



PERTH AND KINROSS HEALTH AND SOCIAL CARE PARTNERSHIP

Audit and Performance Committee

29 July 2019

Annual Performance Report 2018/19

Report by Gordon Paterson, Chief Officer (Report No. G/19/126)

PURPOSE OF REPORT

This report presents the Annual Performance Report for the Partnership for the year 2018/19. It sets out our performance against the National Health and Wellbeing Outcomes as well as our progress towards the achievement of our ambitions outlined within the Strategic Commissioning Plan 2016-2019.

1. RECOMMENDATION(S)

1.1 The Audit and Performance Committee is asked to:

- (i) Approve the Annual Performance Report for 2017/18.
- (ii) Note the progress towards achievement of the aims outlined within the Strategic Commissioning Plan 2016-2019.

2. SITUATION/BACKGROUND / MAIN ISSUES

2.1 The preparation and presentation of the Annual Performance Report has been informed by the national Guidance for Health and Social Care Integration Partnership Performance Reports. The Scottish Government, as part of its legislation on the integration of Health and Social Care Services across Scotland, published guidance on the way Partnerships account for their delivery of integrated services to the nine health and wellbeing outcomes for health and social care.

Once considered by the Partnership Board, this Annual Public Performance Report will be published on the Health & Social Care Partnership's website; submitted to the Health Board, the Council, the local Community Planning Partnership Management Group.

- 2.2 This Annual Performance Report for 2018/19 outlines the progress of the Perth and Kinross Health and Social Care Partnership in meeting its key priorities outlined in the Strategic Commissioning Plan. It focuses on key areas of performance as well as key areas where we need to improve to achieve delivery of our key objectives:
- Prevention and early intervention.
 - Person-centred health, care and support.
 - Working together with communities.
 - Reducing inequalities and unequal health outcomes and promoting healthy living.
 - Making the best use of available resources.

3. PROPOSALS

- 3.1 Progress against each of the national health & wellbeing outcomes is summarised within the report and includes data on key performance as well as information on the following:
- Feedback from people who use our service – this has been interspersed throughout the document and comes from various sources, e.g. national and local surveys, complaints and compliments as well as feedback for those involved in various groups.
 - Priorities for improvement – the information presented within the report demonstrates the positive impact that our work is having. However, there are areas where we need to do more. These improvements are highlighted under each of the outcomes
 - The indicators used to measure achievement towards the national health and wellbeing outcomes together with how we compare with the Scottish picture. It also provides some narrative and context to the data by outlining our achievements to provide a more rounded view of performance.
- 3.2 There is a requirement to include a section on how the Partnership's resources are used effectively and efficiently in the provision of health and social care services. For this report, this has been pulled together under Section 4 of the report.
- 3.3 A summary version of this report has also been developed which extrapolates some of the key performance and improvement information. In future years this will be refined further in an accessible read format recognising the different communication needs of the population. The Annual Performance Report and summary version have been presented to the Strategic Planning Group.
- 3.4 Fitting with the modernising performance agenda this report is intended to be accessed online, however, hard copies will also be made available.

4. CONCLUSION

- 4.1 This report provides a summary of the Health and Social Care Partnership's performance in meeting key objectives set out in the strategic plan and the achievement towards the national health and wellbeing outcomes.
- 4.2 The Perth and Kinross Health and Social Care Partnership has made progress across a range of services which provided positive outcomes for citizens and communities. We also recognise that we have considerable work to develop a robust performance framework that will support the delivery of the priorities of the Strategic Commissioning Plan.
- 4.3 The Integration Joint Board is responsible for effective monitoring and reporting on the delivery of services and relevant targets and measures included in the Integration Functions, and as set out in the Strategic Plan. Regular performance reporting through the Audit and Performance Committee will provide the necessary scrutiny and assurance to ensure that improvement continues and risk are managed.

Author(s)

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NOTE: No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any material extent in preparing this report.