



Perth & Kinross Council Community Safety Committee

5 June 2013

**Report by Chief Superintendent Hamish Macpherson, Police Scotland 'D'
Division (Tayside)**

**SUBJECT: POLICE AND FIRE REFORM: LOCAL SCRUTINY AND
ENGAGEMENT**

**PERTH & KINROSS LOCAL POLICING AREA YEAR-END PERFORMANCE
RESULTS APRIL 2012 TO MARCH 2013**

1. RECOMMENDATION

1.1 It is recommended that members:

Note, scrutinise and question the content of this report.

2. RECORDED CRIME

2.1 Perth & Kinross LPA achieved 3 out of 4 crime recorded targets at the end of 2012-13:-

- Violent crime – 141 crimes recorded (2 better than target)
- Vandalism – 896 crimes recorded (204 better than target)
- Domestic housebreaking – 152 crimes recorded (8 better than target)

2.2 The area that did not achieve target was robbery which evidenced a 13.9% increase at the end of the year—5 crimes more than the previous year. In total, 41 crimes were recorded, 5 crimes above the target of 36.

2.3 Overall, Group 1-4¹ recorded 3,905 crimes and evidenced a reduction of 1.8% compared with last year (72 fewer crimes).

3. DETECTION RATES

3.1 3 out of 5 crime detection targets were achieved. These were:-

- Violent crime, recorded a detection rate of 93.6% against a target of 93%
- Robbery, recorded a detection rate of 85.4% against a target of 80%
- Domestic Housebreaking, recorded a detection rate of 40.8% against a target of 33%.

- 3.2 The detection rate for Groups 1 to 4 Crimes of 43.7% was 5.1 percentage points below target and a further 166 detections would have been required to achieve target at the end of the year.

¹Groups 1-4 refer to an amalgamation of four crime groups. They are Group 1, consisting of violent crime; Group 2 covering sexual offences; Group 3, the largest, covers a wide range of crimes of dishonesty; and Group 4 includes vandalism, fire-raising, and malicious mischief.)

The detection rate for Vandalism of 33.3% was 0.7 of a percentage point below target and a further 7 detections would have been required to achieve target at the end of the year.

4. ROAD CASUALTIES

- 4.1 Perth & Kinross road casualty figures show that there were 12 fatalities during 2012-13, compared with 14 the previous year, none of whom were children. Seriously injured numbers increased by 4.6% from 87 to 91, seven of whom were children. All targets for the Tayside area as a whole achieved the interim targets at the end of March. All targets are based on the Scottish Government's Road Safety Framework for Scotland.

5. THE PROPORTION OF WORKING TIME LOST DUE TO SICKNESS ABSENCE

- 5.1 The target for 2012/13 was 4% for both officers and police staff.
- 5.2 Police officer sickness absence at the end of the year was 3.8% - 0.2 percentage points within target. At the same time last year the sickness absence rate was 4.1%. This translates into a decrease from 8.7 to 7.9 days lost on average per officer.
- 5.3 Police staff results showed an increase in sickness absence, rising from 2.8% recorded last year to 5.5%. This represents a rise from 6.2 days lost on average per person to 11.9 days.

The following pages contain tables which provide more detailed information.

KEY PERFORMANCE RESULTS: PERTH & KINROSS LOCAL POLICING AREA SCORECARD APRIL 2012 - MARCH 2013

POLICING PERTH & KINROSS

SECTION 3 Perth City

SECTION 5 East Perthshire

SECTION 6 South Perthshire

SECTION 7 North and West Perthshire

% / pp Change

2011-12 Resu

2012-13 Resu

%/pp Change

2011-12 Resu

2012-13 Resu

%/pp Change

2011-12 Resu

2012-13 Resu

%/pp Change

2011-12 Resu

2012-13 Resu

%/pp Change

2011-12 Resu

2012-13 Resu

CRIME

Groups 1-4	3905	3977	-1.8%
- Detection rate	43.7%	48.8%	-5.1
Violent Crime (G1)	141	140	0.7%
- Detection rate	93.6%	90.0%	3.6
Robbery	41	36	13.9%
- Detection rate	85.4%	80.6%	4.8
Vandalism	896	959	-6.6%
- Detection rate	33.3%	32.8%	0.5
Domestic Housebreaking	152	168	-9.5%
- Detection rate	40.8%	33.3%	7.5

2266	2288	-1.0%
48.9%	53.5%	-4.6
98	98	0.0%
96.9%	90.8%	6.1
36	32	12.5%
91.7%	81.3%	10.4
503	553	-9.0%
34.0%	31.6%	2.4
74	89	-16.9%
35.1%	36.0%	-0.8

523	652	-19.8%
40.0%	43.9%	-3.9
20	16	25.0%
85.0%	87.5%	-2.5
3	0	***
33.3%	***	***
154	192	-19.8%
35.1%	38.5%	-3.5
18	27	-33.3%
44.4%	40.7%	4

