

8.3 Assurance Report: Perth and Kinross Health and Social Care Partnership

Dr Hamish Dougall, Associate Medical Director presented the assurance report, covering the period 01 March to 30 June 2022, to the Committee, supported by Mr Mark Dickson, Clinical Governance Coordinator; Miss Angie McManus, AHP Lead and Miss Valerie Davis, Lead Nurse.

Dr Dougall highlighted that:

- Currently there are 29 service risks within the Partnership: two Red; twenty Amber (increase from 18); and seven Yellow. Red risks are well managed, despite it being recorded that the last review occurred in January 2022, and assurance given to the Committee that focus still being applied on a regular basis to mitigate the risks as far as possible. Risk 829 "Challenges in relation to accommodation for clinical and non-clinical staff across Perth and Kinross" remains an ongoing issue with options continually being actively explored. Risk 982 "Workforce Perth and Kinross Mental Health Services" remains an ongoing issue, however, recurrent workforce elements are contained through all risks within the risk framework. Workforce risks within the Mental Health medical cohort are noted to be the responsibility of the Operational Medical Director for Mental Health and Learning Disability Services. Perth and Kinross HSCP continue to try to find sustainable solutions, and it is disappointing that no progress has been made to advertise and appoint GPs with special interest in psychiatry for Perth and Kinross where it is known that there are several clinicians who have expressed interest in taking up these roles, which perhaps reflects the current pressures on the service, impacting on the ability to make strategic changes that would bring about future improvements.
- New additions to the risk register include risks 1170 "Perth and Kinross HSCP Hand Therapy Service Waiting Times"; 1157 "Failure to meet statutory levels of ventilation with Dental Surgeries in Angus and Dundee" (hosted Public Dental Service Tayside-wide); 1151 "Mental Health Capacity and Flow"; and 1139 "Heating control systems at Pitlochry Hospital".
- Clinical and Care Governance arrangements are structured for each service to provide the Perth and Kinross Care and Professional Governance Forum (CPGF) with a detailed report on an annual basis. In addition to the annual reports, on a scheduled basis, the CPGF request key exception reports every eight weeks from each of the Services for scrutiny.
- Adverse event management arrangements give assurance that incidents are actively managed; outputs reported through exception reports to the CPGF, where learning is discussed and shared for further dissemination.
- Focus on overdue Red and Amber events, discussed at the CPGF, has reduced the outstanding reviews significantly. September 2020 there were 24 outstanding events and in July 2022 there were five outstanding events. Work continues to sustain this improvement.
- A learning log from adverse events reviews is being developed and will be reviewed at each CPGF to ensure that learning is cascaded appropriately.
- A planned inspection to HMP Castle Huntly took place in June 2022, with healthcare scrutinised. The initial verbal feedback was positive, highlighting many areas of good practice across the Prison Estate, while identifying improvements around long term condition care planning.
- An initial draft report has been received from the Healthcare Improvement Scotland joint inspection of adult support and protection, which has taken place over the last four months. Findings of this joint inspection remains confidential until publication of the final report, at which time an update will be included in the assurance report to the Committee.

Action
HD

- Perth and Kinross HSCP has developed a suite of draft key performance indicators (KPI) for Mental Health Services which will be presented for scrutiny and approval by the Perth and Kinross HSCP Executive Management Team. Following this colleagues from Perth and Kinross, Dundee and Angus HSCPs will discuss and endeavour to agree a common set of KPIs to report within respective partnerships and to the Care Governance Committee within the regular assurance reports. An update will be included in the next assurance report to the Committee.
- Perth and Kinross HSCP have produced a three year workforce plan, from which a development/action plan is being developed. Workforce challenges continue to be a high risk and this is reflected throughout the service risk framework.

Action
HD

The Chair queried the reasoning why the medication incident had been progressed to an adult protection concern. The Chair was informed that there were other concerns raised within the care home which led to the larger investigation. An update will be established and reported within the next assurance report to the Committee.

Action
MD

Responding to Dr Thomson who raised the availability of suitable accommodation outlined in Risk 829 and the ability to progress with improvement initiatives, Dr Dougall reiterated that the patient is at the centre of all that NHS Tayside and the three Partnerships do in terms of care and treatment. Initiatives such as integrated secondary care and community primary care diagnostic centres have not progressed due to, for example, geography, financial constraints. There requires to be a drive to provide services as close to and as accessible to patients as possible. Mrs Pepper advised that in her role as Chief Officer Perth and Kinross HSCP, she is looking closely at accommodation and visiting a number of premises, noting that pressures are sitting within Perth City and not so much within the rural locations. Mrs Pepper indicated that while some accommodation issues require immediate resolution, these may have temporary solutions developed in the first instance, before long term solutions are identified. The vision to have an integrated approach outlined by Dr Dougall will require a number of years to build into service provision, and Perth and Kinross HSCP are taking a partnership approach to identify accommodation across the public estate available through NHS Tayside, Perth and Kinross Council and other partner agencies such as the Scottish Fire and Rescue Service, Scottish Ambulance Service.

Mr Russell referred to the adverse events of slips, trips and falls which are the most frequently occurring adverse event across the three Partnerships and would wish understanding of how the learning is being taken across the whole system? Mrs Nicola Richardson, Director of Allied Health Professions advised that she had now taken on the role for strategic lead for falls for NHS Tayside. Mrs Richardson advised that currently services are building on the good work and learning which has occurred previously, a new structure is being developed to strengthen the model, a falls event is taking place in November 2022 with a draft Falls Strategy developed by the end of the year. Mrs Richardson advised that there would be representation across all services, inclusive of Mental Health and Learning Disabilities, invited to the falls event.

Dr Dougall recommended a *Reasonable* level of assurance in respect of the clinical and care governance activities and arrangements across Perth and Kinross HSCP.

The Chair thanked Dr Dougall and his colleagues for the comprehensive report and additional information provided.

The Committee:

- Noted the content of the assurance report.
- Agreed that a *Reasonable* level of assurance had been gained from the assurance report acknowledging that there are a number of ongoing risks, inclusive of workforce and property suitability, which the HSCP continues to manage proactively.