

PERTH AND KINROSS INTEGRATION JOINT BOARD

AUDIT & PERFORMANCE COMMITTEE

2 AUGUST 2021

ANNUAL PERFORMANCE REPORT 2020/21

Report by Chief Officer (G/20/100)

PURPOSE OF REPORT

This report presents the Annual Performance Report for Perth & Kinross Health & Social Care Partnership for 2020/21.

1. RECOMMENDATION(S)

- 1.1 The Audit and Performance Committee is asked to:
 - (i) Approve the Annual Performance Report for 2020/21.
 - (ii) Note the progress towards achievement of the aims outlined within the Strategic Commissioning Plan 2020:2025.

2. BACKGROUND

- 2.1 The 2020/21 reporting year has been significantly and fundamentally influenced by the COVID-19 pandemic.
- 2.2 Our response to the challenges faced has been to protect our staff, patients, and services users from unnecessary risk of infection and to prioritise our services to those most in need of health and social care support.

3. OVERVIEW

- 3.1 This Annual Performance Report for 2020/21 provides an overview of the actions we have taken throughout the reporting year to deliver services in unprecedented circumstances. It provides detail on the effect these actions and the COVID-19 pandemic have had on our performance and demonstrates progress towards the achievement of our strategic objectives:
 - Working together with our communities
 - Prevention and early intervention

- Person-centred health, care and support
- Reducing Inequalities and Unequal Health Outcomes and Promoting Health Living
- Making best use of available facilities, people and other resources
- 3.2 Performance against the national core indicator set needs to be considered in light of the COVID-19 pandemic and analysis of the data in this repect is contained within the report.
- 3.3 Comparisons to previous years' performance is particularly challenging given the unprecedented nature of 2020/21. Considering Scotland overall as a comparator we can nonetheless see that our performance compares well across most indicators with only 1 (National Indicator 14 Emergency readmissions to hospital) significantly missing the target range. As reported to the Audit and Performance Committee on 21 June 2021 this has been investigated and much of this variance is attributed to differing practices in data recording within NHS Tayside when compared to other board areas.
- 3.4 It has not been possible to gather the level of patient and service user feedback that we would have liked during this year due to much of this activity having been stood down during the pandemic. However where we recommenced this activity we have provided qualitative performance information within the report and we can see that performance in this regard is good.
- 3.5 Once approved by the IJB Audit & Performance Committee and received by the Integration Joint Board at its meeting on the 29th September 2021, this Annual Public Performance Report will be published on the Health & Social Care Partnership's webpage, submitted to NHS Tayside, Perth & Kinross Council and the local Community Planning Partnership Management Group for information and comment.

4. **CONCLUSION**

4.1 This report provides a summary of tPKHSCP's performance in 2020/21. It explains our performance againstkey performance indicators, and provides an overview of the steps taken to deliver services in pursuance of our strategic objectives and the National Health and Welling Outcomes, while responding to the COVID-19 pandemic.

Author(s)

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