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Council Building  
2 High Street  
Perth  
PH1 5PH

17/01/2022

A meeting of the **Housing and Communities Committee** will be held virtually on **Monday, 24 January 2022 at 09:30.**

If you have any queries please contact Committee Services on (01738) 475000 or email [Committee@pkc.gov.uk](mailto:Committee@pkc.gov.uk).

**THOMAS GLEN**  
Chief Executive

***Those attending the meeting are requested to ensure that all notifications are silent on their device and other devices are in silent mode.***

***Please note that the meeting will be broadcast online and recorded. The recording will be publicly available on the Council's website following the meeting.***

**Members:**

Councillor Bob Brawn (Convener)  
Councillor Chris Ahern (Vice-Convener)  
Councillor Alasdair Bailey  
Councillor Liz Barrett  
Councillor Peter Barrett  
Councillor Anne Jarvis  
Councillor Ian Massie  
Councillor Sheila McCole  
Councillor Tom McEwan  
Councillor Caroline Shiers  
Councillor Frank Smith  
Councillor Colin Stewart  
Councillor Richard Watters



## Housing and Communities Committee

Monday, 24 January 2022

### AGENDA

**MEMBERS ARE REMINDED OF THEIR OBLIGATION TO DECLARE ANY FINANCIAL OR NON-FINANCIAL INTEREST WHICH THEY MAY HAVE IN ANY ITEM ON THIS AGENDA IN ACCORDANCE WITH THE COUNCILLORS' CODE OF CONDUCT.**

- 1 WELCOME AND APOLOGIES
- 2 DECLARATIONS OF INTEREST
- 3 MINUTE OF MEETING OF THE HOUSING AND COMMUNITIES COMMITTEE OF 10 NOVEMBER 2021 FOR APPROVAL (copy herewith) 5 - 8
- 4 POLICE AND FIRE REFORM: LOCAL SCRUTINY AND ENGAGEMENT
- 4(i) SCOTTISH FIRE AND RESCUE SERVICE - INTERIM ACTIVITY REPORT 9 - 18  
Report by Area Manager, Scottish Fire and Rescue Services (copy herewith 22/12)
- 4(ii) PERTH AND KINROSS LOCAL POLICING AREA QUARTERLY POLICE REPORT - 1 JULY 2021 TO 30 SEPTEMBER 2021 19 - 64  
Report by Chief Superintendent, Police Scotland (copy herewith 22/13)
- 4(iii) PERTH AND KINROSS LOCAL POLICING AREA - INTERIM ACTIVITY REPORT  
Verbal Report by Police Scotland
- 5 COMMUNITY PLANNING PARTNERSHIP UPDATE 65 - 70  
Report by Head of Cultural and Community Services (copy herewith 22/14)
- 6 HOUSING REVENUE ACCOUNTS (HRA) STRATEGIC FINANCIAL PLAN INCORPORATING THE 5 YEAR CAPITAL INVESTMENT PROGRAMME AND RENT STRATEGY TO 2026/27; RESERVES STRATEGY AND OTHER HOUSING CHARGES FOR 2022/23 71 - 112

Joint Report by Executive Director (Communities) and Head of Finance (copy herewith 22/15)

- |          |  |                  |
|----------|--|------------------|
| <b>7</b> | <b>PROPOSED DISPOSAL OF NOS. 1-5 CUMBERLAND BARRACKS, COUPAR ANGUS</b><br>Report by Executive Director (Communities) (copy herewith 22/16) | <b>113 - 122</b> |
| <b>8</b> | <b>TAYSIDE MAPPA ANNUAL REPORT 2020/21</b><br>Report by Executive Director (Education and Children's Services) (copy herewith 22/17)       | <b>123 - 144</b> |
| <b>9</b> | <b>JUSTICE UPDATE REPORT 2020/21</b><br>Report by Chief Social Work Officer (copy herewith 22/18)  | <b>145 - 214</b> |

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## HOUSING AND COMMUNITIES COMMITTEE

Minute of meeting of the Housing and Communities Committee held virtually via Microsoft Teams on Wednesday 8 September 2021 at 9.30am.

Present: Councillors B Brawn, C Ahern, A Bailey, L Barrett, P Barrett, A Jarvis, I Massie, T McEwan, S McCole, C Shiers, F Smith, C Stewart and R Watters.

In Attendance: B Renton, Executive Director (Communities); C Mailer, Depute Director (Communities); E Ritchie, J McColl, M Smith, M Dow, N Lennon, N Robson, S Coyle, L Haxton (up to and including Item 5), D Stokoe (for Item 5 only) (all Communities); N Rogerson and H Robertson (for Item 6 only) (both Education and Children's Services); and C Flynn, K Molley, A Brown, M Pasternak, L McGuigan and A McMeekin (Corporate and Democratic Services)

Also in Attendance: Group Commander E Baird (up to and including Item 4) (Scottish Fire and Rescue Service); L Palmer (from Item 4 onwards) (Tenant Representative).

Councillor Brawn, Convener, Presiding.

The Convener led the discussion on Items 1-3 and 5-8, and the Vice-Convener on Item 4.

### 1. WELCOME AND APOLOGIES

The Convener welcomed all those present to the meeting.

### 2. DECLARATIONS OF INTEREST

Councillor C Ahern declared a Non-Financial interest in Item 6.

### 3. MINUTE OF MEETING OF THE HOUSING AND COMMUNITIES COMMITTEE OF 8 SEPTEMBER 2021 FOR APPROVAL AND SIGNATURE

The minute of meeting of the Housing and Communities Committee of 8 September 2021 was submitted, approved as a correct record and authorised for signature.

### 4. FIRE AND RESCUE SERVICE QUARTERLY PERFORMANCE REPORT – 1 JULY 2021 TO 30 SEPTEMBER 2021

There was submitted a report by Area Manager S Wood, Scottish Fire and Rescue Service (21/205) containing performance information relating to the second quarter, (1 July - 30 September) of 2021/22 on the performance of the Scottish Fire and Rescue Service.

Group Commander Baird answered members' questions thereon. The question and answer session can be viewed via the following [link](#).

**Resolved:**

The update on operational and community safety engagement activities of the Scottish Fire and Rescue Service in the Perth and Kinross area during the period 1 July to 30 September 2021, be noted.

GROUP COMMANDER E BAIRD ALL LEFT THE MEETING AT THIS POINT.

**5. ANNUAL PERFORMANCE REPORT 2020-21 BUSINESS MANAGEMENT AND IMPROVEMENT PLAN 2021-22**

There was submitted a report by the Executive Director (Communities) (21/160) presenting the Communities Annual Performance Report 2019-20 and Business Management Improvement Plan 2021-22.

**Resolved:**

- (i) The Communities Annual Performance Report 2020-21 and Business Management and Improvement Plan 2021-22, as detailed in Appendix 1 to Report 21/160, and pertaining to this Committee's area of responsibility, be approved.
- (ii) It be noted that Report 21/160 was submitted to and approved by the Environment and Infrastructure Committee on 27 October 2021, pertaining to that Committee's areas of responsibility;
- (iii) It be noted that Report 21/160 was submitted to the Scrutiny Committee on 15 September 2021 for scrutiny and comment as appropriate.

**6. EDUCATION AND CHILDREN'S SERVICES JOINT BUSINESS MANAGEMENT AND IMPROVEMENT PLAN 2021/22 AND ANNUAL PERFORMANCE REPORT 2020/21**

There was submitted a report by the Executive Director (Education and Children's Services) (21/158) presenting the Business Management and Improvement Plan (BMIP) for 2021/22 and the Annual Performance Report 2020/21 for Education and Children's Services.

**Resolved:**

- (i) The Education and Children's Services Joint Business Management and Improvement Plan 2021/22 and Annual Performance Report 2020/21, as detailed in Appendix 1 to Report 21/158, relating specifically to Criminal Justice Services, be approved.
- (ii) It be noted that Report 21/158 was submitted to and approved by the Lifelong Learning Committee on 3 November 2021 for approval pertaining to that Committee's areas of responsibility.
- (iii) It be noted that Report 21/158 was submitted to the Scrutiny Committee on 15 September 2021 for scrutiny and comment as appropriate.

N ROGERSON LEFT THE MEETING AT THIS POINT.

THERE FOLLOWED A SHORT RECESS, THE COMMITTEE RECONVENED AT 10.45AM.

D STOKOE JOINED THE MEETING AT THIS POINT.

## 7. COMMUNITY PLANNING PARTNERSHIP UPDATE

There was submitted a report by the Head of Culture and Community Services (21/206) providing an update on progress with Community Planning activities since September and the ongoing development of the new Local Outcomes Improvement Plan (LOIP) prior to CPP Board meetings in October and December.

**Resolved:**

- (i) The work carried out in the Local Outcomes Improvement Plan to date, be noted.
- (ii) It be noted that following the meeting of the CPP Board in October, additional work will now take place to ensure resourcing and governance arrangements are in place.

D STOKOE AND L HAXTON LEFT THE MEETING AT THIS POINT.

## 8. SHIP HOUSING INVESTMENT PLAN 2022/23 – 2026/27

There was submitted a report by the Depute Director (Communities) (21/207) seeking approval of the Perth and Kinross Council Strategic Housing Investment Plan (SHIP) for the period 2022/23 to 2026/27.

**Resolved:**

- (i) The Strategic Housing Investment Plan 2021/22 – 2025/26 as detailed in Report 21/207, be approved.
- (ii) It be delegated to the New Build Project Board to ensure that where projects fall out of the plan, alternative projects, prioritised in the same way are substituted in for them.

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NOT PROTECTIVELY MARKED



**PERTH AND KINROSS COUNCIL  
HOUSING AND COMMUNITIES COMMITTEE**

**24 JANUARY 2021**

**SUBJECT: FIRE AND RESCUE DECEMBER PERFORMANCE REPORT**

**1– 31 DECEMBER 2021**

**Report by Area Manager Stephen Wood, Local Senior Officer, Scottish Fire and  
Rescue Service  
(Report No. 22/12)**

**Abstract**

The Reports contain performance information during December 1st-31st 2021 on the performance of the Scottish Fire and Rescue Service in support of member scrutiny of local service delivery.

**1 PURPOSE OF THE REPORT**

To provide information for the Committee regarding the performance of the Scottish Fire and Rescue Service, against the priorities, performance indicators and targets detailed within the Local Fire and Rescue Plan for Perth and Kinross 2020-23, to facilitate local scrutiny.

**2 RECOMMENDATIONS**

It is recommended that members:

Note, scrutinise and question the content of this report.

**3 FINANCIAL IMPLICATIONS**

None.

**4 PERFORMANCE**

4.1 A performance management framework has been developed to facilitate the monitoring of performance against the agreed priorities and outcomes ensuring effective targeting of resources and the principles of Best Value are met.

4.2 The Local Fire and Rescue Plan for Perth & Kinross 2020-23 was approved by the Housing and Communities Committee on the 2 of December 2020.

- 4.3 The priorities and outcomes contained within the Local Fire and Rescue Plan reflect 'place' and the contribution of Scottish Fire and Rescue Service to the Perth and Kinross Community Plan (LOIP) 2017-27 and Community Planning Partnership.
- 4.4 In summary the following local priorities and targets are detailed within the plan:
- Priority 1 - Improving Fire Safety in the Home
  - Priority 2 - Improving Fire Safety and Resilience in the Business Community
  - Priority 3 - Minimising the Impact of Unintentional Harm
  - Priority 4 - Reducing Unwanted Fire Alarm Signals
  - Priority 5 - Reducing Deliberate Fires
  - Priority 6 - Effective Risk Management and Operational Preparedness
- 4.5 Appendix 1 attached to this report provides a detailed breakdown and analysis of all data collected during the reporting period. A performance summary and scorecard is detailed on page 6 of the report. In addition, further sections are included to provide Members with an overview of a range of notable incidents and events undertaken by the local personnel/stations in support of prevention activities and preparation for emergency response.

## **5 EQUALITY IMPACT ASSESSMENT**

- 5.1 Not applicable.

## **6 ENVIRONMENTAL ISSUES**

- 6.1 There are no environmental issues arising as a consequence of this report.

## **7 SUMMARY**

- 7.1 The attached report updates members regarding significant community safety engagement activities and operational matters; and gives context to the performance of the Scottish Fire and Rescue Service in the Perth and Kinross area.

**Area Manager Stephen Wood**  
**Local Senior Officer**  
**Perth & Kinross, Angus and Dundee**  
Fire and Rescue Headquarters  
Blackness Road,  
Dundee DD1 5PA



## FESTIVE MONITORING REPORT

*Covering the activities and performance in support of the Local Fire and Rescue Plan for Perth & Kinross.*



**SCOTTISH**  
FIRE AND RESCUE SERVICE  
Working together for a safer Scotland

**December 2021**

**Working together  
for a safer Scotland**



## **ABOUT THE STATISTICS IN THIS REPORT**

The activity totals and other statistics quoted in this report are provisional in nature and subject to change as a result of ongoing quality assurance and review.

Because all statistics quoted are provisional there may be differences in the period totals quoted in our reports after original publication which result from revisions or additions to the data on our systems.

From 2015-16 onwards responsibility for the publication of end-year statistical data transferred from the Scottish Government to the SFRS. This change of responsibility does not affect the status of the figures quoted in this and other SFRS reports presented to the Committee.



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## INTRODUCTION

During this December monitoring report, it covers the SFRS's performance and activities in support of the six priorities in the Local Fire and Rescue Plan for Perth & Kinross, namely:

- Priority 1 - Improving fire safety in the home
- Priority 2 - Improving fire safety and resilience in the business community
- Priority 3 - Minimising the impact of unintentional harm
- Priority 4 - Reducing unwanted fire alarm signals
- Priority 5 - Reducing deliberate fires
- Priority 6 - Effective risk management and operational preparedness













As well as supporting the six priorities in the Local Fire and Rescue Plan for Perth & Kinross, this monitoring report shows how SFRS activities and performance contribute to the wider priorities of the Perth & Kinross Council Community Planning Partnership (CPP), as set out in the Perth & Kinross Community Plan (LOIP).

The figures in this report are provisional, to provide the Committee with the SFRS's direction of travel in the Perth & Kinross area, in terms of performance against headline indicators and targets. Most figures will not change; however, members should note that there may be some small variations for some indicators when the final confirmed figures are published by the SFRS.




The Perth & Kinross Council Housing and Communities Committee agreed the new Local Fire and Rescue Plan for Perth & Kinross on 2 December 2020. In support of delivering the priorities in this plan, 12 headline indicators and targets have been set, and form the basis of this monitoring report.

## PERFORMANCE SUMMARY

The table below provides a summary of December's activity against a three-year average and Headline Indicators. It aims to provide, at a glance, our direction of travel during the reporting period.

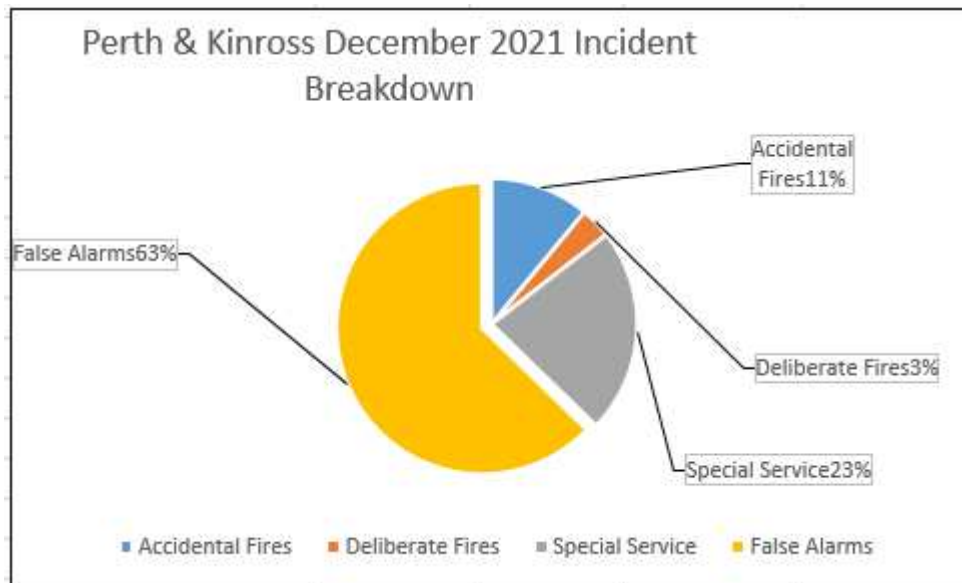
|                                                                                                                                                                                                                                       |                                                                                                                                                                                                                         |                                                                                                                                                                                                                               |
|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p><b>HI 1</b><br/><b>Accident Dwelling Fires (ADF)</b></p>  <p><b>December – 3 Incidents</b><br/><b>3 Yr. Average – 10 Incidents</b></p>            | <p><b>HI 2</b><br/><b>ADF Fatal Casualties</b></p>  <p><b>December – 0</b><br/><b>3 Yr. Average – 0</b></p>                            | <p><b>HI 3</b><br/><b>ADF Non-Fatal Casualties</b></p>  <p><b>December – 0</b><br/><b>3 Yr. Average – 1</b></p>                            |
| <p><b>HI 4</b><br/><b>Non-domestic Building fires</b></p>  <p><b>December – 3 Incidents</b><br/><b>3 Yr. Average – 6 Incidents</b></p>               | <p><b>HI 5</b><br/><b>Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>December – 0</b><br/><b>3 Yr. Average – 0</b></p> | <p><b>HI 6</b><br/><b>Non-Fatal Casualties in Non-Domestic Building Fires</b></p>  <p><b>December – 0</b><br/><b>3 Yr. Average – 0</b></p> |
| <p><b>HI 7</b><br/><b>Road Traffic Collision (RTC) Incidents</b></p>  <p><b>December – 7 Incidents</b><br/><b>3 Yr. Average – 10 Incidents</b></p> | <p><b>HI 8</b><br/><b>Fatal RTC Casualties</b></p>  <p><b>December – 0</b><br/><b>3 Yr. Average – 0</b></p>                          | <p><b>HI 9</b><br/><b>Non-Fatal RTC Casualties</b></p>  <p><b>December – 8</b><br/><b>3 Yr. Average – 5</b></p>                          |
| <p><b>HI 10</b><br/><b>Unwanted Fire Alarm Signals</b></p>  <p><b>December – 46 Incidents</b><br/><b>3 Yr. Average – 53 Incidents</b></p>          | <p><b>HI 11</b><br/><b>Deliberate Primary Fires</b></p>  <p><b>December – 3 Incidents</b><br/><b>3 Yr. Average – 7 Incidents</b></p> | <p><b>HI 12</b><br/><b>Deliberate Secondary Fires</b></p>  <p><b>December – 1 Incidents</b><br/><b>3 Yr. Average – 4 Incidents</b></p>   |

### Year-to-Date Legend

|                                                                                     |                                             |
|-------------------------------------------------------------------------------------|---------------------------------------------|
|  | <b>Below 3 Yr. Average target</b>           |
|  | <b>Equal or within 10% of 3 Yr. Average</b> |
|  | <b>More than 10% above headline target</b>  |

## PERFORMANCE HIGHLIGHTS

During December 2021 the SFRS attended a total of 145 incidents across Perth & Kinross.



Of the 12 headline indicators, the following performance should be noted for December 2021:

- The number of **Accidental Dwelling Fires (ADF's)** continues to decrease in the long term. Reporting the lowest December figure of ADFs in the last three years (3 incidents against an average of 10)
- There were no **ADF Fatal Casualties**
- There were no **ADF Non-Fatal Casualties** recorded in December, the three year average is one.
- The number of **Non-Domestic Building fires** is again reporting a decrease for December (3) against the three-year average (6).
- The number of **Road Traffic Collisions** for December is reflecting a decrease against the 3-year average (7 against 10). There were no **Fatal RTC Casualties** reported for December whilst **Non-Fatal RTC Casualties** is reporting (8). This is an increase against the three-year average of (5).
- The number of **Unwanted Fire Alarm Signals (UFAS)** caused by automatic fire alarms (AFAs) in non-domestic buildings reports a slight decrease for December (46) against the three-year average (53)
- The number of **Deliberate Primary Fires** for December is (3) against the three-year average of (7). The number of **Deliberate Secondary Fires** is again reporting a decrease for December (1) incident against an average of (4).

## APPENDIX 1: COMMUNITY SAFETY ENGAGEMENT PROGRAMMES

This section provides details of Community Safety Engagement initiatives undertaken within Perth & Kinross during December 2021. The Safer Communities Partnership work together to continually provide various community safety messages, education, training and support. This implements risk reduction strategies to support our communities, particularly those most vulnerable. Working collaboratively also supports the priorities in the Local Fire and Rescue Plan and the wider Perth & Kinross Council Community Planning Partnerships priorities.

Many of the events we would traditionally undertake has been impacted by COVID such like the Annual Winter Safety event, normally held in the St Johns Centre with partners from Police, Trading Standards and Community Wardens. We have however delivered virtual training and awareness where possible and utilised our social media platforms.

The Community Action Team (CAT) based at Perth Station delivered:

- Risk awareness sessions to Perth Grammar pupils which covered
  - Road Traffic Collisions
  - Water Safety
  - Life Awareness
- Work experience and careers advice to St Johns pupils



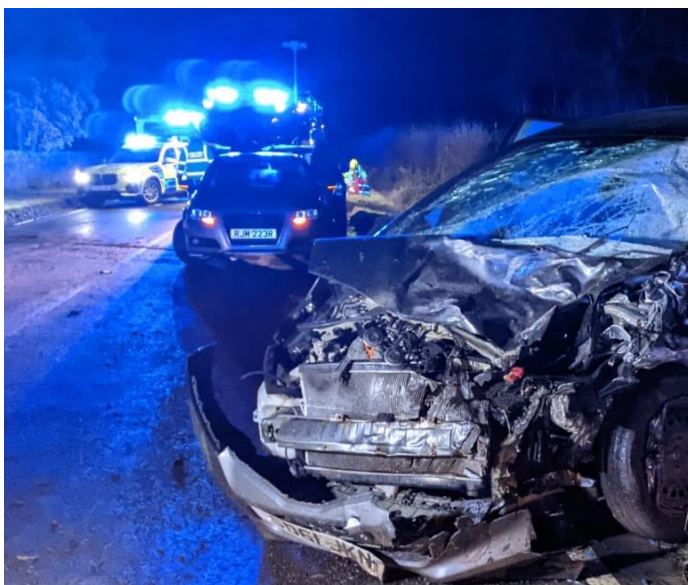
P&K Community Action Team continues to support partners with their campaigns. The use of social media strengthens the message as it is shared throughout the country highlighting dangers and life safety messages.



The SFRS continue to highlight the seasonal dangers that are evident during this time of the year. Statistical evidence shows the incorrect use of portable heaters can have disastrous consequences. Highlighting the dangers and emphasising their safe use is part of our Winter Warm campaign.



With many Christmas events being cancelled this year for children and families. Perth and Blairgowrie Fire Stations organised 'Drive Through Grottos'. Adhering to COVID guidelines, families drove through the appliance hall where the Grotto was set up and met the team - and Santa. As well as presents, home safety leaflets and new detector legislation forms were also handed to the families. Just over £3000 was raised for charity.



On 6<sup>th</sup> December, emergency services were mobilised to an RTC involving two cars on the A85 just outside Methven. This was a protected incident where the road was closed off to enable teams to make safe the vehicles and extricate a trapped occupant.



**OFFICIAL: POLICE AND PARTNERS****PERTH AND KINROSS COUNCIL****Housing and Communities Committee****PERTH AND KINROSS LOCAL POLICING AREA  
QUARTERLY POLICE REPORT****1 July 2021 – 30 September 2021****Report by Chief Superintendent Phil Davison  
Police Scotland D Division (Tayside)  
(Report No. 22/13)****1. RECOMMENDATION**

- 1.1 It is recommended that members note and scrutinise the statistical information contained in this report in conjunction with Appendix A.

**2. BACKGROUND**

- 2.1 The purpose of this report (Appendix A) is to provide information to the Committee regarding the performance of Police Scotland to facilitate local scrutiny.
- 2.2 Appendix A will provide information in relation to some of the work which has taken place within Perth and Kinross Local Policing Area.
- 2.3 The content in this report is for information purposes to allow Members to conduct their scrutiny responsibilities.

**3. FINANCIAL IMPLICATIONS**

- 3.1. There are no financial implications as a result of this report.

**4. STAFFING IMPLICATIONS**

- 4.1 There are no staffing issues as a result of this report.

**5. ENVIRONMENTAL ISSUES**

5.1 This report does not have any impact on the environment.

**6. SUMMARY**

6.1 The attached report updates members regarding significant operational matters and performance of the local policing area.

**7. COMPLIANCE**

7.1 Is the proposal;

- |                                      |     |
|--------------------------------------|-----|
| (a) Human Rights Act 1998 compliant? | YES |
| (b) Equality & Diversity compliant?  | YES |





**POLICE  
SCOTLAND**

Keeping people safe

**POILEAS ALBA**



Perth and Kinross Council  
Housing and Communities Committee



Quarter 2 ending 30th September 2021  
Chief Superintendent Davison

**OFFICIAL**

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## Introduction and Overview of Local Policing Priorities

As from April 2013, the Police and Fire Reform (Scotland) Act 2012 has required Divisional Commanders to produce and publish a Local Policing Plan (LPP) for each local authority area. The LPP clearly sets out the policing objectives for Perth & Kinross Council and will report to the Housing and Communities Committee.

Performance in relation to the identified policing objectives and outcomes is monitored and reviewed at the monthly Tasking and Delivery Meeting. Quarterly reports are produced to allow scrutiny by Perth and Kinross Council Housing and Communities Committee. This report covers the period from 1 July 2021 to 30 September 2021, however will focus on Year to Date (YTD) data from 1 April 2020 to 30 September 2020 and 1 April 2021 to 30 September 2021.

Data provided in this report is for information purposes to allow Committee Members to conduct their responsibilities under the Police and Fire Reform (Scotland) Act 2012.

This report will make reference to specific crimes mentioned in the local policing plan, which we refer to as our control strategy.

The information contained within this document compliments Force Priorities and supports reporting through Community Planning Partnership structures.

The infographic consists of seven rounded rectangular boxes, each representing a different policing priority. Each box contains an icon, a title, and a brief description of the objective.

- Violence, Disorder and Antisocial Behaviour** (Icon: hand with lightning bolt): Engage with the public and communities to reduce and prevent crime
- Acquisitive Crime** (Icon: padlock): Reduce crime through preventing offending and reduce re-offending
- Road Safety and Road Crime** (Icon: road winding): Collaborate to reduce casualties and crime on our roads
- Public Protection** (Icon: person sitting): Support people considered vulnerable through working with partners
- Counter Terrorism and Domestic Extremism** (Icon: globe): Prevent, Pursue, Protect and Prepare through collaborative preparedness
- Wildlife Crime** (Icon: paw print): Reduce harm caused to certain birds, animals and plants including their habitats, both on land and sea
- Serious Organised Crime** (Icon: network of nodes): Reduce the harm caused by serious organised crime, including cyber crime

# Plan on a Page – Perth & Kinross Local Policing Plan 2020-2023

**Our vision** | Policing for a safe, protected and resilient Perth & Kinross  
**Our purpose** | Improve the safety and wellbeing of people, places and communities in Perth & Kinross  
**Our Values** | Fairness | Integrity | Respect | Human Rights

## Local Priorities



**Violence Disorder and Antisocial Behaviour**




**Acquisitive Crime**



**Road Safety And Road Crime**



**Public Protection**



**Serious Organised Crime**



**Counter Terrorism and Domestic Extremism**



**Wildlife Crime**

## Objectives

Engage with the public and communities to reduce and prevent crime

Reduce crime through preventing offending and reducing re-offending

Collaborate to reduce casualties and crime on our roads

Support people considered vulnerable through working with partners

Reduce the harm caused by serious organised crime including cyber related crime

Prevent, Pursue, Protect and Prepare through collaborative preparedness

Reduce harm caused to certain birds, animals and plants including their habitats, both on land and at sea

## Outcomes

Threats to public safety and wellbeing are resolved by a proactive and responsive police service

The needs of local communities are addressed through effective service delivery

The public, communities and partners are engaged, involved and have confidence in policing

Our people are supported through a positive working environment, enabling them to serve the public

Police Scotland is sustainable, adaptable and prepared for future challenges



**POLICE  
SCOTLAND**  
Keeping people safe

## Summary Report Perth & Kinross LPA

1<sup>st</sup> April 2021 to 30<sup>th</sup> September 2021

The table below provides a summary of this year to date Vs last year to date figures for this quarter in relation to crimes reported and crimes detected. This is an indication of the current position and further detail and indicators are provided in the full scrutiny report.

|                                                    |        |          |                                                    |         |          |                                                    |         |          |
|----------------------------------------------------|--------|----------|----------------------------------------------------|---------|----------|----------------------------------------------------|---------|----------|
| <b>Violence, Disorder and Antisocial Behaviour</b> |        |          | <b>Violence, Disorder and Antisocial Behaviour</b> |         |          | <b>Violence, Disorder and Antisocial Behaviour</b> |         |          |
| <b>Serious Assault</b>                             |        |          | <b>Robbery Inc Intent</b>                          |         |          | <b>Common Assault - Total</b>                      |         |          |
|                                                    | Crimes | Detect % |                                                    | Crimes  | Detect % |                                                    | Crimes  | Detect % |
| 20/21                                              | 45     | 91.1     | 20/21                                              | 20      | 85.0     | 20/21                                              | 510     | 76.7     |
| 21/22                                              | 37     | 89.2     | 21/22                                              | 17      | 76.5     | 21/22                                              | 563     | 68.7     |
| % +/-                                              | ↓17.8% | ↓-1.9%   | % +/-                                              | ↓-15.0% | ↓-8.5%   | % +/-                                              | ↑10.4%  | ↓-7.9%   |
| <b>Violence, Disorder and Antisocial Behaviour</b> |        |          | <b>Acquisitive Crime</b>                           |         |          | <b>Acquisitive Crime</b>                           |         |          |
| <b>Emergency Services Assault</b>                  |        |          | <b>Housebreakings - Dwellings</b>                  |         |          | <b>Motor Vehicle Crime</b>                         |         |          |
|                                                    | Crimes | Detect % |                                                    | Crimes  | Detect % |                                                    | Crimes  | Detect % |
| 20/21                                              | 62     | 100      | 20/21                                              | 27      | 18.5     | 20/21                                              | 121     | 22.3     |
| 21/22                                              | 60     | 98.3     | 21/22                                              | 38      | 31.6     | 21/22                                              | 114     | 33.3     |
| % +/-                                              | ↓-3.2% | ↓-1.7%   | % +/-                                              | ↑40.7%  | ↑13.1%   | % +/-                                              | ↓-5.8%  | ↑11.0%   |
| <b>Acquisitive Crime</b>                           |        |          | <b>Road Safety and Road Crime</b>                  |         |          | <b>Road Safety and Road Crime</b>                  |         |          |
| <b>Fraud</b>                                       |        |          | <b>Speeding</b>                                    |         |          | <b>Drink/ Drug Driving</b>                         |         |          |
|                                                    | Crimes | Detect % |                                                    | Off.    | Detect % |                                                    | Off.    | Detect % |
| 20/21                                              | 107    | 19.6     | 20/21                                              | 926     | 99.9     | 20/21                                              | 142     | 83.8     |
| 21/22                                              | 180    | 15.0     | 21/22                                              | 1512    | 100      | 21/22                                              | 107     | 91.6     |
| % +/-                                              | ↑68.2% | ↓-4.6%   | % +/-                                              | ↑63.3%  | ↑0.1%    | % +/-                                              | ↓-24.6% | ↑7.8%    |
| <b>Road Safety and Road Crime</b>                  |        |          | <b>Road Safety and Road Crime</b>                  |         |          | <b>Public Protection</b>                           |         |          |
| <b>Road Deaths - All</b>                           |        |          | <b>Serious Injury - All</b>                        |         |          | <b>Rape Inc Assault With Intent</b>                |         |          |
|                                                    | Deaths | Detect % |                                                    | Crimes  | Detect % |                                                    | Crimes  | Detect % |
| 20/21                                              | -      | N/A      | 20/21                                              | 28      | N/A      | 20/21                                              | 29      | 44.8     |
| 21/22                                              | 3      | N/A      | 21/22                                              | 36      | N/A      | 21/22                                              | 45      | 42.2     |
| % +/-                                              | /      | /        | % +/-                                              | ↑28.6%  | /        | % +/-                                              | ↑55.2%  | ↓-2.6%   |
| <b>Public Protection</b>                           |        |          | <b>Serious Organised Crime</b>                     |         |          | <b>Serious Organised Crime</b>                     |         |          |
| <b>Group 2 – Sexual Crimes</b>                     |        |          | <b>Drug Supply</b>                                 |         |          | <b>Drug Possession</b>                             |         |          |
|                                                    | Crimes | Detect % |                                                    | Crimes  | Detect % |                                                    | Crimes  | Detect % |
| 20/21                                              | 160    | 45.6     | 20/21                                              | 44      | 81.8     | 20/21                                              | 227     | 93.0     |
| 21/22                                              | 188    | 47.3     | 21/22                                              | 62      | 72.6     | 21/22                                              | 191     | 87.4     |
| % +/-                                              | ↑17.5% | ↑1.7%    | % +/-                                              | ↑40.9%  | ↓-9.2%   | % +/-                                              | ↓-15.9% | ↓-5.5%   |

**OFFICIAL**



**Violence,  
Disorder and  
Antisocial  
Behaviour**

Engage with the public and communities to reduce and prevent crime

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

This also supports the delivery of Police Scotland's strategic outcome:

- Threats to public safety and wellbeing are resolved by a proactive and responsive police service

**Operating Context**

This quarter has seen reductions in serious assaults and robberies compared to quarter 1 however there have been slight increases in common assault and vandalism. It is pleasing to see a reduction in assaults on emergency workers.

HMP Perth continues to be a hot spot however we have prioritised work with their staff to identify additional opportunities for preventions and interventions along with creating more efficient joint working practices.

Domestic Abuse remains the most common contributory factor in assaults and we continue to see young men be the most common perpetrators in all categories. The quarter being reported on includes school holidays and we have seen a seasonal increase in damage to schools.

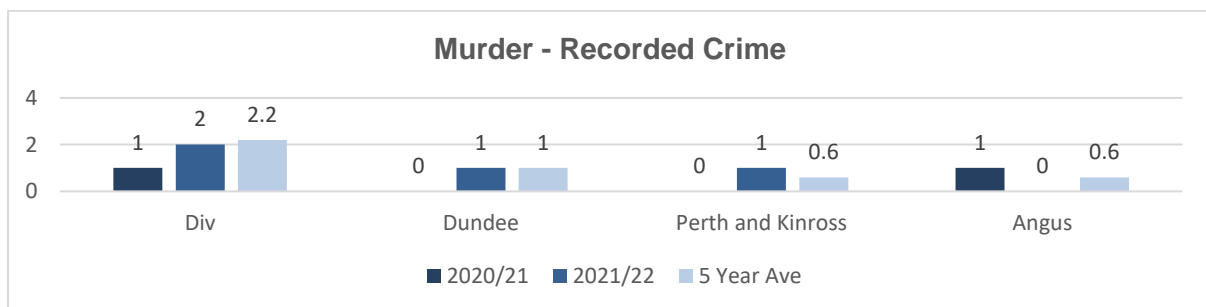
It remains a concern across all areas of ASB and violence that young men, in particular between the ages of 10 and 17, are continuing to come to our attention.

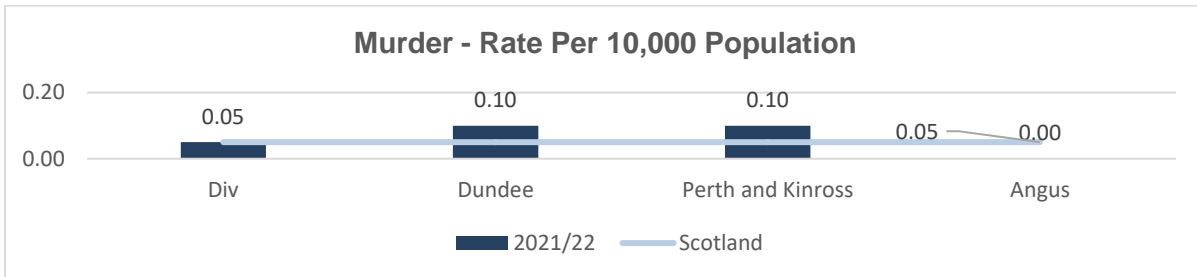
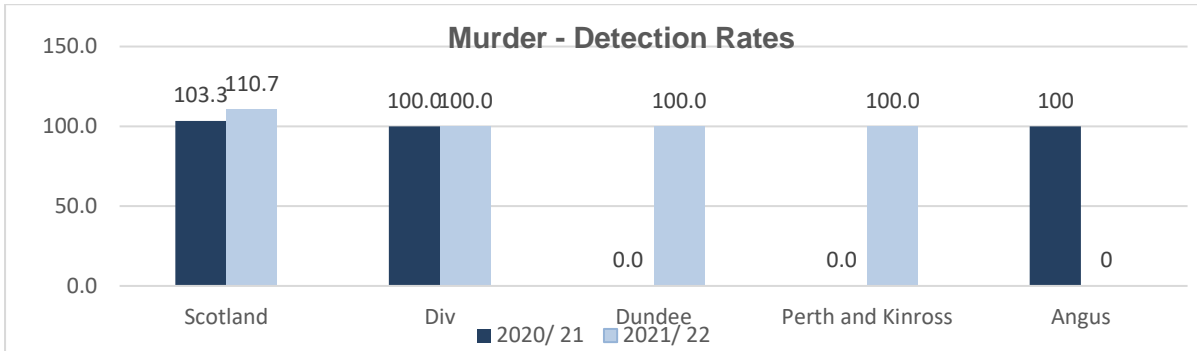
The partnership established to tackle visitor management issues has continued to work effectively and its success has significantly reduced the demand on policing.

This quarter saw a continued re-establishment of the night time economy and we are working with our partners in the licensing trade on ways to reduce violence and anti-social behaviour in town centres.

Murder

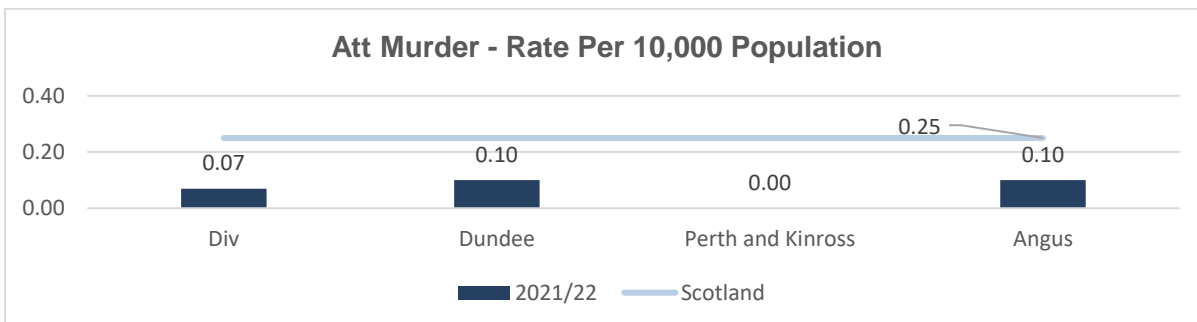
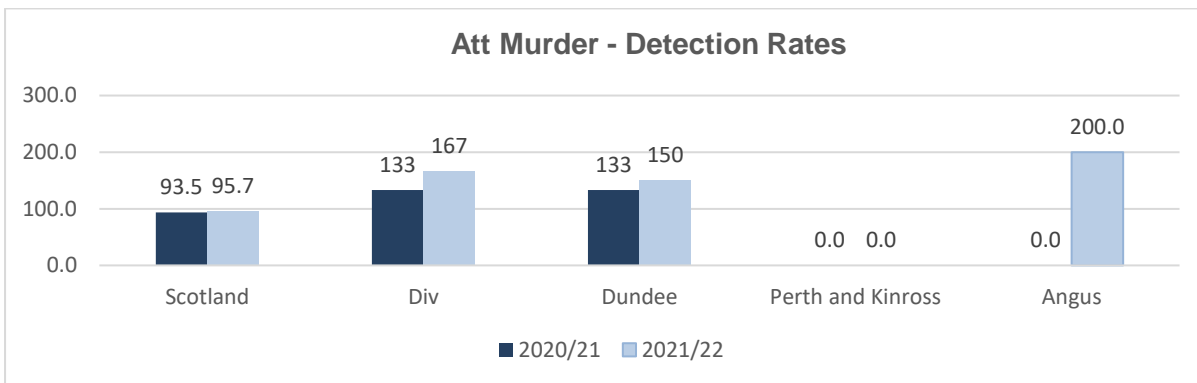
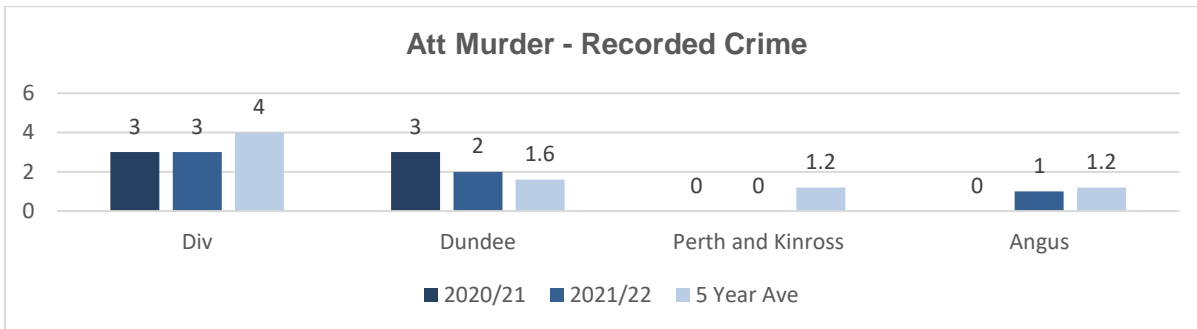
There have been no murders recorded during this period.





Attempted Murder

There have been no attempted murders recorded during this period.



Serious Assault

There were 18 serious assaults recorded during this reporting period. This represents a reduction of one crime from quarter 1, and a 17% reduction in serious assaults from the numbers recorded at this time in 2020/21.

Detection rates remain slightly below quarter 1 however are above Tayside and national averages. Only two crimes in this period remain undetected and in both cases named suspects and forensic enquiries remain underway.

A little under a third of the recorded serious assaults took place in HMP Perth and Castle Huntly.

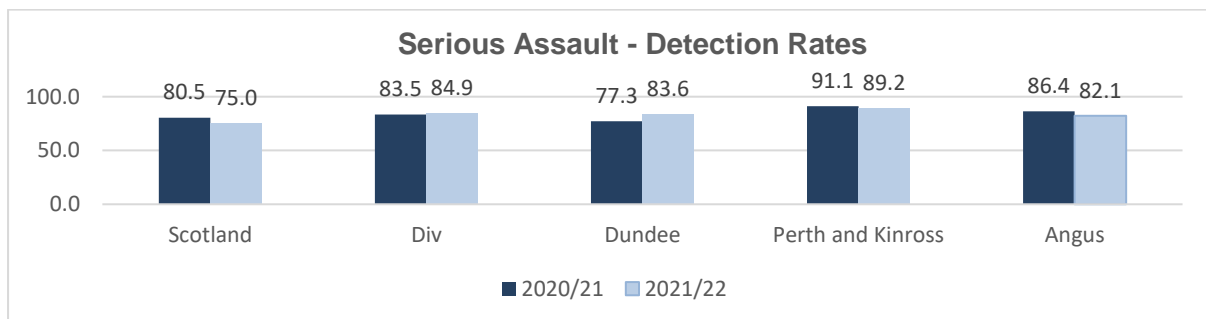
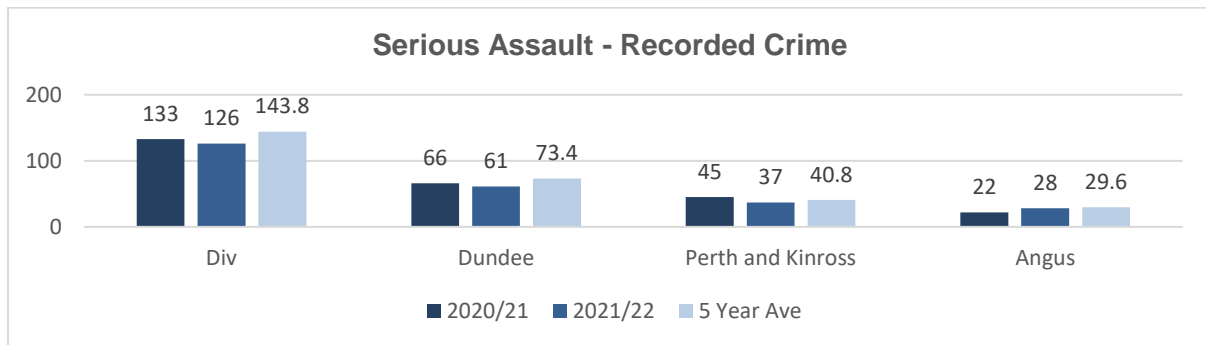
In all but two cases the perpetrator was known to the victim and alcohol continues to remain a significant factor in all assaults.

It is pleasing to see a reduction from quarter 1 in the number of serious assaults committed by young people against other young people. One crime however did feature an attack on one 14 year old boy by another pupil at a local school.

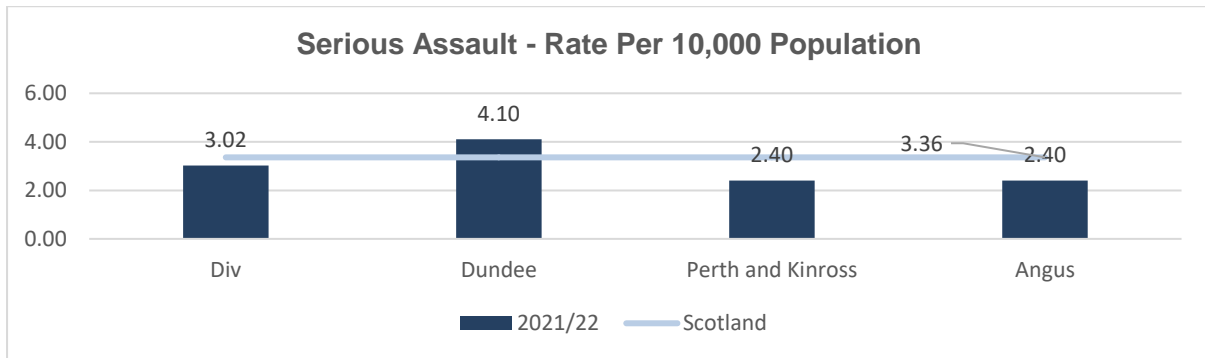
Results

On 1<sup>st</sup> August a 26 year old male was assaulted with a bladed weapon following a large disturbance in Alyth. Following significant enquiry by local and CID officers a 21 year old man was arrested and charged.

On 11<sup>th</sup> September 2021 a 35 year old female was seriously assaulted when she was thrown against a shop window in Perth City Centre. A 41 year old female was later arrested and charged.







### Common Assault

Common assaults are 10% higher than the equivalent period in 2020/21 however occurrence rates are slowing. Recorded crime rose by 4% between quarter 1 and quarter 2 2021/22, less than the corresponding 12% increase between quarter 1 and quarter 2 2020/21.

Detection rates remain down on equivalent periods last year.

Over half (52%) of common assaults occurred in Perth City and in around 67% of the crimes the victim and perpetrator were known to each other. Around one third of the crimes were committed within a domestic setting.

More crimes occur within a public space (56%) than private spaces. Public space assaults can occur in public streets however these figures also include schools, shops, licensed premises and prisons.

The majority of offenders are male (72%) with young males between 18 and 44 the most frequent offenders. Worryingly, younger males aged between 10 and 17 account for around one quarter of the male perpetrators, confirming the need for a continued commitment to work with schools and young people.

