

PERTH AND KINROSS COUNCIL

Scrutiny and Performance Committee - 21 September 2022
Council - 28 September 2022

PERTH & KINROSS COUNCIL ANNUAL PERFORMANCE REPORT 2021/22

Report by the Chief Executive

(Report No. 22/232)

1. PURPOSE

- 1.1 The annual report provides an overview of how the Council performed in 2021/22 against the strategic objectives for Perth and Kinross, as set out within the Council's Corporate Plan 2018-2022.

2. RECOMMENDATION	
2.1	<p>It is recommended that the Scrutiny and Performance Committee:</p> <ul style="list-style-type: none">• scrutinises and comments as appropriate on the Annual Performance Report for 2021/22. <p>It is recommended that the Council:</p> <ul style="list-style-type: none">• approves the Annual Performance Report for 2021/22.

3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:
- Section 4: Background
 - Section 5: Summary Information
 - Appendix: Perth and Kinross Council Annual Performance Report 2021/22

4. BACKGROUND

- 4.1 Perth and Kinross Council's Annual Performance Report (APR) is a statement of the progress made towards achieving our strategic objectives and meeting our statutory duty to deliver best value during the year 2021/22. It provides elected members, officers and the public with a clear understanding of the performance achieved and case studies providing illustrative examples of our success in making a positive difference to people's lives.
- 4.2 The APR is supported by additional information which shows our performance against a set of Corporate Performance Indicators. This information can be accessed through our online performance dashboard, [PK Performs](#) which is hosted on the Perth and Kinross Council website.
- 4.3 Both the APR and the supplemental PK Performs information should also be read in the context of our service Business Management and Improvement

Plans (BMIPs) which provide more detail on how we are performing as an organisation, the lessons learned along the way and how we are translating those into improvement activity.

- 4.3 Maintaining a robust and effective performance management framework that includes public reporting is critical to the success of the Council in delivering and improving outcomes for individuals and our communities.

5. SUMMARY INFORMATION

- 5.1 The Council's APR for 2021/22 is a high-level summary of the impact that Council services collectively had in the period 1 April 2021 to 31 March 2022. While the Council has continued to record successes in service areas, the continued impact of COVID-19 on activities in 2021/22 means that the data available is not necessarily directly comparable with that of previous years. For this reason, the 2021/22 APR document does not detail the trends for performance indicators as compared to previous years, ie the red, amber, green indicator summary which is part of the APR in more typical years. A detailed examination of key performance indicators, including the data from previous years, is included in the information published through the PK Performs dashboard. A short video summarising the key information contained within the APR will also be prepared once the report is approved and published.

- 5.2 Within the APR, information is reported against the five strategic objectives and arrangements that support organisational delivery. These are organised as follows:

- Performance summary – this summarises the progress we have made in delivering outcomes for people and communities over the past year.
- Challenges and improvements – this summarises our approach to tackling the current challenges communities and the organisation face and how we will work together to take forward improvements through the Perth and Kinross Offer, the Change and Transformation Programme and the new Corporate Plan.
- Performance to deliver strategic objectives - this narrative provides more detail about performance and areas that need further improvements.
- Measures of performance – hyperlinks to our PK Performs portal. This provides information on the key performance indicators.

The APR also contains hyperlinks to other sources of performance information, which provides more in-depth detail on specific areas.

- 5.3 To provide a fuller understanding of the performance against each indicator, information has been included alongside the charts published on PK Performs to explain:

- what the indicator is about;
- why we measure it;
- what can affect performance;
- commentary on performance;
- how our performance compares to others; and

- actions we are taking to improve performance.

5.4 Throughout the report, there are many examples of how services have continued to have a positive impact on outcomes for individuals, businesses and communities. These include:

- places being provided for nearly 3,000 eligible children across 51 Early Learning Centre settings as the expansion of Early Learning and Childcare to 1,140 hours continued;
- co-ordinating and supporting the response to child poverty, addressing issues such as income maximisation and food insecurity;
- high numbers of looked after children being cared for in community placements;
- overall attainment remaining strong and there has been an increase from last year in school leavers moving onto positive destinations;
- a range of support to adult learners, including the development of an on-line adult learning hub;
- support to local businesses and individuals through delivery of actions identified in our Economic Wellbeing Plan and distribution of business grants;
- a reduction in working age unemployment;
- achieving UNESCO City of Craft and Folk Art status;
- increased access to next generation broadband and supported digital inclusion for tenants and residents;
- improved rates of tenancy sustainment for homeless applicants;
- an increase in the quality and number of affordable homes;
- furthering our climate change ambitions through approval of a Climate Change Strategy and Action Plan and website;
- improvements in road conditions and delivery of further cycling walking safer routes; and
- over 140 community projects funded through the Community Investment Fund.

5.5 Throughout 2021/22, we have continued to deliver key services and have worked alongside communities, businesses and partners including provision of support to those most affected by the pandemic. The Perth & Kinross Offer provides the Council and the people of Perth and Kinross with a way to build on the positive relationships and sense of community which have supported the area through these challenging times, and achieve the aim of the Offer *“Working together so that everyone in Perth and Kinross can live life well.”*

Authors

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Approved

Name	Designation	Date
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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Corporate Plan

- 1.1 This report supports the delivery of the Strategic Objectives within Perth and Kinross Community Plan (Local Outcomes Improvement Plan) 2017-2027 and Corporate Plan 2018-2022.

2. Resource Implications

Financial

- 2.1 There are no financial implications arising from this report.

Workforce

- 2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

- 2.3 There are no asset management implications arising from this report.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:
- (i) Assessed as **not relevant** for the purposes of EqIA

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

Sustainability

- 3.4 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. Under the Climate Change (Scotland) Act 2009 the Council also has a duty relating to climate change and, in exercising its functions must act:
- in the way best calculated to delivery of the Act's emissions reduction targets;
 - in the way best calculated to deliver any statutory adaptation programmes; and
 - in a way that it considers most sustainable.
- 3.5 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

Legal and Governance

- 3.6 Not applicable.

Risk

- 3.7 Not applicable.

4. Consultation

Internal

- 4.1 The Executive Leadership Team, Service Senior Management Teams and the Performance, Planning and Risk Group were consulted during the preparation of this report.

External

- 4.2 Not applicable.

5. Communication

- 5.1 Not applicable.

6. BACKGROUND PAPERS

- 6.1 None.

7. APPENDIX

- 7.1 Perth and Kinross Council Annual Performance Report 2021/22.