

**Community Justice Scotland**  
**Ceartas Coimhearsnachd Alba**

**Community Justice Outcome Activity Across Scotland**  
**Local Area Annual Return Template**  
**2020-21**

May 2021

## 1. Background

The introduction of the [Community Justice \(Scotland\) Act 2016](#) (the Act) triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the [National Strategy](#), [Guidance for local partners in the new model for community justice](#), [Justice in Scotland: Vision & Priorities](#) and the [Framework for Outcomes, Performance and Improvement](#).

The Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs and priorities and the plans and actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area, again with reference to the associated strategy, guidance and framework documents and, when complete, submit those annual reports to Community Justice Scotland (CJS)<sup>1</sup>.

CJS is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner. It also supports areas in fulfilling their statutory obligations on annual reporting under section 23 and fulfils our requirement to consult on the preparation of an annual report on performance in relation to community justice outcomes under section 27(3).

CJS recognises that there are a set of circumstances at time of writing that make this process different from the three previous Annual Outcome Activity Returns; namely:

1. The Covid-19 pandemic which was present for the entirety of the 2020-21 reporting period and will continue to have implications for the work of community justice partners.
2. The review of the Outcomes Performance and Improvement Framework (OPIF) which is running concurrently with the Outcome Activity Returns process. Until the review of the OPIF has concluded CJS recognises a transitional template (such as this one) is likely to be required.

To allow for both of these, CJS surveyed community justice partnerships in April 2021 seeking views on the completion of the annual report template covering the period 2020-21. The 2020-21 template takes into account the feedback from 17 completed surveys with the following changes:

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<sup>1</sup> Guidance for statutory partners on this annual reporting process – to which community justice partners must have regard - is available at paragraphs 6.38-6.42 of the “Guidance for local partners in the new model for community justice” (linked to above).



1. The most substantial change is the focus on outcomes taking account of the indicators rather than asking partnerships to report on progress against each individual indicator.
2. We have created space for community justice partners to reflect on the collective achievement they are most proud of during the reporting period.
3. There is an opportunity to reflect the impact of the pandemic on community justice activity under each of the outcomes. There is a dedicated section to give partners the opportunity to reflect on the impact of the Covid-19 pandemic on the partnership.

This template includes a new section to allow community justice partners to reflect on how they have, or intend to, implement activity in response to recommendations in the 2019-20 Annual Outcome Activity Return.

CJS would like to extend thanks to those community justice partners that took the time to complete the template survey, spoke to us as part of the OPIF review process and to those that sense-checked the guidance points in the draft template.

## **2. Statement of Assurance and Data Usage**

The information submitted to Community Justice Scotland using this template is for the primary purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

In line with provisions in the Data Protection Act 2018 and the General Data Protection Regulation (GDPR), CJS will use appropriate data to ensure that there is continuous reporting, development and progress towards the national outcomes. By providing data to CJS you are consenting to its use by CJS as indicated. Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.

## **3. General principles of the template**

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time and resource demanding. CJS has made some changes to the template this year (as outlined on pages 2-3) to account for the ongoing OPIF review process and the Covid-19 pandemic.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.



**Template sections:**

[Section 1 Community Justice Partnership / Group Details](#)

[Section 2 Template Sign-Off](#)

[Section 3 Governance Arrangements](#)

[Section 4 Progress from 2019-20 Recommendations](#) (new section for 2020-21)

[Section 5 Covid-19 Pandemic Impact](#) (new section for 2020-21)

[Section 6 Performance Reporting – National Outcomes](#)

[Section 7 Partnership Achievements](#)

[Section 8 Challenges](#) (unrelated to Covid-19 pandemic)

[Section 9 Additional Information](#)

It would be helpful if responses in each of the “evidence and data” boxes within section 6 of the template (“performance reporting”) is kept to a minimum by capturing the main points only. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone’s life story) please **DO NOT** include any personal or sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the fourth iteration of the template and guidance. If you have any queries about completing the template then please email

[CJSImprovement@communityjustice.scot](mailto:CJSImprovement@communityjustice.scot).



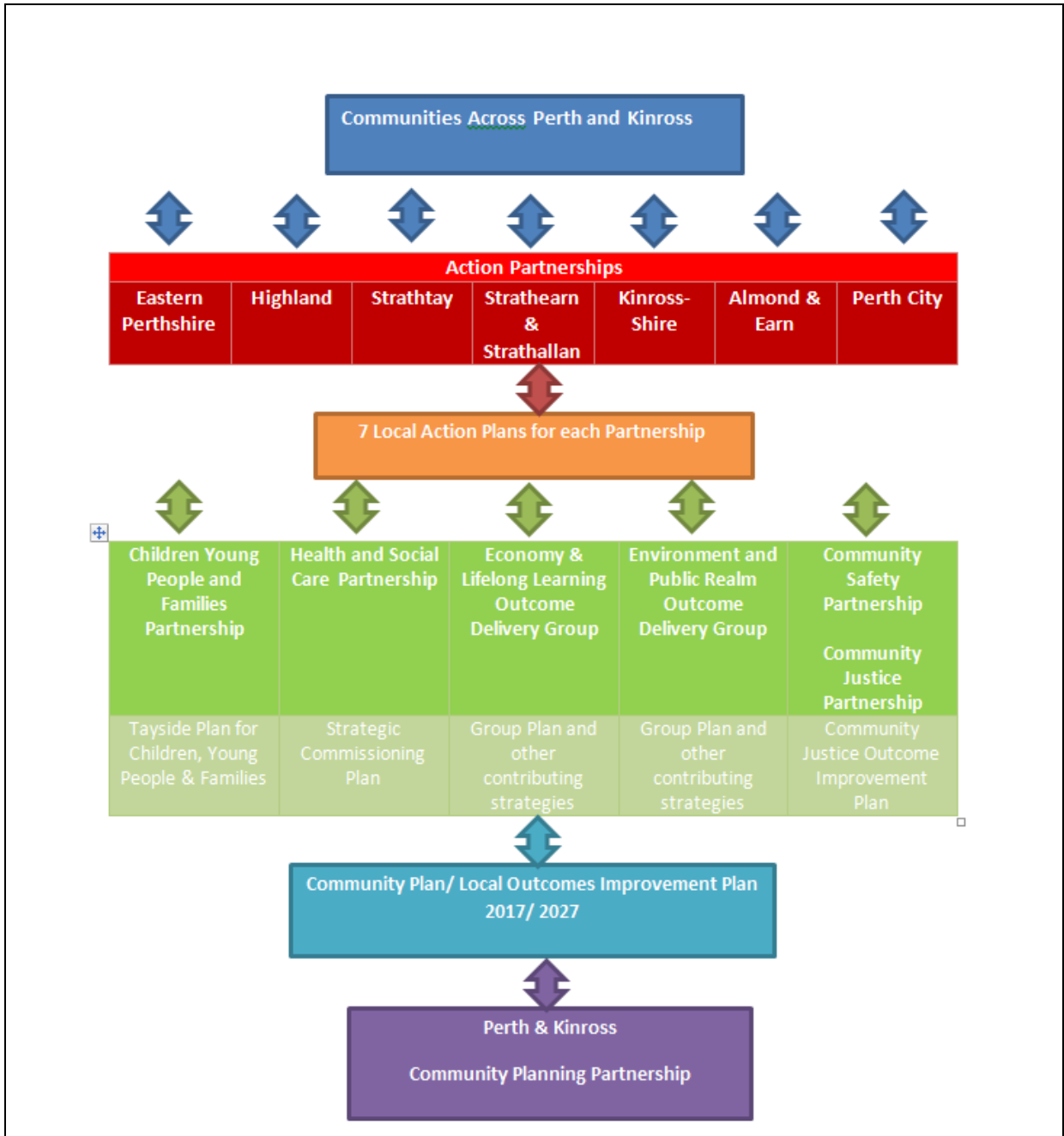
#### 4. Template Completion

1. Community Justice Partnership / Group Details	
Community Justice Partnership / Group	Perth and Kinross
Community Justice Partnership Group Chair	Councillor Chris Ahern
Community Justice Partnership / Group Coordinator	Eleanor Lindsay
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	1 April 2017

2. Template Sign-off
<p>The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.</p> <p>Signature of Community Justice Partnership / Group Chair:</p> <p></p> <p>Date: 25 October 2021</p>

3. Governance Arrangements
<p>Please outline below your current governance structure for the community justice arrangements in your area. This section is the same as previous templates so if there have been no changes in this respect, copying and pasting from previous template submissions is acceptable.</p>





#### 4. Progress From 2019-20 Recommendations

To reduce the burden of reporting on progress from 2019-20 recommendations through an additional process please detail any work the partners have undertaken, or intend to undertake, in response to the following 2019-20 recommendations:

Recommendation for CJP's	Progress / Activity during 2020-21
<p>That community justice partners establish mechanisms to identify and engage collectively with local third sector and victims organisations.</p>	<p>Perth and Kinross Association of Voluntary Service (PKAVS) facilitates the Community Justice Third Sector Forum as a means of co-ordinating the strategic involvement of the Third Sector within local Community Justice planning. The Community Justice Third Sector Forum has been meeting since July 2016 and has a strong core group of organisations who regularly attend, share information and explore opportunities for the future. The group is self-governing and has agreed a remit and terms of reference based on the requirement of a coherent voice that speaks for the sector as a whole. The Forum is currently connected to the Partnership by a representative that attends both meetings: bringing comment from the Forum to the Partnership and reporting back. Examples of areas of discussion held at previous Forum meetings include family support services, experience of the court system, mental health nursing and GP registration on release from custody. These discussions were fed into the development of the Local Outcome Improvement Plan. Moving forward, the core group are keen to explore how we ensure voices of lived experience are reflected in partnership discussions.</p>
<p>That community justice partners meet statutory requirements for strategic planning. This includes being able to evidence:</p> <ul style="list-style-type: none"> <li>a) a range of strategic needs and strengths assessment (SNSA) activity</li> <li>b) a published and up-to-date Community Justice Outcome Improvement Plan (CJOIP) which includes a</li> </ul>	<ul style="list-style-type: none"> <li>a) Strategic Needs and Strengths Assessment (SNSA) is outstanding. Work will commence on the SNSA following completion of this Community Justice Scotland Local Area Return. Once completed the SNSA will inform the new Community Justice Outcome Improvement Plan (CJOIP) for Perth and Kinross. The delayed completion of the SNSA is the result of staffing changes (Community Justice Co-ordinator post) and work priorities linked to COVID-19.</li> <li>b) Perth and Kinross Council (PKC) sought an extension to the Community Justice Outcomes Improvement Plan (CJOIP) which was due to expire 2020. A one-year extension was agreed by Community Justice Scotland to allow time for robust SNSA to be completed.</li> </ul>



<p>participation statement</p> <p>c) a published annual report assessing progress towards outcomes</p>	<p>c) all previous annual reports are on the PKC website, <a href="#">Community Justice Partnership webpage</a>.</p>
<p>Ensure community justice SNSA activity forms a crucial component of understanding the needs of the whole area population.</p>	<p>As above SNSA activity will commence on completion of this report and in preparation for developing a new CJOIP. Perth and Kinross Community Justice Partnership recognise the importance of understanding the needs of our local population to enable strategic plans to be based on an informed understanding.</p> <p>Changing priorities linked to the COVID-19 pandemic delayed this work within Perth and Kinross. Additionally, a staffing change within the Community Justice Co-ordinator role led to a further delay.</p>





## 5. Covid-19 Pandemic Impact

This is a new section for 2020-21. It should be used to reflect some of the a) challenges/negative implications and b) opportunities/positive implications from the Covid-19 pandemic on the community justice partnership / group. There is an opportunity to reflect impact on community justice activity in Section 6 under each of the national outcomes so this section is to capture any impact on the partnership over and above this.

