

Transformation 2015/20 Projects by Service

Project Code	Project Title	Project Manager	Start Date	End Date	Project Status	Projected Saving 2015/16 (£000s)	Projected Saving 2016/17 (£000s)	Projected Saving 2017/18 (£000s)	Projected Saving 2018/19 (£000s)	Projected Saving 2019/20 (£000s)	Projected Saving Total (£000s)
Corporate Projects											
Business Transformation Programme											
BT000403	Corporate - Council Assets for Commercial Sponsorship Review	Steve Homer	01/03/16	30/12/16	On Target	0	30	50	20	50	150
Brief Description :		This review aims to take an innovative approach by using the Councils existing assets as a means for producing a revenue stream by offering sponsorship and advertising opportunities to commercial organisations. The revenue generated from this project can be offset against the Costs of providing valuable public services.									
Key Milestones :		Progress to Date : 17/08/2016 Phase 1 assets identified. Quick quote process identified as the chosen procurement route under advice from procurement. Commercial advertising on refuse collection vehicles actioned as providing the best option for an early yet sustainable win. The income target for 2016-17 has been reprofiled from £30K to £15K due to the fleet media management company for refuse collection vehicles going into administration. This was agreed by EOT on 5/7/16. A quick quote process has been initiated to find an alternative provider.									
BT000406	Review of Administrative Support	Steve Homer	01/02/16	31/12/16	On Target	0	186	109	279	0	574
Brief Description :		The Administrative and Support Functions Transformation Review will analyse how we deliver these functions now and consider how we may deliver these services in the future.									
Key Milestones :		Progress to Date : 17/08/2016 EOT approval on 2 August included: renaming the review as the Review of Customer and Business Support Functions; identifying a centrally managed service as being the preferred option; implementation of a fully Learn Innovate Grow approach. This provides a mandate from the EOT on the way ahead covering the wider breadth of functions which should be encompassed by the review and encompassing the "end to end" business processes, irrespective of frontline/back office boundaries. The review has been reprofiled to suit the proposals identified in the scoping paper approved on 2 August. This does not affect the end date.									

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BT000407	Review of Finance	Euan Sturgeon	08/01/16	29/09/17	On Target	0	81	82	255	0	418
Brief Description : This review could deliver efficiencies beyond the £418k provided within the executive summaries for the 2016/17 budget. These efficiencies can be achieved by: Improving processes; Expanding the use of technology; Merging common operations and achieving economies of scale; and, Adopting new service delivery models.											
Key Milestones :											
	Allocation of Phase 1 workstream leads				31/03/16	Progress to Date :					
	Interviews for Project Officer post				27/06/16	23/08/2016					
	Revenue monitoring concluded				30/06/16	At the last FTR Board meeting on 28.07.16, progress to date was noted as satisfactory with the exception of the Financial Administration workstream. Although significant slippage has been generated, with the vacant post of workstream lead, the appointment of a Project Officer on 01.08.2016 will kick start this workstream. It is important to note that the Project officer will work on both the FTR workstreams and the Customer and Business Support Review. Progress with all remaining phase 1 workstreams is as follows:					
	Internal Audit Phase 1 Final Report to be completed				26/08/16						
	Final Accounts Phase 1 Final Report to be submitted				30/11/16						
	Revenue Budgeting Phase 1 Final Report to be submitted				16/12/16						
	HR & ES Phase 1 final report to be completed				21/12/16	Revenue Monitoring – Concluded, with one delivery model being adopted across all Services. CADS has already adopted whilst TES and HCC will be aiming for adoption by Sep16.					
	Capital Budget & Monitoring Phase 1 Final Report to be submitted				31/03/17	HR & ES – An interim report will be put to the FTR board in early October. Customer engagement commenced.					
	Financial Administration Phase 1 Final Report to be submitted				31/03/17	Capital Budgeting and Monitoring – Started in Jul 16 as planned.					
	Allocation of Phase 2 workstream leads				03/04/17	Internal Audit - Ongoing discussion with HCC.					
	Submission of Phase 2 final reports				30/08/17	Revenue Budgeting – Started in Aug 16, as planned.					
						Final Accounts – Will commence in Sep 16, as planned					

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BT000377	Corporate - Modernising Performance Reporting Review	Chris Jolly	01/11/15	30/06/17	Some Issues	0	34	0	0	0	34
Brief Description : Using technology better to transform the presentation of performance management information, allowing more efficient, effective and instant access to Council performance data, for all users of the information.											
Key Milestones : - Consultation with stakeholders - Complete review of existing systems - Review of current reporting processes - Complete options appraisal - End of review, start of project implementation stage - Final report to EOT - Create Pilot Project Team - Approve scope of Pilot - Progress report on Pilot to Project Board - Specification developed - revised milestone 31/05/16 31/05/16 31/05/16 10/06/16 30/06/16 30/06/16 15/07/16 22/07/16 19/08/16 30/08/16											
BT000379	Corporate - Modernising Licences, Permissions and Approvals Processes Review	Gordon Dawson	05/10/15	01/04/18	On Target	0	0	40	0	0	40
Brief Description : Streamlining and digitalizing the process for licences, approvals and permissions, to allow online applications, automated information checking and consultations, and issue of approvals/authorisations electronically, saving officer/administrative time and delivering a better, cheaper, quicker service to the applicant.											
Key Milestones : Implementation of on-line application upgrade 31/10/16											
Progress to Date : 18/08/2016 EOT agreed previously that this project will close on completion of the introduction of the new online system for Civic and Liquor Licenses with all other applications being a work stream of the Online Services / myAccount Project. Progressing with the implementation of the on-line application upgrade. Currently revising all licensing forms before these are passed to the supplier for additional work then to be undertaken by them. Financial variance: The approved savings and spend for this project have been transferred, along with work streams, to the Online Services/My Account Project. The proposed spend on this review is not now required.											

