



Perth and Kinross Local Housing Strategy

2022-2027

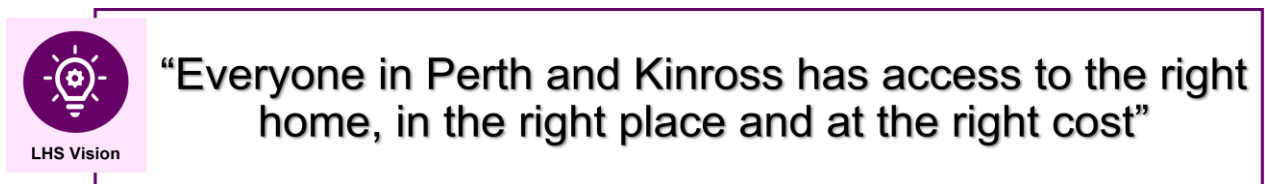
Annual Progress Report for

2022-23 and 2023-24



Perth and Kinross Local Housing Strategy 2022-2027 Annual Progress Report for Year 1 and Year 2

The Local Housing Strategy (LHS) 2022-2027 sets out Perth and Kinross five-year plan for the direction and delivery of housing for the area. Scottish Government Guidance states that local authorities must review LHS actions annually in order to evidence progress on how the LHS is implementing its priorities and plans within the five-year period. This is the first annual progress update to Housing and Social Wellbeing Committee in implementing the strategy and covers Year 1 (2022-23) and Year 2 (2023-24). The aim of the LHS 2022-2027 is:



To achieve this vision and realise the wider ambitions set out in the Local Outcomes Improvement Plan 2022-2032, the four LHS priorities are:

Priority 1 Providing more affordable homes to support liveable and sustainable communities	Priority 2 Providing a range of housing options that people can easily access, afford and keep	Priority 3 Delivering housing for people with varying needs	Priority 4 Delivering quality homes with affordable warmth, zero emission and SMART technology
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Within each LHS Priority there are a series of detailed Outcome Action Plans which set specific actions with timescales, resources, and partner responsibilities. The LHS Delivery Group continues to co-ordinate, monitor and guide implementation and delivery, and evaluate the impact of housing led activity, partnership, and investment.

The LHS Action Plan, activities and targets will be reviewed annually to ensure services and partners are able to respond flexibly to changes in need across Perth and Kinross.



Achievements

Priority 1: Providing more affordable homes to support liveable and sustainable communities

In 2022-23:



- Delivered a total of 220 [affordable homes](#) including 128 for social rented housing, 25 for low-cost home ownership, and 67 for mid-market rent.
- Delivered [10 Council new build homes](#) and supported the completion of 156 new build affordable homes in partnership with RSLs across 11 developments.
- Delivered new supply across the Perth and Kinross area, both in urban 40% and rural 60% areas, including Council homes completed in Abernethy.
- Purchased 36 buybacks to increase the Council's housing stock.
- Brought back 18 empty homes for people in need of accommodation through the Empty Homes Initiative (EHI).
- Supported the completion of 5 Housing Needs Assessments in rural areas.

In 2023-24:



- Delivered a total of 174 [affordable homes](#) including 141 for social rented housing, 33 for mid-market rent.
- Delivered [40 Council new build homes](#) and supported the completion of 65 new build affordable homes in partnership with RSLs across 5 developments.
- Delivered new supply across the Perth and Kinross area, both in urban 36% and rural 64% areas.
- Purchased 48 buybacks to increase the Council's housing stock.
- Brought back 20 empty homes for people in need of accommodation through the Empty Homes Initiative (EHI).
- Piloted the first Urban Capacity and Brownfield Study in one rural area to assess potential of land for housing.
- Established our first [Self-Build Register](#) with 14 self-build expressions of interested registered to date.
- Published our [Sustainable Inclusive Homes Net Zero Carbon Design Guide](#) which details construction innovation and house design for affordable homes.
- Undertook preliminary feasibility and consultation for planning policy to be developed through LDP3 [for Short Term Let \(STL\) control areas](#), with research and feedback helping to shape the non-statutory Planning Guidance in place to help assess and determine planning applications for changes of use from a house or flat to a short-term let.



Achievements

Priority 2: Providing a range of housing options that people can easily access, afford and keep

In 2022-23:



- Supported 1769 households to sustain their tenancy through our Tenancy Sustainment Fund, Financial Inclusion Project and Think Yes budget.
- Launched a new self-serve [online Housing Options service](#), making it easier for people to access a range of housing options.



- Supported 4 refugees and 450 people from Ukraine to settle into accommodation.



- Continued to develop our Home First model with a focus on building resilience in the face of increased demand, minimising the need for temporary accommodation and supporting people to have successful tenancies through our Property Ready Fund and the provision of housing support.

In 2023-24:



- Supported 2635 households to sustain their tenancy through our Tenancy Sustainment Fund, Financial Inclusion Project and Think Yes budget.
- Supported 29 households in the PRS to sustain their tenancies and prevent homelessness and hardship.



- Carried out a review and [consultation of our Common Allocations Policy](#) which includes proposing a new downsizing policy with improved incentives to enable better targeting of properties that are under-occupied and progressing key worker housing.



- Became a local authority member of the City of Sanctuary with a commitment to resettle 20 people per year.
- Commissioned an Intensive Housing Support service to provide enhanced personalised transitional housing support to homeless households with the service already at capacity.



- Supported 3 refugees and 123 people from Ukraine to settle into accommodation.



- Continue to deliver good outcomes for people experiencing homelessness despite increase demand. The length of time spent in temporary accommodation and the overall duration of homelessness has been maintained at a level close to our previous sector leading performance.



Achievements

Priority 3: Delivering housing for people with varying needs

In 2022-23:



- Invested £823,230.00 following OT assessment in 119 major and 289 minor adaptations for local authority tenants.
- Supported 187 major adaptations for private tenants and homeowners through our Care and Repair Scheme.
- Matched 30 referrals to various supported and bespoke accommodation through our Independent Living Panel (ILP) for individuals with long-term support needs.
- Delivered 1 refurbishment project and 1 core and cluster supported accommodation project for individuals with a range of housing and support needs, with built-in TEC and 24/7 staff support.
- Secured funding of almost £4 million to transform our Gypsy Traveller site with new energy-efficient accommodation and upgrades to create a sustainable environment for residents and support climate change ambitions.

In 2023-24:



- Invested £724,892.40 following OT assessment in 369 minor adaptations and 108 major adaptations for local authority tenants.
- Supported 191 major adaptations for private tenants and homeowners through our Care and Repair Scheme.
- Carried out a review of our Occupational Therapy (OT) provision for Council housing to support the delivery of property adaptations.
- Matched 52 referrals to various supported and bespoke accommodation through our Independent Living Panel (ILP) for individuals with long-term support needs.
- Delivered 1 new build core and cluster project for individuals with a range of housing and support needs, comprising of flats, adapted bungalows and 24/7 staff and outreach support.
- Continued to work collaboratively to promote the benefits of technology within a housing setting to enable people to live comfortably and independently in their own home including through ongoing identification and installation of assistive technology, and through the launch of an [online interactive smart house](#)
- Delivered 3 wheelchair accessible properties and 11 adapted properties through our new build programme.
- Reviewed our Buyback policy to include increasing the number of buybacks the Council will aim to purchase and to consider those with additional bespoke and adapted needs.
- Continued to work with the Gypsy Traveller community to have a better understanding of their accommodation needs, with designs developed in partnership with residents to replace all 20 chalets on Double Dykes and wider improvements to the site.



Achievements

Priority 4: Delivering quality homes with affordable warmth, zero emissions and SMART technology

In 2022-23:



- Began work to develop a Local Heat and Energy Efficiency Strategy (LHEES) setting out energy efficiency improvements across all tenures.
- Increased our work with SCARF to deliver our Home Energy Advice Team (HEAT) service, providing free and impartial energy efficiency advice to [884] households which resulted in savings for residents, reductions in carbon emissions and removed some residents from fuel poverty.



- Improved the energy efficiency of 26 properties within our existing Council housing stock through installation of air source heat pumps and replacement of electric storage heaters with high heating retention in 3 properties.
- Delivered 10 new build properties which will benefit from built-in PV panels and 8 will also benefit from installation of hybrid gas/ASHP boilers.



- Assisted with advice and support of 80 enquiries through our Missing Shares service to support homeowners with communal repairs.

In 2023-24:



- Undertook [consultation of the first Perth and Kinross Local Heat and Energy Efficiency Strategy \(LHEES\)](#) driven by Scotland's overarching statutory targets for greenhouse gas emissions reduction and fuel poverty.
- Supported the implementation of LHEES including through establishing a LHEES Coordination Team and securing funding for a Strategic Heat Network Support Unit.