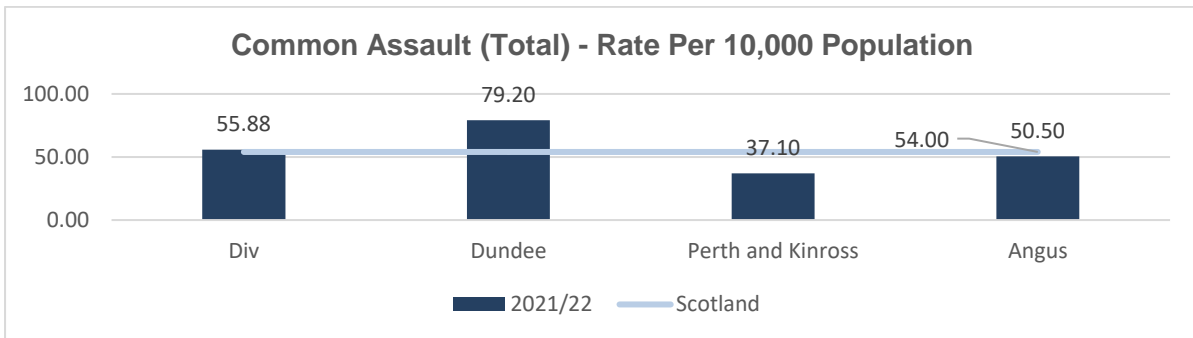
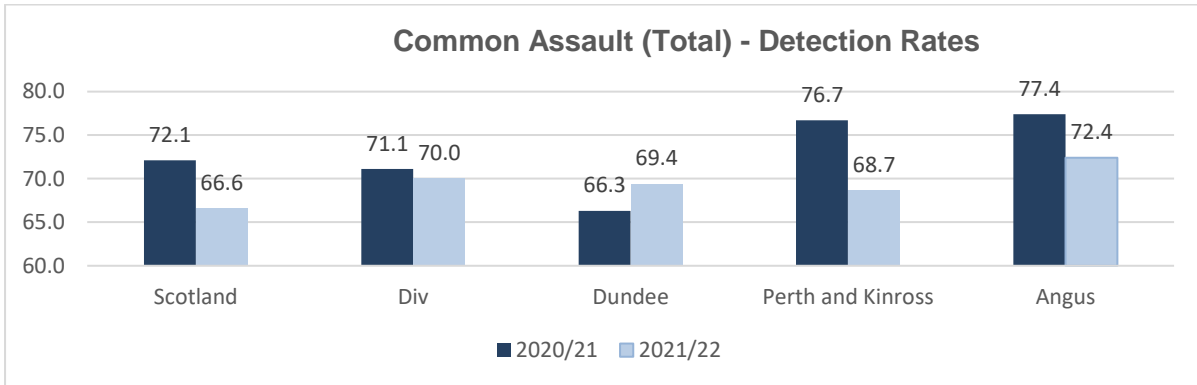
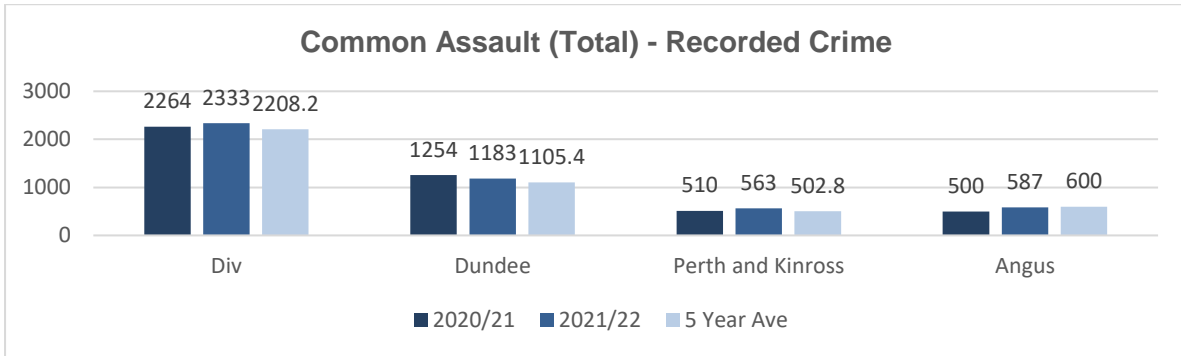
It is positive to see assaults on emergency workers are decreasing however we remain aware of the impact these can have on officers and other key workers.

### Results

On 22<sup>nd</sup> August 2021 a 19 year old male was arrested at McDiarmid Park after he assaulted two Police Officers who had challenged him for using controlled drugs during a Premiership football fixture.

On 8<sup>th</sup> September a 41 year old man was arrested having threatened and attempted to assault the senior charge nurse within A&E at Perth Royal Infirmary.

On 16<sup>th</sup> September a 50 year old man and 44 year old woman were arrested having threatened and assaulted retail workers within Perth City Centre.



Robbery

There were nine robberies or attempts recorded during this period. This represents the same number of crimes as this period in 2020/21 and one more crime than quarter one. Seven of the robberies were in Perth City with one each in North and South Perthshire.

Whilst there is a slight decrease in detection rates from the equivalent period in 2020/21 this represents two crimes. In one case, it has not been possible to obtain sufficient information from the victim to allow significant enquiry. A suspect is currently being sought in respect of the other crime which will be detected.

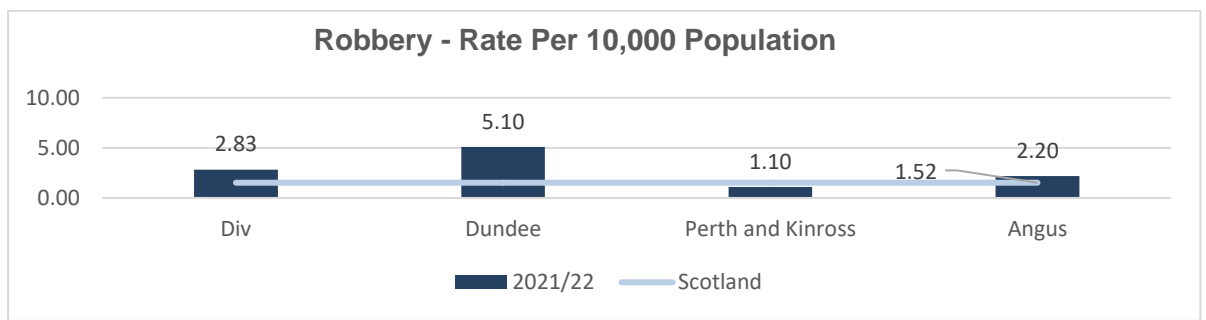
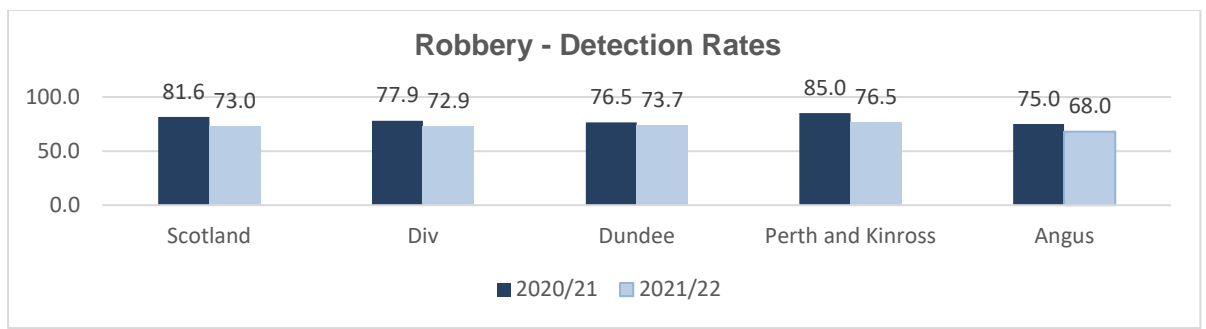
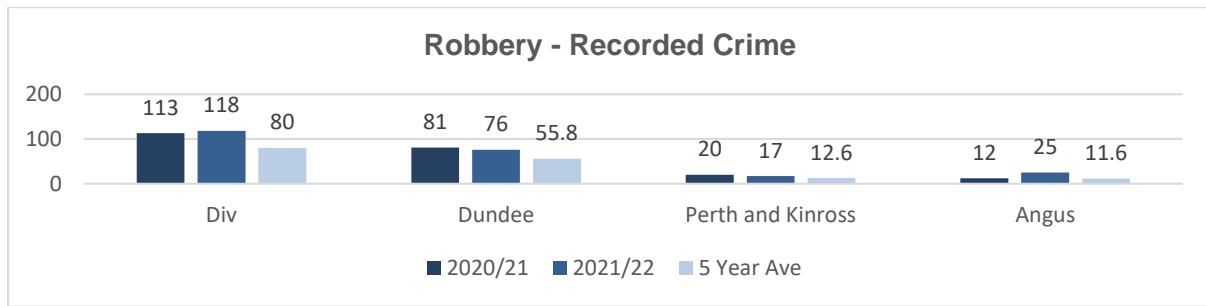
In seven of the crimes the perpetrator was known to the victim, and in those other cases a bag of alcohol was stolen by force from a victim during the night-time economy and a phone was stolen from a car driver following a road rage incident. In five crimes weapons were used and these were all during incidents where perpetrators were known to the victim and all featured the use of controlled substances as an aggravator. In response to the continued involvement of controlled

drugs in such crime police and partners continue to focus on outreach work to divert people from substance use and the identification of persons vulnerable to exploitation by organised criminals.

**Results**

On 16<sup>th</sup> July a male stole property by force from his ex-partner in Perth. This 29 year old male was later arrested and charged with robbery.

On 15<sup>th</sup> September, following a road rage incident in Almondbank, a phone was stolen from a male who had recorded the actions of the other driver. A 28 year old man was subsequently arrested and charged.



Vandalism

There has been a 6% increase in the number of vandalisms committed during this period compared to the same period last year. Detection rates continue to be slightly below rates from last year.

As reported in previous periods around half of the reported vandalisms relate to damage to vehicles discovered by owners and reported as vandalisms. These are

often reported after the time/date of occurrence reducing the number of investigative opportunities available.

Again, the geographical split in reported crimes is more evenly spread across Perth and North/South Perthshire than in other crime types.

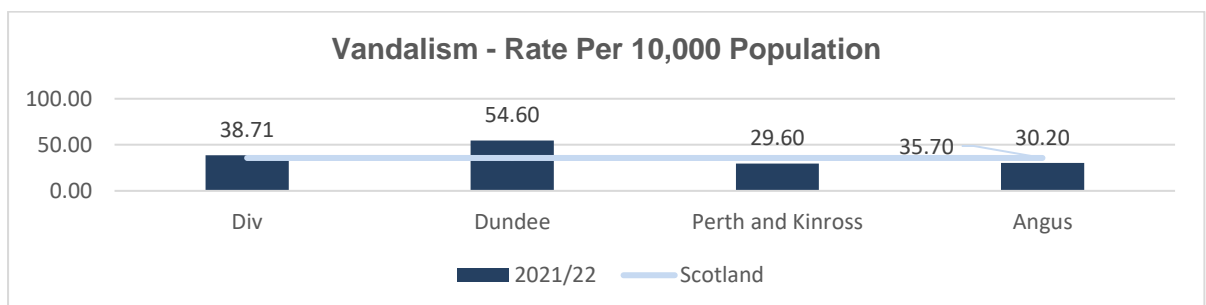
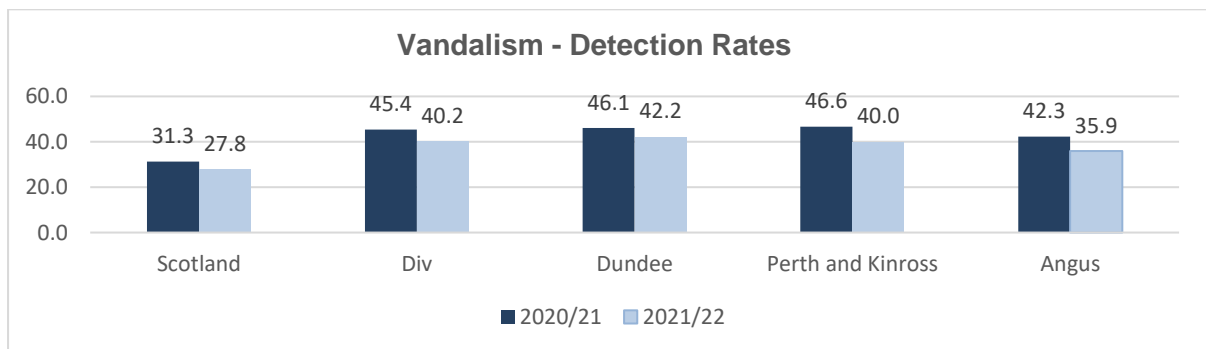
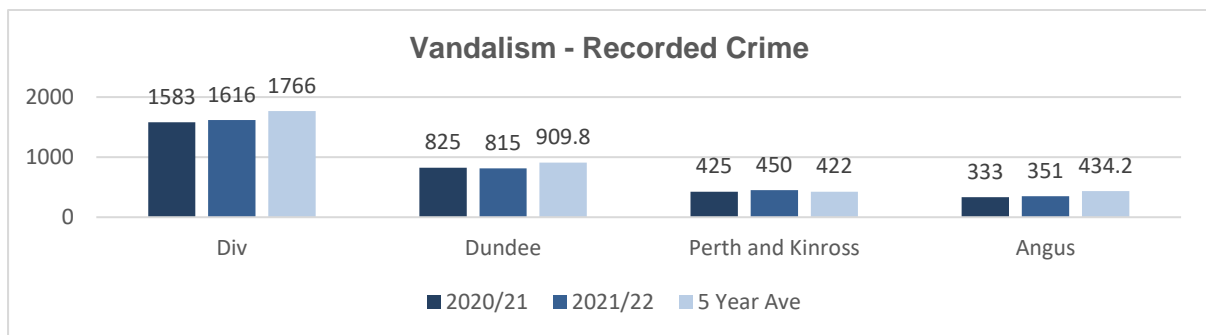
Given this reporting period included the school holidays we saw a small increase in the number of incidents reported at schools.

The continued success of the multi-agency partnership around visitor management has led to a reduction in incidents and damage which has required the attendance of police.

**Results**

In July a 16 year old male was charged with vandalisms to Stanley Primary School between 5<sup>th</sup> and 9<sup>th</sup> of that month.

Between 29<sup>th</sup> July and 11<sup>th</sup> September four young people between the ages of 13 and 15 were identified for committing a number of vandalisms to vehicles and other private property in the Crieff area.



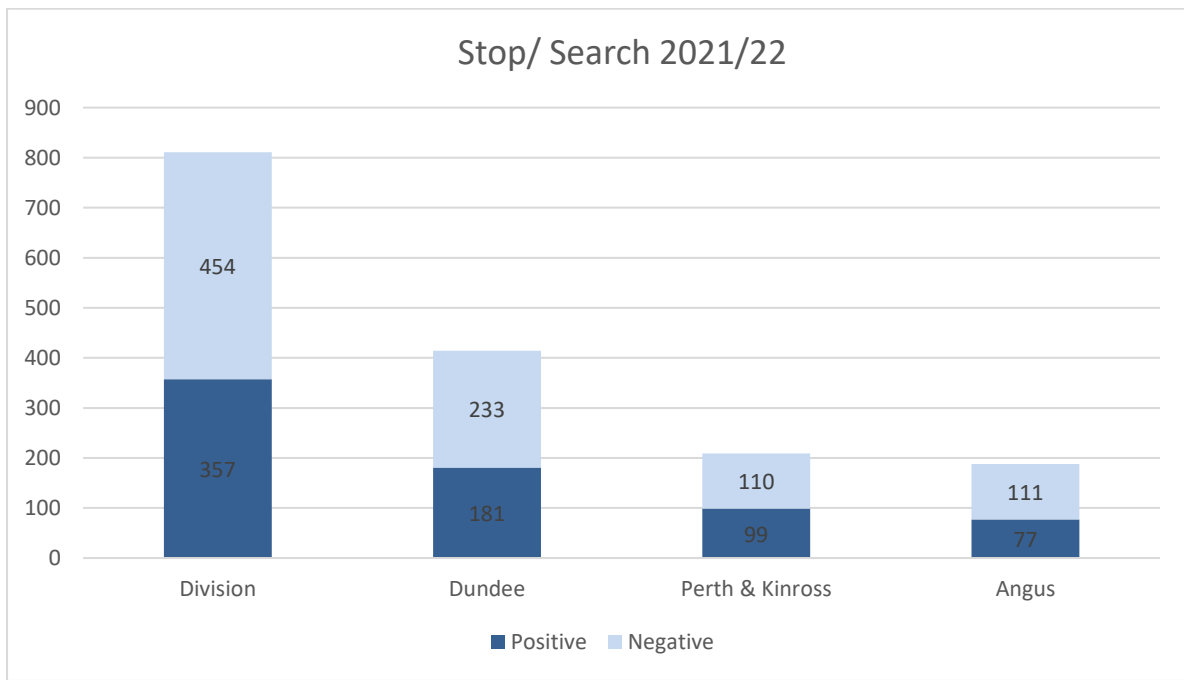
Stop Search

Stop and Search is an operational policing tactic in the prevention, investigation and detection of crime, with the intention of keeping people safe and improving community wellbeing. Stopping and searching members of the public is a significant intrusion into their personal liberty and privacy. We are obliged and committed to ensuring that stop and search of a person is carried out in a manner that is lawful, proportionate and accountable.

Officers will explain why they have stopped an individual before any search, explain what they are looking for. After the search officers will provide the individual with a receipt for the search, which contains information about their rights and how they can access a copy of their stop and search record.

In the reporting period 209 stop searches were conducted with items including weapons and drugs recovered on 99 occasions, which equates to a positive rate of 47.4%.

Assurance reports are provided monthly which show no disproportionate searching was carried out of persons under 18, nor did any disproportionate searching take place around ethnicity.





### Acquisitive Crime

Reduce crime through preventing offending and reduce re-offending

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

### Operating Context

Quarter 2 saw an unexpected shift in the pattern of reported acquisitive crime with criminals targeting less well defended targets such as sheds, motor vehicles and shoplifting becoming less prevalent and break-ins to houses increasing.

As before, volume crime is predominantly seen in Perth City Centre whilst higher value crimes are typically committed across the region by criminals travelling into the area from outside Tayside.

Our Community Investigation Unit continue to lead on acquisitive crime investigations and have made some significant contributions during this quarter to identifying perpetrators in crime series. Their work with colleagues in Angus and Proactive CID to detect Tayside wide crime series was notable along with joint work with colleagues in Edinburgh to target a crime group committing crimes across the Lothians and Perth and Kinross.

Occurrence rates for fraud continue to follow similarly reported patterns.

### Domestic Housebreaking

During this period 23 housebreakings to domestic dwellings have been recorded. This represents an increase from quarter 1 and an increase on reported rates when compared to quarter 2 2020/21. Detection rates have risen by 70% compared to this reporting period last year and remain above national and Divisional averages. This is a measure of the proactive work carried out by local teams and particularly the Community Investigation Unit along with neighbouring Divisions.

The geographical split has altered with increasing numbers of crimes reported in Perth City Centre, around 52%. The remaining crimes are split equally between North and South Perthshire.

Many of the crimes fall within two distinct patterns. Not exclusively, but many of the crimes in Perth city centre are attempts at housebreaking where damage is reported to windows, door frames and locks in circumstances which suggested an attempted crime.

In North and South Perthshire, the reported crimes are generally break-ins to domestic dwellings when the occupiers are not present, often targeting tools and cycles. Local

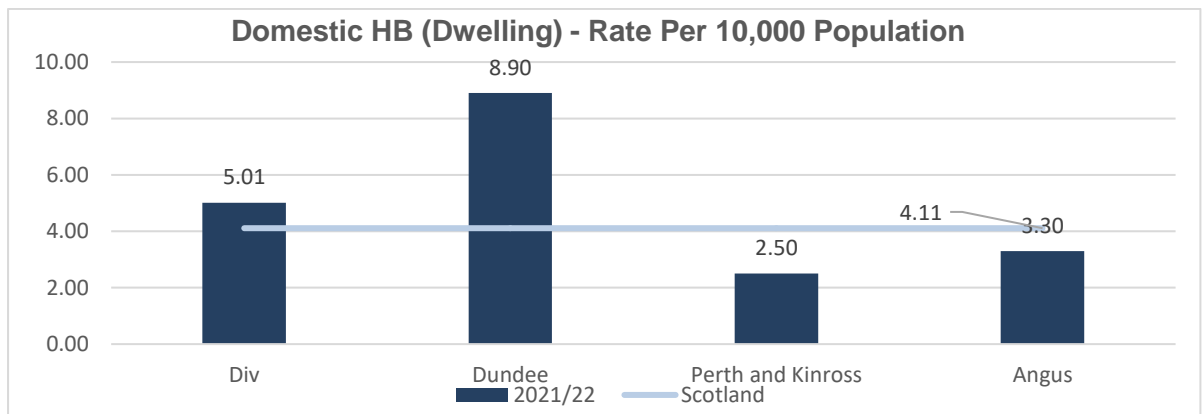
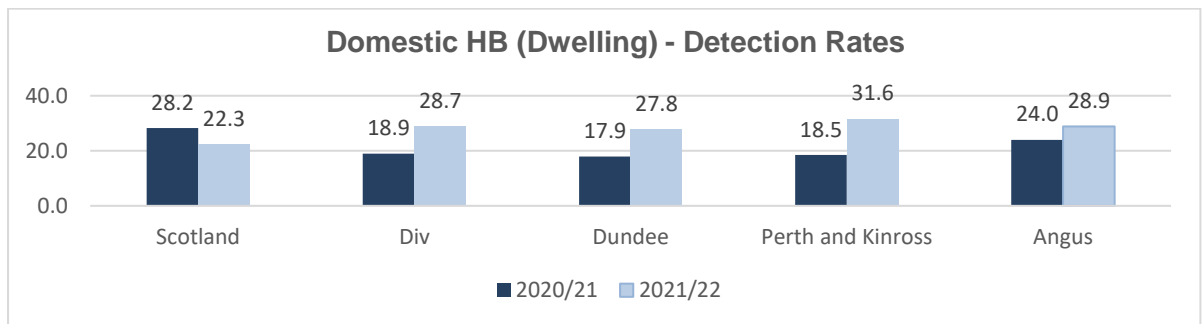
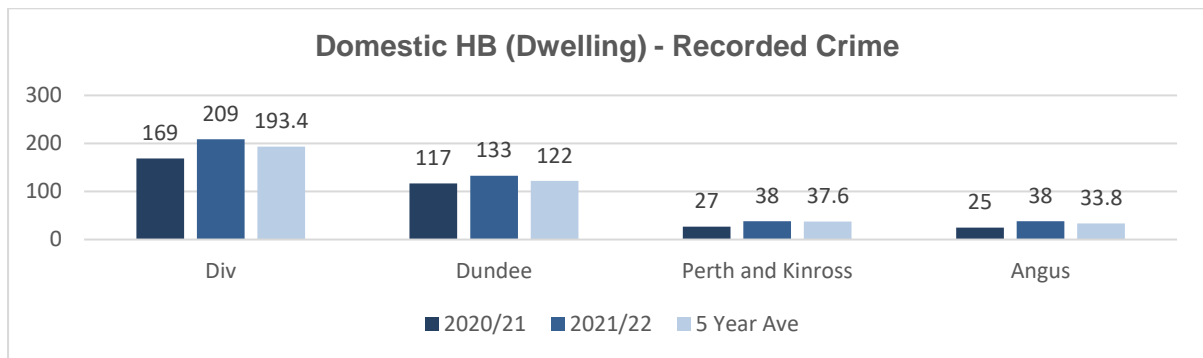
officers and partners continue to offer security advice and carry out security surveys in order to prevent such patterns of crime.

**Results**

Between 3<sup>rd</sup> and 12<sup>th</sup> August a 40 year old male was responsible for three breaks-ins and attempts to properties in Bridgend and Craigie. He was later arrested and charged with these offences.

On 28<sup>th</sup> July two homes in Scone were broken into. Links were made to a group of young males from Edinburgh active in utilising vehicles bearing false plates to travel across Scotland targeting domestic and commercial properties from which to steal bicycles. A 17 year old member of this crime group has since been identified as responsible for these offences and reported to the Procurator Fiscal.

In September warrants were executed at three addresses in Dundee and Angus in relation to a number of crimes including the theft of three motorbikes from a property in Meigle. During the enquiries two additional stolen quad bikes were recovered. Two males aged 25 and 28 have been reported to the Procurator Fiscal.



Fraud

Rates of reported fraud continue to be high and remain above comparative figures from this period last year. Detection rates continue to be lower than we would like however are consistent with national and Divisional rates and a number continue to have ongoing enquiries.

The most prevalent type of fraud reported has generally fallen into three categories.

The most common, at around 23%, was the theft or fraudulent use of a bank cards or accessing another person's online banking to purchase goods, exacerbated by the majority of fraudulent card use being via contactless payment.

The next most common at just under 20% involved the victim being persuaded by a person purporting to be from the person's bank or other government agency, most often by telephone, to transfer monies or goods to a "safe" account.

Around 15% of the reported crime involves the offering of goods for sale, obtaining monies by online money transfer and thereafter failing to send those goods.

There continues to be fewer examples of vulnerable victims withdrawing sums of money from banks and this may be down to the continued success of current banking protocols.

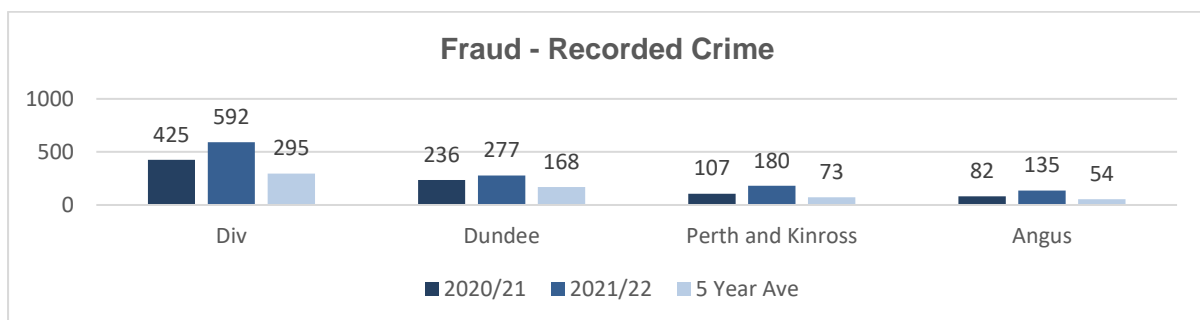
Police Scotland continues to focus along with partners on preventative campaigns and warning messages across a range of media.

Results

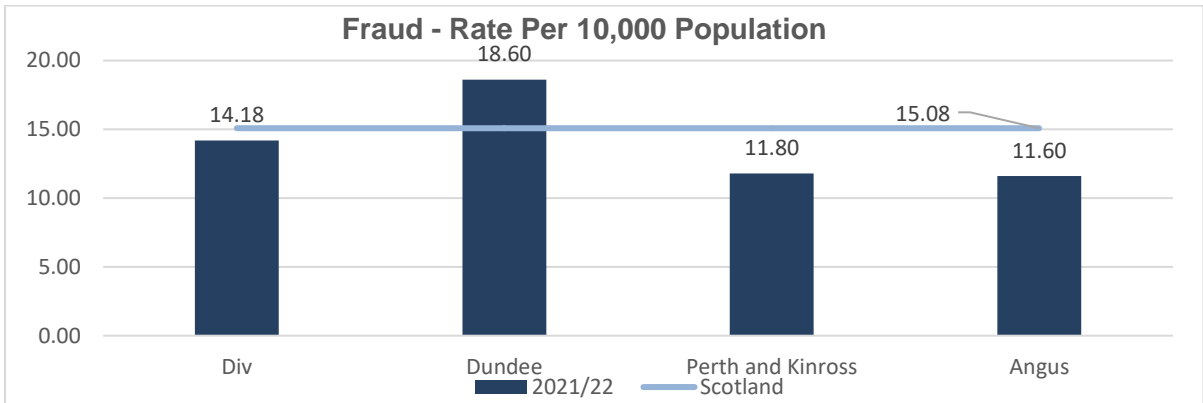
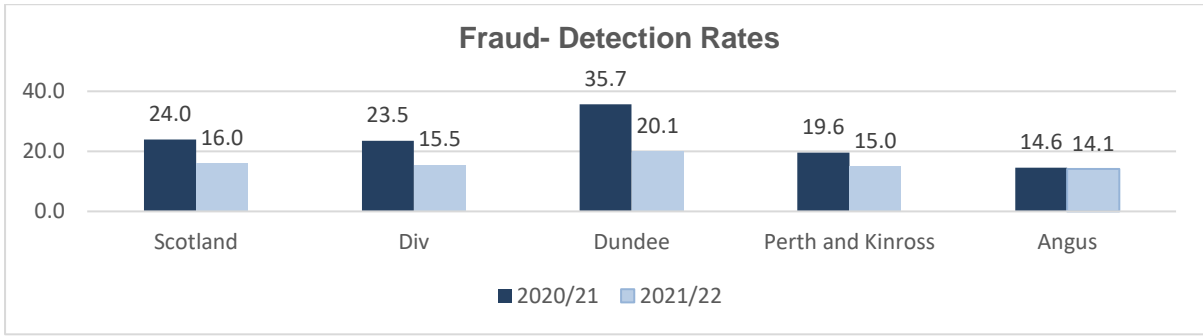
At the end of September a 27 year old male from Dumfries and Galloway was reported to the Procurator Fiscal having been provided with a five figure sum of money by a householder from Perth in return for works which were never carried out. This was a result of joint work with Trading Standards.

Also in September a report was received from an elected member about a vulnerable female who had been visited by a potential bogus workmen purporting to be from the Council. As a result of the contact the female was visited by Police and partners, a security doorbell was fitted and a letter drop was carried out in the neighbourhood.

At the end September a 28 year old male from the Crieff area was arrested following a long investigation into drug dealing, loan sharking and debt collection by intimidation, towards a number of vulnerable people. He was later remanded in custody.







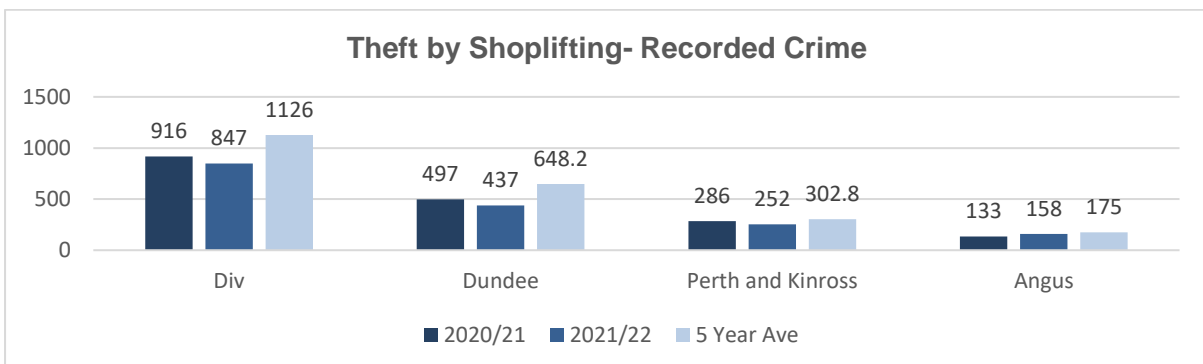
Theft by Shoplifting

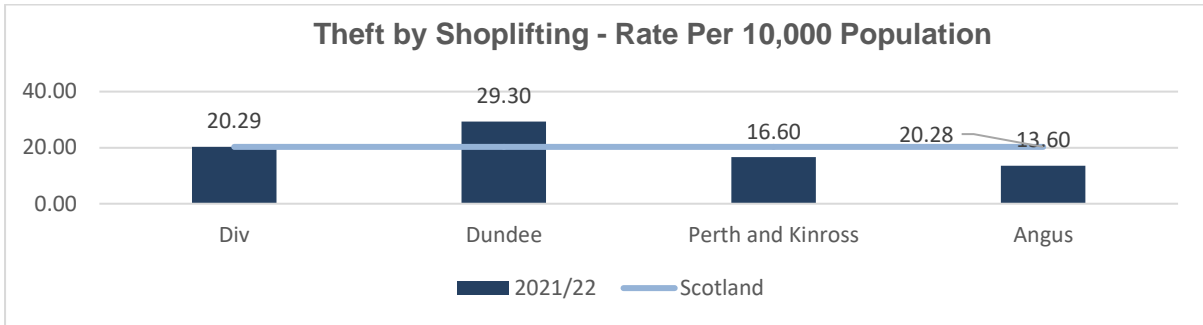
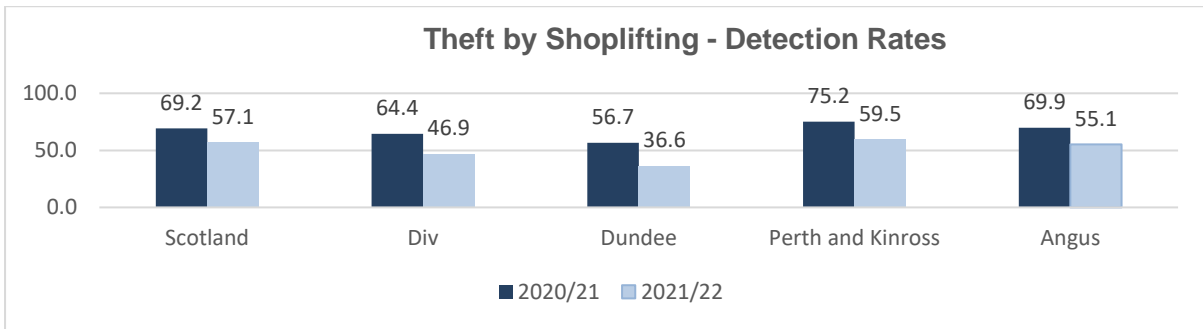
Rates of reported shoplifting have dropped by just over 20% compared with quarter 1 and whilst the retail environment was different during the equivalent period in 2020/21 there have been 59 less recorded crimes compared to the equivalent period last year.

Our data continually allows us to identify vulnerable areas within retail premises which are entered onto local policing plans, allowing disruption of known offenders. Perth continues to dominate reported shoplifting offences with around 90% of all incidents recorded there. The majority of shoplifting in Perth takes place within premises operated by large scale retailers.

Alcohol remains the most commonly stolen item in around 65% of reported crimes. Toiletries and cosmetics remain the next most commonly stolen item at around 30%.

A smaller number of offenders are responsible for a large number of crimes with one male having been charged and reported for 15 offences during this reporting period. These individuals have also been responsible for other acquisitive crime demonstrating the continued prevalence of offending across the different crime areas.





Motor Vehicle Crime

This quarter has seen a 25% reduction in motor vehicle crime compared to quarter 1 and reported crimes are below the equivalent period in 2020/21. Detection rates are similar to quarter 1 and sit above the rate recorded in 2020/21.

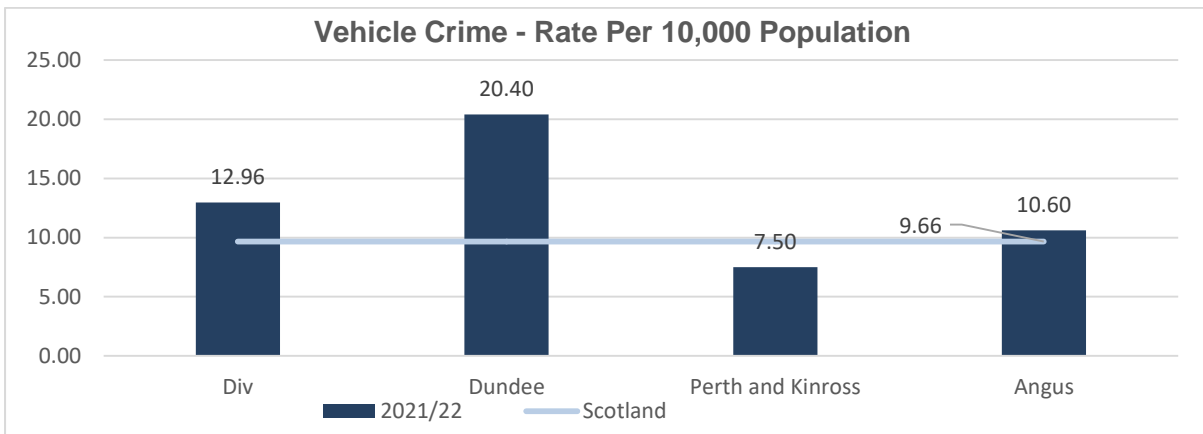
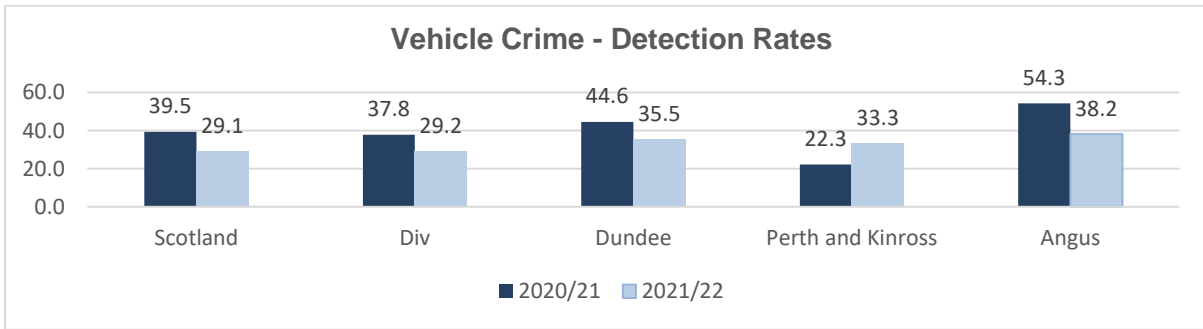
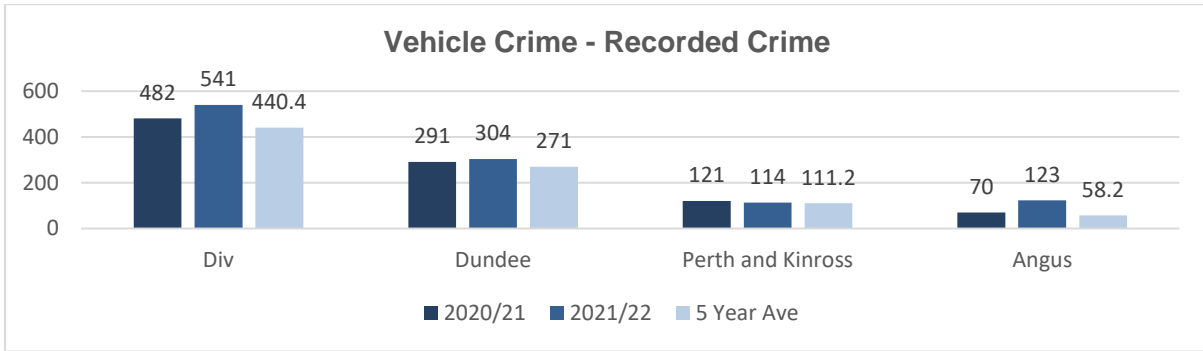
The two most common modes of perpetration are entering an insecure vehicle to steal high value items such as laptops and wallets and the taking and driving away of vehicles without the permission of the owner. In these cases the persons responsible are often known to the owners of the vehicles and the thefts occur using the true key following visits to their home address or house parties. The vehicle is usually recovered after such thefts.

It is pleasing to see the reducing prevalence of thefts by breaking into locked vehicles this quarter, the risk of which has previously resulted in the sharing of safety messages.

Results

In July a 38 year old male was arrested in the Crieff area following a short pursuit after he stole an ex-partner's vehicle whilst under the influence of alcohol.

Following the theft of a quad bike from near Coupar Angus a 21 year old male from Dundee was arrested. This was the culmination of an enquiry between CID and local officers into a group of young males from Dundee who had been responsible for a number of rural crimes throughout Angus and Perth and Kinross.





**Road Safety  
and Road  
Crime**

Collaborate to  
reduce casualties  
and crime on our  
roads

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *The needs of local communities are addressed through effective service delivery*

**Operating Context**

Operation CEDAR

The principles of Operation CEDAR are regularly being applied in the following ways across Tayside, linked to priority areas of focus:

|           |                                                                                                                                                                                         |
|-----------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Challenge | Build effective partnership working and methods to develop new and innovative ways to improve road safety. Improve information sharing and analysis to support an evidence-led approach |
| Educate   | Deliver and evaluate educational initiatives to driver and road user behaviour, making effective use of media opportunities to highlight CEDAR and the work of the forum                |
| Detect    | Provide an intelligence-led and multi-agency approach to enforcement, supported by analytical products, to make the best use of available resources                                     |
| Reduce    | Ensure all road safety education, engineering and enforcement activity is focused on having the maximum positive impact on reducing the number of people killed and seriously injured   |

The implementation of Operation CEDAR across Tayside and delivery of our Action Plan provides an opportunity to contribute to a consistent approach across the north of Scotland. It will refocus our efforts to further improve safety on Tayside's roads and promote active travel.

All Persons Killed, Seriously Injured and Children Killed, Seriously Injured

Tragically Perth and Kinross has experienced three road traffic fatalities during this reporting period.

In July, a 36 year old male motorcyclist was killed on the A911 when he lost control of the machine and subsequently collided with a tree.

## OFFICIAL

In August, an 18 year old female driver of a car lost her life when she collided head on with another vehicle. The incident occurred on the A9 near to Dunkeld, and a passenger in the car was also seriously injured as a result of the collision.

Also in August, a 23 year old female passenger was killed when the vehicle she was travelling in collided with a tree on the A94. The male driver of the vehicle was also seriously injured as a result of the collision.

At the end of quarter 2, Perth and Kinross has seen 36 serious collisions, a 28.6% increase compared to the same period last year. It is assessed that reduction of COVID-19 restrictions and an increasing number of road users may be a factor.

There have been 55 slight injury collisions, a 5% reduction on the same reporting period last year.

Road Safety enforcement continues to be carried out as part of routine business by the Road Policing Unit in Perth and Kinross. Focused patrol work will be complemented by the use of available technology and databases, intelligence target packages and specific tasking resulting from local Tasking & Coordinating processes to tackle criminality.

Local Policing and Roads Policing Officers have been able to target driving behaviour which we believe will have the greatest impact on casualty reduction and address community concerns. Enforcement activity has concentrated on a wide range of driving behaviours including dangerous/careless driving and drink/drug driving.

Based on strategic assessment a number of priority locations have been identified within the area which have been subject to focussed operation activity.

At the end of quarter 2, there have been a total of 12,932 vehicles stopped in Tayside division. This resulted in a number of offences being detected and reported, whilst a number of offenders were warned in respect of other road traffic contraventions.

During the period under review Road Policing officers took part in a number of National Campaigns;

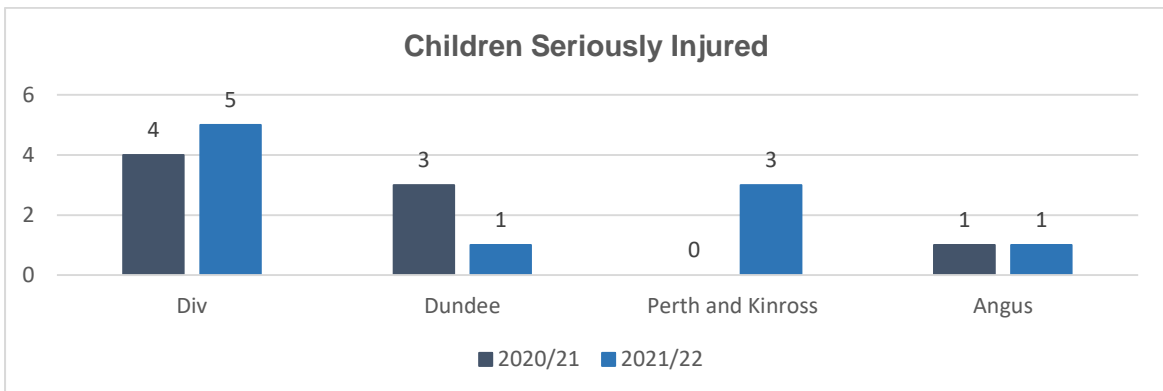
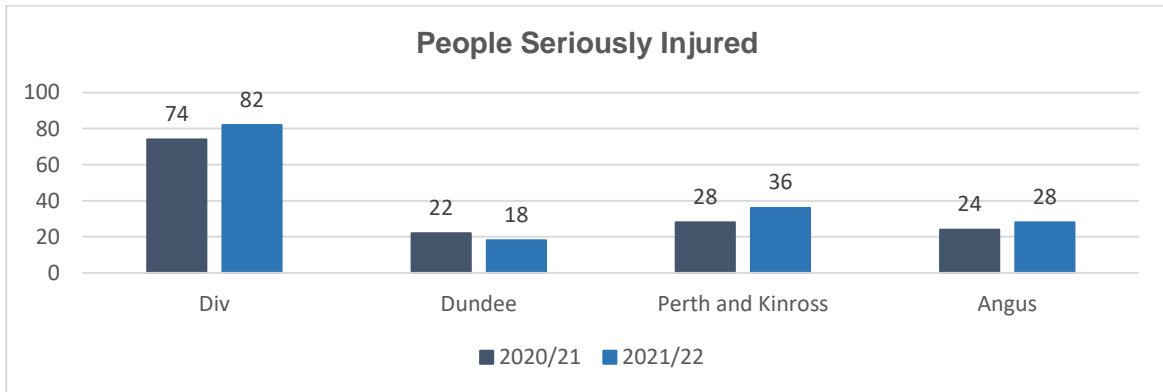
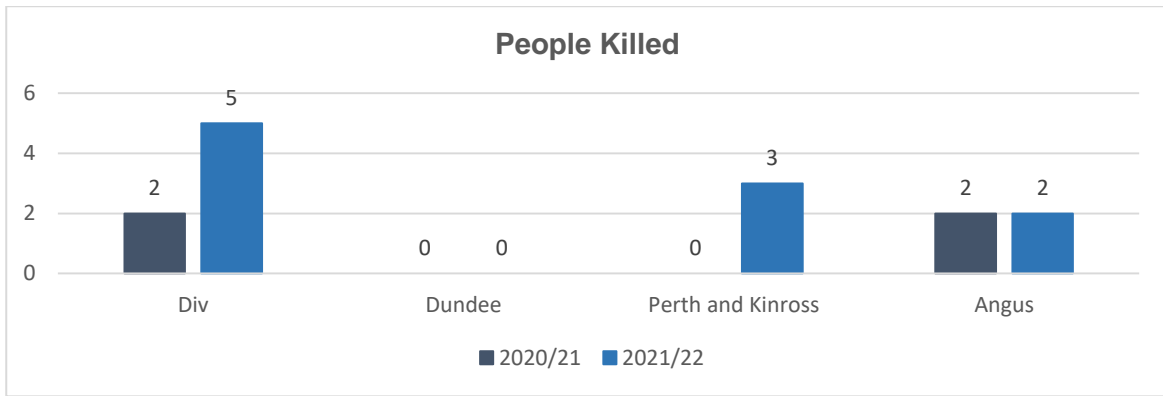
### **Vulnerable Road Users - 6 - 19 September 2021**

#### **Project EDWARD 13 – 17 September 2021.**

#### **National Motorcycle Campaign 5 April – 30 September**

Over the duration of this campaign, across Scotland a total of 148 periods of activity were carried out resulting in 1656 motorcyclists being stopped.

Police resources are being challenged by the driving habits of vulnerable road users. However, we are committed to working effectively with partners locally to address these issues through education, enforcement, engineering, encouragement and evaluation all of which are delivered successfully through a number of mediums and campaigns.



