

## SCRUTINY COMMITTEE

Minute of meeting of the Scrutiny Committee held in the Council Chamber, 2 High Street, Perth on Wednesday 28 November 2018 at 1.00pm.

Present: Councillors G Laing, S McCole, C Ahern, D Doogan, J Duff (from Art. 691 onwards) (substituting for Councillor H Coates) D Illingworth, T McEwan, A Parrott, C Purves and C Stewart.

In Attendance: S Devlin, Executive Director (Education and Children's Services); B Renton, Executive Director (Housing and Environment); R Packham and D Fraser (Perth and Kinross Health and Social Care Partnership); J Pepper, R Hill, J Chiles and R Drummond (all Education and Children's Services); C Hendry, C Mailer, P Marshall and E McLaughlin (all Housing and Environment); F Robertson, L Simpson, L Aitchison, S Hendry, M Mahmood, L Potter and D Williams (all Corporate and Democratic Services).

Apologies: Councillors M Barnacle and H Coates.

Councillor G Laing, Convener, Presiding.

### 688. WELCOME AND APOLOGIES

The Convener welcomed all those present to the meeting and apologies were noted as above.

### 689. DECLARATIONS OF INTEREST

- (i) Councillor Laing declared a non-financial interest in Art. 691.
- (ii) Councillor C Ahern declared a non-financial interest in Art. 692(i).
- (iii) Councillors C Purves and C Stewart declared a non-financial interest in Art. 692(i) and (ii).

### 690. MINUTE OF THE MEETING OF THE SCRUTINY COMMITTEE OF 12 SEPTEMBER 2018

The minute of meeting of the Scrutiny Committee of 12 September 2018 was submitted, approved as a correct record and authorised for signature.

HAVING DECLARED A NON-FINANCIAL INTEREST IN THE FOLLOWING ITEM, COUNCILLOR LAING VACATED THE CHAIR. COUNCILLOR MCCOLE, VICE-CONVENER, PRESIDED FOR THE FOLLOWING ITEM.

**691. UPDATE BY ARMS' LENGTH EXTERNAL ORGANISATION**

**(i) Live Active Leisure Ltd.**

COUNCILLOR J DUFF ENTERED THE MEETING DURING CONSIDERATION OF THIS ITEM

P Cromwell, Chief Executive and D Longmuir, Board Member, Live Active Leisure, provided a verbal update on the transition between Chief Executives; financial performance and funding; work with national sporting organisations; marketing; and answered a number of questions from members.

Members sought assurance on matters such as: maintenance costs of facilities; visitor attendances at facilities; and services across Perth and Kinross.

Both the Vice-Convener and the Convener thanked the representatives of Live Active Leisure Ltd. for their attendance and they left the meeting at this point.

COUNCILLOR LAING RESUMED THE CHAIR AT THIS POINT.

F ROBERTSON LEFT THE MEETING AT THIS POINT.

S DEVLIN AND B RENTON ENTERED THE MEETING AT THIS POINT.

**692. PERTH AND KINROSS HEALTH AND SOCIAL CARE PARTNERSHIP**

**(i) PERTH AND KINROSS HEALTH AND SOCIAL CARE PARTNERSHIP ANNUAL PERFORMANCE REPORT 2017/18**

There was submitted a report by the Chief Officer, Perth and Kinross Health and Social Care Partnership (18/398) presenting the Annual Performance Report for the Partnership for the year 2017/18, which was approved by the Perth and Kinross Integration Joint Board Audit and Performance Committee in July 2018. The Report set out performance against National Health and Wellbeing Outcomes, as well as progress towards the achievement of ambitions outlined within the Strategic Commissioning Plan 2016-19.

R Packham, Chief Officer, Perth and Kinross Health and Social Care Partnership, informed members that the submission of an Annual Report was a requirement of Scottish Government, and this was the second Annual Report published by Perth and Kinross Health and Social Care Partnership. R Packham added that data had been acquired from a number of sources.

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In response to a query from Councillor Illingworth regarding Care at Home, R Packham informed members that a review of the entirety of Care at Home provision was presently being undertaken.

In response to a query from Councillor Doogan regarding digitally enabled care, D Fraser, Health and Social Care Partnership, informed members that this was still at a trial stage, adding that the Telecare service was still operational.

In response to a query from Councillor McCole regarding Inpatient and mental health services, R Packham informed members that a significant amount of work was being undertaken with regards to mental health services across Tayside, in addition to there being a large amount of scrutiny surrounding mental health services across Tayside. R Packham added that an independent enquiry would be reporting in due course.

Councillor Laing requested that in future, as opposed to coming to Scrutiny Committee on an annual basis, representatives from the Perth and Kinross Health and Social Care Partnership provide an update to Scrutiny Committee three times a year.

**Resolved:**

The contents of Report 18/398, be noted.

**(ii) CARE INSPECTORATE INSPECTIONS 2017/18**

There was submitted a report by the Chief Officer, Perth and Kinross Health and Social Care Partnership (18/395) advising the Scrutiny Committee of the key findings of inspections carried out in Perth and Kinross by the Care Inspectorate during 2017/18. The Report highlighted some excellent performance and grades awarded by the Inspectorate across the majority of services, as well as some areas for improvement. A similar report had been noted by the Integration Joint Board on 28 September 2018.

Councillor Laing commended the high gradings throughout the Report, with Councillor Illingworth also commending the Report.

**Resolved:**

The contents of Report 18/395, be noted.

