

Community Justice Scotland

Ceartas Coimhearsnachd Alba

Community Justice Outcome Activity Across Scotland
Local Area Annual Return Template
2019-20



1. Background

The introduction of the Community Justice (Scotland) Act 2016 triggered the formal implementation of the new model of Community Justice in Scotland. A number of key documents are associated with the Act including the National Strategy, Justice in Scotland: Vision & Priorities and the Framework for Outcome, Performance & Improvement.

The 2016 Act places a duty on community justice statutory partners to produce a Community Justice Outcome Improvement Plan (CJOIP) which outlines key local needs & priorities and the plans & actions to address these against a backdrop of the documents noted above. Beyond this, the partners are also tasked with reporting, on an annual basis, the community justice outcomes and improvements in their area – again with reference to the associated strategy and framework documents and, when complete, submit those annual reports to Community Justice Scotland.

This guidance, which underpins the reporting template, was produced as a response to views and opinions gathered by the Community Justice Scotland Improvement Team following the publication of the 2017-18 annual report.

Community Justice Scotland is committed to working in partnership with community justice partners and have designed the template and guidance to support local areas in reporting on their annual outcomes and improvements in a meaningful way that captures necessary data in an effective and efficient manner.

2. Statement of Assurance

The information submitted to Community Justice Scotland using this template is for the purpose of fulfilling the requirement under s27 of the Community Justice (Scotland) Act 2016 for Community Justice Scotland to produce a report on performance in relation to community justice outcomes across Scotland.

The data submitted using this template will be used for this reporting purpose only. In the report, local authority areas will not be specifically identified. However, Community Justice Partnerships should be aware that any information held by Community Justice Scotland is subject to statutory Freedom of Information obligations.



3. General principles of the template

The template is designed to capture a range of important data in a way that allows local partners to highlight key aspects of community justice activities, outcomes and improvements over the specified period without it being onerous or time/resource demanding.

Most of the template is self-explanatory and, where this is the case, there is little guidance required. In the sections that require more direction for completion, the text (in blue) will outline what is expected in terms of reporting.

It would be helpful if responses in each of the "evidence and data" boxes within section 4 of the template ("performance reporting") is held to a maximum of 300 words to ensure the main points are captured. This allows for an efficient analysis by Community Justice Scotland on return. The use of bullet points in your answers is acceptable.

Where the template asks for evidence, a written response will suffice and there is no expectation that you send additional supporting documentation – if there are any aspects Community Justice Scotland is unclear on it will be our responsibility to request clarification where necessary.

If any response or evidence requires details about people with lived experience (e.g. evidence in respect of someone's life story) please **NO NOT** include any personal sensitive information (as outlined in Schedules 2 & 3 of the Data Protection Act 1998) as Community Justice Scotland does not require such information. If this is unavoidable then please ensure that the data is fully anonymised.

This is the second iteration of the template and guidance. It is anticipated that this template will remain largely unchanged for the reporting periods 2018-2019 and 2019-2020.



4. Template Completion Guide

1. Community Justice	1. Community Justice Partnership / Group Details				
Community Justice Partnership / Group	Perth and Kinross				
Community Justice Partnership Group Chair	Councillor Chris Ahern				
Community Justice Partnership / Group Co- ordinator	Charlie Cranmer				
Publication date of Community Justice Outcome Improvement Plan (CJOIP)	1 st April 2017				

2. Template Sign-off

The content of this annual report on community justice outcomes and improvements in our area has been agreed as accurate by the Community Justice Partnership / Group and has been shared with our Community Planning Partnership through our local accountability arrangements.

Signature of Community Justice Partnership / Group Chair : Date :

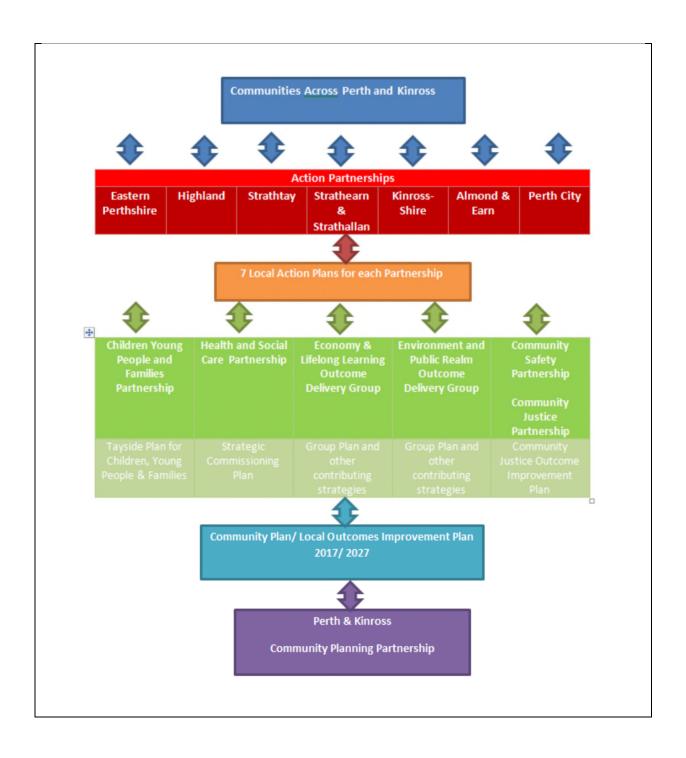


24/09/2020

3. Governance Arrangements

Please outline below your current governance structure for the community justice arrangements in your area :







