

PERTH AND KINROSS COUNCIL

Environment, Infrastructure and Economic Development Committee – 31 May 2023

Climate Change and Sustainability Committee – 31 May 2023

Scrutiny and Performance Committee – 7 June 2023

Housing and Social Wellbeing Committee – 21 June 2023

COMMUNITIES SERVICE ANNUAL PERFORMANCE REPORT 2022/23

Report by the Executive Director, Communities

(Report No. 23/168)

1. PURPOSE

- 1.1 This report presents the Service Annual Performance Report 2022/23 for Communities. It details progress against targets and improvement actions over the last year against the 2022/23 Service Business Management Improvement Plan.

2. RECOMMENDATIONS

- 2.1 It is recommended that the Environment, Infrastructure and Economic Development Committee:
- approves the Communities Service Annual Performance Report 2022/23 for the areas which fall within their remit.
- 2.2 It is recommended that the Climate Change and Sustainability Committee:
- approves the Communities Service Annual Performance Report 2022/23 for the areas which fall within their remit.
- 2.3 It is recommended that the Scrutiny and Performance Committee:
- scrutinises and comments as appropriate on the Communities Service Annual Performance Report 2022/23.
- 2.4 It is recommended that the Housing and Social Wellbeing Committee:
- approves the Communities Service Annual Performance Report 2022/23 for the areas which fall within their remit.

3. STRUCTURE OF REPORT

- 3.1 This report is structured over the following sections:
- Section 4: Background
 - Section 5: Proposals
 - Section 6: Further Considerations
 - Appendices

4. BACKGROUND

- 4.1 In previous years, Council Services have produced a Joint Service Business Management and Improvement Plan (BMIP) and Annual Performance Report (APR) on an annual basis. This year, however, as we transition to new performance reporting and strategic planning arrangements, we are presenting a Service Annual Performance report on its own. Detail on improvement actions will follow later in the year through the Corporate Annual Performance Report and Delivery and Improvement Plan.
- 4.2 During the course of 2022/23, organisational changes were undertaken which moved the responsibility for key actions such as anti-poverty into the Chief Executive's Service. However, rather than create another Annual Performance Report for these, updates on performance are still included within the APR for Communities, given that was where the actions were originally proposed.

5. PROPOSALS

- 5.1 The report includes performance summaries and end of year data, where currently available. Where relevant benchmarking data, self evaluation, inspection and audit results have been included.
- 5.2 Future reporting will be aligned to our new Corporate Plan, which was approved by Council on 21 December 2022, and covers the period from 2022/23 to 2027/28.
- 5.3 The Council is continuing to roll out a new performance management software system in 2023, which will change the way in which performance information is managed and presented.
- 5.4 Strategic planning and performance reporting arrangements are being reviewed across the Council, taking into account revisions to key strategic documents and new performance management software. For 2023, planned improvement activity will be outlined within a Corporate Annual Performance Report and Delivery and Improvement Plan. This will be reported to Scrutiny and Performance Committee and then Council in September and October respectively.
- 5.5 **Key Highlights**
- We support business to grow and attract investment and higher value jobs into Perth & Kinross as outlined within the Economic Wellbeing Plan. We have supported the deployment and use of the digital fibre network to support business innovation and growth. (Environment, Infrastructure and Economic Development Committee)
 - We continue to deliver the Climate Change Strategy for Perth and Kinross, which sets out our plans and actions to lower our carbon usage and meet our obligations on upcoming regulatory requirements – with a particular

focus on transport and food this year. The Strategy and the establishment of the Climate Commission ensure that we are acting now to protect the environment for future generations. (Climate Change and Sustainability Committee)

- We have worked with other services and partners to mitigate the impact of the cost-of-living crisis on our residents, including preventing homelessness wherever possible. We have played a key role in helping to protect people from escalating costs, and as you can read in this report, we have already started a wide range of work to support people who are finding themselves in financial difficulty. (Housing and Social Wellbeing Committee)
- We have worked with partners to develop a new Town Centre Action Plan for Coupar Angus to address the priority issues including, health and wellbeing, poverty, social isolation and employability. (Housing and Social Wellbeing Committee)
- We continue with major key infrastructure to support the local economy including the Cross Tay Link Road which is due for completion in 2025 and the redevelopment of the Perth City Hall as a cultural attraction due to be opened in 2024. (Environment, Infrastructure and Economic Development Committee)

6. FURTHER CONSIDERATIONS

- 6.1 This report provides a high level summary on the delivery of actions approved within the previous Communities Business Management and Improvement Plan.

Authors

Name	Designation	Contact Details
Connor Wilson	Performance and Business Support Manager	(01738) 475000 ComCommitteeReports@pkc.gov.uk

Approved

Name	Designation	Date
Barbara Renton	Executive Director (Communities)	19 May 2023

APPENDIX 1

- **Communities Service Annual Performance Report 2022/23**

If you or someone you know would like a copy of this document in another language or format, (on occasion, only a summary of the document will be provided in translation), this can be arranged by contacting the Customer Service Centre on 01738 475000.

You can also send us a text message on 07824 498145.

All Council Services can offer a telephone translation facility.

1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	Yes / None
Community Plan / Single Outcome Agreement	Yes
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan / Corporate Plan

- 1.1 This report supports the delivery of the Strategic Objectives within Perth and Kinross Community Plan (Local Outcomes Improvement Plan) 2017-2027 and Corporate Plan 2018-2022.

2. Resource Implications

Financial

- 2.1 There are no financial implications arising from this report.

Workforce

- 2.2 There are no workforce implications arising from this report.

Asset Management (land, property, IT)

- 2.3 There are no asset management implications arising from this report.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.
- 3.2 This report has been considered under the Corporate Equalities Impact Assessment process (EqIA) with the following outcome:
- (i) Assessed as **not relevant** for the purposes of EqIA

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals. no further action is required as it does not qualify as a PPS as defined by the Act and is therefore exempt.

Sustainability

- 3.4 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. Under the Climate Change (Scotland) Act 2009 the Council also has a duty relating to climate change and, in exercising its functions must act:
- in the way best calculated to delivery of the Act's emissions reduction targets;
 - in the way best calculated to deliver any statutory adaptation programmes; and
 - in a way that it considers most sustainable.
- 3.5 The information contained within this report has been considered under the Act. However, no action is required as the Act does not apply to the matters presented in this report.

Legal and Governance

- 3.6 Not applicable.

Risk

- 3.7 Not applicable.

4. Consultation

Internal

- 4.1 The Communities Senior Management Team were consulted during the preparation of this report.

External

- 4.2 Not applicable.

5. Communication

- 5.1 Not applicable.

2. BACKGROUND PAPERS

- 2.1 The background papers referred to within the report are:

- Communities Business Management Improvement Plan 2022/23 and Annual Performance Report 2021/22