Speeding

During the period under review, speeding offences in Perth and Kinross have significantly increased. This is attributable partly to more focused operational activity on not only the priority routes but also on routes which are deemed to have speeding issues and have been identified through a number of community based engagements.

Divisionally, Tayside has also experienced a significant increase with a total of 2810 offenders detected.

Results

Between the 19<sup>th</sup> July and 8<sup>th</sup> of August 2021, the national Speeding Campaign was held. This involved dedicated officers from the Road Policing Unit, Safety Camera Unit along with Divisional officers targeting areas throughout out Tayside Division. A number of offenders were detected with a variety of disposals utilised.

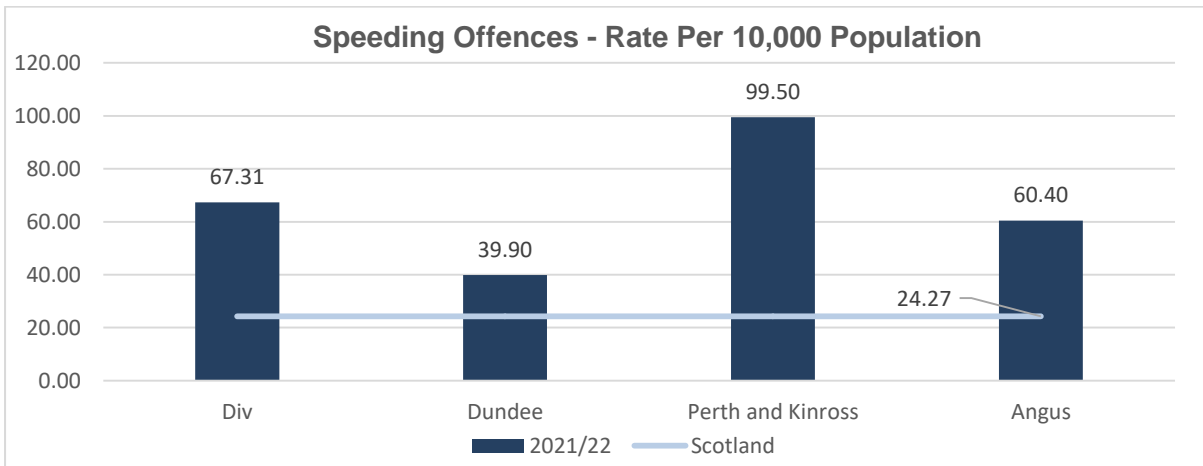
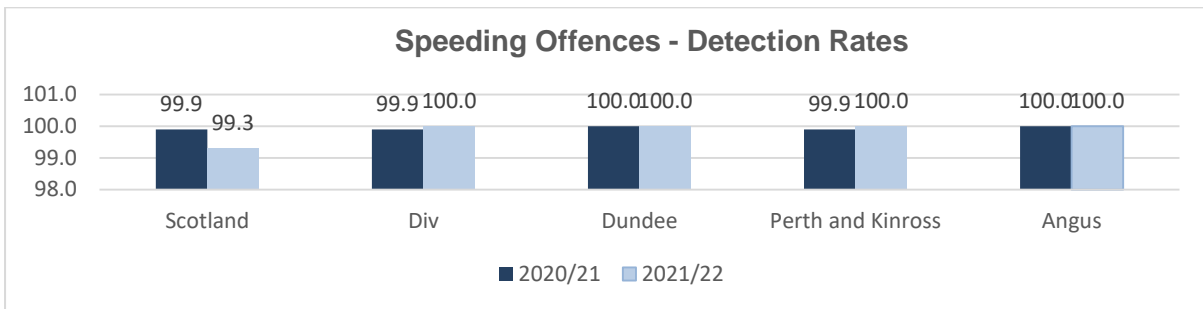
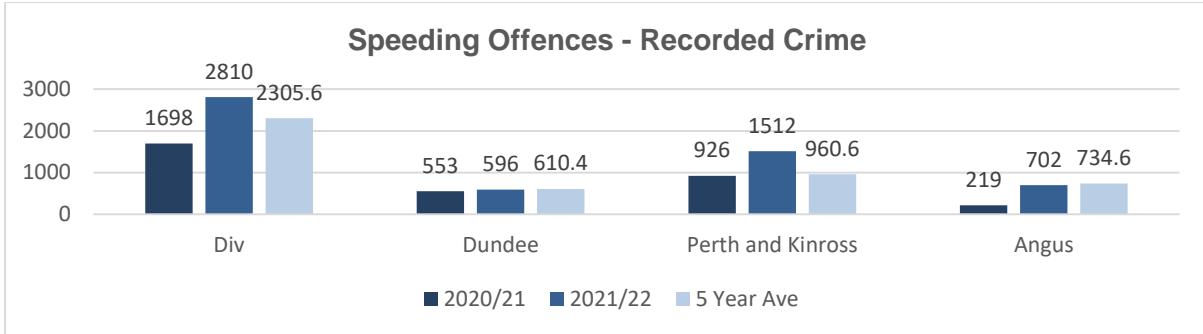
Notable speeds seen in Perth and Kinross were

105 mph exceed 70mph limit

101 mph exceed 70mph limit

100mph exceed 70 mph limit

58mph exceed 30mph limit



Drink/Drug Driving

During the period under review, Drink, Drug offences have decreased compared to the same period of last year. Similar decreases have been seen across Tayside Division.

Road Policing officers within Tayside Division have carried out 657 breath tests year to date and conducted 143 drug wipes, 72 which have proved to be positive with all offenders being reported to the procurator Fiscal for consideration.

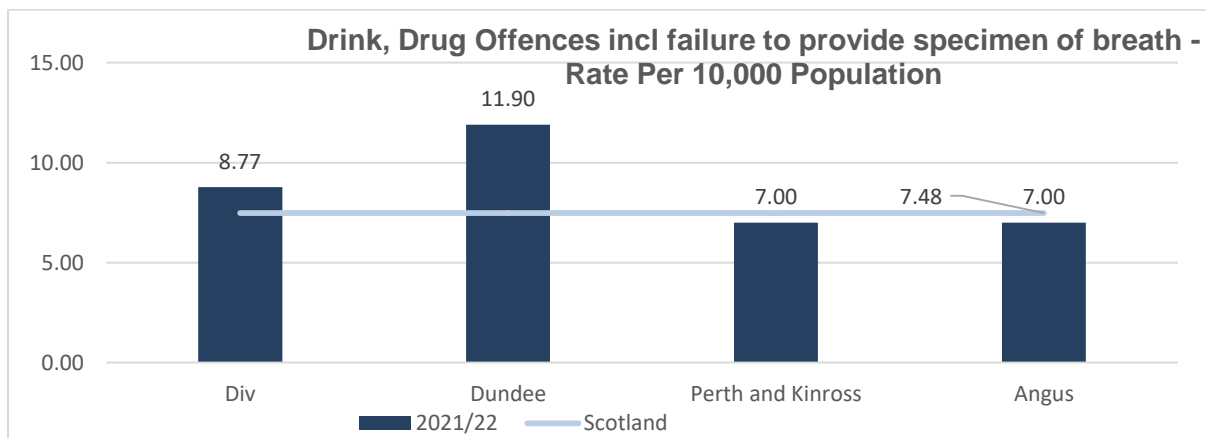
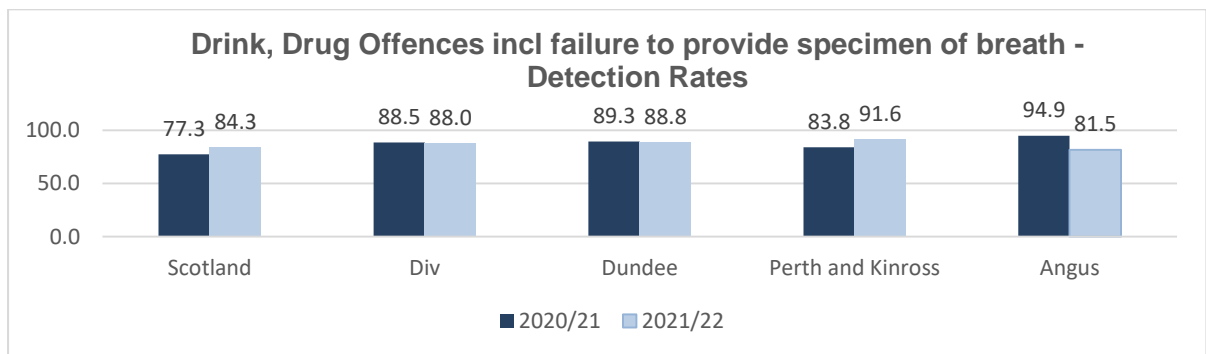
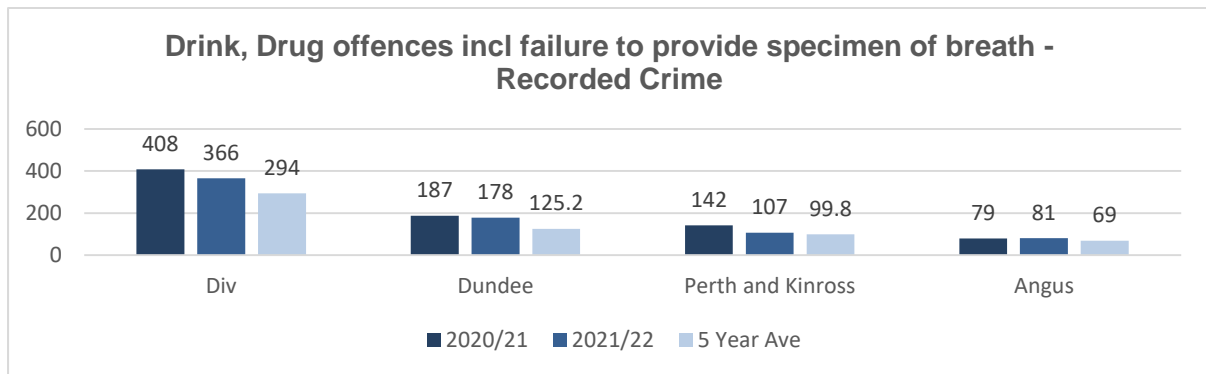
Results

Between 19th July & 8th August, Police Scotland held the Summer Drink & Drug Drive Campaign which saw dedicated officers from both the Road Policing Unit and divisional officers specifically target road users who drive whilst under the influence.

Focus was not only targeting offenders driving immediately after consuming alcohol or drugs, but also focusing on offenders who drive the morning after being under the influence.

A number of different media messages were used to raise awareness and actively encourage changes in driving attitudes and behaviour.

As is evident from the figures the drug wipe testing kit featured heavily in the media and was prevalent throughout the duration of this campaign. It will continue to be an exceptionally effective tool in the continual fight against impaired driving.





Careless Driving

Perth and Kinross experienced a 14.6% increase in recorded offences of Careless driving compared to the same period last year.

Again, it is considered reasonable to assume that the reduction in COVID restrictions and a return to increased vehicles on the road will again be a correlating factor for the significant increase.

Part of the key to reducing Careless driving figures is to focus on influencing driver and road user behaviour. By focusing on the 'Fatal 5', Tayside Division Road Policing Unit, working with our partners, make appropriate use of existing and new legislation to carry out enforcement, education activates and influence the provision of engineering solutions (3 E's). This will be enhanced with specific initiatives prioritising vulnerable road users and those at greatest risk.

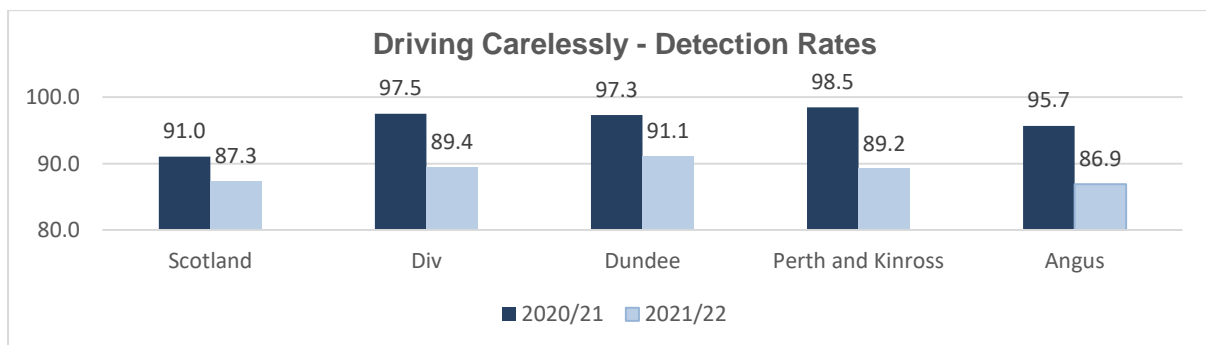
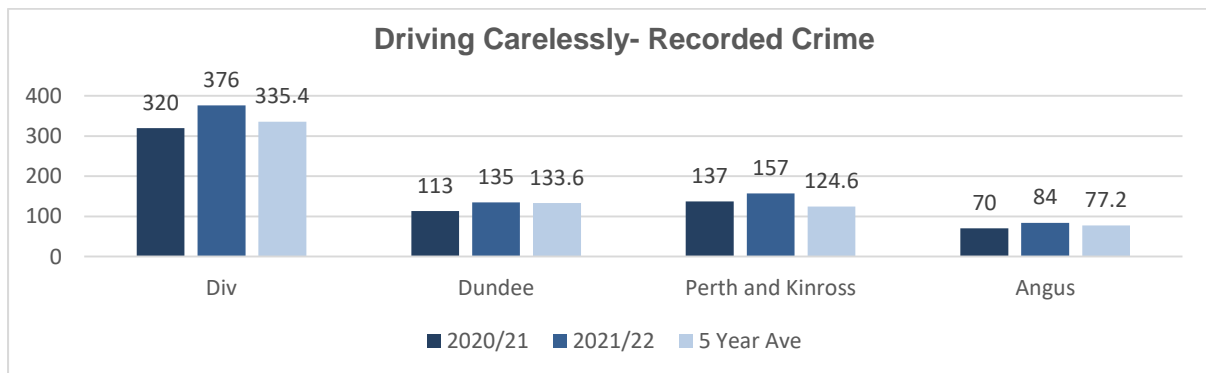
Tayside Division Road Policing teams will continue to focus on the key KSI (Killed / Seriously Injured) routes as part of the high visibility daily patrols.

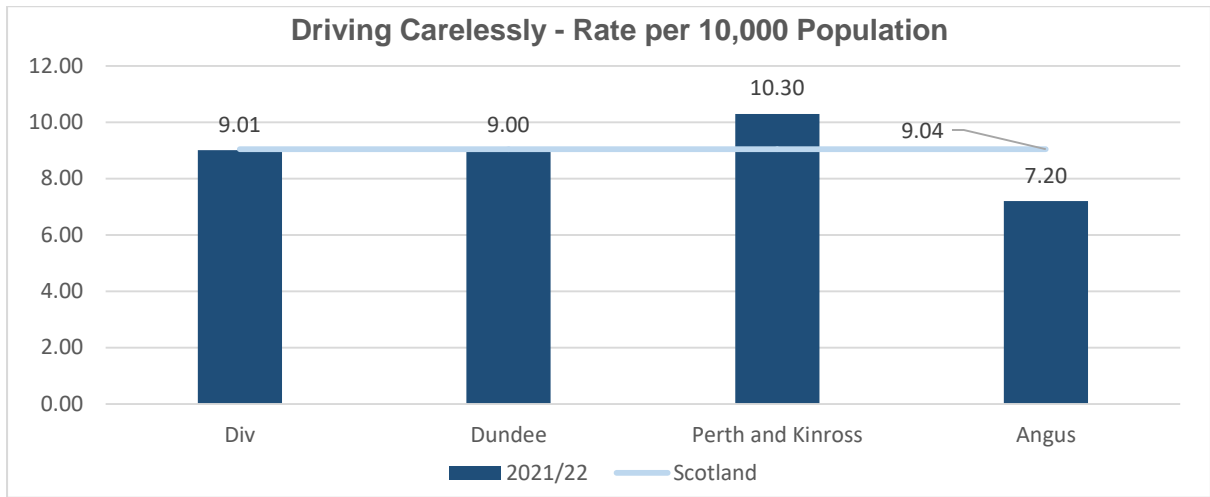
These are; D Division – A9, A93, A923, A85, A92 and M90/A90

Many of the aforementioned priority routes running through Perth and Kinross.

This is reinforced with Route Strategy Days based on the previous collision data for the month and involve multiple units carrying out high visibility patrolling of the same route. Where these routes traverse multiple Divisions we utilise cross border joint operations.

As is with all our operations, they are supported by partner agencies and road operating companies which maximises potential.







**Public Protection**

Support people considered vulnerable through working with partners

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Giving every child the best start in life
- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

**Operating Context**

Recorded incidents of sexual crime continue to incrementally increase, driven by the reporting of historical abuse and cyber enabled offences, of which adults are increasingly becoming the victims as well as young people.

With the relaxation of lockdown we have seen the reintroduction of many young people into public spaces and have responded to a number of reports of sexualised conduct in city centres and licensed premises usually by young men and always aggravated by alcohol or substance use. We have re-opened discussions with partners in the license trade and wider about making public spaces safer for all.

We continue to experience a significant demand from missing people and the receipt of concern calls, often generated by other agencies. The greatest missing person demand comes from premises who accommodate young people from other local authorities within the UK with 70% of demand coming from missing young people between the ages of 10 and 19. 75% of missing persons recorded are male.

During early July local officers carried out significant enquiries into the circumstances of a 16 year old looked after child from northern England going missing from a care establishment in Perth and Kinross. The male in question was at risk of exploitation from County Lines drug dealing in the Manchester area. Joint work with officers in the north east resulted in the young person being found in Aberdeen having been used for the distribution of drugs in that area.

The requirement to respond to persons in mental health or other crisis has continued unabated and the summer months presented additional challenges from persons around Scotland becoming lost or voluntarily going missing in Highland Perthshire. The work of the Tayside Mountain Rescue Team requires credit as the number of deployments they have received has been unprecedented and their professionalism in not only recovering stranded members of the public, but tracing vulnerable missing persons in varying difficulties of terrain, including water, has been invaluable to local policing.

We are working hard to identify and utilise alternatives to Police attendance in cases where people require mental health interventions.

Domestic Abuse

The crime rates represented in the table below are crimes recorded under the Domestic Abuse (Scotland) Act 2018. Seven crimes have been recorded in this quarter, five less than quarter 1. Given there a number of common law crimes which can be committed which have a domestic abuse aggravator these figures should be viewed in context.

Whilst detection rates have fallen from those previously reported the complexity of offences under the Domestic Abuse (Scotland) Act 2018 results in the investigations into a number of these enquiries remaining live at the time of reporting. These figures are likely to rise once enquiries are completed.

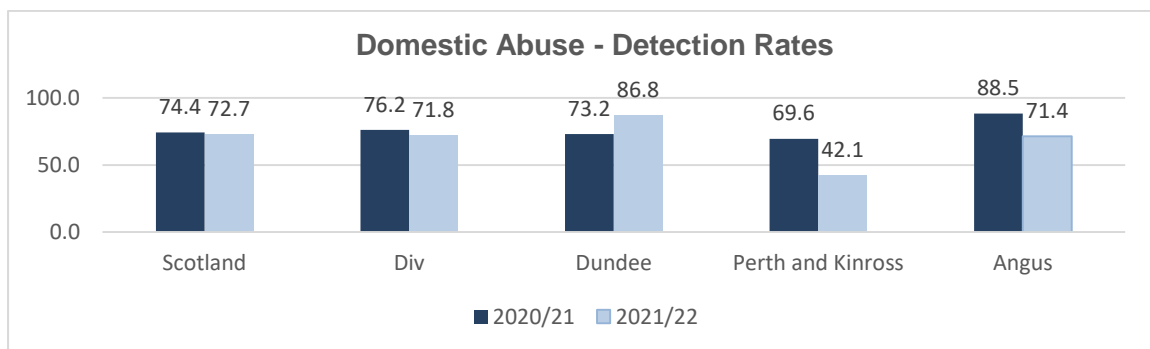
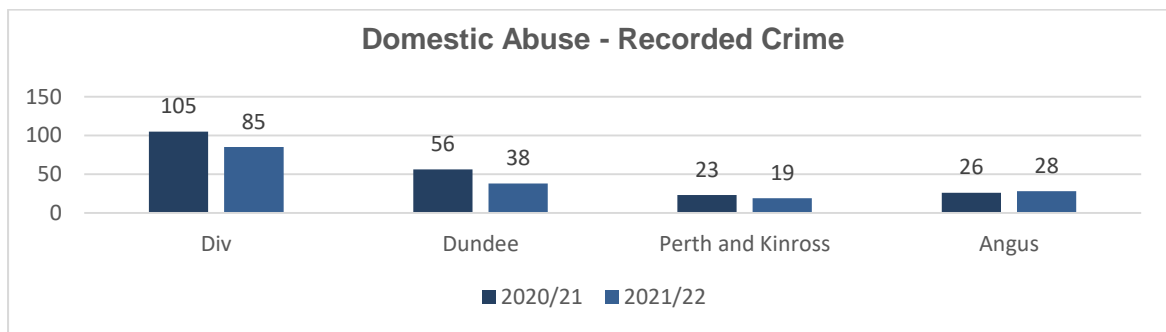
Of all domestic incidents, about 39% resulted in a recorded crime. Following an increase in quarter 1 the summer months saw a slight decrease in incidents reported to the Police, down by 1.8%. This figures still sits above the five year average and can be viewed positively in terms of victim willingness to report and partners' willingness to proactively target offenders.

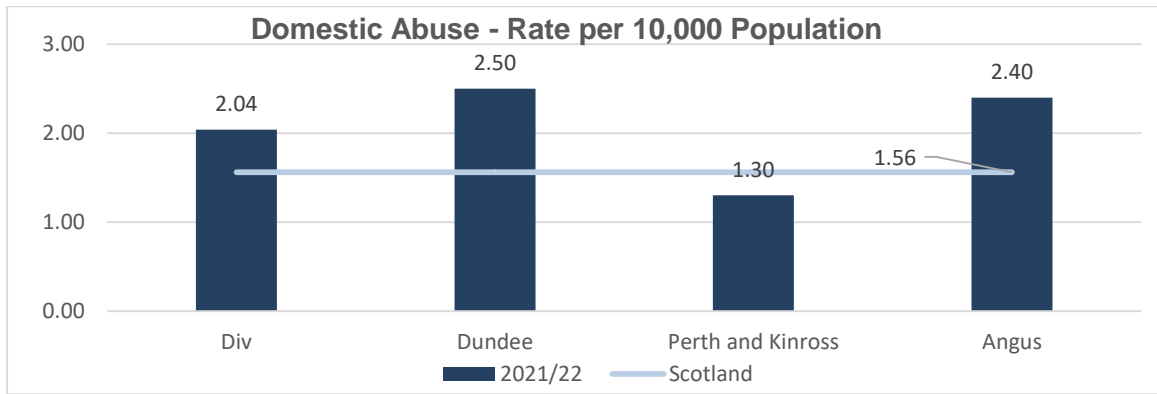
The majority of offenders continue to be men with alcohol or substance use a common factor.

Results

In August a 53 year old man was arrested and charged with multiple sexual offences, including rape, against an ex-partner following a lengthy and complex investigation by specialist Domestic Abuse officers. He was later remanded in custody.

In August an older female child reported being the victim of rape in North Perthshire at the hands of a young adult male with whom she was in a relationship. The 19 year old male was later arrested and charged and enquiries revealed similar offending against other young females.





### Hate Crime

During this period there have been ten recorded incidents, identical to the number recorded in quarter 1 and the corresponding period last year.

Detection rates are slightly above those recorded previously however the number of crimes undetected remains small at three. Perth City has seen the most recorded instances of hate crime.

The main mode of perpetration continues to be abusive communications directed against non UK nationals or persons deemed to be non UK nationals due to their physical appearance. The next most prevalent mode of perpetration is the targeting of victims due to their sexual orientation. Police officers continue to be repeat victims and alcohol is often an aggravator in the commission of these crimes.

Processes remain in place across the Division to monitor and review all Hate crimes and incidents to ensure these are being identified and recorded appropriately. A daily review is carried out of Hate crimes/incidents to assist with identifying emerging trends and to allow appropriate interventions to take place.

Relevant partnership working allows for victims and communities to be signposted to support agencies and for reassurance messages about hate material to be shared. The primary aims of this partnership activity is to increase hate awareness amongst groups and communities. The re-training of existing local Third Party Reporting Centres (TPRCs) continues as does identifying new premises and maintaining current Keep Safe premises within Tayside.

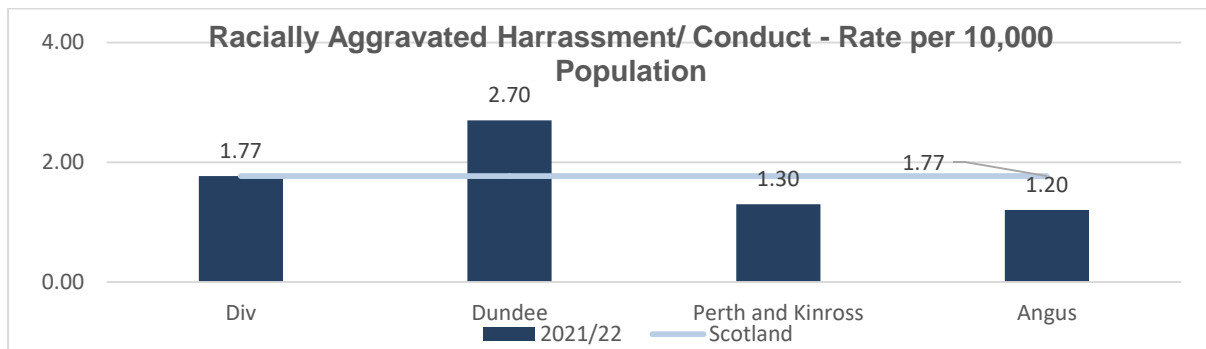
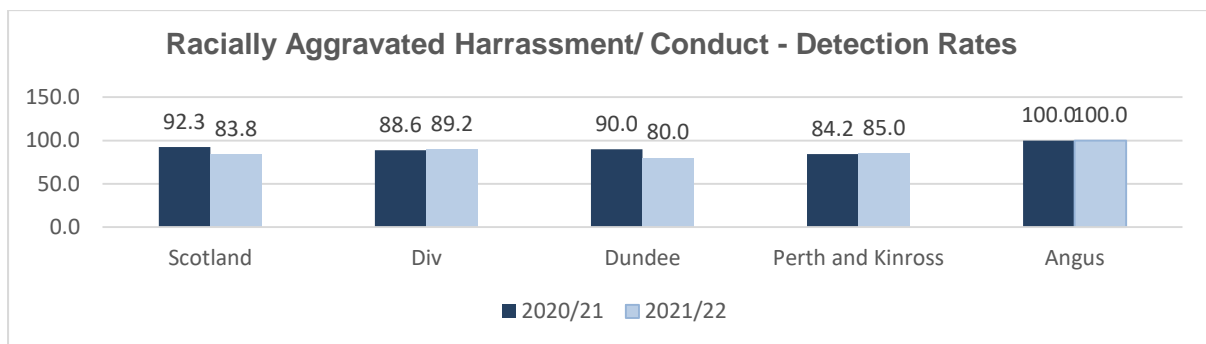
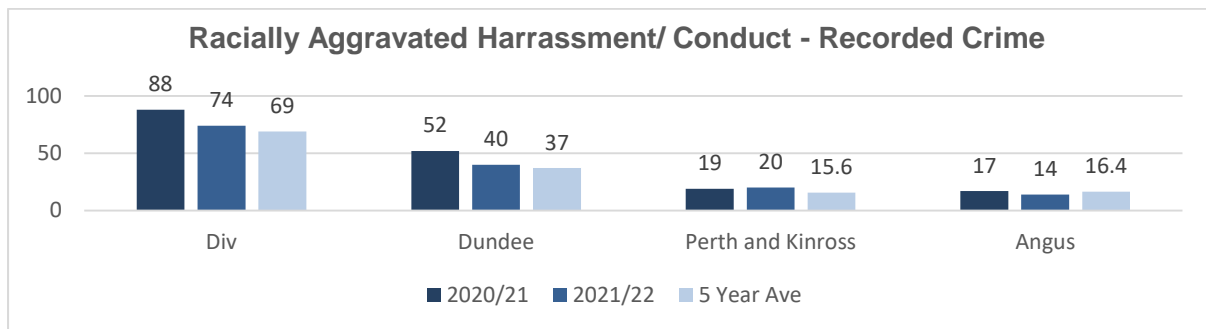
National Hate crime awareness continues to be driven locally using electronic material with no face to face promotion. Material has been shared with different communities and local Third Party Reporting Centres.

A Preventions Team Sergeant continues to attend a Police Scotland-wide Hate Crime Improvement Group Meeting online. This meeting was started as a result of the HMICS Hate Crime Review which commenced in 2020 and in 2021 HMICS provided a list of 15 recommendations for improvement. Inputs from attendees from all divisions on how each legacy area deals with Hate Crime have been fed back into the Strategic Group. Further recommendations from the Strategic Group will be published in due course.

**Results**

In September Preventions Officers attended a number of Fresher's events at Perth College providing information about Hate Crimes/Incidents and Bystander awareness.

In August Perth and Kinross officers worked with the Metropolitan Police as part of a nationwide operation to identify online hate generated as a consequence of England's appearance in the Euro 2020 final at Wembley. As a result of local enquiries a 39 year old man from South Perthshire was charged with online hate offences against England players.



Sexual Crime

Recorded sexual crime has risen overall during this quarter with 16 more crimes reported than in quarter 1 and ten more crimes reported than in the equivalent period last year.

## OFFICIAL

Around 40% of the recorded crime is from Perth City with the remainder split equally between North and South Perthshire.

Young people aged 18 and under are victims in just over a third of recorded crimes. Child victims are significantly lower in rape and attempts and are heavily represented in indecent communications, particularly sharing of indecent images amongst peers. We are seeing a continuing increase in "Sextortion" cases, where the victim is most often an adult. This term covers where sexual images are used to extort material gain from the victim. The perpetrators are often from outside the UK however it is increasingly occurring between former partners.

With the return from COVID lockdown we have seen an increase in offences, usually aggravated by alcohol, occurring in public spaces. These have been around two common trends, sexual exposures by men under the influence of alcohol, and unwanted sexual assaults, normally over the clothing, within licensed premises. Our work moving into quarter 3 and into further relaxation of lockdown will provide more focus to allowing people, particularly women, to feel safer in public spaces.

This reporting period has seen 24 recorded rapes and attempts which is three crimes more than recorded in quarter 1 and four crimes more than recorded in the equivalent period in 2020/21.

Examining recorded rapes in more detail, it can be seen that 50% of the recorded crimes occur within a domestic setting and in all cases the victim is known to the perpetrator. 58% of the recorded crimes took place over a year before being reported and 54% of the recorded crimes involve three victims, who have reported multiple historical offences, including eight offences reported by one victim.

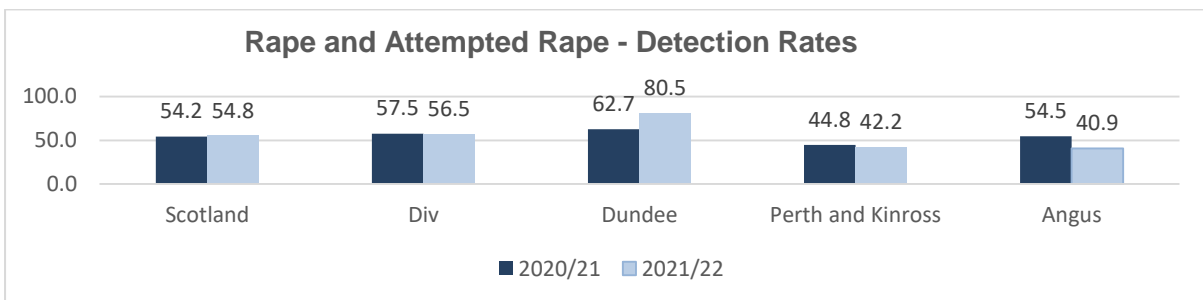
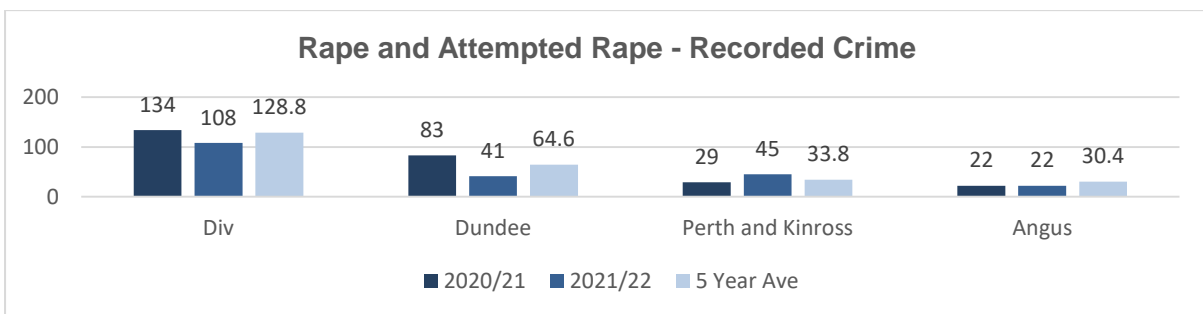
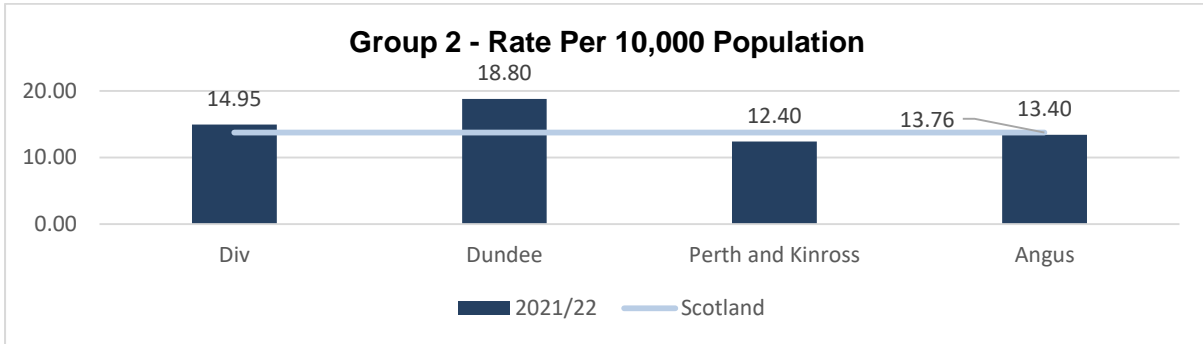
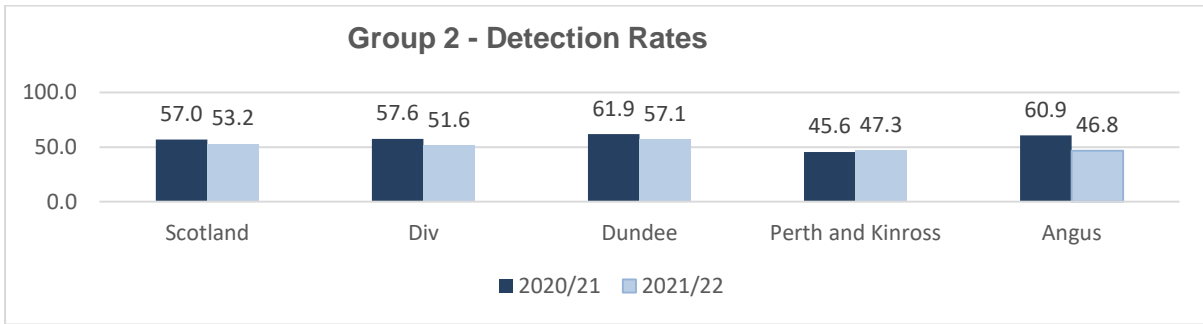
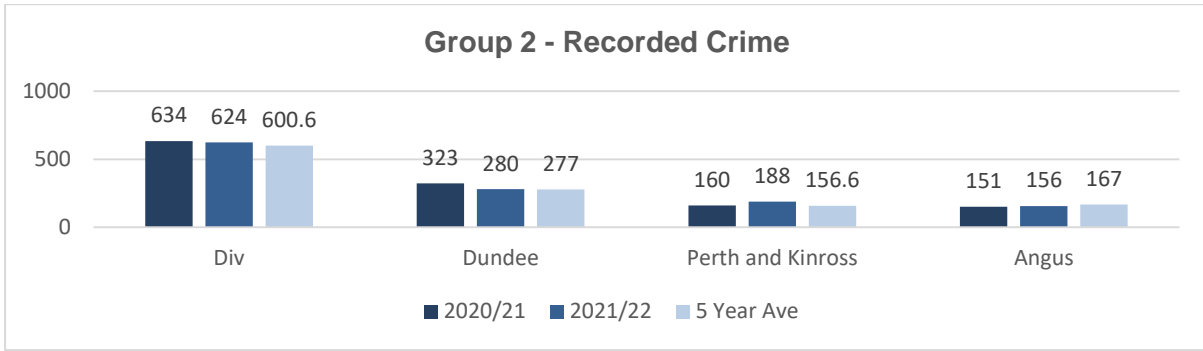
Detection rates in all Group 2 crimes are higher than the equivalent period last year but lower than we would like. Investigations into historical abuse can be more complex and take more time, and many of these investigations remain outstanding gathering evidence against identified suspects. Many of our investigations await forensic results and the examination of electronic devices such as mobile phones.

### Results

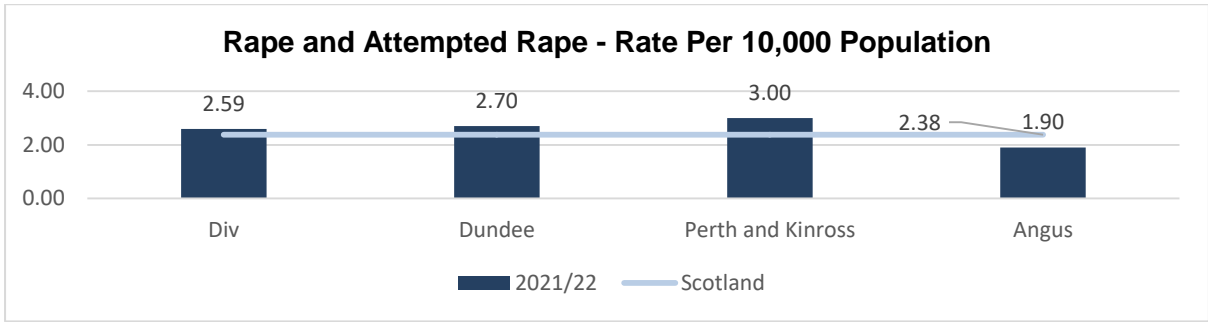
In July a 17 year old male was arrested and charged following the sexual assault of a vulnerable missing looked after child. The male in question was also charged with harbouring offences following reports of the victim being reported missing.

Also in July a 44 year old male was arrested for, whilst drunk, approaching and attempting to kiss three adult females at different times within Perth City Centre.

In September a 22 year old male was arrested and charged following the sexual assault of a female in a Perth night club who he met earlier in the evening.









**Serious Organised Crime**

Reduce the harm caused by serious organised crime, including cyber crime

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priorities:

- Creating a safe and sustainable place for future generations
- Promoting a prosperous, inclusive and sustainable economy

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police*

**Operating Context**

Our Community Investigation Unit and Proactive CID, supported by partners, have remained focused in this quarter on disrupting persons from North East England with a presence in Perth and Kinross for the purpose of County Lines and drug dealing.

The supply of drugs into HMP Perth using a variety of different methods continues to be a focus and our Community Team has worked closely with the staff to prevent and reduce this trend.

We remain focused on proactive work to disrupt the supply of drugs and efforts have been concentrated during this period on three areas. Firstly, the distribution of Cocaine and the impact it has on violence within communities, and secondly the availability of benzodiazepines and other street drugs which can affect behaviours of the users leading to crime and have a negative impact on mental health. Thirdly, we continue to be vigilant to those who wish to supply any drugs to our children and young people.

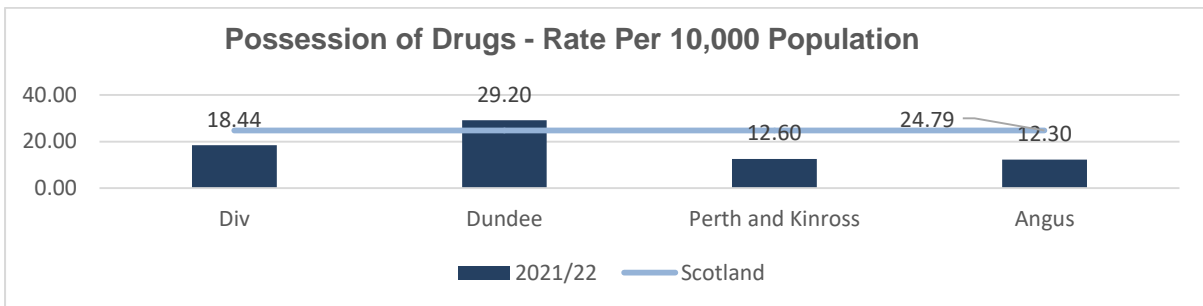
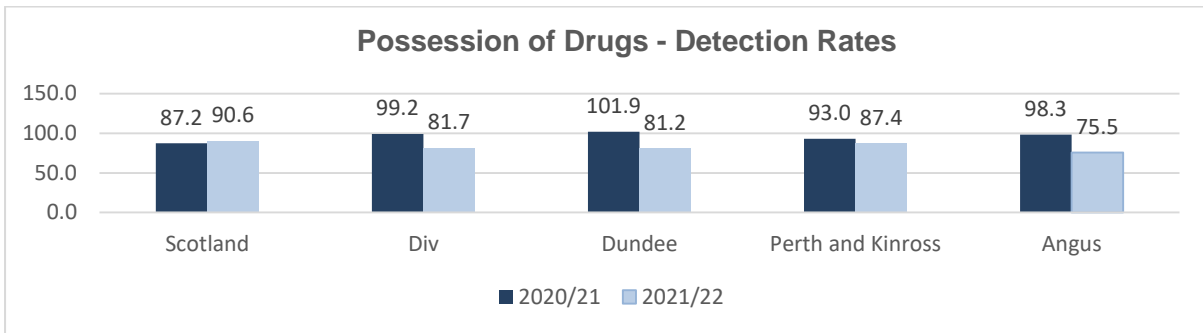
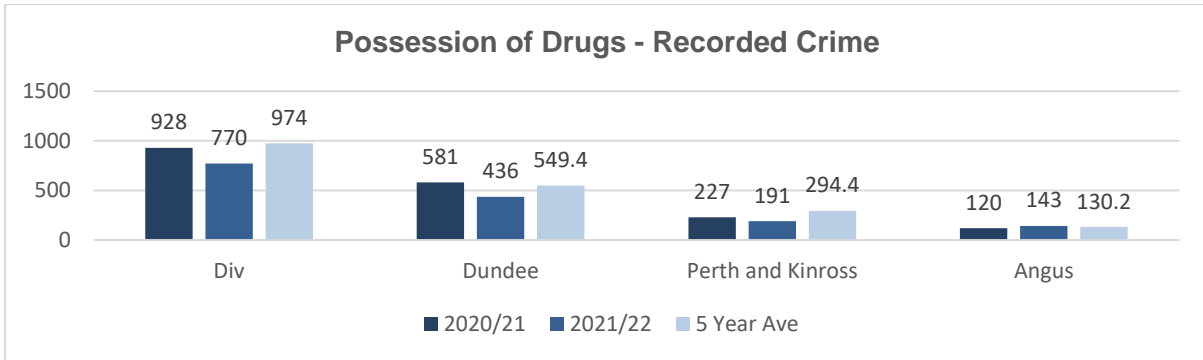
Possession of Drugs

Activity in this quarter has dropped slightly from quarter 1 and the corresponding period last year however local officers continue to generate results from use of stop search powers.

Results

In July local officers stopped a vehicle during a routine stop on the A85 and on stopping the vehicle their suspicion was raised that the driver was involved in the supply of drugs. Following a search the 23 year old male driver was charged and quantities of Cannabis, Cocaine and cash were found which indicated possession with intent to supply.

In August local officers executed a warrant at a house in South Perthshire in connection with the distribution of Cocaine and recovered over £6,500 worth of Cocaine and a quantity of cash. A 39 year old woman was later charged.



**Supply of Drugs**

Supply cases remain higher than at the corresponding period last year and whilst the impact of previous COVID lockdowns may render this comparison less relevant recorded offences remain above the 5 year average.

With the ongoing presence of drugs in communities I welcome the continued work officers carry out in this area. Improvement of our partnership work at HMP Perth to identify multi-drug types being sent into the establishment has also contributed to an increased reporting of these cases.

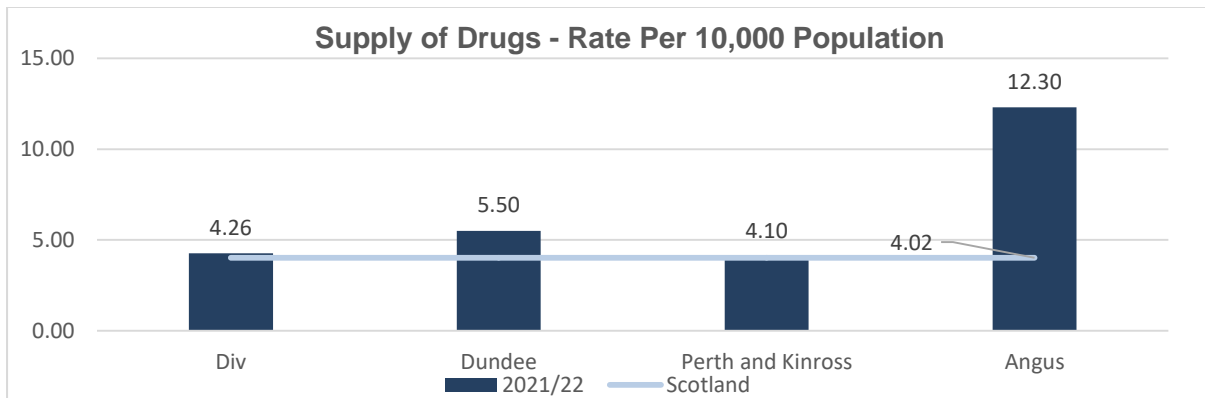
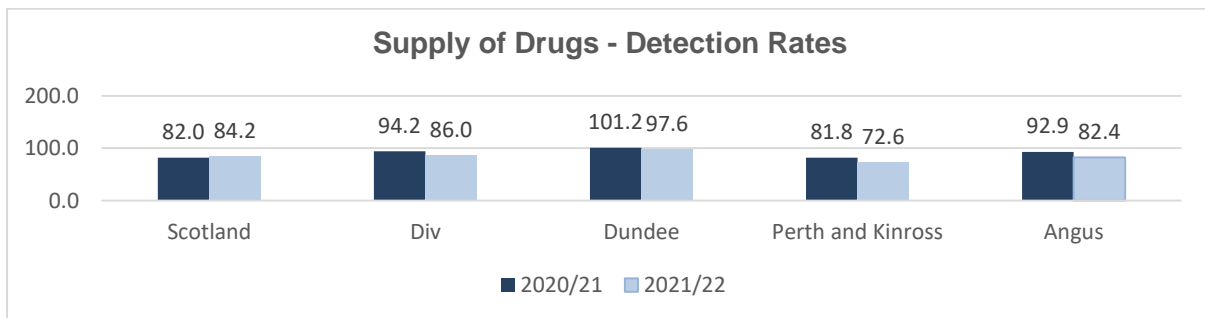
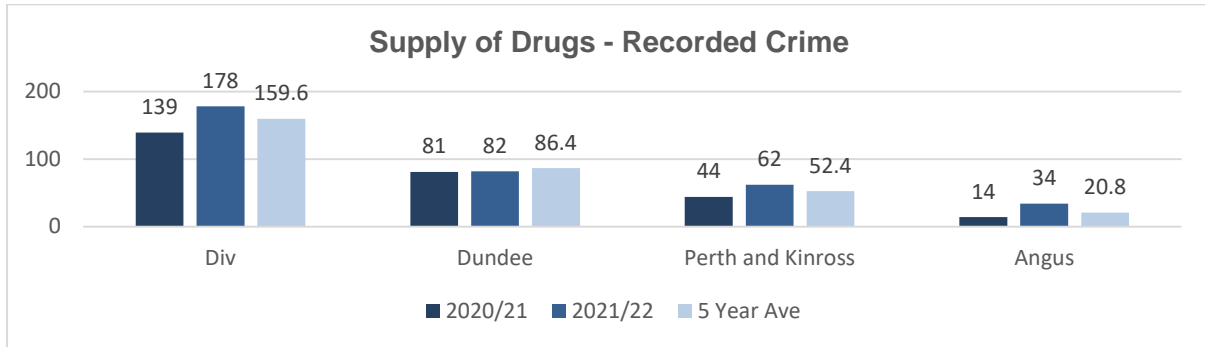
Detection rates are slightly below the corresponding period last year however can fluctuate slightly based on workloads at forensic laboratories to identify and confirm drug types.

