Securing the future… • *Improving services •Enhancing quality of life •Making the best use of public resources*

Council Building
2 High Street
Perth
PH1 5PH

07/06/2021

Attached is a supplementary agenda for the meeting of the **Scrutiny Committee** being held virtually on **Wednesday, 09 June 2021** at **09:30**.

If you have any queries please contact Committee Services on (01738) 475000 or email Committee@pkc.gov.uk.

BARBARA RENTON
Interim Chief Executive

Those attending the meeting are requested to ensure that all notifications are silent on their device and other devices are in silent mode.

Please note that the meeting will be broadcast online and recorded. The recording will be publicly available on the Council's website following the meeting.

Members:
Councillor Sheila McCole (Convener)
Councillor Andrew Parrott (Vice-Convener)
Councillor Liz Barrett
Councillor Harry Coates
Councillor David Illingworth
Councillor Anne Jarvis
Councillor Ian Massie
Councillor Xander McDade
Councillor Crawford Reid
Councillor Willie Robertson
Councillor Fiona Sarwar
Councillor Frank Smith
Councillor Colin Stewart

Scrutiny Committee

Wednesday, 09 June 2021

AGENDA

MEMBERS ARE REMINDED OF THEIR OBLIGATION TO DECLARE ANY FINANCIAL OR NON-FINANCIAL INTEREST WHICH THEY MAY HAVE IN ANY ITEM ON THIS AGENDA IN ACCORDANCE WITH THE COUNCILLORS' CODE OF CONDUCT.

PLEASE NOTE THAT ALTHOUGH THE PRE-AGENDA MEETING IS NOT SUBJECT TO THE TERMS OF THE LOCAL GOVERNMENT (SCOTLAND) ACT 1973 IT IS RECOMMENDED THAT THE CONTENTS OF REPORTS AND DISCUSSIONS AT THE MEETING CONSTITUTE INFORMATION WHICH IS EXEMPT IN TERMS OF SCHEDULE 7A TO THAT ACT, AND THEREFORE, YOU SHOULD NOT DISCLOSE TO OR DISCUSS WITH ANY MEMBER OF THE PRESS OR PUBLIC ANYTHING CONTAINED IN REPORTS OR DISCLOSED DURING DISCUSSIONS.

PERTH & KINROSS COUNCIL

SCRUTINY COMMITTEE

9 June 2021

LOCAL GOVERNMENT BENCHMARKING FRAMEWORK 2019/20

Report by Interim Chief Executive
(Report No. 21/86)

This report presents a summary of Perth and Kinross Council's performance during 2019/20 against the Local Government Benchmarking Framework indicators published by the Improvement Service in February 2021 and May 2021.

The benchmarking data helps the Council, members of the public and other stakeholders see how Perth and Kinross Council is performing in key areas compared to other local authorities.

BACKGROUND/MAIN ISSUES

1.1 LGBF data for 2019/20 was published by the Improvement Service in February 2021 and refreshed in May 2021 via an online tool called 'MyLocalCouncil', which can be accessed on the Council's website. The Improvement Service also produced a National Overview Report 2019/20.

1.2 The data is intended as a tool to support decision making to better understand factors that councils can control in balancing costs and performance. The benchmarking data on its own does not identify how to improve. Within the National Overview Report, a summary of factors has been compiled which the family groups have identified as important in understanding the variation between councils' performance for each area.

1.3 Ranking data gives a sense of how Perth and Kinross Council is performing in comparison to other local authorities. However, it is necessary to take into account that legitimate variations in data will exist across Councils due to local policy choices and demographic profiles. For example, rural local authorities will have different calls upon their Environment Service functions compared to urban authorities, and these are reflected in their statistics. Rankings based on data which show small variations between councils can be misleading as it may only be 1 – 2% difference. For cost indicators, ranking is not useful as reduced costs do not necessarily mean improved outcomes for local communities and as a result, the cost indicators have not been ranked.

1.4 While recognising these issues, Perth and Kinross Council is committed to the LGBF and using benchmarking information to prompt and promote progressive improvement. The LGBF is only one source of benchmarking data, and the Council uses many sources to compare performance with other authorities and these can often show different trends and patterns.

1.5 This year, the suite of measures for the environment has been expanded to including two new indictors for climate change and five new indicators on financial sustainability.

2. OVERALL RANKINGS AND VARIANCE 2019/20

2.1 All 54 non-cost performance indicators (PIs) with 2019/20 data has been ranked in terms of their performance out of 32 local authorities, reflecting each local authority in Scotland. They are then divided into four groups, known as quartiles. Below provides a summary of how Perth & Kinross Council compares to all other local authorities in Scotland.

- 12 indicators (22%) are in the upper quartile;
- 19 indicators (35%) are in the upper middle quartile;
- 16 indicators (30%) are in the lower middle quartile; and
- 7 indicators (13%) are in the lower quartile.

2.2 Where 2019/20 data is available (excluding attainment), the non-cost data has been analysed to determine if our performance has improved or declined since last year. Cost data (excluding financial sustainability) has been analysed to see if costs have increased or reduced and a summary is presented below.

- 19 indicators (35% of performance indicators) have improved performance over the past year;
- 35 indicators (65% of performance indicators) have decreased performance over the past year;
- 9 indicators (47% of cost indicators) have increased costs from last year; and
- 10 indicators (53% of cost indicators) have decreased costs from last year.

2.3 This report provides an overview of the information that is contained within the Improvement Service National Overview Report and the online toolkit; taking account of the national and local trends along with the key highlights for Perth and Kinross Council. The online tool is published on the Council's website and this report is intended to be used alongside it. It provides data for Perth and Kinross up to 2019/20; and allows members of the public to compare the performance of all 32 Scottish Local Authorities as well as compare our performance within our family groups.

3. CONCLUSION AND RECOMMENDATION

3.1 Perth and Kinross Council is committed to using benchmarking to improve our understanding of how we perform in comparison to other councils and why difference in performance occurs. Benchmarking supports change and improvement by helping the Council to identify and share good practice.

3.2 It is recommended that the Scrutiny Committee:

i) Scrutinises the LGBF results for 2019/20; and

ii) Notes that the LGBF results will be used to inform the development of the Council's wider performance management and planning framework.

Authors

Name	Designation	Contact Details
Louisa Dott	Team Leader (Strategic Planning, Improvement & Risk)	LJDott@pkc.gov.uk 01738 475070

Approved

Name	Designation	Date
Barbara Renton	Interim Chief Executive	7 June 2021

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ANNEX

1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	**Yes / None**
Community Plan / Single Outcome Agreement	**Yes**
Corporate Plan	**Yes**
Resource Implications	
Financial	**None**
Workforce	**None**
Asset Management (land, property, IST)	**None**
Assessments	
Equality Impact Assessment	**None**
Strategic Environmental Assessment	**None**
Sustainability (community, economic, environmental)	**None**
Legal and Governance	**None**
Risk	**None**
Consultation	
Internal	**Yes**
External	**None**
Communication	
Communications Plan	**Yes**

1. Strategic Implications

Community Plan / Corporate Plan

1.1 This report supports the delivery of the Strategic Objectives within Perth and Kinross Community Plan (Local Outcomes Improvement Plan) 2017-2027 and Corporate Plan 2018-2022.

2. Resource Implications

Financial

2.1 There are no financial implications arising from this report.

Workforce

2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

2.3 There are no asset management implications arising from this report.

3. Assessments

Equality Impact Assessment

3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

3.2 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- Assessed as not relevant for the purposes of EqIA

Strategic Environmental Assessment

3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. No further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

Sustainability

3.4 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.

3.5 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

Legal and Governance

3.6 Not applicable.

Risk

3.7 Not applicable.

4. Consultation

Internal

4.1 The Executive Officer Team were consulted during the preparation of this report.

External

4.2 Not applicable.

2. BACKGROUND PAPERS

The background papers referred to within the report are:

Report by Improvement Service: National Overview Report 2019/20 and the LGBF data made available to Councils by The Improvement Service.

