

PERTH AND KINROSS COUNCIL

**Briefing for the Housing and Health Committee on the Health and Social Care
Integration Pathfinder Board**

27 May 2015

Briefing by John Walker, Executive Director, Housing and Community Care

PURPOSE OF REPORT

This report provides Committee with a brief overview of the content and progress associated with the Action Plan presented to the meeting of the Health and Social Care Integration (HandSCI) Pathfinder Board on 10 April 2015 and incorporates further progress made in recent weeks.

1. BACKGROUND / MAIN ISSUES

The Health and Social Care Integration Pathfinder Board met on 10 April 2015 to discuss programme progress made so far. An Action Plan agreed to provide guidance to the work of the Board, comprising eleven action points and details of progress made to date, was presented for the Board's consideration and approval. The following update is supplemented by further progress made in recent weeks.

Highlights for each of the action points are noted below:-

ACTION 1 – Develop and agree Integration Scheme

- The Integration Scheme for Perth and Kinross was submitted to Scottish Government 31 March 2015. Approval of the Integration Scheme is expected late June 2015.
- Work is in progress for the development of an Implementation Plan for the Integration Scheme.
- Financial Governance arrangements have been completed and are reflected in the Integration Scheme.
- A progress report on “due diligence”, in relation to the budgets associated with integrated functions in advance of the IJB being established, is being submitted to the Pathfinder Board on 22 May 2015.
- The Chief Executives of Perth and Kinross Council and NHS Tayside are currently discussing proposals for the future ‘hosting’ and management arrangements for delegated services.
- “Getting it Right for Everyone” a Clinical, Care and Professional Governance Framework for Integrated Health and Social Care, was signed off on 31 March 2015, by the Medical/Nurse Director NHS Tayside and the Chief Social Work Officers of Dundee, Angus and Perth and Kinross Local Authorities. The Framework was agreed as a baseline document for implementing mechanisms of clinical, care and professional governance for the Integrated Joint Board.

- A Tayside wide group (consisting of 4 partner employers across Tayside) continues to meet to discuss cross employer issues, such as, employee relation policies and organisational change processes. In addition, the group continues to meet with trade union representatives from NHS and Local Authorities.

ACTION 2 – Develop and agree Strategic Plan

- Information obtained from Care Group Strategies continues to inform the development of the Strategic Plan.
- The Strategic Plan also continues to be informed by locality profiles via the monthly Locality Profile Project Team meetings.
- Work on the Communication Plan, associated with the Strategic Plan, is scheduled to begin August 2015, with the formal consultation period in November / December.
- The Strategic Planning Group continues to meet to inform development of the plan.

ACTION 3 – Develop and implement H and SCI Communications Strategy

- A variety of communications have been distributed, such as, bulletins, newsletters, staff surveys, web and intranet pages.
- Face to face communication with staff continues, using the feedback from the sessions that took place at: Murray Royal, PRI and Pitlochry, to inform the discussion.
- The Join the Conversation engagement has been launched and a number of engagement events with community groups continue to take place in localities.

ACTION 4 – Develop and Implement Organisational Development Plan

- A development session, 'Setting Our Outcomes' for Pathfinder Board members; was held on 9 April 2015 and was well received.
- Action Learning Sets were rolled out in Perth City in March 2015.
- Targeting of future Action Learning Sets underway to reflect planned Enhanced Care / Integrated Care Teams.
- Action Learning Sets are to progress into other localities, over the coming months, to support future integrated working and planning.

ACTION 5 – Ensure Scottish Government guidance and regulations are reflected in Integration Scheme.

- The Final Regulations associated with the Public Bodies (Joint Working) (Scotland) Act 2014 came into force on 28 November 2014.

