

Meeting: Care Governance Committee
Meeting date: 1st February 2024
Title: Exception Report: P&K HSCP
Responsible Officer: Dr Hamish Dougall – P&K HSCP AMD
Report Author: Mark Dickson – P&K HSCP Clinical Governance Coordinator



1 Purpose

This is presented to the Board for:

- Awareness

This report relates to:

- Emerging issues

2 Report summary

2.1 Situation

A risk with regards to staffing in Tay Ward, PRI has been reassessed as a red risk on DATIX.

Background

A risk has existed on DATIX for staffing challenges across Tay and Stroke Wards for many years, as the stability of staffing levels and skill mix within these areas has fluctuated over time.

Assessment

The overall risk level has recently increased in Tay ward specifically due to the high number of supplementary staff being used on the ward who may not know the patients and routine of the ward. This may lead to the potential of patients being harmed, not receiving acceptable levels of care, or extending their length of stay. The funded staffing levels for the ward are for 14 beds, and there are currently 21 beds. This is in combination with a vacancy which has been advertised on three occasions. A series of controls are in place to manage safe staffing levels, and a process of bed modelling is in progress to help inform future bed numbers.

Recommendation

The Committee is asked to note this new red risk and that risk mitigations are currently in place.

2.2 Situation

A risk with regards to Occupational Therapy staffing across the PRI site has been reassessed as a red risk on DATIX.

Background

A risk had previously existed on DATIX regarding OT staffing challenges across the PRI site, and this risk had been archived due to positive progress being made and the situation going through a period of stability.

Assessment

The OT service currently has 2 vacancies which were permanent with non-recurring funding. Due to there being no identified funding for these posts, they were required to be absorbed by the service. This exacerbates a historical staffing situation, impacting on service resilience and staff morale as well as on a patient access to the service for those who have not been identified as a priority. Controls are in place to manage the risk, and the service identifies and communicates at the PRI site huddle on a daily basis specific wards that may not have adequate OT cover.

Recommendation

The Committee is asked to note this new red risk and that risk mitigations are currently in place.

3 List of appendices

The following appendices are included with this report:

- None

Please report under the following sections if they are relevant to the exception report:

Quality/Patient Care

There is no current impact to the quality of patient care as a result of these risks.

Workforce

No specific impact

Financial

There will be a financial implication to the replacement of the decontamination equipment described in 2.1

Risk Assessment/Management

Risk assessment undertaken regarding the decontamination equipment and recorded on DATIX as service risk

Equality and Diversity, including health inequalities

No specific impact

Other impacts

No other identified impacts

Communication, involvement, engagement and consultation

The exceptions raised in this report were escalated at the CPGF meeting on the 19th January 2024

Route to the Meeting

Appropriate service managers have been involved in the creation of this exception report.