



## PERTH & KINROSS INTEGRATION JOINT BOARD

29 NOVEMBER 2023

### TAYSIDE PRIMARY CARE STRATEGY 2024 – 2029 PROGRESS UPDATE

Report by Chief Officer  
(Report No. G/23/157)

#### PURPOSE OF REPORT

The purpose of this report is to provide an update on the progress made to develop the Tayside Primary Care Strategy.

#### 1. RECOMMENDATION(S)

It is recommended that the Integration Joint Board (IJB):

- Notes the progress made to date to prepare the Tayside Primary Care Strategy (TPCS) as outlined in this report.
- Agrees that a final version of the TPCS will be brought to the IJB for approval in February 2024.

#### 2. SITUATION/BACKGROUND

- 2.1 The development of the Tayside Primary Care Strategy has been jointly commissioned by the Chief Officer of Angus Health and Social Care Partnership (AHSCP) and NHS Tayside Medical Director to support the delivery of excellent, high quality, accessible and sustainable primary care services for the population of Tayside.
- 2.2 As set out in the Integration Scheme, Angus Integration Joint Board has responsibility for the strategic planning coordination in relation to Primary Care Services in Tayside (excluding the NHS Board administrative, contracting, and professional advisory functions). As such, AHSCP, Dundee and Perth & Kinross HSCPs have a role in working with the NHS Tayside Board and Primary Care Contractors to promote the sustainability of primary care services, for example responding to business continuity difficulties and workforce planning.
- 2.3 The TPCS is one of the key strategies supporting the delivery of the Angus, Dundee and Perth & Kinross respective Strategic Commissioning Plans and the nine National Health and Wellbeing Outcomes.

- 2.4 Primary Care Services are a vital part of our health and care system with significant reach into our local communities and includes General Medical Services, Community Pharmacy, Optometry and Dental Services. Whilst not everyone will need to attend an acute or secondary care hospital, most people during their lifetime will use a primary care service with the majority of health care episodes starting and finish in primary and community care.
- 2.5 Safe and effective primary care services are vital to the people of Tayside and are valued parts of our community life. They prevent ill-health, encourage healthy living, and treat illness. Primary care is also integral to the wider health and care system.
- 2.6 The future sustainability of primary care and community services continues to be a risk because of gaps in the available workforce, such as general practitioners, nurses, pharmacists and allied health professionals to meet growing demand.

### **3. ASSESSMENT**

- 3.1 Across Tayside there are currently:
- 61 General Practices
  - 74 Community Dental Practices
  - 93 Community Pharmacies
  - 62 Ophthalmic Practices
- 3.2 In Perth and Kinross there are currently:
- 23 General Practices
  - 121 General Practice Partners
  - 22 Salaried General Practitioners
- 3.3 The total reported spend on Primary Care Services across all contractor streams in 2022-2023 was approximately £224m.
- 3.4 On 29 August 2023 a stakeholder meeting met to discuss and develop the vision, priorities, core principles and strategic enablers. The draft Plan on a Page (Appendix 1) provides the outputs of this meeting and details of the vision, values, priorities, strategic enablers and the core principles underpinning the transformation of primary care services to ensure they are person centred and responsive to the needs of individuals. The Plan on a Page also describes high level commitments in order to achieve the priorities.
- 3.5 The intention is that the TPCS will ensure:
- Proactive and Community-Based Health & Wellbeing**
- People will be supported to take more of an active role in improving and managing their own health and be better informed about which professional is best able to help them.
  - Effective and efficient interventions, where needed, will be delivered in the right place, by the right person at the right time.

### **Independence, Care and Quality**

- Care organised around populations, individuals and their carers, as opposed to organisations.
- Delivering the right type of care, in the right setting, based on people's needs.
- Primary care is supported and enabled to achieve and engenders pride among those who work in it and respect by those who use it.

### **Effective Resource Utilisation**

- Fully integrated, highly skilled multidisciplinary and multiagency teams, are the first point of contact, delivering integrated, person-centred models of care, designed around the needs of our population, focused on prevention, self-care and shared health outcomes, delivered closer to home, utilising new technologies which minimise the need for hospitalisation or residential care, whilst improving workforce sustainability and resilience.
- A sustainable model of Primary Care, supported by appropriate estates, facilities.

3.6 The strategy has been developed with the following principles at its heart:

- **Person-centred.** The views of the population of Tayside will be routinely sought and will guide the development of the Primary Care system, putting people at the centre of service provision
- **Empowerment.** Providing individuals with the opportunity to take greater responsibility for their own health and wellbeing
- **Partnership.** Working collaboratively with the population of Tayside and the primary care workforce to ensure an integrated team-based approach
- **Excellence.** Promoting excellence in service delivery and building on evidence-based practice
- **Safety.** Ensuring that practice and services are of the highest possible quality.
- **Deliver best practice.** Ensuring that all services are affordable and delivered efficiently and cost effectively.
- **Equity.** Consistency in service delivery ensuring equity of access and treatment for those in need of services.
- **Outcome focused.** Aimed to achieve the priorities that patients/service users identify as important.

3.7 On 3 October 2023 a meeting was held on Microsoft Teams with NHS Tayside Public Partners to discuss the rationale for preparing a TPCS, the Plan on a Page and the high-level intentions of the strategy. Overall, we received positive comments about the work that has been undertaken thus far. Amendments to the format of the Plan on a Page will be made following further feedback. An overwhelming theme of the discussion was the importance of effective communication about the range of primary care services and how and when to access them.

#### 4. FINANCIAL IMPLICATIONS

There are no financial implications arising directly from this report however financial implications will continue to be considered as the strategy develops.

#### 5. CONCLUSION

The development of the TPCS supports a collaborative whole systems approach across NHSTayside, Angus, Dundee and Perth & Kinross HSCP.

Engagement with all key stakeholders will be essential so Tayside wide engagement will continue and contribute to fully informing the development of the TPCS and it is intended that the final version of the strategy will be brought back to all 3 Tayside IJBs for approval in February 2024.

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#### Appendices

Appendix 1 - Draft Tayside Primary Care Strategy Plan on a Page

Appendix 2 - EQIA

**NOTE:** No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information), were relied on to any material extent in preparing this report.