

PERTH AND KINROSS COUNCIL**Housing and Health Committee****28 May 2014****Social Care Commissioned Services – Contract Values and Monitoring Arrangements****Report by Executive Director (Housing and Community Care)****PURPOSE OF REPORT**

This report advises Committee of the funding awards for service level agreements with voluntary sector providers in 2014-15 and the contract values for contracted services purchased by Housing and Community Care for 2014 -15. The report also outlines how health and social care integration and self-directed support will re-shape purchasing priorities in the near future.

1. BACKGROUND

- 1.1 This is the annual update advising committee of the levels of funding for social care commissioned services being purchased by Housing and Community Care during 2014-15. It includes funding for external voluntary organisations delivering services under the terms of Service Level Agreements, and the levels of funding for contractual arrangements with a range of voluntary organisations and private providers. The report covers purchasing of different types of services which are necessary for Housing and Community Care to deliver on its priorities, including advice/information and support, independent advocacy, day activities and employment support, specialist community support services and housing support, care at home services and care homes.
- 1.2 The Service Level Agreements and contracts referenced in this report contribute to the delivery of Housing and Community Care's strategic objectives, delivering critical outcomes for people with community care needs in Perth and Kinross. Service Level Agreements and contracts for social care are subject to contract management and monitoring, carried out by the Commissioning and Contracting team in Housing and Community Care, to ensure acceptable quality of service, value for money and strategic relevance.
- 1.3 At the end of March 2014 COSLA confirmed that it had concluded negotiations with Scottish Care in relation to the 2014-15 National Care Home Contract. It was confirmed that there is an increase in the headline rates for residential care from £499.38 to £505.06 and for nursing care from £580.11 to £587.00. Allowance for these increases was made in the Council budget for 2014-15. In relation to the care home sector, it should be noted that this is the final year of national negotiation of rates and, indeed the National Care Home Contract.

Local Commissioning model for care homes

- 1.4 Following the report of the Task Group for the Future of Residential Care in Scotland published in February 2014, there may be a shift towards a local commissioning model for the care home sector from April 2015. Within this commissioning model, at local level, the health and social care partnership will determine what, where and how much care home resource is required and will purchase accordingly. In addition, this local commissioning approach will seek to direct the care home sector towards more flexible and innovative delivery of services to meet identified local needs.
- 1.5 In Perth and Kinross we have well established partnership working with the care home sector which will provide a sound basis for discussions about developing the local commissioning model. The development of a local commissioning plan for the Care Home sector will build on the information and analysis already developed within the draft Joint Commissioning Strategy for Older People. From 2015 this will require the development of revised local arrangements for care home contracts and local negotiation of fee levels.

Strategic Plan (Joint Strategic Commissioning)

- 1.6 This specific change to commissioning arrangements for the care home sector is also consistent with the fundamental organisational and planning changes required for health and social integration as a result of The Public Bodies (Joint Working)(Scotland) Act 2014. During 2014-15 Housing and Community Care, NHS Tayside, the Third and independent sectors will set out the strategic priorities for delivering health and social care in an overarching Strategic Plan based on engagement with various stakeholders.
- 1.7 The new Strategic Plan will reshape services and support to deliver better outcomes for the vulnerable and frailer members of our community and seek to maximise the effectiveness of purchased services.

Impact of Self-directed Support

- 1.8 Committee has also recently been updated on the implementation of the Social Care (Self Directed Support) (Scotland) Act from 1 April 2014, and this policy will also have an impact on the way in which services are commissioned in the future. There is likely to be a shift away from block purchasing arrangements within Service Level Agreements and contracts towards framework agreements, which set terms and conditions for individually tailored support designed around the results of individuals.

- 1.9 Effective from the 1 April 2014, a new framework contract arrangement is being introduced for the Council to use with approved providers for self-directed support. This provides a new contract relationship, within which providers are responsible for assisting people to direct their own support, when they wish to do so, but when they do not want to take on the responsibilities of a direct payment. It is envisaged that a significant proportion of the care budget will shift over time to this type of purchasing, and away from the Service Level Agreements and block contracts highlighted in this report, and this will be an area to report on in the future.