**Results**

In August, a search warrant was executed at a house in Perth in connection with the supply of Cocaine. Following a search a 51 year old male was arrested and charged with possession with intent to supply Cocaine worth in excess of £2,000.

In September officers from our Community Investigation Unit, acting on intelligence identified a large scale cannabis cultivation in the Carse of Gowrie. Extensive work

was carried out gather evidence and destroy the manufacturing set up, resulting in the recovery of drugs worth around £280,000.



Proceeds of Crime

Civil Cash Seizures - £9,336.87

Expedited Civil Recoveries – no cases

Assets for restraint - £4,300



**Counter  
Terrorism and  
Domestic  
Extremism**

Prevent, Pursue,  
Protect and  
Prepare through  
collaborative  
preparedness

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priority:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

- *Threats to public safety and wellbeing are resolved by a proactive and responsive police service*

CONTEST is the UK Government's Counter Terrorism Strategy. It was first developed by the Home Office in early 2003. The aim of the strategy is "to reduce the risk to the UK and its interests overseas from terrorism, so that people can go about their lives freely and with confidence." CONTEST is split into four work streams that are known within the counter terrorism community as the 'four P's': *Prevent, Pursue, Protect, and Prepare.*

- **Pursue:** the investigation and disruption of terrorist attacks.
- **Prevent:** work to stop people becoming terrorists or supporting terrorism or extremism.
- **Protect:** improving our protective security to stop a terrorist attack.
- **Prepare:** working to minimise the impact of an attack and to recover from it as quickly as possible.

### **Operating Context**

At present the national threat level is currently at SEVERE. This means that a terrorist attack is highly likely.

Due to restrictions over the previous quarter, contact has been maintained predominately with businesses and partners by electronic briefings and telephone contact.

Divisional officers continue to support partners and organisations in various CONTEST related matters including advice on security and protection of premises and the mitigation of both physical and cyber-attacks.

A number of community officers are trained to be Local CONTEST Liaison Officers (LCLOs) providing a capability to promote CONTEST. This allows delivery of the strategy throughout the community as part of daily business.

Awareness raising literature has been distributed to LCLO's and CONTEST partners with regard to the Counter Terrorism Policing campaign and post lockdown security.



**Wildlife Crime**

Reduce harm caused to certain birds, animals and plants including their habitats, both on land and sea

This activity will link in with and support the Perth and Kinross Community Plan 2017-2027 strategic priority:

- Creating a safe and sustainable place for future generations

*This also supports the delivery of Police Scotland's strategic outcome:*

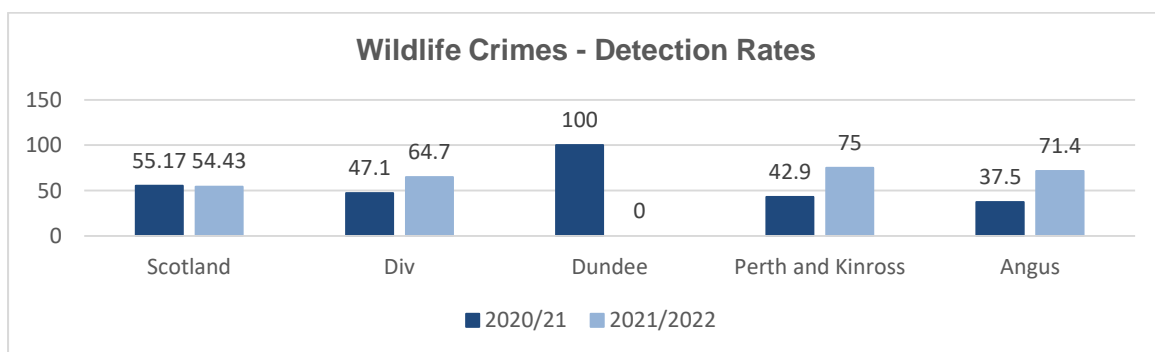
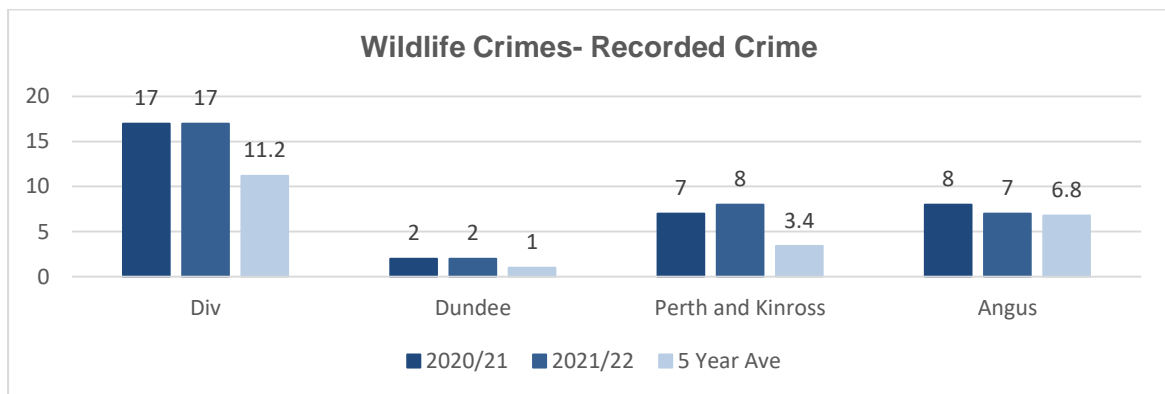
- *The needs of local communities are addressed through effective service delivery*

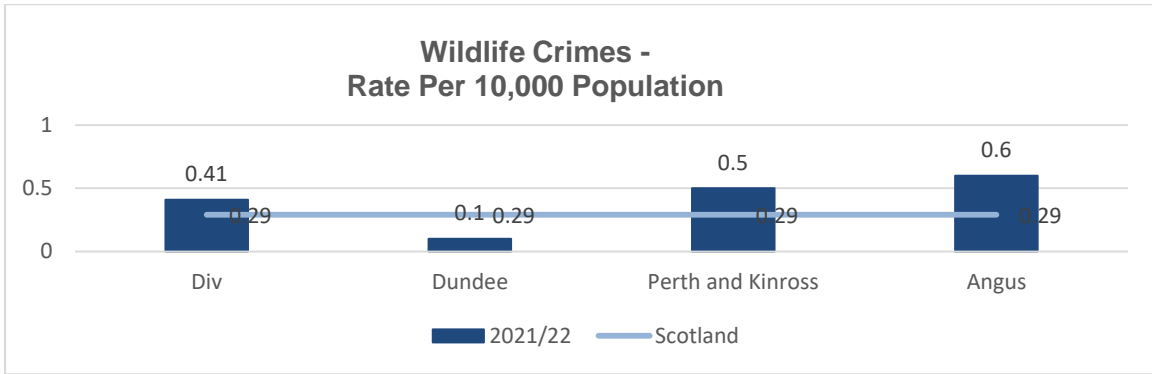
**Operating Context**

Only two wildlife related crimes have been reported this quarter, similar to the corresponding period last year.

There has been no specific pattern to these crimes with recorded crime relating to the killing of a raven and reported disturbances to beaver dams. Detection rates remain strong.

Wildlife officers during this quarter continued with days of action around Operation Wingspan, with particular reference to poaching and freshwater pearl mussels. They also conducted a joint operation in September on the River Tay with the Tay District Salmon Fisheries Board.





## Other Key Activity

### Events

This quarter of 2021 saw the gradual relaxation of COVID restrictions and the opening of a number of events.

In early July Divisional officers worked with local football clubs in anticipation of the return of supporters to grounds ahead of the new season. From early July policing operations were required at McDiarmid in respect of Premier League and European fixtures and the presence of three Tayside clubs in the SPL required the distribution of resources across the Division on a regular basis to meet policing plans at fixtures.

Whilst the Party in the Park planned for Perth on 21<sup>st</sup> and 22<sup>nd</sup> August was cancelled local officers were involved in the policing operation for the AIG Women's Golf Open held at Carnoustie on the same weekend.

A gradual return to normality allowed local officers to engage with local events such as Perthshire Pride event on 30<sup>th</sup> August and the national recovery walk on the 25<sup>th</sup> September.

Between 1<sup>st</sup> July 2021 and 30<sup>th</sup> September 2021, the Divisional Licensing Team have processed 729 licence applications for the Perth & Kinross area. The increased number of applications included renewal applications for taxi drivers and occasional licenses to allow premises to have additional outdoor areas in response to the COVID-19 restrictions.

During this quarter there were 67 recorded incidents at or within the immediate area of licensed premises within the Perth & Kinross policing area. The vast majority of a minor nature. Between the local Policing teams and officers from the divisional licensing team there were 123 inspections carried out.

In general, licensed premises across the area have positively observed the restrictions placed on them and have worked closely with Police Scotland Licensing Officers and the LSO at the local authority.

There has been one premises within the local policing area that has been placed on an intervention plan during this quarter. This was due to concerns of the management of the premises following an incident of violence between the owner and patrons. There has been an increased number of proactive visits to these premises, to support the designated premises manager in achieving the licensing objectives.

As we moved towards the end of the quarter significant planning was in place for the COP26 climate change summit which involved a number of local officers.

### Other Key Activity

Activities in this quarter continues to be affected by the need to be reactive to changes in guidance and legislation around the COVID pandemic, especially the balance between keeping the public safe and creating a safe working environment to meet the demands of an increasingly busy emergency service.



## **OFFICIAL**

The public's appetite on return to normality was matched by increasing demand for the policing of events and a return to a more traditional policing style around the night time economy.

Impact on staffing stabilised as we entered this quarter however the return of court business and the requirements on police officers as witnesses led to significant work to ensure consistent service delivery was on offer to communities 24/7.

We continue to be greatly supported by our partners in the third and statutory sectors and have developed even stronger relationships with Community Safety and Criminal Justice partners with the need to activate local resilience partnerships becoming more regular. The positive impact of these relationships in reducing the demand on policing in areas such as visitor management are worthy of praise.

We continue to work on innovation and change and have made progress in ensuring the impact of custody remodelling is not felt by local communities. Work has continued in this quarter on our Estate transformation and local officers have been working hard to ensure the planned opening of our co-located premises in Crieff remained on track.

This quarter sadly saw the unexpected death of recently retired and currently serving police officers which impacted greatly on our staff. Despite this and the challenges of the last 18 months, police officers continue to demonstrate great fortitude and resilience in adapting to the ever change needs of communities.

## Complaints about the Police

Members of the public need to have confidence that should they wish to raise a concern or make a complaint about the quality of policing service provided or the actions of an individual, their concerns will be listened to and appropriate action taken.

Frontline Resolution (FLR) will be attempted for allegations which are non-serious, non-criminal and non-complex in nature. This involves resolution by explanation, apology or assurance. Where this cannot be achieved, a full enquiry in accordance with statutory guidance will be undertaken.

Should complainers remain dissatisfied with the handling of a complaint upon its completion, they may contact the Police Investigations and Review Commissioner (PIRC) to request an independent Complaint Handling Review.

### Complaints Received

Table: Complaints received for Tayside Division (Apr-Sept) <sup>1</sup>

| Category                       | LYTD | YTD | % change from LYTD |
|--------------------------------|------|-----|--------------------|
| Complaints Received - TOTAL    | 284  | 263 | -7.4%              |
| Allegations Received - TOTAL   | 424  | 402 | -5.2%              |
| Off Duty Allegations           | 3    | 1   | -66.7%             |
| On Duty Allegations            | 362  | 272 | -24.9%             |
| Quality of Service Allegations | 59   | 129 | 118.6%             |

<sup>1</sup> Data is correct as at 30/09/2021.

Please note that the data above covers all complaints and allegations against Tayside Division. Therefore, this does not include resources from Specialist Divisions which provide services within the area (e.g. Contact, Command and Control).

## Appendix

Rate 1 per 10,000 figures are based on the following population data:

### Reporting Period<sup>3</sup>

|                         | 2016/17                                                         | 2017/18          | 2018/19          | 2019/20          | 2020/21          | 2021/22          |
|-------------------------|-----------------------------------------------------------------|------------------|------------------|------------------|------------------|------------------|
|                         | <b>Mid-year Population Estimate (Total Persons)<sup>2</sup></b> |                  |                  |                  |                  |                  |
|                         | 2014                                                            | 2015             | 2016             | 2017             | 2018             | 2019             |
| <b>FORCE / SCOTLAND</b> | <b>5 347 600</b>                                                | <b>5 373 000</b> | <b>5 404 700</b> | <b>5 424 800</b> | <b>5 438 100</b> | <b>5 463 300</b> |
| Tayside                 | 413 800                                                         | 415 040          | 415 470          | 416 090          | 416 080          | 417 470          |
| Angus                   | 116 740                                                         | 116 900          | 116 520          | 116 280          | 116 040          | 116 200          |
| Dundee City             | 148 130                                                         | 148 210          | 148 270          | 148 710          | 148 750          | 149 320          |
| Perth & Kinross         | 148 930                                                         | 149 930          | 150 680          | 151 100          | 151 290          | 151 950          |

2 - Mid-year population data based on extracts from National Records for Scotland (<http://www.nrscotland.gov.uk/>), as at April 2016.

3 - Due to when population data are published it is necessary to use earlier mid-year estimates in some calculations. As soon as more current population data are available, the above table will be updated.



**PERTH AND KINROSS COUNCIL**

**HOUSING & COMMUNITIES COMMITTEE**

**24 January 2022**

**COMMUNITY PLANNING PARTNERSHIP UPDATE**

**Report by Head of Cultural and Community Services**

(Report No. 22/14)

This report provides an update on the work of the Community Planning Partnership (CPP) since the previous report on 10 November. The CPP has been focussing on reviewing the first draft of the Local Outcomes Improvement Plan (LOIP); contributing to the climate change agenda; and maximising the use of government funding for supporting economic recovery.

**1. LOCAL OUTCOMES IMPROVEMENT PLAN**

- 1.1 The Community Planning Partnership (CPP) Board was presented with a first draft of the Local Outcomes Improvement Plan (LOIP) on 10 December. Work is ongoing on the draft to prepare a new LOIP focused on partnership action to improve outcomes against five strategic priorities:
- poverty (including child poverty, fuel poverty and food poverty)
  - physical and mental wellbeing
  - digital participation
  - skills, learning and development
  - employability
- 1.2 The CPP Board agreed to initially prepare a one year Action Plan for the LOIP, reflecting the ongoing focus on COVID and recovery. A final draft of the LOIP will be presented to CPP Board and thereafter to Council in the first half of 2022.
- 1.3 A key requirement of Community Planning is to address poorer outcomes which result from socio-economic inequality. In line with the Perth and Kinross Offer and a commitment to deliver more integrated ways of working within our communities the CPP have identified two localities as areas where we will enhance our approach to multi-disciplinary locality working. These areas, are Coupar Angus and South Crieff, identified as areas facing significant and increasing socio-economic challenges and emerging issues following COVID and lockdown. They are also communities which have not had a specific focus from partners in the past. Workshops were held in November 2021 and January 2022 to agree the key priorities for the two localities and review the data/evidence about the key opportunities and challenges in each area. Agreed actions will be incorporated within the new LOIP.

## **2. CLIMATE CHANGE**

- 2.1 The Climate Change (Scotland) Act 2019 places a duty on Public Sector Bodies to take action to contribute to achieving Scotland's climate change targets, which applies to many of the Community Planning Partners. In addition to overall requirements to decarbonise and build resilience, the Act and other relevant legislation includes the requirement to transition the light fleet away from petrol or diesel light fleet by 2025 and decarbonise estates by 2038 at the latest, with new interim targets for different building types expected early 2022.
- 2.2 At the CPP Board Meeting in October 2021, it was recognised that climate change impacts on all five of the strategic priorities identified for the new LOIP and should be reflected in the Action Plan. At the CPP Board meeting in December 2021, members agreed priority areas for collaboration in response to the climate change agenda. Board agreed that representatives of individual partners would form a Climate Change Working Group that would meet quarterly, with a particular focus on transport, fleet management and estates. Board further agreed that Climate Change would become a standing agenda item for CPP Board meetings.

## **3. NO ONE LEFT BEHIND – EMPLOYMENT FUNDING**

- 3.1 The Board was informed of the 'No One Left Behind' funding from Scottish Government to support employment opportunities for people furthest from the job market, to help them gain work experience with appropriate support. The funding will provide 6 month work placements and Perth & Kinross has been allocated £580k for 58 new opportunities across the public and third sector. SG has identified some key areas of focus, including: Health & Social Care; Green & Net Zero; Environment & Land Management; and Digital.

## **4. CONCLUSION AND RECOMMENDATION(S)**

- 4.1 It recommended Committee notes ongoing work by the CPP Board to:-
- i. prepare the new Local Outcomes Improvement Plan
  - ii. respond to the climate emergency
  - iii. Promote skills and employability opportunities.

**Author(s)**

| <b>Name</b> | <b>Designation</b>             | <b>Contact Details</b>                                                                               |
|-------------|--------------------------------|------------------------------------------------------------------------------------------------------|
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**Approved**

| <b>Name</b>  | <b>Designation</b>            | <b>Date</b>     |
|--------------|-------------------------------|-----------------|
| Clare Mailer | Depute Director (Communities) | 14 January 2022 |

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## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION, AND COMMUNICATION

| <b>Strategic Implications</b>                       | <b>Yes / None</b> |
|-----------------------------------------------------|-------------------|
| Community Plan / Single Outcome Agreement           | <b>Yes</b>        |
| Corporate Plan                                      | <b>Yes</b>        |
| <b>Resource Implications</b>                        |                   |
| Financial                                           | <b>None</b>       |
| Workforce                                           | <b>None</b>       |
| Asset Management (land, property, IST)              | <b>None</b>       |
| <b>Assessments</b>                                  |                   |
| Equality Impact Assessment                          | <b>None</b>       |
| Strategic Environmental Assessment                  | <b>None</b>       |
| Sustainability (community, economic, environmental) | <b>None</b>       |
| Legal and Governance                                | <b>None</b>       |
| Risk                                                | <b>None</b>       |
| <b>Consultation</b>                                 |                   |
| Internal                                            | <b>None</b>       |
| External                                            | <b>None</b>       |
| <b>Communication</b>                                |                   |
| Communications Plan                                 | <b>None</b>       |

### 1. Strategic Implications

#### Community Plan/Single Outcome Agreement

1.1 The Improvement Actions identified in the report may impact all of the strategic objectives but are likely to be most relevant to:

- (ii) Developing educated, responsible and informed citizens
- (iii) Promoting a prosperous, inclusive, and sustainable economy
- (v) Creating a safe and sustainable place for future generations

### 2. Resource Implications

#### Financial

2.1 Not applicable.

#### Workforce

2.2 Not applicable.

#### Asset Management (land, property, IT)

2.3 Not applicable.



### **3. Assessments**

#### Equality Impact Assessment

- 3.1 Proposals that have been considered under the Corporate Equalities Impact Assessment process (EqIA) are assessed as **not relevant** for EqIA.

#### Strategic Environmental Assessment

- 3.2 Proposals have been considered under the Act, and no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

#### Sustainability

- 3.3 Not applicable.

#### Legal and Governance

- 3.4 Not applicable.

#### Risk

- 3.5 Not applicable.

### **4. Consultation**

#### Internal

- 4.1 Staff in Communities Service have been consulted during the preparation of this report.

#### External

- 4.2 Not applicable.

### **5. Communication**

- 5.1 Not applicable.

## **2. BACKGROUND PAPERS**

No additional documents have been relied on in preparing the report, other than those committee reports already referenced within the main body of the report.

## **3. APPENDICES**

No Appendices attached



**PERTH AND KINROSS COUNCIL**

**Housing and Communities Committee**

**24 January 2022**

**HOUSING REVENUE ACCOUNT (HRA) STRATEGIC FINANCIAL PLAN  
INCORPORATING THE 5 YEAR CAPITAL INVESTMENT PROGRAMME AND RENT  
STRATEGY TO 2026/27, RESERVES STRATEGY AND OTHER HOUSING  
CHARGES FOR 2022/23**

**Joint Report by Executive Director (Communities) and Head of Finance  
(Report No. 22/15)**

This report sets out the proposed Housing Revenue Account (HRA) budget for five years from 2022/23 to 2026/27. It recommends increases to rents for houses and other HRA property service charges, and an appropriate level of reserves. The proposed budget for the next five years of the Capital Investment Programme, totalling £83.3 million from 2022/23 to 2026/27, is also detailed. The HRA 30-year Business Plan has been updated to reflect and confirm the affordability of the proposals.

**1. BACKGROUND/MAIN ISSUES**

- 1.1 The Council owns and manages 7,760 properties. The Housing Revenue Account (HRA) meets all operational expenditure of supporting tenancies, building maintenance and capital financing charges associated with investment in existing and new social rented housing stock. It also contributes to financing major upgrades and improvements in the investment programme, through revenue contributions to capital projects.
- 1.2 The HRA receives income from rents (houses, garages, and other properties) and interest on balances, which funds all relevant HRA expenditure.
- 1.3 The HRA Business Plan and Capital Investment Programme form the basis of proposals to ensure that the Council's housing stock continues to comply with the Scottish Housing Quality Standard (SHQS).
- 1.4 The HRA Business Plan is updated each year to reflect the available budget, tenants' priorities, rent strategies and economic conditions to ensure it continues to be affordable and sustainable. The HRA Business Plan has been updated to reflect the proposals within this report. The HRA budget for 2022/23 (Appendix 1) has been prepared in accordance with Housing Acts, Scottish Government directives and regulatory requirements.
- 1.5 A house condition survey was commissioned in January 2020 but was delayed due to COVID-19. The survey is currently in the final stages of completion and the findings will inform the Local Housing Strategy. The information from the survey will also inform plans to ensure all our existing stock meets the climate change legislation.

- 1.6 Other factors influencing the Capital Programme and rent setting proposals include tenants' incomes and rent affordability, increasing costs of materials and services, the climate change agenda and Housing to 2040. The impacts of the COVID-19 pandemic on our tenants and the HRA remain key factors that have influenced the rent setting proposals.

## **2. TENANT ENGAGEMENT**

### **Approach**

- 2.1 The Scottish Social Housing Charter sets the standards and outcomes that all social landlords should aim to achieve when performing their housing activities. Outcomes 14 and 15 are the outcomes primarily linked to the rent setting process and the financial aspect/delivery of the HRA. These outcomes require social landlords to set rents and service charges in consultation with their tenants and other customers so that:
- a balance is struck between the level of services provided, the cost of the services and how far current and prospective tenants and other customers can afford them.
  - tenants get clear information on how rent and other money is spent, including any details of individual items of expenditure above thresholds agreed between landlords and tenants.
- 2.2 These outcomes reflect local authorities' legal duties, under section 25(4) of the Housing (Scotland) Act 2001, to consult tenants affected by the proposed increases and to have regard to their views, including affordability and decisions about how rental income is spent. Landlords must also decide whether to publish information on expenditure, as well as the format and level of detail to be included within this information.
- 2.3 Perth and Kinross Council must engage in discussions with tenants about rents and any decisions made, in relation to rent levels, should reflect tenants' views. The proposals contained within this report reflect tenants' views. In approving this report, members of the committee must demonstrate that they have fully considered these views.
- 2.4 Our approach to involving tenants in the rent setting process was developed by the Strategic Tenant Engagement in the Annual Rent Setting (STEARs) tenant working group. This approach is regularly reviewed with tenants and follows the recommendations from the Scottish Housing Regulator which includes:
- providing tenants with 3 rent increase options
  - demonstrating affordability levels
  - consulting with current and prospective tenants.

## Rent Affordability Model

- 2.5 Our affordability model was developed with staff and tenants and is updated annually to assess the affordability of our rent setting proposals.
- 2.6 The outcome from this year's affordability assessment demonstrated that Perth and Kinross Council's rents were, on average, 5% lower than neighbouring local authorities and 18% lower than local Housing Associations. These figures are based on our proposed rent levels for 2022/23, compared against an assumed average national increase of 2.42% for other local authorities and Housing Associations.
- 2.7 The following table compares the actual rent increases of Perth & Kinross compared to neighbouring local authorities over the last 5 years: -

|                            | 2017/18   | 2018/19     | 2019/20     | 2020/21     | 2021/22     |
|----------------------------|-----------|-------------|-------------|-------------|-------------|
| Angus                      | 3.1%      | 4.0%        | 3.5%        | 3.1%        | 2.0%        |
| Dundee                     | 1.25%     | 3.0%        | 3.75%       | 3.0%        | 1.5%        |
| Fife                       | 3.0%      | 4.9%        | 3.2%        | 3.0%        | 1.5%        |
| Stirling                   | 0.3%      | 1.6%        | 4.0%        | 3.2%        | 1.3%        |
| National Average           | 2.3%      | 2.3%        | 3.0%        | 3.01%       | 1.52%       |
| <b>Perth &amp; Kinross</b> | <b>0%</b> | <b>2.2%</b> | <b>1.5%</b> | <b>3.5%</b> | <b>1.0%</b> |

- 2.8 The affordability model demonstrated that 84% of our residents could afford our proposed rents based on their income alone, without taking into account any housing benefit they receive. To support those tenants who are struggling financially or have difficulty meeting their rental obligations, a range of support measures are in place including: -
- financial assistance through the Tenancy Sustainment Fund
  - financial support through locality team Think Yes budgets
  - a team of Support Officers that can provide tailored advice and support
  - assistance with accessing devices, data and getting online through our digital Inclusion Project
  - dedicated Welfare Rights support to offer specialist advice and assistance
  - specialist money and debt advice service through CAB
  - advice and support through our bespoke service from SCARF
- 2.9 We also recognise the significant challenge faced by all services and communities in tackling and mitigating the impact of child poverty. The rent affordability model is also used to inform work within the Child Poverty Action Plan and plays a key contribution in mitigating and addressing child poverty in the area.

## Tenant Engagement

- 2.10 Last year, as a result of the COVID-19 pandemic - the uncertainty at the time of its duration and impacts, the need for staff to focus on response and the inability to hold a conference event, we were unable to undertake a tenant questionnaire or the summer conference. This year, most elements of the normal consultation process were re-introduced, however the summer conference was held digitally rather than face to face.
- 2.11 In April 2021, all Council tenants received a questionnaire asking for their views and priorities in relation to rent setting, and how additional rent money should be spent.
- 2.12 A total of 377 (4%) of tenants responded highlighting their priorities as follows:

| Priority                                        | High | Medium | Low |
|-------------------------------------------------|------|--------|-----|
| Improving our Repairs Service                   | 54%  | 34%    | 5%  |
| Improving the Quality of your Home              | 59%  | 28%    | 6%  |
| Improving your neighbourhood as a place to live | 46%  | 31%    | 15% |
| Information for Tenants and Participation       | 25%  | 39%    | 23% |

- 2.13 At the Summer Conference, tenants were asked additional questions to gain more detailed information on these priorities. The questions and results are detailed at Appendix 2.
- 2.14 An online Tenant Conference was held on 7 October 2021, which gave tenants the opportunity to discuss this year's approach and proposals. A question and answer session was held at the forum, providing tenants the opportunity to ask questions on the proposals presented to them.
- 2.15 Information was then sent to all tenants providing details of the 3 proposed rent increase options and the impact and affordability of each of these.
- 2.16 The options were:
- 3.0% rent increase
  - 3.5% rent increase
  - 4.0% rent increase
- 2.17 Tenants were provided with information and an explanation of each option, the services and capital improvements that could be delivered, and the potential impacts on service delivery (both positive and negative) of each.

## Covid Impacts and associated Budget Pressures

- 2.18 The COVID-19 pandemic has had, and will continue to have, a profound and wide-reaching impact throughout Scotland. Touching all aspects of society, economy, educational outcomes, and our personal lives, with the social housing sector no exception to this.

2.19 At a national level, the housing sector has played a critical role in supporting many vulnerable households, maintaining the delivery of homeless and sheltered housing services, undertaking welfare checks and continuing to undertake gas safety checks and emergency repairs. Issues and risks for the sector have emerged, and will continue to do so, around homelessness, financial hardship and rent arrears, access to housing and the ability of the sector to re-mobilise its capital and new build projects.

2.20 Irrespective of any additional new pressures or financial impacts of Covid, the HRA still has cost pressures as a result of fixed costs. Examples of these cost pressures are: -

- staff costs
- adjustment to Bad & Doubtful debt provision
- loan charges

2.21 These fixed costs are routinely reviewed as part of the budget setting process.

### **Rent Options**

2.22 The options that the tenants were asked to consider are as follows: -

Under all three options tenants will see new and increased investment in:

- Service and maintenance - costs to operate and maintain emergency lighting to communal areas across our stock - £86,000
- The Tenancy Sustainment Fund - £50,000 (increase in budget from £150,000 to £200,000)
- Covering increasing costs of buying stock for repairs and improvements - £220,000 – we have experienced increased costs and supply shortages for building materials during the current year and anticipate that these will increase well into next year

2.23 Some of our pressures within the proposals are in relation to Scottish Government priorities

- **Electrical Inspection Condition Reports for each property - £185,000** As a landlord we have a legal requirement to ensure that all tenants homes have an Electrical Inspection Condition Report (EICR). This report confirms that their home fully meets the required electrical standards. We must test all of our 7,760 properties every 5 years which means this programme of work will involve additional costs to the HRA.
- **Additional capacity to enable us to progress essential work to meet climate change targets - £133,000** We have to ensure all of our housing stock meets new climate change targets, and that carbon emissions from our tenants' homes are reduced whilst making sure they remain affordable to heat. A detailed plan to take forward this necessary work will have to be drawn up. This is a significant and complex area of activity that we have a

legal duty to carry out in coming years, and we must make sure that we have the staffing skills and capacity to deliver on this.

### **Option 1 - rent increase of 3%**

- fixed cost increases
- increased cost of Materials - £220,000
- electrical Inspection Condition Reports - £185,000
- additional capacity to help us achieve a net-zero carbon emissions housing stock - £133,000
- increased costs to maintain emergency lighting to communal areas - £86,000
- contract price increases - £50,000
- tenancy Sustainment Fund - £50,000
- buy Back Funding of £15 million over 5 years

### **Option 2 - rent increase of 3.5%**

- fixed cost increases
- pressures as per option 1
- buy Back Funding of £20 million over 5 years
- additional pressures included for
  - Planned Maintenance - £170,000
  - Enhanced measures to tackle Anti-Social Behaviour - £38,000

### **Option 3 - rent increase of 4%**

- fixed cost increases
- pressures as per option 1
- buy Back Funding of £25 million over 5 years
- additional pressures included for
  - Planned Maintenance - £170,000
  - Enhanced measures to tackle Anti-Social Behaviour - £76,000

2.24 In November 2021, all 7,760 tenants received a survey providing rent setting information and were asked to indicate their preferred option. This information and survey were also promoted through the tenants' On the House magazine, online Consultation hub, Twitter, Facebook, and text messages. To increase the level of responses and encourage as many tenants as possible to have their say, staff across the service also undertook phone surveys.

2.25 To increase our reach to tenants further we commissioned the Knowledge Partnership hub to contact 1,000 tenants directly over the telephone to complete the survey.

2.26 From the above methods, our consultation process has ensured genuine opportunities for all tenants to receive detailed information on each option, on service delivery and to express their preferred level of rent increase for the forthcoming year.



A total of 2,177 tenants (28%) responded with the outcome as follows:

- Option 1 - 54%
- Option 2 - 29%
- Option 3 - 17%

The total number of responses this year was 2,177 (28%), this compares to 1,282 (17%) last year, representing an increase of 70%.

### **Recommended Option**

2.27 Based on tenant feedback and a clear preference by tenants, this report recommends that committee approves option 1 to increase rents by 3.0%. The detail contained within the following sections of this report relate to option 1 as detailed in section 2.23.

## **3. HOUSING REVENUE ACCOUNT**

3.1 A budget for the HRA (as shown in Appendix 1) is balanced each financial year to ensure the operating costs are met from the yearly rental income. The budget includes an amount for Prudential Borrowing to meet the revenue cost of the capital investment programme. Since the Standard Delivery Plan (SDP) commenced in 2004, £139 million has been borrowed. This included the first major works necessary to meet the SHQS, namely, the installation of new kitchens and bathrooms.

3.2 The additional cost pressures (as shown in Appendix 3) which the HRA must contain within the next 5 financial years relate to the main areas described below:

- the budget allows for a 3% pay increase for Single Status and Trades staff for 2022/23, based on the assumptions contained in the Medium-Term Financial Plan approved by Council on 15 November 2021 (Report No. 21/212 refers), plus the cost of incremental progression.
- an adjustment to the bad and doubtful debt provision to take account of the potential increased risk to the Council as a result of the roll-out of full-service Universal Credit.
- ensuring that we can meet our climate change targets by reducing the carbon footprint of our homes whilst making sure they remain affordable to heat.
- our legal requirement to ensure that all of our tenants' homes have an Electrical Inspection Condition report (EICR).
- increased costs and supply shortages for building materials. We anticipate that current shortages and price increases will continue into next year.

3.3 The full detail of the pressures and savings are detailed in Appendix 3.

## **4. CAPITAL INVESTMENT PROGRAMME**

4.1 Good progress has again been made with the capital improvements programme during 2021, and the number of houses achieving overall compliance with the SHQS.

- 4.2 From 2021, a revised definition of the SHQS was introduced to reflect the new Energy Efficiency Standard for social Housing (ESSH). This is a much higher standard to achieve than the previous standard. Under the revised definition 80.59% of our properties met the SHQS during 2020/21.
- 4.3 As of 31 March 2021, 598 properties that were deemed to be exempt, 90 properties in abeyance and 818 properties that did not fully meet the SHQS. The majority of properties that did not fully meet the SHQS were as a result of the revised ESSH standards. The remainder related to properties that are in abeyance due to secure door entries and the absence of agreement from private owners to these installations progressing.
- 4.4 The planned investment programme of £83.3 million for the 5-year period from April 2022 to March 2027 is summarised in Appendix 4. A number of community benefits will arise from this level of investment, as well as the improvements to our Council stock. The proposed Capital Investment Programme must comply with SHQS over the next 5 years and amounts to £37.6m, as summarised below:
- SHQS future developments - £19.1 million
  - kitchens and bathrooms - £5.2 million
  - rewiring/infrastructure/property refurbishment - £3.7 million
  - external fabric works - £3.6 million
  - multi-storey flats\* - £2.0 million
  - energy efficiency works - £1.6 million
  - structural works - £1.3 million
  - environmental improvements - £0.6 million
  - sound insulation - £0.5 million
- \*Work on the 6 multi storey blocks includes all the types of improvement work listed in 4.4
- 4.5 A review of the capital programme will be informed by the outcome of the stock condition survey, this will identify future investment requirements, to ensure our stock meets required quality and climate change standards and the current and future needs of our tenants. The review will be concluded on completion of the stock condition survey and the SHQS future developments budget of £19.1 million will be allocated appropriately.
- 4.6 Relevant business cases have been produced for the capital programmes, where appropriate. These will be made available online on the Councillors' CHIP EDMS site.
- 4.7 The capital programme in Appendix 4 details the proposals for the following non SHQS elements:
- council house new build programme
  - purchasing houses through the open market
  - major adaptations to properties for people with particular support requirements
  - redevelopment and regeneration of St Catherine's Square
  - investment in Sheltered Housing complexes

- adaptations to shops & offices
- mortgage to rent – under certain circumstances, where owner/occupiers have difficulty in meeting mortgage payments, the Government can arrange for the Council to buy the property and rent it back to the same individual as a tenant to avoid homelessness
- replacement of lifts to ensure fire safety regulations in multi-storey accommodation is met
- information and systems technology will be required to support new ways of working e.g., PCs, mobile technology, servers etc.

## 5. INCREASING COUNCIL HOUSE STOCK

5.1 The Council has been continuing to increase its housing stock in three key ways:

- new build programme
- buyback scheme
- conversion of existing HRA commercial properties.

5.2 By the end of March 2022, it is estimated that 489 Council houses will have been built since 2011, 252 former council houses purchased, and 12 properties converted into flats for social rent. An update is provided on each of these below.

### Building new houses for social rent

5.3 The aim of the Council's new build housing programme is to provide high quality affordable housing to meet housing need within the area, using grant funding provided by the Scottish Government. Between 2011 and 2022, the Council will have built 489 new builds.

5.4 The table below summarises recent completions and current plans for the forthcoming year.

| Project                  | No of Units | Year Completed    |
|--------------------------|-------------|-------------------|
| Milne Street, Perth      | 8           | 2021/22           |
| Glebe, Scone             | 65          | 2020/21 & 2021/22 |
| Huntingtower, Perth      | 70          | 2020/21 & 2021/22 |
| Ardler Road, Meikle      | 8           | 2020/21           |
| Fairfield, Perth         | 18          | TBC               |
| Newburgh Road, Abernethy | 10          | TBC               |
| Lynedoch Road, Methven   | 24          | TBC               |

5.5 The size, type, location, and funding of the new build programme is determined through the Strategic Housing Investment Plan, which was approved by the Housing and Communities Committee on 10 November 2021 (Report No. 21/207 refers).

5.6 The Scottish Government recently announced an increase in the grant funding per unit available to Local Authorities. This increased funding will vary by development and will enable the HRA to continue to build social housing over the next 5 years. The Capital Investment Programme assumes the Council house

building programme will continue to receive the same level of financial funding per house from the Scottish Government. It also assumes the continued use of the Council's Earmarked Reserve for Affordable Housing.

- 5.7 The Capital Investment Programme, detailed in Appendix 4, incorporates the existing committed and an indicative future new build programme, with the funding assumptions as presented in section 5.6. Work is currently underway to identify future sites for new builds. These will be reported to Committee once confirmation is received that sites are viable projects.

### **Purchasing former Council houses (buybacks)**

- 5.8 The Capital Investment Programme also includes funding for increasing Council house stock by purchasing houses through the open market. It is anticipated that by 31 March 2022, 252 houses will have been purchased at a cost of approximately £30.5 million (including upgrading to SHQS). As a result of the purchase of these properties, an additional 240 moves have been facilitated through the resulting vacancy chains, supporting a total of 492 households into more suitable accommodation.
- 5.9 The capital investment programme has £15.6 million of funding allocated for buy-backs over the next 5 years, with the potential to allocate additional money to this from the overall budget for increasing our Council stock. This funding will be accelerated as and when required, as properties become available to purchase.
- 5.10 The Council has been successful in obtaining funding, in addition to the Housing Allocation Grant from the Scottish Government, for the period 2013/14 to 2021/22 of £8.0 million. This has allowed the purchase of approximately 66 properties over and above the existing budget within the Capital Investment Programme.

## **6. RENT STRATEGY**

- 6.1 When setting the 2021/22 budget, the Housing and Communities Committee approved a 1.0% rent increase for 2021/22 and a four-year rent strategy for 2022/23 to 2025/26 at an indicative rate of 2.2% (Report No. 21/15 refers).
- 6.2 This provided a baseline level for tenants. It also allowed the Council to highlight the potential future rent increase required to deliver the capital investment programme and running costs of the HRA.
- 6.3 In order to meet the tenant's priorities gathered through the extensive consultation, Scottish Government requirements and legislation in relation to climate change and EICR's and to meet the fixed costs borne by the HRA a 3.0% rent increase (option 1) will be required for 2022/23. The proposed increase of 3.0% reflects the views of our tenants as noted in section 2.26 whilst maintaining the financial health of the HRA Business Plan.
- 6.4 The proposed rent strategy for the four-year period from 2023/24 to 2026/27 will be set at an indicative rate of 2.2%. The actual agreed level will be dependent on the outcomes of tenant feedback and the wider HRA rent setting process.

6.5 This strategy was agreed with tenants, with the aim to provide a guide on potential future rental increases. However, the actual increase is based on future pressures and as a result of consultation with tenants on their spending priorities for future years, which change year on year.

6.6 The rent strategy as detailed above allows the HRA to:

- set rents at reasonable levels over the period, maintaining Perth and Kinross Council rents lower than the Scottish average
- demonstrate affordable rents for our tenants
- finance the cost of the future investment programmes to continue to improve our housing stock
- provide headroom to allow for a commitment of 80 new houses each year
- increase the Council house stock by purchasing houses through the open market
- finance the revenue borrowing cost of previous capital programme investment to meet the SHQS and provide a new build programme (489 houses to date)
- continue to resource Locality Teams in managing tenancies, foster tenant participation and work with partner colleagues in the community to create safe and vibrant neighbourhoods
- enable a Reserves Strategy to provide uncommitted reserves of £1million.

## **7. USE OF BALANCES/RESERVES STRATEGY**

7.1 When reviewing their medium-term financial plans and preparing annual budgets, local authorities should consider the establishment and maintenance of reserves. These can be held for three main purposes to:

- provide working balances to cushion the impact of uneven cash flows and avoid unnecessary borrowing
- cushion the impact of unexpected events or emergencies
- build up funds, often referred to as earmarked reserves, to meet known or predicted requirements.

7.2 Money held in the general reserve is, therefore, not being directly used to deliver the Housing Business Plan but is set aside for the purposes outlined in section 1.

7.3 The financial risks to which the HRA could potentially be exposed include the possibility of:

- additional repairs due to severe weather events and other emergencies such as the Covid-19 pandemic
- the current economic climate
- new legislation such as climate change and other statutory guidance
- the economic conditions, which could also impact on commercial lets, resulting in lower rent levels or properties remaining void for longer periods.

- 7.4 The service continues to closely monitor the impact of Full-Service Universal Credit. The continued roll-out of Universal Credit continues to have an impact on rent arrears for the HRA and provisions for increased bad debt will continue to be reviewed as impacts of the changes emerge over time.
- 7.5 In view of the potential risks facing the HRA and in accordance with guidance set out in the CIPFA Local Authority Advisory Panel Bulletin (LAAP) 99 (published in July 2014), the Head of Finance, therefore, recommends retaining an uncommitted reserve on the Housing Revenue Account of between 2% and 4% of gross expenditure – approximately £655,000 to £1,311,000. This will be reviewed in future years and amended as required.
- 7.6 At the Housing and Communities Committee of 3 February 2021, members agreed that the HRA should maintain an uncommitted general reserve balance of £1,000,000 (Report No. 21/15 refers). After reviewing the 30-year business plan, it is felt prudent that the balance should continue to be maintained at the present level. The business plan assumes that a balance of £1,000,000 will be maintained for the next 5 years.
- 7.7 At this time, it is not anticipated that there will be any requirement to utilise the reserve in 2021/22 and consequently the balance will remain at £1,000,000.
- 7.8 On 10 March 2021, Council approved that the final movement on the Housing Revenue Account is transferred to an earmarked Covid-19 Reserve (HRA) (Report No. 21/33 refers).
- 7.9 The final movement on the HRA was £2.006 million and the proposals to utilise £1.558 million from this reserve was approved by SP&R in September 2021 (Report No. 21/146 refers).
- 7.10 On 24 November 2021, the Council were advised of a projected overspend of £483,000 on the Housing Revenue Account which would be funded by reducing the Capital from Current Revenue (CFCR) budget with a corresponding increase in borrowing (Report No. 21/214 refers).
- 7.11 The latest monitoring position that will be presented to Council in February will set out a positive movement from the previously reported position of approximately £82,000, reducing the projected overspend to £401,000.
- 7.12 Committee is asked to approve that the final movement on the Housing Revenue Account is transferred to the earmarked Covid-19 Reserve (HRA).
- 8. COMPARISON WITH OTHER LOCAL AUTHORITIES AND REGISTERED SOCIAL LANDLORDS**
- 8.1 Appendix 5 shows the Council house rents in Perth and Kinross compared to other councils in Scotland. Perth and Kinross Council currently has the 3<sup>rd</sup> lowest rent in Scotland, at £6.36 below the Scottish average.

- 8.2 This year the comparison has been based on all other local authorities increasing their rents by 2.42%, which has been the Scottish Average increase over the last 5 years.
- 8.3 Using these assumptions, Perth and Kinross would have an average rental figure of £73.61 compared to the projected Scottish average of £79.71 for 2022/23. This would mean Perth and Kinross Council would have the 4<sup>th</sup> lowest rent in Scotland, £6.10 lower than the projected Scottish average.
- 8.4 The level of rent increases for 2021/22 across local authorities in Scotland ranged from 0% to 3%, with the Scottish average being 1.52%.
- 8.5 Table 1 below details 2020/21 average rent levels for the main Registered Social Landlords (RSLs) within Perth and Kinross.

| Registered Social Landlord 2020/21 | Bedroom Size/Weekly Rent (£) |       |       |        |        |
|------------------------------------|------------------------------|-------|-------|--------|--------|
|                                    | Bedsit                       | 1     | 2     | 3      | 4+     |
| PKC                                | 45.63                        | 65.62 | 71.70 | 79.85  | 87.87  |
| Caledonia                          | 57.76                        | 70.22 | 79.59 | 92.60  | 103.16 |
| Hillcrest HA                       | 47.31                        | 78.15 | 90.71 | 100.85 | 109.74 |
| Kingdom HA                         | 64.84                        | 76.21 | 84.44 | 96.61  | 100.71 |
| Fairfield Co-op                    | n/a                          | 70.87 | 78.47 | 80.48  | 84.30  |

Table 1: Average Rents 2020/21 (based on 52 weeks)  
Source: Scottish Housing Regulator 2021/22 Landlord Reports

- 8.6 During last year, we were involved in a benchmarking exercise to compare the financial health of HRA Business Plans across local authorities in Scotland. This exercise evidenced that our business plan is well managed and in a good position to meet current and future demands and service requirements.

## 9. PROPOSED RENTS FOR OTHER SERVICES

- 9.1 It is recommended that a range of non-commercial rents, excluding the HRA rents for housing stock (detailed in section 6), are amended as detailed below from 4 April 2022. The proposals ensure the Council continues to demonstrate that it has set rents which reflect the characteristics of individual dwellings and services provided. The different types of properties are detailed separately below:

### **Rental charges for Greyfriars House**

- 9.2 It is proposed to have a 3.0% rent increase for Greyfriars House to reflect the same rental strategy for mainstream rents.

### **Rental charges for dispersed temporary accommodation**

- 9.3 It is proposed to have a 3.0% increase on rental charges for properties owned by the HRA but allocated as temporary accommodation for homeless people to reflect the rental strategy for mainstream rents.

### **Rental charges for chalets and stances for Gypsy Travellers**

- 9.4 It is proposed to have a 3.0% rent increase for chalets and stances for Gypsy Travellers to reflect the rental strategy for mainstream rents.

### **Lock-ups**

- 9.5 It is proposed to have a 3.0% rent increase for lock-ups to reflect the rental strategy for house rents.