**693. HOUSING AND ENVIRONMENT SIX MONTH PERFORMANCE SUMMARY 2018-19 – EXCEPTION REPORT**

There was submitted a report by the Executive Director (Housing and Environment) (18/346) reviewing the performance of Housing and Environment against its Business Management and Improvement Plan (BMIP) for the period 1 April to 30 September 2018. A short video was played prior to consideration of this

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item. The report had also been considered by the Housing and Communities Committee on 31 October 2018 and the Environment and Infrastructure Committee on 7 November 2018.

In response to a query from Councillor McEwan regarding the replication of Glenfarg Zero-Waste Challenge in other areas of Perth and Kinross, B Renton, Executive Director (Housing and Environment), stated that numerous schemes had been undertaken with Zero-Waste Scotland. However, due to a cessation in funding from Zero-Waste Scotland, there would now be a view for community groups to undertake such schemes, providing examples of Strathearn and Highland Perthshire.

**Resolved:**

The contents of Report 18/346, be noted.

C HENDRY AND C MAILER LEFT THE MEETING AT THIS POINT

**694. PERTH AND KINROSS CHILD PROTECTION COMMITTEE (CPC)  
STANDARDS AND QUALITY REPORT 2017-2018**

There was submitted a report by the Chief Social Worker (18/320), in compliance with National Guidance for Child Protection in Scotland 2014, providing an annual Standards and Quality Report for the Perth and Kinross Child Protection Committee (CPC). The Standards and Quality Report, for the academic year 2017-2018 provided an overview of key activities of the work of the CPC to protect children and young people from harm, abuse and exploitation. The report identified achievements, key strengths and area for further improvement. It also set out a programme of improvement for the next two years.

J Pepper, Chief Social Worker, informed members that the report had been considered by several groups and had been considered by Council at its meeting of 3 October 2018. She added that the report aided understanding on how to continue self-evaluation, and added that B Atkinson had recently been appointed as Independent Chair of both the CPC and the Perth and Kinross Adult Protection Committee.

**Resolved:**

The contents of Report 18/320, be noted.

**695. PERTH AND KINROSS ADULT PROTECTION COMMITTEE BI-ENNIAL  
REPORT 2016-18**

There was submitted a report by the Chief Social Worker (18/325) providing an update of the work of the Perth and Kinross Adult Protection Committee (APC) and activity over the 2016-2018 period. A bi-ennial report is required for submission to Scottish Government by law. This Report had been considered by Council at its meeting of 3 October 2018.

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In response to a query from Councillor Laing regarding incidents in Care Homes, M Notman, Housing and Environment, informed Councillor Laing of the varying levels of incidents reported to the Adult Protection Committee, explaining that it would then be up to the Adult Protection Committee as to whether this met the threshold. Councillor Laing stated that it was positive that incidents were being reported.

**Resolved:**

The contents of Report 18/325, be noted.

R DRUMMOND LEFT THE MEETING AT THIS POINT

*THERE FOLLOWED A RECESS AND THE MEETING RECONVENED AT 3.20PM.*

**696. RAISING ATTAINMENT STRATEGY UPDATE 2018**

There was submitted a report by the Executive Director (Education and Children's Services) (18/352) providing a 2018 progress update on the Raising Attainment Strategy 2016-2019. It also presented information on a range of measures designed to both improve performance and monitor progress of improvements. Progress and performance highlights were provided in the Executive Summary. The report had also been considered by the Lifelong Learning Committee on 31 October 2018.

In response to a query from Councillor Doogan regarding how to accelerate the gradual improvement in milestones, S Devlin, Executive Director (Education and Children's Services) informed members that work was being undertaken with colleagues in Health regarding speech and language therapy, also highlighting the importance of early intervention. R Hill, Education and Children's Services, added that work was being undertaken with schools on the provision of numeracy.

**Resolved:**

The contents of Report 18/352, be noted.

J CHILES AND R HILL LEFT THE MEETING AT THIS POINT

**697. COUNCIL COMPLAINTS PERFORMANCE REPORT 2017-18**

There was submitted a report by the Head of Legal & Governance Services (18/396) providing assurance that the Council had an adequate and effective Complaints Handling Procedure in place and details of work undertaken to improve the Council's handling of complaints and to support staff in dealing with complaints.

L Simpson, Head of Legal and Governance Services, highlighted to members that the procedures in place to deal with complaints were robust, and that very few cases had gone to the Scottish Public Services Ombudsman (SPSO).

Councillor Purves queried whether it might be useful to distinguish between operational and strategic complaints. In response, L Simpson informed members

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that the main concern of the SPSO was simply that there were complaints, rather than the specific nature of complaints.

In response to a query from Councillor Stewart regarding the monitoring and usage of complaints to contribute to continuous improvement, L Simpson informed members that with work with individual services on recognising, handling, and capturing complaints was taking place, and work was ongoing to utilise these aspects for continuous improvement.

**Resolved:**

The contents of Report 18/396 be noted, and it be further noted that performance of the Complaints Handling Procedure would continue to be monitored and reviewed throughout the year.

**698. DEVELOPER CONTRIBUTIONS**

There was submitted a report by the Executive Director (Housing and Environment) (18/397) providing information on the application of the Developer Contributions and Affordable Housing Supplementary Guidance to single house developments. Through a number of informal persons, the Committee had been provided with information in relation to the operation of the policy and supplementary guidance. The report provided background to the key areas which were identified for further consideration in relation to the application of the guidance.

In response to a query from Councillor Parrott regarding the length of time taken for contributions, E McLaughlin, Housing and Environment, informed members that with larger developments which can take longer to complete, Section 75 Legal Agreements can still be ongoing.

Councillor Doogan commented that presenting both received and outstanding contributions would provide the fullest picture with regards to contributions and it was agreed that this information should be circulated to members of both the Scrutiny Committee and Planning, Policy and Practice Member/Officer Working Group.

**Resolved:**

The contents of Report 18/397, be noted.

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