Offer Experience to all our staff, promoting our values and behaviour framework in terms of how we interact with each other and with our wider communities.

We already see many examples of PK Offer in action, with Communities staff empowering local communities to develop their skills, abilities, and capacity to address their own needs. This is evident in groups, such as Local Action Partnerships, Local Resilience Partnerships, Bloom Groups and Estate Based Initiatives. The Offer will also underpin discussions with our residents and communities as we look at the services we can continue to provide in the future.

All local authorities will continue to face financial challenges in the future. One of our priorities will be to grow collaborative working opportunities with other Councils and partners to unlock efficiencies, share best practice and allow us to offer services to our communities that could otherwise be unachievable in the current financial climate.

Despite the many challenges we face, this is also a very exciting time for Perth and Kinross thanks to investment from the Council. The £26.3m City Hall Museum project is on track, the Cross Tay Link Road Scheme is progressing, we will host the 2022 Royal National Mòd in October 2022 and we are delivering the £90M PH20 project to redevelop Perth Leisure Pool and Dewars Centre.

So, despite the major challenges ahead, we look to the future, confident that our dedicated staff will continue a wide range of services to make Perth and Kinross the best place it can be, within the resources at our disposal.

**Barbara Renton**  
**Executive Director**

**Clare Mailer**  
**Depute Director**

## 2. VISION, STRATEGIC OBJECTIVES and SERVICE PRIORITIES

### Our Vision

We support the Vision of the Community Planning Partnership, for our area:

***“Creating a confident, ambitious, and fairer Perth and Kinross, for all who live and work here”***

This report translates how Communities contributes towards the achievement of the vision and the strategic objectives set out within the [Community Plan](#) and [Corporate Plan](#) in the delivery of positive outcomes for our citizens and communities. [The Perth and Kinross Offer](#) supports our five corporate objectives and will build on existing success to grow this joint working approach into all areas of our work. A new community plan is under development for publication later in 2022.



The annual report provides an update on the key areas of focus identified within the previous year's joint Annual Performance and Business Improvement Plan (Report No 21/160). Within each section it also identifies key priorities for the coming year (2022/23) with the performance section providing an overview of our performance against targets.



## GIVING EVERY CHILD THE BEST START IN LIFE & DEVELOPING EDUCATED, RESPONSIBLE, AND INFORMED CITIZENS

### Our contribution:

Teams across Communities have a key role in giving every child the best start in life and in helping to develop responsible and informed citizens. We continue to work with all partners to achieve positive outcomes in a range of ways.

Overcrowding, homelessness, dampness, food and fuel poverty, poor neighbourhood condition, and negative aspects of place and community can have a detrimental impact on our children and young peoples' developmental milestones, educational attainment, emotional wellbeing, and wider outcomes in life.

Our contribution includes preventing and responding to homelessness by ensuring that families have immediate access to good quality housing. We recognise that good quality affordable housing, of the right size and close to family networks, employment and education can positively impact on children and young people.

We also recognise the significant challenge faced by all services and communities in tackling and mitigating the impact of child poverty. We continue to support the ongoing development of the Child Poverty Action plan and have a key contribution to make in mitigating and addressing child poverty in the area.

We play a significant role in supporting adult and community learning to increase life chances, skills and employability for local people through our statutory Community Learning and Development role as set out in the [Community Learning and Development Plan](#).

We work to meet our statutory responsibility to promote and grow Gaelic language and culture through the [Gaelic Language Plan](#), with opportunities from Early Years to adult language learning.

Open space allows children and young people to be physically active and challenge themselves, so they sleep and eat well and form healthy habits. We know that children and young people who play outdoors often have better social networks, are more confident and are more involved in their local communities. Our contribution is significant. We provide and maintain 149 high quality play parks, paths, and open spaces, along with a range of activity programmes and educational events that encourage family activity and sport. Our local spaces are well designed, maintained and free to use, so all children and young people can get involved – regardless of their background, gender, age, stage, or ability.

We recognise the importance of the whole play landscape for children and young people, and, where appropriate, take measures to curb or calm traffic, provide well-lit footpaths and walk-ways, gathering spaces and litter bins. Our Community Safety team, work with communities and Police Scotland to address any concerns and ensure that young people feel safe.

Our Public Transport team organise travel to school and, through active engagement with schools and parent teacher associations, we raise awareness and undertake enforcement of safe parking around schools.

### Performance Summary for 2021/22

**The cumulative impact of our work during this challenging year has been significant. We have worked to mitigate the impacts of Child Poverty on our children and their families. This has included working across the organisation and with our community partners to provide opportunities to develop skills, maximise income and employment opportunities. This is further supported by the principles and ethos of the Perth & Kinross Offer which has our communities at the heart.**

Focus Area	Update
<b>Delivering on the actions outlined in the Local Child Poverty Action Report to further reduce child poverty in Perth &amp; Kinross</b>	<p>We co-ordinated and supported the response to child poverty delivering on the actions outlined in the <a href="#">Local Child Poverty Action Report</a> (May 2021). Our work to mitigate child poverty meant:</p>
	<p><b>Maximising incomes, reducing household costs, minimising food and fuel poverty, and maintaining affordable rents</b></p> <ul style="list-style-type: none"> <li>▪ maintaining our rents at affordable levels ensured that no family paid more than 22% of its income in rent and most paid between 13% and 19%</li> <li>▪ 157 houses were let through the affordable rent guarantee and 143 households were rehoused with the Rent Bond Guarantee Scheme</li> <li>▪ an investment of £500,000 over the past 2 years to support council tenants to maintain their existing tenancy, preventing instances of homelessness</li> <li>▪ £5.5m of client financial gain for struggling families through the provision of welfare rights advice to 1,309 families with dependent children and 113 minority ethnic families</li> <li>▪ 183 new affordable houses were built exceeding our target of 150</li> <li>▪ Cash First approaches providing £4.9m of financial support to struggling families across Perth and Kinross</li> <li>▪ £256,000 to support food security across Perth &amp; Kinross, this included funding of £20,000 to Perth Food Bank and £20,664 for emergency food provision to 'Broke not Broken'</li> <li>▪ school clothing grants to 15% of primary pupils and 10% of secondary school pupils</li> </ul>
	<p><b>Supporting the availability of affordable childcare and public transport to support parental employment</b></p> <ul style="list-style-type: none"> <li>▪ £14,000 of funding for community transport and 2 demand responsive community transport schemes were in operation in West Kinross-shire and Kinloch Rannoch</li> <li>▪ 4,000 applications for free bus passes for the under 22s were processed between January and March 2022</li> <li>▪ Free School Meals to 8,429 school pupils (73% of primary school pupils and 9% of secondary school pupils)</li> <li>▪ 51 Early Learning Centre settings provide childcare for approximately 2,000 children</li> <li>▪ Education Maintenance Allowance to 575 pupils</li> <li>▪ £1.7m through the Pupil Equity Fund to help close the poverty related attainment gap</li> </ul>
	<p><b>The delivery of employment initiatives and investment in a range of activities to support fair employment and sustain and grow our economy</b></p> <ul style="list-style-type: none"> <li>▪ £1.2m to deliver employability, skills training and support which helped 256 people find fair work and good jobs</li> <li>▪ provided online learning and support to 110 adults</li> <li>▪ established 5 Skills Academies in Hospitality, Digital and Green Skills, HGV and LGV Licenses for the haulage industry</li> <li>▪ Graduate training opportunities provided to young people working on the City Hall and PH20 major capital projects</li> </ul>
	<p><b>Supporting digital connectivity within rural areas</b></p> <ul style="list-style-type: none"> <li>▪ Digital access was provided to 3,000 children with digital access to support learning at home</li> </ul>

Focus Area	Update
<b>Engaging with partners to deliver community benefits through training, employability skills and work placements as a dividend of the Council's capital investment</b>	<ul style="list-style-type: none"> <li>Community benefits help provide a wide range of opportunities to communities, neighbourhoods and disadvantaged groups and secure real economic and social benefits for local people. The following <a href="#">link</a> provides a map of the community benefits already delivered by suppliers through contracts providing goods, service or works in Perth and Kinross.</li> <li>Using community benefits, alongside the Perth &amp; Kinross Offer, we will further improve the lives of local people, enabling local communities to thrive, boosting employment and skills, securing long-term sustainability of facilities and contributing to cleaner, greener spaces for people to live, work and grow</li> <li>Perth Transport Futures Project (PTFP) is a series of projects developed by the Council to support the economy to grow sustainably. Information on the PTFP and Phase 2, the Cross Tay Link Road (CTLR), is available at <a href="http://www.perthtransportfutures.co.uk">www.perthtransportfutures.co.uk</a>.</li> <li>Community benefit clauses were included in the CTLR construction contract awarded to BAM in August 2021. A Community Benefit and Social Value Strategy has been developed to ensure expectations are clear</li> <li>The City Hall project is delivering several social benefits through its contractual relationship with BAM, the main construction contractor for this £26.6M investment in Perth's cultural tourism offer. This includes construction jobs and training opportunities for young people including through engagement with Scott Street; supporting 2 Graduate Trainee roles; and a schools engagement programme led by BAM to support wider STEM objectives.</li> </ul>
<b>Working with our adult learning delivery partners to develop a blended learning model for adults focused on digital and wider job skills.</b>	<ul style="list-style-type: none"> <li>We commissioned seven partner organisations to deliver accredited learning opportunities which support adults into positive destinations. The total number of adults engaged was 197.</li> <li>We also developed an on-line Adult Learning Hub delivering a range of courses supporting people into volunteering, improving well-being, English as a second language, Award Scheme Development and Accreditation Network (ASDAN) and Food Hygiene Certificates. 82 learners engaged in on-line learning with the PKC Hub.</li> </ul>
<b>Maintaining and enhancing access to public libraries during the Covid pandemic and beyond</b>	<p>Throughout the pandemic and lockdown periods, services were maintained via online borrowing and increased online/e-reading materials, delivery services to care homes, Click and Collect services and maintaining the Mobile Libraries to rural and remote communities. The total number of eLibrary issues significantly increased in 2021/22 at 665,176 compared to 51,530 in 2019/20.</p>
<b>Further strengthening capacity and resilience in communities and 3<sup>rd</sup> sector organisations by</b>	<p>The Perth and Kinross Council Volunteer and 3rd sector Upskilling fund distributed £80,000 to individuals and organisations. The project encapsulates the themes of the PK Offer with 116 successful applications out of 218 received for funding from groups across Perth &amp; Kinross. The geographic spread of the applications received and the areas they serve are as follows:</p>

<p><b>training and development opportunities for volunteers.</b></p>	<div data-bbox="491 163 798 358"> <ul style="list-style-type: none"> <li>Perth City 65</li> <li>Highland &amp; Strathay 28</li> <li>Kinross-shire, Almond &amp; Earn 46</li> <li>Strathearn &amp; Strathallan 29</li> <li>Eastern Perthshire 50</li> </ul> </div> <div data-bbox="1082 163 1281 358"> </div> <p><i>Most common themes: Sports (Coaching qualifications), First Aid, Mental Health First Aid and Counselling Courses</i></p>
<p><b>Delivering year one of the new Community Learning and Development Plan 2022/25 as part of our wider recovery and renewal approach for individuals, families and communities impacted by Covid.</b></p>	<p>The Community Learning Development Plan (CLDP) was published in March 2021, setting out key actions to support the recovery and renewal of communities. Delivery of the plan is ongoing, it will be refreshed and updated in September 2022. Specific completed actions include:</p> <ul style="list-style-type: none"> <li>the distribution of over £168,000 was distributed to 21 community groups to support community-based food initiatives</li> <li>'Share the Square' project engaged over 50 community members reducing social isolation, improved mental health and creating working links with new partners including the Scottish Refugee Council</li> </ul>
<p><b>Increasing digital participation through new initiatives to reduce social isolation and increase skills.</b></p>	<p>A Digital Participation Working Group was established to increase levels of digital participation. Key milestones included:</p> <ul style="list-style-type: none"> <li>commissioned research to develop a baseline of digital participation and produce an Action Plan to increase levels. The research is due to be completed in June 2022.</li> <li>provided £20,000 to support wi-fi enabled printing across our CPK library networks. This allows any individual to send a print job to a CPK Library and collect it from one of the facilities when convenient</li> <li>supported 11 community-led projects in 2021/22 with £20,000 of funding to allow them to increase digital participation in their communities. Examples of the initiatives supported include: <ul style="list-style-type: none"> <li>installation of hardware for wi-fi in community facilities</li> <li>covering running costs of wi-fi provision in community facilities</li> <li>provision of tablets, laptops and other technology to support skills classes</li> <li>volunteer recruitment for supporting digital skills initiatives</li> </ul> </li> </ul>
<p><b>Financial Inclusion Project</b></p>	<p>Through our Financial Inclusion project, we recruited two additional Welfare Rights Assistants to provide tailored advice and assistance to our tenants, enabling our Locality Housing Teams to focus on tenants in financial difficulties. To build on the success of the project, we will work in partnership with Perth's Citizens Advice Bureau (CAB) to also target tenants struggling financially due to the rise in the cost of living.</p>
<p><b>Feeling the Pinch</b></p>	<p>Financial hardship has a major impact on people's wellbeing – many people struggle to heat their homes; pay their utility bills; meet housing costs; clothes and feed their children and pay for essential products.</p> <p>Our "Feeling the Pinch" raises awareness of the wide variety and range of support available in Perth and Kinross and nationally. We used a variety of</p>

	channels and targeted methods of communication to reach the widest audience possible.
<b>Peer Mentor Strategy</b>	Through a multi-agency approach, the Safer Communities Team developed a new initiative to educate young people on the dangers of drug use. A pilot in Crieff High School has led to twelve young people undertaking an 8-week course to become Peer Mentors, to facilitate discussions with young people on the dangers of drug use.