Area impacted	Challenges / Negatives	Positives / Opportunities
<p style="text-align: center;"><b>Our community justice partnership</b></p>	<ul style="list-style-type: none"> <li>• The onset of COVID-19 and ensuing social restrictions presented many challenges. These challenges were largely due to the adaptation from face-to-face contact to other methods of service delivery. While the Partnership embraced these alternative methods of service delivery (e.g. virtual, telephone), some individuals were either ill equipped, or unwilling to engage with this type of support. Partnership providers maintained a willingness to offer support, but it was the case that many individuals opted to be ‘put on hold’ until such time face to face contact could resume.</li> <li>• Suspension of unpaid work during periods of lockdown impacting on staff and people.</li> <li>• Reduction of unpaid work hours.</li> <li>• Delays in recruitment (i.e. road safety co-ordinator).</li> <li>• Reduced capacity of support services leading to increased waiting times (i.e. drug and alcohol services, victims services etc).</li> <li>• Suspension of group work – Caledonian, OWLS Delays in project development work of men’s service (Evolve).</li> </ul>	<ul style="list-style-type: none"> <li>• Early release – acceleration of improved prisoner release arrangements. Work had commenced pre COVID-19 to improve co-ordination – prisoner release information (better links between prison and housing – information sharing three months prior to release managing housing needs).</li> <li>• Improved use of technology enabling work to continue during periods of lockdown. Availability of remote working and use of technology i.e. use of technology in the supervision of throughcare.</li> <li>• Working virtually increased partners attendance at Partnership meetings, thought to be linked to the removal of travel time.</li> <li>• Equipment and support provided for staff to carry out their role. Successful use of these methods has allowed for increased engagement in some cases where the individual was previously apprehensive about talking in person with their worker. Virtual training and group sessions were provided and recognised as beneficial.</li> </ul>



## 6. Performance Reporting – National Outcomes

This section is designed to capture the evidence and data that has been used by your Partnership over the reporting period to assess progress against the national outcomes.

This year we are asking you to report on each outcome rather than against every indicator (as in previous years) but we ask that you report against the outcome **taking account** of the indicators. Please detail any specific impacts (positive and negative) the Covid-19 pandemic had on activity or progress under each of the outcomes.

We encourage you to **share life stories and practice examples** as part of your evidence and data – this enriches the final report and creates deeper understanding of community justice activity.

Please indicate where any particular factors have been a **hindrance in making progress** against a particular outcome.

### NATIONAL OUTCOME ONE

Communities improve their understanding and participation in community justice

**Where applicable have regard to the following indicators:**

- Activities carried out to engage with ‘communities’ as well as other relevant constituencies
- Consultation with communities as part of community justice planning and service provision
- Participation in community justice, such as co-production and joint delivery
- Level of community awareness of / satisfaction with work undertaken as part of a CPO
- Evidence from questions to be used in local surveys / citizens’ panels and so on
- Perceptions of the local crime data

	Please describe the activity	Then describe the impact
Evidence and Data	<b>Activities carried out to engage with ‘communities’ as well as other relevant constituencies</b>	<b>Activities carried out to engage with ‘communities’ as well as other relevant constituencies</b> 1. The range of media channels provide information and engagement opportunities. As a result of this

	<p>1. Perth and Kinross Council's Criminal Justice Service Unpaid Work Team utilises several media channels to publicise the work of the team and encourage local communities to engage with them. These include:</p> <ul style="list-style-type: none"> <li>• News from Westbank – This monthly e-newsletter (provides updates on all four projects that form part of the Westbank Hub: Community Payback; Westbank Project; Perth Community Farm and Community Greenspace). The newsletter contains short news stories and pictures highlighting the work of the teams that operate from Westbank and offers readers the opportunity to volunteer with the projects. The production of the e-newsletter was ad hoc during 2020-21 reflecting a reduction in activity linked to COVID-19 restrictions. A total of six newsletters were published during the reporting period.</li> <li>• The Westbank Project Facebook page – The page contains short news stories and photographs of pieces of work undertaken by the teams based at the Hub.</li> <li>• Unpaid Work Website page - As part of the Perth and Kinross website, the Unpaid Work Team's page includes a function that allows members of the community to submit requests for pieces of work to be undertaken by the Unpaid Work Team.</li> </ul> <p>2. Perth and Kinross Council's Criminal Justice Social Work women's service, the One-Stop Women's Learning Service (OWLS) participated</p>	<p>communication the team received 72 requests for work to be undertaken during 2020-21, work undertaken as permitted under Scottish Government COVID-19 guidelines.</p> <p>2. Staff and members of the public were very generous with their purchases and donations. OWLS raised over £500 for MacMillan Cancer, beating their 2019 amount by £200! COVID-19 impacted on women</p>
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in a community fundraising activity during 2020-21.

- MacMillan Coffee morning. Due to the COVID-19 restrictions OWLS were unable to host a coffee morning within OWLS Centre, instead the service hosted a cake stall outside St Martin's House. OWLS staff and colleagues contributed their time and donated ingredients to bake various delicious goodies to be sold including cheesecakes, truffles, caramel shortbread and tablet.

**Consultation with communities as part of community justice planning and service provision**

As a result of the various communication streams outlined above, Perth and Kinross Council's Unpaid Work Team received 72 requests for work to be carried out during 2020-21.

Although a significant reduction on the previous year's 355, this reporting period covers a series of COVID-19 restrictions, including two lengthy lockdowns. The requests received were from communities across Perth and Kinross and required a wide range of activities to be carried out. These included:

- Gardening
- Painting
- Graffiti removal
- Land clearance
- Litter picking

helping with preparation and the stall, but they were invited to visit the stall.



**Consultation with communities as part of community justice planning and service provision**

One of the key aims of the Community Payback Team is to help individuals to learn new skills so that they have improved opportunities for employment in the future whilst undertaking work that benefits communities.



	<ul style="list-style-type: none"> <li>• Fencing</li> <li>• Restoration/decoration</li> </ul> <p>Some specific examples for the projects undertaken include:</p> <p><u>Restoration Works at the Atholl Country Life Museum</u>  The Community Payback Team were contacted by volunteers running The Atholl Country Life Museum asking for assistance with the re-decoration of the exterior of the Museum, including the old wooden post office, the guttering, downpipes and rones, the windows, doors and the wooden bench outside, plus the interior porch walls.</p> <p>The museum is a local visitor attraction staffed and administered by volunteers. They do some maintenance work in the off-season but would not be able to complete a big task like this themselves.</p> <p>The work was completed during August and September 2020.</p>	<p>Some specific examples of the impact of the projects undertaken include:</p> <p><u>Restoration Works at the Atholl Country Life Museum</u>  Following completion of the project, the residents of Blair Atholl, along with tourists visiting Highland Perthshire, again have a neat and well-kept facility to visit and enjoy.</p> <p>The Community Payback Team took pride in supporting the Museum, and the additional tourism business that it brings to the village of Blair Atholl, by preserving an essential part of local history in Highland Perthshire.</p> <p>The Community Payback Team received the following feedback:</p> <p><b><i>'I was only there a few times while the work was ongoing and I didn't realise that the job would be completed quite so quickly. I speak on behalf of all the volunteers and trustees of the Museum when I say they have all done a magnificent job for us. I managed to speak to a couple of the guys when they were there and told them what an important job they were doing not only for us but for Blair Atholl and its heritage as well. We struggle a bit in all sorts of ways, particularly this year, and it means so much that the buildings not only look so much better but that they are now weather-proof for a good while to come. Clearly, it's important that our unique collection of local artefacts and heritage are protected, and this</i></b></p>
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***job has helped hugely in that regard. John did an excellent job on our horse icon/motif as you can see, and the old Trinafour Post Office building is looking splendid. Please pass on our thanks to everyone who came out to help and I, and all associated with the Museum, wish everyone well in the future.'***



The work was featured in [The Courier](#) and other local newspapers.

#### Decorating Work in Perth City Centre

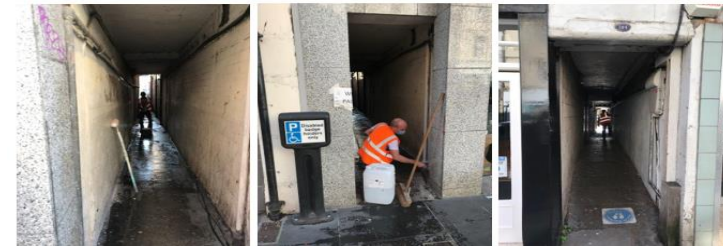
Following completion of the unpaid work, the closes (*pictured, below*) were much cleaner, brighter and nicer environments for the public to enter.

#### Decorating Work in Perth City Centre

During October 2020, the Community Payback Team clients commenced a large clean-up operation in Perth City Centre: painting various closes around Perth. This work continued to the end of the year.







Outdoor bench building for Perth High School

The Community Payback team donated a picnic bench to Perth High School to increase the outdoor space available to young people at lunchtime. The Parent Council later ordered a further ten picnic benches which were built and delivered to Perth High School for a nominal fee, further increasing the outdoor space available to young people at lunch time.

Outdoor bench building for Perth High School

This work provided more space for the young people at lunch time amidst COVID-19 restrictions.



Garden Clearance

Elsewhere in Perth and Kinross, the Community Payback Team clients have completed a garden clearance in Craigie, Perth. The job took three days due to COVID-19 restrictions limiting number of individuals.

**Participation in community justice, such as co-production and joint delivery**

Much of the work of the Perth and Kinross Community Justice Partnership centres on working with those in the justice system to ensure that services are developed and delivered to secure the best outcomes for individuals, their families, and communities.

An example of joint delivery includes partnership working between OWLS and other services including Barnardo's, Rape and Sexual Abuse Centre (RASAC) and Tayside Council on Alcohol (TCA). The services have worked collaboratively together: OWLS

Garden Clearance

The mother and her two young children love to play outside. The garden clearance enables them to have safe access to play and have fun in the garden, getting fresh air and exercise.