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BT000367	Corporate - Procurement Reform Review	Mary Mitchell	01/10/15	31/03/20	On Target	0	500	1000	1000	0	2500
Brief Description : Achieving further savings from procurement activities through closer management of suppliers, maximizing use of collaborative procurement consortia, development of professional procurement skills for staff, improved monitoring and reporting systems, and managing demand through re-specifying products and services.											
Key Milestones : - Mapping of Systems Requirements - Align procurement work to corporate sustainable development - Carry out needs assessment for Community Benefits requirements from contracts - Train the trainer approach to electronic contract management systems deployed - Bulk upload of existing contracts to new management platform - Review of savings opportunity from all existing contracts - Tracking of secured savings from contracts - Roll out of Systems enhancements plan											
						Progress to Date : 16/08/2016 There are three themes to the review and work carried out to the end of July 2016 for each theme is set out below: Savings: An assessment of the approach to how identified savings are documented has led to grouping of contract improvements into those funded by capital, revenue and housing revenue budgets. The tracker has been updated to ensure that targets set against revenue budgets can be monitored more easily. Systems: Changes to the use of the electronic tendering system have been completed. Preparatory work to add existing contracts to the new contract management system are in progress. Some issues in identifying and planning to deliver the opportunities that could arise from a more corporate approach to supply chain management through using our systems in a more integrated way. Sustainability: Using the community benefit clauses at early stages of a new contract to agree with contractors how these can support individuals currently accessing services provided by the Council. This proactive approach has worked with a couple of pilot projects and will now form the template for roll out across a wider range of contracts. Savings related to date are £280k (target for 16/17 - £500k). Some pressures are being identified with inflationary increases, and also unfavorable exchange rates following the EU Referendum, which may impact on OBC assumptions on the ability to release projected savings. This is being investigated.					

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BT000368	Corporate - Corporate Digital Services and myAccount Review	Lynne Harris	01/10/15	28/09/18	Remedial Action Required	0	215	377	412	448	1452
Brief Description : Developing a whole organisation transformational approach to online services, and 'channel shift' (from face to face and telephone services, to online) which delivers savings, maximizes digital inclusion and improves customer satisfaction by giving access to Council services online anytime, anywhere, and from any device.											
Key Milestones : - Develop Customer portal (online service) identity and branding - Completion of Revised Business Case - Procure technical components and services - New target date 31/08/16 - Develop technical guidelines to support incorporation of third party solutions into PKC online services environment - Design online services technical blueprint incorporating MyAccount											
					30/06/16	Progress to Date : 24/08/2016					
					31/08/16	The previous verito update reported an amber status - this was related to concerns around the programme's ability to deliver savings contained within its 2015 Outline Business Case.					
					30/09/16	Further investigation has taken place since then and a Revised Business Case has been compiled at the request of the EOT with more accurate savings forecasts. Originally it was estimated that the programme would pay for itself within a 5 year period. This has now been extended to between 6 and 7 years. However there remains a degree of uncertainty connected with the revised saving figure as the figures are based on general costs per transaction applied across the board rather than taking into account complexities of each and every individual service delivery process in scope.					
					31/12/16	The updated Business Case has been shared with the ICT Transformation Board. It is recommended the Business Case is revised regularly as services are migrated to the online channel.					
					31/12/16	The EOT are asked to approve the Revised Business Case. Monthly meetings continue to take place with Financial Controllers.					
						The Tayside collaboration around procurement of the customer services platform and online services solution will lead to some delays in timescales to implement the environment, however these will be offset by a reduction in costs to procure the licences, as well as a reduction in training and consultancy costs. The three Councils are committed to collaborate further on design and implementation of online services.					
						Further work to define the early adopter phases of the programme has taken place – work having commenced on the capture of Housing Repairs and TES Early Adopter as-is business processes.					
						Launch of the revised website is on track for end of October 2016. The Web Steering Group - providing governance around content and design for the website and eric - is now well established.					
						- Joint procurement opportunity with Angus and Dundee City Councils- for an online customer service platform- is in progress, procurement strategy to be agreed by end of August. - Revised Website Design - site build in progress, further consultation with various user representatives including Councilors planned. - Corporate Data Management assessment complete, to be reviewed by ICT Transformation Board. - Website Steering Group active, contributing to the design and structure of the revised website and considering approaches to website advertising/ sponsorship.					