## Focus Areas for 2022/23

### We will:

**work with other services and partners to mitigate the impact of the cost of living crisis on our residents, including preventing homelessness wherever possible. This will include narrow inequalities gaps and demonstrate a consistent and systematic approach to prevention, early intervention and fairness.**

- **taking forward the actions within our Local Child Poverty Action Plan**
- **delivering on the actions within our Rapid Rehousing Transition Plan to ensure our continued success in tackling homelessness**

**We will also review the public library service to maintain sustainable, high quality, effectively targeted services across Perth and Kinross**

## PROMOTING A PROSPEROUS, SUSTAINABLE, AND INCLUSIVE ECONOMY

### Our contribution:

Together with other public, private and third sector partners, we invest in physical and digital infrastructure; business and skills development; events and festivals to sustain and grow our economy. We also want to attract new businesses and employment into the area and collectively continue our drive to make Perth one of Europe's most sustainable small cities.

Our [Local Development Plan](#) sets out policies and proposals to ensure our area continues to be an attractive place to live and has a good supply of housing and employment land.

The [Economic Wellbeing Plan](#) sets out an ambitious economic development programme that will assist people, businesses, and places to recover from the COVID-19 pandemic and reposition our local economy to respond to other challenges and opportunities.

The Tay Cities Deal is already bringing significant investment to the area, as will new funding streams such as the Town Centre Fund, the Place Based Investment Programme, and the UK Shared Prosperity Fund.

It is important that we harness our investment to ensure that those most in need of employment are not excluded. We adopt an inclusive growth approach including, for example, the use of community benefit clauses in our contracts, whenever possible and by encouraging payment of the Scottish Living Wage. We try to influence employment rates and average earnings by supporting businesses and individuals directly, as well as through our partnerships with Growbiz, Business Gateway, and Employment Connections services.

We will also continue to work with the private sector to ensure all households across Perth and Kinross can access superfast broadband and that our key settlements have access to a Full Fibre Network.

We continue to focus on the delivery of efficient services to ensure that our tenants' rents remain at levels that are affordable to them, based on local income levels.

### Performance Summary for 2021/22

**The impact of our work during 21/22 has been to sustain businesses and communities through the provision of timely, comprehensive advice, guidance, and financial support by mitigating as far as possible the continuing impacts of the pandemic, addressing the equalities gap, maximising income and keeping rents affordable in order to support both individuals and the local economy.**

Focus Area	Update
<b>The Economic Wellbeing Plan which outlines a programme of actions of support for People Business and Place</b>	<b>People</b> <ul style="list-style-type: none"><li>• The 'Skills Passport' (funding of £125,000) project launched in December 2021 and we have engaged with 24 individuals providing support with funding for training or equipment. 22 individuals received the grant, with a spend of £30,000 to date. Job roles and business start-ups range from bike mechanics, tilers, florists, mobile hair and beauty, driving instructor training, accountancy and property qualifications.</li><li>• Launched in March 2021 the 'Futures for Families' Programme, funded by Parental Employment Support Fund, offers a tailored package of support to eligible parents, in or out of work, with</li></ul>



	<p>assistance to secure well paid, highly skilled employment. 37 participants have registered to date.</p> <ul style="list-style-type: none"> <li>• The service also offers funded training grants, 'Elev8' Training Grant has delivered financial support to 11 clients. Examples of this include Teacher Training Diploma course, office equipment for studies and professional memberships to allow clients to progress personally/ professionally.</li> <li>• Across all Scottish Government funded 'Young Persons Guarantee' (YPG) and 'No-one Left Behind' (NOLB) activity we engaged with 273 people (April 2020 to December 2021). A wide range of sectors are supported through newly introduced skills academy provision including Digital Skills, HGV/LGV, Forklift, Green Skills, Construction and more.</li> </ul>
	<p><b>Business</b></p> <ul style="list-style-type: none"> <li>• We teamed up with Crowdfunder to launch the £150,000 Crowdfund Perth and Kinross Business Fund in January 2022. By matching up to £5,000 of crowd-sourced funding, this unique new project supports individuals, businesses, and communities to establish and grow businesses, projects and services to make a real difference to the local economy.</li> <li>• Launched in May 2021 the Micro Enterprise Fund has supported a diverse range of businesses and similarly a diverse set of ambitions. 126 applications have been approved (£115,901), funding a wide range of industries including indoor climbing centres, drystone masons, beauty salons, restaurants. This has allowed businesses to expand and grow and benefited them when most needed following the pandemic.</li> <li>• Throughout the pandemic over £85m was distributed to over 7,000 businesses affected by the restrictions.</li> <li>• During 2021/22, 13 Adapt Your Property Grants (funding of £350,000) was fully committed with 8 commercial properties coming back into use &amp; 5 premises converted to residential use.</li> <li>• The Open for Business (funding of £200,000) was fully committed during 2021/22, with 51 retail, hospitality and customer facing business premises receiving support.</li> </ul>
	<p><b>Place</b></p> <ul style="list-style-type: none"> <li>• The 'Perth City &amp; Towns Christmas Campaign' was run across Perth and Kinross encouraging people to shop local.</li> <li>• Based on the campaign - business surveys, comparing 2020 and 2021, key findings: <ul style="list-style-type: none"> <li>▪ in 2020, 43% of respondents spend £100 or more in independent shops, this increased to 51% in 2021</li> <li>▪ in 2020, 59% bought more online than usual Christmases. This number dropped to 39%, and 37% of respondents bought more in shops than previous years</li> <li>▪ 28% of businesses reported online visits and sales up from 2020, which was also up by 23% on 2019</li> <li>▪ 29% of businesses performed financially better between 2019 and 2020, this increased to 42% from 2020 to 2021</li> </ul> </li> <li>• Through a marketing Minute of Agreement Visit Scotland conducted a dedicated digital campaign from October 2021 to January 2022 to raise awareness of the opportunities to "Live Life Well in Perthshire", profiling the area as a must visit rural and city destination for outdoor adventures, connecting to nature, food &amp; drink experiences and wellbeing. The campaign's articles/features, advertising and social</li> </ul>

	<p>media activity generated over 100,000 landings on <a href="https://visitscotland.com">visitscotland.com</a> Perthshire destination pages.</p> <ul style="list-style-type: none"> <li>UNESCO City of Craft and Folk Art status was secured for Perth in late 2021, meaning our city joins a global network of designated cultural cities with tourism and creative industry benefits for our area. The designation is for life.</li> </ul>
<b>Continuing to seek a funding solution to enable the Eco Innovation Park to progress</b>	We worked closely with local and national partners to progress a funding solution to enable the Perth Eco Innovation Park. The Council agreed to utilise prime borrowing costs to take forward Phase 1 of the project subject to an approved Business Case. This would be used to secure Tay Cities Deal funding and lever further public and private funding.
<b>Commencing procurement of the second phase of the Food &amp; Drink Park</b>	We have been marketing sites at the Food and Drink Park for food and drink use and for general industrial. This process will continue into the next financial year.
<b>Ensuring the new Place Based Investment Fund is fully utilised to support community aspirations</b>	Funding was allocated to several existing Town Centre Fund projects* ( <i>see progress below</i> ) & for one new project the Letham Hub. Physical works on the Letham Hub started at the end of November 2021, the project is due for completion December 2022 and will open early 2023.
<b>Completing delivery of the £1.9m Town Centres Fund projects</b>	<ul style="list-style-type: none"> <li>Drummond Arms, Crieff* planned strip out and making safe. Works have now been completed and they also purchased the adjoining former RBS</li> <li>Strathmore Community Hub* physical works are scheduled for completion by end of April, with official opening planned for mid-June</li> <li>Loch Leven Car Park* - all works completed in early May 2022</li> <li>Public Wi-Fi* – work is on-going to finalise the connections to Kinross, Alyth, Comrie, Scone &amp; Coupar Angus with all works due to be completed by mid-summer</li> <li>Local Full Fibre Network* - project was completed in November 2021 with 136 Council buildings connected</li> <li>Crieff Hotel, now purchased by Community Arts organisation &amp; further plans subject to securing planning permission &amp; further funding</li> <li>Strathearn Hotel, Crieff – demolition was completed, and site is cleared</li> </ul>
<b>Delivering the Royal National Mòd in 2022</b>	The Mòd is expected to bring more than 7,000 visitors to Perth, with an expected boost of over £1m to the local economy. We are working with national agencies such as An Cuand community groups, including schools, to ensure that the benefit of learning Gaelic and an understanding of Gaelic language is available widely. The additional spend will benefit businesses and communities across the whole of Perth and Kinross
<b>Continue to work with the private sector to ensure all households across Perth and Kinross can access</b>	<ul style="list-style-type: none"> <li>We completed the Intelligent Street Lighting Project in 2021 by connecting 2,200 lights in the City Centre, main streets and urban areas of Perth to a new Central Management System.</li> <li>Phase one of the smart waste project was completed in Perth providing intelligent management of waste and alerts when waste bins and recycling bells need to be emptied. Phase 2 is underway and will be ongoing until December 2022</li> </ul>



<b>superfast broadband and that our key settlements have access to a Full Fibre Network</b>	<ul style="list-style-type: none"> <li>The Open Data platform has been made available at <a href="https://data.pkc.gov.uk">https://data.pkc.gov.uk</a> and further data on transport, the environment, population and society, energy and the economy and finance are being added.</li> </ul>
<b>The Cross Tay Link Road Scheme (CTLR)</b>	Received planning approval by the Planning and Development Management Committee in October 2020. The Stage One Contract (Early Contractor Involvement and Advance Work) for the Cross Tay Link Road was awarded BAM Nuttall Ltd in August 2022. The contract is progressing well, and Stage Two (Construction) is due to be awarded in August 2022. Further information on the project can be found on the website <a href="http://www.perthtransportfutures.co.uk">www.perthtransportfutures.co.uk</a>
<b>The £26.3M City Hall project</b>	Commenced on site in February 2021 and is on track for completion in early 2024. Community engagement programmes are underway to develop and grow new audiences for City Hall. This includes <b>Raise the Roof</b> , a large-scale project funded by Event Scotland as part of the 2022 Scotland's Year of Stories, working with communities and artists to raise awareness of the City Hall project and of women's stories across Perth and Kinross. 22 community groups are involved, learning and researching the women who lived and worked in their localities.
<b>UNESCO City of Craft and Folk Art</b>	Perth was designated UNESCO City of Craft and Folk Art in November 2021 after a competitive bidding process. This designation is permanent and a strategy to deliver economic and wider benefits is under development within the wider Cultural Strategy for Perth and Kinross. The designation will allow for specific partnership building with other UNESCO cities across the world to encourage increased awareness of Perth, bring tourism and potential projects to benefit the creative industries in Perth and Kinross. The designation will also strengthen funding applications from other sources for related cultural activities.

## Focus Areas for 2022/23

We will:

**Support business to grow and attract investment and higher value jobs into Perth & Kinross as outlined within the Economic Wellbeing Plan. This includes**

- **ensuring delivery of key infrastructure projects to support the local economy, including the Cross Tay Link Road and the redevelopment of Perth City Hall as a cultural attraction**
- **a particular focus on city and town regeneration as well as employability and skills to support income equality**

## SUPPORTING PEOPLE TO LIVE INDEPENDENT, HEALTHY AND ACTIVE LIVES

### Our contribution:

Our staff play a central role in supporting people to live life well, wherever they live, and whatever their stage in life. Every day, we work closely with our partners, tenants, and residents to enable people to remain in their homes, preventing homelessness and ensuring housing needs are identified and met.

Safe and secure housing is a basic human need, and through our Local Housing Strategy we ensure people have access to the right type of housing and support to enable them to live as independently as possible at home.

Our [Floating Housing Support Service](#) enables vulnerable individuals at risk of losing their tenancy to live independently and maximise their independence. It aims to provide short term personal outcomes focussed support, on both a practical and emotional level, to help people live independently.

We ensure that housing developments are flexible and meet the 'housing for varying needs' standards to address people's existing and longer-term needs. Many of our new build properties are designed to facilitate independent living - for example wet floor showers, wheelchair access, assisted bathing facilities and additional bedrooms for carers. We undertake a range of minor and major adaptations, such as property extensions, the installation of safety rails and ramps, stair lifts and level access showers to allow people to live in their existing homes.

We keep Perth and Kinross on the move, so that people stay mobile, connected and able to access services and activities. We manage and maintain the 2,700 kilometres of roads network, provide parking spaces for motorists with disabilities and supply around 2,500 blue badges each year.

One in five households across Perth & Kinross do not have access to a vehicle. Our ongoing investment in public sector bus travel and community transport provides accessible transport to allow people to stay independent, participate in their communities and access vital public services and employment.

Our community-based activities help people access the significant social and health benefits from interacting with each other, often across generations, and connecting with our outstanding natural environment. Our Community Greenspace team continues to support and encourage local groups, by providing hands on support. The 45 Bloom groups are the longest established of these partnerships and, have over 450 committee members. Together with hundreds of volunteers, they deliver over 20,000 hours of voluntary effort on an annual basis. This brings communities together, uniting them behind a single, common purpose, to make towns and villages better places to live and, creates a strong sense of civic pride.