3. APPENDICES

Local Government Benchmarking Framework PKC Summary 2019/20

Local Government Benchmarking Framework

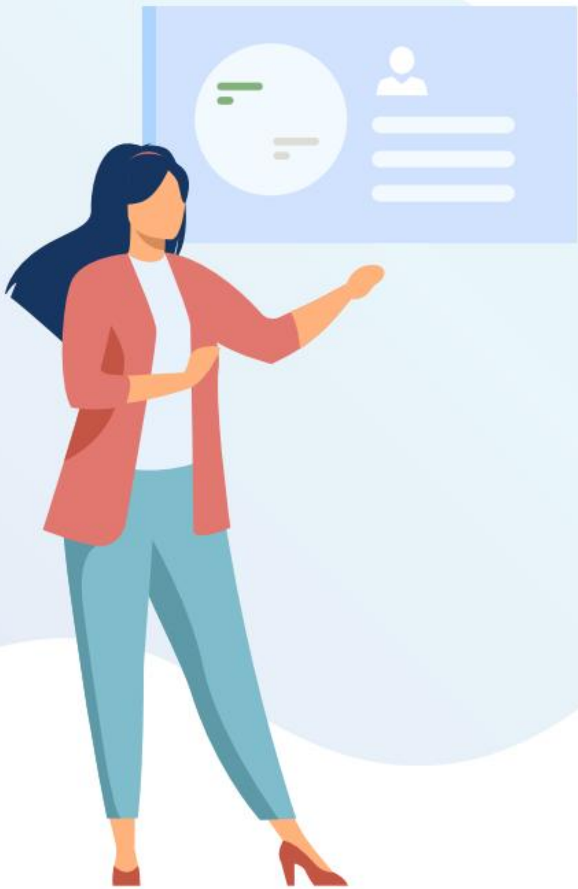
2019/2020

Contents

Overview

Service Areas

Overview



Background

The Local Government Benchmarking Framework (LGBF) was developed by the Improvement Service, on behalf of SOLACE (Society of Local Authority Chief Executives), in 2012. The purpose of the Local Government Benchmarking Framework is to:

- ***help Councils and their services better understand why they achieve their current performance levels;***
- ***build our understanding of where Council performance varies; and***
- ***help identify and share good practice across Councils.***

All Scottish local authorities have worked together to report on services which can be compared both across Councils and year-on-year. This information takes the form of specific 'indicators' that measure aspects of performance. The indicators cover seven service areas which are: Children's Services, Corporate Services, Adult Social Care, Culture and Leisure Services, Environmental Services, Housing and Economic Development. The data is gathered from a number of sources.

LGBF data for 2019/20 was published by the Improvement Service in February 2021 and refreshed in May 2021 via an online tool called '**MyLocalCouncil**', which can be accessed on the **Council's website**. The Improvement Service also produced a National Overview Report 2019/20.

The LGBF suite of indicators is only a small number of our performance measures and there is more detail about our performance against our strategic objectives for 2019/20 in our annual performance report and service annual performance reports available on **our website**.

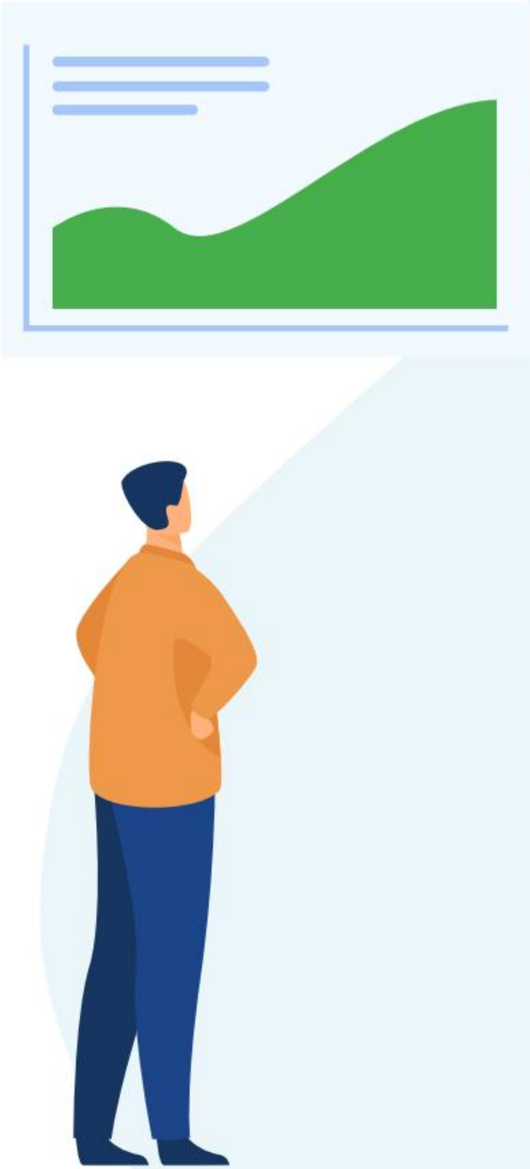
National Context

The following national context has been lifted from the [2019/20 LGBF National Overview Report](), which provides analysis and interpretation of data gathered from across Scotland.

This year's national report draws on 10 years of LGBF data to provide an evidence-based picture of where Local Government had reached pre-Covid. The pandemic has altered the landscape and fundamentally affected Local Government services and the lives of the communities it serves. Going forward, the continuity provided by the LGBF will be invaluable in understanding the long-term impact of Covid on communities and on Local Government services.

In 2019/20, Councils were operating in a more challenging context than when the LGBF began in 2010/11. Total revenue funding for Councils has fallen by 7.2% in real terms since 2010/11 (and by 5.4% since 2013/14). The overall funding position is exacerbated by the following pressures Councils have had to manage across the last ten years: growing demographic pressures (>2% per annum); increasing costs, including the impact of living wage and pay settlements; additional impacts on demand from increasing levels of poverty; and higher public expectations. Councils have also faced increasing national policy and legislative demands, with a growing proportion of funding which has been ring-fenced for these initiatives, reducing the flexibility Councils have for deciding how they plan and prioritise the use of funding to respond to local priorities.

Through legislation and Scottish Government policy, expenditure within Social Care and Education continues to be sustained and enhanced. As these areas account for over 70% of the benchmarked expenditure within the LGBF, this means most other services are increasingly in scope to bear a disproportionate share of current and future savings. Since 2010/11, this has included: 26% reduction in culture and leisure spending; 26% reduction in planning spending; 26% in corporate support service spending; 20% reduction in economic



development revenue spending; 24% reduction in roads spending; 28% reduction in trading standards and environmental health spending; and 11% reduction in environmental services spending.

Despite significant and ongoing funding pressures, the long-term trends in the LGBF reveal that Local Government has continued to do well in sustaining performance. This includes:

- ***improving outcomes for children and young people, including the most vulnerable;***
- ***significant transformation in social care provision;***
- ***inclusive economic growth has gained ground;***
- ***Culture and Leisure have seen significant growth in digital provision;***
- ***positive progress towards better environmental outcomes;***
- ***improvement in housing quality and management; and***
- ***continued improvement in efficiency and effectiveness of Council's corporate services.***

However, the 2019/20 data indicates that some signs of strain in performance, satisfaction, and system capacity are beginning to emerge. Performance improvements gained in recent years are now beginning to slow or decline, a general pattern emerging across all key service areas. Although the full effects will not be known for some time, there is a growing consensus that the future will bring increasing levels of poverty and inequality, a potentially overwhelming growth in mental health and wellbeing issues, and severe and long-lasting damage to the economy.

