

Perth and Kinross Council

Scrutiny and Performance Committee

12 June 2024

**PERTH AND KINROSS HEALTH & SOCIAL CARE PARTNERSHIP (HSCP)
CLINICAL AND CARE GOVERNANCE EXCEPTION REPORT**

Chief Officer, Perth and Kinross HSCP
(Report No. 24/177)

1. PURPOSE OF REPORT

- 1.1 This purpose of this report is to provide assurance to Perth & Kinross Council's Scrutiny and Performance Committee on the Clinical Care and Professional Governance of the Perth and Kinross HSCP.

2. PURPOSE

This is presented to the Committee for:

- Awareness

This report relates to:

- Emerging issues

3. REPORT SUMMARY

3.1 Situation

There is a risk with regards to Occupational Therapy staffing across both the PRI site and the localities of P&K HSCP.

3.2 Background

A risk had previously existed on DATIX regarding OT staffing challenges across the PRI site, and this risk had been archived due to positive progress being made and the situation going through a period of stability. This risk has been reinstated, and is currently graded as red. There is also an ongoing red risk within Adult Social Work and Social Care for OT capacity as a result of increased demand and staff vacancies.

3.3 Assessment

The OT service at PRI has been struggling to cope with increased demand due to increased throughput and increasing complexity of people being admitted. This has been exacerbated by a number of vacancies within the service. Some of these vacant posts are out for recruitment, and some are being held to support staff redeployed.

This is impacting on service resilience and staff morale as well as on patient access to the service for those who have not been identified as a priority. Controls are in place to manage the risk, and the service uses the daily PRI site huddle to prioritise work and communicate with the wards.

There is also a lack of Adult Social Work & Social Care OT capacity for assessment for aids and adaptations which has impacted on waiting times (currently >400 people) and the service not being able to meet response times for non urgent cases.

More recently, additional risks have emerged in the community setting, with several of the P&K localities experiencing OT staffing difficulties due to resignations. This additional risk is to be added to DATIX as a new risk.

Discussions are ongoing to identify further short to medium term mitigating actions.

An AHP Workforce Review has recently taken place and a transformational approach regarding a redesign of AHP provision across Perth & Kinross will be instigated to help improve the longer term effectiveness and efficiency of current AHP provision, which includes Occupational Therapy.

4. RECOMMENDATION

The Committee is asked to note the evolving nature of this risk, that it has now expanded to OT provision within PRI and in the community.

5. LIST OF APPENDICES

- 5.1 The following appendices are included with this report:
- None