

PERTH AND KINROSS COUNCIL

Housing and Health Committee – 2 November 2016
Community Safety Committee – 23 November 2016
Scrutiny Committee – 30 November 2016

Housing and Social Work Six Month Performance Summary 2016

Report by Depute Chief Executive (Corporate and Community Development Services)

PURPOSE OF REPORT

This report reviews the performance of Housing and Social Work against its Business Management and Improvement Plan (BMIP) for the period 1 April 2016 to 30 September 2016.

1. BACKGROUND / MAIN ISSUES

- 1.1 The Executive Officer Team and Themed Committees consider performance against the Service BMIPs every six months via the Service six month and annual performance reports.
- 1.2 The six month performance summary highlights achievement towards both the improvement actions and those BMIP targets that are exceptional either as a result of performance exceeding the target or currently not yet meeting the target. It should be noted that this will reflect the performance between April and August and the full year performance is reported in May 2017. It should also be noted that some information is not available until later in the year.

2. SIX MONTH PERFORMANCE SUMMARY 2016

- 2.1 The purpose of the six month performance summary in Appendix 1 is to review the performance of Housing and Social Work during the first six months of 2016/17 both by way of achievement towards improvement actions as well as against the targets agreed in the 2016-2017 BMIP, approved by Housing and Health Committee on 25 May 2016 and Community Safety Committee on 8 June 2016 and considered by the Scrutiny Committee on 15 June 2016.
- 2.2 The exceptions included in the report have been selected where performance has exceeded the targets set or where targets have not yet been met. In the latter case, explanations and details of improvement actions are provided.
- 2.3 A full annual report with detailed progress against all targets and actions within the Housing and Social Work BMIP will be produced at the end of 2016/17.

3. CONCLUSION AND RECOMMENDATIONS

- 3.1 The six monthly monitoring of BMIP performance information by the Housing and Social Work Senior Management Team has identified that achievements have been made in most areas. However, there are a small number of activities which are significantly exceeding targets and some areas in which improvement actions are required.
- 3.2 The Housing and Health Committee and the Community Safety Committee are asked to consider and accept, for their areas of specific interest, the Housing and Social Work Six Month Performance Summary 1 April 2016 to 30 September 2016. (Appendix 1)
- 3.3 The Health & Social Care Integrated Joint Board is asked to consider and accept, for its areas of specific interest, the Housing and Social Work Six Month Performance Summary 1 April 2016 to 30 September 2016. (Appendix 1)
- 3.4 The Scrutiny Committee is asked to scrutinise and comment on the Housing and Community Care Service Six Monthly Performance Summary 1 April 2016 to 30 September 2016 (Appendix 1).

Author

Name	Designation	Contact Details
Alan Taylor	Head of Corporate IT and Revenues	hcccommitteereports@pkc.gov.uk 01738 475000

Approved

Name	Designation	Date
John Walker	Depute Chief Executive, HCC, (Corporate and Community Development Services)	October 2016

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	Yes
Strategic Environmental Assessment	Yes
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1.1 Strategic Implications

The Council's Corporate Plan 2013-2018 lays out five objectives which provide clear strategic direction, inform decisions at a corporate and service level and shape resources allocation. They are as follows:-

- i) Giving every child the best start in life*
- ii) Developing educated, responsible and informed citizens*
- iii) Promoting a prosperous, inclusive and sustainable economy*
- iv) Supporting people to lead independent, healthy and active lives*
- v) Creating a safe and sustainable place for future generations*

1.2 Assessments

Equalities Assessment

The Council's Corporate Equalities Assessment Framework requires an assessment of functions, policies, procedures or strategies in relation to race, gender and disability and other relevant equality categories. This supports the Council's legal requirements to comply with the duty to assess and consult on relevant new policies to comply with the duty to assess and consult on relevant new policies to ensure there is no adverse impact on any community group or employees.

The function, policy, procedure or strategy presented in this report was considered under the Corporate Equalities Impact Assessment Framework and was assessed as not relevant for the purposes of Equalities Impact Assessment.

Strategic Environmental Assessment

Strategic Environmental Assessment (SEA) is a legal requirement under the Environmental Assessment (Scotland) Act 2005 that applies to all plans, programmes and strategies, including policies (PPS).

The matters represented in this report were considered under the Environmental Assessment (Scotland) Act 2005 and it was assessed that no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

1.3 Consultation

Internal

The Housing and Community Care Senior Management Team has been consulted in the development of this report.

2. BACKGROUND PAPERS

No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above report.

3. APPENDICES

Appendix 1: Housing and Community Care Six Month Performance Summary 2016.