2. PROPOSALS

- 2.1 All contractual arrangements, including Service Level Agreements, operate within the overarching framework for procurement of social care services which is contained within the Perth and Kinross Contract Rules and the specific Contract Rules for the Procurement of Social Care Services (the Social Work Contract Rules). Strong partnership working arrangements with providers have been developed in Perth and Kinross, and providers are consulted about strategic changes and their critical role in delivering the Service's priorities. The Commissioning and Contracting team is also involved in the monitoring and evaluation of the impact and effectiveness of all contracts and service level agreements.
- 2.2 A detailed list of providers receiving funding is provided in the appendices to this report as follows:
- Appendix 1 provides the list of Service Level Agreements, Block Contracts and also Individual packages which are purchased on a spot basis for 2014-15, to the total value of £13,550,895. It should be noted that contract values remain subject to variation throughout the year if there are changes in support needs or the people being supported.
 - Appendix 2 provides the list of care homes in Perth and Kinross operating under the National Care Home Contract, with a level of net spend budgeted at £18.4 million for 2014-15.
 - Appendix 3 provides the list of external care at home agencies operating under pre-placement agreements in Perth and Kinross, with a level of budgeted spend of £5.1 million for 2014-15.

3. CONCLUSION AND RECOMMENDATIONS

- 3.1 This report provides information on Housing and Community Care's expenditure on a range of externally commissioned services for the financial year 2014-15.
- 3.2 The Housing and Health Committee is asked to:
- (i) Note the Housing and Community Care commissioning activities and expenditure for 2014-15.

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Approved

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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	Yes
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	Yes
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Single Outcome Agreement

- 1.1 This report supports the following outcomes from the Community Plan/Single Outcome Agreement:

- Supporting people to lead independent, healthy and active lives
- Developing educated, responsible and informed citizens

Corporate Plan

- 1.2 As outlined in section 1.1 above.

2. Resource Implications

Financial

- 2.1 The expenditure referenced in the appendices to this report was approved as part of the Council's Budget for 2014-15.

Workforce

- 2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

- 2.3 There are no land, property or IT implications arising from this report.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

The contents of this report have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

The contents of this report have been considered under the Act, however, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt or agree to an action or to set the framework for future decisions.

Sustainability

- 3.3 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.

No steps are required to be taken in this area.

Legal and Governance

- 3.4 The Head of Legal Services has been consulted on the content of this report.

Risk

- 3.6 The risks that are associated with the purchase of external services delivery are managed through the service level agreements and contracts, which are closely monitored and evaluated, as part of Housing and Community Care's quality assurance framework, which is compliant with the 'following the public pound' principles.

4. Consultation

Internal

- 4.1 The Heads of Legal and Finance and the Chief Social Work Officer have been consulted on this report.

External

- 4.2 Not required for this report.

5. Communication

- 5.1 Not required for this report.

2. BACKGROUND PAPERS

The following background papers are referred to in this report:

- Report 14/14 by the Executive Director (Housing and Community Care) to the Housing and Health Committee on the 29th January 2014 – Promoting Choice and Control: Implementation of the Social Care (Self Directed Support) (Scotland) Bill.
- Recommendations for the Future of Residential Care for Older People in Scotland dated February 2014 – a report from the COSLA/Scottish Government Task Force.

3. APPENDICES

Appendix 1 – Service Level Agreement, Block Contract and Individual Packages 2014/15.

Appendix 2 – Care Homes operating under the National Care home Contract 2014/15.

Appendix 3 – Care at Home agencies operating under pre-placement agreements 2014/15.

APPENDIX 1: Service Level Agreement, Block Contract and Individual Packages 2014/15