- Increased our work with SCARF to deliver our Home Energy Advice Team (HEAT) service, providing free and impartial energy efficiency advice to 2205 households which resulted in savings for residents, reductions in carbon emissions and removed some residents from fuel poverty.
- Improved the energy efficiency of 53 properties within our existing Council housing stock through installation of air source heat pumps and replacement of electric storage heaters with high heating retention.



- Delivered 40 new build properties which all will benefit from built-in PV panels and 22 will also benefit from installation of 'A' rated gas combi boilers.
- RSL partners have improved the condition of existing stock through installation of 114 PV panels and replacement of 31 electric storage heaters with high heating retention.



- RSL partners have delivered 32 properties with electric storage heating and 7 with air source heat pumps.
- £150k invested in communal repairs for homeowners through our Missing Shares service.



- Progressed with two pilot projects to incorporate net zero planning and retrofit opportunities.
- Set out plans to address local authority domestic stock where abeyances or exemptions apply to meet the Scottish Housing Quality Standard (SHQS).
- Delivered fibre to 65 new build properties in partnership with RSLs.



Priorities for 2024-2025

Priority 1



- Accelerate delivery of our affordable housing programme of 1,050 homes over the five year LHS period, through our Strategic Housing Investment Plan and actions to build the affordable housing land supply.



- Increasing our buyback target to 40 for the coming year
- Develop an Empty Homes Action Plan which targets investment in areas where housing pressure is evidenced.



- Further embed our newly published Net Zero Carbon Design Guide in all new build developments to implement design and enhanced energy efficiency standards.



- Continue to support delivery of local Housing Need Assessments and Community-led projects in rural areas.
- Make a further report on potential for Short Term Let Control Area(s) to the relevant committee.

Priority 2



- Continue to develop and improve tailored debt advice and welfare assistance to households across Perth and Kinross.



- Explore potential projects to deliver key worker housing in Northern Perthshire.



- Continue to work with partners to offer housing and support options to refugees in response to national dispersal and resettlement programmes.



- Increase engagement with private landlords in Perth and Kinross to improve awareness of proposed PRS reforms and investment regarding energy efficiency measures.



Priorities for 2024-2025

Priority 3



- Update our Housing Contribution Statement
- Progress with publication of our first Mobility Strategy
- Develop dementia-friendly design for social rented new build developments through our Design Guide.
- Ensure planning policy, placemaking and housing investment contribute to health and wellbeing, particularly through development in rural areas in partnership with RSLs and HSCP.
- Implement any revised Scottish Government Housing for Varying Needs standards through our Design Guide once published, including a minimum of 10% of all affordable homes built to wheelchair and adaptable standards.
- Further engagement with our Gypsy Traveller community through face to face satisfaction survey work.



Priority 4

- Support implementation of LHEES Delivery Plan to improve energy efficiency across all tenures.
- Build an understanding of the current and future skills and training requirements of the construction sector to deliver quality homes.
- Further facilitate delivery of high-speed broadband into social housing



LHS Outcome 1: Providing more affordable homes to support liveable and sustainable communities

Supporting National Priorities, Plans and Targets and links to Corporate Plan and Local Outcomes Improvement Plan: Tayside HNDA 2022, Perth and Kinross Housing Supply Targets 2022+, Planning Advice Note (PAN) 2/2010: Affordable Housing and Land Audits, Perth and Kinross Local Development Plan, Scottish Planning Policy (SPP), 'A Place to Stay, A Place to Call Home: a Strategy for the Private Rented Sector in Scotland', Public Health Priority, Scotland's National Performance Network, Creating Places – A Policy Statement on Architecture and Place for Scotland, Designing Streets, Green Infrastructure: Design and Placemaking, Planning Advice Note 77: Designing Safer Places, Community Empowerment Act 2015, Place Standard, Town Centre First Principle, National Planning Framework 4, National Transport Strategy 2.

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Coordinator	Progress 2022-2024																														
1.1	Deliver PKC's affordable housing programme of 1,050 homes over the next five years	800 affordable homes (Target in LHS 2016-2021) Urban (53%) / Rural (47%) split	Affordable housing completions Monitor the Urban / Rural split to ensure representative distribution	<ul style="list-style-type: none"> Achieve an average of 210 affordable housing completions each year 70% Social Rent (735/1050) 30% other affordable tenure (315/1050 - LCHO, MMR, Self-Build) Maintain 53% / 47% split across urban and rural areas 	2027	Housing Strategy (Team Leader) Registered Social Landlords (RSL)	<p>2022-23: there were 220 affordable housing completions:</p> <table border="1"> <thead> <tr> <th colspan="2">New Supply 2022-23</th> </tr> </thead> <tbody> <tr> <td>PKC New Build</td> <td>10</td> </tr> <tr> <td>RSL New Build</td> <td>156</td> </tr> <tr> <td>Buybacks</td> <td>36</td> </tr> <tr> <td>Empty Homes as reported in 1.2</td> <td>18</td> </tr> <tr> <td>Total</td> <td>220</td> </tr> <tr> <th colspan="2">Tenure</th> </tr> <tr> <td>Social Rent</td> <td>128 (58%)</td> </tr> <tr> <td>MMR</td> <td>49 (22%)</td> </tr> <tr> <td>LHCO</td> <td>25 (11%)</td> </tr> <tr> <td>Empty Homes for MMR</td> <td>18 (9%)</td> </tr> <tr> <td>Total</td> <td>220</td> </tr> <tr> <th colspan="2">Locality Split</th> </tr> <tr> <td>Urban</td> <td>40%</td> </tr> <tr> <td>Rural</td> <td>60%</td> </tr> </tbody> </table>	New Supply 2022-23		PKC New Build	10	RSL New Build	156	Buybacks	36	Empty Homes as reported in 1.2	18	Total	220	Tenure		Social Rent	128 (58%)	MMR	49 (22%)	LHCO	25 (11%)	Empty Homes for MMR	18 (9%)	Total	220	Locality Split		Urban	40%	Rural	60%
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1.2	Develop an Empty Homes Action Plan which targets investment in areas where housing pressure is evidenced	Current Empty Homes evidence Current pressure analysis and local housing systems analysis	Number of empty homes brought back into use	<ul style="list-style-type: none"> Develop evidence base to demonstrate areas of housing pressure Consultation with stakeholders and partners on action plan development Develop and implement action plan 	Ongoing 2024 2025	Tourism, Culture and Place Housing (Service Manager)	<p>2022-23:</p> <ul style="list-style-type: none"> 82 properties (included in this is 18 Empty Homes) brought back into use through a variety of grants and initiatives. <p>2023-24:</p> <ul style="list-style-type: none"> 101 properties (included in this is 21 Empty Homes) brought back into use through a variety of grants and initiatives. 																												



1.3	Maximise the potential to generate more homes through brownfield regeneration which encourages mixed developments and change of use for vacant properties	Vacant and Derelict Land Register Housing Land Audit	<p>Number of completions on brownfield regeneration sites</p> <p>Number of homes created as a result of use for vacant properties</p>	<ul style="list-style-type: none"> • Develop a register of potential brownfield regeneration sites • Develop a register of potential sites that would be suitable as housing subject to change of use • Evaluate sites in line with SHIP criteria • Carry out feasibility studies as required • Deliver 50% affordable homes through brownfield regeneration and change of use for vacant properties 	<p>Ongoing</p> <p>Ongoing</p> <p>2027</p>	<p>Planning, Transport and Housing Strategy (Team Leader)</p> <p>Tourism, Culture and Place</p> <p>Housing Strategy (Team Leader)</p>	Urban Capacity and Brownfield Study underway with 1 pilot study in Dunkeld completed with wider study now progressing.
1.4	Seek opportunities to deliver a wider range of affordable housing options e.g., intermediate housing, LCHO and affordable self-build etc.	Average number of completions for each tenure per annum	Number of homes delivered by each tenure	<ul style="list-style-type: none"> • Carry out feasibility studies • Identify and develop partnerships to deliver wider range of affordable housing options • Establish a Self-Build Register and identify self-build opportunities using the Development Management process. • Increase range of affordable housing options in rural areas working in partnership with private estates, 	<p>Ongoing</p> <p>Ongoing</p> <p>2023</p> <p>Ongoing</p>	<p>Housing Strategy (Kevin Divin)</p> <p>Registered Social Landlords</p>	<p>2022-23:</p> <ul style="list-style-type: none"> • 5 HNA's completed across rural areas ((Mount Blair; Dunkeld & Birnam; Aberfeldy; Comrie) • 63 new builds completed in rural areas including Abernethy as a result of £1.6m investment from PKC and Scottish Government. <p>2023-24:</p> <ul style="list-style-type: none"> • Self-Build Register published April 2023 with 14 expressions of interest registered to date. • Ongoing discussions with five landowners / estates to date to