### Performance Summary for 2021/22

**We have supported people to live independent healthy lives by working together with our partners and communities across a range of activities to improve and prioritise what matters most to our communities.**

**We continue to minimise the impact and stigma of homelessness as well as listening to seldom heard voices to inform how we develop and improve our services.**

Focus Area	Update
<b>Delivering the outcomes detailed within our Equalities Performance Report</b>	<p>We continued to provide funding for specific communities to enable them to be sustainable and self-sufficient:</p> <ul style="list-style-type: none"> <li>• funding for a Gypsy/Traveller community empowerment project (£20k) through Financial Insecurity Funding</li> <li>• as part of our Covid Recovery Plan funding was allocated to community groups who worked closely with us during the pandemic to support communities including Pink Saltire (£10k), Perthshire Welfare Society (£5k) and Perth Chinese Community Association (£5k)</li> </ul>
<b>Deliver the actions within our Rapid Rehousing Transition Plan (RRTP), to ensure our continued successes in tackling homelessness</b>	<ul style="list-style-type: none"> <li>• Through effective prevention interventions, we further reduced homelessness by 5% during 2021/22</li> <li>• Where homelessness could not be prevented, the duration of homelessness was further reduced to an average of 60 days against a target of 70 days</li> <li>• Despite ongoing challenges associated with the pandemic, we minimised the use of and length of stay in temporary accommodation to an average 51 days against a target of 65 days in the RRTP</li> <li>• We supported 889 people experiencing or threatened with homelessness to find or keep a home</li> <li>• Through our 'Property Ready' and 'Prevention' Funds, we assisted 292 people with essential goods to enable them to successfully move into their new home.</li> <li>• We developed and launched a new self-serve, online Housing Options service, making it easier for people to access a range of housing options</li> <li>• The average days spent in temporary accommodation remains the lowest in Scotland at 51 days against a national average for 2020/21 of 199 days. We have achieved the target of 65 days outlined in the Rapid Rehousing Transition Plan ahead of the targeted timescale of 2023/24.</li> </ul>
<b>Increase the quality and number of affordable houses in both urban and rural areas</b>	<p>We delivered 310 affordable homes within Perth and Kinross during 2021/22. Of these:</p> <ul style="list-style-type: none"> <li>• 227 were Social Rent (Council and Housing Association) (73%), 32 were Buyback properties. 51 were MMR (Mid-Market Rent) (20%)</li> <li>• all 51 MMR Homes (20% of total) were delivered within the Perth HMA.</li> <li>• We exceeded our Local Housing Strategy Target of 150 Affordable Homes by 160.</li> </ul>
<b>In collaboration with the Health and Social Care Partnership (HSCP), develop and progress the actions within the Housing Contribution Statement and</b>	<ul style="list-style-type: none"> <li>• We continued to develop the Independent Living Panel to ensure people with particular housing and support needs have their needs assessed through a multi-agency approach. The right solutions enable them to live independently within their own community. The panel also ensures that future accommodation needs are factored into the Strategic Housing Investment Plan</li> <li>• A range of 10 independent living accommodation projects were progressed for people with particular housing and support needs. Three of the projects completed, providing 20 units of bespoke accommodation</li> </ul>

<b>Local Housing Strategy to provide appropriate models of accommodation and support for our older and vulnerable tenants</b>	<ul style="list-style-type: none"> <li>Through our Wellbeing Project, older people living in the community were provided with tailored support to help address issues such as loneliness and isolation and support to access events and activities within our sheltered housing complexes. The Project provided support to over 50 people - on a one-to-one basis and set up local lunch clubs. We are currently working with a local primary school to develop an intergenerational garden at a local allotment site. Feedback has been extremely positive with many thankful for the support and encouragement to leave their home and make new friends</li> </ul>
<b>We will revise our Local Housing Strategy in line with the key National Priorities within Housing to 2040</b>	<p>Due to the significant impacts of the Covid-19 pandemic, Committee agreement was given for the review of the Local Housing Strategy (LHS) to be delayed for one year. This has enabled a full assessment of the impact of the pandemic on the local economy and allowed the necessary levels of consultation and engagement with stakeholders. A reviewed LHS will be available by late August 2022.</p> <p><a href="#">The Strategic Housing Investment Plan 2022/23-2026/27</a> was agreed by committee in November 2021.</p>
<b>We will work with partners and residents to develop and deliver a Good Food Strategy &amp; Action Plan which will set out a vision for transforming the 'food system'</b>	<p>As part of the Good Food Strategy &amp; Action Plan a partnership was established including Tayside Contracts, Perth Leadership Forum and NHS Tayside</p> <ul style="list-style-type: none"> <li>the Good Food Partnership has successfully joined a Sustainable Food Places, a national network that brings together pioneering food partnerships that are driving innovation and best practice on all aspects of healthy and sustainable food.</li> <li>we are currently recruiting a Project coordinator to help support the development of the Strategy &amp; Action Plan in 2022/23</li> <li>we are also continuing to work with Food Banks and community-based food security initiatives across Perth and Kinross to reduce food poverty and insecurity following Covid</li> </ul>
<b>Review our commissioning arrangements with Live Active Leisure (LAL) within a new Sport and Activity Strategy and with the Health &amp; Social Care Partnership</b>	<p>This work will be taken forward in 2022/23 as the continued impact of Covid on Live Active Leisure (LAL) venues and services limited progress in 2021/22.</p>
<b>Deliver a Participatory Budgeting programme for 3rd sector groups aimed at reducing isolation for elderly and vulnerable adults</b>	<p>This project was re-designed to pilot the digital inclusion initiative Circles of Support which involves family members, friends, and volunteers to support vulnerable adults to stay in their homes and communities. This is now being led by Health and Social Care Partnership. A co-ordinator has been appointed to take this forward.</p>

Other Key Activities	Update
<b>Supporting Refugees</b>	<p>Like many other Councils, we are supporting people from Ukraine to settle into accommodation. We are undertaking a range of activities such as property and disclosure checks to ensure that appropriate hosting arrangements are in place for everyone who arrives under the sponsorship schemes.</p> <ul style="list-style-type: none"> <li>• to date, we have worked with our communities to welcome over 93 people from Ukraine and are aware of a further 267 looking to come to the area once their visas are processed.</li> <li>• over 20 children have enrolled in our local schools and ESOL provision has been expanded to provide additional capacity to meet growing demand.</li> <li>• we are also progressing data regarding 400 people who have expressed an interest in being a host.</li> </ul>
<b>Digital Inclusion Project</b>	Through our Digital Inclusion Project, we focused on supporting our most vulnerable tenants to become digitally included. 236 devices were purchased along with relevant data allowances. Over 100 tenants have been supported through the Project.
<b>Think Yes</b>	Housing Locality Teams have continued to use the Think Yes budget to support local tenants in their communities. During 2021/22 a total of 126 payments were allocated from the fund supporting with the top-up of meters, the provision of white goods and assistance with moving costs.
<b>The £90M PH20 leisure development project</b>	Currently at approved Outline Business Case (OBC) stage and Council allocated capital funding in February 2022. A Joint Project Board will be established in summer 2022 and work is underway to procure and deliver PH20 via a Design and Build contract.

## Focus Areas for 2022/23

**We will:**

**work with other services and partners to mitigate the impact of the cost of living crisis on our residents, including preventing homelessness wherever possible. This will include:**

- **taking forward actions to mitigate the impact of poverty (skills development, employability, food, fuel transport)**
- **delivering the good food strategy to support the activities involved in producing, processing, transporting and consuming food**
- **increasing the quality and quantity of affordable houses and housing options in both urban and rural areas**
- **revise our Local Housing Strategy in line with the key national priorities within Housing to 2040**
- **work in partnership with the Health & Social Care Partnership to progress actions within the Housing Contribution Statement and Local Housing Strategy to provide appropriate models of accommodation and support**

**support the health and wellbeing of our residents by:**

**developing our new Sport and Activity Strategy, and our commissioning arrangements with Live Active Leisure (LAL) and with the Health and Social Care Partnership with a focus on wider wellbeing and tackling health inequalities**

- **taking forward the PH20 project to redevelop Perth Leisure Pool and Dewars Centre**



## CREATING A SAFE AND SUSTAINABLE PLACE FOR FUTURE GENERATIONS

### Our contribution:

Responding to the climate change agenda is a key challenge for local authorities. We lead the delivery at local level on policy and targets as outlined in national Climate Change, Energy, Waste and Fuel Poverty strategies. We recognise that we need to effect transformational change to existing assets we have, new assets we procure and to how and where we work, our investment choices will contribute positively to this.

Our outstanding natural landscapes, and the high quality of our urban environment, play an important role in supporting economic growth, improving health and wellbeing, and providing us with a strong sense of identity, while being a principal reason why so many people choose to visit, live and work in Perth and Kinross.

By working with a range of partners, we are committed to ensuring that everyone in Perth and Kinross has the right to live in a safe and secure environment, within neighbourhoods that are well maintained and have a positive community spirit.

Our Safer Communities Team operate throughout the area. Their preventative role provides reassurance to members of the public while providing valuable information for Community Planning Partners to reduce the risk of harm to people in communities.

Our Regulatory Services team (which include Environmental Health and Trading Standards) educate and empower and, only when necessary, use their enforcement powers to protect the health, safety and wellbeing of Perth & Kinross.

Our Traffic and Network team, work with elected members and communities to identify locations where road safety improvements, such as road re-design, road crossings and vehicle activated signs, are required. We lead the design and installation of these solutions to support the continued safety of road users and pedestrians.

### Performance Summary for 2021/22

**The development of our Climate change strategy, action plan together with the establishment of our commission ensures that we are acting now to protect our environment for future generations. This strategy brings together several service areas to ensure that, as a Communities Service, we can influence and deliver on our contribution to mitigate the impact of climate change such a more walking and cycling friendly routes and worked to reduce, reuse and recycle more of our waste.**

**This year has seen more engagement with communities providing funding, assets and practical support to develop stronger communities and support establish the Perth and Kinross Offer.**

Focus Area	Update
<b>Establishing the Perth &amp; Kinross Climate Change Commission to provide scrutiny and oversight and to champion and connect with businesses and communities</b>	<ul style="list-style-type: none"><li>• Following approval from Council on 30 August 2021, the establishment of a Perth and Kinross Climate Change Commission has been progressing with an external expert panel.</li><li>• Children and young people are at the heart of this process, with 25% of spaces reserved for young people under 25. Applications for Commissioners opened in March 2022 with the Commission expected to be operational by late-Spring 2022.</li></ul>

Focus Area	Update
<b>Finalising the Climate Change Strategy for Perth and Kinross, setting out our plans and actions to lower our carbon usage, reduce our costs, and meet our obligations on upcoming regulatory requirements</b>	The Council unanimously approved its Climate Change Strategy and Action Plan on 15 December 2021 and, in February 2022, committed to fund the top-priority actions in the plan. The Strategy and Action Plan have been published on the new <a href="#">Perth and Kinross Climate Action website</a> , to provide one-stop climate change resource hub as requested by our residents
<b>Continuing to implement actions in local flood risk management plans, producing a final report for 2016-2022 and consulting to develop a new plan for 2022-2028.</b>	<ul style="list-style-type: none"> <li>• The Flooding Team continued to implement the identified actions and have engaged in a national public consultation on the second cycle of flood risk management plans, published by SEPA in December 2021.</li> <li>• Scottish Ministers issued a direction deferring the publication of the final reports for 2016-22 and the second cycle of local flood risk management plans from June 2022 to December 2022. Work to develop these documents will take place from May 2022.</li> </ul>
<b>Progressing road safety projects which underpin the Road Safety Framework to 2030 which sets out a long-term road safety, Vision Zero</b>	The Road Safety team continued its ongoing programme of Route Action Plan activities identifying road safety issues and undertaking remedial measures along the routes.
<b>Working alongside colleagues in Transport Planning, the Public Transport Unit (PTU), Traffic &amp; Network and Roads Maintenance Partnership (RMP) are providing responses to the 2023-2033 Tactran Regional Transport Strategy (RTS) consultation</b>	<ul style="list-style-type: none"> <li>• Officers liaised with Tactran and were involved, as part of the development work, in the production of a new Regional Transport Strategy.</li> <li>• Tactran continue to take forward schemes which have a local PKC perspective including work on Park and Ride and rail development projects.</li> <li>• Tactran also take an active involvement in schemes the Council are currently taking forward including Perth West, Mobility projects and are involved in the Council Climate Change group on transport. Monthly liaison meetings, as part of a wider regional grouping, includes transport officers from Dundee, Angus and Stirling Councils.</li> </ul>
<b>Supporting the health and wellbeing of people in Perth &amp; Kinross by taking forward Scotland's ambition that communities are shaped around people and place, enabling walking and</b>	<ul style="list-style-type: none"> <li>• 11 Cycling Walking Safer Routes projects were delivered during 2021/22 at a cost of £839,000</li> <li>• over 70 20mph speed limits were introduced to encourage active travel and contribute towards a safer environment</li> </ul>



