



PERTH AND KINROSS INTEGRATION JOINT BOARD

AUDIT & PERFORMANCE COMMITTEE

30 NOVEMBER 2020

JOINT INSPECTION PLAN UPDATE

Report by Chief Officer (Report No. G/20/132)

PURPOSE OF REPORT

This report provides an update to the Audit & Performance Committee on the progress against the Joint Inspection Action Plan.

1. RECOMMENDATION

It is recommended that the Audit and Performance Committee:

- Note the progress that the HSCP has made in responding to the findings of the Joint Inspection, as outlined in Appendix 1

2. BACKGROUND

Perth and Kinross Health and Social Care Partnership (HSCP) was subject to a joint inspection of Adult Services by the Care Inspectorate and Health Improvement Scotland early in 2019, which resulted in a published report in September 2019.

The main purpose of the inspection was to help the HSCP answer the question *“How well do we plan and commission services to achieve better outcomes for people”?*

The inspection process considered how well the HSCP ensured that there were appropriate building blocks in place around vision, values and culture across the partnership, including; leadership of strategy and direction; the operational and strategic planning arrangement (including progress towards effective joint commissioning); and improvements the partnership made in both health and social care.

An Improvement Action Plan was developed to address the 9 points raised and was considered by the IJB in February 2020.

3. PROGRESS UPDATE

Notwithstanding the challenges of responding to the Covid-19 pandemic, some progress has been achieved on a number of key areas, as detailed in Appendix 1.

Areas of particular note are:

- Performance monitoring is now routinely considered at this Committee. Performance is measured against agreed National and MSG indicators. Our performance is also benchmarked against the rest of Scotland.
- The impact of Covid has significantly accelerated the improvement of our planning processes with the requirement to develop SMART Mobilisation plans for the Scottish Government.
- We are in the process of reconvening the Strategic Planning Group which is a key group for the IJB. This group will play a critical role in overseeing the Strategic Plan and be a vehicle to provide stakeholder feedback to the IJB for consideration as part of the decision-making process

Corporate Support capacity has been realigned to support operational managers in advancing strategic planning, risk, performance reporting and communications activities. However, the limited available capacity has meant that we have been unable to progress the development and support of the IJB, as we would have wished. We are looking to bring in additional capacity, at least in the short-term, to progress this work.

The Covid pandemic has also impacted on our ability to deliver some actions within the planned timescales, such as the development of the Market Facilitation Plan and the Communication, Engagement and Participation Plan. Further, because it is labour intensive, requires capacity and community engagement, we have made limited progress in developing locality needs assessments.

4. NEXT STEPS

Our intention is to take a proactive approach and to liaise with the Lead Inspector to provide an update on our progress to date, provide transparency around areas where Covid has impacted on delivery and to seek improvement support and advice on key aspects, such as strategic and locality needs assessments, where we can learn from best practice elsewhere.

5. CONCLUSION

While the focus that we have, by necessity, had to give to the global pandemic over the past nine months has limited the progress that we had planned to make in addressing the inspection recommendations, this report updates the

Committee on progress. While prioritising our attention on mitigating winter pressures, delivering flu immunisation and responding to the second wave of Covid, we will seek to make further progress in respect of our Inspection Action Plan in 2021.

Author(s)

Name	Designation	Contact Details
Gordon Paterson	Chief Officer	Gordon.paterson2@nhs.scot