### **Garage Sites**

- 9.6 It is proposed to have a 3.0% rent increase for garage sites to reflect the rental strategy for house rents.

### **Commercial rents**

- 9.7 Rents from commercial properties are negotiated by Estates colleagues on a property-by-property basis. These contracts include agreed levels of fees and are not within the scope of this report.

## **10. PROPOSED HOUSING SERVICE CHARGES**

- 10.1 Local Authority Housing Services separate service charges from housing rents, to ensure that charges for services, such as caretaking, are fair and transparent. Service charges usually reflect additional services which may not be provided to every tenant, or which may be connected with communal facilities rather than directly to the occupation of a dwelling. In addition, the HRA charges owners for services provided as determined by title deeds, the Tenement Management Scheme, and the Property Factors Agreement.
- 10.2 The range of service charges currently levied by the HRA to tenants and owner occupiers are shown in tables 2 and 3 below. All services, apart from the garden maintenance scheme and communal heating at particular locations, are included in tenants' rents. Owner occupiers in locations with mixed tenure have additional charges as they have to meet some costs for the services they receive as determined by their title deeds.
- 10.3 At the Housing and Health Committee of 27 January 2016, members agreed that the charge to Council tenants and private owners at Market, Milne and Lickley Court for communal energy costs will be adjusted each year to reflect the previous year's energy costs (Report No. 16/28 refers).
- 10.4 The communal energy costs at Sheltered Housing Complexes have also been reviewed in line with the current agreement for Market, Milne & Lickley. The revised charges in relation to this, as well as the revised charges for garden maintenance and communal energy costs as detailed in sections 10.3 and 10.4, are outlined below:



| Service Charges to Tenants                             | 2021/22<br>Current<br>Annual Charge | 2022/23<br>Proposed<br>Annual Charge |
|--------------------------------------------------------|-------------------------------------|--------------------------------------|
| Garden Maintenance Scheme                              | £124.00                             | £124.00                              |
| Retirement Complexes                                   | £221.00                             | £227.76                              |
| Communal Energy Costs –<br>(Market, Milne and Lickley) | £331.24                             | £304.88                              |
| Heating and Lighting at Sheltered<br>Housing complexes | £325.00 -<br>£645.84                | £307.51 -<br>£587.25                 |

Table 2: Service Charges to Tenants

10.5 As a result of the Property Factors Agreement being in place since 1 April 2014, Housing & Health Committee approved a range of charges to owner occupiers of multi-tenure blocks (Report No. 14/114 refers). These charges are reviewed annually in line with the actual cost of the service being provided with the proposed 2022/23 charges detailed in table 3 below:

| Service Charges to Owner<br>Occupiers | 2021/22<br>Current<br>Annual Charge | 2022/23<br>Proposed<br>Annual Charge |
|---------------------------------------|-------------------------------------|--------------------------------------|
| Stair Lighting                        | £27.41                              | £28.88                               |
| Market Court                          | £828.46                             | £838.75                              |
| Milne Court                           | £828.37                             | £838.83                              |
| Lickley Court                         | £829.55                             | £838.83                              |
| Potterhill                            | £426.18                             | £463.48                              |
| Pomarium (Nos 7-51)                   | £421.27                             | £430.67                              |
| Pomarium (Nos 52-95)                  | £421.35                             | £431.32                              |

Table 3: Service Charges to Owner Occupiers

### **Rechargeable Repairs**

10.6 The HRA has a policy to recover the costs of repairs, clearance, and related works, from current or former tenants and owners/residents. Accounts are raised for a number of reasons, including to: -

- recover the cost of work arising from tenant misuse
- consistently enforce the conditions of the Scottish Secure Tenancy
- deter misuse and negligence of Council property

10.7 A summary of all housing charges for 2022/23 is detailed at Appendix 6.

## **11. CONCLUSION AND RECOMMENDATIONS**

11.1 This report details the proposed HRA budget for the 5-year period from 2022/23 - 2026/27 and recommends rent increases for houses and other HRA properties.

11.2 The recommended 3.0% increase detailed in option, is in line with the views of our tenants. This will ensure that our rent levels remain affordable to our tenants and projected to be 4<sup>th</sup> lowest in Scotland, continue to compare favourably at a national level.

11.3 The measures outlined will support continued and sustained improvements in the delivery of housing services. More specifically, they will:

- provide investment in our repairs and maintenance and service and maintenance budgets to meet the current level of demand and ensure that performance standards are met
- ensure that our properties have an up-to-date electrical inspection condition reports to meet our legal obligations
- provide capacity to enable us to work towards our climate change targets by reducing the carbon footprint of our homes whilst making sure they remain affordable to heat.
- increase our housing stock and support the delivery of our new build commitments and meet housing need in the area.
- continue to invest in their homes through the capital investment programme ensuring ongoing compliance with the SHQS

11.4 The cumulative effect of these measures will support the delivery of the Charter outcomes to meet housing need in the area, provide safe and secure housing, and support sustainable tenancies and communities throughout the area.

11.5 It is recommended that Committee:

- (i) approves the Housing Revenue Account Budget for 2022/23 and provisional budgets for financial years 2023/24 to 2026/27 as set out in Appendix 1.
- (ii) approves the proposed Housing Revenue Account Capital Investment Programme for 2022/23 to 2026/27 as set out in Appendix 4.
- (iii) approves the Rent Strategy for 2022/23 and a provisional Rent Strategy for the following 4 years to 2026/27 as stated in Section 6.
- (iv) approves the rent increase of 3.0% in line with option 1, for the year commencing 4 April 2022 for all Council houses. This would mean an average weekly rent increase of £2.14 per week, giving an average weekly rent of £73.61 per week based on 52 weeks.
- (v) approves the rent increase of 3.0% for the year commencing 4 April 2022 for:
  - all lock-ups
  - all garage sites
  - chalets and stances for travelling people at Double Dykes and Bobbin Mill
  - dispersed tenancies owned by the HRA

- Greyfriars Hostel.
- (vi) approves the Housing Revenue Account Reserves Strategy proposed in Section 7.
- (vii) approves that the final movement in the Housing Revenue Account in 2022/23 is transferred to a Covid19 earmarked Reserve (HRA) as proposed in Section 7.12.
- (viii) approves the proposal to set Housing service charges from 4 April 2022 as stated in Section 10.
- (ix) endorses and approves, where necessary, the revised level of all housing related charges as detailed in Appendix 6.
- (x) endorses the progress made to date in delivering and maintaining the SHQS for improving and managing the housing stock as set out in Section 4 and the related Business Cases.

#### Authors

| Name         | Designation                      | Contact Details                                                                                    |
|--------------|----------------------------------|----------------------------------------------------------------------------------------------------|
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#### Approved

| Name         | Designation                   | Date            |
|--------------|-------------------------------|-----------------|
| Clare Mailer | Depute Director (Communities) | 14 January 2022 |

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## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

|                                                     |                   |
|-----------------------------------------------------|-------------------|
| <b>Strategic Implications</b>                       | <b>Yes / None</b> |
| Community Plan / Single Outcome Agreement           | <b>None</b>       |
| Corporate Plan                                      | <b>Yes</b>        |
| <b>Resource Implications</b>                        |                   |
| Financial                                           | <b>Yes</b>        |
| Workforce                                           | <b>None</b>       |
| Asset Management (land, property, IST)              | <b>None</b>       |
| <b>Assessments</b>                                  |                   |
| Equality Impact Assessment                          | <b>Yes</b>        |
| Strategic Environmental Assessment                  | <b>Yes</b>        |
| Sustainability (community, economic, environmental) | <b>Yes</b>        |
| Legal and Governance                                | <b>None</b>       |
| Risk                                                | <b>None</b>       |
| <b>Consultation</b>                                 |                   |
| Internal                                            | <b>Yes</b>        |
| External                                            | <b>Yes</b>        |
| <b>Communication</b>                                |                   |
| Communications Plan                                 | <b>None</b>       |

### 1. Strategic Implications

#### Community Plan / Single Outcome Agreement

1.1 The Single Outcome Agreement for Perth and Kinross has five outcomes which provide a clear strategic direction, inform decisions at a corporate and service level, and shape the allocation of resources. The following are relevant to this report: -

- (i) Giving every child the best start in life
- (ii) Developing educated, responsible, and informed citizens
- (iii) Promoting a prosperous, inclusive, and sustainable economy
- (iv) Supporting people to lead independent, healthy, and active lives
- (v) Creating a safe and sustainable place for future generations

#### Corporate Plan

1.2 As above.

### 2. Resource Implications

#### Financial

2.1 There are no direct financial implications arising from this report other than those reported within the body of the main report.

### **3. Assessments**

#### Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 The information contained within this report has been considered under the Corporate Equalities Impact Assessment process (EqIA) and no major change required, the Budget Option is robust and can continue without amendment.

#### Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.
- 3.4 However, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt, or agree to an action or to set the framework for future decisions.

#### Sustainability

- 3.5 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. Under the Climate Change (Scotland) Act 2009 the Council also has a duty relating to climate change and, in exercising its functions must act: -
- in the way best calculated to delivery of the Act's emissions reduction targets
  - in the way best calculated to deliver any statutory adaptation programmes
  - in a way that it considers most sustainable.

- 3.6 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

#### Legal and Governance

- 3.7 Head of Legal and Governance was consulted on this report.

#### Risk

- 3.8 None arising from this report.

#### **4. Consultation**

##### Internal

- 4.1 The Chief Executive, all Executive Directors/Directors and the Head of Legal and Governance have been consulted in the preparation of this report.

##### External

- 4.2 All tenants received communication on the proposals via “On the House” magazine, Twitter, Facebook, and text messages. Staff across the service also undertook phone surveys and face to face visits.
- 4.3 The Tenant Committee Report Panel was consulted on this report. They commented that “The Tenant Committee Report Panel would like it noted that the benchmarking exercise that was carried out which shows that the business plan is well managed reflects the quality of the work being done by the Housing Finance Team. It is important to recognise that staff are doing a good job”.

#### **5. Communication**

- 5.1 None.

#### **2. BACKGROUND PAPERS**

- 2.1 None.

#### **3. APPENDICES**

- 3.1 Appendix 1 – HRA Provisional Revenue Budget 2022-2027  
3.2 Appendix 2 – Feedback from tenant’s rent survey  
3.3 Appendix 3 – HRA Executive Summaries 2022-2027  
3.4 Appendix 4 – HRA Capital Investment Programme 2022-2027  
3.5 Appendix 5 – Estimated Projected Average Rents  
3.6 Appendix 6 – Housing Related Charges 2022-23





## APPENDIX 1 – HOUSING REVENUE ACCOUNT

|                                      | 2021/22       | 2022/23       | 2023/24       | 2024/25       | 2025/26       | 2026/27       |
|--------------------------------------|---------------|---------------|---------------|---------------|---------------|---------------|
|                                      | Approved      | Proposed      | Provisional   | Provisional   | Provisional   | Provisional   |
|                                      | Budget        | Budget        | Budget        | Budget        | Budget        | Budget        |
|                                      | £'000         | £'000         | £'000         | £'000         | £'000         | £'000         |
| <b>STAFF COSTS</b>                   |               |               |               |               |               |               |
| Single Status - Gross Pay            | 5,515         | 5,841         | 6,118         | 6,361         | 6,615         | 6,883         |
| Supn                                 | 938           | 982           | 1,012         | 1,042         | 1,072         | 1,102         |
| NI                                   | 505           | 585           | 600           | 615           | 630           | 645           |
| Craft Workers - Gross Pay            | 1,692         | 1,725         | 1,755         | 1,785         | 1,815         | 1,845         |
| Supn                                 | 285           | 293           | 303           | 313           | 323           | 333           |
| NI                                   | 156           | 175           | 180           | 185           | 190           | 195           |
| Pensions                             | 110           | 110           | 110           | 110           | 110           | 110           |
| Overtime                             | 78            | 78            | 78            | 78            | 78            | 78            |
| Slippage                             | (277)         | (277)         | (277)         | (277)         | (277)         | (277)         |
| General Fund Recharges               | 1,010         | 1,045         | 1,045         | 1,045         | 1,045         | 1,045         |
| Other Staff Costs                    | 191           | 191           | 191           | 191           | 191           | 191           |
| <b>TOTAL STAFF COSTS</b>             | <b>10,203</b> | <b>10,748</b> | <b>11,115</b> | <b>11,448</b> | <b>11,792</b> | <b>12,150</b> |
| <b>PROPERTY COSTS</b>                |               |               |               |               |               |               |
| Non Domestic Rates                   | 98            | 98            | 98            | 98            | 98            | 98            |
| Rents                                | 33            | 33            | 33            | 33            | 33            | 33            |
| Water & Sewage                       | 4             | 4             | 4             | 4             | 4             | 4             |
| Energy Costs                         | 260           | 300           | 300           | 300           | 300           | 300           |
| Property Insurance                   | 379           | 379           | 379           | 379           | 379           | 379           |
| Cleaning                             | 65            | 65            | 65            | 65            | 65            | 65            |
| Property Maintenance                 | 3,675         | 3,980         | 4,080         | 4,180         | 4,280         | 4,380         |
| Void Rent Loss                       | 418           | 418           | 418           | 418           | 418           | 418           |
| Bad Debt Provision                   | 1,094         | 1,151         | 1,204         | 1,261         | 1,315         | 1,367         |
| Other Property Costs                 | 10            | 10            | 10            | 10            | 10            | 10            |
| <b>TOTAL PROPERTY COSTS</b>          | <b>6,036</b>  | <b>6,438</b>  | <b>6,591</b>  | <b>6,748</b>  | <b>6,902</b>  | <b>7,054</b>  |
| <b>TOTAL SUPPLIES &amp; SERVICES</b> | <b>1,817</b>  | <b>2,037</b>  | <b>2,037</b>  | <b>2,037</b>  | <b>2,037</b>  | <b>2,037</b>  |
| <b>TRANSPORT COSTS</b>               |               |               |               |               |               |               |
| Travel & Subsistence                 | 70            | 70            | 70            | 70            | 70            | 70            |
| Car Allowances                       | 0             | 0             | 0             | 0             | 0             | 0             |
| Other Transport Costs                | 526           | 526           | 526           | 526           | 526           | 526           |
| <b>TOTAL TRANSPORT COSTS</b>         | <b>596</b>    | <b>596</b>    | <b>596</b>    | <b>596</b>    | <b>596</b>    | <b>596</b>    |
| <b>TRANSFER PAYMENTS</b>             | <b>319</b>    | <b>345</b>    | <b>345</b>    | <b>345</b>    | <b>345</b>    | <b>345</b>    |
| <b>THIRD PARTY PAYMENTS</b>          | <b>129</b>    | <b>129</b>    | <b>129</b>    | <b>129</b>    | <b>129</b>    | <b>129</b>    |
| <b>SUPPORT SERVICES</b>              | <b>2,354</b>  | <b>2,354</b>  | <b>2,354</b>  | <b>2,354</b>  | <b>2,354</b>  | <b>2,354</b>  |
| <b>FINANCING/CAPITAL CHARGES</b>     | <b>7,240</b>  | <b>7,510</b>  | <b>8,022</b>  | <b>7,987</b>  | <b>7,950</b>  | <b>8,161</b>  |
| <b>CFCR</b>                          | <b>2,894</b>  | <b>2,614</b>  | <b>2,645</b>  | <b>3,329</b>  | <b>3,960</b>  | <b>4,279</b>  |
| <b>GROSS EXPENDITURE</b>             | <b>31,588</b> | <b>32,771</b> | <b>33,834</b> | <b>34,973</b> | <b>36,065</b> | <b>37,105</b> |
| <b>INCOME</b>                        |               |               |               |               |               |               |
| Internal Recharges                   | 1,059         | 1,059         | 1,059         | 1,059         | 1,059         | 1,059         |
| Council House Rents                  | 29,781        | 30,934        | 31,997        | 33,136        | 34,228        | 35,268        |
| Other Rental Income                  | 712           | 742           | 742           | 742           | 742           | 742           |
| IORB                                 | 36            | 36            | 36            | 36            | 36            | 36            |
| <b>TOTAL INCOME</b>                  | <b>31,588</b> | <b>32,771</b> | <b>33,834</b> | <b>34,973</b> | <b>36,065</b> | <b>37,105</b> |
| <b>NET EXPENDITURE</b>               | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      | <b>0</b>      |



## Appendix 2 - Feedback from Tenants Rent Survey

### Section 1 – Improving your Repairs Service

Complete the repairs on the first visit wherever possible (Priority 1 is lowest and 4 is highest)

- 1 – 8%
- 2 – 8%
- 3 – 21%
- 4 – 58%
- Not Answered – 5%

Reduce the time it takes to start and complete a repair (Priority 1 is lowest and 4 is highest)

- 1 – 7%
- 2 – 10%
- 3 – 31%
- 4 – 47%
- Not Answered – 5%

Improve the quality of the repair and the quality of materials used (Priority 1 is lowest and 4 is highest)

- 1 – 7%
- 2 – 10%
- 3 – 20%
- 4 – 56%
- Not Answered – 7%

Make it easier to report a repair (Priority 1 is lowest and 4 is highest)

- 1 – 16%
- 2 – 11%
- 3 – 22%
- 4 – 45%
- Not Answered – 6%

### Section 2 – Improving the quality of your homes

Improving soundproofing and insulation in your homes (Priority 1 is lowest and 4 is highest)

- 1 – 12%
- 2 – 11%
- 3 – 19%
- 4 – 51%
- Not Answered – 7%

**Improving the inside of your homes (e.g., kitchen/bathroom/internal doors/skirtings) (Priority 1 is lowest and 4 is highest)**

- 1 – 9%
- 2 – 12%
- 3 – 23%
- 4 – 49%
- Not Answered – 7%

**Improving the exterior of your home (e.g., painting, roof/gutter cleaning) (Priority 1 is lowest and 4 is highest)**

- 1 – 9%
- 2 – 14%
- 3 – 23%
- 4 – 50%
- Not Answered – 4%

**Improving the way we deal with dampness and condensation (Priority 1 is lowest and 4 is highest)**

- 1 – 12%
- 2 – 12%
- 3 – 17%
- 4 – 49%
- Not Answered – 10%

**Section 3 – Improving you neighbourhood as a place to live**

**Improving communal areas internally and externally (e.g., close painting, bin storage or drying areas) (Priority 1 is lowest and 4 is highest)**

- 1 – 20%
- 2 – 16%
- 3 – 25%
- 4 – 30%
- Not Answered – 9%

**Improving the landscape and maintenance of the neighbourhood (such as fences/boundary walls) (Priority 1 is lowest and 4 is highest)**

- 1 – 11%
- 2 – 14%
- 3 – 28%
- 4 – 41%
- Not Answered – 6%

**Increase the opportunities for community safety improvements in relation to safety, for example lighting in entrance ways (Priority 1 is lowest and 4 is highest)**

- 1 – 16%
- 2 – 14%
- 3 – 22%
- 4 – 38%
- Not Answered – 10%

## **Section 4 – Information for tenants and participation**

**Advice and assistance in relation to energy efficiency and fuel poverty (Priority 1 is lowest and 4 is highest)**

- 1 – 16%
- 2 – 17%
- 3 – 25%
- 4 – 33%
- Not Answered – 9%

**Increase the awareness of and the opportunities for you to participate and have your say in the decisions we make (including for example digital inclusion) (Priority 1 is lowest and 4 is highest)**

- 1 – 14%
- 2 – 24%
- 3 – 28%
- 4 – 25%
- Not Answered – 9%

**Improving communication across the Service (e.g., repairs, complaints) (Priority 1 is lowest and 4 is highest)**

- 1 – 9%
- 2 – 13%
- 3 – 28%
- 4 – 43%
- Not Answered – 7%

**Enhance the ways in which we support all tenants to sustain their tenancy (Priority 1 is lowest and 4 is highest)**

- 1 – 11%
- 2 – 12%
- 3 – 27%
- 4 – 41%
- Not Answered – 10%



APPENDIX 3  
REVENUE BUDGET 2022/27  
SERVICE – HOUSING REVENUE ACCOUNT  
EXECUTIVE SUMMARY

Date: 11 January 2022

|          | <b><u>Activity Expenditure Pressure &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | <b>Un-Funded Expenditure Pressures</b> |                         |                         |                         |                         |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        | <b>2022/23<br/>£000</b>                | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> |
| <b>1</b> | <p><b>Increase in Staff Costs</b></p> <p>The increase in staff costs allows for a pay increase of 3% for Single Status and Trades staff for 2022/23 onwards plus the cost of incremental progression. The costs for 2022/23 include the cost of the increased rate of Employers National Insurance.</p> <p><b>Strategic Objective Impacted:</b> Organised to Deliver</p>                                                                                                                                                                                                                               | 381                                    | 323                     | 333                     | 344                     | 358                     |
| <b>2</b> | <p><b>Adjustment to Bad &amp; Doubtful Debt Provision</b></p> <p>The increases relate to annual uplifts required in line with the anticipated increased income levels each year to maintain the provision at 5%.</p> <p><b>Strategic Objective Impacted:</b> Organised to Deliver</p>                                                                                                                                                                                                                                                                                                                  | 57                                     | 53                      | 57                      | 54                      | 52                      |
| <b>3</b> | <p><b>Movement in Loan Charges</b></p> <p>The capital investment programme has been revised to ensure we continue to meet the SHQS obligations arising from the Stock Condition Survey, any future new Scottish Housing Quality Standard and our tenant's priorities. These commitments alongside an increase in the Council House Stock programme will result in revisions to the profile of Loan Charges arising from the revised prudential borrowing assumptions to fund these works.</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p> | 270                                    | 512                     | (35)                    | (37)                    | 211                     |

|          | <b><u>Activity Expenditure Pressure &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Un-Funded Expenditure Pressures</b> |                         |                         |                         |                         |
|----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <b>2022/23<br/>£000</b>                | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> |
| <b>4</b> | <p><b>Increased cost of Materials</b></p> <p>As a result of the Covid 19 pandemic we are facing difficulties in accessing some construction industry supplies and materials. As restrictions ease the demand for construction materials is now very high. The supply of more commonly used materials is proving problematic for suppliers. It is anticipated that current supply shortages will continue through to next year.</p> <p>The Housing Repairs Service procures materials and supplies via Scotland Excel. Scotland Excel have advised that there is a risk of shortages in commonly used materials but also of significant price increases. We are currently seeing price increase of plumbing - 3%, electrical - 3.1%, building supplies - 6.2% and timber - 31%</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p>                                                                                                                                      | 220                                    | 0                       | 0                       | 0                       | 0                       |
| <b>5</b> | <p><b>Electrical Inspection Condition Reports (EICR)</b></p> <p>As a landlord Perth &amp; Kinross Council (PKC) are legally obligated to ensure all its domestic properties, including common areas of sheltered housing, have a current Electrical Inspection Condition Report (EICR). Properties are required to be tested every 5 years and additionally as and when there is a change of tenant i.e., void properties.</p> <p>A rolling program of EICR's will be undertaken to ensure all properties always remain compliant. The contract to commence this process was procured in 2021. The key driver for this project is for PKC to meet its legal obligations as a landlord by having a current EICR for all its properties within the Council's Housing stock.</p> <p>This pressure ensure we have the appropriate budget to carry out the work over the 5-year period and an ongoing basis thereafter.</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p> | 185                                    | 100                     | 100                     | 100                     | 100                     |



|          | <b><u>Activity Expenditure Pressure &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            | <b>Un-Funded Expenditure Pressures</b> |                         |                         |                         |                         |
|----------|--------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                              | <b>2022/23<br/>£000</b>                | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> |
| <b>6</b> | <p><b>Zero Carbon and Energy Efficiency</b></p> <p>The Climate Change (Emissions Reduction Targets) (Scotland) Act 2019 set legally binding targets for Scotland to achieve net zero greenhouse gas emissions by 2045.</p> <p>A team is required to progress Climate Change improvements works for Council housing properties. A plan is necessary to develop works for the retrofitting of existing housing stock in order to meet EESSH2 standards by 2032, to progress installations of new technologies within tenants homes to support energy efficiency and behavioural changes, to engage in innovative projects such as the Local Heat and Energy Efficiency Strategy (LHEES) which is a Council-wide project, and to prepare funding bids and applications for grants such as the Social Housing Net Zero Heat Fund set up by the Scottish Government to support social landlords across Scotland to install zero emission heating systems and energy efficiency measures across their existing housing stock.</p> <p>This budget pressure is the cost of a team on a recurring basis to deliver improvements works and to allow full engagement in Climate Change strategies. The costs in year 1 are for 9 months of staff costs, with the remaining 3 months costs shown in year 2.</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p> | 133                                    | 44                      | 0                       | 0                       | 0                       |
| <b>7</b> | <p><b>Service &amp; Maintenance Contracts</b></p> <p>As a landlord Perth &amp; Kinross Council (PKC) are legally obligated to ensure that servicing and maintenance is carried out to all emergency lighting within the communal areas of the Council's housing stock and the maintenance of mains fed sprinklers which have been and will continue to be installed our new build housing.</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | 86                                     | 0                       | 0                       | 0                       | 0                       |
| <b>8</b> | <p><b>Schedule of Rates Uplifts</b></p> <p>Contract price increases for Term Maintenance Contracts and Domestic Gas Contracts.</p> <p><b>Strategic Objective Impacted:</b> Creating a Safe and Sustainable Place for Future Generations</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 50                                     | 0                       | 0                       | 0                       | 0                       |

|           | <b><u>Activity Expenditure Pressure &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           | <b>Un-Funded Expenditure Pressures</b> |                         |                         |                         |                         |
|-----------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|
|           |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                             | <b>2022/23<br/>£000</b>                | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> |
| <b>9</b>  | <p><b>Tenancy Sustainment Fund</b></p> <p>The Tenancy Sustainment Fund was introduced in 2018/19 with a recurring budget of £150,000 to support Perth and Kinross Council tenants who are experiencing financial difficulties and are struggling to meet their rental obligation. In May 2020 because of the significant financial impact on households due to COVID-19, the fund was doubled.</p> <p>In 2021/22 the budget was due to return the original amount, but it was agreed to increase this by £50,000 on a non-recurring basis considering the ongoing pandemic.</p> <p>The full financial impact of the pandemic is still not yet known as businesses seek to recover as lockdown measures ease and financial support schemes like furlough end. It is therefore proposed that an additional £50,000 be allocated to the fund on a recurring basis to allow an increased level of financial support to tenants.</p> <p><b>Strategic Objective Impacted:</b> Supporting People to Live Independent, Healthy and Active Lives</p> | 50                                     | 0                       | 0                       | 0                       | 0                       |
| <b>10</b> | <p><b>Movement in relation to Contribution to Capital Projects (CFCR)</b></p> <p>As a result of the net movement between pressures and income/savings options this is the projected movement in CFCR. It is recommended that any surplus (CFCR) is used to fund capital spending, thus reducing the borrowing requirement in the Housing Investment Programme and hence reduce Capital Financing Costs in future years.</p> <p>The level of CFCR available each year will be as follows:</p> <p>2021/22 - £2,894,000<br/> 2022/23 - £2,614,000<br/> 2023/24 - £2,645,000<br/> 2024/25 - £3,329,000<br/> 2025/26 - £3,960,000<br/> 2026/27 - £4,279,000</p> <p><b>Strategic Objective Impacted:</b> Organised to Deliver</p>                                                                                                                                                                                                                                                                                                                 | (280)                                  | 31                      | 684                     | 631                     | 319                     |

|  | <u>Activity Expenditure Pressure &amp; Impact Analysis</u> | Un-Funded Expenditure Pressures |                 |                 |                 |                 |
|--|------------------------------------------------------------|---------------------------------|-----------------|-----------------|-----------------|-----------------|
|  |                                                            | 2022/23<br>£000                 | 2023/24<br>£000 | 2024/25<br>£000 | 2025/26<br>£000 | 2026/27<br>£000 |
|  | <b>TOTAL</b>                                               | <b>1152</b>                     | <b>1063</b>     | <b>1139</b>     | <b>1092</b>     | <b>1040</b>     |

|          | <b><u>Compensating Saving / Budget Flexibility &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>Net Saving</b>       |                         |                         |                         |                         | <b>Staffing Implications</b> |                |                |                |                |
|----------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|------------------------------|----------------|----------------|----------------|----------------|
|          |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>2022/23<br/>£000</b> | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> | <b>2022/23</b>               | <b>2023/24</b> | <b>2024/25</b> | <b>2025/26</b> | <b>2026/27</b> |
| <b>1</b> | <p><b>Increase in Council House Rents</b></p> <p>In order to deliver on tenant's priorities, meet the fixed costs borne by the HRA, and any efficiency savings, a 3% rent increase will be required for 2022/23.</p> <p>The proposed rent strategy for the next four years will be set at an indicative rate of 2.2%. This provides a baseline level to highlight the indicative rent increase required to deliver the future capital investment programme and running costs of the HRA.</p> <p>The indicative rate for future years may vary reflecting future priorities identified by tenants.</p> <p>2022/23 – 3.0%<br/> 2023/24 – 2.2% (Provisional)<br/> 2024/25 – 2.2% (Provisional)<br/> 2025/26 – 2.2% (Provisional)<br/> 2026/27 – 2.2% (Provisional)</p> <p>Future provisional rents will be adjusted each year to reflect anticipated levels required to meet the needs of the HRA Business Plan.</p> <p>These updated income figures reflect revised assumptions regarding increases in housing stock, based on the planned progress in delivering the new build and new supply programmes.</p> <p>There are no increases attributed to Shops &amp; Offices.</p> | 1152                    | 1063                    | 1139                    | 1092                    | 1040                    | 0.0                          | 0.0            | 0.0            | 0.0            | 0.0            |

|  | <b><u>Compensating Saving / Budget Flexibility &amp; Impact Analysis</u></b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>Net Saving</b>       |                         |                         |                         |                         | <b>Staffing Implications</b> |                |                |                |                |
|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|-------------------------|------------------------------|----------------|----------------|----------------|----------------|
|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | <b>2022/23<br/>£000</b> | <b>2023/24<br/>£000</b> | <b>2024/25<br/>£000</b> | <b>2025/26<br/>£000</b> | <b>2026/27<br/>£000</b> | <b>2022/23</b>               | <b>2023/24</b> | <b>2024/25</b> | <b>2025/26</b> | <b>2026/27</b> |
|  | <u>Impact Analysis and Risk Assessment</u><br><br><b>Socio-Economic:</b> An affordability assessment has been undertaken and evidenced that our rents are affordable to 84% of the population (without housing costs being taken into account). They remain the most affordable social rent in the area and are currently the 3 <sup>rd</sup> lowest local authority rent nationally. Increases will affect all tenants.<br><b>Workforce:</b> None<br><b>Customer:</b> Tenants will be consulted on the Standard Delivery Plan and proposed levels of rent increase.<br><b>Equalities / Diversity:</b> No identified equality/diversity issues<br><b>Outcome and Performance:</b> This will allow Perth & Kinross Council to continue to meet the requirements of the Scottish Quality Housing Standard.<br><b>Strategic Objective Impacted:</b> Supporting People to Live Independent, Healthy and Active Lives |                         |                         |                         |                         |                         |                              |                |                |                |                |
|  | <b>TOTAL</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | <b>1152</b>             | <b>1063</b>             | <b>1139</b>             | <b>1092</b>             | <b>1040</b>             | <b>0.0</b>                   | <b>0.0</b>     | <b>0.0</b>     | <b>0.0</b>     | <b>0.0</b>     |



**APPENDIX 4  
HRA CAPITAL INVESTMENT PROGRAMME 2021-27**

| SERVICE                                                   | 2021/22<br>£'000 | 2022/23<br>£'000 | 2023/24<br>£'000 | 2024/25<br>£'000 | 2025/26<br>£'000 | 2026/27<br>£'000 |
|-----------------------------------------------------------|------------------|------------------|------------------|------------------|------------------|------------------|
| Central Heating & Rewiring                                | 805              | 0                | 0                | 0                | 0                | 0                |
| Rewiring/Infrastructure/Property Refurbishment            | 92               | 1,000            | 1,000            | 1,701            | 0                | 0                |
| Triple Glazing                                            | 268              | 0                | 0                | 0                | 0                | 0                |
| Controlled Door Entry                                     | 37               | 10               | 0                | 30               | 0                | 0                |
| Kitchen Programme                                         | 270              | 632              | 1,332            | 1,504            | 625              | 0                |
| Bathroom Programme                                        | 617              | 600              | 565              | 0                | 0                | 0                |
| External Fabric Repairs                                   | 1,703            | 1,311            | 1,098            | 528              | 625              | 0                |
| Energy Efficiency                                         | 535              | 83               | 0                | 875              | 625              | 0                |
| Multi-Storey Flats                                        | 331              | 2,000            | 0                | 0                | 0                | 0                |
| Environmental Improvements                                | 293              | 334              | 333              | 0                | 0                | 0                |
| Fire Precaution Measures                                  | 1,733            | 0                | 0                | 0                | 0                | 0                |
| Electrical Testing Priority 3's                           | 0                | 0                | 0                | 0                | 0                | 0                |
| Sound Insulation                                          | 5                | 141              | 162              | 100              | 42               | 0                |
| Structural                                                | 0                | 438              | 458              | 250              | 104              | 0                |
| Unallocated                                               | 0                | 0                | 0                | 0                | 9,050            | 10,030           |
| <b>STANDARD DELIVERY PLAN SUBTOTAL:</b>                   | <b>6,689</b>     | <b>6,548</b>     | <b>4,948</b>     | <b>4,988</b>     | <b>11,071</b>    | <b>10,030</b>    |
| Council House New Build - Current Programme               | 0                | 0                | 0                | 0                | 0                | 0                |
| Milne Street                                              | 179              | 0                | 0                | 0                | 0                | 0                |
| Glebe                                                     | 915              | 0                | 0                | 0                | 0                | 0                |
| Huntingtower                                              | 623              | 0                | 0                | 0                | 0                | 0                |
| Ardler Road, Meigle                                       | 11               | 0                | 0                | 0                | 0                | 0                |
| Fairfield, Perth                                          | 409              | 1,291            | 0                | 0                | 0                | 0                |
| Newburgh Road, Abernethy                                  | 594              | 188              | 0                | 0                | 0                | 0                |
| Lynedoch Road, Methven                                    | 2                | 0                | 0                | 0                | 0                | 0                |
| Council House New Build - Future Programme                | 0                | 5,545            | 4,894            | 5,128            | 6,014            | 3,014            |
| Increase in Council House Stock                           | 1,561            | 3,556            | 3,000            | 3,000            | 3,000            | 3,000            |
| Lock-ups & Garage Sites                                   | 0                | 0                | 0                | 50               | 0                | 0                |
| Major Adaptations to Council House Stock                  | 62               | 0                | 0                | 100              | 0                | 0                |
| Balmoral Road, Rattray Refurbishment (3 units)            | 275              | 0                | 0                | 0                | 0                | 0                |
| Rannoch Road Conversion, Perth (5 units)                  | 123              | 0                | 0                | 0                | 0                | 0                |
| 149-151 Dunkeld Road, Perth                               | 484              | 0                | 0                | 0                | 0                | 0                |
| Rannoch Road ILG                                          | 0                | 0                | 0                | 0                | 0                | 0                |
| St Catherine's Square Redevelopment                       | 0                | 0                | 2,991            | 402              | 0                | 0                |
| Shops & Offices                                           | 139              | 70               | 50               | 50               | 0                | 0                |
| Greyfriars                                                | 34               | 0                | 0                | 50               | 0                | 0                |
| Sheltered Housing                                         | 34               | 0                | 0                | 18               | 0                | 0                |
| General Capital Works                                     | 83               | 0                | 0                | 0                | 0                | 0                |
| Replacement Lifts                                         | 143              | 0                | 0                | 0                | 0                | 0                |
| ICT                                                       | 182              | 50               | 50               | 50               | 0                | 0                |
| Mortgage to Rent                                          | 75               | 50               | 50               | 50               | 0                | 0                |
| <b>SUBTOTAL = TOTAL GROSS EXPENDITURE</b>                 | <b>12,617</b>    | <b>17,298</b>    | <b>15,983</b>    | <b>13,886</b>    | <b>20,085</b>    | <b>16,044</b>    |
| Less: Amount to be funded from Current Revenue (C.F.C.R.) | (2,230)          | (2,614)          | (2,645)          | (3,329)          | (3,960)          | (4,279)          |
| Less: Amount to be funded from Capital Receipts           | (74)             | 0                | 0                | 0                | 0                | 0                |
| Less: Other Income                                        | 0                | 0                | 0                | 0                | 0                | 0                |
| <b>PRUDENTIAL BORROWING REQUIREMENT</b>                   | <b>10,313</b>    | <b>14,684</b>    | <b>13,338</b>    | <b>10,557</b>    | <b>16,125</b>    | <b>11,765</b>    |





## Appendix 5 – Scottish Average Rents Per Dwelling (£ per house per week)

|                            | Actual<br>2021-22 | Estimated<br>2022-23 | Estimated<br>% Increase | rank<br>2021-22 | Estimated<br>rank<br>2022-23 | Movement  |
|----------------------------|-------------------|----------------------|-------------------------|-----------------|------------------------------|-----------|
| City of Edinburgh          | 102.04            | 104.51               | 2.42%                   | 1               | 1                            | →         |
| Aberdeenshire              | 88.97             | 91.12                | 2.42%                   | 2               | 2                            | →         |
| East Renfrewshire          | 83.14             | 85.15                | 2.42%                   | 3               | 3                            | →         |
| Orkney Islands             | 82.80             | 84.80                | 2.42%                   | 4               | 4                            | →         |
| West Dunbartonshire        | 82.62             | 84.62                | 2.42%                   | 5               | 5                            | →         |
| Shetland Islands           | 82.02             | 84.00                | 2.42%                   | 6               | 6                            | →         |
| Renfrewshire               | 80.58             | 82.53                | 2.42%                   | 7               | 7                            | →         |
| Aberdeen City              | 79.34             | 81.26                | 2.42%                   | 8               | 8                            | →         |
| Dundee City                | 79.30             | 81.22                | 2.42%                   | 9               | 9                            | →         |
| East Dunbartonshire        | 78.44             | 80.34                | 2.42%                   | 10              | 10                           | →         |
| South Ayrshire             | 78.22             | 80.11                | 2.42%                   | 11              | 11                           | →         |
| West Lothian               | 78.13             | 80.02                | 2.42%                   | 12              | 12                           | →         |
| <b>Scotland</b>            | <b>77.83</b>      | <b>79.71</b>         | <b>2.42%</b>            |                 |                              |           |
| Midlothian                 | 77.10             | 78.97                | 2.42%                   | 13              | 13                           | →         |
| Fife                       | 76.58             | 78.43                | 2.42%                   | 14              | 14                           | →         |
| North Ayrshire             | 75.87             | 77.71                | 2.42%                   | 15              | 15                           | →         |
| Clackmannanshire           | 75.56             | 77.39                | 2.42%                   | 16              | 16                           | →         |
| East Lothian               | 75.40             | 77.22                | 2.42%                   | 17              | 17                           | →         |
| East Ayrshire              | 75.32             | 77.14                | 2.42%                   | 18              | 18                           | →         |
| South Lanarkshire          | 74.55             | 76.35                | 2.42%                   | 19              | 19                           | →         |
| North Lanarkshire          | 74.23             | 76.03                | 2.42%                   | 20              | 20                           | →         |
| Highland                   | 73.15             | 74.92                | 2.42%                   | 21              | 21                           | →         |
| Angus                      | 72.28             | 74.03                | 2.42%                   | 22              | 22                           | →         |
| <b>Perth &amp; Kinross</b> | <b>71.47</b>      | <b>73.61</b>         | <b>3.00%</b>            | <b>24</b>       | <b>23</b>                    | <b>↑1</b> |
| Falkirk                    | 71.87             | 73.61                | 2.42%                   | 23              | 24                           | ↓1        |
| Stirling                   | 70.85             | 72.56                | 2.42%                   | 25              | 25                           | →         |
| Moray                      | 63.93             | 65.48                | 2.42%                   | 26              | 26                           | →         |

Please note that rank 1 is the highest rent in Scotland and an upward movement means that the Council has become more expensive.

The above table predicts the position of Perth & Kinross based on a rent increase of 3.00% and the assumption that every other Council will increase their rents by 2.42%.



## Appendix 6 – Housing Related Charges

| <b>Mainstream Accommodation</b>          |                                                                                                                    |
|------------------------------------------|--------------------------------------------------------------------------------------------------------------------|
| Mainstream Rent                          | Rent ranges from £43.55 - £104.98 per week                                                                         |
| <b>Temporary Homeless Accommodation</b>  |                                                                                                                    |
| Bed and Breakfast                        | Charge depends on establishment rate and family / room size                                                        |
| Dispersed Tenancies                      | Rent ranges from £43.55 - £104.98 per week                                                                         |
| Greyfriars Hostel                        | Rent - £63.05 per week<br>Heat & Light - £11.90 per week                                                           |
| St Catherine's Square                    | Rent ranges from £49.13 - £65.89 per week                                                                          |
| <b>Sheltered Housing</b>                 |                                                                                                                    |
| Sheltered Housing (PKC)                  | Rent ranges from £49.13 - £82.65 per week                                                                          |
| Retirement Complexes                     | £227.76 per year                                                                                                   |
| <b>Other Accommodation Services</b>      |                                                                                                                    |
| Rechargeable repairs                     | Cost varies depending on the extent of the works                                                                   |
| Inappropriate emergencies                | £40 per call out                                                                                                   |
| Planned maintenance                      | Cost varies depending on the extent of the works                                                                   |
| Stair lighting                           | £28.88 per year                                                                                                    |
| Lock-up rent                             | £9.44 per week (Council Tenants)<br>£11.33 per week (Non-Council Tenants)                                          |
| Garage Site                              | £2.26 per week                                                                                                     |
| Heat and lighting<br>(Council Tenants)   | Sheltered Housing - £307.51 - £587.25 per year<br>Market, Milne and Lickley Court - £304.88 per year               |
| Multi-Tenure Blocks<br>(Owner Occupiers) | Market, Milne and Lickley Court - £838.75 - £838.83 per year<br>Potterhill & Pomarium - £430.67 - £463.48 per year |
| Legal expenses                           | Single Tenant - £300 - £400<br>Joint Tenant - £300 - £400<br>Eviction fees/costs - £200 - £300                     |
| Garden Maintenance                       | £124 per year                                                                                                      |



**PERTH AND KINROSS COUNCIL**

**Housing and Communities Committee – 24 January 2022  
Property Sub Committee – 28 February 2022**

**PROPOSED DISPOSAL OF NOS. 1 - 5 CUMBERLAND BARRACKS, COUPAR  
ANGUS**

**Report by Executive Director (Communities)  
(Report No. 22/16)**

The purpose of this report is to seek approval for the disposal of six properties on the Housing Revenue Account properties at 1 to 5 Cumberland Barracks, Coupar Angus.

**1. BACKGROUND / MAIN ISSUES**

- 1.1 Cumberland Barracks, also previously known as Yeomanry Barracks, is a Category B listed building built between 1745 and 1766. The building is a 3 storey L-plan red rubble construction with white sandstone dressings. Contained within the building are six flats, one bedsit and five one-bedroom properties, all of which are currently empty. Appendix 1 to this report contains photographs of the building.
- 1.2 As a Category B listed status, any maintenance or repairs to the building must follow strict guidelines and be undertaken in consultation with Historic Environment Scotland and the Council’s Conservation Officers.
- 1.3 Repairs and improvements to the building are challenging and costly due to its listed status. In line with listed building regulations, the coping stones were recently replaced, and the exterior of the building re-coated, costing over £127,000. Re-coating needs to be carried out every 2 years. Future work will be required to maintain and improve the energy efficiency of the building, based on current requirements and listed building regulations, this work will be extremely costly.
- 1.4 Due to the wider availability of affordable housing by the Council and partner housing providers in Coupar Angus, there is no demand for the properties at Cumberland Barracks, which has made the identification of suitable tenants a significant challenge. Since 2020, 10 potential tenants have been identified, however all property offers made were refused by these applicants. The main reason for refusals were that the properties are too dark and small. All six properties have very thick walls and small windows resulting in all flats having a dark interior which cannot be improved due to the listed status. The internal stairwell of the building is also dark, with hidden corners and areas, and despite being well lit, these create an unsafe appearance.

- 1.5 A range of measures have been taken to encourage take up of the properties including: advertising the properties through social media, developing a local lettings plan, offering incentives such as carpets, white goods, meeting with local businesses and other services to establish if the properties could be used for key workers or other groups.
- 1.6 Since April 2020, three of the flats have been empty, a further two since June 2020 and the remaining flat became empty in October 2021. When occupied, the flats provide an annual rental income of just over £19,000. As a result of these vacancies, the Housing Revenue Account has lost out on this income whilst still having to pay to maintain the fabric and security of the building.
- 1.7 Despite the best efforts of the Teams, due to the continued lack of demand and ongoing financial loss to the Service, Senior Officers within Housing have assessed the building as being surplus to requirements. It is proposed that the Council dispose of the building with the six properties to enable the financial sum from the sale to be reinvested within the new build programme or a regeneration project.

## **2. PROPOSAL**

- 2.1 It is therefore proposed that colleagues in Estates are instructed to market the building with the six properties at auction.
- 2.2 The Scottish Government developed a general consent process for section 12(5) and (7) of the Housing (Scotland) Act 1987. This was developed in line with the regulations already included in the Disposal of Land by Local Authorities (Scotland) Regulations 2010 and enables Local Authorities to treat General Fund and Housing Revenue Account disposals in a similar manner.
- 2.3 The Scottish Government's guidance on the Disposal of assets from the Housing Revenue Account outlines the level of consent required in relation to any proposed disposal.
- 2.4 It states that where an asset is being disposed of within 75% of its market valuation, then the Local Authority has General Consent or in other words can "self-certify" the consent. This General Consent sits with Elected Members within the relevant Committee structures.
- 2.5 An assessment carried out by the District Valuer in August 2021 has indicated a value of around £256,000 for the building with the six properties.
- 2.6 As outlined earlier (2.3 refers) it is proposed that the properties be sold for within at least 75% of this valuation.
- 2.7 In accordance with our agreed consultation and engagement framework, tenants were fully consulted in early December 2021 and no concerns were raised about the proposal to dispose of the properties and reinvest the monies into our new build or regeneration programme.

## Best Value and Disposal Of Land Regulations

2.8 The Council is required to fulfil its statutory duties under Best Value as set out in Section 1 of the Local Government in Scotland Act 2003 (“the 2003 Act”). Relevant aspects of this duty include:

- making best use of public resources, including land and property.
- being open and transparent in transaction.
- ensuring sound financial controls are in place to minimise the risk of fraud and error.
- assessing the full financial consequences of decisions at an appropriate level before major financial decisions are taken or commitments entered into.
- demonstrating responsiveness to the needs of communities, citizens, customers, and other stakeholders, where relevant.

2.9 The Council is also required to comply with the Disposal of Land by Local Authorities (Scotland) Regulations 2010 (“the Disposals Regulations”).

2.10 The sale of the six properties at auction, after a competitive bidding process on the terms set out above, complies with the Council’s requirement to fulfil its statutory duties in respect of Best Value and Best Consideration, and also complies with the Council’s Disposal of Land and Buildings policy. The properties will be marketed and sold by a qualified Chartered Surveyor and will be widely marketed by the Auctioneers to ensure transparency.

2.11 The table below sets out the proposed timescales for the proposal:

|                                                       | <b>Date</b>         |
|-------------------------------------------------------|---------------------|
| Property Sub-Committee Approval                       | March 2022          |
| Preparatory Work and Instruction to Auctioneers       | April – June        |
| Marketing of Property                                 | July – Early August |
| Formal Conclusion of Sale (subject to suitable offer) | September           |

## 3. CONCLUSION AND RECOMMENDATIONS

3.1 It is recommended that:

- (i) Housing and Communities Committee approve the proposed disposal by auction of properties at 1-5 Cumberland Barracks on the terms and conditions contained within this report and on any other terms and conditions considered appropriate by the Executive Director (Communities) and the Head of Legal Services.
- (ii) Subject to approval of the Housing and Communities Committee on 24 January 2022 (3.2 refers), the Property Sub-Committee is asked to approve the proposed disposal by auction on the terms and conditions contained within this report and on any other terms and conditions considered appropriate by the Executive Director (Communities) and the Head of Legal Services.