Perth and Kinross Trends Overall

Where 2019/20 data is available (excluding attainment), the non-cost data has been analysed to determine if our performance has improved or declined since last year. Cost data (excluding financial sustainability) has been analysed to see if costs have increased or reduced and a summary is presented below.

- ***19 indicators (35% of performance indicators) have improved performance over the past year.***
- ***35 indicators (65% of performance indicators) have declined performance over the past year.***
- ***9 indicators (47% of cost indicators) have increased costs from last year.***
- ***10 indicators (53% of cost indicators) have decreased costs from last year.***

During 2019/20, of the performance PIs (54) that had data available (excluding the 10 attainment indicators) 32 were better than the Scottish average (59%), and 22 were worse than the Scottish average (41%).

The table below shows how are costs have increased or decreased by service area in the last year.

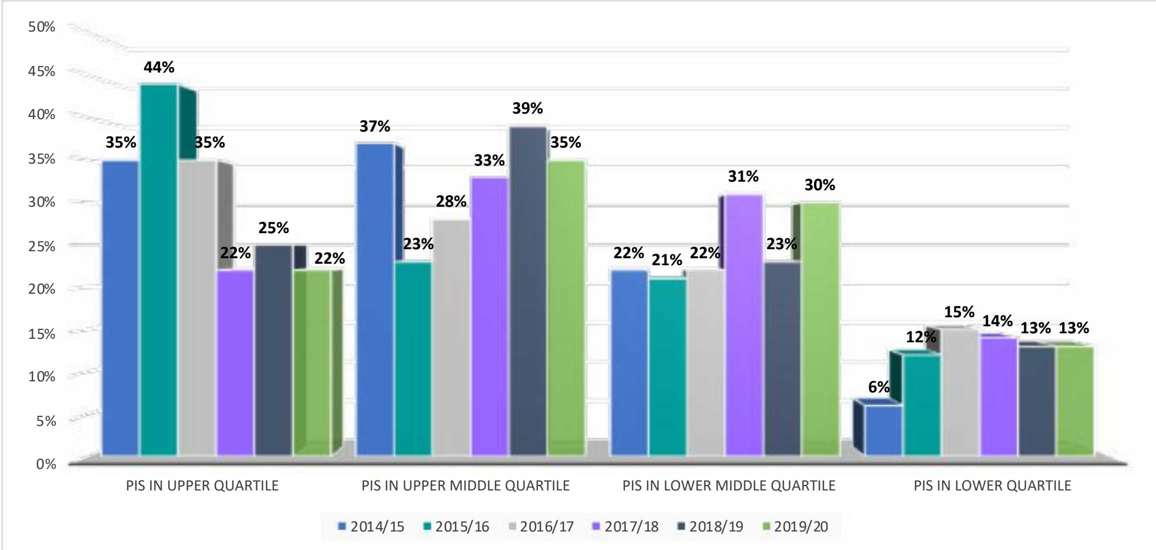
Service Area	Total Number of PIs	Increased Costs		Decreased Costs	
Children's Services	5	60%	(3)	40%	(2)
Corporate Services (excluding 5 Financial Sustainability PIs)	1	100%	(1)	-	(0)
Adult Social Care	2	50%	(1)	50%	(1)
Culture and Leisure Services	4	-	(0)	100%	(4)
Environmental Services	6	50%	(3)	50%	(3)
Housing Services	0	-	(0)	-	(0)
Economic Development and Corporate Asset	1	100%	(1)	-	(0)
Total	**19**	**47%**	**(9)**	**53%**	**(10)**

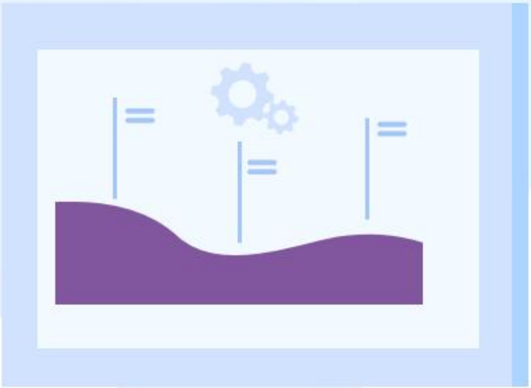
All 54 non-cost performance indicators with 2019/20 data (excluding attainment) have been ranked in terms of their performance out of 32 local authorities, reflecting each local authority in Scotland. They are then divided into four groups, known as quartiles. Below provides a summary of how Perth & Kinross Council compares to all other local authorities in Scotland.

- ***12 indicators (22%) are in the upper quartile.***
- ***19 indicators (35%) are in the upper middle quartile.***
- ***16 indicators (30%) are in the lower middle quartile.***
- ***7 indicators (13%) are in the lower quartile.***

Almost 60% of the performance PIs for Perth & Kinross Council are sitting in the top two quartiles. The chart below shows the movement between quartiles over the past six years. It shows since 2018/19 there has been a small decrease in Q1 and Q2 and a small increase in Q3.

The table below provides the ranking for non-cost indicators by service area.





Service Area	Total number of non-cost PIs	Upper quartile		Upper middle quartile		Lower middle quartile		Lower quartile	
Children's Services (excluding 10 attainment PIs)	8	25%	2	25%	2	38%	3	13	1
Corporate Services	9	22%	2	44%	4	33%	3	-	0
Adult Social Care	9	33%	3	33%	3	11%	1	22%	2
Culture and Leisure Services	4	75%	3	25%	1	-	0	-	0
Environmental Services	10	10%	1	20%	2	50%	5	10%	2
Housing Services	5	-	0	60%	3	40%	2	-	0
Economic Development and Corporate Asset	9	11%	1	44%	4	22%	2	22%	2
Total	**54**	**22%**	**12**	**35%**	**19**	**30%**	**16**	**13%**	**7**

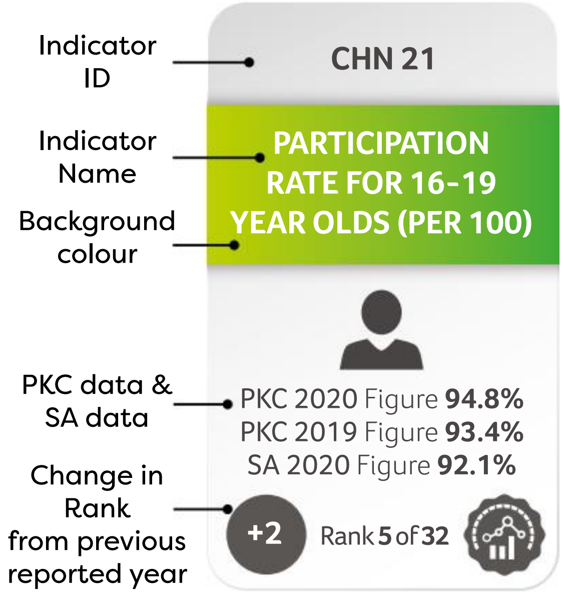
The PIs in Q1 are:

- *participation rate for 16-19 year olds (per 100);*
- *the gender pay gap (%);*
- *% of income due from Council Tax received by the end of the year;*
- *percentage of carers who feel supported to continue in their caring role;*
- *proportion of care services graded 'good' (4) or better in Care Inspectorate inspections;*
- *support (Direct Payments + Managed Personalised Budgets) spend on adults 18+ as a % of total social work spend on adults 18+;*
- *% of adults satisfied with libraries;*
- *% of adults satisfied with parks and open spaces;*
- *% of adults satisfied with museums and galleries;*
- *% of adults satisfied with street cleaning;*
- *% of unemployed people assisted into work from Council-funded employability programmes;*
- *balance of care for 'looked-after children': % of children being looked after in the community.*

The PIs in Q4 are:

- *% of people aged 65 and over with long-term care needs receiving personal care at home;*
- *rate of readmission to hospital within 28 days per 1,000 discharges;*
- *% of A Class roads that should be considered for maintenance treatment;*
- *CO2 emissions are wide: emissions within scope of LA per capita;*
- *proportion of properties receiving superfast broadband;*
- *immediately available employment land as a % of total land allocated for employment purposes in the local development plan;*
- *% LAC with more than 1 placement in the last year (August-July).*

Understanding the PIs



Performance has improved over the last year

Performance has declined over the last year

Performance results cannot be compared to previous years

Cost is neither explicitly Positive or Negative

Children's Services

National Trends

On a national level, measures of educational outcome have shown substantial positive progress since 2011/12 in the measures used by the LGBF, particularly for children from the most deprived areas. However, it is worth noting that for 2019/20, due to COVID-19 and the Ministerial direction to award estimated grades have led to a different pattern of attainment than seen in previous years. Therefore, the attainment results for 2020 should not be directly compared to those in previous years or future years.