<b>cycling to be the most popular mode of travel for short everyday journeys</b>	
<b>Further reduce, reuse, and recycle municipal waste, to meet national targets including 70% recycling/composting of all waste by 2025 and ambitious emission reductions targets. We will work towards meeting the ban on biodegradable waste to landfill by 2025 and ensuring a more rapid transition to a fully circular economy</b>	<ul style="list-style-type: none"> <li>• An application was submitted to the Scottish Government Recycling Improvement Fund for £2.3M to enable Perth &amp; Kinross to transition to a new twin stream recycling service. This will allow residents to recycle a wider range of materials and will support consistency of collection across Scotland.</li> <li>• The roll out of a twin stream service will assist with improving the recycling rate, quality of recycling and managing the climate related impacts of waste.</li> <li>• To meet the requirements under the ban on biodegradable waste to landfill officers have been working on preparations to procure a new treatment solution for residual waste by the end of 2022.</li> </ul>
<b>Developing a Food Waste Action Plan as part of the Good Food Strategy, promoting reuse and repair of products, and enhancing our recycling infrastructure including delivering new recycling services in Perth City Centre. We will also aim to improve the quality of recycling with an ongoing project to tackle contamination in the dry mixed recycling service.</b>	<p>As part of the commitments under the Climate Change Strategy &amp; Action Plan, a Food Waste Action Plan is under development. This has been informed by a public consultation and will include waste reduction, recycling and home composting projects supported by a behavioural change communications campaign.</p> <p>A project to tackle contamination in the dry mixed recycling is being undertaken (average of 24.2% in 2020/21).</p> <ul style="list-style-type: none"> <li>• Phase 1 (September – December 2021) included 6 routes across Perth selected due to known hotspots. New contamination training was delivered to all crews resulting in a reduction in overall contamination for duration of monitoring (average 19%) including a reduction in rejected bins per route.</li> <li>• Phase 2 (April 2022) Carse of Gowrie, Stanley and Luncarty has just been completed and results are being collated.</li> <li>• Phase 3 will include Blairgowrie and Rattray and a Communications Plan has been developed and will be communicated to Elected Members for the relevant areas in advance. Further phases will be planned for later in 2022.</li> </ul>
<b>As part of the Perth and Kinross Offer, we will develop our approach to enable communities to influence how resources are allocated in line with the 1% Participatory Budgeting target.</b>	<p>The Perth and Kinross Offer Framework was approved in December 2021 and through the implementation of the 5-year plan we will continue to work with local communities to encourage and enable local decision making.</p>
<b>Overseeing delivery of £600,000 Community Investment Funding</b>	<ul style="list-style-type: none"> <li>• The first round of CIF in Sept – Nov 2021 resulted in over 80 community-led projects being funded with a total of £400,000 of funding dispersed.</li> </ul>

<b>(CIF) to local community groups</b>	<ul style="list-style-type: none"> <li>A second funding round was completed in February / March 2022 to distribute a further £200,000 of funding and a further £410,000 will be distributed in 2022/23.</li> </ul>
<b>Delivery of Letham Wellbeing Hub which will be a key asset for the local community, managed by Letham 4 All, and providing a wide range of services</b>	Work to refurbish the Hub commenced in December 2021 and will open early 2023.
<b>Work with Local Action Partnerships to identify equalities priorities and needs and allocate funding to key community projects addressing local priorities</b>	<p>3 Local Action Partnerships developed new Locality Action Plans (LAP) aligned with the revised strategic priorities of the Local Outcomes Improvement Plan which is focused on strengthening equality across Perth and Kinross. LAPs have distributed funding to support grassroots priorities including:</p> <ul style="list-style-type: none"> <li>Investment in community assets and sports facilities</li> <li>Funding for local youth outreach work</li> <li>Provision of a school uniform bank as part of a local foodbank initiative</li> <li>Start-up costs for a community food larder</li> </ul>
<b>Working with community groups interested in managing their own assets through the Community Asset Transfer process of the Community Empowerment (Scotland) Act.</b>	<ul style="list-style-type: none"> <li>8 expressions of interest have been received in 2021/22. The Community Asset Team (CAT) work with these groups to help them find the best solution</li> <li>to further support community groups through the asset transfer process, the CAT Team have developed and published a simple self-assessment tool for groups to consider their own capacity to take on an asset at the beginning of the process. This tool is available along with all of the other CAT documentation on our website at <a href="https://www.pkc.gov.uk/community-asset-transfer">Community Asset Transfer - Perth &amp; Kinross Council (pkc.gov.uk)</a></li> <li>The CAT Team continues to support the North Inch &amp; Muirton Community Council with their plans to take on the management of the local Community Centre. £35,000 of investment was made in 2021/22 to upgrade the toilets and internal spaces and a further £40,000 will be made available in 2022/23 to provide further improvements prior to a new Management Committee taking on responsibility for the Centre.</li> </ul>
<b>Continuing to promote Participation Requests as a way for communities to become involved in public service improvements and redesign.</b>	No Participation Requests have been received in 2021/22. They are promoted on our webpage and are further promoted as one of the many ways in which community groups can engage with the Council <a href="https://www.pkc.gov.uk/participation-requests">Participation Requests - Perth &amp; Kinross Council (pkc.gov.uk)</a>
<b>Delivering planned investment - Improving our Road Networks</b>	We delivered the largest roads maintenance programme in recent years, with an investment of £14m of improvements to the network. Continued investment in the road network, targeting repairs at the right time, with resurfacing and surface dressing delivering further improvements to the condition of our roads. In 2021/22, against a targeted improvement of 0.5% per annum, the Council achieved a 3.5% improvement in road condition.

<b>Improving Community Greenspaces and biodiversity in Perth and Kinross</b>	<ul style="list-style-type: none"> <li>Community Greenspace modified our grounds maintenance regimes and grass cutting on 31 selected sites towards the end of the growing season prior to a more extensive trial programme in 22/23. They were aimed at making longer term changes to contribute to tackling climate change, improvements for biodiversity and pollinators and a reduction of chemical use and CO2.</li> <li>The Council allocated £0.5m in the Community Greenspace capital programme towards a new 3G pitch in Rattray. Community Greenspace set up a partnership project group between Blairgowrie &amp; Rattray Community Football Club (BRCFC), who involved the SFA, Sport Scotland, and the Council. The group delivered the project on time and budget, opening in January 2022.</li> <li>Community Greenspace had a key role in delivering the Visitor Management measures in 21/22, recruiting, employing the 7 seasonal Visitor Rangers and chairing the multi-agency P&amp;K Visitor Management Group to coordinate resources and activities which welcomed responsible visitors to the area and helped to manage some of the impacts on communities in the hotspot areas.</li> <li>The North Inch Golf Course business plan for 2022 – 2027 was approved in January 2022 and continues the excellent performance in previous years with income going from £42,206 in 2014/15 to £136,512 in 2019/2020 and over £170,000 in 2021/2022. The course condition and popularity have never been so good.</li> </ul>
<b>Youth Issues</b>	Through a multi-agency response, an approach was developed to support young people in Perth & Kinross to help address a slight increase in anti-social behaviour and risky behaviour. The Strategy was delivered through the key areas of engagement, support, patrol, enforcement.
<b>CCTV Project</b>	Through the City CCTV Operations Project, public space CCTV in Tayside was 'joined-up' which allowed Police Scotland to implement a new monitoring centre in Dundee. The project enabled key CCTV cameras in Perth to be replaced with new digital versions - significantly increasing reliability and definition, and therefore enhancing community safety
<b>Noise Application</b>	The Safer Communities Team introduced a new tactic known as the Noise App, this is an application which can be installed on the Smart Phone of anyone experiencing anti-social noise and allows them to record the noise as it happens.
<b>Community Led Road Safety</b>	Based on feedback and concerns raised by local communities, a Road Safety and Sustainable Transport Co-ordinator was appointed to promote and lead on road safety issues. The Officer works closely with communities on road safety issues.
<b>Work with communities to identify priorities and needs for local infrastructure and the economy, using Local Place Plans and Community Action Plans</b>	<p>Through commissioned funding, LEADER and STAR Development have supported the creation of Community Action Plans for the following communities:</p> <ul style="list-style-type: none"> <li>Round 1: Crieff, Meigle &amp; Ardler, Blairgowrie &amp; Rattray and Dunkeld &amp; Birnam. Dunkeld and Birnam looking to establish a Development Trust to deliver the Plan</li> <li>Crieff establishing a Uniting Crieff Forum to deliver the plan and engage partners. Round 2 is underway for the following</li> </ul>

	communities: Alyth, Pitlochry and Auchterarder with on-line surveys taking place to identify priorities
<b>Developing a Council fleet Electric Vehicle Strategy</b>	<ul style="list-style-type: none"> <li>• The PKC original Low Emission Vehicle strategy document was produced in 2019. Following 2 years of covid restrictions there is re-established momentum of transition from fossil fuel to low emission.</li> <li>• Fleet are buying new electric vehicles and the transport planning team are installing new chargers around the council area, with transport Scotland funding assistance.</li> </ul>

## **Focus Areas for 2022/23**

**We will:**

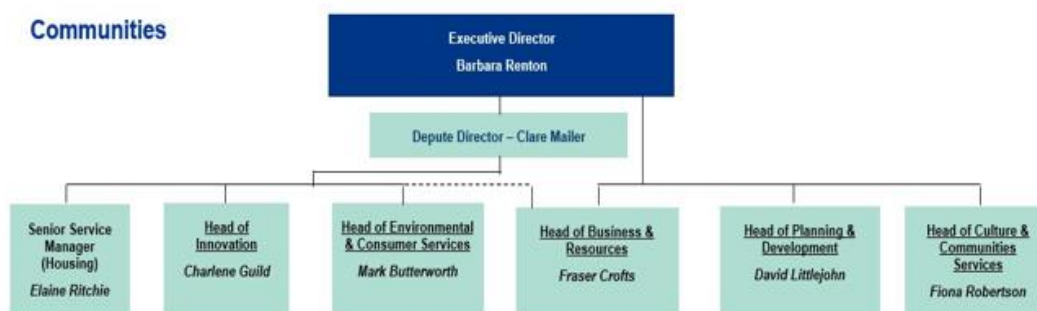
**Continue to deliver the Climate Change Strategy for Perth and Kinross, which sets out our plans and actions to lower our carbon usage and meet our obligations on upcoming regulatory requirements. This will include**

- **developing a mobility strategy**
- **developing an electric vehicle strategy,**
- **enhancing our waste management arrangements and**
- **improving our biodiversity approaches**

### 3. ORGANISED TO DELIVER

#### Senior Management Structure of the Service

The Communities Senior Management Team (SMT) is responsible for providing strategic leadership and direction for the work of Communities. The SMT comprises of:



#### Customer Focus and Community Engagement

The Perth & Kinross Offer places people at the heart of everything we do and recognises that everyone has something to offer in our area. It builds upon our existing success of working with, and for, our communities and sets out our commitment to balance the relationship between people who design and deliver services and those who ultimately use them. The Offer acknowledges that communities have many strengths and assets and are good at identifying their needs and designing solutions. It also recognises that when staff are empowered to do what needs to be done and given the freedom to “think yes” and be solution-focussed, we see improved outcomes for people and communities.

We have many examples of the [PK Offer in action](#) with our employees empowering local communities to develop their skills, abilities and capacity to address their own needs. This is evident in groups, such as Local Action Partnerships, Local Resilience Partnerships, Bloom Groups and Estate Based Initiatives.

Narrowing inequalities gaps and building family and community capacity are challenges which sit at the heart of our role as public servants. This is reflected in the commitments of the PK Offer, our CPP Key Themes and our overarching strategic objectives. By focussing on dealing with the symptoms of disadvantage and inequality by tackling their root causes, we make a difference to our most vulnerable citizens to give people an equal chance in life while balancing the sustainable use of public resources.

#### Performance Summary 2021/22

Focus Areas	Update
<p><b>Ensure people are at the heart of everything that we do</b></p> <p><b>Empower communities to make decisions – allowing people to be happier, healthier, and more resilient</b></p>	<p>Our <a href="#">P&amp;K Offer Framework</a> was approved in December 2021, setting out how we will work within and with our communities empowering them to identify their own priorities and working in collaboration to achieve them.</p> <p>We have developed and started delivery of our Employee Offer Experience sessions for staff.</p> <p>The Equalities Team have continued to undertake Equality Conversations with different and diverse groups across Perth</p>



	& Kinross – providing a range of opportunities depending on the needs of people and taking into account the restrictions faced.
<p><b>Make Perth and Kinross a better, greener, and fairer place for people to live, learn, work, play and visit</b></p> <p><b>Empower our own staff to do what needs to be done to improve people's lives, being solution-focussed and thinking "yes"</b></p> <p><b>Direct our Resources to where communities need them most and</b></p> <p><b>Meet people's needs in a better way through working with us.</b></p>	<p>Through the Employee Offer Experience, we have been promoting our values and behaviour framework in terms of how we interact with each other and with the wider community. We are also promoting our 'Eyes and Ears of PKC' to underpin the concept of accountability in our workforce. Sessions are designed to give staff guidance and information encouraging them to be more risk positive, think yes and put the needs of our communities first.</p> <p>Our Leadership Masterclass programme goes further to enable managers to increase knowledge and skills to deliver The Offer.</p> <p>We provided people from equality protected groups with accessible information including crisis support, increased awareness and kept people informed about services and opportunities to support them via our website. We continue to support/celebrate key dates in the Equalities Calendar such as the Show Racism the Red Campaign work in local schools. We worked with community groups and third sector organisations to co-ordinate an activity programme for people seeking asylum in Perth and Kinross.</p> <p>We also promoted support through our social media channels in a variety of areas including summer projects for school and provided continued funding for partner organisations in relation to specific equality work such as PKAVS Minorities Hub, Saints Community Trust and MECOPP Gypsy/Traveller Carers Project.</p>
<b>Improve our digital services to make contacting and accessing services simpler</b>	We have set up a social media team, to ensure we are responding quickly and efficiently to queries and concerns through our social media channels. Working with colleagues in housing and communities' teams we have accessed Digital Devices for Equality Protected Groups where required.

## Preparing our People for the Future

At the very heart of Communities is the commitment and dedication of the people who work in the Service. Without their dedication, we would be unable to deliver such high-quality services. We are committed to investing in the support and development of our people.

To ensure our workforce continue to maintain high standards and have the capabilities and resilience to meet the changing demands of public service delivery in a post COVID environment, we have developed our Organisational Development Plan 2021 – 23. This has been designed to support the commitment of the [Perth & Kinross Offer](#) and sets out our principles in organisational development along with a programme of activity around 4 key themes: cultural change, leadership, employee development, and health and wellbeing.