**Participation in community justice, such as co-production and joint delivery**

Some examples of the impact of this collaborative work include:

- joint support (OWLS and Barnardo's) provided to a woman who had experienced domestic abuse for over two decades. The collaborative working enabled an





	<p>have extended invitations to their team meetings where they share their knowledge of services and resources within Perth and have offered space and time in the OWLS facility to support individuals, whilst promoting safe and healthy practice. Additionally, OWLS and TCA jointly manage a member of staff who is employed through TCA but based full time in OWLS (TCA OWLS Mentor engages and support women coming through the OWLS service).</p> <p>OWLS project created two surveys to collate views from women, and services, who continued to work collaboratively throughout COVID-19. The purpose was to identify any concerns people had in relation to COVID-19 and what this meant in terms of accessing OWLS support and services moving forward. The service wanted to learn about the challenges faced during the pandemic, understand what had worked well and could be taken into future service delivery plans.</p>	<p>exploration of the complexities and needs of the woman and the development of a supportive action plan. This resulted in positive engagement with substance misuse support and work to understand the dynamics and impacts of domestic abuse.</p> <ul style="list-style-type: none"> <li>• Collaborative work (OWLS and Barnardo's) resulting in a woman leaving a long-term abusive relationship and moving to a new area to be closer to a better support network.</li> <li>• Collaborative working (OWLS and TCA) enabled Art Therapy to be provided for the child of a young mum who had experienced trauma in the past. The child was accommodated for a period and the Art Therapy provided opportunity for the child to work through issues (impact of being accommodated and any other issues identified).</li> </ul> <p>The two surveys provided insight into the views of the women utilising the OWLS service, along with the view of the partner agencies.</p> <p><u>What services recognise as the benefits of providing their services within OWLS</u></p> <ul style="list-style-type: none"> <li>• Every service identified the benefit of '<b>Connecting with other services to provide holistic support for clients</b>'.</li> <li>• Six out of the seven services identified '<b>Seeing clients in an environment they were comfortable in</b>' and '<b>Availability of rooms to see clients</b>' as beneficial.</li> </ul>
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		<ul style="list-style-type: none"> <li>• The '<b>Atmosphere within OWLS building</b>' was recognised as beneficial by four services.</li> <li>• The participating services recognise the benefit of using a building where the women are comfortable, and the pulling together of services to provide a holistic approach to care.</li> </ul> <p><u>Women's feedback regarding what worked well for them during the lockdown period</u></p> <ul style="list-style-type: none"> <li>• Telephone and text support worked well (21 individuals said this).</li> <li>• Online meetings were something that three individuals felt had worked well, others commented this was either not something they had used or did not like to use it. OWLS generally did not use MS Teams to communicate with individuals for support but may have supported them/been involved in MS Teams meetings with NHS, Children's services etc.</li> <li>• Three respondents experiencing anxiety preferred being able to access support by telephone. A woman who was new to the centre commented on '<b>having the centre to themselves</b>' and the fact they had liked that and were not sure what it was going to feel like accessing it when it returns to wider usage.</li> <li>• Many of the comments stated individuals felt they had received all the support they required, albeit not always in person.</li> <li>• Those new to the service did not realise the support had been different and had felt fully supported to date. One woman commented that they accessed support</li> </ul>
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	<p>The Public Protection Team, following a six-month consultation with individuals in 2019, set up a new project specifically for men open to Criminal Justice Services. This was based around men’s feedback on what they would value, and what they felt was missing from traditional Criminal Justice Services. The aim of this project, now called Evolve, is to work with men in a trauma informed manner, using a combination of intensive one to one work, and a focussed programme of group work which will include activities designed to increase positive life chances and pro-social decision making for males who offend, to help them find purpose, improve their wellbeing and rebuild relationships within their communities and families.</p> <p>Based at Anchor House’s Neuk project, the project seeks to incorporate the latest theory and research into desistance and the impact of trauma into the work undertaken with men who offend.</p>	<p>independently for a Personal Independence Payment (PIP) renewal that they would previously have relied on a worker to assist, and this had shown them what they were capable of.</p> <p>The information gathered from these surveys will be utilised, by OWLS, in the development of future service delivery plans.</p> <p>By helping men find new, positive identities, research shows that men can move on from an offending past, and the service aims to promote this using group work, and communal activities in an environment which is more trauma informed than traditional Criminal Justice settings.</p> <p>The project began actively working with men in October 2020, however COVID-19 restrictions limited the ability of the groupwork element, although one-to-one work continued. An early task for the men was to name the project, which they took to with enthusiasm, and after much discussion, settled on Evolve, as representing a journey of growth; building on who they are already but looking for new directions.</p> <p>Feedback and ideas from the men around their experiences in Criminal Justice and the wider community will form an important part of Evolve. Although a new service, initial feedback from the men has been highly positive:</p> <ul style="list-style-type: none"> <li>• <b><i>“I want to make the time left on my Order useful, these meetings have made me think like I haven’t</i></b></li> </ul>
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	<p><b>Level of community awareness of / satisfaction with work undertaken as part of a CPO</b></p> <p>As referenced above, the Unpaid Work Team have a range of communication methods to raise awareness with the public regarding their service and the support available to the community. In addition to communicating the range of services available the Unpaid Work Team also share positive feedback received with the public via these methods of communication.</p>	<p><i>in the past and gave me an understanding of why I think and feel the way I do”.</i></p> <ul style="list-style-type: none"> <li>• <i>“Getting excited about addressing the issues/problems through the new project”.</i></li> <li>• <i>“Sense of hope is key to help me change”</i></li> <li>• <i>“I enjoy coming down, you walk out happy and proud because you have opened up”.</i></li> </ul> <p><b>Level of community awareness of / satisfaction with work undertaken as part of a CPO</b></p> <p>The Unpaid Work Team regularly receive positive feedback from community members who have requested work to be carried out. Examples of feedback provided, in addition to the earlier example (Atholl Country Life Museum quote and link to newspaper article) above include:</p> <ul style="list-style-type: none"> <li>• Letter received praising the Community Payback work: <i>“I should like to thank John and Steve and company from Pay Back, who worked in the garden, which was very overgrown. Also, for painting the walls in the stairwell of this building, due to damage done by vandals. This had been reported to the police. I very much appreciate having this done.”</i></li> <li>• Email received from Perth Academy following a picnic bench refurbishment: <i>‘I just wanted to thank you and your team so much for renovating the picnic bench and chairs for Perth Academy. You have done a fantastic job and our pupils are enjoying having such a lovely area to eat their snacks and lunch. If your team is able to help with further renovations</i></li> </ul>
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	<p><b>Evidence from questions to be used in local surveys / citizens' panels and so on</b> No evidence available</p> <p><b>Perceptions of the local crime data</b> Scottish Government statistical data (<a href="#">Recorded Crime in Scotland 2019-2020</a> ; <a href="#">Statistics.gov.uk</a>) highlights a reduction in the crime rate (non-sexual crimes of violence; sexual crimes; crimes of dishonesty; fire-raising, vandalism etc; other crimes; coronavirus restrictions) in Perth and Kinross over the past 10 years. It has fallen from 5,965 crimes in 2009-10 to 4,384 crimes in 2019-20. A small rise was, however, noted between 2018-19 and 2019-20</p>	<p><b><i>on facilities for our pupils, we would really appreciate it."</i></b></p> <ul style="list-style-type: none"> <li>• Extract from Perth High School newsletter (September 2020) <b><i>'Thanks also to the Criminal Justice Service unpaid work team for this great picnic bench that was donated for free for our young people to use when outside. The PTA are also looking at how we can provide more outdoor seating, please get in touch with any ideas.'</i></b></li> <li>• The Community Payback team regularly receive gifts of home baking following completion of jobs by way of thanks. Individuals undertaking orders are often very touched when this occurs as positive feedback, praise and thank you is often not something they have been very accustomed to.</li> </ul> <p><b>Evidence from questions to be used in local surveys / citizens' panels and so on</b> No evidence available</p> <p><b>Perceptions of the local crime data</b></p>
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	<p>(4,039 to 4,384). Overall data for Scotland also highlights a reduction in the crime rate over the same 10-year period. However, Scotland generally has seen a small year on year increase in crime between 2016-17 (238,912) and 2019-20 (246,516).</p> <p>In terms of perceptions of crime, 77% of Perth and Kinross residents surveyed (2019) perceived crime to be about the same or a little or a lot less, compared with the Scottish national average of 75.5% (Scottish Crime and Justice Survey Perceptions of Local Crime (<a href="#">Scottish Surveys Core Questions</a>)).</p> <p>As noted in the last two Community Justice Scotland Annual Reports, there has been a change in approach from all the Community Safety Partners in Perth and Kinross with a growing focus on 'protecting those most vulnerable in society from those most likely to harm them' and a consequent emphasis on risk management, inclusion, reducing inequality, engagement and most importantly, prevention.</p> <p>Within Perth and Kinross, Police Scotland and Community Wardens continue to work together to actively engage with local elected members and Local Action Partnerships to help communities understand the realities of crime. This work is complimented by the work of the Safer Communities Hub which includes Police Officers from the Partnerships Interventions and Preventions (PIP) team who are a key part of the multi-agency problem solving approach in Perth and Kinross. Issues and concerns are raised at the Police Tasking Meeting</p>	<p>Emerging trends are identified and tracked via a fortnightly multi-agency Anti-Social Behaviour meeting and ownership of issues may be passed to Short Life Working Groups led by whichever of the partners is most appropriate. These groups develop multi agency action plans which share skills and resources to tackle issues as early as possible to improve efficiency and effectiveness of response and promote public confidence and trust.</p> <p>The fortnightly tasking continued throughout the COVID period using Teams. The Police Hub and Safer Communities were permanently staffed, staff designated as 'critical' and took on the role of COVID-19 Risk Intelligence Cell. These processes have continued through to the production of a monthly Safer Communities Risk Log for Senior Management across the Council.</p>
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	<p>held each morning and these are allocated to the Hub for action. These include:</p> <ul style="list-style-type: none"> <li>• High and medium risk repeat missing people</li> <li>• Vulnerable people</li> <li>• Dangerous people</li> <li>• Trends in anti-social behaviour and crime</li> <li>• Environmental issues</li> <li>• Updates on current complex cases</li> <li>• Non-fatal overdoses</li> </ul>	
<p><b>Other information relevant to National Outcome One</b></p>		
<p><b>NATIONAL OUTCOME TWO</b> Partners plan and deliver services in a more strategic and collaborative way</p>		
<p><b>Where applicable have regard to the following indicators:</b></p> <ul style="list-style-type: none"> <li>➤ Services are planned for and delivered in a strategic and collaborative way</li> <li>➤ Partners have leveraged resources for community justice</li> <li>➤ Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</li> <li>➤ Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</li> </ul>		
	<p><b>Please describe the activity</b></p>	<p><b>Then describe the impact</b></p>
<p><b>Evidence and Data</b></p>	<p><b>Services are planned for and delivered in a strategic and collaborative way</b> Following on from the successes of delivering a gender specific service for women at OWLS, the Public Protection Team set up a new project specifically for men open to Criminal Justice Services, <i>Evolve</i>. The aim of this project is to work with men in a trauma informed</p>	<p><b>Services are planned for and delivered in a strategic and collaborative way</b> Working in the Neuk, which is a new support facility for those with mental health difficulties in the community, has provided the project with links to available services in Perth and Kinross. Evolve is also consulting with Third Sector agencies, such as the TCA and the Father's</p>