4. Performance Reporting – National Outcomes

NATIONAL OUTCOME ONE Communities improve their understanding and participation in community justice Reported? Useful? Evidence and Data (max 300 words per indicator) Activities carried Yes Yes Two significant activities highlight the work of Perth out to engage and Kinross CJP in engaging with communities with both across Perth and Kinross and nationally. 'communities' as well as other 1. Perth and Kinross Council's Criminal Justice relevant Service Unpaid Work (UPW) Team has developed constituencies several media channels to publicise the work of the team and encourage local communities to engage with them. These include: News from Westbank - This monthly enewsletter provides updates on all four projects that form part of the Westbank Hub: Community Payback; Westbank Project; Perth Community Farm and Community Greenspace. The newsletter contains short news stories and pictures that highlight the work of the teams that operate from Westbank and offers readers the opportunity to volunteer with the projects. The Westbank Project Facebook page -The page contains short news stories and photographs of pieces of work undertaken by the teams based at the Hub. Unpaid Work Website page - As part of the Perth and Kinross website, the Unpaid Work Team's page includes a function that allows members of the community to submit requests for pieces of work to be undertaken by the Unpaid Work Team. The success of these media channels in highlighting the work of the team is evidenced by the fact that the team received 355 requests for work to be undertaken during 2019-20. At one point during the year, the team had so many requests, they had to stop accepting new ones in order to try and clear the backlog that had built up. 2. Perth and Kinross Council's Criminal Justice Social Work women's service, the One-Stop Women's Learning Service (OWLS) has actively participated in a range of community activities during 2019-20. These have included:



			 MacMillan Coffee Morning: OWLS hosted its first MacMillan Coffee Morning and raised nearly £200. The event was extremely well attended by members of the local community. Women and staff worked extremely hard in both the planning and running of the event to ensure it was a great success. Perth and Kinross Home Safety Partnership Scheme: OWLS women and staff participated in a voluntary information scheme. The scheme provides emergency services staff with vital details of any illness or allergy that a person may have. It also provides contact details of the person's emergency contact should the emergency services be called to their home as a result of sudden illness or personal accident. The key information about the person is stored in a plastic container, which is kept in their fridge. Two small stickers, unique to the scheme are attached within the house – one to the fridge door and one on an inside door or panel within the hallway. The women collected the containers and filled 3000 of them with the information required. They then delivered these to colleagues from the local Scottish Fire and Rescue Service (SFRS), who distributed these throughout the community.
Consultation with communities as part of community justice planning and service provision	Yes	Yes	Perth and Kinross Council's UPW Team received 355 requests for work to be carried out during 2019-20. The requests were received from communities across Perth and Kinross and required a wide range of activities to be carried out. These included: • Gardening; • Graffiti removal; • Fencing; • Brickwork; • Home, Community Hub and Church refurbishment and decoration; • Land clearance. Perth Congregational Church Worshipping on the site of Perth Congregational Church, located on Kinnoull Street in Perth (opposite Pullar House), can be traced back to 1794. The current church on the site (was built in the



period of Scots Gothic, using sandstone, with a slate roof and opened to the public in 1899. It is a listed building and still contains the original decorative wooden pulpit, wooden organ case (pictured below) and wood pews. It has cast iron columns and carvings of foliage at the gallery level. The pews badly needed renovating so the Church asked for the help of the Community Payback Unpaid Work Team to clean and varnish the Church's pews and other woodwork. The team spent around 500 hours in total, over 3 weeks, renovating the woodwork. The job had to be undertaken in stages so that there was no disruption to the Congregation's service schedule. All of the woodwork, including the pews, are now renovated to last so that many more generations of the Congregation can enjoy this listed place of worship. Participation in Yes Yes Much of the work of the Perth and Kinross CJP community centres on working with those in the justice system justice, such as to ensure that services are developed and delivered co-production to secure the best outcomes for clients, their and joint delivery families and communities. Two examples from different partners highlight this work.



Period Poverty – clients from OWLS were asked to attend a working group regarding period poverty.

			The working group was part of a consultation concerning the Period Products (Scotland) Bill which is seeking to determine how local services can access products for women and girls who potentially may have difficulty buying or accessing products. Feedback was presented to the Local Government and Communities Committee. Employability – Skills Development Scotland (SDS) have, to date, received a number of referrals to work with offenders. In order to enhance these opportunities to engage with the appropriate people, a subgroup has been established to agree an approach for awareness raising of the community justice and employability landscape between relevant partners. A plan to host a networking event for partners in March 2020 had to be postponed due to Covid-19. However, it is planned to deliver a virtual event later in the year. Having greater understanding between partners will facilitate agreed and appropriate referral routes so that individuals receive the appropriate support to meet their needs. Following the event, it is anticipated that the level of appropriate referrals between agencies will rise.
Level of community awareness of / satisfaction with work undertaken as part of a CPO	≻es	Yes	Concerning levels of satisfaction with work undertaken as part of a CPO, the UPW Team regularly receives extremely positive feedback from community members who have requested work to be carried out. Two examples highlight this: • Community Payback Team clients helped a group in Perth to prepare for a community event. Then, a few days later, the Team were emailed a thank-you: "I just wanted to say thank you to lan and the team for all their help on Friday and Saturday. Ian and the team performed above and beyond on both days and I was extremely impressed to have them come back and take the tables and chairs to Letham St Marks after the event. I hope that we can work with you all in the future." • Community Payback Team clients redecorated the main room in Ardoch Parish Church Hall over three days. The paint was peeling off the walls and a refreshed colour scheme was needed. Following completion of the work, the Team received the following feedback: "On behalf of Ardoch Church congregation I



			wish to express our grateful thanks to the Community Payback Team for the excellent painting work they have done at the Church premises. We are delighted with the new look and it has brightened the whole place. John and his team have been exceptionally tidy and at the end of each day have always cleared up so that the hall can be used with no problem. Thank you so much for your assistance."
Evidence from questions to be used in local surveys / citizens' panels and so on	No	No	No evidence available.
Perceptions of the local crime rate	No	No	The most recently published Scottish Government data highlights that since 2008-09, the crime rate in Perth and Kinross has consistently fallen. It has fallen from 6820 crimes in 2008-09 to 4039 crimes in 2018-19. This is in contrast with data for Scotland which, following consistent falls since 2008-09, has seen an increase in the crime rate since 2016-17, from 238,921 crimes to 246,480 crimes in 2018-19. Data from the most recent Scottish Crime and Justice Survey 2016-18 highlights that there has been little in change in the perception of local crime since 2014-15 for Tayside Division with the majority of respondents (68%) indicating that their perception of the local crime rate over the past 2 years has not changed. The only significant change has been a fall in the perception of drug dealing and drug abuse. As noted in last year's Annual Report, there has been a change in approach from all the Community Safety Partners in Perth and Kinross with a growing focus on 'protecting those most vulnerable in society from those most likely to harm them' and a consequent emphasis on risk management, inclusion, reducing inequality, engagement and most importantly, prevention. Police Scotland and Community Wardens continue to actively engage with local elected members and Local Action Partnerships to help communities understand the realities of crime.
			This work is complimented by the work of the Safer



Communities Hub. This resource is staffed by Police Officers and has become a key part of the multi-agency problem solving approach in Perth and Kinross.

