



### **Our Annual Assurance Statement**

We can advise that during 2022/23 Perth and Kinross Housing Service complied with all except one regulatory requirement as set out in Chapter 3 of the Scottish Housing Regulator's Framework. This confirms that we:

- achieved all the standards and outcomes in the Scottish Social Housing Charter for tenants, people who are homeless and others who use our services.
- complied with our legal obligations relating to housing and homelessness, equality and human rights, and tenant and resident safety.

The Council did not materially comply with gas safety regulations, as the Housing Service did not complete 3 gas safety checks in 2022/23 by the anniversary date. All but one of these missed services were due to tenants shielding or self-isolating. One was due to a miscommunication with the external contractor.

The Council did not achieve 100% compliance with Electrical Inspection Certificate Reports (EICR) or the installation of smoke detection equipment. 159 properties did not have an EICR and 9 properties still required smoke detection equipment. The lack of compliance was largely due to the significant labour shortages within the electrical industry and an ongoing reluctance by some tenants to grant access to their property to allow the testing to be completed or for equipment to be installed. From the various Service performance reports, combined with the management and democratic structures, which are all designed to provide the proper scrutiny of performance and the achievement of outcomes, along with the Service's Improvement Action Plan, we confirm that we have seen and considered sufficient evidence to give us the assurance that the Housing Service are meeting the SHR regulatory requirements.

We approved our Annual Assurance Statement at the meeting of our Housing & Social Wellbeing Committee on Wednesday 25 October 2023.

I sign this statement on behalf of the Housing & Social Wellbeing Committee:

**Housing Convener's Signature:**

**Date:**