	<p>manner, using a combination of intensive one to one work, and a focussed programme of group work which will include activities designed to increase positive life chances and pro-social decision making for males who offend, to help them find purpose, improve their wellbeing and rebuild relationships within their communities and families.</p> <p>Based at Anchor House's Neuk project, the project seeks to incorporate the latest theory and research into desistance and the impact of trauma into the work undertaken with men who offend.</p> <p><b>Partners have leveraged resources for community justice</b></p> <p>Sharing resources is crucial if partners are going to successfully plan and deliver services strategically and collaboratively. Two examples of successful resource sharing amongst partners and other stakeholders are:</p> <ol style="list-style-type: none"> <li>1. Caledonian Programme – as outlined in the previous annual report, Perth and Kinross Council's Criminal Justice Service was successful in a joint bid with Dundee City Council's Criminal Justice Service to run the Caledonian System. This is an integrated approach to address men's domestic abuse and to improve the lives of women, children and men through its Men's Service, Women's Service and Children's Service.</li> </ol> <p>Assessments are carried out in conjunction with the Caledonian Groupwork Delivery Team which serves both Dundee City Council and Perth and Kinross</p>	<p>Network, to ensure that current research and expertise is built into the project, and the men involved can make wider links to supportive networks in the community.</p> <p>By helping men find new, positive identities, research shows that men can move on from an offending past, and the service aims to promote this using group work, and communal activities in an environment which is more trauma informed than traditional Criminal Justice settings.</p> <p><b>Partners have leveraged resources for community justice</b></p> <p>Impact/Update: In the past 12 months the team have had the opportunity to be trained in delivering the Caledonian Project pre-group work sessions, which cumulated in members of the team completing a pilot of the project at HMP Castle Huntly, the first piece of accredited Intimate Partner Violence intervention work to take place within custody. This was done in conjunction with Community Justice Scotland and Scottish Prison Service. In preparation for this, team members had to complete intensive and rigorous assessment and training modules, before members of the team went on to complete a Pilot, involving an initial assessment and</p>
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	<p>Council. At the time of writing last year's annual report, two full time social workers from Perth and Kinross were co-located in the Groupwork Delivery Team in Dundee. As well as delivering groupwork, these workers are also involved in jointly delivering 2:1 work with men when required and attending client liaison meetings.</p> <p>2. Caledonian Programme – information sharing: Since the Caledonian Programme was implemented, Perth and Kinross Council have signed off two information sharing protocols which are central to the programme. There is now a protocol in place to allow Police Scotland to share perpetrator information when a man has been convicted of a domestic offence, for the purposes of risk assessment and ascertaining suitability for inclusion in the programme.</p> <p>A further information sharing protocol allows Perth and Kinross to input information to the national Caledonian System database. The purpose of processing data through the database is to enable a long-term evaluation study of the effectiveness of the Caledonian System in facilitating positive outcomes for individuals entitled to the service.</p> <p><b>Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</b> Three examples of partnership working which cut across a variety of boundaries are:</p>	<p>then facilitating 14 pre-group work sessions on a weekly basis.</p> <p>With the project incorporating a combination of cognitive-behavioural psychology, personal construct psychology, person-centred counselling and motivational interviewing, ultimately with the aim of supporting individuals to understand, manage and change their behaviour - these sessions gave team members an opportunity to both develop their practice and experience taking a different approach to working with individuals. On completion of the pilot, a final report was compiled and the team members involved are currently participating in an evaluation, carried out by Community Justice Scotland. It has also recently been confirmed that a member of the team has been given the opportunity to complete the Caledonian Project Group Work training in the coming months, which will bring further knowledge and understanding of the Caledonian Project to the team at HMP Castle Huntly.</p> <p><b>Development of community justice workforce to work effectively across organisational/professional /geographical boundaries</b></p>
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	<ol style="list-style-type: none"> <li>1. Criminal Justice Social Work Service, Housing Service and Police Scotland working proactively together.</li>   <li>2. Perth and Kinross Council's Housing Service works closely with the Criminal Justice Service to rehouse, where appropriate, the perpetrator of domestic abuse. The Housing Service also continues to work with other agencies through the Violence Against Women Partnership (VAWP) and participates in weekly meetings to discuss cases and take joint actions as required.</li>   <li>3. Close working links between Perth and Kinross' Safer Communities Team, Police Scotland and the Unpaid Work Team. An example of this, during the 2020-21 reporting period, is the response to concerns/reports of anti-social behaviour at Ropemakers Close, Perth. Groups of males had been using the garden as a drinking den which had resulted in residents feeling threatened and concerned for their safety.</li> </ol> <p>The Safer Communities Team and Police Scotland worked together to identify the issues and develop a solution.</p> <ul style="list-style-type: none"> <li>• Crime prevention survey undertaken by Police Scotland.</li> </ul>	<p>This partnership approach supports successful rehabilitation through the provision of settled accommodation and support, reducing the risk of reoffending and helps create safe and sustainable communities.</p> <p>This joint working minimises the need for rehousing a family / people affected by domestic abuse and facilitates the provision of appropriate support.</p> <p>Impact: the anti-social behaviour in Ropemakers Close ceased. One resident emailed the Safer Communities Team following the completion of the work and commented "<b><i>You've done an amazing job with the garden and gate area, after you fixed the gate the area is more safe and quiet. No one has been getting in</i></b>".</p>
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	<ul style="list-style-type: none"> <li>• The recommendations of the survey were actioned by the Safer Communities/Unpaid Work Team.</li> <li>• Residents were encouraged to continue to report criminal or suspicious behaviour via a communication from the Community Safety Team.</li> <li>• The Unpaid Work Team designed and built a lockfast gate to the garden and the safer communities team organised the distribution of the keys.</li> <li>• The Unpaid Work Team removed graffiti from the perimeter fence and the stairwell of the block.</li> <li>• The Unpaid Work Team cleaned up the communal garden and cut back foliage to an acceptable level.</li> </ul> <p><b>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of Multi Agency Public Protection Arrangements (MAPPA)</b> The most recently published Tayside MAPPA Annual Report for 2019-20, indicates that the partnership process for assessing and managing high risk of harm individuals continues to work well within Tayside.</p> <p>This is evidenced by the high rate of compliance. There were 124 individuals managed in Perth and Kinross in 2019-20. This compares with 122 individuals in 2018-19. Across Tayside, there were 407 individuals in 2019-</p>	<p><b>Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA</b> It is recognised that no system can provide an absolute guarantee that an individual assessed as dangerous will not reoffend. However, during the reporting period 2019-20 more than 99% of MAPPA individuals who were being supported and monitored did not commit a serious further offence and partners continue to work together to reduce the risk posed by high risk of serious harm individuals in Tayside.</p>
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	<p>20. This is an increase of 27 when compared with the 380 managed in 2018-19.</p> <p>Throughout 2019-20 the responsible authorities have continued to be involved in working together to strengthen the arrangements for managing individuals in the Tayside area. The Tayside Strategic Oversight Group (SOG) identified five key priorities in 2019-20. These were:</p> <ul style="list-style-type: none"> <li>• <u>Examine and action recommendations from the Significant Case Reviews (SCR) that are currently on going</u></li> </ul> <p>2019-20 saw the publication of two Significant Case Reviews, both carried out by external reviewers who closely examined each case and the management of the individuals involved to inform the reports, Person X and Prisoner Z.</p> <p>Person X SCR (Dundee) – included 14 recommendations, with five for the MAPPA Strategic Oversight Group (SOG), three for NHS and six for Police Scotland.</p> <p>Prisoner Z SCR (Angus) - included 10 recommendations, with five for SPS, two for Scottish Government, one for Tayside MAPPA SOG, one for National SOG and one for Police Scotland</p> <p>The actions from these reports have been regularly reviewed and scrutinised as part of the MAPPA SOG assurance processes.</p>	<p>All the agencies accepted and reviewed the recommendations from both SCRs and progressed the agreed actions as required in the action plan.</p> <p>As a result of Person X SCR:</p> <ul style="list-style-type: none"> <li>• The practices of MAPPA Level 1 have been reviewed and additional MAPPA chair training has been carried out.</li> <li>• Police Scotland has also ensured that training for newly appointed Offender Management Officers in Tayside is completed as soon as possible after appointment.</li> <li>• Police Scotland ViSOR Unit has introduced a new information sharing process with Home Office Immigration in relation to foreign nationals' subject to Sex Offender Notification Requirements.</li> <li>• The NHS now have alerts on all managed individuals and are progressing a Public Protection framework.</li> </ul> <p>As a result of Prisoner Z SCR, changes have been made to policy and practice at both local and national level:</p> <ul style="list-style-type: none"> <li>• SPS have implemented a new Risk Management Progression and Temporary Release Guidance which</li> </ul>
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	<ul style="list-style-type: none"> <li>• <u>Progress audits across the three local authorities</u> During the reporting period 2019-20 a national audit assessment tool was devised so that data collected in each MAPPA area of Scotland can be scrutinised. A number of cases have been examined in Tayside reviewing risk assessments and risk management plans and the multi-agency arrangements with each individual.</li> </ul>	<p>incorporates a revised Community Access Risk Assessment (CARA). The CARA provides details of risk factors, early warning signs, protective factors and the risk management plan.</p> <ul style="list-style-type: none"> <li>• The SPS have also held an external review of the processes and the findings all of which will be shared with MAPPA partners.</li> <li>• Scottish Government along with partner agencies are continuing with a review of national MAPPA Guidance which will be consulted on in the coming months.</li> <li>• Locally, in Tayside we have ensured that all MAPPA relevant prisoners, with community access, are subject to a MAPPA Level Two meeting with all appropriate agencies attending. The minutes of these meetings are shared with the SPS Risk Management Team.</li> <li>• An audit of MAPPA minutes for individuals currently in prison but with community access was undertaken as part of the assurance process for Prisoner Z SCR. The audit confirmed that MAPPA meetings were appropriately analysing risk relating to the individual in the community and clearly communicating their recommendations to the SPS Risk Management Team.</li> </ul> <p>This process highlighted the good information sharing between agencies and also proactive policing with new offences being discovered. Similar audits will be carried out four times a year and the findings will be reported to the SOG.</p>
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	<p>In each case the impact of the MAPPA process and evidence of outcomes for the individuals was examined.</p> <ul style="list-style-type: none"> <li>• <u>Improve data collection and reporting to the Strategic Oversight Group (SOG)</u> Data collection has been improved with an enhanced range of statistical information being provided at each SOG meeting. Continue to deliver training across the Tayside Partnership with a focus on learning from audits and significant reviews to improve our practice.</li> <li>• <u>Continue to deliver training across the Tayside Partnership with a focus on learning from audits and significant reviews to improve our practice</u> During 2019-20 training took place for all MAPPA Chairs with a particular focus of defensible decision making and preparation of risk management plans. This training is given to all persons who will chair a MAPPA meeting at Level 1, 2 or 3. During 2019-20 15 staff members were trained and continue to chair the MAPPA meetings. Training continues to be a priority.</li> </ul>	<p>This provides management information to help analyse trends and examine practice. Of particular interest to the SOG are further offending, warnings and breaches of orders, number of meetings held, prison releases and recalls to custody. It should be noted that all sexual re-offending by a MAPPA managed individual requires an Initial Notification to be sent to the chair of the MAPPA SOG to determine if a fuller SCR is needed and a process is in place to review cases further where required. If a MAPPA SCR is judged not to be required and the individual is subject to a Community Justice Order, then an Initial Analysis of the circumstances must be compiled by a manager independent of the practice and submitted to the Care Inspectorate. This highlights that there are built-in mechanisms to continually examine practice, particularly in the small number of cases where re-offending has occurred.</p> <p>Provision of training supporting consistent, robust and defensible decision making.</p>
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	<ul style="list-style-type: none"> <li>• <u>Review and streamline the arrangements for undertaking Initial Case Reviews</u> During 2019-20 the SOG reviewed the management of reported further offending and provided clarity on the process for submission of a notification for consideration by the SOG chair for progression to an Initial Case Review or Significant Case Review.</li> </ul>	<p>A revised process has been agreed and implemented. When a notification is submitted to the SOG chair and if further information is required an ICR Panel will be called to consider the circumstances. This panel will be made up of a representative from CJSW, Police, NHS, the MAPPA Co-ordinator and SOG chair. This panel will then consider whether the case needs to progress to a SCR and if there are any areas of good practice or areas for learning, before making proposals to the chair.</p>
<p><b>Other information relevant to National Outcome Two</b></p>		
<p><b>NATIONAL OUTCOME THREE</b> People have better access to the services that they require, including welfare, health and wellbeing, housing and employability</p>		
<p><b>Where applicable have regard to the following indicators:</b></p> <ul style="list-style-type: none"> <li>➤ Partners have identified and are overcoming structural barriers for people accessing services</li> <li>➤ Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</li> <li>➤ Initiatives to facilitate access to services</li> <li>➤ Speed of access to mental health services</li> <li>➤ % of people released from a custodial sentence: <ul style="list-style-type: none"> <li>a) registered with a GP</li> <li>b) have suitable accommodation</li> <li>c) have had a benefits eligibility check</li> </ul> </li> <li>➤ Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</li> </ul>		
	<p><b>Please describe the activity</b></p>	<p><b>Then describe the impact</b></p>
<p><b>Evidence and Data</b></p>	<p><b>Partners have identified and are overcoming structural barriers for people accessing services</b></p>	<p><b>Partners have identified and are overcoming structural barriers for people accessing services</b></p>