Issues and concerns are raised from the Police Tasking Meeting each day and these are allocated to the Hub for action. These include.

- High risk repeat missing people
- Vulnerable people
- Dangerous people
- Trends in anti-social behavior and crime
- Environmental issues
- Updates on current complex cases

Emerging trends are identified and tracked through a fortnightly multi-agency tasking meeting and ownership of issues is passed to Short Life Working Groups led by whichever of the partners is most appropriate. These groups develop multi agency action plans which share skills and resources to tackle issues as early as possible to improve efficiency and effectiveness of response and promote public confidence and trust.

Other information relevant to National Outcome One

NATIONAL OUTCOME TWO

Partners plan and deliver services in a more strategic and collaborative way

ndicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Services are planned for and delivered in a strategic and collaborative way	Yes	Yes	Much of the work of the Partners involves strategic and collaborative service planning and delivery across a range of partners. The following example highlights this approach. Admission to prison, moving across the prison estate and liberation are all significant events that currently carry a risk that people with support needs (particularly those that are not physical) are not identified early on and that continuity of care and support is jeopardised. The current system of Voluntary Throughcare requires the person in prison to understand the services available and choose whether to engage or not. People in prison may have a range of difficulties engaging with services, remembering appointments, developing



to control their daily life whilst in prison.

In 2019 a report by the University of Dundee 'A new vision for social care in prisons' reviewed existing arrangements for delivering social care in Scottish prisons, in order to provide a clear basis for developing new approaches.

In response to the recommendations in the Dundee report, the Health and Social Care Integration in Prisons Workstream, of the Scottish Government's Health and Social Care in Prisons Programme, led a range of work to develop a model of integrated health and social care provision which can be delivered in Scotland's prisons.

Seven individual prison sites across five health and social care partnerships undertook tests of change for six months, working with the Scottish Prison Service, Scottish Government, Social Work Scotland and other stakeholders to provide evidence and learning about what is required for the future. HMP Perth and HMP Castle Huntly were chosen to be one of the tests of change sites with the service hosted by the Perth & Kinross Health and Social Care Partnership.

The test of change teams which included people from the SPS, health and social work undertook a mammoth task in aiming to deliver an integrated service across not only health and social care but the prison service and justice social work. They did this within a six-month timeframe. All were affected by the COVID-19 pandemic and there is still some data outstanding that, once analysed, will offer further learning for the future.

However, the main recommendation to date is that a whole system approach to transitions in and out of prison should be adopted. This includes a throughcare approach that is based on a release plan for each person in prison to ensure that basic needs are met on their return to the community and thereby reducing the crisis that often results in a return back into the justice system following liberation.



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			Amongst a number of positive findings were those that highlighted the strength of partnership working and collaborative working. For example, co-locating the test of change team within the Health Suite at HMP Perth afforded the team access to all relevant information regarding the people they were working with and the most upto-date information due to the regular contact NHS staff had with people and their daily communication with SPS staff.
Partners have leveraged resources for community justice	No	No	Sharing resources is crucial if partners are going to successfully plan and deliver services strategically and collaboratively. Two examples of successful resource sharing amongst partners and other stakeholders are: 1. Caledonian Programme – joint bid: Perth and Kinross Council's Criminal Justice Service was successful in a joint bid with Dundee City Council's Criminal Justice Service to run the Caledonian System. This is an integrated approach to address men's domestic abuse and to improve the lives of women, children and men through its Men's Service, Women's Service and Children's Service. Assessments are carried out in conjunction with the Caledonian Groupwork Delivery Team which serves both Dundee City Council and Perth and Kinross. Two full time social workers from Perth and Kinross are co-located in the Groupwork Delivery Team in Dundee. As well as delivering groupwork, these workers are also involved in jointly delivering 2:1 work with men when required and attending client liaison meetings. 2. Caledonian Programme – information sharing: Since the Caledonian Programme was implemented, Perth and Kinross Council have signed off two information sharing protocols which are central to the programme. There is now a protocol in place to allow Police Scotland to share perpetrator information when a man has been convicted of a domestic offence, for the purposes of risk assessment and ascertaining suitability for inclusion in the
			A further information sharing protocol allows Perth and Kinross to input information to the



			national Caledonian System database. The purpose of processing data through the database is to enable a long-term evaluation study of the effectiveness of the Caledonian System in facilitating positive outcomes for clients entitled to the service.
Development of community justice workforce to work effectively across organisational/professional /geographical boundaries	No	No	Two examples of recently developed partnership working that cuts across a variety of boundaries are: 1. Perth and Kinross Council's Housing Service joint working MAPPA cases and high-risk offenders. The Housing Service works proactively with the Criminal Justice Service to ensure that appropriate accommodation and support is identified and provided on release. This partnership approach ensures that the settled accommodation provided supports successful rehabilitation, the prevention of
			reoffending and also helps create safe and sustainable communities. 2. Perth and Kinross Council's Housing Service works closely with the Criminal Justice Service to rehouse, where appropriate, the perpetrator of domestic abuse to avoid the need for rehousing a family and people affected by domestic abuse. The Housing Service also continues to work with other agencies through the Violence Against Women Partnership (VAWP) and participates in weekly meetings to discuss cases and take joint actions as required.
Partners illustrate effective engagement and collaborative partnership working with the authorities responsible for the delivery of MAPPA	No	No	The most recently published Tayside MAPPA Annual Report for 2018-19, indicates that the partnership process for assessing and managing high risk of harm offenders continues to work well within Tayside. This is evidenced by the high rate of offender compliance. There were 124 offenders managed in Perth and Kinross in 2018-19. This compares with 111 offenders in 2017-18. Across Tayside, there were 380 offenders in 2018-19. This is an increase of 16 when compared with the 364 offenders that were managed in 2017-18. Throughout 2018-19 the responsible authorities have continued to be involved in working together to strengthen the arrangements for managing offenders in the Tayside area. The