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Alzheimer's Scotland	101,455	SLA	Dementia Specialists
Anchor House Accommodation	136,409	SLA / Contract	Accommodation with support - alcohol and homelessness
Anchor House Floating Support	119,827	Contract	Housing support - sustaining tenancies
Ark Arkbrae/Perth Outreach	115,272	Contract	Housing support - learning disability
Ark Blairgowrie	285,187	Contract	Accommodation with support learning disability
Ark Individual Packages	72,815	Individual Placement	Care and support – learning disability
Autism Initiatives	898,475	Contract	Accommodation with support – autism
Autism Initiatives Individual Packages	53,248	Individual Placements	Care and support - autism
Bield Housing Association	95,004	Contract	Sheltered housing
Blackruthven Farm	2,760	Individual Placement	Day activities
Blairgowrie and District Freedom Coach	8,120	SLA	Transport - older people
Action for Children - P4 Project	25,000	SLA	Specialist support - families
Cairn Housing Association	60,934	Contract	Sheltered housing
Caledonia Housing Association	175,669	Contract	Sheltered housing
Camphill Blair Drummond	133,663	Individual Placements	Specialist Day Care – learning disability
Camphill Village Trust	44,545	Individual Placements	Specialist Day Care – learning disability
Camphill Newton Dee	11,677	Individual Placement	Specialist Day Care – learning disability
Capability	201,352	Individual Placements	Specialist Day Care and supported living – learning disability
Care Services (Perth)	71,949	Individual Placements	Care and support – learning disability
Check in (Giraffe)	28,794	SLA	Employment opportunities
Choices Community Care Services Ltd	55,192	Individual placements	Care and support – learning disability
Churches Action for the Homeless (CATH) - Day Centre	142,458	SLA	Day Centre - homeless
CATH – Floating Support	127,643	Contract	Housing support - sustaining tenancies
CATH - Hostel	260,606	Contract	Direct access hostel - rough sleeping
CATH - Street - Outreach	66,323	Contract	Specialist support - rough sleeping
Community Integrated Care	326,504	Contract	Accommodation with support – mental health
Cornerstone	140,957	Contract	Care and support - learning disability
Cornerstone Respite Bureau	322,436	Contract	Respite - learning disability
Cornerstone	86,548	Contract	Housing support - learning disability

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Cornerstone mental health	61,755	SLA	Secondment to PKC Springwell – mental health
Cornerstone Individual Packages	259,460	Individual Placements	Care and support - learning disability
Crossroads Care Attendant Scheme	326,046	SLA	Care at home
Crossroads Individual Package	9,802	Individual Placement	Care and support - learning disability
Disabled Go	13,000	SLA	Information on accessibility
Disability Information Service	30,000	SLA	Specialist advice
Dovetail	11,650	SLA	Supported employment placements
Elmwood College	117,000	Individual placements	Supported education – learning disability
ENABLE	87,356	Contract	Housing support package - learning disability
ENABLE – Individual Packages	234,415	Individual Placements	Specialist care and support – learning disability
Foxlane	8,730	Individual Placement	Day activity – learning disability
Gateway Enterprises Walled Garden Wisecraft	165,067	SLA	Day opportunities - mental health
Gowrie Care Floating Support	208,467	Contract	Housing support - sustaining tenancies
Gowrie Care, Alyth	323,132	Contract	Accommodation with support - learning disability
Gowrie Care, Alyth 2	258,956	Contract	Accommodation with support - learning disability
Gowrie Care, Crieff	356,552	Contract	Accommodation with support - learning disability
Gowrie Care, Kinross	291,832	Contract	Accommodation with support - learning disability
Gowrie Care – Individual Package	67,124	Individual Placement	Car and support – Learning disability
Gowrie Care, Simon House	199,260	SLA and Contract	Accommodation with Support – Mental Health
Growbiz	14,600	SLA	Community capacity
Hanover Housing Association	49,672	Contract	Sheltered housing
Hansel	4,119	Individual Placement	Day care – learning disability
Hayfield	15,382	Individual Placement	Day care – learning disability
Hillcrest Tenancy Support	60,606	Contract	Housing support - sustaining tenancies
Hope Park Day Care	10,285	Contract	Day care - older people
Hope Park Respite	28,642	Contract	Respite – older people
Independent Advocacy	237,716	SLA	Independent advocacy - carers, people with mental health problems, learning disabilities, physical disabilities, older people, children and young people under 25
Independent Living Services	21,730	Contract	Individual care package
Kinross Day Centre	86,254	SLA	Day care - older people
Kinross Voluntary Group (Rural Outreach)	6,359	SLA	Transport - older people
MECOPP	22,000	SLA	Advice for carers - travellers

