## **APPENDIX 1**

## CONFIRMATION OF EFFICIENCIES DELIVERED IN 2016/17

1	Local Authority Name	Perth and Kinross Council
2	Total cash efficiency achieved for 2016/17 £'000	£14.436m
3	Summary of efficiency activity e.g. The main initiatives the local authority has taken over the year to ensure a strategic approach to increased efficiency and productivity and the improvements achieved in these areas. The main information that the local authority uses to assess productivity, service quality and performance and how the scope, usefulness or reliability has been improved during the year. Specific steps the local authority has taken during the year to improve collaboration and joint working to deliver efficient and user- focussed services and the improvements achieved.	<ul> <li>The Council continues to progress with its efficiency agenda as part of its overall transformation strategy.</li> <li>The stringent application of approved workforce planning measures and vacancy management has contributed savings of £5.444 million during financial year 2016/17.</li> <li>The Council also utilises a wide range of information to assess productivity which is reviewed annually for its effectiveness as part of our business planning process.</li> <li>Key efficiency measures in 2016/17 include: <ul> <li>More efficient use of all Council buildings.</li> <li>Further efficiencies through the introduction of modern ways of working and new technology.</li> <li>Utilisation of workforce planning measures across all Council Services.</li> <li>Continued increase in local tax collection (Council Tax and NDRI).</li> <li>Reduced management and supervisory costs across a number of Council functions.</li> <li>Further savings through proactive treasury management.</li> <li>A continuation of shifting of the balance of care with a reduction in the number of residential placements in favour of community based services.</li> <li>Moving towards the commissioning of services rather than their direct provision.</li> <li>Review and renegotiation of service level agreements with the voluntary sector to ensure the most effective use of Council resources.</li> <li>Further use of collaborative contract arrangements to deliver savings.</li> </ul></li></ul>

		Work continues with Perth and Kinross Integrated Joint Board on Health and Social Care Integration to maximise the benefit of joined up working across the Perth and Kinross Community Planning Partnership and across Tayside. Significant savings have also been generated through proactive management of the Council's borrowing with the Council's Consolidated Loans Fund interest rate of 3.2% being significantly less than the estimated Scottish average rate of 4.2%.
4	Breakdown of efficiency saving by Procurement, Shared Services or Asset Management £'000 (only where relevant – not all efficiencies will	Procurement = £2.894m
	fall into these categories, so the figures here do not have to match the overall total.	Shared Services = £0m
		Asset Management = £0.221m
5	Evidence: What performance measures and/or quality indicators are used to ensure that efficiencies were achieved without any detriment to services?	The Council has robust performance management arrangements in place and publishes a comprehensive annual performance report which summarises both the Council's own assessment of its progress and the findings of the external scrutiny bodies charged with assessing standards of service delivery. Individual Service performance was considered by Council in June 2017. It is anticipated that the Council will consider the Perth and Kinross Annual Performance Report for 2016/17 at the Council meeting on 4 October 2017. This will provide an overview of performance against the Community Plan / Single Outcome Agreement 2013 - 23 for the period 1 April 2016 to 31 March 2017. This report will also provide comprehensive information on progress across the Community Planning Partnership towards delivering better services and improved outcomes for the people of Perth and Kinross. The Local Scrutiny Plan for 2017/18 was considered by the Council on 28 May 2017 and confirmed that Perth and Kinross Council has been assessed on an annual basis and has consistently received recognition for the continuous improvement of its services. It

recognises the Council's continued strength in self-evaluation and performance management arrangements, along with its achievements in securing improved performance and better outcomes for local people. It confirms that there are no significant scrutiny risks.
The Council seeks to deliver efficiency gains whilst maintaining and improving standards of service.
All efficiency and transformation projects require a business case which sets out the key benefits and measures which will be used to assess the success of each initiative.
There is no evidence to suggest that the efficiency gains included within this submission have led to a reduction in performance of service quality.

Signed ......B Malone...... (Chief Executive)

Signed ......Cllr I Campbell...... (Council Leader)

Date......16 August 2017.....