

SCRUTINY COMMITTEE – 9 DECEMBER 2020

PERTH AND KINROSS COUNCIL - 16 DECEMBER 2020

PERTH AND KINROSS COUNCIL ANNUAL PERFORMANCE REPORT 2019/20

Report by the Chief Executive (Report No.20/242)

PURPOSE OF REPORT

This annual report provides an overview of how the Council has performed in 2019/20 against the strategic objectives for Perth and Kinross as set out within the Council's Corporate Plan 2018-2022.

1 BACKGROUND

- 1.1 Perth and Kinross Council's Annual Performance Report (APR) is a statement of the progress made towards achieving our strategic objectives and meeting our statutory duty to deliver best value during the last year. It provides elected members, officers and the public with a clear understanding of performance achieved and our success in making a positive difference to people's lives.
- 1.2 The APR is supported by additional information that explains our performance against a set of Corporate Performance Indicators; this information can be accessed in our online performance dashboard, [PK Performs](#), which is available through the PKC website.
- 1.3 Maintaining a strong and effective performance management framework that includes public reporting is critical to the success of the Council in delivering and improving outcomes for individuals and our communities.

2. ANNUAL PERFORMANCE REPORT 2019/20

- 2.1 The Council's APR 2019/20 is a high level summary of the impact that Council services made collectively in the period **1 April 2019 to 31 March 2020**. In the APR, information is reported against the five strategic objectives and arrangements that support organisational delivery, and is organised as follows:

- **Performance Summary** – this summarises what progress we have made in delivering outcomes for people and communities over the reporting period and our overarching improvement priorities going forward.
- **Performance in past year to deliver strategic objectives** - this narrative provides both performance highlights and information about areas where the service is not delivering against planned outcomes.
- **Measures of performance** – the APR provides hyperlinks to our PK Performs portal; this contains information on the data measures against

the Corporate Performance Indicators. Also provided within the APR are hyperlinks to other sources of performance information, which provide more indepth information on specific areas.

2.3 The report provides a summary of the Corporate Performance Indicator data held in PK Performs and highlights that in 2019/20 this demonstrates:

- 23 indicators are improving (42%);
- 24 indicators remain steady (44%);
- 8 indicators need attention (14%); and
- 4 indicators currently do not have 2019/20 data available and a further 4 where it is not appropriate to report trends and targets.

2.4 To provide a fuller understanding of the performance of each indicator information has been included alongside the charts in PK Performs to explain:

- what the indicator is about
- why we measure it
- what can affect performance
- comment on performance against target and trend
- how our performance compares to others
- actions we are taking to improve performance

2.5 Throughout the report, there are many examples of how services have had an impact on outcomes for individuals, businesses and communities. This includes: the progress made to deliver the expansion of extended, high-quality early learning and childcare for pre-school children; rising literacy and numeracy levels; the continued upward trend in school leavers moving into positive, sustained destinations; the opening of the Perth Creative Exchange; the increasing economic impact of events supported by the Council; a reduction in delayed discharges and readmissions to hospitals; a reduction in the overall number of households and the number of families presenting as homeless; more affordable homes built than our target; and continued expansion of measures to reduce energy consumption, including increased electric charging points and reduced consumption in Council buildings. Many more examples are included in the 'Our Strategic Objectives' section of the report.

2.6 In addition to recognising the positive performance, the APR also outlines key areas of focus and improvement going forward. There are five overarching themes to ensure that we continue to reflect our Offer ethos, our focus is on: Education and Learning; Economy; Environment; Equality; and Empowerment. These puts the Offer at the heart of the overall approach across the area and acknowledges that 'everyone has something to offer'. The report also highlights some more specific improvements in relation to particular performance areas.

3. CONCLUSION AND RECOMMENDATIONS

- 3.1 The impact of COVID 19 on communities within Perth and Kinross has been significant and this will continue for some time to come. The impact of the pandemic will be clearer when we report activity within the Annual Performance report for 2020/21. However, the Council has worked, and will continue to do so, alongside communities, businesses and partners to support those affected. We will continue to strengthen these relationships, ensuring effective joint working to collectively build an even better Perth and Kinross and more fully deliver our ambitions and commitments for the [Perth and Kinross Offer](#).
- 3.2 As the key driver, the Offer will ensure that we build on recent progress and work more closely with citizens and communities to achieve considerable change in how services are co-created and delivered.
- 3.3 It is recommended that the Scrutiny Committee:
- i) scrutinises and comments as appropriate on the Perth and Kinross Council's Annual Performance Report for 2019/20.

It is recommended that the Council:

- ii) approves the Perth and Kinross Council's Annual Performance Report for 2019/20.

Author

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Approved

Name	Designation	Date
Barbara Renton	Executive Director, Housing and Environment	4 December 2020

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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	
Community Plan (Local Outcomes Improvement Plan)	No
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	Yes

1. Strategic Implications

Community Plan (Local Outcomes Improvement Plan) and Corporate Plan

- 1.2 This report supports the delivery of the strategic objectives within the Corporate Plan 2018/19.

2. Resource Implications

Financial

- 2.1 None.

Workforce

- 2.2 None.

Asset Management (land, property, IT)

- 2.3 None.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 None.

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.
- 3.4 None.

Sustainability

- 3.5 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.
- 3.6 None.

Legal and Governance

- 3.7 None.

Risk

- 3.8 None.

4. Consultation

Internal

- 4.1 The Executive Officer Team and Service Management Teams were consulted, and commented on this report.

External

- 4.2 None.

5. Communication

5.1 Communications will be carried out via the Council's social media platforms.

2. BACKGROUND PAPERS

None.

3. APPENDICES

Perth and Kinross Council Annual Performance Report 2019/20