	<p>The following examples highlight the Partnership’s work in lessening the structural barriers for people accessing services. In these cases the solution has involved an integrated approach with other agencies.</p> <p>Perth Citizen’s Advice Bureau received funding to work in partnership with six services within the Perth and Kinross area. OWLS was one of those services selected to participate in the Community Advice Project (CAP). The purpose of the service is to provide holistic advice and support to people who are experiencing poverty, financial hardship or poor mental and physical health by providing face to face support primarily through partner organisations. The project is funded until December 2021. The main focus of the project is to provide benefits advice, and support to all aspects of the claiming procedure, and includes support to challenge adverse decisions. The service can also help individuals with related issues, particularly those which contribute to poverty and exclusion or hardship such as housing issues, problems at work or debt.</p> <p>Independent Advocacy Service, has provided invaluable support to the women and staff, both in terms of collaborative work and keeping staff up to date with new services. Working across UK boundaries to ensure the rights of child/children are kept as a priority to ensure every child has their needs met.</p> <p>COVID-19 presented significant challenges to engaging with people and the provision of support. During periods of lockdown/tight restrictions, and in recognition of the resultant isolation, OWLS service reached out in the</p>	<p>The support that has been provided is very much tailored to the individual. Examples include individuals who have had their benefits stopped when they spent time in prison. Support has been provided to help them access the benefits system on release; for those who have not been convicted, support has been provided to ensure that they are paid any benefit arrears for Contributory Employment and Support Allowance.</p> <p>Impact: Individuals have access to funds through being supported to access benefits payments they are entitled to.</p> <p>This work has demonstrated that using specialist services enhance women (mothers) and children’s rights and enabled OWLS to support women and children in achieving better outcomes.</p> <p>The text messages were positively received by the women and supported ongoing engagement with OWLS during periods of tight restrictions. Examples of responses received include: “<b><i>These messages actually</i></b></p>
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	<p>form of 'Motivational Messages', a text message twice a week. The messages were all carefully selected to be uplifting and translate hope but were also cognisant of the unusual and worrying times. Examples of messages sent include: <b><i>'Remember you are all unique and strong women and every journey begins with a single step'; 'If you don't like something change it. If you can't change it, change the way you think about it'.</i></b></p> <p>In recognition of the power of peer support, women were also encouraged to share any favourite messages which were then disseminated. Examples include: <b><i>'Everyone is on a journey of their own, just try to take life day by day as you don't know what happiness will come your way...happiness can come at unexpected times' and 'Be strong because things will get better. It may be stormy now, but it never rains forever'.</i></b></p> <p>At the Court's request, a substantial effort was made by Criminal Justice Social Work (CJSW) team to submit all reports a week early, to allow the Court to establish the time requirement for each Court. This was, however, not without its difficulties, due to the reduction in time available to workers to complete reports in less-than-ideal circumstances. Throughout lockdown, the decision was made to conduct CJSW report interviews by telephone, with the exception of Caledonian, Sex offender and High Court cases. This led to some degree in difficulty in organising interviews with more chaotic individuals and may have contributed to an increase in nil reports submitted to the Court, however staff worked</p>	<p><b><i>make my day</i></b>"; <b><i>"keep these coming they are so uplifting"</i></b>.</p> <p>Alternative ways of working were trialled to enable essential work to continue amidst the COVID-19 pandemic.</p>
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	<p>hard to make additional efforts to reach and engage with individuals and to keep the numbers of nil reports to a minimum. As lockdown progressed, additional ways of using new technology to make contact and interview individuals, including setting up a video link room in the office, to allow individuals without access to Microsoft Teams to engage in interviews with staff working from home to minimise face to face contact.</p> <p><b>Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</b></p> <p>Perth and Kinross Council's Criminal Justice Service offer a diversion scheme based on the waiver model (whereby the Procurator Fiscal "waives" prosecution once the decision to divert is taken). The support provided to those subject to diversion is always delivered on a one-to-one basis by an allocated Criminal Justice Assistant based within the Public Protection Team. On occasion where there are more complex needs or issues, a social worker may also work alongside.</p> <p>The nature of the support is to look at behaviour that may put the person at risk of committing further offences and to offer practical support and advice, usually by signposting people to appropriate services. Also, where existing services are in place, liaison will take place to ensure that the person is engaging with such services. Any individual referred by the Procurator Fiscal may be eligible to participate in the diversion scheme.</p>	<p><b>Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs</b></p> <p>In 2020-21, PKC Criminal Justice Service assessed 61 potential diversion cases (no change to 2019-20). Of these, 41 were assessed as suitable for diversion (a small increase compared to 35 in 2019-20) and 29 of these successfully completed (again a small increase compared to the 20 completed in 2019-20).</p>
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	<p><b>Initiatives to facilitate access to services</b></p> <p>OWLS aims to offer women a place of safety, where services can be brought to them and they can be supported to become involved in community activities.</p> <ul style="list-style-type: none"> <li>• OWLS has worked with Tayside Substance Misuse Service (TSMS) for a number of years. In 2019-20, TSMS agreed to operate a clinic based at OWLS. TSMS now known as Integrated Drugs Alcohol and Recovery Team (I-DART) continue to provide a clinic within the OWLS service on a fortnightly basis.</li> <li>• In addition, staff from the Blood Borne Virus (BBV) clinic continue to deliver staff training and offer women Naloxone training, as required.</li> <li>• TCA provide a Mentor within OWLS who delivers a peer mentoring programme and community-based activities. TCA, a member of the Partnership's Third Sector Forum, employ a variety of approaches to enable mentees to access services. These include: <ul style="list-style-type: none"> <li>- Mentors acting as advocates allowing individuals to access services;</li> <li>- Mentors using cars to remove distance as a barrier;</li> <li>- Mentors accompanying individuals at meetings;</li> <li>- Mentors making phone calls on behalf of individuals to reduce anxiety;</li> </ul> </li> </ul>	<p><b>Initiatives to facilitate access to services</b></p> <ul style="list-style-type: none"> <li>• This has enabled staff and women to access programmes and resources more readily. Collaborative work has ensured better communication, quicker response times to women engaging in substance misuse programmes, building more resilient partnership ways of working. Services working together improving the provision of support to the individual.</li> <li>• This enables women to access safe equipment to prevent further health risks and access treatments earlier to reduce cost to the NHS and improve the health outcomes for the women involved.</li> <li>• These approaches have produced a range of positive outcomes for mentees including a reduction in criminal activity, increased positive use of leisure time, improved engagement with education, working or training and improved physical and psychological wellbeing.</li> </ul>