Tayside Strategic Oversight Group (SOG) identified 3 key priorities in 2018-19. These were:

Deliver an agreed programme of quality assurance audits

A small working group of MAPPA Co-ordinators from across Scotland have developed an audit tool to examine the MAPPA process and to allow a national approach to MAPPA audits in Scotland. The MAPPA Operational Group (MOG) will undertake an audit of a representative sample of cases across Tayside and learning highlighted from the audit will be used to improve processes and practice across Tayside.

• Examine and action any recommendations from reviews of practice and self-evaluation

Throughout 2018-19 there have been ongoing investigations into 2 Tayside Significant Case Reviews (SCRs). The SOG and MOG await the publications of these SCRs and will directly implement or contribute towards the implementation of recommendations.

 Continued effort to increase the usage of the ViSOR database by all relevant agencies

The ViSOR database is the agreed system provided by the Home Office to facilitate the storage and exchange of secure information on the offenders managed through the MAPPA process.

With the introduction of Category 3 individuals to MAPPA, Community Justice Services are the lead agency in respect of these offenders and are responsible for creating and maintaining the ViSOR record. Since March 2016, 16 Category 3 records have been created and maintained to the agreed standards. Community Justice Services also update the records of the registered sex offenders who are subject to statutory orders and who are jointly managed with the Police Scotland offender management unit.

ViSOR is also used by the restricted patient team at Scottish Government and by the



improve access to ViSOR by key staff which will continue in the coming year.
Whilst all key agencies use the ViSOR system, there is ongoing work to seek solutions to
Intelligence unit of the Scottish Prison Service to update records of the restricted patients managed under MAPPA and those offenders serving a custodial sentence.

NATIONAL OUTCOME THREE

People have better access to the services that they require, including welfare, health and wellbeing, housing and employability

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Partners have identified and are overcoming structural barriers for people accessing services	Yes	Yes	The following example highlights the Partnership's work in lessening the structural barriers for people accessing services. In this case the solution has involved an integrated approach with other agencies.
			Perth Citizen's Advice Bureau received funding to work in partnership with 6 services within the Perth and Kinross area. OWLS was one of the 6 services to be selected to participate in the Community Advice Project (CAP). The purpose of the project is to provide holistic advice and support to people who are experiencing poverty, financial hardship or poor mental and physical health by providing face to face support primarily through partner organisations. The project has been funded until December 2021. The main focus of the project is to provide benefits advice and support to all aspects of the claiming procedure and includes support to challenge adverse decisions. The project can also help clients with related issues, particularly those which contribute to poverty and exclusion or hardship such as housing issue, problems at work or debt.
			The support that has been provided is very much tailored to the individual. For example, for individuals who have had their benefits stopped when they spent time in prison, support has been provided to help them access the benefits system on release. For those who have not been convicted, support has been provided to ensure that they are paid any benefit arrears for Contributory



			Employment and Support Allowance.
			Zingioymoni and Support / mowarioc.
Existence of joint-working arrangements such as processes / protocols to ensure access to services to address underlying needs	Yes	Yes	Perth and Kinross Council's Criminal Justice Service offer a diversion scheme based on the waiver model (whereby the Procurator Fiscal "waives" prosecution once the decision to divert is taken). The support provided to those subject to diversion is always delivered on a one to one basis by an allocated Criminal Justice Assistant based within the Public Protection Team. On occasion where there are more complex needs or issues, a social worker may also work alongside. The nature of the support is to look at behaviour that may put the person at risk of committing further offences and to offer practical support and advice, usually by signposting people to appropriate services. Also, where existing services are in place, liaison will take place to ensure that the person is engaging with such services. Any client referred by the Procurator Fiscal (except clients accused of domestic offences, in line with a "zero tolerance" approach to domestic abuse) may be eligible to participate in the diversion scheme. In 2019-20, PKC Criminal Justice Service assessed 56 potential diversion cases. Of these, 35 were assessed as suitable for diversion, with 21 of these successfully completed and 9 not scheduled for completion yet. Of the remaining cases, 5 were not successfully completed and in the majority of these
			cases, this was because of a lack of engagement from the clients.
Initiatives to facilitate access to services	Yes	Yes	OWLS have worked with Tayside Substance Misuse Service (TSMS) for a number of years. In 2019-20, TSMS agreed to operate a clinic, based at OWLS. In the clinic a nurse from TSMS sees clients 1 to 1 one afternoon a week. This has enabled staff and women to access programmes and resources more readily. Collaborative work has ensured better communication, quicker response times to women engaging in substance misuse programmes, building more resilient partnership ways of working.
			In addition, staff from the Blood Borne Virus (BBV) clinic have delivered staff training and offer women Naloxone training. This enables women to access safe equipment to prevent further health risks and access treatments earlier to reduce cost to the NHS and improve the health outcomes for the women involved.