ACTION 6 – Develop and agree approaches to sharing Information Technology

- Participation in Tayside (HandSC) Partnerships Collaborative discussions has ensured approaches appropriate for Perth and Kinross are developed.
- Work is now focussing on the modernisation and alignment of IT infrastructures in all Perth and Kinross Council (HandSC) co-location sites to support integration.
- Information on existing ICT technical infrastructure currently in place at all Perth and Kinross owned sites, where co-location activity takes place, has been collated.
- An analysis is being carried out to ensure information, relating to business requirements, gathered across all co-located sites in Perth and Kinross; is consistent in each location.
- Information available on ICT Infrastructure, within relevant areas of NHS sites across Perth and Kinross, where co-location activities take place; is to be collated.

ACTION 7 – Develop and agree approaches to sharing data

- Participation in Tayside (HandSC) Partnerships Collaborative discussions has ensured approaches appropriate for Perth and Kinross are developed.
- Software links are in development that will enable STRATA to electronically transfer patient referral data directly into SWIFT. This will provide the first fully electronic pathway between the NHS and the Local Authority.
- Initially, all the data fields that need to be transferred from STRATA to Northgate are to be mapped. In addition, through collaboration with Northgate and STRATA, software interfaces between the two systems will be developed.
- After successful Acceptance Testing, the solution will require to be rolled out to all Social Work teams.

ACTION 8 – Develop and implement Community Engagement Strategy

- The third phase of engagement via Join the Conversation is underway, with planned and inclusive *conversations* currently being facilitated across Perth and Kinross, with over 1200 local people participating so far.
- Engagement activities are setting good foundations for future relationships with communities and between locality staff.
- Large quantities of valuable raw data are being collected and the Community Engagement Steering Group has agreed a data analysis process.
- Delivery of *conversation* events will continue until the end of May – June 2015.
- Community Feedback Events are to present summarised findings to locality conversation participants and agree local actions that can be taken forward locally with partners.

ACTION 9 – Develop and implement effective Workforce Engagement Strategy

- Key messages for engagement being extended across Acute Sector will be informed by the scope of Health Functions to be delegated.
- Information continues to be cascaded to staff via newsletters, intranet pages etc. Joint workforce and Organisational Development plan to be in place within 3 months of Joint Board being established.
- A Joint Development session on the potential for integration to reduce avoidable admissions to hospital is scheduled for 26 May 2015. The session will be led by Sir Harry Burns and will include clinicians from across the primary and acute sectors.
- New Perspectives, New Possibilities Conference being held 29 May 2015 to engage staff across Perth and Kinross in relation to Integration.

ACTION 10 – Develop and implement Shared Performance Management Framework

- Performance Management / Setting our Outcomes Workshop was held on 9 April 2015 for Pathfinder Board Members and was well received.
- To support the development of the Joint Performance Framework the Joint Health and Social Care Performance and Improvement Team in Perth has been created.
- The Joint Health and Social Care Performance and Improvement Team are responsible for populating the Performance Framework with agreed qualitative and quantitative indicators. They will identify all the basic Health and Social Care indicators and form linkages between related Health and Social Care indicators.
- Work is to take place with Community Care to develop the Service User Groups who will support the development of the qualitative indicators.
- Discussions with Dundee and Angus will continue to ensure a similar framework between the Tayside Partnerships.
- A Performance Risk Workshop will identify risks in the development of the framework and a Performance Framework requirements workshop will also be held for Operators, Service Managers and Heads of Service.

ACTION 11 – Develop and implement shared Risk Management Framework

- Discussions ongoing for development of a Tayside wide strategy. A specific risk workshop is to be held in order to identify risks for Perth and Kinross.
- Risk Management Framework to be in place within 3 months of establishment of Integrated Joint Board as outlined in draft Integration Scheme.

2. NEXT MEETING

The next meeting of the Health and Social Care Integration Pathfinder Board will take place on 22 May 2015, where further progress on the Programme and all Action Points in the Plan, will be reported.

Author

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Approved

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| John Walker | Executive Director (HCC) | 12 May 2015 |