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BT000369	Corporate - Mobile Working Review	Lynne Harris	01/10/15	28/09/18	Remedial Action Required	0	187	499	812	812	2310
Brief Description : Implementing a corporate mobile solution which automates key tasks, processes and work flow to improve productivity, efficiency and quality, reducing the requirement for staff to navigate numerous systems and supporting the workforce to be more mobile, and work more efficiently and effectively.											
Key Milestones : - Completion of Revised Business Case - Create master list of services in scope - Procure technical components and services						Progress to Date : 24/08/2016 The previous verito update reported an amber status – this was related to initial delays at the programme outset which put back the timescale for realising programme savings until late 16/17. At time of writing this update, further investigation is still on going to build up the Revised Business Case (RBC), but it is likely the RBC will state that time to deliver savings will be protracted due to the additional time taken to get the programme up and running, as well as delays in time to procure the technical environment to support the Mobile Working programme. Originally it was estimated that the programme would pay for itself within 5 years, however that is likely to move out by 1 to 2 years. There is still a degree of uncertainty around accuracy of the revised savings figures as the business change required to support the corporate mobile working agenda is dependent on a number of factors, such as changes in numbers of staffing complement within scope for mobile working, cross-overs with other transformation programmes, and costs and complexity of integration with back office business systems. The updated business case will be shared with the ICT Transformation Board. It is recommended the Business Case is revised regularly as and when business areas are migrated across to the corporate mobile working platform. The EOT are asked to approve the Revised Business Case. The procurement strand of the programme is nearing completion with two suppliers involved in the final tender evaluation stage. Dialogue was extended from the initial target date of 11 July to 22 July to allow a number of follow-up demonstrations / discussions to be held with suppliers. In addition to this, the date for receipt of final tender documentation was extended by a week following a request from one of the suppliers. These delays have had a subsequent knock-on effect on subsequent target dates. Initial evaluation of tender returns identified a number of areas requiring clarification; dialogue with suppliers is currently ongoing. The preferred supplier will be identified w/c 22 August and pending the 10 day standstill period, the contract will be awarded early September. Further work has taken place to more accurately assess the potential for mobile working across the Council with the number of mobile workers potentially in scope increasing from 619 FTE to 943 FTE. New risks have been added to the programme's risk profile highlighting potential issues around savings and integration with back office systems. - Procurement is in the final stage with the contract scheduled for award in September - Business Analysis workshop undertaken with the Integrated Occupational Therapy service to assess future integrated service redesign opportunities and data sharing requirements - Project Assistant joined the team					

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BT000363	Corporate - Smart Perth and Kinross: Perth and Kinross Open Data	Paul Davison	01/10/15	31/03/20	On Target	0	0	0	0	0	0
Brief Description : Reviewing the publication of Council data, in collaboration with other Scottish cities, for better co-ordination, and to develop a locality based community information system, to help identify and tackle inequalities, engage and empower communities and assist with neighbourhood planning.											
Key Milestones : - Create new page for PKC website with sample datasets and interactive maps/ visualisations - Hold Data Cluster Workshop with Cities - Approve organisation's Open Data Strategy at EOT - Project Initiation Document for 8th City PMO for ERDF funding - Open Data Strategy approval at Strategic Policy & Resources (SP&R) Committee - Data Cluster - Data Standards Work Package - Open Data Portal Beta Launch											
					30/04/16	Progress to Date : 11/08/2016 Recently, the post of Open Data Coordinator was filled. This post will be responsible for the co-ordination, preparation and publication of Open Data within Perth and Kinross Council, and will report to the Smart City Project Officer. As required by the 8th City Programme Management Office (PMO), drafts of each city's Project Initiation Documents for Open Data have been submitted to the PMO. These set out the project delivery arrangements in each city ensuring compliance with the requirements of the project's ERDF funding. These documents will be updated throughout the life of the project. Linked to this descriptions of the four agreed work packages (WP) are currently being written collaboratively by representatives from the cities, and our Open Data Review Project Team is actively contributing to each WP. Work on the first work package, outlining a set of standards to apply to open data, is projected to be complete by the end of September, which will enable work to begin on the other work packages. On approval at EOT, it was recommended that the Open Data Strategy be approved by Strategic Policy & Resources (SP&R) Committee, and a report has been submitted for the 21st September meeting. This Strategy sets the framework for the development of Open Data in PKC. The proposed timescale for the launch of a Beta version of the Open Data Portal remains on target.					
Total						0	1233	2157	2778	1310	7478

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Education and Children's Services											
Business Transformation Programme											
BT000392	ECS - Expansion of Family Based Care	Linda Richards	01/01/16	31/03/20	Some Issues	0	0	78	78	8	164
Brief Description :						To meet the increasing demand for foster carers and family-based carers for children and young people looked after by Perth and Kinross Council					
Key Milestones :						Progress to Date :					
					05/07/16	16/08/2016					
					17/08/16						
					21/09/16	Following discussion at EOT and prior to going to SP&R, a paper will go to the MOWG (17/8/16) to revisit the funding of the Expansion of Family Based Care.					
					31/10/16	- Because the SP&R was only asked to approve £162,000 funding for this review, notwithstanding the OBC process, we are in effect asking for an additional £47,000 from Earmarked Funding. "The revised funding request is for £209,000 to ensure the effective delivery of the review, an increase of £47,000 over the period of the review. This increase has arisen following further detailed analysis of the resources required to ensure the effective delivery of this project, over its duration to 2019." extract from SP&R report. - The slippage in establishment of the project team and project plan are as a result of the uncertainty over financials for this project and will have no impact on the overall delivery.					
BT000394	ECS - Review the Delivery of Class Contact Time	Sharon Johnston	01/01/16	31/03/19	On Target	0	0	325	195	0	520
Brief Description :						This proposal is to review and redesign Reducing Class Contact Time					
Key Milestones :						Progress to Date :					
					19/08/16	15/08/2016					
					01/09/16	There is a risk to this project regarding teacher/pupil ratios which must be considered as part of this review process.					
					31/10/16						
					31/10/16						
					01/03/17	Short listing for project officer post has been carried out. Interviews scheduled for 19/08/16.					
					29/03/17	- Short term working reference group has been formed and have developed a skeleton project plan. - Benckmarking with other Local Authorities has commenced. - The spend for this project is for the recruitment of a project lead responsible for Review of Class Contact Time, Review of Working Week Arrangements in Schools and the Review of School Staffing Standards (Phase 3).					