774	792	-2.3%
31.0%	44.3%	-13.3
14	19	-26.3%
78.6%	84.2%	-5.6
2	3	-33.3%
50.0%	66.7%	-16.7
171	161	6.2%
31.0%	31.1%	-0.1
26	37	-29.7%
11.5%	32.4%	-20.9

342	245	39.6%
44.2%	33.5%	10.7
9	7	28.6%
100.0%	100.0%	0.0
0	1	***
***	100.0%	***
68	53	28.3%
29.4%	30.2%	-0.8
34	15	126.7%
73.5%	6.7%	66.9

ROAD CASUALTIES

People killed	12	14	-14.3%
People seriously injured	91	87	4.6%
Children killed	0	1	-100.0%
Children seriously injured	7	3	133.3%

The reduction targets for road accident casualties are based on the Scottish Government's Road Safety Framework for Scotland, to be achieved by 2020 and are set against a baseline figure of the average result for the five year period 2001-2008. These are:

- o 30% reduction in people killed.
- o 35% reduction in children killed.
- o 43% reduction in people seriously injured.
- o 50% reduction in children seriously injured.

SICKNESS ABSENCE

Police Officers	3.8%	4.1%	-0.3
Police Staff	5.5%	2.8%	2.7

The target for 2012/13 for both officers and staff is 4.0%

Caution! Variation in results may appear extreme due to very small numbers of crimes involved. Cells with symbol *** mean that a valid percentage change could not be calculated.

KEY PERFORMANCE RESULTS: PERTH & KINROSS LPA SCORECARD - STANDARDS OF SERVICE - APRIL TO MARCH 2013

Customer Satisfaction (*denotes a statistically significant change in results) First Contact: Overall satisfaction rating for service provided at first contact First Contact: % of respondents provided with the name of the person dealing with their enquiry Updating the Public: Overall % of customers who received an update on the progress of their enquiry % of customers who received an update following their contact to report a crime % of customers who received an update following their contact for reasons other than to report a crime Customer Experience: Overall satisfaction rating of the service provided by Tayside Police	POLICING PERTH & KINROSS															SECTION 3 Perth City			SECTION 5 East Perthshire			SECTION 6 South Perthshire			SECTION 7 North & West Perthshire										
	% / pp Change			2011-12 Result			2012-13 Result			%/pp Change			2011-12 Result			2012-13 Result			%pp Change			2011-12 Result			2012-13 Result										
	94.4%	96.2%	-1.8	96.1%	88.4%	-3.1	93.0%	85.2%	85.2%	96.7%	95.9%	0.8	95.3%	85.2%	-0.1	94.2%	94.1%	100.0%	94.1%	80.6%	5.7	86.3%	63.9%	7.0	65.0%	63.9%	18.9								
	85.6%	87.2%	-1.6	88.4%		-3.2	85.2%		86.2%	90.5%	-4.3					85.1%	86.3%		87.9%						62.5%	39.1%	-23.4								
	65.6%	64.2%	1.4	61.4%		-14.1*	47.3%		73.1%	70.5%	2.6					72.1%	70.9%		87.9%						65.0%	62.5%	39.1%								
	81.6%	74.5%	7.1	72.6%		12.4	85.0%		88.4%	76.7%	11.7					74.3%	83.9%		87.9%						65.0%	62.5%	39.1%								
2012-13 Target			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result			2012-13 Result								
94.0%			94.4%			93.0%			96.7%			96.7%			94.2%			94.1%			86.3%			70.9%			83.9%			39.1%			87.9%		
85.0%			85.6%			85.2%			86.2%			86.2%			85.1%			86.3%			80.6%			63.9%			65.0%			62.5%			82.6%		
65.0%			65.6%			47.3%			73.1%			73.1%			72.1%			72.1%			80.6%			63.9%			65.0%			62.5%			82.6%		
			81.6%			85.0%			88.4%			88.4%			74.3%			83.9%			80.6%			63.9%			65.0%			62.5%			82.6%		
			38.5%			25.7%			42.9%			42.9%			64.3%			39.1%			39.1%			63.9%			65.0%			62.5%			82.6%		
85.0%			82.1%			73.6%			84.5%			84.5%			84.8%			85.2%			87.9%			70.9%			83.9%			39.1%			87.9%		
Response Rate			513/1296 (39.6%)			148/424 (34.9%)			123/297 (41.4%)			155/383 (40.5%)			87/192 (45.3%)																				

First Contact

- Reduction in satisfaction with service at first contact from 96.2% to 94.4%. This result achieves the force target set at 94.0%.
- Reduction in identifying the person dealing with the enquiry from 87.2% to 85.6%.

Updating the Public

- Improvement of 1.4 percentage points in updating the public rising from 64.2% to 65.6%. This result exceeds the force target set at 65.0%.

When analysed by reason for contact - 81.6% of those who reported a crime were updated compared to 74.5% the previous year. Conversely, a reduction was evident in relation to those whose contact was for reasons other than to report a crime whereby 38.5% received an update compared to 49.4% in 2011.

Customer Experience

- Reduction in overall customer experience from 84.8% to 82.1%.

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