				the period of the strategy			
1.5	Continue to develop partnership working to ensure collaborative investment approach towards locality leadership and place planning processes through Community Action Plans and Local Place Plans	Existing community planning structures Current partnership projects	Collaborative approaches to investment developed Joint projects identified and progressed	<ul style="list-style-type: none"> Develop and implement capacity building opportunities to support master planning, delegated decision making and budget management Develop clear definitions for lifetime 20-minute neighbourhoods that enable partners, stakeholders, and investors to pursue placemaking which improves connectivity through investment in physical, social, and digital infrastructure Evaluation of existing structures to identify opportunities that will empower local teams to make a difference within their communities 	Ongoing 2026 2027	Tourism, Culture and Place Planning, Transport and Housing Strategy (Service Manager)	<p>In 2022-23:</p> <ul style="list-style-type: none"> Carried out Big Place Conversation engagement ahead of Local Development Plan 3 preparation, including raising awareness of Local Place Plans. <p>In 2023-24:</p> <ul style="list-style-type: none"> Webpage on Local Place Plans set up and promoted, inviting enquiries from community bodies interested in creating a Local Place Plan or updating a Community Action Plan into one. Collaboration with colleagues in Rural Perth and Kinross Community-Led Local Development team to support expressions of interest from community bodies considering preparing a Community Action Plan or Local Place Plan, sharing outputs of 2022/23's Big Place Conversation
1.6	Embed the values of the Perth and Kinross Offer to ensure investment and commitment across Services to	Existing structures and groups	Demonstrate delivery of Perth and Kinross Offer	<ul style="list-style-type: none"> Develop and improve existing structures to pursue innovation in placemaking, master planning, construction 	2023	Housing Strategy (Team Leader)	Perth and Kinross Sustainable Inclusive Homes Net Zero Carbon Design Guide published in November 2023 which details construction innovation and house design for affordable homes.



	develop and deliver the LHS Action Plan			<p>innovation and housing design</p> <ul style="list-style-type: none"> • Develop collaborative partnerships which test innovation in housing design and modern methods of construction 	Ongoing		
1.7	Planning policy to be developed through LDP3 where appropriate for Short Term Let (STL) control areas	Number of Short Term Lets by postcode district and HMA	Outcome of analysis of impact of STLs on Housing Pressures, House Price, PRS, ASB, Community, Amenities and Facilities, Tourism, Economy	<ul style="list-style-type: none"> • Complete feasibility study in relation to STL Control Area • Community Consultation • Local Development Plan Policy to be developed and implemented where appropriate for STL Control Areas 	2023 2026	Planning, Transport and Housing Strategy (Service Manager)	<p>Preliminary feasibility study reported to committee May 2023 and agreement for initial public consultation granted and undertaken June – August 2023 with research and feedback helping to shape the non-statutory Planning Guidance approved at EIED Committee in November 2023 to support determination of applications.</p> <p>Public consultation briefing and further work scheduled for May 2024.</p>
1.8	Pursue a proactive master planning approach to assist development of planning and development frameworks and use powers where necessary to acquire land and property	LDP2 and Housing Land Audit	Master Plans in place	<ul style="list-style-type: none"> • Use placemaking principles to engage urban and rural landowners, developers, and providers • Identify opportunities and adopt Master Planning approach to effective land supply where appropriate 	Ongoing Ongoing	Planning, Transport and Housing Strategy (Service Manager) Estates	A New Build Delivery Group has been formed to identify potential sites for affordable housing-led redevelopment, including use of public-sector assets, and engaging with urban and rural landowners and developers.



LHS Outcome 2: Providing a range of housing options that people can easily access, afford, and keep

Supporting National Priorities, Plans and Targets and links to Corporate Plan and Local Outcomes Improvement Plan: Ending Homelessness Together Action Plan, Equally Safe -Scotland's Strategy for Preventing and Eradicating Violence Against Women and Girls and the Equally Safe Delivery Plan, Perth and Kinross Rapid Rehousing Transition Plan, Scottish Social Housing Charter.

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Co-ordinator	Progress 2022-2024
2.1	Continue to develop and improve tailored debt advice and welfare assistance to households across Perth and Kinross to maximise financial inclusion	Existing services Number of households assisted	Services Provided Households assisted Income generated via assistance	<ul style="list-style-type: none"> Review existing services provided and develop promotional opportunities to raise awareness of these 	2024	Welfare Rights (Team Leader) Housing (Service Manager)	<p>2022-23:</p> <ul style="list-style-type: none"> Tenancy Sustainment Fund provided 641 households with a financial payment toward their rent arrears balance. The total budget was £200K. Financial Inclusion Project delivered by CAB supported a total of 1,013 tenants with a financial gain for those referred of £867,373. Our Think Yes budget supported a total of 115 households with a spend of £29,905. This £30k fund is used by Locality Housing Teams to provide assistance in meeting the costs of moving into a new home and the one-off unexpected costs. <p>2023-24:</p> <ul style="list-style-type: none"> Tenancy Sustainment Fund provided 566 households



							<p>with a financial payment toward their rent arrears balance. The total budget was £215k.</p> <ul style="list-style-type: none"> • Financial Inclusion Project delivered by CAB supported a total of 1,891 tenants with a financial gain for those referred of £1,185,191. • Our Think Yes budget supported a total of 178 households. • Supported 29 households in the PRS to sustain their tenancies through the Private Sector Sustainment Fund with a spend of £84,723.
2.2	Develop a range of options that achieve a better match of households to homes	Current options	New and improved options available	<ul style="list-style-type: none"> • Review mutual exchange process and raise awareness • Review and enhance the tenant incentive scheme to encourage tenants of large properties to downsize 	2023 2024	Housing (Service Manager) Registered Social Landlords	<p>2022-23:</p> <ul style="list-style-type: none"> • A new self-serve online Housing Options service was launched to make it easier for people to access a range of housing options and apply for housing. <p>2023-24:</p> <ul style="list-style-type: none"> • Began a review and consultation of our Common Allocations Policy which includes proposing a new downsizing policy with improved incentives to enable better targeting of



							<p>properties that are under-occupied. Mutual exchange will be promoted as a housing option as part of the Comm's around the revised Common Allocations Policy.</p> <ul style="list-style-type: none"> • Further work will be undertaken to progress key worker housing by exploring potential projects through Rural Key Worker Funding.
2.3	Review existing evidence base and consider feasibility of Build to Rent models to deliver high quality, energy efficient market rent options	Existing Build to Rent Models	Review and feasibility study complete	<ul style="list-style-type: none"> • Complete review • Carry out feasibility study and evaluate findings 	2024 2024	Housing Strategy (Team Leader)	<p>Considered a lower priority action as market rent options are evidenced in the HNDA as being less affordable to a significant number of the population. Review of evidence and potential feasibility will therefore take place later in the LHS cycle 2025-2026.</p>
2.4	Continue to work with partners to offer housing and support options to refugees in response to national dispersal and resettlement programmes	Existing housing and support provision Current national dispersal and resettlement programmes	Number of refugees provided with accommodation and support	<ul style="list-style-type: none"> • Continue to respond and support requirements in relation to national programmes 	Ongoing	Housing (Service Manager / Team Leader)	<p>2022-23:</p> <ul style="list-style-type: none"> • Supported 4 refugees and 450 people from Ukraine supported into accommodation. <p>2023-24:</p> <ul style="list-style-type: none"> • Supported 3 refugees and a further 123 people from Ukraine into accommodation. • In March 2024, Full Council approved for Perth and Kinross to become a local authority member of the City of Sanctuary organisation



							with a commitment to resettle around 20 people per year through UK Government resettlement schemes.
2.5	Enhance personalised transitional housing support to homeless households with moderate to high support needs from temporary or supported accommodation to settled housing	Existing house support provision Average number of households with moderate to high needs provided with support per annum	Model developed Number of households assisted	<ul style="list-style-type: none"> Develop and implement model of enhanced personalised transitional housing support 	2023	Housing (Service Manager) HSCP Planning and Commissioning (Team Leader)	The Intensive Housing Support service was commissioned, and Turning Point Scotland won the contract. The service commenced in October 2024 and is already at capacity with 23 service-users receiving support.
2.6	Increase engagement with private landlords to improve awareness of proposed Private Rented Sector (PRS) reforms and funding options that may be available to invest in energy efficiency measures in PRS homes e.g., Home Energy	Current Private Landlord engagement forums and opportunities Information source of reforms and funding options	Number of engagement opportunities provided Number of landlords supported Information source developed	<ul style="list-style-type: none"> Develop and implement framework of engagement opportunities for private landlords Develop robust information/knowledge hub in relation to reforms and funding options for PRS homes 	2024/25 2024/25	Licensing (License Manager) Housing (Team Leader)	Landlord Accreditation Scotland (LAS) and Perth & Kinross Council have an agreement whereby LAS will deliver three core information courses for Perth & Kinross Council registered landlords per year. In addition, a monthly newsletter is to be created to keep landlords up to date with new legislation, grants available etc. Engagement and consultation exercises to be carried out to identify and explore effective ways to consult, engage and