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BT000358	ECS - Review of Catering Services	Greg Boland	01/09/15	31/03/20	On Target	0	0	0	200	0	200
Brief Description : Examining optimum production, menu and service arrangements and looking at options for area based kitchens and partnership working with other organisations to ensure the most efficient and effective service.											
Key Milestones :											
	- Update paper to Tayside Governance and Strategy Group - Complete benchmarking and consultation by project team - Final Business Case to Tayside Governance and Strategy Group - Final Business Case to EOT				29/07/16 31/08/16 20/10/16 25/10/16	Progress to Date : 15/08/2016 Being reported through Tayside Governance and Strategy Group - This project is being taken forward on a Tayside wide basis. - Tayside Governance and Strategy Group (TGSG) acting as Project Board (Jim Valentine sits on this Board for PKC) - Simon Farrer is representing PKC's interest on the Project Team. - Assurance received from TC Managing director that the Final Business Case will be delivered October 2016. - Additional assessments of existing CPUs carried out. Findings from assessments still to be concluded.					
BT000360	ECS - Securing the Future of the School Estate	Carol Taylor	01/09/15	31/03/20	On Target	0	0	0	600	500	1100
Brief Description : Reviewing the school estate to make the most effective and efficient use of buildings, and staff across the estate.											
Key Milestones :											
	- Principles Paper to SMT - Principles Paper for the review of school estate to LLC for approval - Subject to approval options to be developed in detail for committee approval - Committee approval of detailed options - Recommendations to Modernising Governance MOWG (Indicative Date) - Pre-consultation/Informal consultation and Rural aspect / Community impacts - Proposal papers/Options appraisals - Statutory consultation complete with recommendations to LLC.				14/07/16 24/08/16 06/10/16 02/11/16 01/03/17 30/06/17 30/06/17 31/03/18	Progress to Date : 15/08/2016 A principles paper for the review of School Estate was presented to SMT and will be considered by LLC on 24 August 2016.					

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BT000361	ECS - Review of Community Campuses Contract and Charging Arrangements	Fiona Easton	01/09/15	31/03/20	On Target	0	0	180	0	0	180
Brief Description : Reviewing Community Campus contracts and charging to identify efficiency savings and commercial opportunities.											
Key Milestones : Progress to Date : 15/08/2016 • Communication and Engagement meeting with North Inch Community Campus 22/06/16 • Communication and Engagement meeting with Strathearn Community Campus 23/06/16 • Communication and Engagement meeting with CLD @ Loch Leven Campus 23/06/16 • Communication and Engagement meeting Breadalbane 24/06/16 • Benchmarking with Dunfermline High School 02/08/16 • LAL Efficiencies Identified and presented to PKC 31/08/16 • Elected Member briefing 05/09/16 • Benchmarking with Lasswade High School 06/09/16 • Conduct Equalities Impact Assessment 30/09/16 • Communication Plan finalised 30/09/16 • Interim analysis of findings and recommendations 07/10/16 • Report to ECS Transformation Board 13/10/16 • Report to EOT 25/10/16 • Report to Modernising Governance MOWG 26/10/16 • Report to LLC 02/11/16 • Full Business Case developed following Final Report 01/12/16 • Charging Arrangements Paper to Full Council 28/02/17 • Implementation of review findings 01/04/17											
BT000362	ECS - Review of Facility Management (FM) Service arrangements (including Tayside Contracts)	Anthony Clark	01/09/15	31/03/20	On Target	0	0	150	50	0	200
Brief Description : Reviewing janitorial and cleaning arrangements, building security/access, maintenance functions and enhanced partnerships between the Council, Tayside Contracts and the community, by redefining the service, management arrangements and job profiling, to deliver savings.											
Key Milestones : Progress to Date : 16/08/2016 • All Janitors and School Crossing Patrollers briefed on options at In-Service day 15/08/16 • ECS SMT 25/08/16 • Recommendation to EOT on preferred option 30/08/16 • Communications & Consultation Plan agreed 16/09/16 • Report on preferred option to Modernising Governance MOWG 26/10/16 • Political Approval of preferred option from LLC 02/11/16 • Project implementation date 01/04/17 • Investigatory meetings with Property Services and Tayside Contracts were conducted during July to inform the option of integrated services. • Meeting with Janitorial Staff held 15/08/2016 to update on progress so far and seek feedback regarding the process and potential options. • Options Analysis Document template was created and data submissions from Property Services, Tayside Contracts, and ECS are being collated for inclusion. Draft document/ to be completed by W/E 19/08/2016 • Pre EOT meeting with Depute Chief Executives scheduled for 19/09/2016.											