Speed of access to mental health services	No	No	Anchor House have created "a new multi-agency community-based service that is specifically aimed at people experiencing Mental Health crisis". Anchor House have secured a building within Perth city centre through Caledonian Housing with the view to create a new multi-agency community-based service that is specifically aimed at people experiencing mental health crisis. The Independent Inquiry interim report into mental health services in Tayside published in May 2019 stated, "the centralisation of out of hours has had a detrimental effect on those patients in Angus and Perth and Kinross who are experiencing mental health crisis". They aim to provide five crisis beds for those who are assessed as in need, for a limited time (up to one week). The environment itself will be a therapeutic space in the community where people can feel secure and supported. Person centred assistance with their immediate mental health needs is at the centre of what they seek to offer.
% of people released from a custodial sentence : a) registered with a GP b) have suitable accommodatio n c) have had a benefits eligibility check	No	No	Data is currently not available to measure these indicators.
Targeted interventions have been tailored for and with an individual and had a successful impact on their risk of further offending	Yes	Yes	Partners offer a range of person-centred targeted interventions which are then assessed for their impact on future offending. For example: Perth & Kinross Council's Criminal Justice Service alongside the Children and Young Person's Service have collaboratively designed a Bail Supervision service for young people aged 16-21 (up to age 26 for care leavers) to build new and existing capacity



in the area.

Bail Supervision can help ensure that remand is only used where necessary and appropriate. The Service gives young people the opportunity to engage in intensive support provided by a Bail Officer, prior to attending court for sentencing. The intensive service sees the young person work with their Bail Officer up to 3 times a week, including home visits where appropriate. The work carried out with the young person is specifically targeted to their needs and can involve a range of other service providers. These include:

Drug & Alcohol Team Streets Ahead Hillcrest Futures Skills Development Scotland 16+ team RASAC PKAVS Police Scotland Venture Trust Welfare Rights.

In 2019-20, the service received 44 requests for Bail Supervision and of these, 15 cases commenced. Of these 15, 14 successfully completed. The remaining young person was remanded and later received a custodial sentence.

A number of positive outcomes were noted throughout the year, including successful participation in a construction course run in partnership with Scott Street and Hadden's construction and the successful completion of a baby first aid course.

Other information relevant to National Outcome Three



NATIONAL OUTCOME FOUR
Effective interventions are delivered to prevent and reduce the risk of further offending

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per indicator)
Use of 'other	Yes	Yes	Evidence and Data (max 500 Words per maioator)
activities requirements' in CPOs			The Westbank Hub continues to provide opportunities for a range of community groups These include:
			Young people who have disengaged at school will be able to come to the site and gain an insight to work, learn new skills and work towards qualifications in partnership with their parent school.
			Offenders who have been involved in unpaid work will have opportunities to learn new skills, attain basic certificates of competence and learn how to ready themselves for the job market.
			Older people who are isolated through illness, bereavement or other causes will have the opportunity to engage with other people, learn new skills, build their confidence and learn how to ready themselves for the job or volunteering market.
			Women who have physical, mental- health, offending and addiction issues will have opportunities to engage with other people, learn new skills, build their confidence and learn how to ready themselves for the job or volunteering market.
			They do this through working with others at Westbank in:
			 Horticulture; Plant maintenance and distribution; Joinery and manufacturing; Furniture renovation; Bee-keeping; Allotment cultivation; Grounds maintenance; Painting and decorating; Firewood.
			And through working with other agencies to attend courses in:
			First Aid;



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		 CV preparation; Confidence and team building; Health and Safety; Ground maintenance; Plant care.
		Westbank has now been fully accredited by the Road Traffic Industry Training Board (RTITB) and is delivering certificated internationally recognised Forklift and Telehandler training.
		This is available to those furthest from the workplace via partnerships with the Employability Network, The Hub (Outreach) DWP, SPS Castle Huntly, Education, Mental Health and Learning Disability Support Groups.
		In February 2020, the Justice Secretary Humza Yousaf visited Westbank and met with one of the first clients to successfully complete their forklift training. The client has since gone on to secure employment as a result of gaining the qualification.
		A Skills Academy for European Social Fund (ESF) Candidates is planned for 2020-21. This will provide 50 courses between 1st September 2020 until 31 December 2020.
		Other future plans for the Hub concern the installation of a fully fitted vehicle workshop where candidates can be trained in vehicle maintenance, servicing, inspection, tyre fitting, valeting, welding and metal fabrication. Structural changes to the area are continuing and it is expected the workshop will be operational early in 2021.
Yes	Yes	In addition to the effective MAPPA arrangements already described, partners participate in other groups concerned with risk management for public protection. These include:
		1. HRARG (High Risk Adult Review Group)
		This multi-agency group only sits in Perth and Kinross and is a forum which follows the exact same template as the MAPPA process. Any agency with significant concerns regarding the risk of serious harm can refer an offender for multi-agency discussion.
	Yes	Yes Yes



			2. Care Program Approach (CPA)
			These are multi-agency meetings chaired by Health held in respect of mental health patients who also have a level of criminality which has led them to be under the management of the health service. This is generally in relation to acts of violence perpetrated by the patient but could also include risks of harm through other activities such as fire-raising etc.
Quality of CPOs and DTTOs	No	No	Since 2018-19, Perth and Kinross Council's Criminal Justice Social Work Service had implemented a revised programme of audits. This involved Senior Manager audits and peer audits of Criminal Justice Social Work Reports and case files, with a particular emphasis on clients with Community Payback Orders. Teams of auditors reviewed reports and cases throughout the year and fed back results to individual workers and the team as a whole. Examples of good practice were collated and disseminated to the team. Areas of improvement were identified and actioned either on an individual basis or in group practice improvement sessions. During 2019-20, the Criminal justice Social Work Service received notification from the Care Inspectorate that the Service would be inspected during the summer of 2020. In preparation for this, the Service has continued its programme of audits and increased the number of peer audits. However, as a result of the Covid-19 pandemic, the Service was informed in late March 2020 that the Inspection was suspended until further notice. CPO client feedback is also an important measure of the quality of CPOs delivered in Perth and Kinross. Client feedback was gathered following completion of their order. Feedback was generally positive. For example, clients commented: "Being out of work because of my mental health, being here gave me joy to be doing stuff for the local community." "Upgrading people's houses who were unable to do it themselves" "Very lonely person, it has got me back into what it is like to be in a place of work" "Learning new skill sets from the work and staff".