Principally, education spending has been largely protected across the 10 year period, compared to other services, with spend growing by 8% since 2010/11. Satisfaction with schools has fallen by over 10 percentage points from 82% to 72% since 2010/11, however, following year-on-year reductions to 2017/18, satisfaction rates remained steady in the past 2 years at 72%.

Scottish schools continue to have a strong focus on employability, supported by national policies like Developing the Young Workforce.

Progress in this area is evident in the improvement in participation of 16-19 year olds in further education, higher education, apprenticeships, training and employment from 90.4% to 92.1% between 2015/16 and 2019/20.

Perth and Kinross Performance and Trends

All three of Perth & Kinross Council's cost-based PIs increased in the last year, however, education costs all remain within 15% of the Scottish Average (SA). We continue to outperform the SA in terms of local school satisfaction levels.

The participation rate for 16-19 year olds in Perth and Kinross continues to increase marginally and we are now among the top 5 performing Local Authorities in this measurement, with 95% and up 2% since 2015-16, compared to the current SA value of 92%.

We are ranked second nationally for the balance of care for the percentage of looked-after children being looked after in the community.

PKC Improvement Actions

Addressing deprivation-related attainment gaps remains at the core of our Raising Attainment Strategy. School leaders and practitioners across the local authority continue to deepen their understanding of the challenges and barriers for children and young people living in the most deprived communities and circumstances. In addition, focussed support has been given to schools to analyse a range of data and to plan effectively. A focus on PEF has included support from the Attainment Advisor and regular Equity Network meetings focused on rural and urban poverty, attendance and overcoming barriers are undertaken.

It is important to note that attainment results for 2020 should not be directly compared to those in previous years or future years, as direct comparison and analysis is not appropriate given the impact of COVID-19.

As such only the PKC value and the Scottish Average are displayed.

CHN 1

COST PER PRIMARY SCHOOL PUPIL

PKC 2020 Figure **£6,109**
PKC 2019 Figure **£5,731**
SA 2020 Figure **£5,599**

CHN 2

COST PER SECONDARY SCHOOL PUPIL

PKC 2020 Figure **£8,380**
PKC 2019 Figure **£8,075**
SA 2020 Figure **£7,538**

CHN 3

COST PER PRE-SCHOOL EDUCATION PLACE

PKC 2020 Figure **£6,191**
PKC 2019 Figure **£5,422**
SA 2020 Figure **£6,787**

CHN 4

% OF PUPILS GAINING 5+ AWARDS AT LEVEL 5

PKC 2020 Figure **63%**
SA 2020 Figure **64%**

CHN 5

% OF PUPILS GAINING 5+ AWARDS AT LEVEL 6

PKC 2020 Figure **38%**
SA 2020 Figure **38%**

CHN 6

% OF PUPILS FROM DEPRIVED AREAS GAINING 5+ AWARDS AT LEVEL 5 (SIMD)

PKC 2020 Figure **34%**
SA 2020 Figure **47%**

CHN 7

% OF PUPILS FROM DEPRIVED AREAS GAINING 5+ AWARDS AT LEVEL 6 (SIMD)

PKC 2020 Figure **12%**
SA 2020 Figure **21%**

CHN 8a

GROSS COST OF 'CHILDREN LOOKED AFTER' IN RESIDENTIAL BASED SERVICES PER CHILD PER WEEK

PKC 2020 Figure **£4,476**
PKC 2019 Figure **£5,256**
SA 2020 Figure **£3,853**

CHN 8B
GROSS COST OF 'CHILDREN LOOKED AFTER' IN A COMMUNITY SETTING PER CHILD PER WEEK

PKC 2020 Figure **£308**
PKC 2019 Figure **£321**
SA 2020 Figure **£350**

CHN 9
BALANCE OF CARE FOR 'LOOKED- AFTER CHILDREN': % OF CHILDREN BEING LOOKED AFTER IN THE COMMUNITY

PKC 2020 Figure **95.8%**
PKC 2019 Figure **96.1%**
SA 2020 Figure **90.1%**

- Rank **2** of **32**

CHN 10
% OF ADULTS SATISFIED WITH LOCAL SCHOOLS

PKC 2020 Figure **76%**
PKC 2019 Figure **80%**
SA 2020 Figure **72%**

-6 Rank **14** of **32**

CHN 11
% OF CHILDREN ENTERING POSITIVE DESTINATIONS

PKC 2020 Figure **94%**
PKC 2019 Figure **97%**
SA 2020 Figure **93%**

-7 Rank **10** of **32**

CHN 12a
OVERALL AVERAGE TOTAL TARIFF

PKC 2020 Figure **933**
SA 2020 Figure **929**

CHN 12b
AVERAGE TOTAL TARIFF SIMD QUINTILE 1

PKC 2020 Figure **543**
SA 2020 Figure **649**

CHN 12c
AVERAGE TOTAL TARIFF SIMD QUINTILE 2

PKC 2020 Figure **635**
SA 2020 Figure **759**

CHN 12d
AVERAGE TOTAL TARIFF SIMD QUINTILE 3

PKC 2020 Figure **891**
SA 2020 Figure **904**

CHN 12e
AVERAGE TOTAL TARIFF SIMD QUINTILE 4

PKC 2020 Figure **975**
SA 2020 Figure **1029**

CHN 12f
AVERAGE TOTAL TARIFF SIMD QUINTILE 5

PKC 2020 Figure **1217**
SA 2020 Figure **1240**

CHN 17

% OF CHILDREN MEETING DEVELOPMENTAL MILESTONES

PKC 2020 Figure **84.5%**
PKC 2019 Figure **88.5%**
SA 2020 Figure **85.7%**

-12 Rank **19** of **32**

CHN 18

% OF FUNDED EARLY YEARS PROVISION WHICH IS GRADED GOOD/BETTER

PKC 2020 Figure **89.0%**
PKC 2019 Figure **95.2%**
SA 2020 Figure **90.2%**

-11 Rank **22** of **32**

CHN 21

PARTICIPATION RATE FOR 16-19 YEAR OLDS (PER 100)

PKC 2020 Figure **94.8%**
PKC 2019 Figure **93.4%**
SA 2020 Figure **92.1%**

+2 Rank **5** of **32**

CHN 22

% OF CHILD PROTECTION RE-REGISTRATIONS WITHIN 18 MONTHS

PKC 2020 Figure **9.2%**
PKC 2019 Figure **6.3%**
SA 2020 Figure **6.9%**

-3 Rank **21** of **32**

CHN 23

% LAC WITH MORE THAN 1 PLACEMENT IN THE LAST YEAR (AUG-JULY)

PKC 2020 Figure **23.2%**
PKC 2019 Figure **30.9%**
SA 2020 Figure **16.7%**

+2 Rank **26** of **32**

Corporate Services and Financial Sustainability

National Trends

Corporate services spend has fallen by 26% in real terms since 2010/11, and now accounts for only 4.1% of total spending. This is the lowest corporate overhead ratio yet recorded and reflects Councils' commitment to protect frontline services over 'back office' functions. In the last 12 months, there has been a 4.2% increase in the total general fund expenditure alongside a 0.8% reduction in spending on support services.

