## **Appendix A: Summary of Agreed Actions**

Table 1: All Agreed Actions for Follow-Up as at 31 October 2017 (figures in brackets reported in November 2017). This table includes actions not yet due for completion.

Service	Importance							
	Critical	High	Medium	Low	Not Rated	Total		
Corporate & Democratic Services	0 (0)	1 (3)	4 (6)	14 (7)	2 (2)	21 (17)		
Education & Children's Services	0 (0)	4 (4)	6 (10)	2 (8)	0 (0)	12 (22)		
Housing & Community Safety	0 (0)	1 (1)	8 (8)	5 (5)	0 (0)	14 (14)		
The Environment Service	0 (0)	3 (3)	16 (18)	16 (16)	0 (0)	35 (37)		
All Services	0 (0)	9 (11)	34 (42)	37 (36)	2 (2)	82 (90)		

Table 2: All Actions Reported as Incomplete on their Original Agreed Date

Service	Importance							
	Critical	High	Medium	Low	Not Rated	Total		
Corporate & Democratic Services	0 (0)	1 (1)	1 (3)	4 (4)	2 (2)	8 (9)		
Education & Children's Services	0 (0)	3 (2)	3 (1)	0 (5)	0 (0)	6 (8)		
Housing & Community Care	0 (0)	1 (1)	3 (2)	2 (2)	0 (0)	6 (5)		
The Environment Service	0 (0)	3 (3)	4 (7)	4 (3)	0 (0)	11 (13)		
All Services	0 (0)	8 (7)	11 (13)	10 (14)	2 (2)	31 (35)		
Actions with a completion date of September and October 2017 which have not been completed and therefore included on Appendices B to E								
Those actions where the agreed date is not September and October 2017 which have been previously reported to Audit Committee								