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BT000365	ECS - Strategic Commissioning with the 3rd Sector	Caroline Mackie	01/09/15	31/03/19	On Target	0	45	41	37	0	123
Brief Description : Developing a strategic commissioning approach to services for children, young people and families, to ensure that Council funds are more efficiently targeted to meet strategic objectives, and support 3rd sector groups to explore new ways to deliver services, diversify their funding base, and draw upon new and alternative funding streams.											
Key Milestones : Project Team Established 30/06/16 Develop Project Plan in respect of Strategic Commissioning Review and revision of ICSP 30/06/16 Create master list of all current third sector and partners commissioning arrangements 30/06/16 Communications plan developed 30/06/16 ECS Commissioned Services Board Established 11/08/16 Further engagement and workshop with third sector forum 25/08/16 Identify 17/18 savings 31/10/16 Commissioning Strategy developed 31/03/17 Commissioning Strategy to Lifelong Learning Committee (Indicative Date) 28/06/17 Publish commissioning strategy 30/06/17 Identify 18/19 savings 31/10/17											
Progress to Date : 15/08/2016 - Master list of all current SLAs, partners and third sector organisations is completed. - Working group membership established - Strategic Commissioning Learning event for third sector organisations took place 17/06/16. A further engagement session and workshop is scheduled for 25/08/16 - Communication plan developed and currently out for consultation - ECS Commissioned Services Board has been approved by SMT for the short to medium term as the decision making body for this review. - Review of ICSP to be undertaken in parallel with this review. - Joint funding bid to Scottish Government was successful and a training programme to build capacity is currently being developed.											

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BT000390	ECS - Review of Inclusion Services	Peter McAvoy	01/01/16	31/03/18	On Target	0	0	0	0	0	0
Brief Description : Redesigning the delivery model which may result in some efficiencies but any savings or changes to service provision must be undertaken within legal duties held by the council.											
Key Milestones :											
	Quick Quote				20/05/16	Progress to Date : 16/08/2016					
	Recruitment process concluded				30/06/16						
	Initial meeting with Working Group				08/07/16	2 separate Quick quotes were submitted for a consultant 20/05/16 and 8/6/2016. Process closed with no succesful applicant for either.					
	Project Plan agreed				01/08/16	A working group was then established on a short term basis with consultants who have the relevant experience and knowledge to carry out benchmarking with 5 comparator local authorities. The First meeting of working group was held on 8 July 2016.					
	Meeting with working group to discuss findings				30/08/16						
	First Draft Report on Review Findings				07/10/16						
	Report to Modernising Governance MOWG				26/10/16	Benchmarking commenced during July 2016 and a first progress report has been received 15 August 2016.					
	Final report on Review findings				08/12/16	Next meeting of group will be 30 August 2016.					
	Report to Lifelong Learning Committee (Indicative Date)				25/01/17	- First draft report Oct 2016 on findings of review. - An independant reviewer from another Local Authority will be brought in to provide an assessment of the final report.					
BT000391	ECS - Review and remodelling of Residential Care Services (Children and Young People)	Hazel Robertson	01/01/16	31/03/20	On Target	0	0	0	0	0	0
Brief Description : To avoid escalating costs of residential care for children and to better meet increasing and changing demands of children and young people who need to be looked after in residential care provision.											
Key Milestones :											
	Project Team established				11/08/16	Progress to Date : This project is a preventative measure to mitigate pressures in overspend (cost avoidance £250k)					
	Project Initiation Meeting				11/08/16						
	Project Plan agreed				01/09/16	15/08/2016					
	Report to Modernising Governance MOWG (Indicative Date)				01/03/17	The project team has been identified and initial meeting has taken place					
	Report to Lifelong Learning Committee (Indicative Date)				28/06/17	- Project plan currently under development - Research and analysis in respect of young people accommodated in residential care since 2008 carried out. - Site visit by architects to the cottages carried out - Review will identify and explore multiple options which will be outlined in the final report.					

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BT000395	ECS - Review of Working Week Arrangements in Schools		01/01/16	31/03/19	On Target	0	0	0	0	0	0
Brief Description : Review the current working week arrangements in schools with an aim to assist schools to plan and deliver teaching and learning in an efficient way											
Key Milestones : - Interview process - Project Lead / Team established and Project Plan agreed - Report to Modernising Governance MOWG (Indicative Date) - Report to Lifelong Learning Committee (Indicative Date)											
Progress to Date : 19/08/16 01/10/16 01/03/17 31/03/17						Due to the nature of the different approach being proposed by this project and the time required for full statutory consultation it is proposed that this project is reported through ECS other projects going forward and no longer reported through the Transformation Programme. - Short listing for project officer has been carried out. Interviews scheduled for 19/08/16. - Short term working reference group has been identified. - Benchmarking with Dundee, Angus, Fife and other Local Authorities along with research on working week arrangements in school across Scotland has commenced. - The establishment of the Project Team and Project Plan is indicative on the recruitment of the project lead.					
Total						0	45	774	1160	508	2487