- (iii) Should the property fail to sell at Auction, it should be re-marketed for sale through the traditional manner or at Auction in compliance with the Disposal of Land by Local Authorities (Scotland) Regulations and the relevant property's Market Value, and otherwise on terms to the satisfaction of the Executive Director (Communities) and the Head of Legal Services.

#### Authors

| Name                           | Designation                         | Contact Details                                                                                      |
|--------------------------------|-------------------------------------|------------------------------------------------------------------------------------------------------|
| Michelle Dow<br>Campbell Rowan | Service Manager<br>Estates Surveyor | <a href="mailto:Commcommitteereports@pkc.gov.uk">Commcommitteereports@pkc.gov.uk</a><br>01738 475000 |

#### Approved

| Name         | Designation                      | Date                          |
|--------------|----------------------------------|-------------------------------|
| Clare Mailer | Depute Director<br>(Communities) | 14 <sup>th</sup> January 2022 |

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## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

| <b>Strategic Implications</b>                       | <b>Yes / None</b> |
|-----------------------------------------------------|-------------------|
| Community Plan / Single Outcome Agreement           | <b>Yes</b>        |
| Corporate Plan                                      | <b>Yes</b>        |
| <b>Resource Implications</b>                        |                   |
| Financial                                           | <b>Yes</b>        |
| Workforce                                           | <b>None</b>       |
| Asset Management (land, property, IST)              | <b>Yes</b>        |
| <b>Assessments</b>                                  |                   |
| Equality Impact Assessment                          | <b>None</b>       |
| Strategic Environmental Assessment                  | <b>None</b>       |
| Sustainability (community, economic, environmental) | <b>None</b>       |
| Legal and Governance                                | <b>Yes</b>        |
| Risk                                                | <b>None</b>       |
| <b>Consultation</b>                                 |                   |
| Internal                                            | <b>Yes</b>        |
| External                                            | <b>Yes</b>        |
| <b>Communication</b>                                |                   |
| Communications Plan                                 | <b>None</b>       |

### 1. Strategic Implications

#### Community Plan

- 1.1 The Perth and Kinross Community Plan and Perth and Kinross Council Corporate Plan have five concurrent outcomes which provide clear strategic direction, inform decisions at a corporate and service level and shape resources allocation. The following are relevant to this report:

- (iii) *Promoting a prosperous, inclusive and sustainable economy*
- (v) *Creating a safe and sustainable place for future generations*

### 2. Resource Implications

#### Financial

- 2.1 The Head of Finance has been consulted in relation to this report

#### Capital

- 2.2 The net proceeds of the Auctioned property will accrue to the Housing Revenue Account.

### Revenue

- 2.3 There will be a removal of the maintenance and running costs for the building

### Workforce

- 2.4 There are no direct workforce issues as a result of this report.

### Asset Management (land, property, IT)

- 2.5 Both the Executive Director and Depute Director (Communities) have been consulted and agree with the proposals.

## **3. Assessments**

### Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties. The Equality Impact Assessment undertaken in relation to this report can be viewed clicking [here](#).
- 3.2 This section should reflect that the proposals have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:
- (i) Assessed as **not relevant** for the purposes of EqIA

### Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.
- 3.4 This section should reflect that the proposals have been considered under the Act and **no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.**

### Legal and Governance

- 3.5 The Head of Legal Services has been consulted on the issues contained in this report.

### Risk

- 3.6 There are no additional risks as a result of this report.

## **4. Consultation**

### Internal

- 4.1 The Head of Finance and the Head of Legal and Governance were consulted on this report.

### External

- 4.2 The appropriate level of external consultation with tenants has taken place.
- 4.3 Tenants were consulted through a range of measures and no concerns were raised about the proposal to dispose of the properties.

## **5. Communication**

- 5.1 There will be no requirement for a Communication Plan

## **6. Appendices**

- 6.1 Appendix 1 - Pictures of Cumberland Barracks.



Appendix 1





## PERTH AND KINROSS COUNCIL

### Housing and Communities Committee

24 January 2022

#### TAYSIDE MAPPA ANNUAL REPORT 2020-21

##### Report by Executive Director (Education and Children's Services)

(Report No. 22/17)

#### PURPOSE OF REPORT

This report introduces the Tayside Multi-Agency Public Protection Arrangements (MAPPA) Annual Report for 2020-21.

#### 1. BACKGROUND/MAIN ISSUES

- 1.1 The [Management of Offenders etc. \(Scotland\) Act 2005](#) introduced a statutory duty on Responsible Authorities (local authorities, Scottish Prison Service (SPS), Police Scotland and Health Boards) to establish joint arrangements for the assessment and management of the risk posed by certain offenders who constitute a risk of harm to the public. The Responsible Authorities are required to keep these arrangements under review and publish an annual report.
- 1.2 The development of MAPPA in 2007 introduced a consistent approach to the management of certain high-risk offenders, which includes Registered Sex Offenders (RSO); Restricted Patients (RPs) since 2008 and Category 3 offenders (violent) since 2016. The principal purpose of MAPPA is to secure public safety and reduce serious harm.
- 1.3 MAPPA is supported by the Violent and Sex Offender Register (ViSOR) which is a national IT system. The main function of which is to facilitate inter-agency communication and ensure that the responsible authorities contribute, share and store critical information for the management of MAPPA offenders.
- 1.4 Local MAPPA activity is overseen by the Tayside Strategic Oversight Group (SOG). The SOG not only provides oversight but leadership in respect of policy and procedures, thereby ensuring robust governance, performance monitoring and quality assurance. The Tayside SOG traditionally met quarterly, however, given the restrictions of the pandemic, meetings have been every six weeks. This has allowed for close monitoring and information sharing of a continually evolving situation while ensuring statutory duties and functions were met in the monitoring and management of offenders.
- 1.5 The Tayside MAPPA SOG members are also represented on their respective local public protection groups. In Perth and Kinross, this includes the Protecting People Co-ordinating Group (PPCG) and Chief Officers Group (COG). This ensures that there is a clear strategic link to both the MAPPA Co-ordinator and the Independent Chair of the SOG.

## **2. MAPPA ANNUAL REPORT 2020-21**

- 2.1 The MAPPA Annual Report covers the period from 1 April 2020 to 31 March 2021. As of March 2020, there were 407 MAPPA offenders in Tayside, of which, 124 were at liberty in Perth and Kinross and 42 of the 124 offenders were being jointly managed by Criminal Justice Social Work (CJSW) and Police Scotland. As of March 2021, there was an increase of 2 offenders compared to the same reporting point in the previous year, although a decrease was noted in both Angus and Dundee.
- 2.2 As of March 2021, there were the following MAPPA offenders being managed in Perth and Kinross:
- 120 Level 1 offenders who are managed by Police Scotland only.
  - 4 Level 2 offenders who are managed jointly by CJSW and Police Scotland.
  - No Level 3 offenders who are multi-agency managed.

Although not within this reporting period, it is of note that as of October 2021, the number of Level 1 offenders had increased to 123 and Level 2 offenders to 6. This could be due to a number of factors. It is speculated that since the resumption of Court business, there has been a focus on sentencing those who have been remanded in prison. This may contribute to an increase of offenders being released from prison on back-dated sentences. Those who are subject to MAPPA Level 2 will be required to be supervised and undertake programme work with CJSW. This anticipated increase in work has been planned for with the temporary recruitment of additional CJSW staff to manage the additional work demand.

- 2.3 During the pandemic, it has required all Responsible Authorities to utilise technology where possible to maintain contact with MAPPA offenders. Although face to face contact was not the custom during periods of lockdown, it was necessary for staff to still have direct access to those deemed a sufficiently high risk of re-offending and harm. CJSW staff therefore utilised the appropriate Personal Protective Equipment (PPE) provided by the Council to make a full assessment of the offender's circumstances, their vulnerability, and their level of risk to the public. The use of Microsoft Teams was employed as the digital solution to ensure all MAPPA operational and strategic meetings took place. This method of communication has proved to be an effective way of sharing information and will continue to be utilised for conducting future MAPPA business.
- 2.4 Although this reporting year has been challenging, it has helped develop innovative and more cohesive inter-agency practice. This was illustrated in the early release of prisoners in June 2020 which clearly evidenced the co-ordinated and collaborative approach between Police Scotland, the Safer Communities Team, CJSW and SPS. The success of this effort has also highlighted the innovative, and sector leading, mapping of MAPPA offenders in Perth and Kinross which is crucial when undertaking Environmental Risk Assessments (ERA).



The interpretation of this information is critical to placing MAPPA offenders in suitable accommodation and ensuring the safety of the public. It has also proved to be a pivotal intelligence tool to manage potential community risks, not only to the public, but the individual subject to MAPPA.

- 2.5 Following the appointment of the Independent Chair for the SOG in September 2020, there has not only been a focus on risk management during the pandemic, but a continued drive to take forward improvements in practice and develop a more informative performance framework. This has included streamlining the reporting mechanisms through operational sub-groups which are now more focused on self-evaluation, case review and audit. This will help garner pertinent information to benchmark service delivery and inform the strategic direction for MAPPA locally. As part of these improvements, there has been a review of the training plan for the SOG. This is in the early stages but includes proposals to offer the opportunity for mentoring and coaching for those chairing MAPPA meetings and expand the awareness and understanding of MAPPA for those peripherally involved in the process, as well as local statutory and third sector agencies and communities.

### **3. CONCLUSION AND RECOMMENDATIONS**

- 3.1 The management of risk within the community presents many challenges and impacts on a number of agencies across organisational boundaries, and most importantly, communities themselves. While it is not possible to entirely eliminate risk, the agencies within Tayside have always worked collaboratively and in partnership to manage those individuals subject to MAPPA and present a significant risk to the public.
- 3.2 This reporting year has highlighted a particular set of challenges in the ability to deliver MAPPA and ensure public safety. Although the collaboration and co-production between Responsible Authorities has been tested, service delivery has adapted and not diminished. This is a testament to the strength of the partnerships which exist in Perth and Kinross and across public protection agencies. In addition, the SOG has adapted to the changed environment while continuing to maintain its focus on reviewing and improving standards. This ethos is also reflected in the public protection arrangements in Perth and Kinross and will serve to inform the future safety measures for our communities and citizens.
- 3.3 It is recommended that the Committee:
- (i) Notes and endorses the Tayside MAPPA Annual Report 2020-21; and
  - (ii) Request that the Executive Director (Education and Children's Services) brings forward future Annual Reports to Committee.

**Author**

| <b>Name</b>     | <b>Designation</b>                                           | <b>Contact Details</b>                                                                 |
|-----------------|--------------------------------------------------------------|----------------------------------------------------------------------------------------|
| Nicola Rogerson | Service Manager<br>(Criminal Justice Social<br>Work Service) | <a href="mailto:ECSCCommittee@pkc.gov.uk">ECSCCommittee@pkc.gov.uk</a><br>01738 475000 |

**Approved**

| <b>Name</b>   | <b>Designation</b>                                                    | <b>Date</b>             |
|---------------|-----------------------------------------------------------------------|-------------------------|
| Sheena Devlin | <b>Executive Director<br/>(Education and<br/>Children's Services)</b> | <b>23 December 2021</b> |

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## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

| <b>Strategic Implications</b>                       | <b>Yes/None</b> |
|-----------------------------------------------------|-----------------|
| Community Plan/Single Outcome Agreement             | <b>Yes</b>      |
| Corporate Plan                                      | <b>Yes</b>      |
| <b>Resource Implications</b>                        |                 |
| Financial                                           | <b>None</b>     |
| Workforce                                           | <b>None</b>     |
| Asset Management (land, property, IST)              | <b>None</b>     |
| <b>Assessments</b>                                  |                 |
| Equality Impact Assessment                          | <b>None</b>     |
| Strategic Environmental Assessment                  | <b>None</b>     |
| Sustainability (community, economic, environmental) | <b>None</b>     |
| Legal and Governance                                | <b>None</b>     |
| Risk                                                | <b>None</b>     |
| <b>Consultation</b>                                 |                 |
| Internal                                            | <b>None</b>     |
| External                                            | <b>Yes</b>      |
| <b>Communication</b>                                |                 |
| Communications Plan                                 | <b>None</b>     |

### 1. Strategic Implications

#### Community Plan/Single Outcome Agreement

1.1 This section sets out how the proposals relate to the delivery of the Perth and Kinross Community Plan/Single Outcome Agreement in terms of the following priorities:

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible, and informed citizens;
- (iii) Promoting a prosperous, inclusive, and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations.

This report relates to Objective No. (v).

#### Corporate Plan

1.2 This section sets out how the proposals relate to the achievement of the Council's Corporate Plan Objectives:

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible, and informed citizens;
- (iii) Promoting a prosperous, inclusive, and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations.

This report relates to Objective No. (v).

1.3 The report also links to the Education & Children's Services Vision, Values and Priorities in respect of the following key Priority area:

- Safe and Protected

## 2. Resource Implications

### Financial

2.1 There are no financial implications arising from this report.

### Workforce

2.2 There are no workforce issues arising from this report.

### Asset Management (land, property, IT)

2.3 There are no asset management issues arising from this report.

## 3. Assessments

3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

These proposals have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA.

### Strategic Environmental Assessment

3.2 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. However, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt, or agree to an action or to set the framework for future decisions.

### Sustainability

3.3 Under the provisions of the Local Government in Scotland Act 2003, the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. Under the Climate Change (Scotland) Act 2009 the Council also has a duty relating to climate change and, in exercising its functions must act:

- In the way best calculated to delivery of the Act's emissions reduction targets.

- In the way best calculated to deliver any statutory adaption programmes.
- In a way that it considers most sustainable.

3.3.1 There are no sustainability issues in respect of this report.

#### Legal and Governance

3.4 This report contains no issues which would have a legal or governance impact on the Council.

3.5 There are no implications for the Council's Scheme of Administration in this report.

#### Risk

3.6 There are no issues of risk arising from the proposals in this report.

### **4. Consultation**

#### Internal

4.1 None.

#### External

4.2 The Tayside MAPPA Co-ordinator has approved the report.

### **5. Communication**

5.1 Not relevant to this report.

### **2. BACKGROUND PAPERS**

2.1 No background papers were relied upon during the preparation of this report.

### **3. APPENDICES**

3.1 Appendix 1 – MAPPA Annual Report 2020-2021





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# Annual Report

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# 2020-2021



## INTRODUCTION

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This is the first Tayside MAPPA Annual report of my tenure as the Tayside MAPPA Strategic Oversight Group (SOG) Independent chair having taken up the post in September 2020. I would like to acknowledge the achievements of my predecessor Elaine Torrance who chaired the SOG during a challenging time and who's leadership helped lay the strong foundations on which I now stand.

Protecting the public from violent and sexual crime is one of the highest priorities across the Tayside MAPPA SOG partnership. The reporting year of April 2020 to March 2021 was a challenging one with services, the public and those managed under MAPPA all having to deal with the impact of the global Covid-19 pandemic. I can honestly say that as the first lockdown was imposed I would never have thought that services would have the ability to adapt, transform and continue to deliver protective services in the way they have. It hasn't been an easy journey for any of us however the professional, 'can do' attitude of those involved in the delivery of MAPPA has shone through. Whilst visits to MAPPA subjects have at times had to be adjusted to telephone contact and risk assessed personal visits involving PPE became a regular feature business continued as near as usual as possible. Innovative approaches to virtual partnership meetings at a strategic and operational level were possible due to partners use of Microsoft Teams and outside meetings with MAPPA managed individuals are examples of a new way of working, which I suspect will in a blended way stay with us for the future.

During the pandemic the number of Register Sex Offenders in Tayside fell, whilst we suspect this may have been due to the slowing of the Court system we are still to fully understand the causal factors. This has helped services operate under the strain of the pandemic, however it is a situation that is constantly monitored as we suspect that the opening up of the Court system may in some way reverse the trend.

MAPPA is an area of public protection that rarely catches the public attention unless related to negative coverage. It is unfortunate that the excellent work carried out on a daily basis isn't wider publicised as without MAPPA many more offences would be committed and the risk to the public would be increased. This wouldn't be possible without the dedication of those involved in delivering MAPPA keeping the public and those managed under it safer from harm. I appreciate the efforts of all involved in MAPPA in Tayside and wish to offer them my personal thanks for their efforts in the most challenging of years.



**Alan Small**  
**Independent Chair**

*Tayside MAPPA Strategic Oversight Group*



## TAYSIDE MAPPA

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Multi Agency Public Protection Arrangements (MAPPA) are a set of arrangements to manage the risk posed by the most dangerous offenders under the provision of the Management of Offenders etc (Scotland) Act 2005.

In Tayside, Community Justice Social Work (CJSW), Police, Scottish Prison Service (SPS) and Health (NHS Tayside), known as the responsible authorities, are committed to working in partnership to prevent people becoming victims of serious harm. Making our communities safer is the highest priority and work undertaken through MAPPA is of critical importance to achieving this.

Victims and the public have a right to feel protected and safe. Whilst it is never possible to eliminate risk entirely all reasonable steps need to be taken to reduce the risk of serious harm to the public from known offenders. MAPPA is designed to bring agencies together to help manage that risk and keep it to a minimum.

The responsible authorities of Tayside are:

- Dundee City Council
- Perth & Kinross Council
- Angus Council
- Police Scotland
- Scottish Prison Service
- NHS Tayside

## 2020 A YEAR LIKE NO OTHER

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As we began this reporting year the Covid-19 pandemic struck and the country was in lockdown, causing us all to change the way we lived and worked. In this report each responsible authority will give details of how they adapted and gone on to ensure that MAPPA and the management of offenders has continued to ensure the safety of the communities of Tayside.



In Dundee a decision was taken to keep the Friarfield House office open throughout the pandemic. Safe systems of work were implemented and physical safety features, such as perspex screens in interview rooms, were introduced. Interviews with offenders have continued throughout by appointment only. The building continued to operate as a multiagency hub with MAPPA co-ordinator, MAPPA admin, NHS liaison, CJS Public Protection Team (PPT), Police Sex Offender Policing Unit (SOPU) and the Tay Project (Programme intervention team) all having a proportion of staff in the building each day. This also allowed continued access to Visor for all key agencies. A risk and need assessment was conducted at the start of the pandemic response and the frequency of face to face contact, based on risk and need rating was supplemented by telephone contact.

Due to the higher risk associated with many MAPPA offenders, a high frequency of face-to-face contact (both office appointment and home visit) has been maintained throughout the phases of the public health response, with PPE used to protect staff. This applied to both supervision and to programme work, where individual work replaced groupwork during the peak periods of lockdown. The net effect has been that all jointly managed MAPPA offenders have had their supervision managed according to a risk and need assessment and programme work has been sustained at such a level that no individual is assessed as requiring extra time to complete due to public health changes to delivery.

Groupwork has been facilitated at a lower staff to offender ratio, with two periods of complete suspension at the highest level of lockdown. Programme (MFMC) delivery staff during Covid used their contact with offenders to not only offer programme work but also support the coping mechanisms of individuals during the unique challenges of lockdown. Programme staff also supplemented the supervision regimes of case managers, for example carrying out the face-to-face contacts for PPT staff who were medically advised to shield.

Overall, there was a highly disciplined and committed response by staff to keep MAPPA support and monitoring continuing throughout the pandemic and due to the strict public health regime, with no known transmission of Covid to staff through offender contact.



## PERTH & KINROSS COUNCIL

Access to services was severely curtailed for offenders during 2020/21 because of the restrictions brought about by COVID-19. To maintain a service, criminal justice social work (CJSW), had a skeleton staff who remained in the office and dealt with offender unplanned emergency situations. All appointments and interviews were initially conducted via telephone, only gradually moving to face to face contact as restrictions eased. However, some home visits continued throughout the pandemic either due to offender vulnerability or their level of risk of offending or to themselves. In adhering to Scottish Government and Council guidance, all staff wore Personal Protective Equipment (PPE) to ensure not only their own safety but that of offenders, particularly those who were shielding.

Basic mobile phones were purchased and supplied to offenders who did not have these devices and were pre-loaded with a small amount of credit. This was done for a number of vulnerable and socially isolated offenders as well as those who had been granted early release from prison. Food parcels were also delivered to these people and others in need, the parcels being stored in the office and delivered by the staff who were manning the office. Offenders were therefore prioritised not only on the basis of their level of risk of re-offending and harm but their primary needs and included:

- Perpetrators convicted of domestic violence
- service users at high risk of harm and re-offending
- people released from prison
- people subject to MAPPAs in the community
- vulnerable service users at risk

The service slowly transitioned to face to face appointments between lockdowns but had to be flexible and revert to more restrictive contact as guidance fluctuated and further restrictions were imposed.

Technology provided by the Council was well utilised by the service particularly the facility to conduct virtual meetings via Microsoft Teams. This technology greatly assisted – given the geographical challenges in Perth and Kinross – to access vulnerable offenders and help them in attending appointments with other services e.g., Health, Independent Advocacy, solicitors, SHINE mentoring service.

Microsoft Teams has proved to be a preferred method for facilitating meetings including Multi-Agency Public Protection Meetings (MAPPAs). Initially these were conducted via telephone conferencing however as the capability spread, MS Teams became the preferred forum for this business and has proved more expedient and efficient.



## ANGUS COUNCIL

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At the onset of Covid and lockdown, the Public Protection Team in Angus attempted to prioritise risk and needs levels in relation to offenders, in a hope services could ensure they continued to supervise and support the riskiest and most vulnerable on a face-to-face basis where possible. Services kept weekly contact with all offenders by phone, text or teams/zoom. It very quickly became apparent that the majority of lower risk and less vulnerable offenders were not coping well with this type of contact. Services saw an immediate increase in people breaching their CPO/licence requirements/conditions and immediately went back to attempting face to face contact with all offenders. Loneliness and anxiety appeared to be the significant contributory factors to the offenders struggling to manage. Workers did doorstep visits, delivered 'well being' packages of toiletries, jigsaws, games, books etc and on top of this kept in regular telephone contact. Following the increase in face to face contact services saw a reduction in breaches.

Staff have continued to supervise and support offenders both at home and in the office, going on walks or meeting in risk assessed areas, adhering to PPE guidance and ensuring everyone is kept safe. Both workers and offenders have commented they have enjoyed experiencing more of the creative and different forms of contact and are keen to ensure this continues in the future. Workers feel they are able to engage with, form and sustain better relationships, in a much more natural environment. Services have seen the opportunity for more pro-social modelling and mirroring behaviour and feedback from our offenders suggest this has been a positive change.

## POLICE SCOTLAND

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The impact of the Covid19 pandemic affected all areas of policing and, in relation to the Sex Offender Policing Unit (SOPU), caused us to examine how we would continue to perform our core role of managing offenders within the community while keeping our staff, offenders and other members of the public safe from harm.

Recognising the critical nature of offender management, Police Scotland ensured that SOPU was supported and that resourcing levels were maintained in accordance with the nationally recognised Lead Investigator / Offender ratios.

From the outset we followed guidance issued by public health and the National Sex Offender Policing Unit (NSPOU) and, given the restriction on social contact, we were required to revise the manner in which we interacted with offenders. A robust risk assessment process was implemented and all police officers within the Sex Offender Policing Unit were equipped with suitable PPE which ensured that, where contact with an offender was essential, any risk of infection or transmission of the virus was mitigated. These revised processes allowed us to continue to perform our core role without adverse impact.

## SCOTTISH PRISON SERVICE

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### HMP Perth

HMP Perth has continued to operate with very few interruptions to regular MAPPA business during the period of the Pandemic. The ICM team have continued to enjoy regular correspondence and assistance from the MAPPA Co-ordinator and the local Sex Offender Policing Units within Tayside.

The introduction of MAPPA meetings by TEAMS has had a positive impact to the process and has allowed staff to attend without any major disruption to their working day. It has been seen as a positive move and has not disrupted the ability of sharing information.

SOPU staff have continued to be involved in pre-release ICM case conferences and again the use of telephone case conferences has aided this process.

Numbers within custody from Tayside have remained relatively constant throughout with a small reduction in Tayside custody cases between April and August 2020. August 1st 2021 figures show slight rise to 56 but predominantly figures have remained in the low 50's.

### HMP Castle Huntly

The Covid19 pandemic had an immediate impact on HMP Castle Huntly, how it operated and how we managed those in our care.

Our core business is to prepare those in our care for a return to society by way of gradual testing and integration to their local communities via placements, external project attendance and monthly home leaves. The restrictions imposed on society signalled an immediate cessation of all community access and we effectively operated as a closed establishment for the majority of the pandemic. The residents responded positively by making good use of the internal activities and opportunities we made available.

We ceased taking admissions for approximately 4 months and our population dropped by approximately 40% until a gradual return, this drop in population allowed us to operate a single cell policy, helping keeping our residents safe and healthy during this period. Whilst 'closed' prisons were required to curtail their regimes we adopted a one household approach and allowed those in our care to continue to work internally and access outside activities for 10 hours per day. We remain the only public or private prison within Scotland that has not had a positive case amongst our residents.



HMP Castle Huntly have managed safely a total of 4 Tayside MAPPA prisoners since the start of the COVID-19 pandemic. Two were liberated and are managed in the community by MAPPA, in June and November of 2020. 2 prisoners remain and are being managed by us under MAPPA.

During 2020 our normal monthly multi-disciplinary MAPPA meetings to over view each case was suspended due to no community access/movement, and RMT remained the platform to manage them. The HMP Castle Huntly monthly MAPPA meeting recommenced in March 2021 as we moved closer to a position whereby community access was being planned for. This meeting remains a good practice to ensure HMP Castle Huntly manages and reviews all aspects of a MAPPA prisoners plan - and is not a decision making forum.

## NHS TAYSIDE

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Like all organisations this has been a challenging year for NHS Tayside mainly due to the ongoing COVID-19 global pandemic. Whilst NHS Tayside has been at the forefront of care delivery locally, the Public Protection agenda was prioritised within the organisation. NHS Tayside has developed a Public Protection framework which has seen all aspects of this business progressed and prioritised with the development of the Public Protection Executive Group which is chaired by the Executive Nurse Director. MAPPA falls within this framework and is part of the core public protection agenda within NHS Tayside.

NHS Tayside identified that the MAPPA Health Liaison Officer (MHLO) post was essential throughout COVID and continued as 'business as usual'. This ensured that NHS Tayside continued to support joint working with our key partners and fulfil our duty to co-operate with a focus on risk management and continued protection of the public.

As a result of Covid, significant challenges were highlighted in relation to information sharing and technological challenges for participation in meetings etc. NHS Tayside moved to online platforms for some appointments and meetings with the use of MS Teams and Near me platforms becoming core business in this new virtual era. The MHLO has continued to provide support throughout the NHS, offer advice in relation to risk assessment and risk management of MAPPA Clients and has introduced the use of alerts within core e-health systems to support clinical staff.



## MAPPA CO-ORDINATION

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As each of the agencies faced the challenges of Covid, to ensure that information sharing continued the way we held MAPPA meetings had to change. Initially the meetings were held by teleconference with agencies being given a telephone number to call and the meetings taking place over the telephone. As we moved through the months the meetings were moved to MS Teams which then allowed for each agency attending to see the others. MS Teams has been an excellent way of continuing to share information and allowing great attendance of all participants and will be a permanent fixture for future MAPPA meetings as we come out of the restrictions.

The Strategic Oversight Group has continued to meet every 6 weeks to ensure that the management of offenders has continued with each agency providing updates and assurances that public protection remains a critical role.

Throughout this year the MAPPA Co-ordinator and the Chair of the Strategic Oversight Group continued to attend national meetings, which are now held via MStTeams, thus allowing for national themes and information to be shared at a local level. One of the main themes this year has been the review of the MAPPA Guidance which was shared with local Strategic Oversight Groups for comments.





## WHAT WE SAID WE WOULD DO IN 2020/2021

Although many of us have been working from home and meetings have no longer been face to face, the agencies involved in MAPPAs have continued to work together and this year's priorities have still been foremost in our minds.

### Further development of Risk Register for SOG following impact of Covid.

The SOG has met every 6 weeks to ensure that each agency is coping and that there are no gaps in the MAPPAs arrangements. This has been strengthened by the Risk Register which was produced at the start of the pandemic and is presented to each of the Chief Officers Groups in the three local authorities. It is reviewed at each SOG and the probability, impact and risk ratings are scrutinised.

### Implement the Strategic Plan including outstanding actions identified from Significant Case Reviews

The development of a Case Review group chaired by the SOG chair has ensured that all actions from Significant Case Reviews are examined and evidenced in practice. This group have examined both Person X and Prisoner Z action plans and will continue to ensure that all actions are completed and become standard practice in each agency.

### Training plan to be developed and agreed.

The MAPPAs Management Group has now oversight of the training plan and all future training. This year has been difficult for training, however the agencies take comfort in the personnel currently working within the areas of MAPPAs are all trained in the accredited risk assessment tools.

### Communication plan to be agreed and implemented

This work is yet to start but will be a priority in the coming year.

### Further progress with data collection and analysis

The Self Evaluation and Audit Working Group has been established to implement a self-evaluation regime for the examination of inter-agency working to encourage and develop self-evaluation which assesses impact and outcomes in line with the MAPPAs Quality Indicators. The Group has also developed a Tayside MAPPAs Performance Report to provide management information and statistics on MAPPAs and the wider work to both the MAPPAs SOG and MOG.





## OFFENDER PARTICIPATION

During this year the way in which agencies contacted the offender had to change and group work, like Unpaid Work and Tay Project programmes, had to be suspended. When the offenders were visited their supervising officer and police manager had to wear specific PPE during any home visit. To ensure that their voices were heard a questionnaire was devised and several offenders throughout Tayside completed them. Their responses to some of the questions can be seen below:

### Q Have you been told that you are managed under MAPPA?

- A Yes I'm aware and been told I'm on MAPPA,
- A Don't know what MAPPA is
- A Yes I was informed of this at the start of my order

### Q : During this time of Covid 19 what contact have you had with your social worker/police manager?

- Telephone/office visits/home visits,
  - Were you comfortable with the home visits,
  - Did your social worker/police manager wear appropriate personal protective equipment (PPE) during your home visit/office appointment and were you comfortable with this.
- A During covid 19, social work/police manager have made every attempt to keep up contact and visits if not in person then via phone. They have always worn PPE during visits and made me feel relaxed.
- A I have had a mix of phone and home visits. These have been well spaced out and thought through depending on the lockdown period etc. All have been exceptionally professional on visiting the house, even continuing to wear the mask when I have offered them the option to remove it. On request they have also worn carpet protectors over their shoes without any questions or issues, something I had been worried about asking them to do.
- A Mixture of home, office and walks in the community, Felt comfortable with home visits, Both social workers and police wore appropriate PPE, workers took off masks due to my hearing impairment and asked for my permission for this.



**Q : If we were to provide you more information about MAPPA, what would you like to know?**

- A** Who is there, How decisions are made, What the risk levels mean, Why can I not go, Why do I not get minutes, What do I do if I disagree with the decision
- A** Don't really know much about MAPPA except for the fact that its multi-agency focussed on managing me safely in the community keeping me and others safe.
- A** A bigger description of what MAPPA is about and a description of what each individual does and their roles, this would help me understand better.

**Q Do you feel supported by the agencies involved in your management?**

- **Social work/police/health/housing**
- A** Definitely, they have always made it clear that should I have problems or questions they are just a phone call away.
- A** Yes. If I have any queries, concerns or problems I feel supported and able to contact both social work and offender management. I have had good support in dealing with a few problematic situations. I have only felt uncomfortable with one police contact but all other contacts have been supportive.
- A** I have been extremely impressed by the support so far as everyone has had to change their working practices so much, including covering for staff off sick or self isolating.

The results of the questionnaire will be examined by the Self- Evaluation & Audit Group and the answers will be used to look at future work required to provide a better understanding of MAPPA for the offenders.



## STATISTICAL INFORMATION

As of 31 March, 21, there were **364** Registered Sex Offenders managed in the community in Tayside, a decrease of **43** offenders on the previous year. Of the **364** there were **104 (29%)** subject to statutory supervision requirement with Community Justice Social Work and managed jointly with Police Scotland, Sex Offender Policing Unit.

The number of offenders managed in each local authority area is detailed below;

|                            |                                                           |
|----------------------------|-----------------------------------------------------------|
| <b>ANGUS</b>               | <b>98</b> (a decrease of <b>18</b> on the previous year)  |
| <b>DUNDEE</b>              | <b>140</b> (a decrease of <b>27</b> on the previous year) |
| <b>PERTH &amp; KINROSS</b> | <b>126</b> (an increase of <b>2</b> on the previous year) |

In March 2016, MAPPA was extended to include Category 3 offenders, who are considered to be High risk individuals subject to a statutory order and require multi-agency management. This year **3** individuals have been considered and managed under the Category 3 process.

In this reporting year there has been **42** new offenders convicted and made subject to MAPPA management and **91** offenders were archived. Archiving occurs when an offender dies or their term of sex offender notification registration comes to an end.

Throughout this past year despite all the restrictions MAPPA meetings have continued to be a priority with **418** Level 1 meetings, **136** level 2 meetings and **3** Level 3 meetings taking place, thus ensuring business as usual for the management of the offenders within our communities.

The management of offenders is a complex task and more so when internet technology is the method used in the commission of the crimes. **111 (30%)** of the offenders in the community have convictions involving the use of the internet. To assist in the management of such offenders Police and Social Work can request the sentencing courts to place restrictions such as licence conditions or preventative orders such as Sexual Offences Prevention Order (SOPO) conditions to allow for the monitoring of their electronic devices.

## PRIORITIES FOR 2021/2022

The following priorities have been identified for the coming year:

Communication plan to be agreed and implemented

Progression of training programme

On publication of the reviewed MAPPA Guidance ensure local practice is up to date.

the Self Evaluation group will look to extend self-evaluation work, build a calendar and consider appropriate audits.

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**MAPPA**

Tayside Multi Agency  
Public Protection Arrangements

**PERTH AND KINROSS COUNCIL**

**Housing & Communities Committee**

**24 January 2022**

**JUSTICE UPDATE REPORT 2020-21**

**Report by Chief Social Work Officer**

(Report No. 22/18)

**PURPOSE OF REPORT**

This report provides an update for Committee on the work of council services and partners to meet local and national outcomes for Community Justice for the period 1 April 2020 to 31 March 2021. It provides an update on the effectiveness of the arrangements for the supervision of serious offenders and approaches being used to help people make positive changes in their lives and tackling the underlying causes.

**1. BACKGROUND/MAIN ISSUES**

**The Perth and Kinross Community Justice Partnership**

- 1.1 The [Community Justice \(Scotland\) Act 2016](#) (the Act) was passed by the Scottish Parliament in 2017, along with the publication of the [National Strategy for Community Justice](#) and established a new model for the governance and delivery of Community Justice in Scotland. The Act established Community Justice Partnerships (CJPs) in each local authority area comprising of statutory partners (Police Scotland; Scottish Prison Service (SPS); Scottish Fire and Rescue Service (SFRS); Skills Development Scotland (SDS); NHS Scotland; Health and Social Care Integration Joint Board; Scottish Courts and Tribunals Service, the local authority; and representation from the third sector.
- 1.2 The Act requires statutory partners to work together to deliver a Community Justice Outcomes Improvement Plan (CJOIP) for their area and report on progress to Community Justice Scotland (CJS) via an Annual Return. The Perth and Kinross Community Justice Partnership (PKCJP) launched its first CJOIP, a three-year plan on 1 April 2017 (the plan was extended in 2020 by one year due to COVID-19). Annual Returns have been submitted to Community Justice Scotland (CJS) since 2018, highlighting PKCJP progress against the CJOIP.

**2. JUSTICE UPDATE 2020-21**

- 2.1 The PKCJP Annual Return 2020-21 (Appendix 1) was submitted to CJS in October 2021. Appendix 2 provides a glossary of terms within the Return. The Annual Return contains contributions from Perth and Kinross Council (PKC); Police Scotland; Perth and Kinross Association Voluntary Service (PKAVS); and Tayside Council on Alcohol (TCA). The Annual Return highlights continued good progress against the CJOIP.

2.2 The reporting period spans a full year of COVID-19 restrictions, including two periods of lockdown and the introduction of a tier-based system in October 2020. A summary of the associated challenges and opportunities can be found in Appendix 1.

2.3 From a PKC perspective, the Annual Return highlights examples of positive work being carried out by a range of teams, often in partnership with other stakeholders and includes:

- **One-Stop Women’s Learning Service (OWLS)**

Who, in collaboration with other services, offer women a safe space where they can access a number of crucial services, improve their mental health and wellbeing, as well as address the reasons for their offending behaviour. This wraparound service builds the self-confidence and self-esteem of women enabling them to become more involved in their community. The OWLS project created two surveys to collate views from women and services regarding the ability to access the service and support during the pandemic. The two surveys provided good insight into the views of the women and their experience of utilising the OWLS service, along with the views of the partner agencies. A summary of the findings can be found in Appendix 1.

COVID-19 presented significant challenges to engage with people and the provision of support. In recognition of the resultant isolation, the OWLS service reached out in the form of ‘Motivational Messages’, ie, a text message twice a week. The messages were intended to be uplifting and translate into hope and were delivered within the context of recognising that the pandemic has been an unusual and worrying time. The following provides examples of the messages sent: *“Remember you are all unique and strong women, and every journey begins with a single step”*; *“If you don’t like something change it. If you can’t change it, change the way you think about it”*.

The text messages were positively received by the women and supported ongoing engagement with OWLS during lockdown. These are two of the positive messages received: *“These messages actually make my day”*; *“keep these coming they are so uplifting”*.

- **Evolve**

Following on from the success of delivering a gender specific service for women (OWLS), the Public Protection Team researched and developed a new project specifically for men, open to Criminal Justice Social Work (CJSW). This includes men subject to Community Payback Orders (CPOs) and those being released from custody on a supervision licence. The project is based at the Neuk and seeks to incorporate the latest theory and research into desistance (the process of abstaining from crime by those with a previous pattern of offending) including the impact of trauma on men who offend. Working in the Neuk, a community support facility for those with mental health difficulties, has provided the project with links to several services in Perth and Kinross.

The service aims to not only address the causes of a man's offending behaviour but promote positive life choices and identities through using group work and communal activities which are delivered in a trauma informed environment.

The project began actively working with men in October 2020, and while the COVID-19 restrictions limited the ability of the groupwork element, one-to-one work continued. An early task for the men was to name the project. The group settled on the name Evolve which denotes a journey of growth; building on who they are and expanding their horizons about the individuals they would like to become.

Although a fledgling service, initial feedback from the men who have attended has been highly positive: *"I want to make the time left on my Order useful, these meetings have made me think like I haven't in the past and gave me an understanding of why I think and feel the way I do"*.

- **The Westbank Project**

Is delivered from Westbank House where the Unpaid Work Team (UPW) are based. They have continued to engage with the public via Facebook, the Council website and newsletters. These communications have detailed the work undertaken by the team to support local communities, as well as providing engagement opportunities. The team received 72 requests for work during 2020-21. Examples of work undertaken (work as permitted under Scottish Government COVID-19 guidelines) includes the provision of picnic benches to local schools, decorating and restoration work.

An example of feedback received is: *"...I speak on behalf of all the volunteers and trustees of the Museum when I say they have all done a magnificent job for us. ...We struggle a bit in all sorts of ways, particularly this year, and it means so much that the buildings not only look so much better but that they are now weather-proof for a good while to come. ...job has helped hugely..."*

The Westbank Hub continued to provide opportunities to a range of community groups, including courses to learn new skills thereby helping individuals to ready themselves for the job market. A notable example of this is an individual who completed the forklift training as part of their CPO. They subsequently returned to undertake the telehandler training before progressing to secure full-time employment.

During periods of lockdown, some individuals were signposted to online courses by the team. One individual attended a Youth Offending module via the Open University. Phone contact was maintained throughout the course and the person was able to reduce a proportion of their UPW CPO and gain an understanding and insight into their previous offending behaviour.

- **Diversion from Prosecution Scheme**

CJSW has continued to offer a diversion scheme which is delivered on a one-to-one basis by a Criminal Justice Assistant (CJA).

The support looks at behaviour which may put the person at risk of committing further offences and to offer practical support and advice. Where existing services are in place, contact will occur to ensure that the person is engaging and making best use of these resources.

- **Bail Supervision**

CJSW in partnership with the Children, Young People and Families Service (CYPFS) has continued to offer Bail Supervision to those aged 16 to 26. The service gives young people the opportunity to engage with services and receive intensive support from a Bail Officer before they attend court for sentencing. The focus is on reducing re-offending and affording the person the opportunity to change their behaviour with appropriate support. It also provides the Sheriffs with evidence of a young person's compliance should they be considering a CPO.

Perth Sheriff Court reduced their business during lockdowns which was diverted to Dundee Sheriff Court. This has had a detrimental impact on the relationship with local Defence Agents and ultimately affected the ability to ensure Bail Supervision was universally available and deliverable.

Quote from the Bail Supervision worker: *"I think my biggest success has been that the project has not failed and totally shut down through Covid. It was only a year old and still in its infancy prior to the first lockdown and it came to a halt. I have worked hard with CJS, court and solicitors to keep communication going and offer support to potential individuals meeting the requirements for Bail Supervision".*

- **Right Track (Structured Deferred Sentence)**

This scheme run by CJSW works with individuals aged 16 to 26 and gives them the opportunity to engage in intensive support provided by a Right Track Officer, prior to attending court for final sentencing. The scheme helps ensure that remand is only used where necessary, and as Right Track is also part of the work at the Westbank Project, it allows the young person to work on their chaotic lifestyle and develop a more structured way of life prior to being sentenced at court. Example feedback includes: *"It makes it easier being in that safe space to speak to you about what problems I have"; "It looks really good for me returning to court when I have managed to build up quite a lot of hours."*

- **Caledonian System**

As outlined in the previous CJP Annual Return 2019-20, PKC's CJSW was successful in a joint bid with Dundee City Council's Criminal Justice Service to run the Caledonian System. This is an integrated approach to address men's domestic abuse and to improve the lives of women, children and men.

During this reporting period, members of the prison based social work team at HMP Castle Huntly had the opportunity to be trained in delivering the Caledonian System's pre-group work sessions as part of a pilot programme. This is the first piece of accredited Intimate Partner Violence intervention work to take place within custody and was delivered by prison based CJSW.



This was in co-operation with SPS, and the social work staff were appropriately assessed and trained by the Caledonian National Co-ordinator before delivering the pilot. The pilot concluded in the summer of 2021 and the evaluation is currently sitting with the SPS and Scottish Government for consideration on future roll out and delivery. The pilot was well received, and the assessment work was delivered and co-produced with CJSW from the prisoner's supervising local authority, Clackmannanshire Council.

- **Early Release Programme**

The early release of prisoners during COVID-19 saw agencies work together to manage risk of re-offending, provide support and address a myriad of present social issues and needs for those being released. The Early Prisoner Release Programme is an example of well-co-ordinated, multi-agency collaborative working.

Meetings were held fortnightly with attendance from Police Scotland, CJSW, Safer Communities Team (SCT), Housing, and Integrated-Drug and Alcohol Recovery Team (I-DART). It is notable, and a testament to the local working relationships, that during the reporting period, all those released from a custodial sentence had access to suitable accommodation which was either a secure tenancy or temporary accommodation.

Through the work undertaken for the Early Release Programme, this has become embedded in the daily practice for the SCT. Information is received three-months in advance of all releases which enables proactive planning, including identification of suitable housing and the provision of release packs to people being released from custody, thereby supporting their initial integration back into the community and lessening their propensity to offend.

### **3. CONCLUSION AND RECOMMENDATION**

3.1 The PKCJP Annual Return 2020-21, submitted to CJS, illustrates the positive work being undertaken by both statutory partners and third sector organisations. Partners and third sector organisations are committed to the shared aim, echoed in the CJOIP, to work in partnership to reduce re-offending and support those who have committed offences. It is the intention of the partnership to build on this progress, thereby ensuring the communities in Perth and Kinross remain safe places to live. A full Strategic Needs and Strengths Assessment will be completed by the PKCJP during 2022.

3.2 It is recommended that the Committee:

- (i) Approves the approach being undertaken by Perth and Kinross in respect of the PKCJP and notes the content of the 2020-21 Justice Update and CJS Annual Return.

## Authors

| <b>Name</b>     | <b>Designation</b>                                      | <b>Contact Details</b>                                                                 |
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| Nicola Rogerson | Service Manager<br>Criminal Justice Social Work Service |                                                                                        |

## Approved

| <b>Name</b>          | <b>Designation</b>                                                    | <b>Date</b>             |
|----------------------|-----------------------------------------------------------------------|-------------------------|
| <b>Sheena Devlin</b> | <b>Executive Director<br/>(Education and<br/>Children's Services)</b> | <b>23 December 2021</b> |

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## 1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

| <b>Strategic Implications</b>                       | <b>Yes/None</b> |
|-----------------------------------------------------|-----------------|
| Community Plan/Single Outcome Agreement             | <b>Yes</b>      |
| Corporate Plan                                      | <b>Yes</b>      |
| <b>Resource Implications</b>                        |                 |
| Financial                                           | <b>None</b>     |
| Workforce                                           | <b>None</b>     |
| Asset Management (land, property, IST)              | <b>None</b>     |
| <b>Assessments</b>                                  |                 |
| Equality Impact Assessment                          | <b>None</b>     |
| Strategic Environmental Assessment                  | <b>None</b>     |
| Sustainability (community, economic, environmental) | <b>None</b>     |
| Legal and Governance                                | <b>None</b>     |
| Risk                                                | <b>None</b>     |
| <b>Consultation</b>                                 |                 |
| Internal                                            | <b>None</b>     |
| External                                            | <b>None</b>     |
| <b>Communication</b>                                |                 |
| Communications Plan                                 | <b>None</b>     |

### 1. Strategic Implications

#### Community Plan/Single Outcome Agreement

1.1 This section should set out how the proposals relate to the delivery of the Perth and Kinross Community Plan/Single Outcome Agreement in terms of the following priorities:

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible and informed citizens;
- (iii) Promoting a prosperous, inclusive and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations

This report relates to Objective No. (v).

#### Corporate Plan

1.2 This section sets out how the proposals relate to the achievement of the Council's Corporate Plan Objectives.

- (i) Giving every child the best start in life;
- (ii) Developing educated, responsible and informed citizens;
- (iii) Promoting a prosperous, inclusive and sustainable economy;
- (iv) Supporting people to lead independent, healthy and active lives; and
- (v) Creating a safe and sustainable place for future generations

This report relates to Objective No. (v).

1.3 The report also links to the Education & Children's Services Vision, Values and Priorities in respect of the following key priority area:

- Safe and Protected.

## 2. Resource Implications

### Financial

2.1 This report contains no proposals which would have a financial impact on the Council. All relevant areas of work pertinent to CJSW will be taken forward within budget.

### Workforce

2.2 There are no workforce implications arising from this report.

### Asset Management (land, property, IT)

2.3 There are no asset management implications arising from this report.

## 3. Assessments

### Equality Impact Assessment

3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties. The proposals have been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:

- (i) Assessed as **not relevant** for the purposes of EqIA

### Strategic Environmental Assessment

3.2 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

The proposals have been considered under the Environmental Assessment (Scotland) Act 2005. However, no action is required as the Act does not apply to the matters presented in this report. This is because the Committee are requested to note the contents of the report only and the Committee are not being requested to approve, adopt or agree to an action or to set the framework for future decisions.