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Mears Care	55,568	Individual Placement	Care and support – learning disability
Mental Health User Forum (PLUS)	50,393	SLA	Advice for carers – mental health
Mungo Foundation – Perth	426,757	Contract	Accommodation with support - learning disability
North East Sensory Services for deaf people	53,809	Contract	Specialist social work service - sensory impaired
Support in Mind (Scotland)	39,800	SLA	Support to carers - mental health
Oasis Day Care	13,200	SLA	Day care for older people
PAMIS	8,781	SLA	Support - profound and multiple disabilities
Penumbra	4,375	SLA	Respite - mental health
Perth and Kinross Access Cars	10,022	SLA	Transport - older people.
Perth and Kinross Association of Voluntary Services (PKAVS) Core Funding	41,859	SLA	Projects for people with community care needs
PKAVS Time banking	32,000	SLA	Time banking development
PKAVS Local Area Co-ordination	16,000	SLA	Local Area Co-ordination
PKAVS Hospital link worker	31,000	SLA	Carers
PKAVS Community Pump Priming	50,000	SLA	Community fund for small groups
PKAVS Community capacity	79,000	SLA	Community capacity
PKAVS MEAD	24,000	SLA	Support - Minority Ethnic Communities
PKAVS Perth City Day Services	26,343	SLA	Day care – older people
Perth and Kinross Society for the Blind	130,273	SLA	Specialist social work service - sensory impairment
Perth Association for Mental Health / Mindspace	177,750	SLA	Day opportunities/ counselling - mental health
Perth Money Advice Project	210,688	SLA	Money advice and support
Perth Six Circle	8,778	SLA	Community Support – mental health, ex offenders, unemployed
Perthshire Women's Aid	85,058	Contract	Accommodation with support - domestic violence
Pitlochry Good Neighbours	1,936	Contract	Transport - older people
Pitlochry Tryst (Crossreach)	90,750	Contract	Day centre - older people
Perth Carers Centre (inc. Blairgowrie and Crieff)	176,550	SLA	Day centre - older people
PUSH	30,261	SLA	Support and independent living - learning disability
Richmond Fellowship Housing Support	196,633	Contract	Housing support - learning disability
Richmond Fellowship Individual Packages	325,322	Contract	Housing support - learning disability
Richmond Fellowship – Simpson Square	221,222	Contract	Accommodation with support - mental health
Richmond Fellowship – St. Madoes	296,890	Contract	Care and support - learning disability
Richmond Fellowship – Individual Packages	150,968	Individual placements	Specialist care and support – learning disability

Provider	Funding (£)	Contract Type (SLA=Service Level Agreement)	Service
Rowan Alba	149,495	Contract	Housing support - sustaining tenancies
SACRO Mediation Service	55,000	Contract	Neighbour mediation
Salvation Army – Skinnergate	369,888	Contract	Accommodation with support - homelessness
Scottish Association for Mental Health	173,810	Contract	Housing support - mental health
Scottish Society for Autism	258,005	Individual Placements	Specialist care and support – learning disability
Scottish Huntington's Association	27,066	SLA	Specialist advice and support
Sense Scotland	280,188	Contract	Accommodation with support - learning disability
Sense Scotland	213,795	Individual Placements	Specialist Packages
Stanley Development Trust	14,000	SLA	Time banking/Mentoring
Gowrie Care Simon House	199,260	SLA	Accommodation with support - mental health
Tayside Council on Alcohol	24,832	SLA	Advice and support - alcohol
Turning Point, Perth	450,375	Contract	Accommodation with support - learning disability
Turning Point Springland House	300,250	Contract	Accommodation with support - learning disability
Turning Point	132,669	Contract	Accommodation with Support - learning disability
Various	7,322	Small awards under £2,000	Advice/support/transport/carers
W.R.V.S. Good Neighbours/ Community Transport	65,290	Contract	Good neighbours, community transport
Wellgate Day Services	5,913	Individual package	Day activities – learning disabilities