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	<ul style="list-style-type: none"> <li>- Mentors undertaking research on behalf of individuals to inform about services;</li> <li>- Mentors acting as a “buffer” between individual and services e.g. a mentor accompanied an individual who was considered violent to a Job Centre appointment;</li> <li>- Mentors providing references for UCAS applications to allow individuals to access higher education.</li> </ul> <p>The Perth Referral Hub - the aim of the referral hub is linking individuals with the most appropriate service in a timely manner (first time around). The Referral Hub (attended by of I-DART, Hillcrest Futures, TCA and Drug and Alcohol Team) meet weekly to review referrals, consider individual needs, type of substance and expressed wishes (e.g. some individuals may request a specific type of support).</p> <p>The early release of prisoners during COVID-19 pandemic saw agencies work together to manage risks, provide support and to address any accommodation issues. An example of this was the Early Prisoner Release Programme – multi agency meetings were held fortnightly with attendance from Community Justice Service, Safer Communities Team, Housing, Drug and Alcohol Team. The frequency of the meeting was set to allow agencies time to react to any prisoners who received short sentences or released early. The meetings considered:</p> <ul style="list-style-type: none"> <li>• Any current involvement with agencies</li> <li>• Non-protective/protective factors</li> </ul>	<p>The hub has also supported an increase in joint working episodes among the agencies involved where one agency may lead, with another providing additional layers of support.</p> <p>Everyone gets a “pack” that gives contact information of the key services including welfare rights, food bank, PKAVS and other services available ethnic minorities to prevent relapse and sustain/develop their housing situation.</p>
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	<ul style="list-style-type: none"> <li>• Lead agency to own, act and escalate the risk/concerns.</li> <li>• Tactical options to create an action plan inc. referrals for support or to escalate to other agencies.</li> <li>• Requirement to review. The lead agency can ask for any client to be reviewed at any time.</li> </ul> <p><b>Speed of access to mental health services</b> Anchor House offers a multi-agency community-based service that is specifically aimed at people experiencing Mental Health crisis.</p> <ul style="list-style-type: none"> <li>• Some examples of the organisations/services based at Anchor House include: The Neuk, The Lighthouse Project, Andy's Man Club, Evolve, Women's Wellbeing Club etc.</li> <li>• The organisations delivering services at Anchor house have developed their services with the recommendations of the Independent Inquiry into Mental Health Services in Tayside in mind. Interim report published on May 2019 and the <a href="#">final</a> report February 2020.</li> </ul> <p>Anchor House works to help people overcome the causes and consequences of mental health, social exclusion, homelessness, poverty, unemployment, health inequality and community disintegration. The environment itself is a therapeutic space in the community where people can feel secure and supported. Person centred assistance with their immediate mental health needs.</p>	<p><b>Speed of access to mental health services</b> Limited resources are pulled together to more effectively respond to identified need.</p>
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	<p>The aim is to drive forward and develop solutions that take into account the wider social and economic factors which impact on the lives of communities and individuals. The service provision is focused on the individual needing support and is pragmatic at working at sustainable solutions.</p> <p>The organisation provides floating housing support throughout Perthshire and currently supports around 50 people in their own homes. It also has the Crieff Road Accommodation Unit which is a supported unit for male and female individuals.</p> <p><b>% of people released from a custodial sentence:</b></p> <ul style="list-style-type: none"> <li><b>a) registered with a GP</b></li> <li><b>b) have suitable accommodation</b></li> <li><b>c) have had a benefits eligibility check</b></li> </ul> <p>100% of people released from custodial sentence had access to suitable accommodation on release (secure tenancy or temporary accommodation) during the period 2020-21. As a result of work undertaken to support the Early Release Programme, resulting from COVID-19, Perth and Kinross Council now hold information on the percentage of people released from custodial sentence who are offered suitable accommodation.</p> <p>No data available – % of people released from custodial sentence registered with a GP; had a benefits eligibility check.</p>	<p><b>% of people released from a custodial sentence:</b></p> <ul style="list-style-type: none"> <li><b>a) registered with a GP</b></li> <li><b>b) have suitable accommodation</b></li> <li><b>c) have had a benefits eligibility check</b></li> </ul> <p>Work undertaken for the early release programme has been built upon and proactive planning for release has become embedded. Information is received early enough (three-months) to enable proactive planning including identification of suitable housing and provision of release packs to people being released from custodial sentence to the Perth and Kinross area (including information accessing services: GP, benefits etc).</p>
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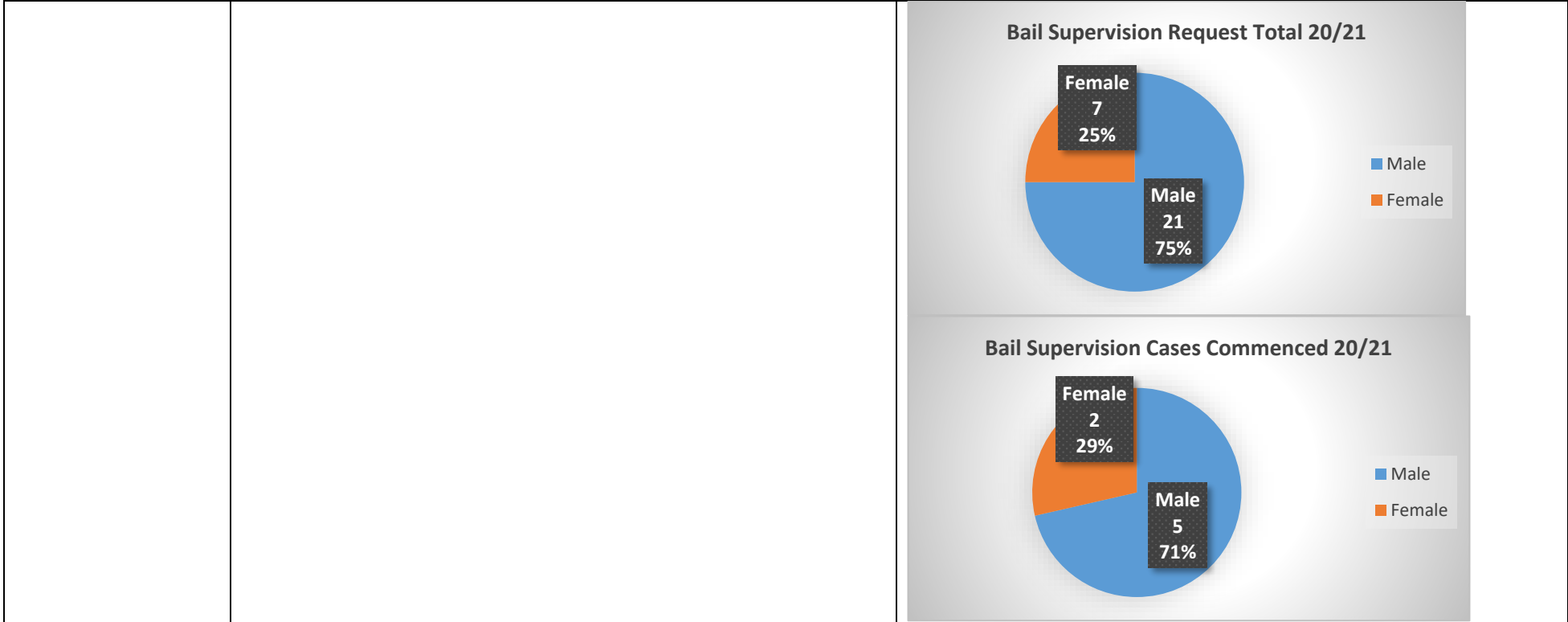
	<p><b>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</b></p> <p>Partners offer a range of person-centred targeted interventions which are then assessed for their impact on future offending. For example:</p> <p>Perth &amp; Kinross Council's Criminal Justice Social Work Service, in partnership with the Children and Young Person's Service, offer Bail Supervision to those aged 16 to 26. This service compliments and dovetails with Structured Deferred Sentence (Right Track) which supports young people entering the justice system.</p> <p>Bail Supervision helps ensure that remand is only used where necessary and appropriate. The Service gives young people the opportunity to engage in intensive support provided by a Bail Officer, prior to attending court for sentencing. The intensive service sees the young person work with their Bail Officer up to three times a week, including home visits where appropriate. The work carried out with the young person is specifically targeted to their needs and can involve a range of other service providers. These include: Drug &amp; Alcohol Team, Streets Ahead, Hillcrest Futures, Skills Development Scotland, 16+ team, Rape and Sexual Abuse Centre (RASAC), PKAVS, Police Scotland, Venture Trust, Welfare Rights.</p>	<p><b>Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending</b></p> <p>The focus is on reducing re-offending and changing behaviours, it is effective in providing Sheriffs with the evidence of a young person's compliance should the Sheriff be considering a Community Payback Order. In an effort to build on the present Bail Supervision service and expand the options available to the Courts, Community Justice Scotland propose to expand the service to those aged 26 and over. By extending this opportunity to a wider age group and acknowledging the complex nature and compliance challenges it is offering the Court a tested alternative to remand and thereby increasing the available disposal options. There is also a positive impact for families, children and the individual as it provides opportunity for family, social and economic relationships to continue.</p> <p>Quote from the Bail Supervision worker "<b><i>I think my biggest success has been that the project has not failed and totally shut down through Covid. It was only a year old and still in its infancy prior to the first lockdown and it came to a halt. I have worked hard with CJS, Court and solicitors to keep communication going and offer support to potential individuals meeting the requirements for Bail Supervision</i></b>".</p> <p>Perth Court reduced their business for the duration of this first COVID-19 lockdown and Court business including custodies were redirected to Dundee Sheriff Court. This had a detrimental impact on the relationship</p>
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		<p>with Defence Agents and ultimately affected the ability to ensure Bail Supervision was universally available.</p> <p>There was also confusion around Court dates and location which exacerbated an already chaotic group of young people. Staff worked, COVID-19 restrictions permitting, out-with office hours, to ensure the young people were supported.</p> <ul style="list-style-type: none"><li>• Continued support of all young people on Bail Supervision. Restrictions permitting, there has been opportunities for face-to-face intensive support.</li><li>• Continued networking opportunities – Whole System Approach (WSA) and National Youth Justice Advisory Group (NYJAG), both national.</li><li>• Planned liaison with HMP / YOI Polmont to establish a working relationship and link with the Promise, i.e. being able to offer young people a more robust community-based alternative to Remand.</li><li>• Continued efforts with Police Scotland to ensure a positive working relationship following a resolution to concerns over information sharing and data protection.</li></ul> <p>Through collaborative working a “Whole System’s Approach Review” was completed in partnership with Criminal Justice and REACH.</p>
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Other information relevant to National Outcome Three