### Sustainability

3.3 There are no issues in respect of sustainability from the proposals in this report.

### Legal and Governance

3.4 This report contains no proposals which would have a legal or governance impact on the Council.

3.5 N/A.

### Risk

3.6 There are no issues in respect of risk from the proposals in this report.

## **4. Consultation**

### Internal

4.1 None.

### External

4.2 None.

## **5. Communication**

5.1 There are no communication issues in respect of the proposals in this report.

## **2. BACKGROUND PAPERS**

2.1 [The Community Justice \(Scotland\) Act 2016](#)

## **3. APPENDICES**

3.1 Appendix 1 - Community Justice Outcome Activity Across Scotland, Local Area Annual Return Template 2020-21

3.2 Appendix 2 - Glossary of Terms



**Community Justice Scotland**  
**Ceartas Coimhearsnachd Alba**

**Community Justice Outcome Activity Across Scotland**  
**Local Area Annual Return Template**  
**2020-21**

May 2021

## 1. Background

The introduction of the [Community Justice \(Scotland\) Act 2016](#) (the Act) triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the [National Strategy](#), [Guidance for local partners in the new model for community justice](#), [Justice in Scotland: Vision & Priorities](#) and the [Framework for Outcomes, Performance and Improvement](#).

The Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy, guidance and framework documents and, when complete, submit those annual reports to Community Justice Scotland (CJS)<sup>1</sup>.

CJS is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner. It also supports areas in fulfilling their statutory obligations on annual reporting under section 23 and fulfils our requirement to consult on the preparation of an annual report on performance in relation to community justice outcomes under section 27(3).

CJS recognises that there are a set of circumstances at time of writing that make this process different from the three previous Annual Outcome Activity Returns; namely:

1. The Covid-19 pandemic which was present for the entirety of the 2020-21 reporting period and will continue to have implications for the work of community justice partners.
2. The review of the Outcomes Performance and Improvement Framework (OPIF) which is running concurrently with the Outcome Activity Returns process. Until the review of the OPIF has concluded CJS recognises a transitional template (such as this one) is likely to be required.

To allow for both of these, CJS surveyed community justice partnerships in April 2021 seeking views on the completion of the annual report template covering the period 2020-21. The 2020-21 template takes into account the feedback from 17 completed surveys with the following changes:

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<sup>1</sup> Guidance for statutory partners on this annual reporting process – to which community justice partners must have regard - is available at paragraphs 6.38-6.42 of the “Guidance for local partners in the new model for community justice” (linked to above).





1. The most substantial change is the focus on outcomes taking account of the indicators rather than asking partnerships to report on progress against each individual indicator.
2. We have created space for community justice partners to reflect on the collective achievement they are most proud of during the reporting period.
3. There is an opportunity to reflect the impact of the pandemic on community justice activity under each of the outcomes. There is a dedicated section to give partners the opportunity to reflect on the impact of the Covid-19 pandemic on the partnership.

This template includes a new section to allow community justice partners to reflect on how they have, or intend to, implement activity in response to recommendations in the 2019-20 Annual Outcome Activity Return.

CJS would like to extend thanks to those community justice partners that took the time to complete the template survey, spoke to us as part of the OPIF review process and to those that sense-checked the guidance points in the draft template.

## **2. Statement of Assurance and Data Usage**

The information submitted to Community Justice Scotland using this template is for the primary purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.

## **3. General principles of the template**

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding. CJS has made some changes to the template this year (as outlined on pages 2-3) to account for the ongoing OPIF review process and the Covid-19 pandemic.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.



**Template sections:**

[Section 1 Community Justice Partnership / Group Details](#)

[Section 2 Template Sign-Off](#)

[Section 3 Governance Arrangements](#)

[Section 4 Progress from 2019-20 Recommendations](#) (new section for 2020-21)

[Section 5 Covid-19 Pandemic Impact](#) (new section for 2020-21)

[Section 6 Performance Reporting – National Outcomes](#)

[Section 7 Partnership Achievements](#)

[Section 8 Challenges](#) (unrelated to Covid-19 pandemic)

[Section 9 Additional Information](#)

It would be helpful if responses in each of the “evidence and data” boxes within section 6 of the template (“performance reporting”) is kept to a minimum by capturing the main points only. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **DO NOT** include any personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the fourth iteration of the template and guidance. If you have any queries about completing the template then please email

[CJSImprovement@communityjustice.scot](mailto:CJSImprovement@communityjustice.scot).



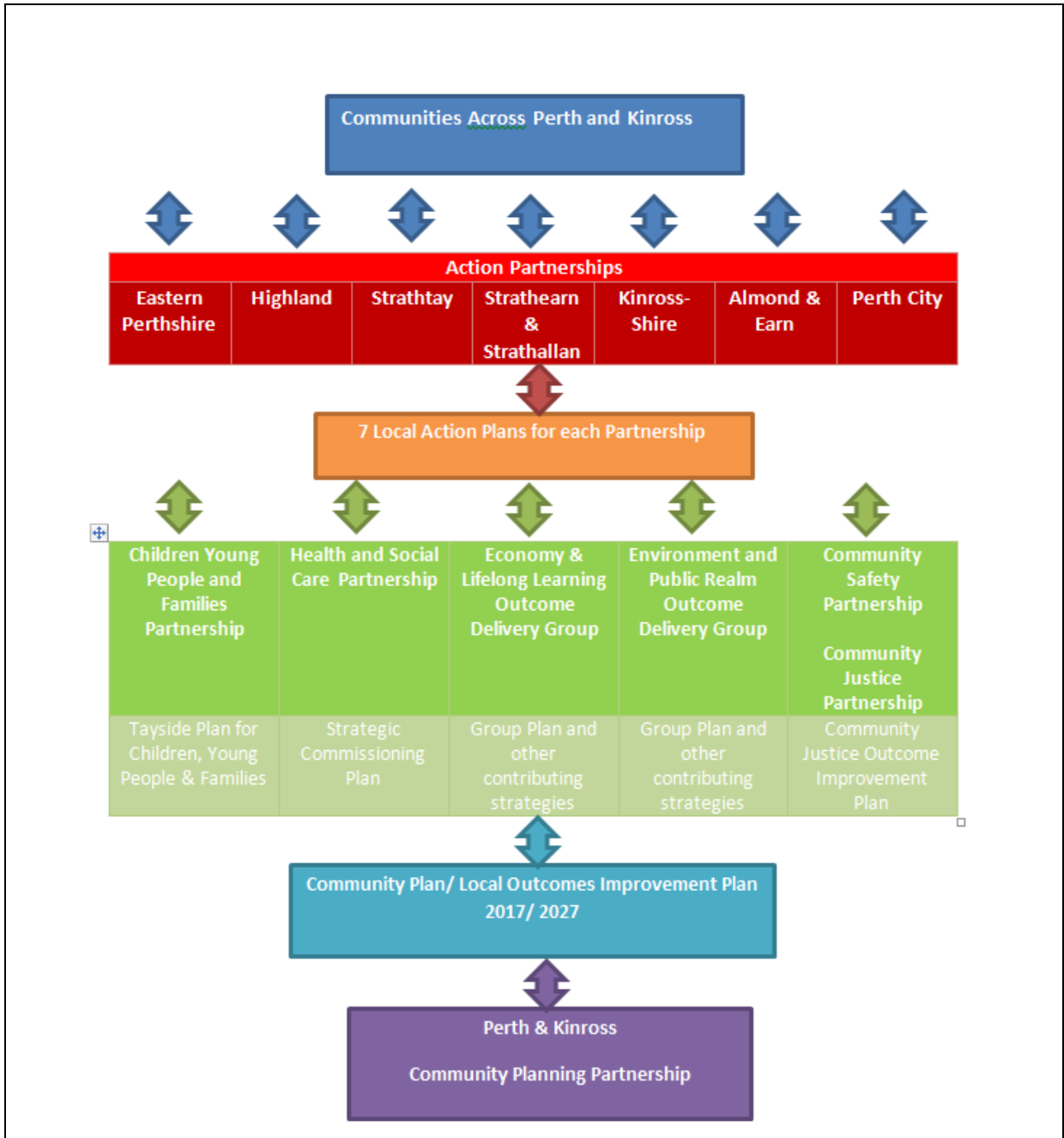
#### 4. Template Completion

| 1. Community Justice Partnership / Group Details                       |                        |
|------------------------------------------------------------------------|------------------------|
| Community Justice Partnership / Group                                  | Perth and Kinross      |
| Community Justice Partnership Group Chair                              | Councillor Chris Ahern |
| Community Justice Partnership / Group Coordinator                      | Eleanor Lindsay        |
| Publication date of Community Justice Outcome Improvement Plan (CJOIP) | 1 April 2017           |

| 2. Template Sign-off                                                                                                                                                                                                                                                                                                                                                                                                                                                             |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> <p>Signature of Community Justice Partnership / Group Chair:</p> <p></p> <p>Date: 25 October 2021</p> |

| 3. Governance Arrangements                                                                                                                                                                                                                                                                |
|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>Please outline below your current governance structure for the community justice arrangements in your area. This section is the same as previous templates so if there have been no changes in this respect, copying and pasting from previous template submissions is acceptable.</p> |





#### 4. Progress From 2019-20 Recommendations

To reduce the burden of reporting on progress from 2019-20 recommendations through an additional process please detail any work the partners have undertaken, or intend to undertake, in response to the following 2019-20 recommendations:

| Recommendation for CJP's                                                                                                                                                                                                                                                                                                                                             | Progress / Activity during 2020-21                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |
|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>That community justice partners establish mechanisms to identify and engage collectively with local third sector and victims organisations.</p>                                                                                                                                                                                                                   | <p>Perth and Kinross Association of Voluntary Service (PKAVS) facilitates the Community Justice Third Sector Forum as a means of co-ordinating the strategic involvement of the Third Sector within local Community Justice planning. The Community Justice Third Sector Forum has been meeting since July 2016 and has a strong core group of organisations who regularly attend, share information and explore opportunities for the future. The group is self-governing and has agreed a remit and terms of reference based on the requirement of a coherent voice that speaks for the sector as a whole. The Forum is currently connected to the Partnership by a representative that attends both meetings: bringing comment from the Forum to the Partnership and reporting back. Examples of areas of discussion held at previous Forum meetings include family support services, experience of the court system, mental health nursing and GP registration on release from custody. These discussions were fed into the development of the Local Outcome Improvement Plan. Moving forward, the core group are keen to explore how we ensure voices of lived experience are reflected in partnership discussions.</p> |
| <p>That community justice partners meet statutory requirements for strategic planning. This includes being able to evidence:</p> <ul style="list-style-type: none"> <li>a) a range of strategic needs and strengths assessment (SNSA) activity</li> <li>b) a published and up-to-date Community Justice Outcome Improvement Plan (CJOIP) which includes a</li> </ul> | <ul style="list-style-type: none"> <li>a) Strategic Needs and Strengths Assessment (SNSA) is outstanding. Work will commence on the SNSA following completion of this Community Justice Scotland Local Area Return. Once completed the SNSA will inform the new Community Justice Outcome Improvement Plan (CJOIP) for Perth and Kinross. The delayed completion of the SNSA is the result of staffing changes (Community Justice Co-ordinator post) and work priorities linked to COVID-19.</li> <li>b) Perth and Kinross Council (PKC) sought an extension to the Community Justice Outcomes Improvement Plan (CJOIP) which was due to expire 2020. A one-year extension was agreed by Community Justice Scotland to allow time for robust SNSA to be completed.</li> </ul>                                                                                                                                                                                                                                                                                                                                                                                                                                                |



|                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       |
|----------------------------------------------------------------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p>participation statement</p> <p>c) a published annual report assessing progress towards outcomes</p>                           | <p>c) all previous annual reports are on the PKC website, <a href="#">Community Justice Partnership webpage</a>.</p>                                                                                                                                                                                                                                                                                                                                                                                                                  |
| <p>Ensure community justice SNSA activity forms a crucial component of understanding the needs of the whole area population.</p> | <p>As above SNSA activity will commence on completion of this report and in preparation for developing a new CJOIP. Perth and Kinross Community Justice Partnership recognise the importance of understanding the needs of our local population to enable strategic plans to be based on an informed understanding.</p> <p>Changing priorities linked to the COVID-19 pandemic delayed this work within Perth and Kinross. Additionally, a staffing change within the Community Justice Co-ordinator role led to a further delay.</p> |



## 5. Covid-19 Pandemic Impact

This is a new section for 2020-21. It should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the Covid-19 pandemic on the community justice partnership / group. There is an opportunity to reflect impact on community justice activity in Section 6 under each of the national outcomes so this section is to capture any impact on the partnership over and above this.

| Area impacted                                                               | Challenges / Negatives                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                | Positives / Opportunities                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |
|-----------------------------------------------------------------------------|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <p style="text-align: center;"><b>Our community justice partnership</b></p> | <ul style="list-style-type: none"> <li>• The onset of COVID-19 and ensuing social restrictions presented many challenges. These challenges were largely due to the adaptation from face-to-face contact to other methods of service delivery. While the Partnership embraced these alternative methods of service delivery (e.g. virtual, telephone), some individuals were either ill equipped, or unwilling to engage with this type of support. Partnership providers maintained a willingness to offer support, but it was the case that many individuals opted to be ‘put on hold’ until such time face to face contact could resume.</li> <li>• Suspension of unpaid work during periods of lockdown impacting on staff and people.</li> <li>• Reduction of unpaid work hours.</li> <li>• Delays in recruitment (i.e. road safety co-ordinator).</li> <li>• Reduced capacity of support services leading to increased waiting times (i.e. drug and alcohol services, victims services etc).</li> <li>• Suspension of group work – Caledonian, OWLS<br/>Delays in project development work of men’s service (Evolve).</li> </ul> | <ul style="list-style-type: none"> <li>• Early release – acceleration of improved prisoner release arrangements. Work had commenced pre COVID-19 to improve co-ordination – prisoner release information (better links between prison and housing – information sharing three months prior to release managing housing needs).</li> <li>• Improved use of technology enabling work to continue during periods of lockdown. Availability of remote working and use of technology i.e. use of technology in the supervision of throughcare.</li> <li>• Working virtually increased partners attendance at Partnership meetings, thought to be linked to the removal of travel time.</li> <li>• Equipment and support provided for staff to carry out their role. Successful use of these methods has allowed for increased engagement in some cases where the individual was previously apprehensive about talking in person with their worker. Virtual training and group sessions were provided and recognised as beneficial.</li> </ul> |



## 6. Performance Reporting – National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

This year we are asking you to report on each outcome rather than against every indicator (as in previous years) but we ask that you report against the outcome **taking account** of the indicators. Please detail any specific impacts (positive and negative) the Covid-19 pandemic had on activity or progress under each of the outcomes.

We encourage you to **share life stories and practice examples** as part of your evidence and data – this enriches the final report and creates deeper understanding of community justice activity.

Please indicate where any particular factors have been a **hindrance in making progress** against a particular outcome.

### NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

**Where applicable have regard to the following indicators:**

- Activities carried out to engage with ‘communities’ as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of / satisfaction with work undertaken as part of a CPO
- Evidence from questions to be used in local surveys / citizens’ panels and so on
- Perceptions of the local crime data

|                   | Please describe the activity                                                                        | Then describe the impact                                                                                                                                                                                    |
|-------------------|-----------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| Evidence and Data | <b>Activities carried out to engage with ‘communities’ as well as other relevant constituencies</b> | <b>Activities carried out to engage with ‘communities’ as well as other relevant constituencies</b><br>1. The range of media channels provide information and engagement opportunities. As a result of this |





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|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>1. Perth and Kinross Council's Criminal Justice Service Unpaid Work Team utilises several media channels to publicise the work of the team and encourage local communities to engage with them. These include:</p> <ul style="list-style-type: none"> <li>• News from Westbank – This monthly e-newsletter (provides updates on all four projects that form part of the Westbank Hub: Community Payback; Westbank Project; Perth Community Farm and Community Greenspace). The newsletter contains short news stories and pictures highlighting the work of the teams that operate from Westbank and offers readers the opportunity to volunteer with the projects. The production of the e-newsletter was ad hoc during 2020-21 reflecting a reduction in activity linked to COVID-19 restrictions. A total of six newsletters were published during the reporting period.</li> <li>• The Westbank Project Facebook page – The page contains short news stories and photographs of pieces of work undertaken by the teams based at the Hub.</li> <li>• Unpaid Work Website page - As part of the Perth and Kinross website, the Unpaid Work Team's page includes a function that allows members of the community to submit requests for pieces of work to be undertaken by the Unpaid Work Team.</li> </ul> <p>2. Perth and Kinross Council's Criminal Justice Social Work women's service, the One-Stop Women's Learning Service (OWLS) participated</p> | <p>communication the team received 72 requests for work to be undertaken during 2020-21, work undertaken as permitted under Scottish Government COVID-19 guidelines.</p> <p>2. Staff and members of the public were very generous with their purchases and donations. OWLS raised over £500 for MacMillan Cancer, beating their 2019 amount by £200! COVID-19 impacted on women</p> |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



in a community fundraising activity during 2020-21.

- MacMillan Coffee morning. Due to the COVID-19 restrictions OWLS were unable to host a coffee morning within OWLS Centre, instead the service hosted a cake stall outside St Martin's House. OWLS staff and colleagues contributed their time and donated ingredients to bake various delicious goodies to be sold including cheesecakes, truffles, caramel shortbread and tablet.

**Consultation with communities as part of community justice planning and service provision**

As a result of the various communication streams outlined above, Perth and Kinross Council's Unpaid Work Team received 72 requests for work to be carried out during 2020-21.

Although a significant reduction on the previous year's 355, this reporting period covers a series of COVID-19 restrictions, including two lengthy lockdowns. The requests received were from communities across Perth and Kinross and required a wide range of activities to be carried out. These included:

- Gardening
- Painting
- Graffiti removal
- Land clearance
- Litter picking

helping with preparation and the stall, but they were invited to visit the stall.



**Consultation with communities as part of community justice planning and service provision**

One of the key aims of the Community Payback Team is to help individuals to learn new skills so that they have improved opportunities for employment in the future whilst undertaking work that benefits communities.



|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                         |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <ul style="list-style-type: none"> <li>• Fencing</li> <li>• Restoration/decoration</li> </ul> <p>Some specific examples for the projects undertaken include:</p> <p><u>Restoration Works at the Atholl Country Life Museum</u><br/> The Community Payback Team were contacted by volunteers running The Atholl Country Life Museum asking for assistance with the re-decoration of the exterior of the Museum, including the old wooden post office, the guttering, downpipes and rones, the windows, doors and the wooden bench outside, plus the interior porch walls.</p> <p>The museum is a local visitor attraction staffed and administered by volunteers. They do some maintenance work in the off-season but would not be able to complete a big task like this themselves.</p> <p>The work was completed during August and September 2020.</p> | <p>Some specific examples of the impact of the projects undertaken include:</p> <p><u>Restoration Works at the Atholl Country Life Museum</u><br/> Following completion of the project, the residents of Blair Atholl, along with tourists visiting Highland Perthshire, again have a neat and well-kept facility to visit and enjoy.</p> <p>The Community Payback Team took pride in supporting the Museum, and the additional tourism business that it brings to the village of Blair Atholl, by preserving an essential part of local history in Highland Perthshire.</p> <p>The Community Payback Team received the following feedback:</p> <p><b><i>'I was only there a few times while the work was ongoing and I didn't realise that the job would be completed quite so quickly. I speak on behalf of all the volunteers and trustees of the Museum when I say they have all done a magnificent job for us. I managed to speak to a couple of the guys when they were there and told them what an important job they were doing not only for us but for Blair Atholl and its heritage as well. We struggle a bit in all sorts of ways, particularly this year, and it means so much that the buildings not only look so much better but that they are now weather-proof for a good while to come. Clearly, it's important that our unique collection of local artefacts and heritage are protected, and this</i></b></p> |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



***job has helped hugely in that regard. John did an excellent job on our horse icon/motif as you can see, and the old Trinafour Post Office building is looking splendid. Please pass on our thanks to everyone who came out to help and I, and all associated with the Museum, wish everyone well in the future.'***



The work was featured in [The Courier](#) and other local newspapers.

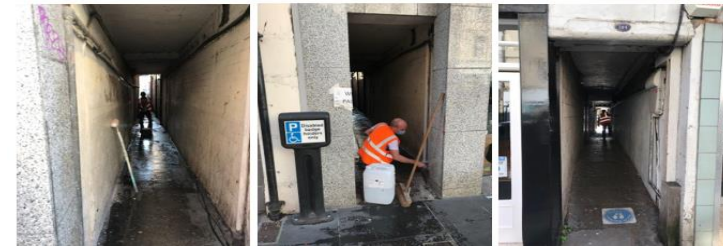
**Decorating Work in Perth City Centre**

Following completion of the unpaid work, the closes (*pictured, below*) were much cleaner, brighter and nicer environments for the public to enter.

**Decorating Work in Perth City Centre**

During October 2020, the Community Payback Team clients commenced a large clean-up operation in Perth City Centre: painting various closes around Perth. This work continued to the end of the year.





Outdoor bench building for Perth High School

The Community Payback team donated a picnic bench to Perth High School to increase the outdoor space available to young people at lunchtime. The Parent Council later ordered a further ten picnic benches which were built and delivered to Perth High School for a nominal fee, further increasing the outdoor space available to young people at lunch time.

Outdoor bench building for Perth High School

This work provided more space for the young people at lunch time amidst COVID-19 restrictions.





Garden Clearance

Elsewhere in Perth and Kinross, the Community Payback Team clients have completed a garden clearance in Craigie, Perth. The job took three days due to COVID-19 restrictions limiting number of individuals.

**Participation in community justice, such as co-production and joint delivery**

Much of the work of the Perth and Kinross Community Justice Partnership centres on working with those in the justice system to ensure that services are developed and delivered to secure the best outcomes for individuals, their families, and communities.

An example of joint delivery includes partnership working between OWLS and other services including Barnardo's, Rape and Sexual Abuse Centre (RASAC) and Tayside Council on Alcohol (TCA). The services have worked collaboratively together: OWLS

Garden Clearance

The mother and her two young children love to play outside. The garden clearance enables them to have safe access to play and have fun in the garden, getting fresh air and exercise.



**Participation in community justice, such as co-production and joint delivery**

Some examples of the impact of this collaborative work include:

- joint support (OWLS and Barnardo's) provided to a woman who had experienced domestic abuse for over two decades. The collaborative working enabled an



|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                            |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  |
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|  | <p>have extended invitations to their team meetings where they share their knowledge of services and resources within Perth and have offered space and time in the OWLS facility to support individuals, whilst promoting safe and healthy practice. Additionally, OWLS and TCA jointly manage a member of staff who is employed through TCA but based full time in OWLS (TCA OWLS Mentor engages and support women coming through the OWLS service).</p> <p>OWLS project created two surveys to collate views from women, and services, who continued to work collaboratively throughout COVID-19. The purpose was to identify any concerns people had in relation to COVID-19 and what this meant in terms of accessing OWLS support and services moving forward. The service wanted to learn about the challenges faced during the pandemic, understand what had worked well and could be taken into future service delivery plans.</p> | <p>exploration of the complexities and needs of the woman and the development of a supportive action plan. This resulted in positive engagement with substance misuse support and work to understand the dynamics and impacts of domestic abuse.</p> <ul style="list-style-type: none"> <li>• Collaborative work (OWLS and Barnardo's) resulting in a woman leaving a long-term abusive relationship and moving to a new area to be closer to a better support network.</li> <li>• Collaborative working (OWLS and TCA) enabled Art Therapy to be provided for the child of a young mum who had experienced trauma in the past. The child was accommodated for a period and the Art Therapy provided opportunity for the child to work through issues (impact of being accommodated and any other issues identified).</li> </ul> <p>The two surveys provided insight into the views of the women utilising the OWLS service, along with the view of the partner agencies.</p> <p><u>What services recognise as the benefits of providing their services within OWLS</u></p> <ul style="list-style-type: none"> <li>• Every service identified the benefit of '<b>Connecting with other services to provide holistic support for clients</b>'.</li> <li>• Six out of the seven services identified '<b>Seeing clients in an environment they were comfortable in</b>' and '<b>Availability of rooms to see clients</b>' as beneficial.</li> </ul> |
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|--|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  |  | <ul style="list-style-type: none"> <li>• The '<b><i>Atmosphere within OWLS building</i></b>' was recognised as beneficial by four services.</li> <li>• The participating services recognise the benefit of using a building where the women are comfortable, and the pulling together of services to provide a holistic approach to care.</li> </ul> <p><u>Women's feedback regarding what worked well for them during the lockdown period</u></p> <ul style="list-style-type: none"> <li>• Telephone and text support worked well (21 individuals said this).</li> <li>• Online meetings were something that three individuals felt had worked well, others commented this was either not something they had used or did not like to use it. OWLS generally did not use MS Teams to communicate with individuals for support but may have supported them/been involved in MS Teams meetings with NHS, Children's services etc.</li> <li>• Three respondents experiencing anxiety preferred being able to access support by telephone. A woman who was new to the centre commented on '<b>having the centre to themselves</b>' and the fact they had liked that and were not sure what it was going to feel like accessing it when it returns to wider usage.</li> <li>• Many of the comments stated individuals felt they had received all the support they required, albeit not always in person.</li> <li>• Those new to the service did not realise the support had been different and had felt fully supported to date. One woman commented that they accessed support</li> </ul> |
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|  | <p>The Public Protection Team, following a six-month consultation with individuals in 2019, set up a new project specifically for men open to Criminal Justice Services. This was based around men’s feedback on what they would value, and what they felt was missing from traditional Criminal Justice Services. The aim of this project, now called Evolve, is to work with men in a trauma informed manner, using a combination of intensive one to one work, and a focussed programme of group work which will include activities designed to increase positive life chances and pro-social decision making for males who offend, to help them find purpose, improve their wellbeing and rebuild relationships within their communities and families.</p> <p>Based at Anchor House’s Neuk project, the project seeks to incorporate the latest theory and research into desistance and the impact of trauma into the work undertaken with men who offend.</p> | <p>independently for a Personal Independence Payment (PIP) renewal that they would previously have relied on a worker to assist, and this had shown them what they were capable of.</p> <p>The information gathered from these surveys will be utilised, by OWLS, in the development of future service delivery plans.</p> <p>By helping men find new, positive identities, research shows that men can move on from an offending past, and the service aims to promote this using group work, and communal activities in an environment which is more trauma informed than traditional Criminal Justice settings.</p> <p>The project began actively working with men in October 2020, however COVID-19 restrictions limited the ability of the groupwork element, although one-to-one work continued. An early task for the men was to name the project, which they took to with enthusiasm, and after much discussion, settled on Evolve, as representing a journey of growth; building on who they are already but looking for new directions.</p> <p>Feedback and ideas from the men around their experiences in Criminal Justice and the wider community will form an important part of Evolve. Although a new service, initial feedback from the men has been highly positive:</p> <ul style="list-style-type: none"> <li>• <b><i>“I want to make the time left on my Order useful, these meetings have made me think like I haven’t</i></b></li> </ul> |
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|  | <p><b>Level of community awareness of / satisfaction with work undertaken as part of a CPO</b></p> <p>As referenced above, the Unpaid Work Team have a range of communication methods to raise awareness with the public regarding their service and the support available to the community. In addition to communicating the range of services available the Unpaid Work Team also share positive feedback received with the public via these methods of communication.</p> | <p><i>in the past and gave me an understanding of why I think and feel the way I do”.</i></p> <ul style="list-style-type: none"> <li>• <i>“Getting excited about addressing the issues/problems through the new project”.</i></li> <li>• <i>“Sense of hope is key to help me change”</i></li> <li>• <i>“I enjoy coming down, you walk out happy and proud because you have opened up”.</i></li> </ul> <p><b>Level of community awareness of / satisfaction with work undertaken as part of a CPO</b></p> <p>The Unpaid Work Team regularly receive positive feedback from community members who have requested work to be carried out. Examples of feedback provided, in addition to the earlier example (Atholl Country Life Museum quote and link to newspaper article) above include:</p> <ul style="list-style-type: none"> <li>• Letter received praising the Community Payback work: <i>“I should like to thank John and Steve and company from Pay Back, who worked in the garden, which was very overgrown. Also, for painting the walls in the stairwell of this building, due to damage done by vandals. This had been reported to the police. I very much appreciate having this done.”</i></li> <li>• Email received from Perth Academy following a picnic bench refurbishment: <i>‘I just wanted to thank you and your team so much for renovating the picnic bench and chairs for Perth Academy. You have done a fantastic job and our pupils are enjoying having such a lovely area to eat their snacks and lunch. If your team is able to help with further renovations</i></li> </ul> |
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|  | <p><b>Evidence from questions to be used in local surveys / citizens' panels and so on</b><br/>No evidence available</p> <p><b>Perceptions of the local crime data</b><br/>Scottish Government statistical data (<a href="#">Recorded Crime in Scotland 2019-2020</a> ; <a href="#">Statistics.gov.uk</a>) highlights a reduction in the crime rate (non-sexual crimes of violence; sexual crimes; crimes of dishonesty; fire-raising, vandalism etc; other crimes; coronavirus restrictions) in Perth and Kinross over the past 10 years. It has fallen from 5,965 crimes in 2009-10 to 4,384 crimes in 2019-20. A small rise was, however, noted between 2018-19 and 2019-20</p> | <p><b><i>on facilities for our pupils, we would really appreciate it."</i></b></p> <ul style="list-style-type: none"> <li>• Extract from Perth High School newsletter (September 2020)<br/><b><i>'Thanks also to the Criminal Justice Service unpaid work team for this great picnic bench that was donated for free for our young people to use when outside. The PTA are also looking at how we can provide more outdoor seating, please get in touch with any ideas.'</i></b></li> <li>• The Community Payback team regularly receive gifts of home baking following completion of jobs by way of thanks. Individuals undertaking orders are often very touched when this occurs as positive feedback, praise and thank you is often not something they have been very accustomed to.</li> </ul> <p><b>Evidence from questions to be used in local surveys / citizens' panels and so on</b><br/>No evidence available</p> <p><b>Perceptions of the local crime data</b></p> |
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|  | <p>(4,039 to 4,384). Overall data for Scotland also highlights a reduction in the crime rate over the same 10-year period. However, Scotland generally has seen a small year on year increase in crime between 2016-17 (238,912) and 2019-20 (246,516).</p> <p>In terms of perceptions of crime, 77% of Perth and Kinross residents surveyed (2019) perceived crime to be about the same or a little or a lot less, compared with the Scottish national average of 75.5% (Scottish Crime and Justice Survey Perceptions of Local Crime (<a href="#">Scottish Surveys Core Questions</a>)).</p> <p>As noted in the last two Community Justice Scotland Annual Reports, there has been a change in approach from all the Community Safety Partners in Perth and Kinross with a growing focus on 'protecting those most vulnerable in society from those most likely to harm them' and a consequent emphasis on risk management, inclusion, reducing inequality, engagement and most importantly, prevention.</p> <p>Within Perth and Kinross, Police Scotland and Community Wardens continue to work together to actively engage with local elected members and Local Action Partnerships to help communities understand the realities of crime. This work is complimented by the work of the Safer Communities Hub which includes Police Officers from the Partnerships Interventions and Preventions (PIP) team who are a key part of the multi-agency problem solving approach in Perth and Kinross. Issues and concerns are raised at the Police Tasking Meeting</p> | <p>Emerging trends are identified and tracked via a fortnightly multi-agency Anti-Social Behaviour meeting and ownership of issues may be passed to Short Life Working Groups led by whichever of the partners is most appropriate. These groups develop multi agency action plans which share skills and resources to tackle issues as early as possible to improve efficiency and effectiveness of response and promote public confidence and trust.</p> <p>The fortnightly tasking continued throughout the COVID period using Teams. The Police Hub and Safer Communities were permanently staffed, staff designated as 'critical' and took on the role of COVID-19 Risk Intelligence Cell. These processes have continued through to the production of a monthly Safer Communities Risk Log for Senior Management across the Council.</p> |
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|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <p>held each morning and these are allocated to the Hub for action. These include:</p> <ul style="list-style-type: none"> <li>• High and medium risk repeat missing people</li> <li>• Vulnerable people</li> <li>• Dangerous people</li> <li>• Trends in anti-social behaviour and crime</li> <li>• Environmental issues</li> <li>• Updates on current complex cases</li> <li>• Non-fatal overdoses</li> </ul> |                                                                                                                                                                                                                                                                                                                                                                                       |
| <p><b>Other information relevant to National Outcome One</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                       |
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| <p><b>NATIONAL OUTCOME TWO</b><br/>Partners plan and deliver services in a more strategic and collaborative way</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                   |                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                       |
| <p><b>Where applicable have regard to the following indicators:</b></p> <ul style="list-style-type: none"> <li>➤ Services are planned for and delivered in a strategic and collaborative way</li> <li>➤ Partners have leveraged resources for community justice</li> <li>➤ Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</li> <li>➤ Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</li> </ul> |                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                       |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <p><b>Please describe the activity</b></p>                                                                                                                                                                                                                                                                                                                                                                     | <p><b>Then describe the impact</b></p>                                                                                                                                                                                                                                                                                                                                                |
| <p><b>Evidence and Data</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                       | <p><b>Services are planned for and delivered in a strategic and collaborative way</b><br/>Following on from the successes of delivering a gender specific service for women at OWLS, the Public Protection Team set up a new project specifically for men open to Criminal Justice Services, <i>Evolve</i>. The aim of this project is to work with men in a trauma informed</p>                               | <p><b>Services are planned for and delivered in a strategic and collaborative way</b><br/>Working in the Neuk, which is a new support facility for those with mental health difficulties in the community, has provided the project with links to available services in Perth and Kinross. Evolve is also consulting with Third Sector agencies, such as the TCA and the Father's</p> |



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|  | <p>manner, using a combination of intensive one to one work, and a focussed programme of group work which will include activities designed to increase positive life chances and pro-social decision making for males who offend, to help them find purpose, improve their wellbeing and rebuild relationships within their communities and families.</p> <p>Based at Anchor House's Neuk project, the project seeks to incorporate the latest theory and research into desistance and the impact of trauma into the work undertaken with men who offend.</p> <p><b>Partners have leveraged resources for community justice</b></p> <p>Sharing resources is crucial if partners are going to successfully plan and deliver services strategically and collaboratively. Two examples of successful resource sharing amongst partners and other stakeholders are:</p> <ol style="list-style-type: none"> <li>1. Caledonian Programme – as outlined in the previous annual report, Perth and Kinross Council's Criminal Justice Service was successful in a joint bid with Dundee City Council's Criminal Justice Service to run the Caledonian System. This is an integrated approach to address men's domestic abuse and to improve the lives of women, children and men through its Men's Service, Women's Service and Children's Service.</li> </ol> <p>Assessments are carried out in conjunction with the Caledonian Groupwork Delivery Team which serves both Dundee City Council and Perth and Kinross</p> | <p>Network, to ensure that current research and expertise is built into the project, and the men involved can make wider links to supportive networks in the community.</p> <p>By helping men find new, positive identities, research shows that men can move on from an offending past, and the service aims to promote this using group work, and communal activities in an environment which is more trauma informed than traditional Criminal Justice settings.</p> <p><b>Partners have leveraged resources for community justice</b></p> <p>Impact/Update: In the past 12 months the team have had the opportunity to be trained in delivering the Caledonian Project pre-group work sessions, which cumulated in members of the team completing a pilot of the project at HMP Castle Huntly, the first piece of accredited Intimate Partner Violence intervention work to take place within custody. This was done in conjunction with Community Justice Scotland and Scottish Prison Service. In preparation for this, team members had to complete intensive and rigorous assessment and training modules, before members of the team went on to complete a Pilot, involving an initial assessment and</p> |
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|  | <p>Council. At the time of writing last year's annual report, two full time social workers from Perth and Kinross were co-located in the Groupwork Delivery Team in Dundee. As well as delivering groupwork, these workers are also involved in jointly delivering 2:1 work with men when required and attending client liaison meetings.</p> <p>2. Caledonian Programme – information sharing: Since the Caledonian Programme was implemented, Perth and Kinross Council have signed off two information sharing protocols which are central to the programme. There is now a protocol in place to allow Police Scotland to share perpetrator information when a man has been convicted of a domestic offence, for the purposes of risk assessment and ascertaining suitability for inclusion in the programme.</p> <p>A further information sharing protocol allows Perth and Kinross to input information to the national Caledonian System database. The purpose of processing data through the database is to enable a long-term evaluation study of the effectiveness of the Caledonian System in facilitating positive outcomes for individuals entitled to the service.</p> <p><b>Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</b><br/>Three examples of partnership working which cut across a variety of boundaries are:</p> | <p>then facilitating 14 pre-group work sessions on a weekly basis.</p> <p>With the project incorporating a combination of cognitive-behavioural psychology, personal construct psychology, person-centred counselling and motivational interviewing, ultimately with the aim of supporting individuals to understand, manage and change their behaviour - these sessions gave team members an opportunity to both develop their practice and experience taking a different approach to working with individuals. On completion of the pilot, a final report was compiled and the team members involved are currently participating in an evaluation, carried out by Community Justice Scotland. It has also recently been confirmed that a member of the team has been given the opportunity to complete the Caledonian Project Group Work training in the coming months, which will bring further knowledge and understanding of the Caledonian Project to the team at HMP Castle Huntly.</p> <p><b>Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</b></p> |
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|  | <ol style="list-style-type: none"> <li>1. Criminal Justice Social Work Service, Housing Service and Police Scotland working proactively together.</li> <li>2. Perth and Kinross Council's Housing Service works closely with the Criminal Justice Service to rehouse, where appropriate, the perpetrator of domestic abuse. The Housing Service also continues to work with other agencies through the Violence Against Women Partnership (VAWP) and participates in weekly meetings to discuss cases and take joint actions as required.</li> <li>3. Close working links between Perth and Kinross' Safer Communities Team, Police Scotland and the Unpaid Work Team. An example of this, during the 2020-21 reporting period, is the response to concerns/reports of anti-social behaviour at Ropemakers Close, Perth. Groups of males had been using the garden as a drinking den which had resulted in residents feeling threatened and concerned for their safety.</li> </ol> <p>The Safer Communities Team and Police Scotland worked together to identify the issues and develop a solution.</p> <ul style="list-style-type: none"> <li>• Crime prevention survey undertaken by Police Scotland.</li> </ul> | <p>This partnership approach supports successful rehabilitation through the provision of settled accommodation and support, reducing the risk of reoffending and helps create safe and sustainable communities.</p> <p>This joint working minimises the need for rehousing a family / people affected by domestic abuse and facilitates the provision of appropriate support.</p> <p>Impact: the anti-social behaviour in Ropemakers Close ceased. One resident emailed the Safer Communities Team following the completion of the work and commented "<b><i>You've done an amazing job with the garden and gate area, after you fixed the gate the area is more safe and quiet. No one has been getting in</i></b>".</p> |
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|  | <ul style="list-style-type: none"> <li>• The recommendations of the survey were actioned by the Safer Communities/Unpaid Work Team.</li> <li>• Residents were encouraged to continue to report criminal or suspicious behaviour via a communication from the Community Safety Team.</li> <li>• The Unpaid Work Team designed and built a lockfast gate to the garden and the safer communities team organised the distribution of the keys.</li> <li>• The Unpaid Work Team removed graffiti from the perimeter fence and the stairwell of the block.</li> <li>• The Unpaid Work Team cleaned up the communal garden and cut back foliage to an acceptable level.</li> </ul> <p><b>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of Multi Agency Public Protection Arrangements (MAPPA)</b><br/>The most recently published Tayside MAPPA Annual Report for 2019-20, indicates that the partnership process for assessing and managing high risk of harm individuals continues to work well within Tayside.</p> <p>This is evidenced by the high rate of compliance. There were 124 individuals managed in Perth and Kinross in 2019-20. This compares with 122 individuals in 2018-19. Across Tayside, there were 407 individuals in 2019-</p> | <p><b>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</b><br/>It is recognised that no system can provide an absolute guarantee that an individual assessed as dangerous will not reoffend. However, during the reporting period 2019-20 more than 99% of MAPPA individuals who were being supported and monitored did not commit a serious further offence and partners continue to work together to reduce the risk posed by high risk of serious harm individuals in Tayside.</p> |
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|  | <p>20. This is an increase of 27 when compared with the 380 managed in 2018-19.</p> <p>Throughout 2019-20 the responsible authorities have continued to be involved in working together to strengthen the arrangements for managing individuals in the Tayside area. The Tayside Strategic Oversight Group (SOG) identified five key priorities in 2019-20. These were:</p> <ul style="list-style-type: none"> <li>• <u>Examine and action recommendations from the Significant Case Reviews (SCR) that are currently on going</u></li> </ul> <p>2019-20 saw the publication of two Significant Case Reviews, both carried out by external reviewers who closely examined each case and the management of the individuals involved to inform the reports, Person X and Prisoner Z.</p> <p>Person X SCR (Dundee) – included 14 recommendations, with five for the MAPPA Strategic Oversight Group (SOG), three for NHS and six for Police Scotland.</p> <p>Prisoner Z SCR (Angus) - included 10 recommendations, with five for SPS, two for Scottish Government, one for Tayside MAPPA SOG, one for National SOG and one for Police Scotland</p> <p>The actions from these reports have been regularly reviewed and scrutinised as part of the MAPPA SOG assurance processes.</p> | <p>All the agencies accepted and reviewed the recommendations from both SCRs and progressed the agreed actions as required in the action plan.</p> <p>As a result of Person X SCR:</p> <ul style="list-style-type: none"> <li>• The practices of MAPPA Level 1 have been reviewed and additional MAPPA chair training has been carried out.</li> <li>• Police Scotland has also ensured that training for newly appointed Offender Management Officers in Tayside is completed as soon as possible after appointment.</li> <li>• Police Scotland ViSOR Unit has introduced a new information sharing process with Home Office Immigration in relation to foreign nationals' subject to Sex Offender Notification Requirements.</li> <li>• The NHS now have alerts on all managed individuals and are progressing a Public Protection framework.</li> </ul> <p>As a result of Prisoner Z SCR, changes have been made to policy and practice at both local and national level:</p> <ul style="list-style-type: none"> <li>• SPS have implemented a new Risk Management Progression and Temporary Release Guidance which</li> </ul> |
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|  | <ul style="list-style-type: none"> <li>• <u>Progress audits across the three local authorities</u><br/>During the reporting period 2019-20 a national audit assessment tool was devised so that data collected in each MAPPA area of Scotland can be scrutinised. A number of cases have been examined in Tayside reviewing risk assessments and risk management plans and the multi-agency arrangements with each individual.</li> </ul> | <p>incorporates a revised Community Access Risk Assessment (CARA). The CARA provides details of risk factors, early warning signs, protective factors and the risk management plan.</p> <ul style="list-style-type: none"> <li>• The SPS have also held an external review of the processes and the findings all of which will be shared with MAPPA partners.</li> <li>• Scottish Government along with partner agencies are continuing with a review of national MAPPA Guidance which will be consulted on in the coming months.</li> <li>• Locally, in Tayside we have ensured that all MAPPA relevant prisoners, with community access, are subject to a MAPPA Level Two meeting with all appropriate agencies attending. The minutes of these meetings are shared with the SPS Risk Management Team.</li> <li>• An audit of MAPPA minutes for individuals currently in prison but with community access was undertaken as part of the assurance process for Prisoner Z SCR. The audit confirmed that MAPPA meetings were appropriately analysing risk relating to the individual in the community and clearly communicating their recommendations to the SPS Risk Management Team.</li> </ul> <p>This process highlighted the good information sharing between agencies and also proactive policing with new offences being discovered. Similar audits will be carried out four times a year and the findings will be reported to the SOG.</p> |
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|  | <p>In each case the impact of the MAPPA process and evidence of outcomes for the individuals was examined.</p> <ul style="list-style-type: none"> <li>• <u>Improve data collection and reporting to the Strategic Oversight Group (SOG)</u><br/>Data collection has been improved with an enhanced range of statistical information being provided at each SOG meeting. Continue to deliver training across the Tayside Partnership with a focus on learning from audits and significant reviews to improve our practice.</li> <li>• <u>Continue to deliver training across the Tayside Partnership with a focus on learning from audits and significant reviews to improve our practice</u><br/>During 2019-20 training took place for all MAPPA Chairs with a particular focus of defensible decision making and preparation of risk management plans. This training is given to all persons who will chair a MAPPA meeting at Level 1, 2 or 3. During 2019-20 15 staff members were trained and continue to chair the MAPPA meetings. Training continues to be a priority.</li> </ul> | <p>This provides management information to help analyse trends and examine practice. Of particular interest to the SOG are further offending, warnings and breaches of orders, number of meetings held, prison releases and recalls to custody. It should be noted that all sexual re-offending by a MAPPA managed individual requires an Initial Notification to be sent to the chair of the MAPPA SOG to determine if a fuller SCR is needed and a process is in place to review cases further where required. If a MAPPA SCR is judged not to be required and the individual is subject to a Community Justice Order, then an Initial Analysis of the circumstances must be compiled by a manager independent of the practice and submitted to the Care Inspectorate. This highlights that there are built-in mechanisms to continually examine practice, particularly in the small number of cases where re-offending has occurred.</p> <p>Provision of training supporting consistent, robust and defensible decision making.</p> |
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| <p><b>Other information relevant to National Outcome Two</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                |                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <p><b>NATIONAL OUTCOME THREE</b><br/>People have better access to the services that they require, including welfare, health and wellbeing, housing and employability</p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
| <p><b>Where applicable have regard to the following indicators:</b></p> <ul style="list-style-type: none"> <li>➤ Partners have identified and are overcoming structural barriers for people accessing services</li> <li>➤ Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</li> <li>➤ Initiatives to facilitate access to services</li> <li>➤ Speed of access to mental health services</li> <li>➤ % of people released from a custodial sentence: <ul style="list-style-type: none"> <li>a) registered with a GP</li> <li>b) have suitable accommodation</li> <li>c) have had a benefits eligibility check</li> </ul> </li> <li>➤ Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</li> </ul> |                                                                                                                                                                                                                                                                                                                                                                                                       |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               |
|                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <p><b>Please describe the activity</b></p>                                                                                                                                                                                                                                                                                                                                                            | <p><b>Then describe the impact</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                        |
| <p><b>Evidence and Data</b></p>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 | <p><b>Partners have identified and are overcoming structural barriers for people accessing services</b></p>                                                                                                                                                                                                                                                                                           | <p><b>Partners have identified and are overcoming structural barriers for people accessing services</b></p>                                                                                                                                                                                                                                                                                                                                                                                                   |