Council Tax collection rates remain above 95%, although the last 12 months has seen a dip of 0.3 percentage points after an all-time high in 2018/19. The cost of Council Tax collection has reduced by a further 7% in the past 12 months, resulting in a 60% decrease in real terms since 2010/11.

There has been continued annual improvement in the condition of Councils' corporate assets over the period, with 82.5% of operational buildings suitable for their current use and 88.6% in satisfactory condition.

Absence levels for both teaching and non-teaching staff have increased in the last 12 months, by 2.1% and 3.3% respectively. The gender pay gap has narrowed across the last four years, from 3.9% to 3.4%.

This year, the LGBF introduced five new measures to reflect the focus on Financial Sustainability.

Perth and Kinross Performance and Trends

We have maintained strong performance in regard to Council Tax collection rates, outperforming the Scottish average and ranked fifth nationally. Council Tax collection rates are broadly similar with the Scottish average.

Our corporate assets performance has remained broadly steady over the past 5 years, with 89.6% of operational buildings suitable for their current use and 90.9% in satisfactory condition. This is above the Scottish average of 82.5% and 88.6% respectively.

Absence levels for both teaching and non-teaching staff have increased in the last 12 months, by 0.1 days and 1.9 days respectively. We have consistently performed better than the Scottish average for the gender pay gap and are ranked fifth nationally.

PKC Improvement Actions

We are committed to a programme of staff wellbeing that promotes healthier working lives by taking a holistic approach to the physical, mental and financial wellbeing of the workforce; create an alternative flexible approach to planning and be proactive in managing staff attendance.

The financial indicators included in this submission were considered by the Council in July 2020 when it approved the 2019/20 Unaudited Annual Accounts and by the Audit Committee and Council in September 2020, when they separately approved and considered the 2019/20 Audited Annual Accounts.

CORP 1
SUPPORT SERVICES AS A % OF TOTAL GROSS EXPENDITURE

PKC 2020 Figure **3.97%**
PKC 2019 Figure **4.17%**
SA 2020 Figure **4.03%**

-2 Rank **15** of **32**

CORP 3b
% OF THE HIGHEST PAID 5% EMPLOYEES WHO ARE WOMEN

PKC 2020 Figure **51.2%**
PKC 2019 Figure **50.2%**
SA 2020 Figure **56.7%**

-1 Rank **24** of **32**

CORP 3C
THE GENDER PAY GAP %

PKC 2020 Figure **-0.7%**
PKC 2019 Figure **0.7%**
SA 2020 Figure **3.4%**

+2 Rank **5** of **32**

CORP 4
THE COST PER DWELLING OF COLLECTING COUNCIL TAX

PKC 2020 Figure **£6.83**
SA 2020 Figure **£6.58**

CORP 6a
SICKNESS ABSENCE DAYS PER TEACHER

PKC 2020 Figure **7.22 days**
PKC 2019 Figure **7.13 days**
SA 2020 Figure **6.34 days**

+1 Rank **24** of **32**

CORP 6b
SICKNESS ABSENCE DAYS PER EMPLOYEE (non teacher)

PKC 2020 Figure **10.73 days**
PKC 2019 Figure **8.84 days**
SA 2020 Figure **11.87 days**

-8 Rank **9** of **32**

CORP 7
% OF INCOME DUE FROM COUNCIL TAX RECEIVED BY THE END OF THE YEAR

PKC 2020 Figure **97.1%**
PKC 2019 Figure **97.9%**
SA 2020 Figure **95.8%**

-3 Rank **5** of **32**

CORP 8
% OF INVOICES SAMPLED THAT WERE PAID WITHIN 30 DAYS

PKC 2020 Figure **91.1%**
PKC 2019 Figure **93.6%**
SA 2020 Figure **91.7 %**

-5 Rank **20** of **32**

CORP ASSET 1

% OF OPERATIONAL BUILDINGS THAT ARE SUITABLE FOR THEIR CURRENT USE

PKC 2020 Figure **89.6%**
PKC 2019 Figure **82.2%**
SA 2020 Figure **82.5%**

+7 Rank **13** of **32**

CORP ASSET 2

% OF INTERNAL FLOOR AREA OF OPERATIONAL BUILDINGS IN SATISFACTORY CONDITION

PKC 2020 Figure **90.9%**
PKC 2019 Figure **90.5%**
SA 2020 Figure **88.6%**

- Rank **14** of **32**

FIN SUS 1

TOTAL USEABLE RESERVES AS A % OF COUNCIL ANNUAL BUDGETED REVENUE

PKC 2020 Figure **25.4%**
PKC 2019 Figure **26.2%**
SA 2020 Figure **16.9%**

FIN SUS 2

UNCOMMITTED GENERAL FUND BALANCE AS A % OF COUNCIL ANNUAL BUDGETED NET REVENUE

PKC 2020 Figure **3.7%**
PKC 2019 Figure **3.6%**
SA 2020 Figure **3.8%**

FIN SUS 3

RATIO OF FINANCING COSTS TO NET REVENUE STREAM - GENERAL FUND

PKC 2020 Figure **8.5%**
PKC 2019 Figure **8.3%**
SA 2020 Figure **7.2%**

FIN SUS 4

RATIO OF FINANCING COSTS TO NET REVENUE STREAM - HOUSING REVENUE ACCOUNT

PKC 2020 Figure **24.5%**
PKC 2019 Figure **25.2%**
SA 2020 Figure **22.6%**

FIN SUS 5

ACTUAL OUTTURN AS A % OF BUDGETED EXPENDITURE

PKC 2020 Figure **96.2%**
PKC 2019 Figure **97.3%**
SA 2020 Figure **99.4%**

Adult Social Care

National Trends

Councils' social care spending on adults has grown by 14.8% since 2010/11. Spending on Home Care for older people has risen by 22.6% since 2010/11, and by 5.2% in the last 12 months. The average cost of Residential Care per week per resident is now £401, down 12.2% since 2012/13 but up 1.3% on last year.

While there has been an improvement in care quality ratings since 2011/12, the last two years have seen consecutive deterioration in ratings. Nationally, satisfaction and agreement levels are down from 2013/14.

Direct payments and personalised managed budgets have grown steadily between 2010/11 and 2019/20 from 1.6% to 7.8% of total social work spend. The proportion of older people assessed to have long-term care needs being supported at home increased from 58.9% in 2010/11 to 61.7% in 2019/20. The number of people receiving Home Care has decreased over time while the hours of care they receive on average has increased.

There has been a 16.1% improvement in Delayed Discharges since 2013/14, with a 2.4% reduction in the past 12 months, although there has been a negative trend in Hospital Readmissions, with readmissions increasing by 16.7% between 2010/11 and 2019/20.

Perth and Kinross Performance and Trends

Of the two cost-based indicators, Home Care costs per hour for people aged 65 or over increased by 15.1% on last year while the Residential costs per week per resident for people aged 65 or over decreased marginally by 0.8%. In both measures our costs are below the national average.

While the proportion of care services graded 'good' or better has dropped slightly in the last year (by under 1%) we have improved by over 15 percentage points since 2011/12. This trend has outperformed the Scottish average and we have progressed from rank 30 in 2011/12, to seventh in 2020.

While the percent of Self-Directed Support as a total social work spend on adults has declined, we have outperformed the national trend since 2010/11 and remain above the Scottish average currently ranked third. Our satisfaction levels have followed the national trend, decreasing since 2013/14, except for those agreeing they are supported at home, where we have improved by 2.7 percentage points. However, for all these measures we remain above the Scottish average, especially for carer satisfaction, where we rank eighth nationally.

We have outperformed the national trend and achieved continuous improvement in Delayed Discharges figures since 2015/16, with lost days declining by 50%, exceeding the average reduction of 15.4%. Similarly, we outperformed the Scottish average in achieving a 8.3% drop in delays across the last year.