## Performance Summary 2021/22

Focus Areas	Update
<b>Design, develop and implement our</b>	Our 'Culture Leads' group continued to work across the organisation as a sounding board for cultural change,

<p><b>employee engagement programme to further embed our culture and ethos</b></p> <p><b>Progress our approach to organisational, team and individual development, developing and nurturing our people at all levels</b></p> <p><b>Establishing Perth &amp; Kinross Council as a learning organisation which offers equality of opportunity for all employees</b></p>	<p>developing our organisational values &amp; behaviour framework.</p> <p>We also carried out regular employee engagement activity to understand employee views on how they are feeling, current working patterns and our organisational culture. Work was targeted in particular areas to provide specific support, in addition to coaching, listening ear and health &amp; wellbeing opportunities.</p> <p>In response to feedback a number of areas have been progressed such as a 'Leading and Working in Teams' programme for managers as well as more general skills through Management SVQs. We also developed a 12 month Leadership Masterclass programme covering various topics to increase skills and knowledge and have created Managers Toolkit &amp; Guidance around different areas.</p>
---	---

## Focus Areas for 2022/23

We will:

- **further develop the connections between leadership, organisational culture, employee engagement and empower our staff to be solution focused and think yes to improve people's lives**

## Partnership Working

As we move forward, a priority will be to grow collaborative working opportunities with other Councils and partners to unlock efficiencies, share best practice and potentially allow us to offer services to our communities that could otherwise be unachievable in the current financial climate.

The way we work constantly evolves as we make better use of digital technology, redesign office space, communal areas and public spaces, and work flexibly in terms of patterns of work, mobile working and working from home.

The pandemic required us to embrace digital opportunities, use our property estate and office accommodation differently, develop new skills and work practices, and adapt our leadership and management practices.

## Performance Summary 2021/22

Focus Areas	Update
<b>Contribute to the development of the Perth &amp; Kinross Offer</b>	<ul style="list-style-type: none"> <li>• Our Community Planning Partners have signed up to the principles and the approach of the Perth and Kinross Offer</li> <li>• We have started to deliver on the commitments within the Framework, engaging with all our Partners and third sector organisations to consider collaborative opportunities.</li> <li>• We will continue to develop the way we work in line with Working Smarter principles, adopting a flexible and agile approach to this with staff, partners and communities.</li> </ul>

## Focus Areas for 2022/23

### We will:

- **further embed the ethos and culture of the Perth and Kinross Offer to ensure that it is at the heart of how we work. We are determined to build new relationships within our communities as we know communities are better at identifying their needs and designing solutions. This will include discussions about how best deliver services in a reducing financial context**
- **further develop a strong “locality based” approach and strengthen relationships with our communities and Community Planning Partners**

## Financial and Resource Management

The Communities Service manages a gross annual revenue budget of c£100m and a 6-year capital budget of £347m. The Housing Revenue Account has an annual revenue budget of c£33m and a 5-year capital allocation for investment of £65m. There are just under 1200 full time equivalent staff working in the Service across a broad range of disciplines and locations.

As part of the Budget Setting process for 2022/23 the Service received additional funding for priorities including economic development, climate change, poverty and roads infrastructure. The capital budget also approved funding of up to £90m for the PH20 Leisure Vision which will replace Perth Leisure Pool and the Dewars facility with an estimated delivery timescale of 2028. In order to help balance the budget, staff slippage targets across the Council were increased to 4%. This will impact on service delivery and performance, potentially resulting in longer response times and/or reduced quality and output in some areas of activity. All existing and additional revenue and capital budget commitments approved by Council will be delivered through the appropriate planning and allocation of resources to best meet the desired outcomes.

We face the ongoing challenge of meeting an ever-increasing demand for high quality services with decreasing resources both in terms of funding and staff. In addition, the Service is facing significant cost increases in both revenue and capital expenditure due to rising inflation and supply chain issues. In additions long lead times for some commodities will inevitably impact on service delivery and performance. Furthermore, some of our large income generating activities are struggling to recover to pre-pandemic levels including for example commercial waste, parking and commercial rent. We will continue to do everything we can to mitigate these issues which are out with the direct control of the Council.

One of our key strengths is the ownership our staff have for managing capital and revenue budgets, with financial decisions being made by staff closest to the delivery of services. We have robust financial monitoring and governance arrangements in place which ensures the sound financial management and stewardship of the Service across all revenue and capital related activities.

Our approach to asset management and rationalisation is a key part of our response to the financial challenges ahead covering the 6 key asset streams of Roads & Structures, Property, Greenspace, Fleet, Housing and IT. Asset management strategies will allow us, both at an organisational and service level, to articulate why we have an asset, how we can maximise the benefits and positive outcomes from having the asset and allow us to better understand the short, medium and long term investment requirements to maintain the asset in a safe and fit for purpose condition.



Supporting our tenants to maximise their incomes and meet their rent obligations continues to be challenging. Many households on low incomes are struggling to meet their daily living costs, exacerbated by the current cost of living crisis. The impact of universal credit is evident in our arrears level, and we continue to progress a range of measures to support our tenants through a range of initiatives. We continue to monitor the effects of universal credit and financial hardship on our tenants, as well as the HRA business plan, to ensure we are planning effectively and demonstrating affordability and sustainability to mitigate these impacts as far as possible.

## Focus Areas for 2022/23

### We will:

- **make the best use of funding available to maintain, or improve, our natural and built assets, including rationalisation, and continue to deliver the significant capital projects being undertaken across the service**
- **ensure the service makes the best use of the resources allocated to it (financial, IT, people, assets) in delivering on the priorities and outcomes and address the financial challenges to deliver a balanced budget**
- **develop our service transformation and change programme to support the delivery of the Corporate Transformation & Change strategy. By reviewing what we do, how we operate and where and how we deliver services as we seek to overcome these significant challenges to deliver vital services for our people and communities**

## Performance, Self-Evaluation and Risk Management

The Service has a significant contribution to the overall strategic objectives which are developed and delivered through engagement with communities and our staff.

Performance plans are developed from this Business Management and Improvement Plan (BMIP) into team plans and individual work plans. The Senior Management Team is accountable and responsible for the delivery and review of BMIP outcomes and objectives. We have revised our Performance Framework to further enhance our systematic approach.

We undertake a range of benchmarking activities through forums such as the Scottish Housing Network; Housemark; Association of Public Service Excellence; the Local Government Benchmarking Framework and its family groups including Active Asset Management. This allows us to measure our performance at a national level and identify innovative and new ways of working to drive improvement.

As our services are publicly funded, we are accountable to the public for the spending decisions we make and the services we deliver. Through our public performance reporting arrangements, we continue to raise awareness of our services, how well we are doing and where we need to improve.

Risk management is embedded within the day-to-day operations of the Service and forms part of our Performance Management Framework. Our risk profile is regularly reviewed in line with the Council's risk management policy and procedures, ensuring risks are also escalated to the appropriate forum.

The Communities Service are the risk owners in relation to several of the key here [Risk management - Perth & Kinross Council \(pkc.gov.uk\)](#) facing the Council e.g., Climate Change, Economic Wellbeing, Poverty & Equalities, Asset Management and Health & Safety.

## Performance Summary 2021/22

Focus Areas	Update
<b>Embed our Performance Management and Risk Management Frameworks across the Service to evidence that performance is driving both strategic planning and ongoing improvement.</b>	Throughout the Service, we have continued to review and update our team plans to reflect delivery of our priorities by taking risk-based and self-evaluation approaches. Our approach to planning and performance has been demonstrated both at an organisational and operational levels from development of the Perth and Kinross Offer; continued planning to mitigate the impact of child poverty; development of locality profiles as well as supporting teams throughout the service in operational improvement activity by reviewing and refining our processes and maximising our use of technologies.

## Focus Areas for 2022/23

**We will:**

- **continue to develop our performance management arrangements across the Service, and lead on the introduction of a new corporate performance management system**
- **revise our self-evaluation model 'How Good is Our Council?'**

## Health and Safety

We fulfil the corporate role to support the entire organisation in meeting its legal obligation as well as providing a duty of care to employees and people who may be affected by our activities.

We follow the corporate governance arrangements for Health, Safety and Wellbeing and ensure that staff and elected members across the Council are familiar with the Corporate Occupational Health and Safety Policy, and guidance.

We consult with all staff through the Service Health & Safety Consultative Committee. Membership of the Committee includes senior managers from every area within the Service as well as safety representatives from all the trade unions.

As society starts to return to a more normal post pandemic environment, the Council will continue to manage and mitigate the ongoing impact of Covid with risk assessments and safe systems of work being reviewed regularly to ensure they remain fit for purpose and in keeping with the latest Scottish Government guidance. For some Council staff, and where this fits with customer needs, hybrid working will become more prevalent leading to different challenges and opportunities from a health and safety perspective requiring oversight, guidance, and advice from the Corporate Health & Safety team.

## Focus Areas for 2022/23

**We will continue to work proactively with Services and Trade Unions to review and monitor key risk areas, risk assessments and safe systems of work to provide assurance that measures are in place to manage health and safety well across the organisation.**

## Performance Tables

### GIVING EVERY CHILD THE BEST START IN LIFE & DEVELOPING, RESPONSIBLE AND INFORMED CITIZENS

#### Housing

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Number of families presenting as homeless (Housing and Social Wellbeing Committee)	139	83	107	Regulatory guidance advises the setting of targets would not be appropriate			
<b>Comments on performance during 2021/22 and targets:</b> The total of 107 presentations from families in 2021/22 is an increase of 24 presentations compared to the previous year. It should be noted, however, that presentations from families in particular were suppressed due to the impact of the pandemic. The final position for 2021/22 is 23% lower than the number of presentations from families in 2019/20 (pre-pandemic).							
Number of overcrowded households (Housing and Social Wellbeing Committee)	122	116	117	110	100	100	100
<b>Comments on performance during 2021/22 and targets:</b> The number of overcrowded PKC tenants in Perth and Kinross has increased to 117 against a target of 110. We make every effort to reduce overcrowding, while understanding that applicants prioritise other factors such as specific property types or areas of choice. Monitoring arrangements are in place; however, the number of overcrowded households can only reduce when there is appropriate housing available to allocate. There is no national average available for this indicator.							

#### Culture and Communities

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Percentage of residents satisfied with local libraries (Environment and Infrastructure Committee)	81%	78%	N/A	78%	82%	82%	82%
Number of library visits, in person and online (Environment and	1,508k	3,469k	1,062,804	N/A	350k	350k	350k

Infrastructure Committee)							
<p><b>Comments on performance during 2021/22 and targets:</b></p> <p>Overall satisfaction performance has declined slightly, however visitors did report back positively on their visit saying it felt safe and clean and that they would make return visits in the future.</p> <p>Library visits reflect, albeit not completely, the number of people actively engaging with all services as many other routes to engage, were made available. This included, online, click and collect and home deliveries. Annual comparison of data is still not possible at this stage. Data for the period that any services were operational, showed month on month growth, overall visits were still running at approx. 30% of that of pre-pandemic levels. Whilst Libraries were open, 1,389 individuals also made use of the People's Network computers that are in-venue, demonstrating continued demand for this service. 71,525 physical items/books have been issued over the course of the year in comparison to 358,448 issues in 2019/20.</p> <p>This is all against the backdrop of the Covid pandemic in 2019/2020 and into 2020/21, which meant library buildings and some services were closed/suspended for significant periods until the summer of 2021.</p> <p>Service Level Agreements for Arm's Length External Organisations (ALEOs) delivering culture and leisure services are due for review in 2022/23, with revised KPIs and performance targets agreed.</p> <p><i>Note: Satisfaction figures are based on LGBF information and data is not available for 2021/22.</i></p>							

<b>Key Performance Indicators for 2021/22</b> <i>(Data covering to year end unless otherwise stated)</i>							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
<b>New Indicator for 2021/22</b> Numbers of adult learners supported to improve their employability or digital skills <i>(this includes commissioned services via the Adult Learning Partnership)</i> <b>(Environment and Infrastructure Committee)</b>	1319	110	279	N/A	350	350	350
<p><b>Comments on performance during 2021/22 and targets:</b></p> <p>The PKC on-line Adult Learning Hub delivered a range of courses supporting people into volunteering, improving well-being, English as a second language, ASDAN and Food Hygiene Certificates. Commissioned services delivered ESOL provision and digital learning and employability skills. Communities Service adult learning has been delivered exclusively on-line throughout 2021/22.</p>							

## PROMOTING A PROSPEROUS, INCLUSIVE AND SUSTAINABLE ECONOMY

### Housing

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Gross arrears as a % of gross rent due for the reporting year (Housing and Social Wellbeing Committee)	8.37%	10.75%	10.69%	8.5%	8.5	8.4	8.3
Rent collected as a % of the total rent due in the reporting year (Housing and Social Wellbeing Committee)	98.36%	96.91%	99.08%	98.7%	98.8	98.9	99
<p><b>Comments on performance during 2021/22 and targets:</b></p> <p>In 2021/22 we encouraged tenants to enter payment arrangements to avoid legal action and sustain their tenancy as at the end of February, we had 1,384 tenants on a payment arrangement.</p> <p>During the year we have managed to reduce the percentage of tenants in arrears to 31.74%. Some of the improvement in performance in 2021/22 include the support to 196 tenants to reduce their arrears balance through our Tenancy Sustainment Fund.</p> <p>We also saw the increase in the rent collected to 99.08% in 2021/22 against a local authority average of 98.6% in 2021/22.</p>							

### Planning and Development

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Economic impact of events supported by the Council (Environment and Infrastructure Committee)	£19.4m	0	0	£12m	£13m	£14m	£15m
Number of new businesses started up with support from Business Gateway (Environment and Infrastructure Committee)	262	267	220	300	300	300	300

**Key Performance Indicators for 2021/22**  
(Data covering to year end unless otherwise stated)

No. of businesses supported by a growth programme (Environment and Infrastructure Committee)	75	33	37	50	55	60	65
Area of available Serviced business land (Ha) (Environment and Infrastructure Committee)	30	32.05	32.05 (September 2021)	14.9	14.9	14.9	14.9

**Comments on performance during 2021/22 and targets:**

We have supported local businesses facing unrivalled challenges from the COVID-19 restrictions. More than £85m has been distributed to 7,000+ businesses. In addition, we have provided ongoing business support to start-ups and micro-businesses through Business Gateway and Growbiz and working closely with Perthshire Chamber of Commerce and Federation of Small Businesses.