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Housing and Community Care											
Business Transformation Programme											
BT000370	HCC - Communities First Review	Bill Atkinson	30/11/15	31/03/19	On Target	0	72	522	0	0	594
Brief Description :		Reviewing options around reshaping current commissioning arrangements, co-production opportunities with communities, innovative mobile technologies and developing a wider market provision, which will support people to live as independently as they can, with greater choice and control, and accessing Council services only when they need them.									
Key Milestones :		Progress to Date : 11/08/2016 - Proposal paper to CCMT/SMT for development worker demonstrator final sign off - Localities management structure and demonstrator site proposal to SMT for sign-off - Draft budget and financial implications prepared for approval at Transformation Board - Revised Locality structure rebuilt on Resource link - Engagement plan to enable communities to actively influence shape of community developments/activityto be developed and signed off by CCMT/SMT - Recruitment to management structure completed - Full management structure in new localities model becomes active									
BT000371	HCC - Review of Residential Care	Colin Johnston, Diane Fraser	10/11/15	31/03/19	On Target	0	0	0	696	0	696
Brief Description :		Reviewing residential care provision to ensure that people are supported to live in the community for longer, and that available care home provision across the full area is fully utilised.									
Key Milestones :		Progress to Date : 11/08/2016 - Consideration of possible resource implications and solutions - Carry out consultation and engagement with staff - Carry out costing of potential Residential Care model - Focus group options previously prepared continue to be costed. - Engagement with Residents and Families to be arranged as part of wider review process, there will be no change to service provision before May 2017.									

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BT000372	HCC - Home First	Tam Cassidy	10/11/15	31/03/17	On Target	0	0	676	0	0	676
Brief Description : Providing options for direct access to settled accommodation for homeless people missing out the temporary stage where possible.											
Key Milestones : - Review service provision at Rio & Tayview - Update to be tabled at MOWG - Committee approval for options for Rio and Tayview - Based on Committees decision move to formal consultation/workforce planning - Based on Committees decision commence asset management process - Identify the commissioning requirements to provide an intensive support model - Undertake a review of third sector providers (Anchor House, Skinnergate & CATH)											
BT000381	HCC - Review of Day Care Services	Colin Johnston, Diane Fraser	10/11/15	31/03/18	On Target	0	0	239	463	0	702
Brief Description : Reviewing and redesigning existing Day Services and Day Opportunities across community care client groups, in line with the ethos of 'supporting people at home' in a more personalised manner.											
Key Milestones : - Develop staff model against current day care staff to identify resources and locations for future service delivery - Outcome of consultation and engagement activity for LD and Older People summarised and reported to CCMT/SMT - Amended Business Case to be sent for approval by Transformation & Service Improvement Board - Mapping of activity in day services and review of client requirements within this to establish baseline - Carry out engagement sessions for Daycare Users undertaken to understand their requirements											
Progress to Date : 11/08/2016 - HR and Communications teams consulted, initial communications prepared and revised engagement plan created - Initial staff engagement sessions completed across Older People, Learning Disabilities and Mental Health teams with suggestions for change collated for further discussion - Review working group have met with initial proposals for change discussed - Engagement process has been agreed, revised engagement plan and communications prepared. Staff engagement will begin as per the amended schedule. - Development of proposals continue as part of review for approval by committee in May 2017											

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BT000373	HCC - Review of HCC Repairs Service	Lorna Cameron	22/10/15	31/03/17	On Target	0	100	200	200	0	500
Brief Description : Reviewing options for housing repairs in localities to improve services and maximize cost savings.											
Key Milestones :											
	Review and Evaluation (Phase 2)				01/08/16	Progress to Date :					
	Completion of Options Appraisal for new ways of working in relation to delivery of supplies, trade productivity, fleet and charging methodology				23/09/16	11/08/2016					
	Conduct a review and options appraisal of workforce arrangements to support delivery of new ways of working				30/09/16	- Initial research in relation to trade productivity has been undertaken and currently reviewing options with a view to producing a business case. - Options for the use of fleet vehicles are also being developed and recommendations set out within a business case.					
	Submit Business Case to Transformation Board with options and recommendations for the future delivery of the Repairs Service				31/10/16						
BT000374	HCC - Review of Community Care Packages for Adults	Colin Johnston, Diane Fraser	23/09/15	31/03/19	On Target	0	0	0	560	0	560
Brief Description : Working with community care clients, their families and carers, to provide financially sustainable care packages.											
Key Milestones :											
	Recruitment of Temporary Social Workers				31/07/16	Progress to Date :					
	Consultation with clients and families				31/08/16	11/08/2016					
	Begin individual reviews of care packages				31/08/16	Permission given at Transformation Board 21/07/2016 to commence consultation with clients and families.					
	Staff consultation and engagement				01/10/16	Paper to be presented to Housing and Health Committee 2 November 2016 containing outcome of consultation.					
	Engagement and Communication with Providers/Service Level Agreements				01/10/16						
	Implement Policy				01/12/16						
Total						0	172	1637	1919	0	3728