We have not performed in line with the national trend for the percent of people aged 65 and over with long-term care needs who receiving personal care at home, with a decrease of 7.4 percentage points since 2010/11, with a 4.1 percentage point decline in the last year.

Like the national trend, our rate of readmissions to hospital has been increasing, up by 5.3 percentage points since 2010/11. While this is less than the Scottish Average increase of 16.7%, we are above the Scottish Average. However, the readmissions rate within Perth and Kinross has been investigated historically, and has recently (April 2021) been updated. This research has concluded that in Tayside recording practices vary significantly to those across Scotland and that this is the primary contributory factor affecting apparent performance. There is little evidence to suggest that readmissions in Perth and Kinross are at a higher rate than that which could be expected.

PKC Improvement Actions

PKC and the Perth and Kinross Health and Social Care Partnership continues to embed a 'person-centred' approach in localities across all professions, providing a streamlined route to services for users.

The Perth & Kinross Association of Voluntary Service Carers' Hub together with 'Outside the Box' and the Care and Wellbeing Co-operative have implemented the 'Support Choices' project, providing information on Social Care and Self-Directed Support options to people and their carers.

We are continually developing how technology enabled care (TEC) is embedded into our processes and protocols to ensure PKC residents can achieve the maximum benefit from the use of TEC and Community Alarm.

SW 1

HOME CARE COSTS PER HOUR FOR PEOPLE AGED 65 OR OVER

PKC 2020 Figure **£13.23**
PKC 2019 Figure **£11.49**
SA 2020 Figure **£25.99**

SW 2

SELF DIRECTED SUPPORT (DIRECT PAYMENTS + MANAGED PERSONALISED BUDGETS) SPEND ON ADULTS 18+ AS A % OF TOTAL SOCIAL WORK SPEND ON ADULTS 18+

PKC 2020 Figure **11.8%**
PKC 2019 Figure **12.0%**
SA 2020 Figure **7.8%**

-1 Rank **3** of **32**

SW 3a

% OF PEOPLE AGED 65 AND OVER WITH LONG-TERM CARE NEEDS RECEIVING PERSONAL CARE AT HOME

PKC 2020 Figure **53.3%**
PKC 2019 Figure **57.5%**
SA 2020 Figure **61.6%**

-10 Rank **32** of **32**

SW 4b

% OF ADULTS SUPPORTED AT HOME WHO AGREE THAT THEIR SERVICES AND SUPPORT HAD AN IMPACT IN IMPROVING OR MAINTAINING THEIR QUALITY OF LIFE

PKC 2020 Figure **80.2%**
PKC 2019 Figure **80.6%**
SA 2020 Figure **80.0%**

-4 Rank **17** of **32**

SW 4c

% OF ADULTS SUPPORTED AT HOME WHO AGREE THAT THEY ARE SUPPORTED TO LIVE AS INDEPENDENTLY AS POSSIBLE

PKC 2020 Figure **82.3%**
PKC 2019 Figure **83.0%**
SA 2020 Figure **80.8%**

-1 Rank **12** of **32**

SW 4d

%OF ADULTS SUPPORTED AT HOME WHO AGREE THAT THEY HAD A SAY IN HOW THEIR HELP, CARE OR SUPPORT WAS PROVIDED

PKC 2020 Figure **77.2%**
PKC 2019 Figure **77.7%**
SA 2020 Figure **75.4%**

- Rank **11** of **32**

SW 4e

% OF CARERS WHO FEEL SUPPORTED TO CONTINUE IN THEIR CARING ROLE

PKC 2020 Figure **36.7%**
PKC 2019 Figure **40.9%**
SA 2020 Figure **34.3%**

-3 Rank **8** of **32**

SW 5

RESIDENTIAL COSTS PER WEEK PER RESIDENT FOR PEOPLE AGED 65 OR OVER

PKC 2020 Figure **£284**
PKC 2019 Figure **£286**
SA 2020 Figure **£401**

SW 6

RATE OF READMISSION TO HOSPITAL WITHIN 28 DAYS PER 1,000 DISCHARGES

PKC 2020 Figure **115.2**
PKC 2019 Figure **115.0**
SA 2020 Figure **105.7**

- Rank **26** of **32**

SW 7

PROPORTION OF CARE SERVICES GRADED 'GOOD' (4) OR BETTER IN CARE INSPECTORATE INSPECTIONS

PKC 2020 Figure **86.8%**
PKC 2019 Figure **87.8%**
SA 2020 Figure **81.8%**

-2 Rank **7** of **32**

SW 8

NUMBER OF DAYS PEOPLE SPEND IN HOSPITAL WHEN THEY ARE READY TO BE DISCHARGED, PER 1,000 POPULATION (75+)

PKC 2020 Figure **502 days**
PKC 2019 Figure **548 days**
SA 2020 Figure **774 days**

- Rank **12** of **32**

Culture and Leisure

National Trends

Despite a real reduction in spend of 26.5% since 2010/11, nationally leisure and cultural services have sharply increased their usage rates and reduced their costs per use.

Public satisfaction rates have fallen for all culture and leisure services since 2010/11. However, in the last 12 months, satisfaction rates have stabilised for local libraries as well as museums and galleries.

Perth and Kinross Performance and Trends

In all four of the cost indicators PKC has reduced costs. However, only the cost per library visit is lower, than the Scottish average.

Our satisfaction rates have not declined at the same rate as they have nationally, and we have been ranked in the upper quartiles consistently. However, we have seen a drop in satisfaction levels in the past 12 months but are still above the Scottish average for all 4 measures.

PKC Improvement Actions

PKC will continue to monitor satisfaction levels for our services as part of the Local Government Benchmarking Framework in addition to local feedback which monitors local trends and targets. Action will be taken locally as and when appropriate.

C&L 1

COST PER ATTENDANCE AT SPORTS FACILITIES

PKC 2020 Figure **£3.88**
PKC 2019 Figure **£3.99**
SA 2020 Figure **£2.71**

C&L 2

COST PER LIBRARY VISIT

PKC 2020 Figure **£1.90**
PKC 2019 Figure **£1.92**
SA 2020 Figure **£2.00**

C&L 3

COST PER MUSEUMS VISIT

PKC 2020 Figure **£3.44**
PKC 2019 Figure **£4.26**
SA 2020 Figure **£3.27**

C&L 4

COST OF PARKS & OPEN SPACES PER 1,000 POPULATION

PKC 2020 Figure **£30,260**
PKC 2019 Figure **£31,554**
SA 2020 Figure **£20,112**

C&L 5a

% OF ADULTS SATISFIED WITH LIBRARIES

PKC 2020 Figure **78%**
PKC 2019 Figure **81%**
SA 2020 Figure **72%**

-1 Rank **8** of **32**

C&L 5b

% OF ADULTS SATISFIED WITH PARKS & OPEN SPACES

PKC 2020 Figure **88%**
PKC 2019 Figure **92%**
SA 2020 Figure **84%**

-5 Rank **7** of **32**

C&L 5c

% OF ADULTS SATISFIED WITH MUSEUMS & GALLERIES

PKC 2020 Figure **74%**
PKC 2019 Figure **77%**
SA 2020 Figure **69%**

- Rank **7** of **32**

C&L 5d

% OF ADULTS SATISFIED WITH LEISURE FACLITIES

PKC 2020 Figure **74%**
PKC 2019 Figure **77%**
SA 2020 Figure **70%**

- Rank **9** of **32**

Environment Services

National Trends

Environmental services are an area of significant spend for local all authorities, and include waste management, street cleansing, roads services, trading standards and environmental health. These areas have budget reductions in recent years, with real spending on environmental services reducing by 11% since 2010/11.

Since 2010, there has been a decline nationally in the street cleanliness score, however, the rate of recycling has shown an improvement.