**NATIONAL OUTCOME FOUR**

Effective interventions are delivered to prevent and reduce the risk of further offending

**Where applicable have regard to the following indicators:**

- Use of ‘other activities requirements’ in CPOs
- Effective risk management for public protection
- Quality of CPOs and DTTOs
- Reduced use of custodial sentences and remand:
  - a) Balance between community sentences relative to short custodial sentences under one year
  - b) Proportion of people appearing from custody who are remanded
- The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]
- Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)
- Number of short-term sentences under one year

	Please describe the activity	Then describe the impact
<p><b>Evidence and Data</b></p>	<p><b>Use of ‘other activities requirements’ in CPOs</b>                      The Westbank Hub continues to provide opportunities for a range of community groups These include:</p> <ul style="list-style-type: none"> <li>• Young people who have disengaged at school will be able to come to the site and gain an insight to work, learn new skills and work towards qualifications in partnership with their parent school.</li> <li>• Individuals who have been involved in unpaid work have opportunities to learn new skills, attain basic certificates of competence and learn how to ready themselves for the job market.</li> <li>• Older people who are isolated through illness, bereavement or other causes have the opportunity to engage with other people, learn</li> </ul>	<p><b>Use of ‘other activities requirements’ in CPOs</b></p>



	<p>new skills, build their confidence and learn how to ready themselves for the job or volunteering market.</p> <ul style="list-style-type: none"><li>• Women who have physical, mental-health, offending and addiction issues have opportunities to engage with individuals and groups through OWLS to learn new job skills, build their self-confidence and self-esteem making them better able to consider future employment prospects and/or volunteering.</li></ul> <p>They do this through working with others at the Westbank project through:</p> <ul style="list-style-type: none"><li>• Horticulture;</li><li>• Plant maintenance and distribution;</li><li>• Joinery and manufacturing;</li><li>• Furniture renovation;</li><li>• Bee-keeping;</li><li>• Allotment cultivation;</li><li>• Grounds maintenance;</li><li>• Painting and decorating.</li></ul> <p>In addition, this is achieved through working with other agencies who deliver courses in:</p> <ul style="list-style-type: none"><li>• First Aid;</li><li>• Cardio Vascular preparation;</li><li>• Confidence and team building;</li><li>• Health and Safety;</li><li>• Ground maintenance;</li><li>• Plant care and maintenance.</li></ul>	
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	<p>The availability of the above courses was dependant on the operational function of partner agencies during the COVID-19 restrictions in 2020-21.</p> <p>During lockdown some individuals were signposted to free online courses by the team at Westbank. For example, one attended a module via the Open University in Youth offending. Phone contact was maintained with the individual throughout the course.</p> <p>Westbank has now been fully accredited by the Road Traffic Industry Training Board (RTITB) and is delivering certificated internationally recognised Forklift and Telehandler training. This is available to those furthest from the workplace via partnerships with the Employability Network, the Westbank Hub (Outreach), Department of Work and Pensions (DWP), HMP Castle Huntly, education services, mental health and learning disability support groups.</p> <p>A Skills Academy for European Social Fund (ESF) candidates is planned which will provide 50 courses between 1 September 2020 and 31 December 2021. Other future developments include the installation of a fully fitted vehicle workshop where candidates can be trained in vehicle maintenance, servicing, inspection, tyre fitting, valeting, welding and metal fabrication.</p> <p>Other future plans for the Hub concern the installation of a fully fitted vehicle workshop where candidates can be trained in vehicle maintenance, servicing, inspection, tyre fitting, valeting, welding and metal fabrication.</p>	<p>This individual was not only able to achieve a portion of their Order during lockdown, they were also able to gain an understanding of the factors contributing to offending behaviour and make connections/links to previous offending behaviour.</p> <p>The impact of available training is improved employment skills for individuals. One example of this is an individual who completed Forklift training as part of the Community Payback Order, then returned to undertake Telehandling training following completion of the Order (made possible as the individual was enrolled in the European Social Fund during the CPO) and went on to secure full time employment.</p> <p>It should be recognised that a waiting list built up during 2020-21 due to COVID-19. A potential impact of a delay in access to training the risk of lost motivation and non-attendance when space becomes available.</p> <p>Impact – Improving life chances through increasing employability options.</p>
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	<p>Structural changes to the area are continuing and it is expected the workshop will be operational in 2022. The structural changes were delayed as a result of COVID-19.</p> <p><b>Effective risk management for public protection</b> In addition to the effective MAPPA arrangements already described, partners participate in other groups concerned with risk management for public protection. These include:</p> <ol style="list-style-type: none"> <li>1. HRARG (High Risk Adult Review Group) This multi-agency group only sits in Perth and Kinross and is a forum which follows the exact same template as the MAPPA process. Any agency with significant concerns regarding the risk of serious harm can refer for multi-agency discussion.</li> <li>2. Care Program Approach (CPA) These are multi-agency meetings chaired by Health held in respect of mental health patients who also have a level of criminality which has led them to be under the management of the health service. This is generally in relation to acts of violence perpetrated by the patient but could also include risks of harm through other activities such as fire-raising etc.</li> </ol> <p><b>Quality of CPOs and DTTOs</b> Perth and Kinross Council's Criminal Justice Social Work Service had implemented a revised rolling programme of audits in 2018-19. This involved Senior Manager audits and peer audits of Criminal Justice</p>	<p><b>Effective risk management for public protection</b></p> <p>Risk is managed/minimised via engaging in a multi-agency approach.</p> <p>Risk is managed/minimised via engaging in a multi-agency approach.</p> <p><b>Quality of CPOs and DTTOs</b> Audit activity provides opportunity for organisational learning, identification of areas of strength and areas for development. Individuals and teams benefit from shared learning from audit activity supporting a culture of</p>
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	<p>Social Work Reports and case files. Prior to COVID-19 teams of auditors reviewed reports and cases throughout the year and provided feedback to individual workers and the team as a whole. Examples of good practice were collated and disseminated to the team. Areas of improvement were identified and actioned either on an individual basis or in group practice improvement sessions.</p> <p>In addition to audit activity, CPO feedback is also an important measure of the quality of CPOs delivered in Perth and Kinross. Feedback is gathered following completion of orders.</p> <p><b>Reduced use of custodial sentences and remand:</b></p> <ul style="list-style-type: none"> <li>• <b>Balance between community sentences relative to short custodial sentences under one year</b></li> <li>• <b>Proportion of people appearing from custody who are remanded</b></li> </ul> <p>Scottish Government data (<a href="#">Criminal Proceedings within Scotland 2019-20: Postcodes</a>) 2019-20 was utilised to examine use of custodial sentences and remand.</p>	<p>continuous learning and improvement. COVID-19 impacted the rolling programme of audit during 2020-21. Audit activity during that period focussed on court reports.</p> <p>Feedback from individuals during 2020-21 was generally positive. For example, individuals commented:</p> <ul style="list-style-type: none"> <li>• <b><i>“Working with the painter who was brilliant to work with. He taught me new skills, how to paint and hang wallpaper”.</i></b></li> <li>• <b><i>“Having something constructive to do. Good advice from the Project Officers”.</i></b></li> <li>• <b><i>“I liked the different jobs”.</i></b></li> <li>• <b><i>“Doing different things”.</i></b></li> <li>• <b><i>“Working with new people”.</i></b></li> </ul> <p><b>Reduced use of custodial sentences and remand:</b></p> <ol style="list-style-type: none"> <li>a) <b>Balance between community sentences relative to short custodial sentences under one year</b></li> <li>b) <b>Proportion of people appearing from custody who are remanded</b></li> </ol>
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Please note: As per the Scottish Government report, *all statistics presented in the following tables are currently classed as 'experimental'. These statistics are particularly liable to revision as the data sources and methods used to produce them are developed.*

Number of convictions

The number of convictions for individuals from Perth and Kinross declined between 2016-17 and 2018-19 but increased in the 2019-20 reporting period. When considering the type of sentence imposed, the number of individuals receiving a custodial sentence has remained largely unchanged within Perth and Kinross since 2016-17. The number of individuals receiving a community sentence declined between 2016-17 and 2018-19 but increased in 2019-20. Similarly, the number of individuals receiving a financial penalty fell between 2016-17 and 2017-18 but increased in 2019-20.

	<b>2016-17</b>	<b>2017-18</b>	<b>2018-19</b>	<b>2019-20</b>	<b>2020-21</b>
<b>Number of convictions</b>	1546	1465	1411	1542	*
<b>Custodial sentences</b>	279	278	280	273	*
<b>Community Sentences</b>	352	348	279	306	*
<b>Financial Penalty</b>	774	704	713	815	*
<b>Other</b>	141	135	139	148	*

\* Scottish Government Data Not Available





Custodial sentences

Of those receiving a custodial sentence, the number of short-term sentences of between 0 and 6 months fluctuated between 2016-17 and 2019-20. The number of sentences of 6 months to 1 year decreased slightly, year on year, between 2017-18 and 2019-20. The number of sentences of between 1 and 2 years increased year on year between 2016-17 and 2018-19 but saw a decline in 2019-20.

	2016-17	2017-18	2018-19	2019-20	2020-21
<b>Between 0 and 6 months</b>	181	164	171	167	*
<b>6 months to 1 year</b>	59	63	59	56	*
<b>1 and 2 years</b>	18	30	32	25	*

\*Scottish Government Data Not Available

Concerning remands, available data from SPS for 2018-19 shows that the average number of males on remand for a given month was 26. This is similar to the previous year when there was an average of 25 individuals on remand. For females, numbers each month were far fewer with an average of 2 per month.

**The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]**

Perth and Kinross Council's Criminal Justice Social Work Service, working in partnership with other

**The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]**



	<p>agencies e.g. TCA have responsibility for directing people to specialist drug and alcohol services either voluntarily or through referral as per Drug or Alcohol Treatment Requirement attached to a CPO.</p> <p>In addition, females that receive a CPO with a Drug/Alcohol Requirement can access support from NHS Services. Prior to COVID-19 restrictions being implemented, a weekly drop-in clinic was in place in Perth &amp; Kinross. This was a joint approach facilitated between NHS Substance Misuse Service, P7K Drug and Alcohol Team, Churches Action for The Homeless (CATH), Hillcrest Futures Community Recovery Service and TCA. Following COVID-19 restrictions, the drop-in clinic was held via telephone five days per week. In addition, for individuals who were self-isolating and who were unable to identify a named person/ patient representative, partnership arrangements were implemented between statutory and third sector services to facilitate the delivery of dispensed medication.</p> <p>During 2020-21, Perth and Kinross established a Non-Fatal Overdose Pathway. NHS Tayside Substance Misuse Service and PKC Social Work Drug and Alcohol Team receive information from colleagues in Scottish Ambulance Service and Police Scotland with respect to any non-fatal overdose incident that either or both services attended.</p>	<p>Where a person is known, contact is made by their worker within 72 hours. Where the person is not known, a letter/telephone call from the Social Work Drug and Alcohol Team is made to the person concerned offering contact and advising of support available.</p>
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**Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)**

Scottish Government data ([Criminal Proceedings within Scotland 2019-20](#): Postcodes) 2019-20 was utilised to examine number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs). Please note: As per the Scottish Government report, *all statistics presented in the following tables are currently classed as 'experimental'. These statistics are particularly liable to revision as the data sources and methods used to produce them are developed.*

*Police Disposals*

The number of Police recorded warnings rose year on year between 2016-17 and 2018-19, however decreased (close to the 2016-17 level) in the 2019-20 reporting period. In contrast, there has been a year-on-year decrease in Anti-Social Behaviour Fixed Penalty Notices.

	<b>2016-17</b>	<b>2017-18</b>	<b>2018-19</b>	<b>2019-20</b>	<b>2020-21</b>
<b>Police Warnings</b>	213	223	289	215	*
<b>Anti-Social Fixed Penalty Notice</b>	292	202	158	72	*

\* Scottish Government Data Not Available

**Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)**



Crown Office Procurator Fiscal Service (COPFS)

Disposals

The number of COPFS fiscal disposals has fluctuated in recent years. The number of fiscal fines also fluctuated. Fiscal compensation disposals also fluctuated over the same period. In contrast, since 2016-17 there has been increases in both Fiscal Fixed Penalties and Fiscal Combined Fines with Compensation.

	<b>2016-17</b>	<b>2017-18</b>	<b>2018-19</b>	<b>2019-20</b>	<b>2020-21</b>
<b>Fiscal measures</b>	537	590	444	539	*
<b>Fiscal Fines</b>	329	393	219	245	*
<b>Fiscal Compensation</b>	13	27	9	14	*
<b>Fiscal Fixed Penalties</b>	142	127	147	207	*
<b>Fiscal Combined Fines</b>	52	42	69	73	*

\* Scottish Government Data Not Available

Perth and Kinross Council, Criminal Justice Social Work data

The number of diversion cases has been relatively static, however, saw a small increase in the 2020-21 reporting period. The number of Community Payback Orders declined between 2016-17 and 2018-19 but increased in the 2019-20 reporting period. The number dropped substantially in the 2020-21 reporting period, however, this is attributed to the COVID-19 pandemic. Fiscal Work Orders have reduced in recent years as have DTTOs.