Reduced use of custodial sentences and remand : a) Balance between community	Yes	Yes	Scottish Government data for 2018-19 highlights the following: The number of convictions for offenders from
sentences relative to short custodial sentences under one year b) Proportion of people appearing from custody who are remanded			Perth and Kinross has continued to fall when compared with previous years. There were 1507 in 2016-17 compared with 1437 in 2017-18 and 1389 in 2018-19. When considering the type of sentence imposed, since 2016-17, the number of offenders receiving a custodial sentence has remained very similar whereas there has been a year on year decrease in offenders receiving a community sentence. The number of offenders
			receiving a financial penalty has fluctuated with a fall between 2016-17 and 2017-18 and a small increase between 2017-18 and 2018-19.
			Of those receiving a custodial sentence, the number of short-term sentences of between 0 and 6 months increased slightly in 2018-19, rising from 148 in 2017-18 to 158. In contrast, the number of sentences of 6 months to 1 year has decreased slightly in 2018-19, falling from 60 in 2017-18 to 50. However, the number of sentences of between 1 and 2 years continues to increase, rising from 15 in 2016-17 to 30 in 2018-19.
			Concerning remands, available data from SPS for 2018-19 shows that the average number of males on remand for a given month was 26. This is similar to the previous year when there was an average of 25 offenders on remand. For females, numbers each month were far fewer with an average of 2 per month.
The delivery of interventions targeted at problem drug and alcohol use [NHS Local Delivery Plan (LDP) Standard]	No	No	Perth and Kinross Council's Criminal Justice Social Work Service, working in partnership with other agencies e.g. Tayside Council on Alcohol (TCA) have responsibility for delivering specialist drug and alcohol services.
			In addition, females that receive a CPO with a Drug/Alcohol Requirement can access support from NHS Services, from presenting at a Drop In Assessment Clinic on a Monday Morning which is also attended by the TCA locality manager, women are supported to engage with these services following assessment. They are triaged to the appropriate service to meet their



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			requirements.
Number of Police Recorded Warnings, police diversion, fiscal measures, fiscal diversion, supervised bail, community sentences (including CPOs, DTTOs and RLOs)	Yes	Yes	Scottish Government data for 2018-19 highlights the following: The number of Police recorded warnings has shown a year on year increase since 2016-17, rising from 211 in 2016-17 to 285 in 2018-19. In contrast, there has been a continued decrease in Anti-Social Behaviour Fixed Penalty Notices. These have fallen from 288 in 2016-17 to 159 in 2018-19.
DTTOS and IXLOS)			Fiscal measures: Following an increase from 537 in 2016-17 to 591 in 2017-18, the number of COPFS disposals fell to 437 in 2018-19. Of these, Fiscal fines registered the largest decrease falling from 395 in 2017-18 to 213 in 2018-19. Fiscal compensation disposals also fell during the same time period. In contrast, there were increases in both Fiscal Fixed Penalties and Fiscal Combined Fines with Compensation.
			Criminal Justice Social Work data from 2019-20 highlights the following:
			Diversion: There were 35 diversion cases in 2019-20. This is similar to the two previous years when there were 35 new cases in both 2016-17 and 2017-18. In contrast, there was a decrease in the number of Fiscal Work Orders issued when compared with the previous year. There were only 4 issued in 2019-20, compared with 8 in 2018-19. This continues a trend of decreasing numbers as there were 13 new Fiscal Work orders made in 2017-18.
			Community Sentences: The number of Community Payback Orders issued remained similar to the previous year with 353 issued in 2019-20 and 346 issued in 2018-19. Both these figures represent a decrease from 2017-18 when there were 391 issued.
			DTTOs: There were 2 new DTTOs issued in 2019-20. This is similar to the previous years when there were 3 in 2018-19 and 4 in 2017-18.
Number of short- term sentences under one year	Yes	Yes	Scottish Government data for 2018-19 highlights the following:
			Of those receiving a custodial sentence, the



number of short-term sentences of between 0 and 6 months increased slightly in 2018-19, rising from 148 in 2017-18 to 158. In contrast, the number of sentences of 6 months to 1 year has decreased slightly in 2018-19, falling from 60 in 2017-18 to 50. However, the number of sentences of between 1 and 2 years continues to increase, rising from 15 in 2016-17 to 30 in 2018-19.

Concerning remands, available data from SPS for 2018-19 shows that the average number of males on remand for a given month was 26. This is similar to the previous year when there was an average of 25 offenders on remand. For females, numbers each month were far fewer with an average of 2 per month.

Other information relevant to National Outcome Four



NATIONAL OUTCOME FIVE

Life chances are improved through needs, including health, financial inclusion, housing and safety, being addressed

Indicator	Reported?	Useful?	Evidence and Data (max 300 words per i	ndicato	or)		
Individuals have	Yes	Yes	Evidence and Data (max 500 words per 1	Halcate) <u> </u>		
made progress against the outcome			There is good evidence from partners that the range of activities that are undertaken to meet this outcome results in positive changes. Three examples highlight this: 1. TCA's Perth Mentoring for Men service recorded an 849 level of engagement with the service during 2019-20. The majority of clients who engaged:				
			Improved engagement with non-substance use services: Improved engagement with substance use services; Improved accommodation status; Improved financial situation; Improved physical and psychological wellbeing.				
			Mentoring for Men /16+	Got Better	Stayed the Same	Got Worse	
			Improved engagement with non-substance use services	14	5	0	
			Improved engagement with substance use services	6	2	0	
			Improved accommodation status	14	6	0	
			Improved financial situation	11	8	0	
			Improved imancial situation	11	0	Ü	
			Improved infancial situation Improved physical and psychological wellbeing	15	3	0	
			·	orded and and and and and and and and and an	an 82% ne majo	level ority o	
			Improved physical and psychological wellbeing 2. TCA's OWLS Mentoring Service record engagement with the service in 2019 clients who engaged: Improved accommodation status; Improved financial situation; Reduced impact of alcohol and drugs; Improved physical and psychological wellbeing	orded and and and and and and and and and an	an 82% ne majo	o level prity o	
			Improved physical and psychological wellbeing 2. TCA's OWLS Mentoring Service record engagement with the service in 2019 clients who engaged: Improved accommodation status; Improved financial situation; Reduced impact of alcohol and drugs; Improved physical and psychological wellbeing	orded and and and and and and and and and an	3 an 82% ne majo	leve ority o	
			Improved physical and psychological wellbeing 2. TCA's OWLS Mentoring Service record engagement with the service in 2019 clients who engaged: Improved accommodation status; Improved financial situation; Reduced impact of alcohol and drugs; Improved physical and psychological wellbeing	orded and and and and and and and and and an	g. Stayed the Same 1	Got Wors	