The cost of roads per kilometre have also decreased since 2010/11. While costs have fallen the road conditions index indicates conditions have been largely maintained across all class of roads since 2010/11.

This years LGBF report includes measures linked to issues of climate change. Given the significance of this major policy agenda for local government, work is underway to identify a suite of measures which could support Local Government in its efforts to contribute to national carbon reduction targets. As a starting point, two high-level measures on total CO2 emissions have been included this year - CO2 area-wide emissions, and CO2 area-wide emissions within scope of LA.

Perth and Kinross Performance and Trends

Our Environmental costs have not always followed the national trend. Some of our costs have increased, such as the cost of waste disposal, which has risen since 2012/13, and street cleaning, which has risen since 2014/15.

Like the trend seen nationally, our street cleanliness score has declined, and is now below the Scottish average, however our street cleaning satisfaction is still above the Scottish average. We are above the Scottish average in our recycling rates and have seen improved performance from 46.7% in 2010/11 to 52.7% in 2019/20.

While the net cost of our roads has increased, we have seen an increase in the percent of roads that could be considered for maintenance in all categories, barring Class B roads, and we are above the Scottish Average for all but Class U roads.

The recent inclusion of climate-oriented PIs show our performance in these measures is below the Scottish average. In CO2 emissions area-wide per capita and emissions within scope of LA per capita we rank 24th and 27th nationally.

PKC Improvement Actions

We have invested in additional staff to improve recycling at our recycling centres and we plan to use social media and our kerbside recycling journey videos to promote kerbside recycling all year round. We will also promote national campaigns, such as Recycle Week, Pass it On Week and Love Food Hate Waste to promote community awareness.

To reduce our emission per-local resident we will look to enhanced building design, construction and materials, to engage and educate residents to raising energy awareness across Council estate and update the Council-wide carbon reduction plan. We continue to set energy consumption targets and monitor outcomes through data analysis.

ENV 1a
NET COST OF WASTE COLLECTION PER PREMISE

PKC 2020 Figure **£66.00**
PKC 2019 Figure **£64.00**
SA 2020 Figure **£69.00**

ENV 2a
NET COST OF WASTE DISPOSAL PER PREMISE

PKC 2020 Figure **£104.00**
PKC 2019 Figure **£103.00**
SA 2020 Figure **£98.00**

ENV 3a
NET COST OF STREET CLEANING PER 1,000 POPULATION

PKC 2020 Figure **£19,447**
PKC 2019 Figure **£19,427**
SA 2020 Figure **£15,230**

ENV 3c
STREET CLEANLINESS SCORE

PKC 2020 Figure **91.6%**
PKC 2019 Figure **97.7%**
SA 2020 Figure **92.3%**

-16 Rank **19** of **32**

ENV 4a
COST OF ROADS PER KILOMETRE

PKC 2020 Figure **£9,144**
PKC 2019 Figure **£12,005**
SA 2020 Figure **£9,707**

ENV 4b
% OF A CLASS ROADS THAT SHOULD BE CONSIDERED FOR MAINTENANCE TREATMENT

PKC 2020 Figure **39.4%**
PKC 2019 Figure **37.1%**
SA 2020 Figure **30.6%**

-2 Rank **31** of **32**

ENV 4c
% OF B CLASS ROADS THAT SHOULD BE CONSIDERED FOR MAINTENANCE TREATMENT

PKC 2020 Figure **35.1%**
PKC 2019 Figure **36.2%**
SA 2020 Figure **35.0 %**

+1 Rank **21** of **32**

ENV 4d
% OF C CLASS ROADS THAT SHOULD BE CONSIDERED FOR MAINTENANCE TREATMENT

PKC 2020 Figure **35.9%**
PKC 2019 Figure **33.7%**
SA 2020 Figure **35.1%**

-5 Rank **20** of **32**

ENV 4e
% OF U CLASS ROADS THAT SHOULD BE CONSIDERED FOR MAINTENANCE TREATMENT

PKC 2020 Figure **37.3%**
PKC 2019 Figure **36.5%**
SA 2020 Figure **37.8%**

-3 Rank **18** of **32**

ENV 5a
COST OF TRADING STANDARDS PER 1,000 POPULATION

PKC 2020 Figure **£3,152**
PKC 2019 Figure **£3,528**
SA 2020 Figure **£6,162**

ENV 5b

COST OF ENVIRONMENTAL HEALTH PER 1,000 POPULATION

PKC 2020 Figure **£11,813**
PKC 2019 Figure **£14,396**
SA 2020 Figure **£13,776**

ENV 6

% OF TOTAL HOUSEHOLD WASTE ARISING THAT IS RECYCLED

PKC 2020 Figure **52.7%**
PKC 2019 Figure **51.7%**
SA 2020 Figure **44.9%**

-1 Rank **15** of **32**

ENV 7a

% OF ADULTS SATISFIED WITH REFUSE COLLECTION

PKC 2020 Figure **81%**
PKC 2019 Figure **82%**
SA 2020 Figure **74%**

+5 Rank **9** of **32**

ENV 7b

% OF ADULTS SATISFIED WITH STREET CLEANING

PKC 2020 Figure **74%**
PKC 2019 Figure **76%**
SA 2020 Figure **63%**

+1 Rank **2** of **32**

CLIM 1

CO2 EMISSIONS AREA WIDE PER CAPITA

PKC 2020 Figure **6.0 tonnes**
PKC 2019 Figure **6.2 tonnes**
SA 2020 Figure **5.3 tonnes**

\- Rank **24** of **32**

CLIM 2

CO2 EMISSIONS AREA WIDE: EMISSIONS WITHIN SCOPE OF LA PER CAPITA

PKC 2020 Figure **6.6 tonnes**
PKC 2019 Figure **6.8 tonnes**
SA 2020 Figure **4.9 tonnes**

\- Rank **27** of **32**

Housing Services

National Trends

On a national basis, Councils continue to manage their housing stock well. Since 2010/11, the average time taken to complete non-emergency repairs has reduced by 28%, from 10.1 days to 7.3 days. Rent lost to voids has also reduced across this period, from 1.3% to 1.1%, however, since 2017/18 it has begun to increase. There has been improvements in housing standards, with 95% of properties now meeting SHQS. Energy efficiency has also improved, from 65% to 84% between 2015/16 and 2019/20. The continued rate of growth in tenants' rent arrears from 5.6% to 7.3% between 2013/14 and 2019/20 reveals evidence of the increasing financial challenges.

Perth and Kinross Performance and Trends

Like the national trend, since 2013/14 we have seen a reduction in the time taken to undertake non-emergency repairs by 32% from 13.7 days to 9.3 days. Our rent lost due to voids has remained steady since 2010/11, and we consistently perform better than the Scottish average. We have also seen improvements in our housing standards and continue to perform better than the Scottish average regarding the percentage of Council dwellings meeting Scottish Housing Standards. Our energy efficiency has also improved year-on-year however we are slightly below the Scottish average. While our percent of rent arrears is higher than the Scottish Average (8.7% compared to 7.3%), we have seen an improvement across the last year in our performance (down 2.1 percentage points from 10.8% to 8.7%) and rank (rising 6 places from 25 to 19).

Over the last financial year a record investment of just over £21m was claimed during 2019/20 through the Affordable Housing Supply Programme. This was an additional £3.6m over our allocated subsidy which assisted in delivering additional good-quality, energy-efficient, affordable homes in areas where additional housing is in high demand.

PKC Improvement Actions

Our capital investment programme continues to focus on our commitment to achieving the EESSH standard and we will look to enhanced building design, construction and materials, and to engage and educate residents to raise energy awareness across Council dwellings.

Following consultation with our tenants we have invested more funding and introduced new processes in relation to enhanced voids, this will ensure more tenants receive good-quality homes quickly and efficiently.