We have commissioned an Employment Land and Property market study to inform our Employment Land Strategy. The study should be completed by the end of June 2022 and will be used to develop the future Perth and Kinross Local Development Plan and Council's Property Investment Strategy.

*Note: Latest figures for Service Business Land Indicator will be available September 2022*

**Key Performance Indicators for 2021/22**  
(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Perth City Centre Footfall (Nos) % above the national level (Environment and Infrastructure Committee)	-34.60%	16.4%	-10.2%	4%	4%	4%	4%
% of vacant retail units in Perth City Centre? (Environment and Infrastructure Committee)	8.5%	11.7%	9.9% (Feb)	8.8%	8.5%	8.2%	7.9%

**Comments on performance during 2021/22 and targets:**

The Council is continuing to provide further support to retail and other businesses to help economic recovery through a range of measures including business advice, destination promotion via improvement to the Perth city website, media and digital channels: employment and business support; digital incentives and platforms providing current market/consumer intelligence; grant assistance for

repair and conversion as well as providing guidance to support business re-opening and temporary occupation of space to improve trading space and capacity. Support for temporary occupation of space continued until March 2022.

**Key Performance Indicators for 2021/22**  
(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
% of working age population unemployed, based on the Job Seekers Allowance claimant count (Environment and Infrastructure Committee)	2.0%	4.6%	2.7%	2%	1.0%	1.0%	1.0%
No. of unemployed people supported into work as a result of Employability programmes supported by the Housing & Environment service (Environment and Infrastructure Committee)	269	246	N/A	460	475	500	525

**Comments on performance during 2021/22 and targets:**

% of working age unemployed has reduced compared to the previous year, the latest figure of 2.7% is lower than the Scotland figure of 3.8%. Since 2020 there has been limited opportunity for face to face engagement with clients. However, we continue to support people into employment through initiatives such as our Skills Passport officially launched in December 2021, Futures for Families Programme, Elev8 Training Grant and various Employer Recruitment Incentive schemes.

*Note: Data for unemployed people supported into work is not yet available. Source for data is taken from the SLAED return, due date July 2022.*

**Key Performance Indicators for 2021/22**  
(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
% of residential and business premises with access to Next generation broadband (Environment and Infrastructure Committee)	86.5%%	87.4%	88.5%	97%	100%	100%	100%



**Comments on performance during 2021/22 and targets:**

The % of premises with broadband access increased over last two years. We connected 136 Council buildings to gigabit capable full fibre broadband as part of the £5m Local Full Fibre Network programme completed in November 2021 and turned on free public Wi-Fi in the main streets Kinross, Alyth and Pitlochry. Works to install Wi-Fi to Comrie, Scone & Coupar Angus are due to be completed by mid-summer

**Culture and Communities****Key Performance Indicators for 2021/22**

(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Percentage of residents satisfied with local museums and galleries (Environment and Infrastructure Committee)	77%	74%	N/A	74%	77%	80%	80%
Number of visits to museums that are funded, or part funded, by the council (Environment and Infrastructure Committee)	249,734	108,777	258,884	N/A	115,000	200,000	300,000

**Comments on performance during 2021/22 and targets:**

Museum buildings were closed for the greater part of 2020/21 so analysis of performance against target/trend is not possible.

As with libraries, local restrictions had an impact on visits, with Perth Museum & Art Gallery performing at its best in the period July – Sept when movement was freer, and the impact of the staycation bounce back was becoming more noticeable. Overall visitors did report back positively on their visit, saying it felt safe and clean and that they would make return visits in the future.

This is all against the backdrop of the Covid pandemic in 2019/2020 and into 2020/21, which means that Museums and other services were still closed/suspended for significant periods until the Summer of 2021.

*Note: Satisfaction figures are based on LGBF information and data is not available for 2021/22.*

## SUPPORTING PEOPLE TO LIVE INDEPENDENT, HEALTHY AND ACTIVE LIVES

### Housing

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Number of housing options interviews completed (Housing and Social Wellbeing Committee)	2,733	2,297	2,214	Regulatory guidance advises the setting of targets would not be appropriate			
Number of households presenting as homeless (Housing and Social Wellbeing Committee)	758	670	610	Regulatory guidance advises the setting of targets would not be appropriate			
Number of applicants assessed as homeless (Housing and Social Wellbeing Committee)	597	550	520	Regulatory guidance advises the setting of targets would not be appropriate			
Number of people who slept rough the night before their homeless application (Housing and Social Wellbeing Committee)	34	24	36	Regulatory guidance advises the setting of targets would not be appropriate			
Average days in temporary accommodation (All types) (Housing and Social Wellbeing Committee)	71.0	79	51	80	80	75	65
% of allocations to homeless households in permanent settled accommodation (Housing and Social Wellbeing Committee)	42.7%	46%	35%	50%	50%	50%	50%
<b>Comments on performance during 2021/22 and targets:</b> There was a slight reduction in the number of housing options interviews undertaken during 2021/22. We also introduced a new self-service, online Housing Options service to facilitate online applications whilst still maintaining a range of other options for accessing these services The target for allocations to homeless households is an indicative measure included in the Common Allocations Policy. We have reduced the backlog of homeless applicants waiting for an offer of housing to around 46 so it is not possible to meet this 'target' as there are so few homeless applicants on the waiting list. This is a positive outcome.							

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
% of tenants satisfied with the overall service provided (Housing and Social Wellbeing Committee)	94.77%	82.9%	82.2%	95%	95%	95%	95%
% of tenants satisfied with opportunities given to them to participate in the landlords decision making (Housing and Social Wellbeing Committee)	98.74%	75.40%	76.3%	98.74%	99%	99%	99%
<b>Comments on performance during 2021/22 and targets:</b> We conducted a Tenant Satisfaction Survey of 1,000 tenants in February and March 2022. This consisted of telephone and door to door surveys. Improvements have been made in most categories of satisfaction apart from the overall satisfaction and in value for money. Early indications show that the satisfaction levels across the local authority sector have declined around 4-5% points since pre-pandemic surveys. <ul style="list-style-type: none"> <li>– Scottish Average Satisfaction with overall service in 2020/21 was 88.9%.</li> <li>– Scottish Average for % tenants satisfied with opportunities to participate in 2020/21 was 86.6%</li> </ul>							
The average days spent in temporary accommodation remains the lowest in Scotland at 51 days against a national average for 2020/21 of 199 days. We have achieved the target of 65 days outlined in the Rapid Rehousing Transition Plan ahead of the targeted timescale of 2023/24.							

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Average time (in days) taken to complete approved applications for medical adaptations in the reporting year (Housing and Social Wellbeing Committee)	33.32	44.72	40.72	65	60	55	50
<b>Comments on performance during 2021/22 and targets:</b> Adaptations performance during 2010/2022 was an average of 40.72 days with a total of 227 adaptations completed. The national average for this indicator in 2020/21 was 58 days. Our revised process introduced during 2018/19, including the scheduling of all minor adaptations by our work planners, and continuing to outsource all major adaptations to our Capital Programme or Term Maintenance contractors contributes to this performance. It also ensures that our in-house trades teams can focus on voids and responsive repairs. We continue to install modular access ramps to reduce the timescales associated with the installation of fixed permanent access ramps.							



## Culture and Communities

### Key Performance Indicators for 2021/22

(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
<b>New Indicator for 2021/22</b> Numbers of community groups supported to increase their capacity <b>(Environment and Infrastructure Committee)</b>	220	270	236	N/A	270	270	270
<b>Comments on performance during 2021/22 and targets:</b> Community Capacity Building forms an important part of CLD activity in our communities and this indicator reflects the work of the Communities Service in supporting groups to achieve their outcomes. Activities from April 2021 to March 2022 focussed on the ongoing work in communities to recover from the impact of Covid and included work to ensure that groups were able to <ul style="list-style-type: none"> <li>support socially isolated individuals</li> <li>address food, fuel and financial poverty by deliver food shopping and other essential supplies to those self-isolating</li> <li>address mental and physical wellbeing concerns in the community</li> <li>distribute key information about local support services</li> <li>apply for CIF funding and other grant monies to support delivery of their activities</li> </ul>							

### Key Performance Indicators for 2021/22

(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Percentage of residents satisfied with leisure facilities <b>(Environment and Infrastructure Committee)</b>	77%	74%	N/A	N/A - most services closed/suspended due to Covid restrictions	75%	75%	75%
Number of attendances to pools, indoor and outdoor sport and leisure facilities <b>(Environment and Infrastructure Committee)</b>	1,258k	63k	352k (Dec 2021)	tbc	tbc	tbc	tbc
<b>Comments on performance during 2021/22 and targets:</b> Attendance levels increased compared to the previous year, however, COVID-19 continued to have an impact on accessibility and the operation of local leisure facilities throughout periods of 2021, impacting attendance levels. Recovery to the in-person visits was also hampered by significant flood damage from adverse weather conditions to the main Perth Leisure Pool late in 2020 which has had to remain closed and did not re-open until Sept/Oct 2021.							
<i>Note: Satisfaction figures are based on LGBF information and data is not available for 2021/22.</i>							

## CREATING A SAFE AND SUSTAINABLE PLACE FOR FUTURE GENERATIONS

### Environmental

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Municipal waste collected that is recycled or composted (%) (Environment and Infrastructure Committee)	52.5%	47.4%	50.6% (April to Dec) (unvalidated)	60%	60%	65%	65%
Emissions from council properties (tonnes CO2) (Environment and Infrastructure Committee)	12,106	10,119	10,751				
<b>Comments on performance during 2021/22 and targets:</b> We have increased our municipal waste collected that is recycled or composted from 47.5% in 202/21 to 50% in 2021/22. (Please note that this figure is yet to be validated)  So far there has been a reduction in electricity consumption due to energy saving measures and a number of staff continuing to work from home due to COVID restrictions. Energy for heating, primarily gas, fuel oil and biomass, has increased due to extra ventilation requirements due to COVID mitigation measures but this has been minimised by improved heating controls.							

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Vacant residential / commercial premises brought back into use (Environment and Infrastructure Committee)	139	93	134	135	135	135	135
<b>Comments on performance during 2021/22 and targets:</b> Despite the Covid-19 impact on commerce, 134 vacant/commercial properties were brought back into use - increasing from 93 in 2020/21.							

## Housing

### Key Performance Indicators for 2021/22

(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
No of new publicly available social housing units including buy backs, conversions and empty homes conversions (Housing and Social Wellbeing Committee)	250	246	310	200	200	200	200

#### Comments on performance during 2021/22 and targets:

As at March, there were 310 completions in Perth and Kinross which includes 227 social rent (council and housing association), 32 buy-backs and 51 mid-market homes. PKC regularly reviews the Strategic Housing Investment Plan, both internally and with Registered Social Landlords and the Scottish Government's More Homes Team to ascertain progress towards delivery for completion.

### Key Performance Indicators for 2021/22

(Data covering to year end unless otherwise stated)

Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Overall % of new tenancies sustained for more than a year (Housing and Social Wellbeing Committee)	87.6%	86%	87.4%	89%	90%	91%	92%

#### Comments on performance during 2021/22 and targets:

We have had a slight increase in our overall tenancy sustainment rates for 2021/22. Analysis of tenancies which were sustained was undertaken and as noted previously many of the tenancies ending within 12 months were because of positive factors such as the outgoing tenant purchasing their own accommodation, moving to larger accommodation following a change in their household size and moving out with the area for employment reasons. A key priority for the service is to ensure that all tenants are provided with the right support and assistance to enable them to sustain their tenancy. A new framework was implemented in January 2021, to ensure there is robust ownership and accountability for tenancy sustainment across the housing service.

The Scottish average for the % of new tenancies sustained for more than one year was 90.9% in 2020/21.

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Average length of time taken (hours) to complete emergency repairs (Housing and Social Wellbeing Committee)	3.04	2.76	2.97	4.0	4.0	4.0	4.0
% Tenants satisfied with the repairs service (Housing and Social Wellbeing Committee)	98.6%	97.5%	98.8%	92%	93%	94%	95%
<b>Comments on performance during 2021/22 and targets:</b>  The service continues to focus on emergency repairs as a priority and reported 2.97 hours against a target of 4.0 hours. The 2020/21 national average for this indicator was reported at 4.22 hours.  Customer satisfaction with repairs remains high and there has been a 1.3% increase in the reporting year from 97.5% during 2020/2021 to 98.8% during 2021/2022. The Scottish average for repairs satisfaction was 90.1% in 2020/21.							