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The Environment Service											
Business Transformation Programme											
BT000398	TES - Council Vehicle Fleet Utilisation and Optimisation Review	Bill Morton	01/04/16	31/12/16	On Target	0	0	25	75	50	150
Brief Description :						The Council Vehicle Fleet Utilisation and Optimisation Review looks towards the better utilisation of the council's small vehicle fleet through the introduction of telematics and effective ongoing analysis of associated data. In addition the project proposes to undertake a review of the grey fleet (ie private vehicles used for council business) with the aim of reducing the extent to which delivery of Council Services rely on this.					
Key Milestones :						Progress to Date :					
	• First Project Board held				25/05/16	18/08/2016					
	• Communication Plan agreed				17/06/16	All workstreams have been agreed by the board and actions identified. Project plan reviewed at each 6 weekly board meeting.					
	• Vehicle tracking data interpreted				31/08/16	A procurement exercise is currently in place to procure a new tracker system the timetable for the completion of this is now slightly behind due to YPO allowing an extra week for suppliers to submit their submissions we are now in the evaluation stage with demonstrations planned over the next few weeks with a contract start date towards the end of September. This should not impact on the overall project timeline.					
	• Tracker System Procured				30/09/16	The board agreed to include the car club initiative (an initiative to explore scope for one or more car clubs to operate in Perth & Kinross) as part of the transformation project and the recruitment forms have been forwarded to recruitment however the job has not as yet been advertised. The recruitment for the Transformation project Officer will proceed once the trackers are fitted and we have tangible data to analyse. The time taken to recruit a member of staff has pushed back some spend into 17/18.					
	• Recruit an additional member of staff				30/09/16	Progress of the project is on track with minor delays due to the tracker tendering process.					
	• Complete interpretation of data on staff vehicle usage				30/11/16						
	• Complete benchmarking				30/11/16						
	• Complete full business case				30/11/16						
	• Develop implementation plan				30/12/16						
BT000401	TES - Community Greenspace Review	Bruce Reekie	01/04/16	30/06/18	On Target	0	0	60	0	0	60
Brief Description :						Exploring the best way to work with our communities to take on smaller community greenspace sites for community benefit, reduce maintenance activities and explore potential alternative delivery mechanisms.					
Key Milestones :						Progress to Date :					
	• Job evaluation and EAP approval				31/08/16	08/08/2016					
	• Appointment of Officer				01/10/16	Job evaluation and EAP approval for the Community Greenspace Partnership Officer to be completed by end of August with the appointment of this officer at the beginning of October.					
	• Scoping of framework for sites applicable for review complete				30/05/17	Further work on scoping out the framework for site applicable for review will be undertaken on appointment of the Officer in October 2016. This work will be complete by May 2017 with implementation of community agreements commencing on or before this date.					
	• Implementation of community agreements to adopt sites, support groups where required				30/08/18						
	• Project completion				30/09/18						

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BT000402	TES - Inverlmond Reuse Shop Review	Bruce Reekie	01/12/15	31/03/17	On Target	0	0	16	0	0	16
Brief Description : Building the first purpose-built Reuse Shop in Scotland on a recently-cleared piece of land at the front of the Inverlmond Recycling Centre.											
Key Milestones : - Legal services draw up lease based on Heads of Terms - Finalisation of lease agreement with preferred bidder - Construction, design, tender and development - Inverlmond reuse shop open to the public											
Progress to Date : 08/08/2016 The Heads of Terms for the lease and the Service Level Agreement are currently being drafted in conjunction with the Property and Estates Teams. It was hoped that the lease agreement would be signed off by 31/05/16 but it is now anticipated that this will be mid-August now. This was due to a review of the construction costs. This was undertaken at the request of The Environment Service Senior Management Team by colleagues in Property Services. This review has resulted in reducing the build cost, but also the size of the building. These changes have led to delays. The change in building design and timescale is currently being consulted on with the main funder and prospective Operator (PUSH).											
BT000375	TES - Review of Roads Activities	Willie Young	01/11/15	31/12/17	On Target	0	0	0	200	0	200
Brief Description : Examining potential efficiencies, including collaborative working with other Councils and working arrangements with current and potential future contractors.											
Key Milestones : - Engage specialist consultant - Communication strategy - Baseline information - Options developed for potential service delivery approaches - Approval of option for potential future service delivery by Joint Management Team - Finalise full business case - Develop implementation plan											
Progress to Date : 10/08/2016 There has been a collaborative board created between Angus, Dundee and Perth and Kinross Councils at an operational level and for professional Services to establish a collaborative working programme to work towards achieving the Roads Review savings target. Draft communication strategy and drafts for initial news release for staff and elected members/senior management end of August. Baseline information to cover areas such as staff costs, back office, central recharges end of September. There was a £10k underspend last year which has been rolled over into the current year's funding. Discussions ongoing in relation to support requirements to deliver the project.											