HSN 1b	HSN 2	HSN 3	HSN 4b	HSN 5a
GROSS RENT ARREARS (ALL TENANTS) AS AT 31 MARCH EACH YEAR AS A PERCENTAGE OF RENT DUE FOR THE REPORTING YEAR	% OF RENT DUE IN THE YEAR THAT WAS LOST DUE TO VOIDS	% OF COUNCIL DWELLINGS MEETING SCOTTISH HOUSING STANDARDS	AVERAGE NUMBER OF DAYS TAKEN TO COMPLETE NON-EMERGENCY REPAIRS	% COUNCIL DWELLINGS THAT ARE ENERGY EFFICIENT
PKC 2020 Figure **8.7%**	PKC 2020 Figure **0.8%**	PKC 2020 Figure **95.8%**	PKC 2020 Figure **9.3 days**	PKC 2020 Figure **82.3%**
PKC 2019 Figure **10.8%**	PKC 2019 Figure **0.9%**	PKC 2019 Figure **96.7%**	PKC 2019 Figure **9.2 days**	PKC 2019 Figure **82.0%**
SA 2020 Figure **7.3%**	SA 2020 Figure **1.1%**	SA 2020 Figure **94.9%**	SA 2020 Figure **7.3 days**	SA 2020 Figure **84.1%**
+6 Rank **19** of **32**	- Rank **11** of **32**	+1 Rank **11** of **32**	+1 Rank **19** of **32**	-2 Rank **16** of **32**

Economic Development

National Trends

Nationally we have seen increased investment in economic development and tourism expenditure over the last 10 years, with Councils' investing an average of £102,811 per 1,000 population in Economic Development and Tourism. This is 4.8% more than in 2010/11, but 6.7% less than in 2018/19.

Town vacancy rates have increased across the period to sit currently at 11.71%. The percentage of unemployed people assisted into work has remained steady since 2018/19 and has increased 3.5 percentage points since 2012/13. The proportion of people earning less than the living wage has reduced nationally, with a 2.5% improvement recorded this year. The Business Gateway start-up rate has fallen from 19% in 2013/14 to 16.7% last year and 16.4 in 2019/20. However, there has been continuous year-on-year improvement in the access to superfast broadband, which now reaches 93% of properties.

There has been a 17.8% improvement in terms of efficiency in processing business and industry planning applications between 2012/13 and 2019/20. The cost per planning application also rose by 4.5% since 2010/11. There has been an increase in the availability of immediately available employment land, up from 12.9% to 36.2% since 2014/15.

Perth and Kinross Performance and Trends

We have historically invested less than the national average in Economic Development and Tourism and this remained the case across 2019/20. However, like the national trends there has been an increase over time overall but a slight decrease from 2018/19 and 2019/20 (from £58,599 per 1,000 population to £53,787).

Unlike the national trend we have seen a decrease in town vacancy rates since 2014/15, recording a 0.7 percentage point drop. Like the national trend we have seen an increase in the percentage of unemployed people assisted into work by our funded/ operated employability programmes since 2012/13, rising from 5.1% in 2013 to 21.5% in 2020. The proportion of people earning less than the living wage has increased in the past 12 months and we are 4.2 percentage points above the Scottish average.

The cost of our planning and building standards have increased more than the Scottish average, rising 37.3% to £6,768 per planning application last year.

The proportion of immediately available employment land has fluctuated more than the Scottish average over the last five years, reducing from 98.4% in 2016/17 to 12.8% in 2020.

PKC Improvement Actions

We are pursuing investment into our local business, events and infrastructure with the aim of growing our economy and creating a higher volume of higher paying jobs to attract the talent and skills to the area.

We also promote being a living wage employer and will continue to encourage support for this position among local businesses operating throughout the area.

As part of our future framework an employment land strategy will be developed alongside the Employment Land Audit.

ECON 1

% OF UNEMPLOYED PEOPLE ASSISTED INTO WORK FROM COUNCIL OPERATED / FUNDED EMPLOYABILITY PROGRAMMES

PKC 2020 Figure **21.5%**
PKC 2019 Figure **23.4%**
SA 2020 Figure **12.7%**

+1 Rank **5** of **32**

ECON 2

COST OF PLANNING AND BUILDING STANDARDS PER PLANNING PERMISSION

PKC 2020 Figure **£6,768**
PKC 2019 Figure **£4,931**
SA 2020 Figure **£4,440**

ECON 3

AVERAGE TIME PER BUSINESS AND INDUSTRY PLANNING APPLICATION

PKC 2020 Figure **8.2 weeks**
PKC 2019 Figure **7.7 weeks**
SA 2020 Figure **10.5 weeks**

-3 Rank **10** of **32**

ECON 4

% OF PROCUREMENT SPEND SPENT ON LOCAL ENTERPRISES

PKC 2020 Figure **22.2%**
PKC 2019 Figure **20.34%**
SA 2020 Figure **28.5%**

+2 Rank **20** of **32**

ECON 5

NUMBER OF BUSINESS GATEWAY START-UPS PER 10,000 POPULATION

PKC 2020 Figure **17.4**
PKC 2019 Figure **16.7**
SA 2020 Figure **16.4**

+7 Rank **14** of **32**

ECON 6

INVESTMENT IN ECONOMIC DEVELOPMENT & TOURISM PER 1,000 POPULATION

PKC 2020 Figure **£53,787**
PKC 2019 Figure **£58,599**
SA 2020 Figure **£102,811**

+3 Rank **10** of **32**

ECON 7

PROPORTION OF PEOPLE EARNING LESS THAN THE LIVING WAGE

PKC 2020 Figure **21.1%**
PKC 2019 Figure **20.4%**
SA 2020 Figure **16.9%**

-8 Rank **18** of **32**

ECON 8

PROPORTION OF PROPERTIES RECEIVING SUPERFAST BROADBAND

PKC 2020 Figure **85.1%**
PKC 2019 Figure **83.2%**
SA 2020 Figure **93.3%**

-1 Rank **25** of **32**

ECON 9

TOWN VACANCY RATES

PKC 2020 Figure **8.6%**
PKC 2019 Figure **8.0%**
SA 2020 Figure **11.7%**

-1 Rank **11** of **32**

ECON 10

IMMEDIATELY AVAILABLE EMPLOYMENT LAND AS A % OF TOTAL LAND ALLOCATED FOR EMPLOYMENT PURPOSES IN THE LOCAL DEVELOPMENT LAND

PKC 2020 Figure **12.8%**
PKC 2019 Figure **25.7%**
SA 2020 Figure **36.3%**

-4 Rank **27** of **32**

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الاسم: Customer Service Centre
رقم هاتف للاتصال المباشر: 01738 475000

اگرآپ کویا آپ کے کسی جاننے والے کواس دستاویز کی نقل دوسری زبان یافارمیٹ
(بعض دفعہ اس دستاویز کے خلاصہ کا ترجمہ فراہم کیا جائے گا) میں درکار ہے
تواسکا بندوبست سروس ڈیولپمنٹ Customer Service Centre سے فون
نمبر 01738 475000 پر رابطہ کرکے کیا جاسکتا ہے۔

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P ejete-li si Vy, anebo n kdo, koho znáte, kopii této listiny v jiném jazyce anebo jiném formátu (v n kterých p ípadech bude p ložen pouze stru ný obsah listiny) Kontaktujte prosím Customer Service Centre 01738 475000 na vy ízení této požadavky.

Если вам или кому либо кого вы знаете необходима копия зтого документа на другом языке или в другом формате, вы можете запросить сокращенную копию документа обратившись Customer Service Centre 01738 475000

Nam bu mhath leat fhèin no neach eile as aithne dhut lethbhreac den phàipear seo ann an cànan no ann an cruth eile (uaireannan cha bhi ach geàrr-iomradh den phàipear ri fhaotainn ann an eadar-theangachadh), gabhaidh seo a dhèanamh le fios a chur gu Ionad Sheirbheis Theachdaichean air 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

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