	Scotland, interest free loans						seek feedback from private landlords.
2.7	Continue to improve and further develop the Council's approach to Rapid Rehousing via the Home First model	RRTP (Rapid Rehousing Transisiton Plan) 2019/2024	Successful delivery of RRTP Housing options, support, and homeless prevention services materials available in range of accessible formats and channels	<ul style="list-style-type: none"> • Work in partnership to deliver RRTP • Lead role in continued development, implementation, and delivery of RRTP • Sustain or improve performance in relation to RRTP locally agreed targets for; <ul style="list-style-type: none"> ○ Number of homeless households waiting for an offer of secure accommodation ○ Average length of stay in temporary accommodation ○ Average homeless case duration • Provide communication materials in accessible formats to raise public awareness of available of housing options, support, and homelessness prevention services • Review existing advice and information 	On-going On-going On-going	Housing (Service Manager)	2022-23: <ul style="list-style-type: none"> • 19% increase in all homeless presentations due to the demand associated with post-pandemic conditions, cost of living pressures and a reduction in housing supply with less new-build completions and significantly reduced turnover of existing stock. • Despite ongoing challenges: • Through Home First, we have minimised number of children living in temporary accommodation and continue to be one of the leading authorities in Scotland in this area. • We have minimised the impact of the increase in homeless presentations on the average duration of homelessness through the continued use of targeted prevention measures. • To support households to quickly move into their new homes, we increased our starter and furniture packs, spending around £50,000 of our allocation of Scottish Government Rapid



				<ul style="list-style-type: none"> • Identify communication formats and channels required • Engage with stakeholders to understand requirements • Develop and implement improved materials, formats, and channels of communication 	<p>2024/25</p> <p>2024/25</p> <p>2024/25</p> <p>2024/25</p>		<p>Rehousing Transition Plan (RRTP) funding to provide essential goods.</p> <ul style="list-style-type: none"> • Through our 'Property Ready' and 'Prevention' Funds, we assisted around 300 people with essential goods to enable them to successfully move into their new home. • 566 applicants assessed as homeless (this follows several years of consecutive reductions in homeless presentations. The number of applicants assessed as homeless has remained stable with the increase being linked to the overall increase in presentations. • 43% of allocations to homeless households in permanent settled accommodation <p>2023/24</p> <ul style="list-style-type: none"> • We experienced a further 15% increase in homeless presentations in 2023/24. This increase reflects what is happening in society and the pressures on the housing system.
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						<ul style="list-style-type: none">• Despite the increase, we maintained strong performance in terms of outcomes for people experiencing homelessness.• The average duration of homelessness was 79 days.• We had 65 households, including 9 children, in temporary accommodation on 31 March 2024. The average length of stay in temporary accommodation was 68 days.• At the end of March 2024, there were 155 live homeless cases with 122 of these waiting for an offer of secure housing.• 56% of general needs properties were allocated to homeless applicants.• The strong performance around outcomes for homeless people despite the increase in presentations is an indication that our Home First approach is working effectively.
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LHS Outcome 3: Delivering housing for people with varying needs

Supporting National Priorities, Plans and Targets and links to Corporate Plan and Local Outcomes Improvement Plan: Public Health Priority, National Health and Wellbeing Outcomes, 2022 Tayside HNDA, Good Mental Health for All, Keys to Life, Age, Home and Community –The Next Phase, Scottish Strategy for Autism, Race Equality Action Plan, Site Standards -Scottish Government guidance on minimum sites standards and site tenants' core rights and responsibilities, Scottish Social Housing Charter, Improving the lives of Gypsy/Travellers 2019-21, Foundations for well-being: Reconnecting Public Health and Housing, Perth and Kinross Council Housing Contribution Statement, Perth and Kinross Health and Social Care Partnership Strategic Plan 2019-2022 / 2020-25, Perth and Kinross Sustainable Inclusive Homes Net Zero Carbon Design Guide 2023, Perth and Kinross Care and Repair and Scheme of Assistance.

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Coordinator	Progress 2022-2024
3.1	Ensure planning policy, placemaking and housing investment programmes contribute to improved and sustainable homes, outdoor space, health, and wellbeing for all households including those with varying needs	Local Development Plan Number of Care and Repair Services Adaptations SHIP completions Common Allocations Policy	Delivery of SHIP including Independent Living projects Delivery Care and Repair Delivery of Adaptations Housing Options advice and assistance provided PKC New Build Design Guide	<ul style="list-style-type: none"> Prepare LDP3 and PKC Mobility Strategy Encourage the pre-planning of PKC's property adaptations at the void stage to enable early management of adaptations budgets and programme Effective review, referral, prioritisation, and promotion of Occupational Therapy (OT) provision for all tenures to support the delivery of property adaptations Review Allocation Policy and Procedures Develop and implement Dementia 	2023 2023 2024 2024 2024	Housing (Service Manager) HSCP / Independent Living Panel Planning, Transport and Housing Strategy (Service Manager) Housing Strategy (Team Leader)	2022-23: <ul style="list-style-type: none"> Invested £823,230.00 in PKC Adaptations: 289 PKC Minor Adaptations and 119 PKC Major Adaptations Completed 187 major adaptations through Care & Repair with an annual spend of £937,629.61 for grant approvals. Carried out 2671 Housing Options advice and assistance interviews. 1 refurbishment project lead by PKC Housing and HSCP completed for 2 people matched through the ILP as requiring transitional supported accommodation with onsite 24/7 staff and office



				<p>Friendly design for social rented newbuild developments</p> <ul style="list-style-type: none"> • Develop information, advice, and support in relation to provision of housing and related services for older people and those with dementia which enhance independence • Engagement with developers to encourage more wheelchair accessible homes delivered through the Private Sector. All tenure wheelchair (Private) target to be considered for LDP3 for all sites. • Improvements to Gypsy Traveller sites including energy efficiency chalets and renewable energy sources. • Contribute to enabling greater tenure choice and avoid crisis interventions at a later stage by testing the 	<p>2025</p> <p>2025</p> <p>2027</p> <p>2027</p>	<p>Registered Social Landlords</p>	<p>base, and identified TEC installed.</p> <ul style="list-style-type: none"> • 1 new build core and cluster project in partnership with RSL completed for 10 people matched through the ILP as requiring supported accommodation with onsite 24/7 staff and office base, and identified TEC installed. <p>2023-24:</p> <ul style="list-style-type: none"> • LDP3 proceeding as scheduled. • Draft Mobility Strategy and Action Plan submitted to CC&S Committee May 2024. Public Consultation May – July 2024. Finalised Mobility Strategy to CC&S committee October 2024. • Invested £724,892.40 in PKC Adaptations: 369 PKC Minor Adaptations and 108 PKC Major Adaptations • Completed 191 major adaptations through Care & Repair with an annual spend of £704,867.08 for grant approvals.
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				<p>development of flexible tenure models and developing a housing options guide for older households and those with dementia</p>			<ul style="list-style-type: none"> • Carried out 2460 Housing Options advice and assistance interviews. • Occupational Therapy (OT) Review of Council housing progressed, and draft policy created with consultation underway in 2024. • 1 new build core and cluster project in partnership with RSL partner Kingdom HA and HSCP completed for 6 individuals matched through the ILP as requiring 24/7 supported accommodation with TEC and bespoke adapted housing and staff base. • Progressing with completion of 1 further refurbishment project lead by PKC Housing and HSCP for 4 people matched through the ILP as requiring supported accommodation with onsite 24/7 staff and office base, and identified TEC and communal space. • Progressing 5 further projects with 2 on site and due to complete in 2025
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							and 3 included in the SHIP for 2025-26.
3.2	Continue to improve working relationships, training, collaboration and knowledge exchange on equalities, advice and care and support services to enable independent living across Perth and Kinross	Existing training and collaboration opportunities Existing knowledge exchange Register of information in relation to equalities, advice and care and support	Number of ILP meetings and matches Number of joint training opportunities Information/knowledge hub sharing Number of promotional opportunities to highlight ILP and Accommodation Guide to Independent Living	<ul style="list-style-type: none"> Ensure all information and advice is available in accessible formats Review Accommodation Guide to Independent Living Develop information/knowledge hub of information and advice available Identify joint training opportunities and support delivery of same Identify collaboration opportunities across equalities, care, support, and independent living, carry out feasibility studies where appropriate and delivery of same where outcomes indicate these are required 	2024 2024 2024 2024 2024	Independent Living Panel (ILP)	<p>2022-23:</p> <ul style="list-style-type: none"> ILP met 7 times and matched 30 referrals to various accommodation listed below. ILP and Accommodation Guide highlighted through 2 public events. <p>2023-24:</p> <ul style="list-style-type: none"> ILP met 9 times and matched 52 referrals to various accommodation listed below: <ul style="list-style-type: none"> new build supported core and cluster housing bespoke new build housing refurbished housing converted into supported accommodation mainstream housing with support ILP and Accommodation Guide highlighted through 3 public events
3.3	Work jointly with agencies to ensure future housing	Current workforce capacity	Workforce capacity increased	<ul style="list-style-type: none"> Progress core and cluster projects through Independent 	Ongoing	Planning, Transport and Housing Strategy	<p>2022-23:</p> <ul style="list-style-type: none"> 1 refurbishment project lead by PKC Housing and