	3. Perth and Kinross Council's CJSW Public Protection Team developed and implemented a questionnaire designed to assess and measure client readiness to change and their support needs during the time that they were undertaking their Community Payback Order.
	Results indicate that the majority of clients demonstrated an improvement in a number of identifiable needs. The largest positive changes were found concerning mental health and finance. Smaller positive changes were found concerning accommodation and substance misuse.
Other information relevant to National C	Outcome Five

NATIONAL OUTCOME SIX

People develop positive relationships and more opportunities to participate and contribute through education, employment and leisure activities

Indicator	Reported?	Useful?	Evidence and Data (max 300 wo	ords per i	ndicator)	
Individuals have made progress against the outcome	Yes	Yes	There is good evidence from partners that the range activities that are undertaken to meet this outcome results in positive changes. Three examples highlight this.				
			TCA's Perth Mentoring for Men service reported the majority of clients recorded:				
			Improved engagement with education, work or training Increased positive use of leisure time.				
			Mentoring for Men /16+ Got Stayed Better the W Same				
			Improved Engagement with Education, Work or Training	7	10	0	
			Increased Positive Use of Leisure Time	11	6	1	
			2. TCA's OWLS Mentoring Sel majority of clients who engage Improved engagement with ed Increased positive use of leisu	d: ucation, v			
			OWLS	Got	Stayed	Got	
				Better	the Same	Worse	
			Improved Engagement with Education, Work or Training	5		Worse 1	



	3. Perth and Kinross Council's CJSW Public Protection Team developed and implemented a questionnaire designed to assess and measure client readiness to change and their support needs during the time that they were undertaking their Community Payback Order.
Other information relevant to Nati	Results indicate that a number of clients demonstrated an improvement in their relationships and had more opportunities to participate and contribute through education, employment and training activities. onal Outcome Six

Indicator	Reported?	Useful?	Evidence and Data (max 300 wo	rds per i	ndicator)
Individuals have made progress against the outcome	Yes	Yes	There is good evidence from partners that the range of activities that are undertaken to meet this outcome results in positive changes. Three examples highlight this. 1. TCA's Perth Mentoring for Men service reported the majority of clients recorded: Increased readiness to change; Increased belief in their ability to desist; Improved prosocial attributes towards offending behaviour. Improved ability to solve everyday problems; Increased belief in their ability to change; Reduced criminal activity (self-reported)			
			Mentoring for Men /16+	Got Better	Stayed the Same	Got Worse
			Increased Readiness to Change	14	5	0
			Increased Belief in Ability to Desist	15	4	0
			Improved prosocial attitudes towards offending behaviour	15	4	0
			Improved ability to solve everyday problems	11	7	0
			Increased belief in their ability to change	10	8	0
			Reduced criminal activity (self-reported)	17	1	0



2. TCA's OWLS Mentoring Service reported the majority of clients who engaged:

Increased readiness to change; Increased belief in their ability to desist; Improved prosocial attributes towards offending behaviour.

Improved ability to solve everyday problems; Increased belief in their ability to change; Reduced criminal activity (self-reported)

OWLS	Got Better	Stayed the Same	Got Worse
Increased Readiness to Change	8	1	2
Increased Belief in Ability to Desist	6	1	2
Improved prosocial attitudes towards offending behaviour	8	2	1
Improved ability to solve everyday problems	8	0	2
Increased belief in their ability to change	9	0	2
Reduced criminal activity (self-reported)	9	1	1

3. Perth and Kinross Council's CJSW Public Protection Team developed and implemented a questionnaire designed to assess and measure client readiness to change and their support needs during the time that they were undertaking their Community Payback Order.

Results indicated that the majority of clients evidenced improvements in their attitudes to offending, engagement with services, confidence about the future and their ability to be think independently and not be influenced by others.

Other information relevant to National Outcome Seven



5. Priority Areas of Focus

1. Victims

The Perth and Kinross CJP Outcomes Improvement Plan identifies victims as a key priority area of focus. A key action in the plan is to work with victims and relevant organisations that support them to improve their journey through the criminal justice system.

The Caledonian Programme offers a direct service to the women who are cited as victims of domestic offences on Court Report requests. In line with the Caledonian Programme assessment, women are initially contacted by the Caledonian Women's Service and offered the opportunity to give their views and provide an input at the stage of preparing pre-sentencing reports. The Caledonian Women's Service is a new development for Perth and Kinross as it is the first time that the Criminal Justice team has had the opportunity to work directly with the victims of crime.

Following assessment, in cases where the man is not assessed as suitable for the Caledonian Programme, or the Court decides not to impose a Programme Requirement, the woman will be offered a further four support sessions to identify safety plans and signpost them on to other appropriate support services. If the man is placed on a Caledonian Programme Requirement, the woman will be offered support for the 2-year duration of the Order.

Support includes practical support and advice, a listening ear, emotional support, one to one support, advocacy, signposting to other services and safety planning.

While support through the Caledonian Women's Service is offered to all women who are cited as victims of domestic offences, whether they wish to participate in the process is entirely their decision. In the year until 31 Match 2020, over 70 women engaged with the Caledonian Women's Service.

2. Family Relationships

The Perth and Kinross CJP Outcomes Improvement Plan identifies Family Relationships as a key priority area of focus. A key action in the plan is to develop links with providers of parenting services to enable people who are subject to the criminal justice system to build and develop strong, positive family relationships and engage with parenting support, both in the community and secure establishments. Families Outside is a member of the CJP Third Sector Forum.

