

Recommendations made by the SPSO

As indicated earlier in the report there was one Decision report with recommendations made by the SPSO in relation to Perth and Kinross Council in 2022-23.

Decision report 202007694

Although the complaint was not upheld, two recommendations were made

Both recommendations were completed to the satisfaction of the SPSO. They related to: -

- Ensuring when incidents occur, there is Senior Management oversight of the incident to identify the root cause.
- Information provided in the response being factually correct (in this case, there was a date that had been noted incorrectly).