	<p>developments address barriers to employment and link to transport and childcare provision in the delivery of person-centred care and support services, with a focus on areas of deprivation and rural communities</p>	<p>Evidence bases in relation to transport and accessibility issues in remote rural areas 5%</p> <p>Rural communities HSCP Workforce Plan</p> <p>Housing Contribution Statement (HCS)</p> <p>PKC New Build Design Guide</p>	<p>Evidence of improved transport and accessibility</p> <p>Increase in person-centred care and support in areas of deprivation and rural communities</p> <p>Development of Independent Living projects</p> <p>Implementation / Adoption of PKC New Build Design Guide</p> <p>Implementation of PKC Mobility Strategy</p>	<p>Living Panel which provide additional staff base / office space, and explore inclusion of other communal spaces</p> <ul style="list-style-type: none"> • Scope, develop and implement use of outreach and digital services • Engage HSCP and Third Sector in promotion of PKC Mobility Strategy • Update Housing Contribution Statement (HCS) • Work with delivery partners to ensure that all new affordable homes meet standards set out in 4.1 External Spaces of PKC Net Zero Design Guide/Perth and Kinross Standard 2023. • Take account of workforce capacity, transport and accessibility issues and site locations in preparation of LDP3 and 20 min 	<p>Ongoing</p> <p>2024</p> <p>2024-25</p> <p>2027</p> <p>2027</p>	<p>(Service Manager)</p> <p>Housing Strategy (Team Leader)</p> <p>HSCP (Service Manager)</p> <p>Independent Living Panel (ILP)</p> <p>Transportation and Development (Transport Officer)</p> <p>Registered Social Landlords</p>	<p>HSCP completed for 2 tenants matched through the ILP as requiring transitional supported accommodation with onsite 24/7 staff and office base, and identified TEC installed.</p> <p>2023-24:</p> <ul style="list-style-type: none"> • 1 new build core and cluster project in partnership with RSL partner Kingdom HA and HSCP completed for 6 individuals matched through the ILP as requiring 24/7 supported accommodation with TEC and bespoke adapted housing and staff base. • Progressing with completion of 1 further refurbishment project lead by PKC Housing and HSCP for 4 people matched through the ILP as requiring supported accommodation with onsite 24/7 staff and office base and identified TEC and communal space. • Progressing 5 further projects with 2 on site and due to complete in 2025
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				neighbourhood analysis			and 3 included in the SHIP for 2025-26.
3.4	Continue to work collaboratively to promote the benefits, increase awareness and make better use of technology within a housing setting to enable people to live comfortably and independently in their own home	Current assistive technology in use within housing Number of households receiving assistive technology	Information/knowledge hub in relation to assistive technology Information and advice guide developed	<ul style="list-style-type: none"> Develop information/knowledge hub in relation to assistive technology Consider / create development of 'showcase' property to demonstrate assistive technology available Develop and promote advice and information guide 	Ongoing Ongoing 2024	HSCP TEC (Anthony Clark)	<ul style="list-style-type: none"> See update for 3.3 Updated data on devices via TEC webpage and continue to develop interactive experience within Smart Flat. Launch of interactive online smart house Regular updates provided to carer forum. Attended community and NHS events, promoting availability and uses of TEC currently available. Discussions held on proactive approach to support residence and providers of residential and sheltered accommodation further.
3.5	All affordable homes are built to revised HfVN standard and New Build Design Guide, with a minimum 10% of all affordable homes being built to wheelchair and	Revised HfVN Standards Affordable Completions Average wheelchair completions per annum	Completions built to revised HfVN Standards Wheelchair Completions Research and testing complete	<ul style="list-style-type: none"> 10% wheelchair homes delivered Determine future targets across all particular requirements through collaboration with key partners and service users (person centred) Test and research flexible tenure models 	On-going On-going	Housing (Service Manager) Housing Strategy (Team Leader) Registered Social Landlords	2022-23: <ul style="list-style-type: none"> Housing OT undertaken 83 assessments for wheelchair and non-wheelchair users and 16 wheelchair users rehoused. 3 wheelchair completions (RSL) 6 ambulant completions (RSL)



	adaptable standard	Existing flexible tenure models Need and demand for flexible tenure models		for households with varying needs to create individual housing journeys as their needs and circumstances change <ul style="list-style-type: none"> Implementation of revised Housing for Varying Needs (HfVN) standard and New Build Design Guide 	On-going 2025		2023-24: <ul style="list-style-type: none"> 3 wheelchair completions (2 PKC & 1 RSL) 11 ambulant completions (3 PKC & 8 RSL) Housing OT undertaken 77 assessments for wheelchair users and 29 people have been rehoused into Council (7) and RSL (10) housing. Ongoing forecasting exercise with Housing and HSCP to determine level of need, including targets. PKC submitted a response to the Scottish Government Housing for Varying Needs (HfVN) Proposed Guidance Consultation (extended to Dec 2023), PKC will plan to adopt new guidance subject to further revisions and publication TBC.
3.6	Consider widening the Buyback Scheme to purchase 'particular / adaptable homes' for households	Number of households whose needs are currently unable to be met	Number of properties purchased to meet identified need Number of households receiving 'particular / adaptable homes' that meets their needs	<ul style="list-style-type: none"> Review scope of Open Market Purchase Scheme to include purchases of 'particular / adaptable homes' which are non-ex-Council properties 	2023 2024	Housing (Service Manager)	One specific property was purchased to meet the needs of an individual identified by HSCP with complex needs. However, following a change in the client's support needs, the property was deemed unsuitable. The property has



	with varying needs to ensure existing adapted properties are matched to households with specific requirements			<ul style="list-style-type: none"> Identify existing adapted properties on open market for sale Identify existing private sector properties with adaptations Identify number and location of households whose needs cannot be met through existing social rented stock or by an in-situ solution 	2024 2024		<p>been let to a mainstream tenant.</p> <p>The buyback policy is being reviewed to provide some flexibility to purchase properties that are not ex-council to increase capacity to meet the housing needs of those with varying needs.</p>
3.7	Work with Gypsy/Traveller community members to have a better understanding of their accommodation needs and preferences and explore and develop workable solutions	<p>HNDA Specialist Provision Chapter</p> <p>Scottish Government GT Count</p> <p>Local authority GT Information (LA Sites, Unauthorised Encampments etc)</p> <p>Forthcoming Gypsy</p>	<p>Number of engagement opportunities</p> <p>Improved understanding of needs and preferences</p> <p>Workable solutions in place</p>	<p>Update the Gypsy Traveller Action Plan:</p> <ul style="list-style-type: none"> Continue to develop engagement opportunities with GT community Organise engagement events/surveys Scope out accommodation needs and preferences along with solutions Pilot delivery of proposed solutions where feasible Pursue the establishment of a transient site for Gypsy Travellers 	2023 Ongoing Ongoing 2024 2024-27 2027	<p>Housing (Service Manager)</p> <p>Environmental Health (Principal Officer)</p> <p>Equalities (Team Leader)</p>	<p>2022-23:</p> <ul style="list-style-type: none"> In January 2023, funding of almost £4 million was secured to transform a local permanent Gypsy / Traveller site near Perth, with new energy-efficient accommodation and upgrades to support climate change ambitions and create a sustainable environment for residents. Work is due to commence on site in early 2024. <p>2023-24:</p> <ul style="list-style-type: none"> We continued to support both Gypsy Traveller Sites at Bobbin Mill and Double Dykes.