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Average calendar days to re-let properties (Housing and Social Wellbeing Committee)	28.4	32.8	44.6	29	29	29	29
% of rent due in the year that was lost due to voids (Housing and Social Wellbeing Committee)	0.82%	1.11%	1.33%	0.9%	0.9%	0.9%	0.9%
<b>Comments on performance during 2021/22 and targets:</b>  Our average void re-let time has increased to an average of 44.60 days during 2021/22 in comparison to 32.88 days during 2020/21. The total number of properties that were void during the reporting year reduced to 717 in comparison to 771 properties during 2020/21. Covid-19 restrictions have delayed the void process as safety protocols and increased cleaning regimes were introduced. The closure of suppliers during lockdown caused delays along with the continued increased demand for specific construction materials. The shortage of skilled tradesmen, particularly electricians continue to cause delays in completing safety checks. The utilities crisis has also caused further delays. As we have continued to respect the wishes of new and transfer tenants who have been unable to attend viewings or move into their new tenancies due to self-isolating or shielding this has also impacted upon our void timescales. We have struggled to meet the target of 29 days during 2021/22 with year-end performance reduced to an average of 44.6 days at 31 March 2022. This is reflected in national performance figures across Local Authorities.							



Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
% of properties meeting the EESSH (Housing and Social Wellbeing Committee)	82.3%	82.2%	82.0%	100%	100%	100%	100%
% of ASB complaints resolved within locally agreed targets (Housing and Social Wellbeing Committee)	94.8%	95.9%	95.3%	90%	90%	90%	90%
<b>Comments on performance during 2021/22 and targets:</b> There was a slight decrease in the percentage of properties meeting EESSH. This is due to delays with our internal energy efficient programmes and our inability to refurbish some building elements due to the impact of Covid, material and labour shortages. The Scottish average for EESSH compliance in 2020/21 was 89.0%.  Performance in relation to Anti-Social Behaviour complaints resolved reported an annual figure of 95.3% against a target of 90%. The year-end performance for 2020/21 for this indicator was 95.9%. Despite the slight reduction in resolving ASB complaints there was an overall reduction in the number of complaints received from 748 to 720. The reduction in resolving ASB complaints was due to an increase in more complex and challenging cases. The Scottish average for this indicator was 94.4% in 2020/21.							

## Culture and Communities

Key Performance Indicators for 2021/22 (Data covering to year end unless otherwise stated)							
Indicator (Source)	Performance			Targets			
	2019/20	2020/21	2021/22	2020/21	2021/22	2022/23	2023/24
Number of community groups supported in the asset transfer process (Environment and Infrastructure Committee)	11	5	7	5	10	10	10
number of groups receiving Community Investment funding (Environment and Infrastructure Committee)	127	0	141	0	80	N/A	N/A
Numbers of Participation Requests (Environment and Infrastructure Committee)	2	1	0	1	4	N/A	N/A
<b>Comments on performance during 2021/22 and targets:</b> 'Expressions of Interest' have been received in 2021/22. The Community Asset Team (CAT) continues to work with these groups to help them find the best solution – this need not necessarily be a full Asset Transfer, although we anticipate at least one of these groups will seek to go down this route in 2022/23. 141 projects received Community Investment Funding in 2021/22, totalling £589,333.82. No Participation Requests have been received in 2021/22. We continue to promote participation requests as a way for communities to become involved in service improvements and redesign.							

## GLOSSARY OF TERMS

PTFP	<i>Perth Transport Futures Project</i>
CTLR	<i>Cross Tay Link Road</i>
ASDAN	<i>Award Scheme Development and Accreditation Network</i>
CLDP	<i>Community Learning Development Plan</i>
CPK	<i>Culture Perth and Kinross</i>
YPG	<i>Young Persons Guarantee</i>
NOLB	<i>No-one Left Behind</i>
OBC	<i>Outline Business Case</i>
UNESCO	<i>United Nations Educational, Scientific and Cultural Organization</i>
RRTP	<i>Rapid Rehousing Transition Plan</i>
MMR	<i>Mid-Market Rent</i>
HMA	<i>Housing Market Areas</i>
HSCP	<i>Health and Social Care Partnership</i>
LHA	<i>Local Housing Strategy</i>
SEPA	<i>Scottish Environmental Protection Agency</i>
LAL	<i>Live Active Leisure</i>
PTU	<i>Public Transport Unit</i>
RMP	<i>Roads Maintenance Partnership?</i>
RTS	<i>Regional Transport Strategy</i>
CIF	<i>Community Investment Funding</i>
BRCFC	<i>Blairgowrie &amp; Rattray Community Football Club</i>
SFA	<i>Scottish Football Association</i>
LAP	<i>Local Action Partnership</i>
CAT	<i>Community Assessment Team</i>
SMT	<i>Senior Management Team</i>
CCTV	<i>Closed Circuit Television</i>
MECOPP	<i>Minority Ethnic Carers of People Project</i>
SURE	<i>Service User Review and Evaluation</i>
ALEOs	<i>Arm's Length External Organisations</i>
LGBF	<i>Local Government Benchmarking Framework</i>
NHST	<i>National Health Service Tayside</i>
CPP	<i>Community Planning Partnership</i>
BMIP	<i>Business Management and Improvement Plan</i>
ESOL	<i>English to Speakers of Other Languages.</i>

ERIC	<i>Employee Resource and Information Centre (PKC)</i>
PKAVS	<i>Perth &amp; Kinross Association of Voluntary Service Ltd</i>
CEAG	<i>Community Equalities Advisory Group</i>

## PERTH AND KINROSS COUNCIL

### HOUSING AND SOCIAL WELLBEING COMMITTEE

15 JUNE 2022

#### COMMUNITY PAYBACK ORDERS ANNUAL REPORT 2020-21

**Report by Executive Director (Education and Children's Services)**  
**(Report No. 22/136)**

#### 1. PURPOSE

- 1.1 This report provides an update for the period 2020-21 on the operation of Community Payback Orders in Perth and Kinross. The Orders are managed and delivered by Criminal Justice Social Work, specifically the Public Protection Team and the Unpaid Work Team and in accordance with the requirements of the Criminal Justice and Licensing (Scotland) Act 2010.

#### 2. RECOMMENDATIONS

- |     |   |
|-----|---|
| 2.1 | <p>It is recommended that the Committee:</p> <ul style="list-style-type: none"> <li>• Approves the work being undertaken by the Public Protection and Unpaid Work Teams in respect of the Community Payback Orders in Perth and Kinross; and</li> <li>• Requests the Executive Director (Education and Children's Services) to bring forward a report regarding the activity and performance of Community Payback Orders in 12 months' time.</li> </ul> |
|-----|---|

#### 3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:

- Section 4: Background/Main issues
- Section 5: Proposals
- Section 6: Further Considerations
- Appendices

#### 4. BACKGROUND/MAIN ISSUES

- 4.1 The Criminal Justice and Licensing (Scotland) Act 2010 introduced the Community Payback Orders as the new statutory community disposal. The Community Payback Orders is therefore a generic term which covers a range of disposal options which includes the following:

- An offender supervision requirement.
- A compensation requirement.

- An unpaid work or other activity requirement.
- A programme requirement.
- A residence requirement.
- A mental health requirement.
- A drug treatment requirement.
- An alcohol treatment requirement.
- A conduct requirement.

4.2 When these requirements are imposed by the court, it is mandatory that they are overseen by a suitably qualified social worker, with the exception of low-level unpaid work or other activity. The level is determined by the number of hours imposed.

### 4.3 **Community Payback Orders Annual Report**

4.3.1 The Criminal Procedure (Scotland) Act 1995 places a duty on local authorities to submit an annual report on the operation of Community Payback Orders to Scottish Ministers by the end of October each year.

4.3.2 Following the Community Justice (Scotland) Act 2016, responsibility to produce the Community Payback Orders annual report was transferred to Community Justice Scotland (CJS). This places a duty on CJS to collate all local authority reports and lay a summary report before the Scottish Parliament. However, the power to issue directions to local authorities on the content of the reports remains with Scottish Ministers.

4.3.3 In the production of the Community Payback Orders annual report, local authorities are expected to fulfil their requirement in two ways:

- By continuing to submit statistics for each financial year to the Scottish Government on the operation of community sentences in their areas (Unit Return); and
- By providing a narrative account of the implementation and operation of the Community Payback Orders in the financial year to which the Unit Return refers.

4.3.4 Attached to this report is the Community Payback Order Annual Report for Perth and Kinross for the period 2020/21 (Appendix 1) which was submitted to Community Justice Scotland in October 2021 and records pertinent Community Payback Orders activity. As a result of the impact of the Coronavirus pandemic, the report includes a reflection on the impact of service delivery and highlights the opportunities which were created through innovative developments and new ways of working.

4.3.5 In previous reports to committee, it has been customary to link the statistical data with the narrative of the report and conduct trend analysis with preceding reporting years' activity. However, due to the impact of the pandemic and resulting restrictions throughout this period, it has rendered such analysis to be of little value.

4.3.6 Since COVID-19 lockdown in March 2020, and due to the implementation of necessary restrictions on Court activity and prison throughcare work, this resulted in the following measures:

- **Perth Sheriff Court (PSC)**

PSC was initially closed, and all work diverted to Dundee Sheriff Court (DSC). These arrangements worked well due to good partnership working and liaison between court services and social work colleagues in Dundee. Although PSC opened for a short time in Autumn 2020, it closed again following further restrictions before opening in early 2021 to focus on serious cases. In spite of these changes, it did not reduce the report requests from court and operational activity continued to be delivered throughout this period.

- **Early Release of Prisoners**

This was initiated by Scottish Government to alleviate pressure on the prison system and manage Covid outbreaks in these establishments. The programme took place from May to July 2020 and targeted those who were serving short term sentences and nearing the end of their sentence. Perth and Kinross worked with thirteen people who were subject to early release, managing this activity via the Hub at St Martin's House, which included the Scottish Prison Service, Police Scotland colleagues, the Safer Communities Team, Criminal Justice Social Work (CJSW) and housing colleagues.

- **Unpaid Work (UPW)**

UPW was first suspended in line with national policy in April 2020. Throughout the year, and due to fluctuations in restrictions, the ability to work directly with people at Westbank on UPW Orders fluctuated and some staff were re-deployed to assist with vaccination centres. In December 2020, the Scottish Government provided funding to assist local authorities to address the backlog of UPW hours which was to be administered via the third sector. In Perth and Kinross, this was used to build on the existing partnerships with the third sector through the St Johnstone Community Trust (Saints in the Community) which was a collaborative community project to provide outdoor furniture for schools, community centres and care homes.

- **Criminal Justice Social Work Activity**

Social workers and criminal justice assistants maintained contact with their allocated clients via telephone, and where appropriate, utilising technology (Microsoft Teams) as opposed to face-to-face contact. This fluctuated depending on Covid restrictions, although, face to face contact for the most vulnerable, serious offenders and high-risk individuals continued with the use of Personal Protective Equipment (PPE). The use of technology was helpful in maintaining contact with clients in more remote areas but was not the default option during Covid lockdown periods for those who were deemed to be a greater risk of harm to the public. This included:

- Perpetrators of domestic violence.

- People assessed as a high risk of harm and re-offending.
- People released from prison.
- Multi-Agency Public Protection Arrangement (MAPPA) clients in the community.
- Those who are assessed as vulnerable to exploitation.

4.3.7 The Criminal Justice Social Work Service continued to deliver a service through the challenges presented by the Covid pandemic, albeit on a limited basis. In spite of the restrictions, activity, including the development of employment opportunities and service redesign, continued for clients of the service and the broader opportunities afforded through Westbank.

The service has therefore emerged from the Covid pandemic recognising that there is agility in our service delivery through different ways of working which we now need to ensure are captured in our performance monitoring. It is therefore recognised that robust performance data will be pivotal in mapping our recovery journey and in the development of how we deliver our services in the future.

## 5. PROPOSALS

There are no proposals arising from this report for the Committee to consider.

## 6. FURTHER CONSIDERATIONS

There are no further considerations from this report for the Committee to consider.

### Author

Name	Designation	Contact Details
Nicola Rogerson	Service Manager (Criminal Justice Social Work)	<a href="mailto:ECSCCommittee@pkc.gov.uk">ECSCCommittee@pkc.gov.uk</a> 01738 47500

### Approved

Name	Designation	Date
Sheena Devlin	Executive Director (Education and Children's Services)	01/06/22

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

<b>Strategic Implications</b>	<b>Yes/None</b>
Community Plan/Single Outcome Agreement	<b>Yes</b>
Corporate Plan	<b>Yes</b>
<b>Resource Implications</b>	
Financial	<b>None</b>
Workforce	<b>None</b>
Asset Management (land, property, IST)	<b>None</b>
<b>Assessments</b>	
Equality Impact Assessment	<b>None</b>
Strategic Environmental Assessment	<b>None</b>
Sustainability (community, economic, environmental)	<b>None</b>
Legal and Governance	<b>None</b>
Risk	<b>None</b>
<b>Consultation</b>	
Internal	<b>None</b>
External	<b>None</b>
<b>Communication</b>	
Communications Plan	<b>None</b>

### 1. Strategic Implications

#### Community Plan/Single Outcome Agreement

- 1.1 This section sets out how the proposals relate to the delivery of the Perth and Kinross Community Plan/Single Outcome Agreement in terms of the following priorities:

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible and informed citizens;
- (iii) Promoting a prosperous, inclusive and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations.

This report relates to Objective No. (ii), (iii), (iv) and (v)

#### Corporate Plan

- 1.2 This section sets out how the proposals relate to the achievement of the Council's Corporate Plan Objectives:

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible and informed citizens;
- (iii) Promoting a prosperous, inclusive and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations.

This report relates to Objective No. (ii), (iii), (iv) and (v)



- 1.3 The report also links to the Education & Children's Services Vision, Values and Priorities in respect of the following key Priority area:

- Safe and Protected

## 2. Resource Implications

### Financial

- 2.1 This report contains no proposals which would have a financial impact on the Council.

### Workforce

- 2.2 There are no workforce implications arising from this report.

### Asset Management (land, property, IT)

- 2.3 There are no asset management implications arising from this report.

## 3. Assessments

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

This section has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA.

