

Detailed below is an overview of information to support the Annual Assurance Statement for 2020/21.

- Local Housing Strategy 2016-2021 - the 2019/20 annual progress report and revised action plan were noted by Committee on 11 November 2020 (Report 20/215 refers)
- The Strategic Housing Investment Plan was approved by Committee on 3 February 2021 (Report – 21/17 refers)
- Housing Revenue Account (HRA) Strategic Financial Plan Incorporating the 5-year Capital Investment Programme and Rent Strategy to 2024/25, Reserves Strategy and other Housing Charges 2020/21 was approved by Committee 3 February 2021 (Report – 21/15 refers)
- The Home First (Rapid Rehousing Transition Plan) Update – January 2021 was approved by Committee 3 February 2021 (Report – 21/16 refers)
- Housing Contribution Statement was approved by Committee on 31 May 2021 (Report 21/69)
- Annual Performance Report for tenants – the Council is required to publicise to tenants, its performance against the 16 national Scottish Social Housing Charter outcomes. For the last six years our Service User Review and Evaluation (SURE) Team have scrutinised and provided detailed feedback on our performance. The overall outcome of this is included within the Annual Performance Report. <https://www.pkc.gov.uk/article/17979/Housing-Service-performance>.
- The Council's Annual Performance Report 2019/20 outlines the work undertaken across all Council services in 2019/20, as well as the Health and Social Care Partnership, to deliver the best services possible and better outcomes for our residents. [https://www.pkc.gov.uk/media/47192/APR-2019-20/pdf/Corporate APR 2020.pdf?m=637442458453500000](https://www.pkc.gov.uk/media/47192/APR-2019-20/pdf/Corporate%20APR%202020.pdf?m=637442458453500000)
- The Corporate Plan 2018-2022 conveys the Council's vision for Perth and Kinross. Importantly it provides strategic direction for the organisation, informs decision making and facilitates prioritisation of activity and resources [https://www.pkc.gov.uk/media/13932/Corporate-Plan-2018-2022/pdf/Corporate Plan -Final.pdf?m=636567060137100000](https://www.pkc.gov.uk/media/13932/Corporate-Plan-2018-2022/pdf/Corporate%20Plan%20-Final.pdf?m=636567060137100000)
- The Community Plan/Local Outcomes Improvement Plan 2017-2027 identifies the high-level strategic objectives the Council is working towards to meet local needs. https://www.pkc.gov.uk/media/40553/Community-Plan-Local-Outcomes-Improvement-Plan-2017-2027/pdf/LOIP_online.pdf?m=636567189070430000
- The Council reports on performance against indicators in the [Local Government Benchmarking Framework](#), this data can be found on the [My Local Council portal](#) which shows how Councils are performing across a

range of council services with comparisons to other Local Authorities and the national average.

- We periodically publish our performance online as well as in our report. We are committed to analysing our performance as a Housing Service and reporting the results to our tenants. Our aim is to continually improve the services we provide to local people.

<https://www.pkc.gov.uk/article/17979/Housing-Service-performance>