		<p>Traveller Action Plan</p>				<ul style="list-style-type: none"> • Contractor appointed for the replacement of all 20 chalets on Double Dykes and wider improvements to the layout and environment within the site. Design specifications for chalets have been developed in partnership with residents. • Work is due to commence late Summer / Early Autumn 2024. • We are leading on the development of a transient site to address concerns with lack of suitable pitches. A site has been identified and work is progressing through a partnership Board to progress the development and build. • Our Lead Housing Officer for Gypsy Travellers is part of the wider Equalities Board. • Plans are in place to undertake further face to face satisfaction surveys with residents on both our sites, including the general Gypsy/Traveller community to seek
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							<p>feedback on the transient site.</p> <ul style="list-style-type: none"> Staff training and awareness on the Gypsy/Traveller community provided to over 50 staff.
3.8	Continue to improve PKC's central housing database (NEC Housing) with information of all existing property adaptations and accessibility features to maximise the use of limited resources and match suitable properties to appropriate households	NEC Housing Property Information	Improved intelligence gathering and reporting via NEC Housing	<ul style="list-style-type: none"> Continue to gather intelligence and populate NEC Housing with existing property adaptations and accessibility features Enhance processes and procedures to ensure that the allocation of properties takes account of system-based intelligence about adaptations and accessibility features 	Ongoing 2024	<p>Performance and Business (Team Leader)</p> <p>Housing (Team Leader)</p>	IT are progressing a solution to allow the information gathered by the Housing OT in relation to properties which are considered suitable (and unsuitable) for adaptation to be uploaded to NEC. The aim is that this will allow for consideration during allocation where properties are suitable for adaptation and better target properties to those applicants with particular needs.



LHS Outcome 4: Delivering quality homes with affordable warmth, zero emissions and SMART Technology

Supporting National Priorities, Plans and Targets and links to Corporate Plan and Local Outcomes Improvement Plan: Local Heat and Energy Efficiency Strategies (LHEES), Sustainable Housing: Fuel Poverty and Climate Change Advice Note, Scottish Government’s Energy Efficient Scotland Route Map, Fuel Poverty (Targets, Definition, and Strategy) (Scotland) Act 2019, Climate Action Plan (December 2021), Scottish Housing Quality Standard, Energy Efficiency Standard for Social Housing, Scottish Social Housing Charter, Scottish House Condition Survey, Local House Condition Survey (Council Sector).

Action No.	Action(s) and Commitments for Outcome Delivery	Baseline	Indicator or Measure	Milestone	Target / End Point	Action Lead / Co-ordinator	Progress 2022-2024
4.1	Support implementation of Perth and Kinross Local Heat and Energy Efficiency Strategy (LHEES)	<p>Current Projects</p> <p>LHEES Delivery Plan</p> <p>Energy Efficiency of Council housing stock</p> <p>Energy Efficiency of PRS Properties</p> <p>Current funding opportunities</p>	Delivery of Actions within LHEES Delivery Plan	<ul style="list-style-type: none"> LHEES Delivery Plan Developed Work in partnership to deliver identified projects and contribute to delivery and implementation of LHEES Delivery Plan Improving energy efficiency across all tenures by maximising the use of national funding programmes 	<p>2023</p> <p>Ongoing</p> <p>Ongoing</p>	Climate Change and Sustainable Development (Team Leader)	<ul style="list-style-type: none"> Undertook consultation of LHEES in October 2023 LHEES Strategy and Delivery Plan approved by Climate Change and Sustainability Committee November 2023 and submitted for Scottish Government Review December 2023. Review feedback being actioned and due for publishing May 2024. LHEES Coordination Team established and in progress of assigning leads to Delivery Plan actions. PKC successful in achieving fund to take various actions forward including Strategic Heat Network Support Unit



							<p>funding Perth City Wide HN and Commercial Delivery models and IUK Pathfinder funding to for Social Housing Retrofit and Rural Transport.</p> <ul style="list-style-type: none"> Local House Condition Surveys completed for Council and Private Sector.
4.2	<p>Expand capacity of energy and fuel poverty advice services and improve availability of information on fuel poverty and energy efficiency measures available to front line staff, service providers and to households most in need</p>	<p>Current information on support services/sign posting in relation to energy efficiency and property condition Current supports in relation to energy efficiency and property condition Number of households currently accessing information</p>	<p>Improved information and advice</p> <p>Accessibility, format and channels for advice and information</p> <p>Number of households accessing information and advice</p>	<ul style="list-style-type: none"> Target advice and support for landlords on how to access sources of funding combined with enforcement of the new standards when they come in Target income maximisation and fuel poverty support to households living in PRS Deliver heating and energy efficiency advice and support directly and through partners as aligned with the LHEES Explore existing data and insight to develop a risk framework to households who are financially vulnerable 	<p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p> <p>Ongoing</p>	<p>Housing (Service Manager / Team Leader)</p> <p>SCARF</p> <p>The HEAT Project</p> <p>Energy Advice Network</p> <p>Child Poverty (Project Officer)</p> <p>Data Services (Team Leader)</p>	<p>Number of P&K households provided with energy efficiency and/or low carbon heating advice (PKC funded – HEAT or SCARF) in:</p> <ul style="list-style-type: none"> 2022-23: 884 2023-24: 2205 <p>This has resulted in savings for residents, reductions in carbon emissions and removed some residents from fuel poverty.</p>



				<p>and offer appropriate support</p> <ul style="list-style-type: none"> • Develop process to record number of households accessing information and advice 	2024		
4.3	<p>Build an understanding of the current and future skills and training requirements to “green” the construction sector to ensure we can deliver quality homes with affordable warmth, zero emissions and SMART technology.</p> <p>Work in partnership with the CITB, local construction companies and training providers including Perth UHI to ensure</p>	To be developed	To be developed	<ul style="list-style-type: none"> • A number of studies are underway at a national and regional level to review the Green Skills opportunity and to define what is required for various sectors including construction. Once these have reported and further analysis has been undertaken at a local level more milestones can be determined. 	Ongoing / 2027	<p>Employability (Service Manager)</p> <p>Housing (Service Manager)</p> <p>Registered Social Landlords</p> <p>Housing Strategy (Team Leader)</p> <p>Climate Change and Sustainable Development (Team Leader)</p>	<p>2022-23: Housing (Property) Capital Projects & New Builds Team have:</p> <ul style="list-style-type: none"> • installed 26 air source heat pumps within existing housing stock • 3 properties from the existing stock had old electric storage heaters replaced with high heat retention Dimplex storage heating • 10 new properties built at Sandilands Grove, Abernethy with PV panels integrated into roof and 8 of the properties had a new hybrid gas/ASHP boiler installed where the LPG element is used for the hot water heating and the ASHP is used for the space heating of the properties. <p>2023-24: Innovate UK Pathfinders funding secured to look at</p>



	<p>Perth and Kinross is well placed to provide appropriate re-skilling and training opportunities.</p>						<p>revitalising home through retrofit. Green skills across region will be mapped, gaps identified, a trusted traders network and framework established with a ready-to-invest business model created for retrofit to encourage more training/up-skilling locally in this market. Works are being undertaken in partnership with Nicki Souter Associates, HEAT Project and University of Edinburgh. The project will also look at rural transport, with the total awarded for both projects at £150k.</p> <p>A set of actions identified LHEES Delivery Plan - Developing green skills and the capacity of the supply chain (3.9 -3.12) cross reference with this work.</p> <p>Housing (Property) Capital Projects & New Builds team will be involved in providing support and assistance where possible to Climate Change team in relation to delivery of retrofit business model through contacts with contractors carrying out</p>
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						<p>similar work, through data provision and integration with other parts of the service we deliver.</p> <p>Housing (Property) Capital Projects & New Builds Team have:</p> <ul style="list-style-type: none">• installed 18 air source heat pumps within existing housing stock• replaced old electric storage heaters in 35 properties with high heat retention Dimplex storage heating.• had 18 flatted properties (two blocks of 9 properties) built at Fairfield, Perth with both having PV panels integrated into roof construction to assist in supporting landlord electrical supplies for communal areas.• fitted 22 new build properties constructed at Methven with 'A' rated gas combi boilers and all units have low profile roof integrated PV panels on roof of property.
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							<p>RSL partners have:</p> <ul style="list-style-type: none"> • built 7 properties with air source heat pumps • built 32 properties with electric storage heating • installed 114 PV panels on existing stock • replaced old electric storage heaters with high heating retention in 31 properties
4.4	Target investment to homes based on evidence and intelligence gathered	Identify existing information (Home Analytics, SHQS sources and information provided)	<p>Forthcoming Information sources identified (LHCS, Housing IoT data, 2022 Census, Cold Home App data, etc.)</p> <p>Improved intelligence (Gypsy/Traveller Consultation, energy advisors intelligence etc.)</p>	<ul style="list-style-type: none"> • Identify and quantify existing information sources • Integrate existing and forthcoming information sources • Improve understanding of intelligence available, identify gaps and solutions to address these • Develop a delivery framework, integrating the outputs of the Risk framework in Action 4.2 • Wider policy review update to map national and local policies, targets and strategies that are linked to, impact, or could be impacted by LHS 	<p>2023</p> <p>2023</p> <p>2023</p> <p>2023</p> <p>2023</p>	<p>Housing (Service Manager)</p> <p>Climate Change and Sustainable Development (Team Leader)</p>	<p>Policy and Strategy Review complete and to be published as part of LHEES Strategy (Spring 2024). LHEES Strategy and Delivery Plan evidence including energy efficiency and heat decarbonisation pathways (building level and zones), heat network zones and wider Local Area Energy Plan evidence (transport, energy supply and transmission, storage etc) to be migrated to the SSEN Local Energy Net Zero Accelerator (LENZA) platform for strategic net zero pathway planning, strategic investment alignment and project delivery, Data publishing plan to Corporate systems to be developed and</p>