### Strategic Environmental Assessment

- 3.2 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

However, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt or agree to an action or to set the framework for future decisions.

### Sustainability

- 3.3 There are no issues in respect of sustainability from the proposals in this report.

### Legal and Governance

- 3.4 This report contains no proposals which would have a legal or governance impact on the Council.
- 3.5 Not applicable.

### Risk

- 3.6 There are no issues in respect of risk from the proposals in this report.

## **4. Consultation**

### Internal

- 4.1 Not applicable.

### External

- 4.2 Not applicable.

## **5. Communication**

- 5.1 There are no communication issues in respect of the proposals in this report.

## **2. BACKGROUND PAPERS**

- 2.1 None.

## **3. APPENDICES**

- 3.1 Appendix 1 - Community Payback Order Annual Report 2020/21 for (Perth and Kinross)



# COMMUNITY PAYBACK ORDER ANNUAL REPORT

FINANCIAL YEAR: **2020/21**

LOCAL AUTHORITY: **Perth and Kinross**



**In this section, please report on the following:**

- **The total number of unpaid work hours completed during the year;**
- **Types of unpaid work projects which have been carried out (list of bullet points will suffice); and**
- **One example that helps to demonstrate how communities benefited from unpaid work.**

**We recognise that compliance with pandemic restrictions and related SG guidance significantly impacted on the capacity of services during the reporting year. (Max 300 words.)**

#### **Total number of unpaid work hours completed during 2020/21**

The previous year has presented a significant challenge due to COVID-19. During this time there were two lockdowns (early March to July 2020 and January to April 2021) along with the introduction of a Tier System in October 2020 for management of the situation. Despite these challenges, 1923 unpaid work hours were completed for the reporting period.

The Unpaid Work site (Westbank) was open to service users from July to December 2020. During this period and in line with Scottish Government COVID-19 guidelines, the number of service users and staff onsite was significantly reduced.

#### **Types of unpaid work projects which have been carried out**

Examples of projects carried out during 2020-21 include:

- Clearing of an area of allotment at Kingswell Terrace in Letham in Perth



- Installation of a new polytunnel for the Perth City Community Farm



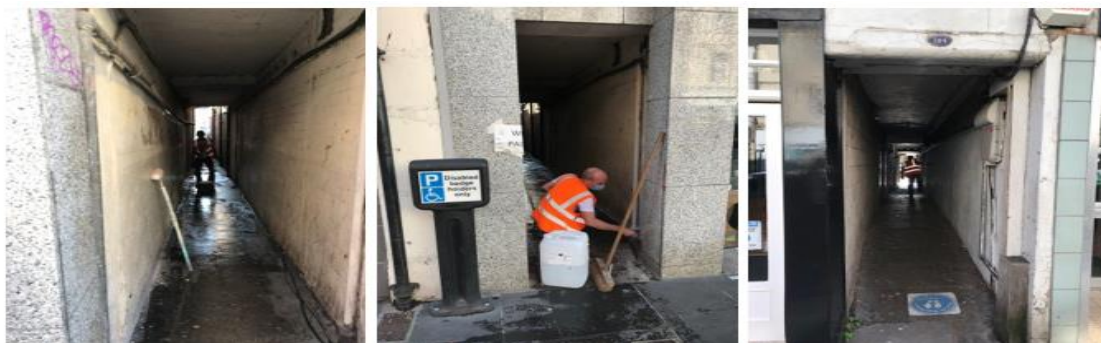
- Garden Maintenance project



- Support setting up St Ninian's Cathedral Nativity Scene



- Decorating work in Perth City Centre (large clean-up operation)







### One example that helps to demonstrate how communities benefited from unpaid work

- Large painting project in Blair Atholl (Country Life Museum)

The Atholl Country Life Museum requested assistance with the re-decoration of the exterior of the Museum. The museum is staffed and administered by volunteers who undertake some maintenance work in the off-season but are not able to undertake the redecoration task.



The following feedback was received:

***'..... I speak on behalf of all the volunteers and trustees of the Museum when I say they have all done a magnificent job for us. I managed to speak to a couple of the guys when they were there and told them what an important job, they were doing not only for us but for Blair Atholl and its heritage as well. .... and it means so much that the buildings not only look so much better but that they are now weather-proof for a good while to come... '***

**Quotes from both people subject to CPOs and the beneficiaries about the impact of the unpaid work on them and/or the community. (Again, bullet point will suffice - max 300 words.)**

**Quotes from people who have undertaken Unpaid Work (UPW)**

***"Working with the painter who was brilliant to work with. He taught me new skills, how to paint and hang wallpaper".***

***"Having something constructive to do. Good advice from the Project Officers".***

***"I liked the different jobs".***

***"Doing different things".***

***"Working with new people".***

**Quotes from beneficiaries of the services of the UPW Team**

- Letter received praising the work of the Community Payback Team:

***"I should like to thank J and S and company from Pay Back, who worked in the garden, which was very overgrown. Also, for painting the walls in the stairwell of this building, due to damage done by vandals. This had been reported to the police. I very much appreciate having this done."***

- Email received from Perth Academy following a picnic bench refurbishment:

***'I just wanted to thank you and your team so much for renovating the picnic bench and chairs for Perth Academy. You have done a fantastic job and our pupils are enjoying having such a lovely area to eat their snacks and lunch.***

***If your team is able to help with further renovations on facilities for our pupils, we would really appreciate it."***

- Extract from Perth High School newsletter (September 2020)

***'Thanks also to the Criminal Justice Service unpaid work team for this great picnic bench that was donated for free for our young people to use when outside'.***

**Types of "other activity" carried out as part of the unpaid work / other activity requirement. You may want to reflect on learning from new ways of working within other activity and the benefits of this. (Again, bullet point will suffice - max 300 words.)**

During lockdown service users were signposted to free online courses by UPW team at Westbank. One service user undertook a module via the Open University (Youth Offending) and support via phone contact was maintained throughout the course. Not only was the person able to work through a proportion of their Order during lockdown, but they also gained an understanding of the factors which underly offending behaviour. Most positive of all was their ability to use this information to understand and evaluate their own previous offending behaviour.



During periods where COVID-19 restrictions were eased and through the Community Justice Partnership, opportunities were offered to address “other activity” as part of the UPW requirement.

Examples of these activities delivered via the Westbank project include:

- Service users in UPW have opportunities to learn new skills, attain basic certificates of competence and learn how to ready themselves for the job market. The training for this is provided on-site at Westbank via funding from Skills Academy and through the European Social Fund.
- Horticulture
- Plant maintenance and distribution
- Joinery and manufacturing
- Furniture renovation
- Beekeeping
- Allotment cultivation
- Grounds maintenance
- Painting and decorating

One-stop Women’s Learning Service (OWLS) project:

- Women in the criminal justice system who have physical, mental-health, offending and addiction issues have the opportunity to engage with agencies and community groups to:
  1. learn new job skills
  2. build their self-confidence and self-esteem
  3. increase their ability to consider future employment prospects, education and volunteering opportunities.

Courses delivered via or in tandem with partner agencies including Third sector, COVID-19 restrictions permitting either remotely or in limited in-person facilities, have included:

- First Aid
- Cardiovascular preparation
- Confidence and team building
- Health and Safety
- Ground maintenance
- Plant care and maintenance

**1. It is acknowledged that pandemic restrictions will have limited the local opportunities to consult on both the nature of/reduction in the capacity of unpaid work – however, if you were able to undertake this, how did you do so?**  
**2. If you were unable to undertake this type of consultation, please advise how you organised the available unpaid work activity over the year, e.g., responding to requests from local COVID resilience committees, etc. (max 300 words).**

The Council’s Criminal Justice Service UPW team operate several media channels to publicise their work and encourage local communities to engage with them via these forums which include:

- News from Westbank – This monthly e-newsletter provides updates on all four projects that form part of the Westbank Hub: Community Payback; Westbank Project; Perth Community Farm and Community Greenspace. The newsletter contains short news stories and pictures that highlight the work of the various teams and offers readers the opportunity to volunteer with the projects. The production of the e-newsletter was ad hoc during 2020/21 reflecting a reduction in activity linked to COVID-19 restrictions.
- The Westbank Project Facebook page. The social media page contains short news stories and photographs of pieces of work undertaken by the various teams based at the Westbank Hub.
- [Unpaid Work Website page](#). As part of the Council's website, the UPW team's page includes a function which allows members of the community to submit requests for pieces of work to be undertaken by the team.

The range of media channels not only provide information on current activity and projects but affords all local communities the opportunity to engage by offering to volunteer or make a request to improve their community facilities. As a result of this communication, the team received 72 requests for work to be undertaken during this reporting period while still adhering to the Scottish Government COVID-19 guidelines.

**The pandemic restrictions also affected access to wider support services which are provided by partners (e.g., drug and alcohol services, etc.). Please outline any significant issues which were identified for people involved with Justice Services and what was put in place to resolve matters relating to these issues, e.g., access to services, etc. (max 300 words).**

Access to a number of services was severely curtailed for service users during 2020/21 because of the restrictions brought about by COVID-19. In order to provide a responsive service, criminal justice social work (CJSW), had a skeleton staff who remained in the office and assisted service users to manage unplanned and adverse experiences or emergency situations. All appointments and interviews were initially conducted via telephone, gradually moving to face to face contact as restrictions eased. Priority home visits continued throughout the pandemic either due to service user vulnerability or their level of risk of offending or to themselves. In adhering to Scottish Government and Council guidance, all staff wore Personal Protective Equipment (PPE) to ensure not only their own safety but that of service users, particularly those who were shielding.

Basic mobile phones were purchased and supplied to service users who did not have these devices and were pre-loaded with a small amount of credit. This approach was also taken for people who had been granted early release from prison. The process of early release was in an effort to relieve the pressure on the Scottish Prison Service. Food parcels were therefore delivered to these people and others in need.

The service slowly transitioned to face to face appointments between lockdowns but had to be flexible and revert back to more restrictive contact as guidance fluctuated towards the end of 2020 and further restrictions were imposed.

Technology provided by the Council was well utilised by the service and particularly the facility to conduct virtual meetings via Microsoft Teams. This technology greatly

assisted – given the geographical challenges of the authority –contact with vulnerable service users and to assist their attendance at crucial appointments e.g., Health, Independent Advocacy, solicitors, SHINE mentoring service.

Microsoft (MS) Teams has proved to be a preferred method for facilitating Team Meetings and our Multi-Agency Public Protection Meetings (MAPPA). These were conducted via telephone conferencing for a very short period as a result of Police Scotland's inability to use this connectivity, MS Teams is now the preferred forum for this business and has proved more expedient and efficient. This mode of communication is likely to be a key feature of our multi-agency assessment, planning and decision-making arrangements going forward.

At the start of the pandemic, Court activity moved to Dundee. Following the easing of Covid restrictions and increasing Court business at Perth, this has resulted in people out-with the area being stranded after their Court appearance. We have therefore assisted these people with their travel finances because of the challenges in accessing these arrangements in the usual manner via Council services.

**Any other relevant information not previously highlighted - this may include:**

- **Learning from and/or comment on new ways of working and different benefits which were achieved.**
- **Examples of any work carried out with people on CPOs to address their offending behaviour.**
- **Examples of work carried out in partnership with 3<sup>rd</sup> Sector partners.**
- **Any other areas identified for improvement and planned next steps**
- **Any other relevant points you wish to highlight.**

**(max. 300 words – bullet points only if preferred.)**

Given the geographical nature of Perth and Kinross and the benefits which have come about through technology (MS Teams), staff and colleagues have been able to network and utilise this connectivity to its full advantage. This will be a pivotal aspect of our engagement with people in the future.

In line with planned improvements and service re-design supported by Budget Motion Monies via Perth and Kinross Council, criminal justice social work (CJSW) has developed a specific service for male service users called Evolve. This has the views of service users at the heart of its design and builds on the learning of the successful OWLS service for women. Development of this service has continued during the pandemic although the numbers able to participate in important groupwork were limited due to COVID-19 restrictions. A small pilot group ran using a Cognitive Behavioural Therapy (CBT) based groupwork programme as well as trauma informed one to one work. The pilot group is currently ongoing and will be evaluated upon conclusion. The learning from this will be used to inform and initiate a programme for all men in the justice system in 2022.

The Structured Deferred Sentence (called Right Track) worker employed a structured questionnaire approach in their telephone calls with young people aged from 16 to 26. This was to help facilitate discussion and address some of the challenges because of the COVID-19 restrictions and potential communication barriers. This has proved helpful to for young people who, while they have committed offences, have also been vulnerable to the isolation and restrictions brought about by the pandemic.

The One-Stop Women's Learning Service (OWLS) has identified the following:

- Women who attend OWLS accessed substance services more effectively and received their initial assessment and prescriptions in a shorter time than pre pandemic. It is hoped this will continue post pandemic.
- The new partnership working between OWLS and Bethany Trust to support women to return to Perth when liberated from prison will be continued.
- Department of Work and Pensions (DWP) reduced face to face appointments and requirement for medical assessments. This reduced women's anxieties and the need for staff to assist and support women to attend appointments and challenge these assertions, including medical decisions.

Service users and statutory and sector agencies involved with OWLS routinely complete feedback and a couple of their comments are illustrated below:

- ***"The telephone support has helped my anxiety, and mental health during COVID. It has been a life saver for me".***
- ***"OWLS continues to incorporate services in decision making and for me, who works for a Third sector service, it makes me feel part of their team".***

COMPLETED BY: Nicola Rogerson

DATE: 28 October 2021

#### CONTACT FOR QUERIES ABOUT THE REPORT

Name: Nicola Rogerson

E-mail: NRogerson@pkc.gov.uk

Telephone: 01738 444244