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|  | <p>The following examples highlight the Partnership’s work in lessening the structural barriers for people accessing services. In these cases the solution has involved an integrated approach with other agencies.</p> <p>Perth Citizen’s Advice Bureau received funding to work in partnership with six services within the Perth and Kinross area. OWLS was one of those services selected to participate in the Community Advice Project (CAP). The purpose of the service is to provide holistic advice and support to people who are experiencing poverty, financial hardship or poor mental and physical health by providing face to face support primarily through partner organisations. The project is funded until December 2021. The main focus of the project is to provide benefits advice, and support to all aspects of the claiming procedure, and includes support to challenge adverse decisions. The service can also help individuals with related issues, particularly those which contribute to poverty and exclusion or hardship such as housing issues, problems at work or debt.</p> <p>Independent Advocacy Service, has provided invaluable support to the women and staff, both in terms of collaborative work and keeping staff up to date with new services. Working across UK boundaries to ensure the rights of child/children are kept as a priority to ensure every child has their needs met.</p> <p>COVID-19 presented significant challenges to engaging with people and the provision of support. During periods of lockdown/tight restrictions, and in recognition of the resultant isolation, OWLS service reached out in the</p> | <p>The support that has been provided is very much tailored to the individual. Examples include individuals who have had their benefits stopped when they spent time in prison. Support has been provided to help them access the benefits system on release; for those who have not been convicted, support has been provided to ensure that they are paid any benefit arrears for Contributory Employment and Support Allowance.</p> <p>Impact: Individuals have access to funds through being supported to access benefits payments they are entitled to.</p> <p>This work has demonstrated that using specialist services enhance women (mothers) and children’s rights and enabled OWLS to support women and children in achieving better outcomes.</p> <p>The text messages were positively received by the women and supported ongoing engagement with OWLS during periods of tight restrictions. Examples of responses received include: “<b><i>These messages actually</i></b></p> |
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|  | <p>form of 'Motivational Messages', a text message twice a week. The messages were all carefully selected to be uplifting and translate hope but were also cognisant of the unusual and worrying times. Examples of messages sent include: <b><i>'Remember you are all unique and strong women and every journey begins with a single step'; 'If you don't like something change it. If you can't change it, change the way you think about it'.</i></b></p> <p>In recognition of the power of peer support, women were also encouraged to share any favourite messages which were then disseminated. Examples include: <b><i>'Everyone is on a journey of their own, just try to take life day by day as you don't know what happiness will come your way...happiness can come at unexpected times' and 'Be strong because things will get better. It may be stormy now, but it never rains forever'.</i></b></p> <p>At the Court's request, a substantial effort was made by Criminal Justice Social Work (CJSW) team to submit all reports a week early, to allow the Court to establish the time requirement for each Court. This was, however, not without its difficulties, due to the reduction in time available to workers to complete reports in less-than-ideal circumstances. Throughout lockdown, the decision was made to conduct CJSW report interviews by telephone, with the exception of Caledonian, Sex offender and High Court cases. This led to some degree in difficulty in organising interviews with more chaotic individuals and may have contributed to an increase in nil reports submitted to the Court, however staff worked</p> | <p><b><i>make my day'; "keep these coming they are so uplifting".</i></b></p> <p>Alternative ways of working were trialled to enable essential work to continue amidst the COVID-19 pandemic.</p> |
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|  | <p>hard to make additional efforts to reach and engage with individuals and to keep the numbers of nil reports to a minimum. As lockdown progressed, additional ways of using new technology to make contact and interview individuals, including setting up a video link room in the office, to allow individuals without access to Microsoft Teams to engage in interviews with staff working from home to minimise face to face contact.</p> <p><b>Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</b></p> <p>Perth and Kinross Council's Criminal Justice Service offer a diversion scheme based on the waiver model (whereby the Procurator Fiscal "waives" prosecution once the decision to divert is taken). The support provided to those subject to diversion is always delivered on a one-to-one basis by an allocated Criminal Justice Assistant based within the Public Protection Team. On occasion where there are more complex needs or issues, a social worker may also work alongside.</p> <p>The nature of the support is to look at behaviour that may put the person at risk of committing further offences and to offer practical support and advice, usually by signposting people to appropriate services. Also, where existing services are in place, liaison will take place to ensure that the person is engaging with such services. Any individual referred by the Procurator Fiscal may be eligible to participate in the diversion scheme.</p> | <p><b>Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</b></p> <p>In 2020-21, PKC Criminal Justice Service assessed 61 potential diversion cases (no change to 2019-20). Of these, 41 were assessed as suitable for diversion (a small increase compared to 35 in 2019-20) and 29 of these successfully completed (again a small increase compared to the 20 completed in 2019-20).</p> |
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|  | <p><b>Initiatives to facilitate access to services</b></p> <p>OWLS aims to offer women a place of safety, where services can be brought to them and they can be supported to become involved in community activities.</p> <ul style="list-style-type: none"> <li>• OWLS has worked with Tayside Substance Misuse Service (TSMS) for a number of years. In 2019-20, TSMS agreed to operate a clinic based at OWLS. TSMS now known as Integrated Drugs Alcohol and Recovery Team (I-DART) continue to provide a clinic within the OWLS service on a fortnightly basis.</li> <br/> <li>• In addition, staff from the Blood Borne Virus (BBV) clinic continue to deliver staff training and offer women Naloxone training, as required.</li> <br/> <li>• TCA provide a Mentor within OWLS who delivers a peer mentoring programme and community-based activities. TCA, a member of the Partnership's Third Sector Forum, employ a variety of approaches to enable mentees to access services. These include: <ul style="list-style-type: none"> <li>- Mentors acting as advocates allowing individuals to access services;</li> <li>- Mentors using cars to remove distance as a barrier;</li> <li>- Mentors accompanying individuals at meetings;</li> <li>- Mentors making phone calls on behalf of individuals to reduce anxiety;</li> </ul> </li> </ul> | <p><b>Initiatives to facilitate access to services</b></p> <ul style="list-style-type: none"> <li>• This has enabled staff and women to access programmes and resources more readily. Collaborative work has ensured better communication, quicker response times to women engaging in substance misuse programmes, building more resilient partnership ways of working. Services working together improving the provision of support to the individual.</li> <br/> <li>• This enables women to access safe equipment to prevent further health risks and access treatments earlier to reduce cost to the NHS and improve the health outcomes for the women involved.</li> <br/> <li>• These approaches have produced a range of positive outcomes for mentees including a reduction in criminal activity, increased positive use of leisure time, improved engagement with education, working or training and improved physical and psychological wellbeing.</li> </ul> |
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|  | <ul style="list-style-type: none"> <li>- Mentors undertaking research on behalf of individuals to inform about services;</li> <li>- Mentors acting as a “buffer” between individual and services e.g. a mentor accompanied an individual who was considered violent to a Job Centre appointment;</li> <li>- Mentors providing references for UCAS applications to allow individuals to access higher education.</li> </ul> <p>The Perth Referral Hub - the aim of the referral hub is linking individuals with the most appropriate service in a timely manner (first time around). The Referral Hub (attended by of I-DART, Hillcrest Futures, TCA and Drug and Alcohol Team) meet weekly to review referrals, consider individual needs, type of substance and expressed wishes (e.g. some individuals may request a specific type of support).</p> <p>The early release of prisoners during COVID-19 pandemic saw agencies work together to manage risks, provide support and to address any accommodation issues. An example of this was the Early Prisoner Release Programme – multi agency meetings were held fortnightly with attendance from Community Justice Service, Safer Communities Team, Housing, Drug and Alcohol Team. The frequency of the meeting was set to allow agencies time to react to any prisoners who received short sentences or released early. The meetings considered:</p> <ul style="list-style-type: none"> <li>• Any current involvement with agencies</li> <li>• Non-protective/protective factors</li> </ul> | <p>The hub has also supported an increase in joint working episodes among the agencies involved where one agency may lead, with another providing additional layers of support.</p> <p>Everyone gets a “pack” that gives contact information of the key services including welfare rights, food bank, PKAVS and other services available ethnic minorities to prevent relapse and sustain/develop their housing situation.</p> |
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|  | <ul style="list-style-type: none"> <li>• Lead agency to own, act and escalate the risk/concerns.</li> <li>• Tactical options to create an action plan inc. referrals for support or to escalate to other agencies.</li> <li>• Requirement to review. The lead agency can ask for any client to be reviewed at any time.</li> </ul> <p><b>Speed of access to mental health services</b><br/>Anchor House offers a multi-agency community-based service that is specifically aimed at people experiencing Mental Health crisis.</p> <ul style="list-style-type: none"> <li>• Some examples of the organisations/services based at Anchor House include: The Neuk, The Lighthouse Project, Andy's Man Club, Evolve, Women's Wellbeing Club etc.</li> <li>• The organisations delivering services at Anchor house have developed their services with the recommendations of the Independent Inquiry into Mental Health Services in Tayside in mind. Interim report published on May 2019 and the <a href="#">final</a> report February 2020.</li> </ul> <p>Anchor House works to help people overcome the causes and consequences of mental health, social exclusion, homelessness, poverty, unemployment, health inequality and community disintegration. The environment itself is a therapeutic space in the community where people can feel secure and supported. Person centred assistance with their immediate mental health needs.</p> | <p><b>Speed of access to mental health services</b><br/>Limited resources are pulled together to more effectively respond to identified need.</p> |
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|  | <p>The aim is to drive forward and develop solutions that take into account the wider social and economic factors which impact on the lives of communities and individuals. The service provision is focused on the individual needing support and is pragmatic at working at sustainable solutions.</p> <p>The organisation provides floating housing support throughout Perthshire and currently supports around 50 people in their own homes. It also has the Crieff Road Accommodation Unit which is a supported unit for male and female individuals.</p> <p><b>% of people released from a custodial sentence:</b></p> <ul style="list-style-type: none"> <li><b>a) registered with a GP</b></li> <li><b>b) have suitable accommodation</b></li> <li><b>c) have had a benefits eligibility check</b></li> </ul> <p>100% of people released from custodial sentence had access to suitable accommodation on release (secure tenancy or temporary accommodation) during the period 2020-21. As a result of work undertaken to support the Early Release Programme, resulting from COVID-19, Perth and Kinross Council now hold information on the percentage of people released from custodial sentence who are offered suitable accommodation.</p> <p>No data available – % of people released from custodial sentence registered with a GP; had a benefits eligibility check.</p> | <p><b>% of people released from a custodial sentence:</b></p> <ul style="list-style-type: none"> <li><b>a) registered with a GP</b></li> <li><b>b) have suitable accommodation</b></li> <li><b>c) have had a benefits eligibility check</b></li> </ul> <p>Work undertaken for the early release programme has been built upon and proactive planning for release has become embedded. Information is received early enough (three-months) to enable proactive planning including identification of suitable housing and provision of release packs to people being released from custodial sentence to the Perth and Kinross area (including information accessing services: GP, benefits etc).</p> |
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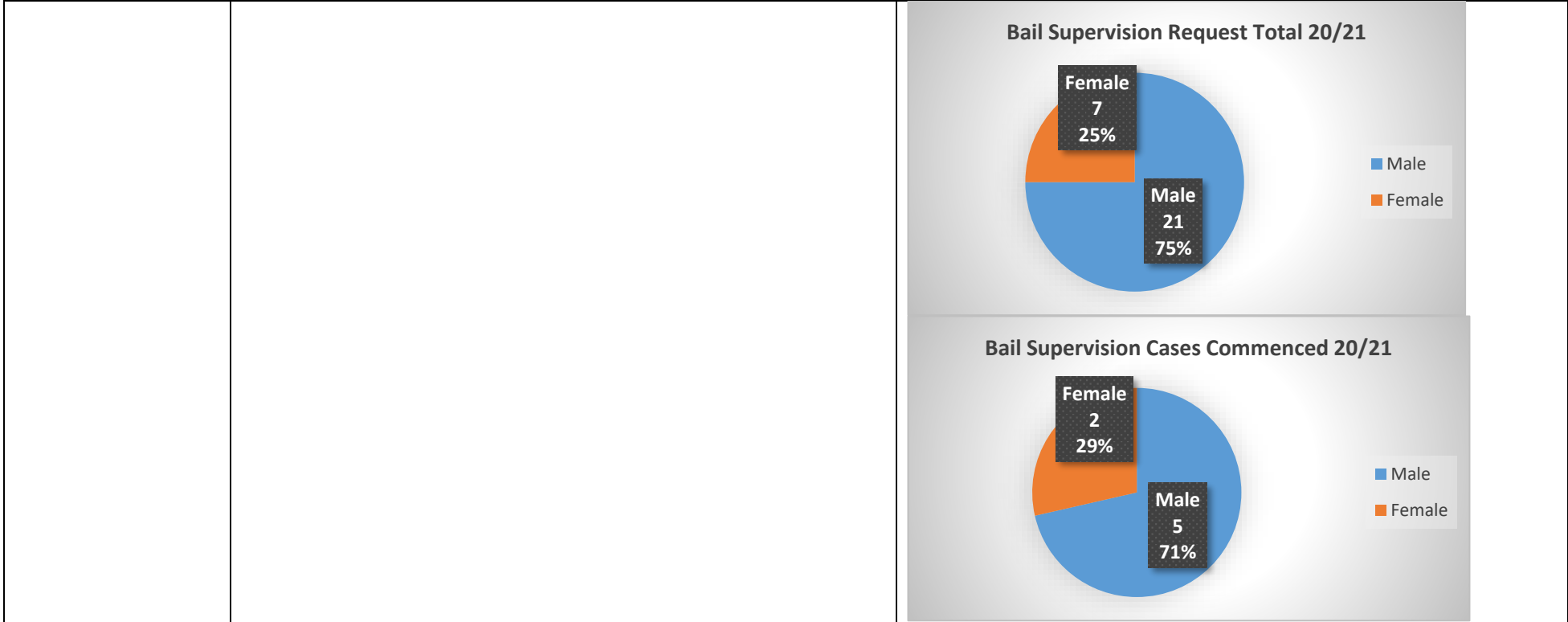


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|  | <p><b>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</b></p> <p>Partners offer a range of person-centred targeted interventions which are then assessed for their impact on future offending. For example:</p> <p>Perth &amp; Kinross Council's Criminal Justice Social Work Service, in partnership with the Children and Young Person's Service, offer Bail Supervision to those aged 16 to 26. This service compliments and dovetails with Structured Deferred Sentence (Right Track) which supports young people entering the justice system.</p> <p>Bail Supervision helps ensure that remand is only used where necessary and appropriate. The Service gives young people the opportunity to engage in intensive support provided by a Bail Officer, prior to attending court for sentencing. The intensive service sees the young person work with their Bail Officer up to three times a week, including home visits where appropriate. The work carried out with the young person is specifically targeted to their needs and can involve a range of other service providers. These include: Drug &amp; Alcohol Team, Streets Ahead, Hillcrest Futures, Skills Development Scotland, 16+ team, Rape and Sexual Abuse Centre (RASAC), PKAVS, Police Scotland, Venture Trust, Welfare Rights.</p> | <p><b>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</b></p> <p>The focus is on reducing re-offending and changing behaviours, it is effective in providing Sheriffs with the evidence of a young person's compliance should the Sheriff be considering a Community Payback Order. In an effort to build on the present Bail Supervision service and expand the options available to the Courts, Community Justice Scotland propose to expand the service to those aged 26 and over. By extending this opportunity to a wider age group and acknowledging the complex nature and compliance challenges it is offering the Court a tested alternative to remand and thereby increasing the available disposal options. There is also a positive impact for families, children and the individual as it provides opportunity for family, social and economic relationships to continue.</p> <p>Quote from the Bail Supervision worker "<b><i>I think my biggest success has been that the project has not failed and totally shut down through Covid. It was only a year old and still in its infancy prior to the first lockdown and it came to a halt. I have worked hard with CJS, Court and solicitors to keep communication going and offer support to potential individuals meeting the requirements for Bail Supervision</i></b>".</p> <p>Perth Court reduced their business for the duration of this first COVID-19 lockdown and Court business including custodies were redirected to Dundee Sheriff Court. This had a detrimental impact on the relationship</p> |
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|  |  | <p>with Defence Agents and ultimately affected the ability to ensure Bail Supervision was universally available.</p> <p>There was also confusion around Court dates and location which exacerbated an already chaotic group of young people. Staff worked, COVID-19 restrictions permitting, out-with office hours, to ensure the young people were supported.</p> <ul style="list-style-type: none"> <li>• Continued support of all young people on Bail Supervision. Restrictions permitting, there has been opportunities for face-to-face intensive support.</li> <li>• Continued networking opportunities – Whole System Approach (WSA) and National Youth Justice Advisory Group (NYJAG), both national.</li> <li>• Planned liaison with HMP / YOI Polmont to establish a working relationship and link with the Promise, i.e. being able to offer young people a more robust community-based alternative to Remand.</li> <li>• Continued efforts with Police Scotland to ensure a positive working relationship following a resolution to concerns over information sharing and data protection.</li> </ul> <p>Through collaborative working a “Whole System’s Approach Review” was completed in partnership with Criminal Justice and REACH.</p> |
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Other information relevant to National Outcome Three



**NATIONAL OUTCOME FOUR**

Effective interventions are delivered to prevent and reduce the risk of further offending

**Where applicable have regard to the following indicators:**

- Use of ‘other activities requirements’ in CPOs
- Effective risk management for public protection
- Quality of CPOs and DTTOs
- Reduced use of custodial sentences and remand:
  - a) Balance between community sentences relative to short custodial sentences under one year
  - b) Proportion of people appearing from custody who are remanded
- The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year

|                                 | Please describe the activity                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                     | Then describe the impact                                     |
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| <p><b>Evidence and Data</b></p> | <p><b>Use of ‘other activities requirements’ in CPOs</b><br/>                     The Westbank Hub continues to provide opportunities for a range of community groups These include:</p> <ul style="list-style-type: none"> <li>• Young people who have disengaged at school will be able to come to the site and gain an insight to work, learn new skills and work towards qualifications in partnership with their parent school.</li> <li>• Individuals who have been involved in unpaid work have opportunities to learn new skills, attain basic certificates of competence and learn how to ready themselves for the job market.</li> <li>• Older people who are isolated through illness, bereavement or other causes have the opportunity to engage with other people, learn</li> </ul> | <p><b>Use of ‘other activities requirements’ in CPOs</b></p> |





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|  | <p>new skills, build their confidence and learn how to ready themselves for the job or volunteering market.</p> <ul style="list-style-type: none"><li>• Women who have physical, mental-health, offending and addiction issues have opportunities to engage with individuals and groups through OWLS to learn new job skills, build their self-confidence and self-esteem making them better able to consider future employment prospects and/or volunteering.</li></ul> <p>They do this through working with others at the Westbank project through:</p> <ul style="list-style-type: none"><li>• Horticulture;</li><li>• Plant maintenance and distribution;</li><li>• Joinery and manufacturing;</li><li>• Furniture renovation;</li><li>• Bee-keeping;</li><li>• Allotment cultivation;</li><li>• Grounds maintenance;</li><li>• Painting and decorating.</li></ul> <p>In addition, this is achieved through working with other agencies who deliver courses in:</p> <ul style="list-style-type: none"><li>• First Aid;</li><li>• Cardio Vascular preparation;</li><li>• Confidence and team building;</li><li>• Health and Safety;</li><li>• Ground maintenance;</li><li>• Plant care and maintenance.</li></ul> |  |
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|  | <p>The availability of the above courses was dependant on the operational function of partner agencies during the COVID-19 restrictions in 2020-21.</p> <p>During lockdown some individuals were signposted to free online courses by the team at Westbank. For example, one attended a module via the Open University in Youth offending. Phone contact was maintained with the individual throughout the course.</p> <p>Westbank has now been fully accredited by the Road Traffic Industry Training Board (RTITB) and is delivering certificated internationally recognised Forklift and Telehandler training. This is available to those furthest from the workplace via partnerships with the Employability Network, the Westbank Hub (Outreach), Department of Work and Pensions (DWP), HMP Castle Huntly, education services, mental health and learning disability support groups.</p> <p>A Skills Academy for European Social Fund (ESF) candidates is planned which will provide 50 courses between 1 September 2020 and 31 December 2021. Other future developments include the installation of a fully fitted vehicle workshop where candidates can be trained in vehicle maintenance, servicing, inspection, tyre fitting, valeting, welding and metal fabrication.</p> <p>Other future plans for the Hub concern the installation of a fully fitted vehicle workshop where candidates can be trained in vehicle maintenance, servicing, inspection, tyre fitting, valeting, welding and metal fabrication.</p> | <p>This individual was not only able to achieve a portion of their Order during lockdown, they were also able to gain an understanding of the factors contributing to offending behaviour and make connections/links to previous offending behaviour.</p> <p>The impact of available training is improved employment skills for individuals. One example of this is an individual who completed Forklift training as part of the Community Payback Order, then returned to undertake Telehandling training following completion of the Order (made possible as the individual was enrolled in the European Social Fund during the CPO) and went on to secure full time employment.</p> <p>It should be recognised that a waiting list built up during 2020-21 due to COVID-19. A potential impact of a delay in access to training the risk of lost motivation and non-attendance when space becomes available.</p> <p>Impact – Improving life chances through increasing employability options.</p> |
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|  | <p>Structural changes to the area are continuing and it is expected the workshop will be operational in 2022. The structural changes were delayed as a result of COVID-19.</p> <p><b>Effective risk management for public protection</b><br/>In addition to the effective MAPPA arrangements already described, partners participate in other groups concerned with risk management for public protection. These include:</p> <ol style="list-style-type: none"> <li>1. HRARG (High Risk Adult Review Group)<br/>This multi-agency group only sits in Perth and Kinross and is a forum which follows the exact same template as the MAPPA process. Any agency with significant concerns regarding the risk of serious harm can refer for multi-agency discussion.</li> <li>2. Care Program Approach (CPA)<br/>These are multi-agency meetings chaired by Health held in respect of mental health patients who also have a level of criminality which has led them to be under the management of the health service. This is generally in relation to acts of violence perpetrated by the patient but could also include risks of harm through other activities such as fire-raising etc.</li> </ol> <p><b>Quality of CPOs and DTTOs</b><br/>Perth and Kinross Council's Criminal Justice Social Work Service had implemented a revised rolling programme of audits in 2018-19. This involved Senior Manager audits and peer audits of Criminal Justice</p> | <p><b>Effective risk management for public protection</b></p> <p>Risk is managed/minimised via engaging in a multi-agency approach.</p> <p>Risk is managed/minimised via engaging in a multi-agency approach.</p> <p><b>Quality of CPOs and DTTOs</b><br/>Audit activity provides opportunity for organisational learning, identification of areas of strength and areas for development. Individuals and teams benefit from shared learning from audit activity supporting a culture of</p> |
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|  | <p>Social Work Reports and case files. Prior to COVID-19 teams of auditors reviewed reports and cases throughout the year and provided feedback to individual workers and the team as a whole. Examples of good practice were collated and disseminated to the team. Areas of improvement were identified and actioned either on an individual basis or in group practice improvement sessions.</p> <p>In addition to audit activity, CPO feedback is also an important measure of the quality of CPOs delivered in Perth and Kinross. Feedback is gathered following completion of orders.</p> <p><b>Reduced use of custodial sentences and remand:</b></p> <ul style="list-style-type: none"> <li>• <b>Balance between community sentences relative to short custodial sentences under one year</b></li> <li>• <b>Proportion of people appearing from custody who are remanded</b></li> </ul> <p>Scottish Government data (<a href="#">Criminal Proceedings within Scotland 2019-20</a>: Postcodes) 2019-20 was utilised to examine use of custodial sentences and remand.</p> | <p>continuous learning and improvement. COVID-19 impacted the rolling programme of audit during 2020-21. Audit activity during that period focussed on court reports.</p> <p>Feedback from individuals during 2020-21 was generally positive. For example, individuals commented:</p> <ul style="list-style-type: none"> <li>• <b><i>“Working with the painter who was brilliant to work with. He taught me new skills, how to paint and hang wallpaper”.</i></b></li> <li>• <b><i>“Having something constructive to do. Good advice from the Project Officers”.</i></b></li> <li>• <b><i>“I liked the different jobs”.</i></b></li> <li>• <b><i>“Doing different things”.</i></b></li> <li>• <b><i>“Working with new people”.</i></b></li> </ul> <p><b>Reduced use of custodial sentences and remand:</b></p> <ol style="list-style-type: none"> <li>a) <b>Balance between community sentences relative to short custodial sentences under one year</b></li> <li>b) <b>Proportion of people appearing from custody who are remanded</b></li> </ol> |
|--|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



Please note: As per the Scottish Government report, *all statistics presented in the following tables are currently classed as 'experimental'. These statistics are particularly liable to revision as the data sources and methods used to produce them are developed.*

Number of convictions

The number of convictions for individuals from Perth and Kinross declined between 2016-17 and 2018-19 but increased in the 2019-20 reporting period. When considering the type of sentence imposed, the number of individuals receiving a custodial sentence has remained largely unchanged within Perth and Kinross since 2016-17. The number of individuals receiving a community sentence declined between 2016-17 and 2018-19 but increased in 2019-20. Similarly, the number of individuals receiving a financial penalty fell between 2016-17 and 2017-18 but increased in 2019-20.

|                              | <b>2016-17</b> | <b>2017-18</b> | <b>2018-19</b> | <b>2019-20</b> | <b>2020-21</b> |
|------------------------------|----------------|----------------|----------------|----------------|----------------|
| <b>Number of convictions</b> | 1546           | 1465           | 1411           | 1542           | *              |
| <b>Custodial sentences</b>   | 279            | 278            | 280            | 273            | *              |
| <b>Community Sentences</b>   | 352            | 348            | 279            | 306            | *              |
| <b>Financial Penalty</b>     | 774            | 704            | 713            | 815            | *              |
| <b>Other</b>                 | 141            | 135            | 139            | 148            | *              |

\* Scottish Government Data Not Available



Custodial sentences

Of those receiving a custodial sentence, the number of short-term sentences of between 0 and 6 months fluctuated between 2016-17 and 2019-20. The number of sentences of 6 months to 1 year decreased slightly, year on year, between 2017-18 and 2019-20. The number of sentences of between 1 and 2 years increased year on year between 2016-17 and 2018-19 but saw a decline in 2019-20.

|                               | 2016-17 | 2017-18 | 2018-19 | 2019-20 | 2020-21 |
|-------------------------------|---------|---------|---------|---------|---------|
| <b>Between 0 and 6 months</b> | 181     | 164     | 171     | 167     | *       |
| <b>6 months to 1 year</b>     | 59      | 63      | 59      | 56      | *       |
| <b>1 and 2 years</b>          | 18      | 30      | 32      | 25      | *       |

\*Scottish Government Data Not Available

Concerning remands, available data from SPS for 2018-19 shows that the average number of males on remand for a given month was 26. This is similar to the previous year when there was an average of 25 individuals on remand. For females, numbers each month were far fewer with an average of 2 per month.

**The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]**

Perth and Kinross Council's Criminal Justice Social Work Service, working in partnership with other

**The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]**



|  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                 |                                                                                                                                                                                                                                                                        |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | <p>agencies e.g. TCA have responsibility for directing people to specialist drug and alcohol services either voluntarily or through referral as per Drug or Alcohol Treatment Requirement attached to a CPO.</p> <p>In addition, females that receive a CPO with a Drug/Alcohol Requirement can access support from NHS Services. Prior to COVID-19 restrictions being implemented, a weekly drop-in clinic was in place in Perth &amp; Kinross. This was a joint approach facilitated between NHS Substance Misuse Service, P7K Drug and Alcohol Team, Churches Action for The Homeless (CATH), Hillcrest Futures Community Recovery Service and TCA. Following COVID-19 restrictions, the drop-in clinic was held via telephone five days per week. In addition, for individuals who were self-isolating and who were unable to identify a named person/ patient representative, partnership arrangements were implemented between statutory and third sector services to facilitate the delivery of dispensed medication.</p> <p>During 2020-21, Perth and Kinross established a Non-Fatal Overdose Pathway. NHS Tayside Substance Misuse Service and PKC Social Work Drug and Alcohol Team receive information from colleagues in Scottish Ambulance Service and Police Scotland with respect to any non-fatal overdose incident that either or both services attended.</p> | <p>Where a person is known, contact is made by their worker within 72 hours. Where the person is not known, a letter/telephone call from the Social Work Drug and Alcohol Team is made to the person concerned offering contact and advising of support available.</p> |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|



**Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)**

Scottish Government data ([Criminal Proceedings within Scotland 2019-20](#): Postcodes) 2019-20 was utilised to examine number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs). Please note: As per the Scottish Government report, *all statistics presented in the following tables are currently classed as 'experimental'. These statistics are particularly liable to revision as the data sources and methods used to produce them are developed.*

**Police Disposals**

The number of Police recorded warnings rose year on year between 2016-17 and 2018-19, however decreased (close to the 2016-17 level) in the 2019-20 reporting period. In contrast, there has been a year-on-year decrease in Anti-Social Behaviour Fixed Penalty Notices.

|                                         | <b>2016-17</b> | <b>2017-18</b> | <b>2018-19</b> | <b>2019-20</b> | <b>2020-21</b> |
|-----------------------------------------|----------------|----------------|----------------|----------------|----------------|
| <b>Police Warnings</b>                  | 213            | 223            | 289            | 215            | *              |
| <b>Anti-Social Fixed Penalty Notice</b> | 292            | 202            | 158            | 72             | *              |

\* Scottish Government Data Not Available

**Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)**





Crown Office Procurator Fiscal Service (COPFS)

Disposals

The number of COPFS fiscal disposals has fluctuated in recent years. The number of fiscal fines also fluctuated. Fiscal compensation disposals also fluctuated over the same period. In contrast, since 2016-17 there has been increases in both Fiscal Fixed Penalties and Fiscal Combined Fines with Compensation.

|                               | <b>2016-17</b> | <b>2017-18</b> | <b>2018-19</b> | <b>2019-20</b> | <b>2020-21</b> |
|-------------------------------|----------------|----------------|----------------|----------------|----------------|
| <b>Fiscal measures</b>        | 537            | 590            | 444            | 539            | *              |
| <b>Fiscal Fines</b>           | 329            | 393            | 219            | 245            | *              |
| <b>Fiscal Compensation</b>    | 13             | 27             | 9              | 14             | *              |
| <b>Fiscal Fixed Penalties</b> | 142            | 127            | 147            | 207            | *              |
| <b>Fiscal Combined Fines</b>  | 52             | 42             | 69             | 73             | *              |

\* Scottish Government Data Not Available

Perth and Kinross Council, Criminal Justice Social Work data

The number of diversion cases has been relatively static, however, saw a small increase in the 2020-21 reporting period. The number of Community Payback Orders declined between 2016-17 and 2018-19 but increased in the 2019-20 reporting period. The number dropped substantially in the 2020-21 reporting period, however, this is attributed to the COVID-19 pandemic. Fiscal Work Orders have reduced in recent years as have DTTOs.



|                                      | 2016-17            | 2017-18 | 2018-19 | 2019-20 | 2020-21 |
|--------------------------------------|--------------------|---------|---------|---------|---------|
| <i>Diversion (suitable)</i>          | Data not available | 35      | 35      | 35      | 41      |
| <i>Community Payback Order</i>       | 455                | 391     | 346     | 353     | 148     |
| <i>Fiscal Work Order Assessments</i> | 23                 | 13      | 8       | 4       | 1       |
| <i>DTTO</i>                          | 3                  | 5       | 3       | 2       | 1       |

**Other information relevant to National Outcome Four**

**NATIONAL OUTCOME FIVE**  
Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

**Have regard to the following indicator:**  
➤ Individuals have made progress against the outcome

|                          | <b>Please describe the activity</b>                                                                                                       | <b>Then describe the impact</b>                                                                                                                                                                                                                                                                                                                                                                                                                            |
|--------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
| <b>Evidence and Data</b> | TCA Mentoring services involve individuals in range of activities that are undertaken to meet this outcome and result in positive change. | TCA Mentoring for Men service engages with CJS individuals with a community outreach approach. There were 13 active Mentoring for Men individuals during 2020-21. This is almost a 50% drop on the previous reporting period and highlights the impact of COVID-19. TCA will endeavour to increase numbers over the next financial year. All of the mentees appreciated telephone appointments and support and 85% of mentees attended their appointments. |



**Mentoring for Men Outcomes 2020-21**

| <b>Key Outcome Information</b>         | <b>Got Better</b> | <b>Stayed the Same</b> | <b>Got Worse</b> |
|----------------------------------------|-------------------|------------------------|------------------|
| Readiness to change                    | 7                 | 1                      | 0                |
| Belief in ability to desist            | 8                 | 1                      | 0                |
| Engagement with non substance use      | 8                 | 1                      | 0                |
| Pro social attitudes towards offending | 9                 | 1                      | 0                |
| Accommodation status                   | 7                 | 2                      | 0                |
| Financial situation                    | 9                 | 1                      | 0                |
| Impact of alcohol or other drugs       | 1                 | 1                      | 0                |
| Family relationships                   | 10                | 1                      | 0                |
| Positive use of leisure time           | 6                 | 3                      | 0                |
| Education, work & training             | 5                 | 2                      | 0                |
| Solve everyday problems                | 7                 | 1                      | 0                |
| Physical & psychological wellbeing     | 9                 | 1                      | 1                |
| Ability to change                      | 8                 | 1                      | 0                |
| Reduction in criminal activity         | 9                 | 1                      | 0                |
| Engagement with substance use          | 1                 | 0                      | 0                |

**OWLS Mentoring Outcomes 2020-21**

There were 13 active OWLS Mentoring individuals during that period. Weekly or twice weekly telephone support calls were made and where required face to face support, socially distanced, outdoors, was arranged. Weekly updates are sent to referrers and cases are reviewed on a regular basis to make sure the service is meeting the agreed outcomes for the individual. All of the mentees appreciated



|                                                  |            | telephone appointments and support. 91% of mentees attended their appointments.                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                         |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
|--------------------------------------------------|------------|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------|-----------------|-----------|---------------------|---|---|---|-----------------------------|---|---|---|--------------------------------------------|---|---|---|--------------------------------------------------|---|---|---|----------------------|---|---|---|------------------|---|---|---|-----------------------------------|---|---|---|----------------------|---|---|---|-------------------------|---|---|---|---------------------------------------------|---|---|---|-------------------------|---|---|---|--------------------------------------|---|---|---|-----------------------------|---|---|---|------------------------------------------------|---|---|---|
|                                                  |            | <table border="1"> <thead> <tr> <th>Key Outcome Information</th> <th>Got Better</th> <th>Stayed the Same</th> <th>Got Worse</th> </tr> </thead> <tbody> <tr> <td>Readiness to change</td> <td>3</td> <td>1</td> <td>1</td> </tr> <tr> <td>Belief in ability to desist</td> <td>4</td> <td>1</td> <td>0</td> </tr> <tr> <td>Engagement with non substance use services</td> <td>3</td> <td>2</td> <td>0</td> </tr> <tr> <td>Pro social attitudes towards offending behaviour</td> <td>3</td> <td>2</td> <td>0</td> </tr> <tr> <td>Accommodation status</td> <td>5</td> <td>0</td> <td>0</td> </tr> <tr> <td>Financial status</td> <td>3</td> <td>2</td> <td>0</td> </tr> <tr> <td>Reduced impact of alcohol / drugs</td> <td>2</td> <td>2</td> <td>0</td> </tr> <tr> <td>Family relationships</td> <td>3</td> <td>2</td> <td>0</td> </tr> <tr> <td>+ve use of leisure time</td> <td>4</td> <td>1</td> <td>0</td> </tr> <tr> <td>Engagement with education, work or training</td> <td>2</td> <td>3</td> <td>0</td> </tr> <tr> <td>Solve everyday problems</td> <td>5</td> <td>0</td> <td>0</td> </tr> <tr> <td>Physical and psychological wellbeing</td> <td>3</td> <td>1</td> <td>1</td> </tr> <tr> <td>Belief in ability to change</td> <td>4</td> <td>1</td> <td>0</td> </tr> <tr> <td>Reduction in criminal activity (self-reported)</td> <td>2</td> <td>0</td> <td>0</td> </tr> </tbody> </table> | Key Outcome Information | Got Better | Stayed the Same | Got Worse | Readiness to change | 3 | 1 | 1 | Belief in ability to desist | 4 | 1 | 0 | Engagement with non substance use services | 3 | 2 | 0 | Pro social attitudes towards offending behaviour | 3 | 2 | 0 | Accommodation status | 5 | 0 | 0 | Financial status | 3 | 2 | 0 | Reduced impact of alcohol / drugs | 2 | 2 | 0 | Family relationships | 3 | 2 | 0 | +ve use of leisure time | 4 | 1 | 0 | Engagement with education, work or training | 2 | 3 | 0 | Solve everyday problems | 5 | 0 | 0 | Physical and psychological wellbeing | 3 | 1 | 1 | Belief in ability to change | 4 | 1 | 0 | Reduction in criminal activity (self-reported) | 2 | 0 | 0 |
| Key Outcome Information                          | Got Better | Stayed the Same                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      | Got Worse               |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Readiness to change                              | 3          | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Belief in ability to desist                      | 4          | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Engagement with non substance use services       | 3          | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Pro social attitudes towards offending behaviour | 3          | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Accommodation status                             | 5          | 0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Financial status                                 | 3          | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Reduced impact of alcohol / drugs                | 2          | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Family relationships                             | 3          | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| +ve use of leisure time                          | 4          | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Engagement with education, work or training      | 2          | 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Solve everyday problems                          | 5          | 0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Physical and psychological wellbeing             | 3          | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 1                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Belief in ability to change                      | 4          | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |
| Reduction in criminal activity (self-reported)   | 2          | 0                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                       |            |                 |           |                     |   |   |   |                             |   |   |   |                                            |   |   |   |                                                  |   |   |   |                      |   |   |   |                  |   |   |   |                                   |   |   |   |                      |   |   |   |                         |   |   |   |                                             |   |   |   |                         |   |   |   |                                      |   |   |   |                             |   |   |   |                                                |   |   |   |

**Other information relevant to National Outcome Five**

**Case example**

Following receipt of a Community Disposal, Z engaged with the OWLS service and other services who have worked in collaboration with OWLS (CAB, solicitors, Education Children Service, RASAC, TCA and Independent Advocacy Service). A single parent of young children, Z had left an abusive relationship and had experienced other trauma.

A support plan was created, taking into account, a self-assessment tool completed by Z. The support plan included pre-arranged weekly, appointments for 1:1 support with key worker; daily goals to motivate meaningful activity; work to support a reduction in alcohol



intake to a safe level with a view to become abstinent from alcohol; meaningful engagement with multi agency support; support with developing positive relationships; support to maintain contact with her children etc. With the above support, Z was able to reduce alcohol use, she developed coping mechanisms through attending counselling, self-help groups etc. She began to participate in local groups and improved links with immediate family.

**NATIONAL OUTCOME SIX**  
 People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

**Have regard to the following indicator:**  
 ➤ Individuals have made progress against the outcome

|                              | Please describe the activity                                                                                                              | Then describe the impact                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                           |                         |            |                 |           |                              |   |   |   |                            |   |   |   |
|------------------------------|-------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-------------------------|------------|-----------------|-----------|------------------------------|---|---|---|----------------------------|---|---|---|
| <b>Evidence and Data</b>     | TCA Mentoring services involve individuals in range of activities that are undertaken to meet this outcome and result in positive change. | <p><b>Mentoring for Men Outcomes 2020-21</b><br/>           TCA’s Perth Mentoring for Men service reported the majority of individuals recorded: improved engagement with education, work or training; along with increased positive use of leisure time.</p> <table border="1"> <thead> <tr> <th>Key Outcome Information</th> <th>Got Better</th> <th>Stayed the same</th> <th>Got Worse</th> </tr> </thead> <tbody> <tr> <td>Positive use of leisure time</td> <td>6</td> <td>3</td> <td>0</td> </tr> <tr> <td>Education, work &amp; training</td> <td>5</td> <td>2</td> <td>0</td> </tr> </tbody> </table> <p><b>OWLS Mentoring Outcomes 2020-21</b><br/>           TCA’s OWLS mentoring service reported the majority of individuals recorded: improved engagement with education, work or training for two out of five people (the remaining three reported no change); four out of five reported increased positive use of leisure time.</p> | Key Outcome Information | Got Better | Stayed the same | Got Worse | Positive use of leisure time | 6 | 3 | 0 | Education, work & training | 5 | 2 | 0 |
| Key Outcome Information      | Got Better                                                                                                                                | Stayed the same                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | Got Worse               |            |                 |           |                              |   |   |   |                            |   |   |   |
| Positive use of leisure time | 6                                                                                                                                         | 3                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0                       |            |                 |           |                              |   |   |   |                            |   |   |   |
| Education, work & training   | 5                                                                                                                                         | 2                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                  | 0                       |            |                 |           |                              |   |   |   |                            |   |   |   |



|  |  |                                                      |                   |                        |                  |
|--|--|------------------------------------------------------|-------------------|------------------------|------------------|
|  |  | <b>Key Outcome Information</b>                       | <b>Got Better</b> | <b>Stayed the same</b> | <b>Got worse</b> |
|  |  | Increased positive use of leisure time               | 4                 | 1                      | 0                |
|  |  | Improved engagement with education, work or training | 2                 | 3                      | 0                |

**Other information relevant to National Outcome Six**

**Case example**

The COVID-19 pandemic brought some benefits. One mentee identified that they were able to avoid unwanted influences due to the restrictions. This resulted in an end to a drug addiction and a shift in energy towards physical health and maintaining a healthy diet with the support of their mentor. The individual also obtained stable, full-time employment and is moving on with life.

**NATIONAL OUTCOME SEVEN**

Individuals' resilience and capacity for change and self-management are enhanced

**Have regard to the following indicator:**

- Individuals have made progress against the outcome

|                                        | <b>Please describe the activity</b>                                                                                                                                              | <b>Then describe the impact</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
|----------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|------------------|-------------------|------------------------|------------------|--------------------------------|--|--|--|---------------------|---|---|---|-----------------------------|---|---|---|-------------------|---|---|---|----------------------------------------|---|---|---|
| <b>Evidence and Data</b>               | TCA Mentoring services (Mentoring for Men and OWLS Mentoring) involve individuals in range of activities that are undertaken to meet this outcome and result in positive change. | <p>TCA's Perth Mentoring services reported that the majority of individuals recorded: increased readiness to change; increased belief in their ability to desist; increased belief in their ability to change; improved prosocial attributes towards offending behaviour.</p> <p><b>Mentoring for Men Outcomes 2020-21</b></p> <table border="1"> <thead> <tr> <th></th> <th><b>Got Better</b></th> <th><b>Stayed the Same</b></th> <th><b>Got Worse</b></th> </tr> </thead> <tbody> <tr> <td><b>Key Outcome Information</b></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Readiness to change</td> <td>7</td> <td>1</td> <td>0</td> </tr> <tr> <td>Belief in ability to desist</td> <td>8</td> <td>1</td> <td>0</td> </tr> <tr> <td>Ability to change</td> <td>8</td> <td>1</td> <td>0</td> </tr> <tr> <td>Pro social attitudes towards offending</td> <td>9</td> <td>1</td> <td>0</td> </tr> </tbody> </table> |                  | <b>Got Better</b> | <b>Stayed the Same</b> | <b>Got Worse</b> | <b>Key Outcome Information</b> |  |  |  | Readiness to change | 7 | 1 | 0 | Belief in ability to desist | 8 | 1 | 0 | Ability to change | 8 | 1 | 0 | Pro social attitudes towards offending | 9 | 1 | 0 |
|                                        | <b>Got Better</b>                                                                                                                                                                | <b>Stayed the Same</b>                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                               | <b>Got Worse</b> |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
| <b>Key Outcome Information</b>         |                                                                                                                                                                                  |                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                      |                  |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
| Readiness to change                    | 7                                                                                                                                                                                | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
| Belief in ability to desist            | 8                                                                                                                                                                                | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
| Ability to change                      | 8                                                                                                                                                                                | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |
| Pro social attitudes towards offending | 9                                                                                                                                                                                | 1                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                                    | 0                |                   |                        |                  |                                |  |  |  |                     |   |   |   |                             |   |   |   |                   |   |   |   |                                        |   |   |   |



|  |  | <b>OWLS Outcomes 2020-21</b>   |                        |                  |
|--|--|--------------------------------|------------------------|------------------|
|  |  | <b>Got Better</b>              | <b>Stayed the Same</b> | <b>Got Worse</b> |
|  |  | <b>Key Outcome Information</b> |                        |                  |
|  |  | 3                              | 1                      | 1                |
|  |  | 4                              | 1                      | 0                |
|  |  | 3                              | 2                      | 0                |
|  |  | 4                              | 1                      | 0                |
|  |  | 3                              | 2                      | 0                |

**Other information relevant to National Outcome Seven**

**Case example -** X was released following a long period in custody and had no support network. X received intensive multi-agency support (OWLS, TCA, I-DART). Support provided on a weekly basis - integration into the community, involving 1:1 meetings and mentoring (support to become familiar with the area and attend appointments).

Motivating X was challenging, trying to encourage her to integrate into the community and promote a bit more independence. In order to support X, at a pace she could cope with, activities were broken down into manageable sections and this approach worked well. She was supported to register with key services and complete benefit applications. X has grown in confidence through the holistic support. She is now confident to make calls on her own and seek support with things she is unsure of. Work has been undertaken with X regarding developing healthy relationships, to reduce the risk of entering into future unhealthy relationships. X is now in contact with family, and this has had a positive impact on her mental wellbeing. X is now able to focus on her future goals.



### 3. Partnership Achievement

Access to various services was severely disrupted and limited for individuals as a result of the COVID-19 pandemic. However, the Community Justice Partnership quickly adapted to alternative ways of working:

- Criminal Justice Social Work Team provided a skeleton staff still within the office.
- Telephone appointments became the normal way of monitoring and engaging with individuals. Some home visits continued particularly for vulnerable females.
- Mobile phones were purchased and supplied to individuals who did not have telephone access. These were basic models with credit included. Food parcels were collected, stored in Criminal Justice Social Work office and given out or delivered by the skeleton staff to individuals in need.
- The Community Justice Partnership supported high risk or very vulnerable individuals face to face during lockdowns. Personal Protective Equipment was used at all contacts.
- “Face to face” interactions with individuals via “virtual” interviews over laptops in the office using MS Teams. MS Teams meetings were also made available to vulnerable individuals to attend appointments with other services e.g. Health, Independent Advocacy, solicitors, SHINE.
- MAPPA meetings started off using telephone conferencing but moved to MS Teams when the police gained access to MS Teams.

### 4. Challenges

The Partnership have identified the following key challenges:

- The Partnership’s opportunities to engage with local Sheriffs continue to be extremely limited to date. The opportunity to work in partnership with local Sheriffs would be welcomed as, amongst other issues, it would enable partners to engage in meaningful dialogue concerning sentencing decisions and concerns raised by local communities. It is hoped that some mechanism for regular liaison can be established in future. For example, briefing sessions or attendance at Partnership meetings.
- The current lack of opportunities for prisoners leaving custody to access appropriate and timely mental health support.
- Increased waiting times for access to services generally resulting from COVID-19.
- Recruitment and retention of skilled staff – the short-term nature of Government funding can result in worthwhile projects being initiated but later ceasing. The short-term nature of funding commitments also leads to use of fixed term contracts which can result in both recruitment issues and high turnover of skilled staff.

### 5. Additional Information

The information in this report has been provided by the following Statutory Partners and Third Sector Forum members: Perth and Kinross Council; Police Scotland; Tayside Council on Alcohol

Please note, ongoing COVID-19 pressures/staffing issues impacted on opportunities for some partner organisations to participate in the 2020-21 annual report.





### Glossary of Terms

|          |                                                    |
|----------|----------------------------------------------------|
| BBV      | Blood Borne Virus                                  |
| CAB      | Citizen Advice Bureau                              |
| CAP      | Community Advice Project                           |
| CARA     | Community Access Risk Assessment                   |
| CATH     | Churches Action for The Homeless                   |
| CJOIP    | Community Justice Outcomes Improvement Plan        |
| CJP      | Community Justice Partnership                      |
| CJS      | Community Justice Scotland                         |
| CJSW     | Criminal Justice Social Work                       |
| COPFS    | Crown Office and Procurator Fiscal Service         |
| CPA      | Care Program Approach                              |
| CPO      | Community Payback Order                            |
| DTTO     | Drug Treatment and Testing Order                   |
| DWP      | Department of Work and Pensions                    |
| ESF      | European Social Fund                               |
| GDPR     | General Data Protection Regulation                 |
| HMP      | Her Majesty's Prison                               |
| HRARG    | High Risk Adult Review Group                       |
| I-DART   | Integrated – Drug Alcohol and Recovery Team        |
| LDP      | Local Delivery Plan                                |
| MAPPA    | Multi Agency Public Protection Arrangements        |
| NHS      | National Health Service                            |
| NYJAG    | National Youth Justice Advisory Group              |
| OPIF     | Outcomes Performance Improvement Framework         |
| OWLS     | One-stop Women's Learning Service                  |
| PIP      | Personal Independence Payment                      |
| PIP team | Partnerships Interventions and Preventions team    |
| PKAVS    | Perth and Kinross Association of Voluntary Service |
| PKC      | Perth and Kinross Council                          |
| RASAC    | Rape and Sexual Abuse Centre                       |
| RTITB    | Road Traffic Industry Training Board               |
| SCR      | Significant Case Review                            |
| SOG      | Strategic Oversight Group                          |
| SNSA     | Strategic Needs and Strengths Assessment           |
| SPS      | Scottish Prison Service                            |
| TCA      | Tayside Council on Alcohol                         |
| TSMS     | Tayside Substance Misuse Service                   |
| VAWP     | Violence Against Women Partnership                 |
| WSA      | Whole System Approach                              |
| YOI      | Young Offenders Institution                        |