				<p>(including LHEES, Smart Local Energy Systems (SLES), Local Development Plan (LDP), Local Area Energy Plans (LAEP) etc</p> <ul style="list-style-type: none"> Align evidence underlying these policies to support policy integration and delivery 	2023		<p>reported on to next Data Steering Group.</p> <p>Ongoing engagement with ARUP as part of an extension to LHEES strategy work to review domestic and non-domestic buildings and propose pathways towards reaching net zero. Initial report anticipated July 2024. For domestic properties, there has been more detail requested to allow a scoring matrix to be developed for evaluating which properties need to be targeted and in what order.</p>
4.5	Undertake a review of the Council's Scheme of Assistance for private homeowners considering legislative changes	<p>Scheme of Assistance</p> <p>Number of households assisted annually</p> <p>Average Annual Spend</p>	<p>Scheme of Assistance Reviewed</p> <p>Number of households assisted</p> <p>Annual Spend</p>	<ul style="list-style-type: none"> Review Scheme of Assistance 	2024	<p>Housing (Service Manager)</p> <p>Environmental Health (Principal Officer)</p> <p>Missing Shares Officer</p>	<p>2022-23:</p> <ul style="list-style-type: none"> Missing Shares service received 80 enquiries which were supported through advice (paid for in 2023-24). <p>2023-24:</p> <ul style="list-style-type: none"> Missing Shares service invested £150k (approved and expected applications) in communal repairs.
4.6	Build new affordable housing to enhanced	Newbuild completions (SR and Private)	Newbuild completions (SR and Private) Increase in newbuild completions to Gold	<ul style="list-style-type: none"> Implement Design Guide to ensure all new affordable 	2023/24	Housing (Service Manager)	Perth and Kinross Sustainable Inclusive Homes Net Zero Carbon Design Guide published in November



	energy efficiency standards and encourage private developers to do so too	Newbuild completions to Gold Standard (SR and private) LDP	Standard (SR and private)	housing meet Gold Standard <ul style="list-style-type: none"> Ensure Design Guide continues to meet SG guidance on sustainability standards and principles 	2027	Housing Strategy (Team Leader)	2023 which details construction innovation and house design for affordable homes and will be utilised when engaging on new build projects with contractors going forwards.
4.7	Work with Scottish Government and other agencies to improve digital infrastructure particularly in rural communities	Existing digital connectivity across rural communities	Increased number of rural households digitally connected	<ul style="list-style-type: none"> Explore digital infrastructure opportunities in rural communities 	Ongoing	Community Planning (Team Leader) Economic Development (Team Leader) Housing (Service Manager)	The Council has completed the Local Full Fibre Network (LFFN) project connecting 136 of its own buildings (many in rural areas) to gigabit capable full fibre. It is also currently employing 2 Digital Engagement Officers to work across the Tay Cities area to connect mainly rural premises to full fibre using the Scottish Broadband Voucher Scheme.
4.8	Take action to ensure that housing is resilient to the possible effects of climate change and flooding and makes a positive contribution to reducing the risks and impacts of	Existing flood and climate change position within PKC	Risk assessment of flooding and climate change in relation to Housing complete Mitigations identified and action plan developed	<ul style="list-style-type: none"> Understand existing flood and climate change risks Identify mitigations and develop and implement action plan Ensure Design Guide continues to reflect ongoing challenges as a result of climate change 	Ongoing Ongoing Ongoing	Structures and Flooding (Service Manager) Housing (Service Manager) Scottish Flood Forum	171 Council tenancies now have flood alerts added to the housing system with properties receiving a number of flood prevention measures including the installation of flood/air bricks and will be contacted as a priority in the event of adverse weather or a flood risk. Work continues with Scottish Flood Forum to review options and proposals for



	flooding and climate change in the longer term.						flood mitigation measures in two areas of Perth (Gray Street/Cavendish Avenue and Murray Crescent); PKC Structures & Flooding team addressing issues with culvert at Greenbank Crescent, Glenfarg; PKC Property team addressing issues with ongoing drainage/run off in Errol adjacent to school and social housing.
4.9	Develop and deliver exemplar pilot projects that incorporate net zero planning across a range of sectors including fabric first, retro fitting and transport planning etc.		Identify potential partners and projects Pilot exemplar projects	<ul style="list-style-type: none"> Identify potential partners and projects Explore feasibility of potential projects Pilot feasible projects and evaluate findings 	Ongoing Ongoing 2024-27	Housing (Service Manager) Housing Strategy (Team Leader)	<p>Pilot projects to install LIND battery system and to investigate retrofit opportunities in test blocks of properties at Glengarry Road and Colville House is ongoing. CAN DO funding bid with Scottish Enterprise was successful for first phase of work to develop opportunities at Colville House. The feasibility aspect is in development.</p> <p>IOT sensors are being installed as part of a pilot project using iOpt sensors in conjunction with IT. IOT sensor installation programme is being progressed with interested tenants in the multi-storey</p>



							blocks as part of the Multi-Storeys strategy work that is being undertaken. This allows the properties to have data gathered prior to retrofit work being carried out and then following the work and a comparison to be made. Data from the sensors across both schemes is being used to inform and assist with enquiries in relation to damp, mould, and condensation with existing tenants.
4.10	Set out plans to address any local authority domestic stock where abeyances (delayed works due to human or social factors) or exemptions are applied, to meet the Scottish Housing Quality Standard (SHQS)	SHQS Performance 2021/22 Existing abeyances Existing exemptions	Improved SHQS Performance Reduction in abeyances Reduction in exemptions	<ul style="list-style-type: none"> Develop and implement plan for addressing SHQS abeyances (for social reasons) and exemptions (subject to technical, disproportionate cost or legal reasons) in Council stock 	Ongoing	Housing (Service Manager) Registered Social Landlords	SHQS abeyances and exemptions lists from our database have been extracted and broken down into areas based on elements within individual properties; work to address abeyances and exemptions will be reviewed under each element and plans put in place to implement contracts to address these. Energy Efficiency related abeyances have already been categorised and those properties in EPC Bands E & F are being targeted for measures; work is ongoing with tenants who have not



							<p>agreed to measures in the past however challenges remain.</p> <p>Work is underway to appoint a consultant to carry out a 20% Stock Condition Survey every year for next 5 years to inform our capital programme and move to a proactive approach to repairs and housing improvement management.</p>
4.11	<p>Use the learning from the existing Internet of Things (IOT) pilot 'Monitoring temperature humidity and CO2 in 50 homes to help tenants manage their energy, reduce fuel poverty and maintain their homes well' with a view to scale it up.</p>	Pilot learning collated	Scaled-up Plan developed	<ul style="list-style-type: none"> • Scaled-up plan approved • Scaled-up plan implemented 	2024 2026	<p>Housing (Service Manager)</p> <p>Tenant Liaison Officer</p>	<p>The initial 12-month Housing IoT Project funded from HRA, and European Regional Development Funding has been completed and project extended for a further 12 months. To date a total of 144 tenancies, have iOpt environmental sensors installed measuring temperature, CO2 and humidity. This is closely monitored and is allowing us to support tenants with signposting to housing support and external agencies e.g. HEAT, SCARF. Assistance can also be provided to address fuel poverty and any repairs or upgrades to ensure air quality is maintained at optimum</p>



							levels to support the health of our properties and our tenants. Additional funding was agreed as part of the 24/25 rent setting process to purchase sensors for a further 250 tenancies - installation of these has already commenced. Positive feedback has been received for this project which links closely with our existing processes and procedures in relation to condensation, related mould growth and damp.
4.12	Facilitate the delivery of low-cost, high-speed broadband into social housing in partnership with the private sector and investors using fibre infrastructure roll-out.	TBD	% of social housing with access to gigabit-capable broadband	<ul style="list-style-type: none"> • 10% of social housing by • 25% of social housing by • 50% of social housing by • 60% of social housing by 	2024 2025 2026 2027	Economic Development (Team Leader) Registered Social Landlords	<p>2023-24:</p> <ul style="list-style-type: none"> • 65 new build homes delivered by 2 RSL partners (Kingdom HA & Caledonia HA) have been built with fibre to the premises. • Working with Internet Service Providers (ISP) to encourage further investment in social housing using private funding and Scottish Broadband Vouchers and development of a pilot project for broadband and Internet of Things (IoT) with a local ISP.