	2016-17	2017-18	2018-19	2019-20	2020-21
<i>Diversion (suitable)</i>	Data not available	35	35	35	41
<i>Community Payback Order</i>	455	391	346	353	148
<i>Fiscal Work Order Assessments</i>	23	13	8	4	1
<i>DTTO</i>	3	5	3	2	1

**Other information relevant to National Outcome Four**

**NATIONAL OUTCOME FIVE**

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

**Have regard to the following indicator:**

- Individuals have made progress against the outcome

	<b>Please describe the activity</b>	<b>Then describe the impact</b>
<b>Evidence and Data</b>	TCA Mentoring services involve individuals in range of activities that are undertaken to meet this outcome and result in positive change.	TCA Mentoring for Men service engages with CJS individuals with a community outreach approach. There were 13 active Mentoring for Men individuals during 2020-21. This is almost a 50% drop on the previous reporting period and highlights the impact of COVID-19. TCA will endeavour to increase numbers over the next financial year. All of the mentees appreciated telephone appointments and support and 85% of mentees attended their appointments.



**Mentoring for Men Outcomes 2020-21**

<b>Key Outcome Information</b>	<b>Got Better</b>	<b>Stayed the Same</b>	<b>Got Worse</b>
Readiness to change	7	1	0
Belief in ability to desist	8	1	0
Engagement with non substance use	8	1	0
Pro social attitudes towards offending	9	1	0
Accommodation status	7	2	0
Financial situation	9	1	0
Impact of alcohol or other drugs	1	1	0
Family relationships	10	1	0
Positive use of leisure time	6	3	0
Education, work & training	5	2	0
Solve everyday problems	7	1	0
Physical & psychological wellbeing	9	1	1
Ability to change	8	1	0
Reduction in criminal activity	9	1	0
Engagement with substance use	1	0	0

**OWLS Mentoring Outcomes 2020-21**

There were 13 active OWLS Mentoring individuals during that period. Weekly or twice weekly telephone support calls were made and where required face to face support, socially distanced, outdoors, was arranged. Weekly updates are sent to referrers and cases are reviewed on a regular basis to make sure the service is meeting the agreed outcomes for the individual. All of the mentees appreciated



telephone appointments and support. 91% of mentees attended their appointments.

Key Outcome Information	Got Better	Stayed the Same	Got Worse
Readiness to change	3	1	1
Belief in ability to desist	4	1	0
Engagement with non substance use services	3	2	0
Pro social attitudes towards offending behaviour	3	2	0
Accommodation status	5	0	0
Financial status	3	2	0
Reduced impact of alcohol / drugs	2	2	0
Family relationships	3	2	0
+ve use of leisure time	4	1	0
Engagement with education, work or training	2	3	0
Solve everyday problems	5	0	0
Physical and psychological wellbeing	3	1	1
Belief in ability to change	4	1	0
Reduction in criminal activity (self-reported)	2	0	0

**Other information relevant to National Outcome Five**

**Case example**

Following receipt of a Community Disposal, Z engaged with the OWLS service and other services who have worked in collaboration with OWLS (CAB, solicitors, Education Children Service, RASAC, TCA and Independent Advocacy Service). A single parent of young children, Z had left an abusive relationship and had experienced other trauma.

A support plan was created, taking into account, a self-assessment tool completed by Z. The support plan included pre-arranged weekly, appointments for 1:1 support with key worker; daily goals to motivate meaningful activity; work to support a reduction in alcohol





intake to a safe level with a view to become abstinent from alcohol; meaningful engagement with multi agency support; support with developing positive relationships; support to maintain contact with her children etc. With the above support, Z was able to reduce alcohol use, she developed coping mechanisms through attending counselling, self-help groups etc. She began to participate in local groups and improved links with immediate family.

**NATIONAL OUTCOME SIX**  
 People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

**Have regard to the following indicator:**  
 ➤ Individuals have made progress against the outcome

	Please describe the activity	Then describe the impact												
<b>Evidence and Data</b>	TCA Mentoring services involve individuals in range of activities that are undertaken to meet this outcome and result in positive change.	<p><b>Mentoring for Men Outcomes 2020-21</b>            TCA’s Perth Mentoring for Men service reported the majority of individuals recorded: improved engagement with education, work or training; along with increased positive use of leisure time.</p> <table border="1"> <thead> <tr> <th>Key Outcome Information</th> <th>Got Better</th> <th>Stayed the same</th> <th>Got Worse</th> </tr> </thead> <tbody> <tr> <td>Positive use of leisure time</td> <td>6</td> <td>3</td> <td>0</td> </tr> <tr> <td>Education, work &amp; training</td> <td>5</td> <td>2</td> <td>0</td> </tr> </tbody> </table> <p><b>OWLS Mentoring Outcomes 2020-21</b>            TCA’s OWLS mentoring service reported the majority of individuals recorded: improved engagement with education, work or training for two out of five people (the remaining three reported no change); four out of five reported increased positive use of leisure time.</p>	Key Outcome Information	Got Better	Stayed the same	Got Worse	Positive use of leisure time	6	3	0	Education, work & training	5	2	0
Key Outcome Information	Got Better	Stayed the same	Got Worse											
Positive use of leisure time	6	3	0											
Education, work & training	5	2	0											



		<b>Key Outcome Information</b>	<b>Got Better</b>	<b>Stayed the same</b>	<b>Got worse</b>
		Increased positive use of leisure time	4	1	0
		Improved engagement with education, work or training	2	3	0

**Other information relevant to National Outcome Six**

**Case example**

The COVID-19 pandemic brought some benefits. One mentee identified that they were able to avoid unwanted influences due to the restrictions. This resulted in an end to a drug addiction and a shift in energy towards physical health and maintaining a healthy diet with the support of their mentor. The individual also obtained stable, full-time employment and is moving on with life.

**NATIONAL OUTCOME SEVEN**

Individuals' resilience and capacity for change and self-management are enhanced

**Have regard to the following indicator:**

- Individuals have made progress against the outcome

	<b>Please describe the activity</b>	<b>Then describe the impact</b>																								
<b>Evidence and Data</b>	TCA Mentoring services (Mentoring for Men and OWLS Mentoring) involve individuals in range of activities that are undertaken to meet this outcome and result in positive change.	<p>TCA's Perth Mentoring services reported that the majority of individuals recorded: increased readiness to change; increased belief in their ability to desist; increased belief in their ability to change; improved prosocial attributes towards offending behaviour.</p> <p><b>Mentoring for Men Outcomes 2020-21</b></p> <table border="1"> <thead> <tr> <th></th> <th><b>Got Better</b></th> <th><b>Stayed the Same</b></th> <th><b>Got Worse</b></th> </tr> </thead> <tbody> <tr> <td><b>Key Outcome Information</b></td> <td></td> <td></td> <td></td> </tr> <tr> <td>Readiness to change</td> <td>7</td> <td>1</td> <td>0</td> </tr> <tr> <td>Belief in ability to desist</td> <td>8</td> <td>1</td> <td>0</td> </tr> <tr> <td>Ability to change</td> <td>8</td> <td>1</td> <td>0</td> </tr> <tr> <td>Pro social attitudes towards offending</td> <td>9</td> <td>1</td> <td>0</td> </tr> </tbody> </table>		<b>Got Better</b>	<b>Stayed the Same</b>	<b>Got Worse</b>	<b>Key Outcome Information</b>				Readiness to change	7	1	0	Belief in ability to desist	8	1	0	Ability to change	8	1	0	Pro social attitudes towards offending	9	1	0
	<b>Got Better</b>	<b>Stayed the Same</b>	<b>Got Worse</b>																							
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Ability to change	8	1	0																							
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		<b>OWLS Outcomes 2020-21</b>		
		<b>Got Better</b>	<b>Stayed the Same</b>	<b>Got Worse</b>
<b>Key Outcome Information</b>				
Readiness to change		3	1	1
Belief in ability to desist		4	1	0
Engagement with Non-Substance Use Services		3	2	0
Ability to change		4	1	0
Pro social attitudes towards offending		3	2	0

**Other information relevant to National Outcome Seven**

**Case example -** X was released following a long period in custody and had no support network. X received intensive multi-agency support (OWLS, TCA, I-DART). Support provided on a weekly basis - integration into the community, involving 1:1 meetings and mentoring (support to become familiar with the area and attend appointments).

Motivating X was challenging, trying to encourage her to integrate into the community and promote a bit more independence. In order to support X, at a pace she could cope with, activities were broken down into manageable sections and this approach worked well. She was supported to register with key services and complete benefit applications. X has grown in confidence through the holistic support. She is now confident to make calls on her own and seek support with things she is unsure of. Work has been undertaken with X regarding developing healthy relationships, to reduce the risk of entering into future unhealthy relationships. X is now in contact with family, and this has had a positive impact on her mental wellbeing. X is now able to focus on her future goals.



### 3. Partnership Achievement

Access to various services was severely disrupted and limited for individuals as a result of the COVID-19 pandemic. However, the Community Justice Partnership quickly adapted to alternative ways of working:

- Criminal Justice Social Work Team provided a skeleton staff still within the office.
- Telephone appointments became the normal way of monitoring and engaging with individuals. Some home visits continued particularly for vulnerable females.
- Mobile phones were purchased and supplied to individuals who did not have telephone access. These were basic models with credit included. Food parcels were collected, stored in Criminal Justice Social Work office and given out or delivered by the skeleton staff to individuals in need.
- The Community Justice Partnership supported high risk or very vulnerable individuals face to face during lockdowns. Personal Protective Equipment was used at all contacts.
- “Face to face” interactions with individuals via “virtual” interviews over laptops in the office using MS Teams. MS Teams meetings were also made available to vulnerable individuals to attend appointments with other services e.g. Health, Independent Advocacy, solicitors, SHINE.
- MAPPA meetings started off using telephone conferencing but moved to MS Teams when the police gained access to MS Teams.

### 4. Challenges

The Partnership have identified the following key challenges:

- The Partnership’s opportunities to engage with local Sheriffs continue to be extremely limited to date. The opportunity to work in partnership with local Sheriffs would be welcomed as, amongst other issues, it would enable partners to engage in meaningful dialogue concerning sentencing decisions and concerns raised by local communities. It is hoped that some mechanism for regular liaison can be established in future. For example, briefing sessions or attendance at Partnership meetings.
- The current lack of opportunities for prisoners leaving custody to access appropriate and timely mental health support.
- Increased waiting times for access to services generally resulting from COVID-19.
- Recruitment and retention of skilled staff – the short-term nature of Government funding can result in worthwhile projects being initiated but later ceasing. The short-term nature of funding commitments also leads to use of fixed term contracts which can result in both recruitment issues and high turnover of skilled staff.

### 5. Additional Information

The information in this report has been provided by the following Statutory Partners and Third Sector Forum members: Perth and Kinross Council; Police Scotland; Tayside Council on Alcohol

Please note, ongoing COVID-19 pressures/staffing issues impacted on opportunities for some partner organisations to participate in the 2020-21 annual report.