During 2019-20, Families Outside received 33 direct 1-1 support referrals for adults. These were mainly self-referrals. This is highlighted in the case study below:

The Regional Families Support Co-ordinator (RFSC) received a call from a client via their helpline. The client was experiencing the criminal justice system for the first time and felt unable to be supported by friends and family. He was struggling to cope and felt he would benefit from emotional support.

In order to help him, he received support in a number of areas:

RFSC explained legal jargon and CJS terminology;

Prisoner visits and differences between different establishments/ regimes once transfer had happened;

Handing in property;

Emotional support from someone who understands elements of CJS;



Issues concerning the client's mental health and information concerning who to talk to about this.

As a result of this support, the following outcomes were achieved:

The client was able to talk through their concerns and issues;

The client was able to feel included and engaged with regards to visits and understanding the processes within the prison system;

The client felt supported throughout and felt able to ask questions at each stage of the journey; The client felt able to talk to the RFSC throughout, with particular support put in place around pre-sentencing and transfer of establishments.

3. Males who offend

The Perth and Kinross CJP Outcomes Improvement Plan identifies Males who offend as a key priority area of focus. Following the production of the Review of Male Service Delivery in January 2019, funding was identified to create a part-time post to consider the results and consider the design of a new Male Offenders Service within the Criminal Justice Service, to incorporate the views and needs of the service user group and to consider ways of working with male offenders that can best reflect current research concerning reducing risk and aiding integration in the community.

The Men's Service will be a sustainable alternative for males who offend to find purpose, improve wellbeing and reintegrate; both within society and their own significant relationships. Whilst above all else, ensuring public protection and seeking to reduce reoffending.

It will provide a different way of working for both service users and staff that facilitates multiagency, targeted approaches in a more efficient manner to ultimately improve outcomes.

The Men's Service will provide a blend of both structured and unstructured interventions. The structured interventions relate to men who are subject to statutory Court Orders and their risk and needs may be better managed under the context of the Men's Service due to the intense, targeted approach it can offer. Unstructured interventions such as when males present in crisis when not part of a statutory order are better served through the Men's Service due to its ability to be flexible and respond to the needs of the client base.

The objectives of the Men's Service are:

Create an environment that is non-threatening, trauma informed and fosters the idea of a safe environment which enhances men's engagement

Provide a structured modular programme of work that can and should be delivered in groups where possible but can be adapted to 1 to 1 delivery if/and when required

Place wellbeing at the heart of the work done with men, with both physical and mental health at the forefront.

Utilise an additional person-centred assessment process in conjunction with the standard risk assessment and case management process (LSCMI) to provide a more targeted approach through the time spent on an order which is regularly reviewed.

Provide a "one-stop shop" approach where agencies can coordinate and support men more effectively under one roof.



Ensure trauma informed and adverse childhood experiences are more widely considered when responding to men on orders and provide appropriate support to these individuals.

As of March 2020, the final proposal for the project was nearly completed and further funding has now been secured for the next 2 years. It is therefore planned that the project will start on a pilot basis in the second half of 2020.

6. Case Studies

The Right Track service run by Criminal Justice Social Work aims to provide a service for young people aged between 16 and 26 years old where the persistence and/or seriousness of their offending places them in immediate risk of custody. Other criteria are that the young person has or is likely to fail to comply with a Community Payback Order, such is their current chaotic lifestyle.

The key objective of the Right Track service is to monitor and stabilise young people who are at risk of custody and /or failing to comply with Community disposals. This may be achieved by addressing aspects of their potentially chaotic lives whilst supporting and preparing them to subsequently go onto complete a community disposal.

Right Track has 5 Key Outcomes:

More positive engagement with Services

Reduced breach rate within target age group

Reduced use of custody

Reduced re-offending (frequency / seriousness)

Evidence that assessed criminogenic needs have stabilised or have been addressed: LSCSMI domains and wheel of life assessment

The following example highlights the work of the Right Track service and the positive effect it can have on its clients.

Client X began working with the Right Track service just after his 16th birthday. This was for a serious offence causing him to be excluded from school and prevented him from sitting any of his SQA school examinations. Without substances, Client X presented as a shy, nervous but compliant young man and despite his engagement remaining positive, continued to spend his time with peers who indulged in regular drug and alcohol use. Client X returned to court and due to the seriousness of his offence, was placed on a Community Payback Order.

Client X successfully completed his CPO, and despite finding employment, his behaviour in the community remained quite unpredictable. This impacted on his consequential thinking and behaviour, and after several months Client X, once again found himself unemployed. Client X thereafter started to suffer from low mood and anxiety, and he resorted to using substances as an escape.

Client X subsequently re-offended and the Court re-referred him back to Right Track as he was still only 18 years of age. Due to the working relationship already established, Client X accepted the intensive support offered during his period of deferment. This focused on working



with other services to address ongoing concerns with his medical, substance use and potential training/employment.

Following 13 months on the Programme Client X returned to court and was admonished and dismissed. He had worked on relevant offence focused work, accrued over 200 hours on the Right Track Work Project, completed a Joinery Course with the Employability Pipeline at Westbank, and been supported to medical and other relevant appointments with partner organisations and services. Client X had also been offered an apprenticeship with a local builder during his last month on the programme. Client X is still currently employed.

7. Challenges

The Partnership have identified the following 2 key challenges:

- 1. The Partnership's opportunities to engage with local Sheriffs have proved to be extremely limited to date. The opportunity to work in partnership with local Sheriffs would be welcomed as, amongst other issues, it would enable partners to engage in meaningful dialogue concerning sentencing decisions and concerns raised by local communities. It is hoped that some mechanism for regular liaison can be established in future. For example, briefing sessions or attendance at Partnership meetings.
- 2. The current lack of opportunities for prisoners leaving custody to access appropriate and timely mental health support.

8. Additional Information

The information in this report has been provided by the following Statutory Partners and Third Sector Forum members:

Families Outside:

Perth and Kinross Council;

Perth & Kinross Health and Social Care Partnership;

Skills Development Scotland;

Tayside Council on Alcohol.