Glossary

Acronym / Word / Term	Definition / Meaning
Accessible home	Home with additional, non-standard features that meets the needs of the occupier.
Affordable home / Affordable housing	Scotland's fourth National Planning Framework defines this as "Good quality homes that are affordable to people on low incomes. This can include social rented, mid-market rented, shared-ownership, shared equity, housing sold at discount (including plots for self-build), self-build plots and low-cost housing without subsidy."
Affordability	Rents are considered to be affordable if a household pays no more than 25%-35% of their income on housing costs
AHP	Affordable Housing Programme
AHSP	Affordable Housing Supply Programme
Ambulant	Non-wheelchair adapted housing for people with disabilities
ARC	Annual Return on the Charter
ASB	Anti-Social Behaviour
ASHP	Air Source Heat Pump
Below Market Housing	Property where the market rent is below the average market rent for the size and location
Brownfield	Defined by the Environmental Protection Agency as "a property, the expansion, redevelopment, or reuse of which may be complicated by the presence or potential presence of a hazardous substance, pollutant, or contaminant." The term typically describes areas of land that were once used for commercial or industrial purposes such as factories and warehouses.
CAB	Citizens Advice Bureau
CAP	Common Allocations Policy
CHR	Common Housing Register
CLH	Community Led Housing Projects are where the following three characteristics are in place: 1) Open, meaningful, community participation and consent takes place throughout the process 2. The community groups owns, manages, or stewards the homes in whichever way they decide 3) The housing development is of true benefit either for the local community, a specific group of people (an intentional community), or both. These benefits should be legally protected in perpetuity.
CC&S	Climate Change & Sustainability Committee
Complex Needs	As defined by the Scottish Government 'Coming Home' Report 2018, this is used to refer to people with learning disabilities who also have one or more of the following: <ul style="list-style-type: none"> • Severe challenging behaviour (it is noted that this may include behaviour, which is not severe in itself, but becomes severe due to its high frequency) • Forensic support needs • Mental health needs • Autism • Profound and multiple disabilities
Core and Cluster	Typically, a cluster of 6 to 8 homes for people with independent living needs with a core staff based providing 24/7 shared support.

Acronym / Word / Term	Definition / Meaning
COSLA	Convention of Scottish Local Authorities
CPP	Community Planning Partnership
EBI	Estate-Based Initiatives
E&I	Environment & Infrastructure Committee
EESSH	Energy Efficiency Standard for Social Housing
EHI	Empty Homes Initiative
EPC	Energy Performance Certificate
EqIA	Equalities Impact Assessment
EST	Energy Savings Trust
FIT	Feed In Tariff
Floating Housing Support services	A short-term, flexible, responsive service aimed at enabling vulnerable individuals who are at potential risk of losing their tenancy to live independently or to maximise their independence.
GIRFEC	Getting it Right for Every Child
Greenfield	A greenfield site is an undeveloped land that can be used for commercial or residential development.
G/T	Gypsy/Traveller
HAG	Housing Association Grant
HCS	Housing Contribution Statement
HEAT	Home Energy Advice Team commissioned by PKC and provided by SCARF
HEEPS-ABS	Home Energy Efficiency Programmes Scotland - Area-Based Scheme
HES	Home Energy Scotland
HfVN	Housing for Varying Need
HHCRO	Home Heating Cost Reduction Obligation
HIBS	Heat in Buildings Strategy
HLR	Housing Land Requirement
HMA	Housing Market Area
HMO	House in Multiple Occupation
HNA	Housing Needs Assessment
HNAP	Housing Needs Assessment Plan
HNDA	Housing Need and Demand Assessment
Home First model	In Perth and Kinross, Home First provides a settled home as a first response when homelessness occurs with the aim of minimising the impact of homelessness for individuals and families, avoiding the stigma, cost, and uncertainty of temporary accommodation where possible. See Advice for people who are or become homeless - Perth and Kinross Council (pkc.gov.uk)
HfVNs	Housing for Varying Needs
HOSA	Housing Options Self-Assessment Tool
Housing Stock	The total number of houses and flats in an area.
HRA	Housing Revenue Account
HSCP	Health and Social Care Partnership

Acronym / Word / Term	Definition / Meaning
HST	The Housing Supply Target is a policy view of the number of homes PKC has agreed will be delivered in each housing market area over the periods of the Local Development Plan and the Local Housing Strategy. It considers wider economic, social, and environmental factors, issues of capacity, resources, and deliverability.
ILP	Perth and Kinross Independent Living Panel
IOT	Internet of Things
Intermediate Housing	Refers to privately rented housing that is below the cost of market rented housing but above the cost of housing for social rent. Sometimes called mid-market rent or below market rent.
LA	Local Authority
LAEP	Local Area Energy Plans
LAS	Landlord Accreditationn Scotland
LCHO	Low Cost Home Ownership
LDP (2 or 3)	Local Development Plan
Learning Disability	The keys to life explains this is a significant lifelong condition which is present prior to the age of 18 and which has a significant effect on a person's development. People with a learning disability will need more support than their peers to: <ul style="list-style-type: none"> • Understand information • Learning skills and • Lead independent lives
LENZA	Local Energy Net Zero Accelerator
LFFN	Local Full Fibre Network
LHA	Local Housing Allowance
LHCS	Local House Condition Survey
LHEES	Local Housing Energy Efficiency Scheme
LHS	Local Housing Strategy
LPG	Liquefied Petroleum Gas
Mainstream Housing	General needs housing is housing with no adaptations or particular features and can be of various sizes and types.
MAPPA	Multi-Agency Public Protection Arrangements
Market Housing	Housing in a community which has rent or payment at a rate at or near Average Market Rent
Missing Share	Local authorities have the power to pay 'missing shares' when 1) one or more owners are unwilling or unable to pay 2) the owner cannot be found after reasonable enquiries 3) it is unreasonable to ask an owner to pay where a minority of owners do not pay their share of common repairs
MMR	Mid-Market Rent
NEC	Northgate systems software – housing management system
OT	Occupational Therapy
Out of Area	This is when a person with support needs is living within a placement that is not within their own funding authority and could include living in either an NHS or private hospital.

Acronym / Word / Term	Definition / Meaning
Owner-occupied	Property which is lived in by people who have bought it rather than people who pay rent
Perth UHI	Perth University Highland and Islands
PRS	Private Rented Sector
RHF	Rural Housing Fund
RHI	Renewable Heat Incentive
RRTP	Rapid Rehousing Transition Plan
RSL	Registered Social Landlord (Housing Association)
RTO	Registered Tenant Organisation
SCARF	Save Cash and Reduce Fuel
SDP	Strategic Development Plan
SDS	Self-Directed Support
Self-Build	Homes built or commissioned by individuals or groups of individuals for their own use. Homes built this way, offer a unique alternative to standard market housing, and offer the opportunity to create innovative, greener, and more affordable homes than currently offered through standard housing options.
SG	Scottish Government
SGN	Scottish Gas Networks
SHCS	Scottish House Condition Survey
SHIP	Strategic Housing Investment Plan
SHQS	Scottish Housing Quality Standard. The SHQS was introduced in 2004 and is the main way to measure housing quality in the social rented sector. It is the minimum standard which all social rented properties must meet
SHR	Scottish Housing Regulator
Shared Equity	A type of housing tenure where ownership is shared between the occupier and a third party, usually a council or Scottish Government
SLES	Smart Local Energy Systems
SLF	Scottish Land Fund
SMART technology	Self-Monitoring, Analysis, and Reporting Technology include sensors and devices, systems and applications that use WiFi and technology to help support with a range of housing related services which can range from everyday practical tasks, independent living, and ensuring the home environment is energy efficient.
Social Housing	Properties provided by local authorities or Housing Associations which are more affordable than housing on the open market.
SR	Social Rent
STLs	Short Term Lets
Supported Housing	This is an umbrella term used to describe a wide range of housing-based options for people with support needs. See Accommodation Guide to Independent Living for more info.
TEC	Technology Enabled Care

Acronym / Word / Term	Definition / Meaning
Tenure	Refers to legal method of housing ownership and occupation, for example, owner occupied, private rented, below market rent, shared equity, social rent, shared ownership. 'All tenure' refers to all housing assets across the tenure categories listed above
VAWP	Perth and Kinross Violence Against Women Partnership