APPENDIX 2: Care Homes operating under the National Care home Contract 2014/15

Provider	Funding (£)	Contract Type	Service
Ancaster (Crieff)	Funding is based on the number of placements in each care home, at the National Care Home Contracts rates; £499.38 per week for Residential and £580.11 per week for Nursing Care.	NCHC	Physical Disabilities
Beech Manor (Blairgowrie)		NCHC	Nursing / Older People
Arkbrae (Perth)		NCHC	Learning Disabilities
Ashdene Court (Crieff)		NCHC	Older People / Dementia
Ashdene House (Crieff)		NCHC	Older People / Dementia
Ashley House (Milnathort)		NCHC	Older People / Dementia
Balhousie Auchterarder (Auchterarder)		NCHC	Older People
Balhousie Coupar Angus (Coupar Angus)		NCHC	Older People
Balhousie Crieff (Crieff)		NCHC	Older People
Balhousie Luncarty House (Luncarty)		NCHC	Older People / Dementia
Balhousie North Inch House (Perth)		NCHC	Physical Disabilities / Older People / Dementia
Balhousie Pitlochry (Pitlochry)		NCHC	Older People / Nursing / Dementia
Balhousie Rumbling Bridge (Kinross-shire)		NCHC	Older People
Balhousie Stormont Lodge (Blairgowrie)		NCHC	Older People
Balhousie The Grange (Balbeggie)		NCHC	Learning Disabilities
Catmoor House (Scone)		NCHC	Older People
Craigieknowes (Perth)		NCHC	Older People / Dementia
Dalginross House (Comrie)		NCHC	Older People
Glencairn House (Auchterarder)		NCHC	Older People
Glenhelenbank (Luncarty)		NCHC	Older People
Hope Park (Blairgowrie)		NCHC	Dementia
Kincarrathie House (Perth)		NCHC	Older People
Kippen House (Dunning)		NCHC	Older People
Levenglen (Kinross-shire)		NCHC	Older People / Dementia
Louisebrae (Perth)		NCHC	Older People / Dementia
Meigle Country House (Meigle)		NCHC	Older People
Moncreiffe (Bridge of Earn)		NCHC	Older People
Mount Erich (Blairgowrie)		NCHC	Learning Disabilities
Muirton House (Blairgowrie)		NCHC	Older People / Dementia

Provider	Funding (£)	Contract Type	Service
Northlands (Blairgowrie)	Funding is based on the number of placements in each care home, at the National Care Home Contracts rates; £499.38 per week for Residential and £580.11 per week for Nursing Care.	NCHC	Nursing / Older People
Ochil (Perth)		NCHC	Older People / Dementia
Richmond House (Crieff)		NCHC	Older People
Rivendell (Dunkeld)		NCHC	Older People
Robert Douglas Memorial Home (Scone)		NCHC	Older People
Rosemount (Blairgowrie)		NCHC	Older People / Dementia
Schiehallion (Blairgowrie)		NCHC	Learning Disabilities
St. Johnstouns (Perth)		NCHC	Nursing / Older People
St. Ninians (Blairgowrie)		NCHC	Older People
Strathtay House (Perth)		NCHC	Older People
The Birches (Crieff)		NCHC	Older People
Viewlands House (Perth)		NCHC	Older People
Wardside House (Crieff)		NCHC	Older People
Providers Non National Care Home Contract	Funding	Type of Contract	Service
Balhousie Dalguise (Balbeggie)	£2,050 and £2,200 per week	Pre Placement Contract	Learning disabilities
Corbenic Camphill (Dunkeld)	£657.72 per week (under discussion)	Pre Placement Contract	Learning Disabilities
Upper Springlands (Perth)	£1,182.65 and £1,385.89 per week	Pre Placement Contract	Physical Disabilities/Learning disabilities

APPENDIX 3: Care at Home agencies operating under pre-placement agreements 2014/15

Approved Providers – Active			Approved Providers - Inactive
Provider	Funding (£)	Contract Type	
Allied Healthcare	Standardised rates for home care are £13.93 per hour local (within 10 miles of providers Perth and Kinross base) or £14.46 non local (out with 10 miles of providers Perth and Kinross base.	Approved Provider	Advantage Healthcare
Alzheimer Scotland		Approved Provider	Affinity Trust
Ashdene Home Care		Approved Provider	Ark Housing Association
Avenue Care Services		Approved Provider	Choices Care
Caledonian Homecare Agency		Approved Provider	Community Integrated Care
Care Services		Core Provider for City and Rural	Enable
Carewatch (Tayside)		Core Provider for City	Hansel Alliance
Crossreach		Approved Provider	Leonard Cheshire Services Scotland
Crossroads		Approved Provider	Margaret Blackwood Housing Association
Elite Care (Scotland) Ltd		Core Provider for Rural	Quarriers
Ericht Home Care		Approved Provider	Raeburn Nurse
Gowrie Care (North)		Core Provider for Rural	Richmond Fellowship
Gowrie Care (Perth City)		Core provider for City	Sue Ryder Care
ILS (Tayside and Fife)		Approved Provider	Thera
Kippen Care Services		Approved Provider	Mungo Foundation
Perth Homecare		Approved Provider	National Autistic Society Scotland
Rigifa Care Services		Approved Provider	Scottish Nursing Guild
Rivendell Care at Home		Approved Provider	Scottish Society for Autism