



Securing the future... • *Improving services*
• *Enhancing quality of life* • *Making the best use of public resources*

Council Building
2 High Street
Perth
PH1 5PH

Thursday, 02 February 2017

A Meeting of the **Scrutiny Committee** will be held in **the Council Chambers, Ground Floor, Council Building, 2 High Street, Perth, PH1 5PH** on **Wednesday, 08 February 2017** at **14:00**.

If you have any queries please contact Committee Services on (01738) 475000 or email Committee@pkc.gov.uk.

BERNADETTE MALONE
Chief Executive

Those attending the meeting are requested to ensure that all mobile phones and other communication devices are in silent mode.

Members:

Councillor Barbara Vaughan (Convener)
Councillor Kathleen Baird (Vice-Convener)
Councillor Dave Cuthbert
Councillor Dave Doogan
Councillor John Flynn
Councillor Alistair Munro
Councillor Anne Younger

Scrutiny Committee

Wednesday, 08 February 2017

AGENDA

MEMBERS ARE REMINDED OF THEIR OBLIGATION TO DECLARE ANY FINANCIAL OR NON-FINANCIAL INTEREST WHICH THEY MAY HAVE IN ANY ITEM ON THIS AGENDA IN ACCORDANCE WITH THE COUNCILLORS' CODE OF CONDUCT.

- 1 WELCOME AND APOLOGIES/SUBSTITUTES**
- 2 DECLARATIONS OF INTEREST**
- 3 MINUTE OF MEETING OF THE SCRUTINY COMMITTEE OF WEDNESDAY 30 NOVEMBER 2016 FOR APPROVAL AND SIGNATURE** **5 - 12**
- 4 UPDATES BY ARMS' LENGTH EXTERNAL ORGANISATIONS**
 - (i) Culture Perth and Kinross
 - (ii) Horsecross Arts Ltd
 - (iii) Live Active Leisure Ltd
- 5 CORPORATE RISK MANAGEMENT STRATEGY** **13 - 50**

Report by the Depute Chief Executive, Environment, (Sustainability, Strategic and Entrepreneurial Development)
(copy herewith 17/63)

Note: The above report will also be submitted to the Strategic Policy and Resources Committee on 8 February 2017.
- 6 ANNUAL RISK REPORT 2015/16** **51 - 104**

Report by the Depute Chief Executive, Environment, (Sustainability, Strategic and Entrepreneurial Development)
(copy herewith 17/65)
- 7 STANDARDS AND QUALITY REPORT** **105 - 142**

Report by the Director (Education and Children's services) (copy herewith 17/37)

Note: The above report was also submitted to the Lifelong Learning Committee on 25 January 2017.
- 8 REPORT ON SOCIAL CARE AND SOCIAL WORK IMPROVEMENT SCOTLAND INSPECTIONS (SCSWIS)** **143 - 176**

Report by Director (Housing and Social Work) (copy herewith 17/32)

Note: The above report was also submitted to the Housing and Health Committee on 25 January 2017.

9 HOUSING AND COMMUNITY CARE COMPLAINTS AND CUSTOMER FEEDBACK 177 - 192

Report by Director (Housing and Social Work) (copy herewith 17/35)

Note: The above report was also submitted to the Housing and Health Committee on 25 January 2017.

10 COUNCIL COMPLAINTS PERFORMANCE REPORT FOR 2015/16 193 - 212

Report by Head of Legal and Governance Services (copy herewith 17/66)

11 SEVENTH SCRUTINY REVIEW

Verbal Update by Head of Community Planning, Strategic Comissioning and Organisational Development

IT IS RECOMMENDED THAT THE PUBLIC AND PRESS SHOULD BE EXCLUDED DURING CONSIDERATION OF THE FOLLOWING ITEM(S) IN ORDER TO AVOID THE DISCLOSURE OF INFORMATION WHICH IS EXEMPT IN TERMS OF SCHEDULE 7A TO THE LOCAL GOVERNMENT (SCOTLAND) ACT 1973

P1 MINUTE OF MEETING OF THE SOCIAL WORK COMPLAINTS REVIEW COMMITTEE (CRC) OF FRIDAY 9 DECEMBER 2016

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