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BT000366	Corporate - Corporate Property Asset Management Review	Keith Colville	01/11/15	30/06/20	On Target	0	0	190	605	1000	1795
Brief Description : Reviewing the Council's property assets to; provide a property estate which is appropriately sized for requirements, well used, properly maintained, integrated with partner organisations' asset management plans, maximising collaborative opportunities, and is in appropriate geographical locations.											
Key Milestones :											
	• SNAPI - completion of property review project in Crieff/Blaigowrie - New target date 31/12/2016				30/06/16	Progress to Date : 08/08/2016					
	• Vacant properties database collated to identify opportunities to reduce costs				31/08/16	Crieff: Planning permission and listed building consent has now been granted for the alterations to the offices at James Sq. in respect of Perth College. Subsequently, a building warrant will be applied for, with the intention that work will start on site around 30 September with a construction period of 4-6 weeks. Slippage from the original completion date of 30 June is mainly due to extended consultation with Perth College regarding their occupation of office space at James Sq., but now that the design has been agreed, the slippage is not expected to adversely affect completion of the project.					
	• Data gathering and development of programme plan for "Place based/ Area Asset Management Review"				31/12/16	Blairgowrie: The position regarding the moving of staff from Balmoral Rd to Jessie St is subject to agreement between PKC and NHST with regard to moving other staff from their current location in Jessie St ARC to Blairgowrie Community Hospital to accommodate the Balmoral Rd staff. The Service Managers responsible for the staff affected by the proposed moves have been asked for a meeting to ask that preparations are made to instigate the moves as soon as possible.					
	• Start of area reviews (5 reviews - each started 6 months apart, 18 months duration)				01/01/17	An analysis has been carried out of the vacant properties currently sitting on the Council's portfolio. It is considered that some 30 buildings are surplus to the Council's requirements could be disposed of, saving around £100k per annum in running costs.					
	• Completion of Area Reviews				31/12/20	Further analysis will be carried out during August to include commercial and heritage properties with a view to exploring further disposal opportunities. The data gathering exercise with regard to the 'Place based/ Area Asset Management Review' is progressing, with the bulk of the mapping complete. The mapping provides a visual illustration of both PKC and NHST properties in each settlement, allowing easier identification of properties and their locations in relation to others in the area. Further analysis of the properties in each settlement area is currently being carried out, with a view to examining current use and determining service need in the future.					

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BT000380	TES - Grounds Maintenance - Continental Shift Working Review	Nigel Taylor	01/11/15	30/04/17	On Target	0	0	90	0	0	90
Brief Description : Increasing efficiency and achieving consistency of work arrangements across operations by introducing 7 day working, with savings achieved through reducing the number of equipment/vehicles required.											
Key Milestones :											
	• General staff engagement meeting held				09/08/16	Progress to Date : 18/08/2016 A number of trade union engagement meetings have been held and one general staff meeting. Further union meetings have been sought with a view to further staff engagement later in October. A formal position review will take place in mid-November.					
	• 3 Union consultative meetings held in July and August				12/08/16						
	• Formal contact made with union officials				15/08/16						
	• Revised working proposals prepared				26/08/16						
	• Union representative engagement meeting				12/09/16						
	• Staff engagement meeting				17/10/16						
	• Formal decision on implementation				18/11/16						
	• Project Implementation				01/04/17						

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BT000359	TES - Review of Community Development & Engagement functions	David Stokoe	01/10/15	31/03/20	On Target	0	0	0	80	0	80
Brief Description : This review will examine how PKC community development and engagement (CE&D) functions are currently deployed. It will examine how more resources can be unlocked for communities, and propose new delivery models which support community empowerment and achieve Best Value. Options appraisal will include examination of social enterprise delivery models.											
Key Milestones : 05/07/16 - Staff workshops to be held 28th June and 5th July 31/08/16 - Options appraisal complete - New target date 30/09/16 30/09/16 - Options appraisal complete 27/10/16 - Approval by relevant SMT's 15/11/16 - Approval by EOT 30/11/16 - Approval by SP&R 01/12/16 - Implementation											
Progress to Date : 08/08/2016 - More detailed work and research on potential delivery models and benefits, including social enterprises and consortiums is required before the options appraisal can be completed. - The potential community development function required by the Local Community Planning Partnerships is still emerging through discussions with Chairs, Leads, Elected Members and Communities and this is a key factor which needs to be considered in the options appraisal. - Workshops held with Communities Service and Team Leaders to identify current functions, priorities, relationships with stakeholders and key drivers. - Contact made with Social Enterprise Scotland via a Social Enterprise workshop (21st June). - Financial information collated. - Practitioner Group identified to "road test" options appraisal.											
BT000376	TES - Review of Recycling Service	Donna Rigby	30/06/15	30/09/17	On Target	0	0	110	110	0	220
Brief Description : Reviewing the range of recyclables accepted through the kerbside lidded bin, while reducing households' general waste capacity, thereby creating an incentive to recycle more, with savings achieved through reduced costs for landfilling waste.											
Key Milestones : 31/08/16 - Phase 3 - Perth 31/10/16 - Phase 4 - Perth - 6132 householders 31/12/16 - Phase 5 - Kinrosshire - 5798 householders 31/03/17 - Phase 6 - Crieff and Strathearn - 5734 householders 31/05/17 - Phase 7 - Highland Perthshire - 4536 householders 31/08/17 - Phase 8 - Blairgowrie and Eastern Perthshire - 7700 householders											
Progress to Date : 08/08/2016 Phase 4 will see 6132 householders in Perth have their 240litre green-lidded bin replaced with 140litre bin. Phase 4 bin deliveries scheduled to start w/c 29th August, with bin removals scheduled over the following 2 weeks.											
Total						0	0	491	1070	1050	2611

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Overall Total						0	1450	5059	6927	2868	16304