

PERTH AND KINROSS COUNCIL

3 OCTOBER 2018

PERTH AND KINROSS COUNCIL ANNUAL PERFORMANCE REPORT 2017/18

Report by Chief Executive (Report No. 18/327)

PURPOSE OF REPORT

This annual report provides an overview of how the Council has performed against the strategic objectives for Perth and Kinross as set out within the Council's Corporate Plan 2013-2018, for the period 1 April 2017 to 31 March 2018.

1 BACKGROUND / MAIN ISSUES

- 1.1 The Council's Annual Performance Report 2017/18 is a statement of progress made during the last year, towards achieving our strategic objectives, and in meeting our statutory duty to deliver best value. It provides elected members and officers with a clear understanding of performance achieved, and our success in making a positive difference to people's lives.
- 1.2 The Annual Performance Report is a key mechanism for reporting on our performance. As well as the document itself, a range of supporting performance information is available and accessible on our [Performance](#) pages.
- 1.3 Maintaining a strong and effective performance management framework is critical to the success of the Council in improving priority areas and delivering better outcomes for our communities.
- 1.4 The Annual Performance Report is attached at Appendix 1.

2. PROPOSALS

- 2.1 Progress against each of the strategic objectives is summarised within the report and contains the following:
 - **Performance Highlights** – this gives a clear sense of what difference we have made and key performance highlights quickly identify the major successes, whilst the accompanying narrative provides a rounded view of performance. Where benchmarking information is available, reference is made to our position nationally. The case studies give detail about significant areas of work.
 - **What our customers are saying** – Feedback comes from a variety of sources that include customer engagements, surveys and testimonies from individuals and through external inspections.

- **Our focus for 2018/19** – The information presented demonstrates the positive impact that our work is having. There are areas where we need to do more and the report states these improvement priorities and service development areas.

2.2 In summary the key performance indicators demonstrate:

- 19 are improving (45%);
- 10 remain steady (24%);
- 3 need attention (7%); and
- 10 (24%) either are not currently available or have no trend data.

3. CONCLUSION AND RECOMMENDATIONS

3.1 We continue to work towards our vision of delivering better outcomes for the people of Perth and Kinross and continue to be committed to delivering the priorities detailed in the Council's updated Corporate Plan 2018-2022.

3.2 It is recommended that the Council:

- Approves Perth and Kinross Council's Annual Performance Report for 2017/18.

Author

Name	Designation	Contact Details
Louisa Dott	Team Leader – Strategic Planning, Improvement and Risk	

Approved

Name	Designation	Date
Lorna Cameron	Head of Strategic Commissioning and Organisational Development	

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ANNEX

1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

Strategic Implications	
Community Plan (Local Outcomes Improvement Plan)	No
Corporate Plan	Yes
Resource Implications	
Financial	None
Workforce	None
Asset Management (land, property, IST)	None
Assessments	
Equality Impact Assessment	None
Strategic Environmental Assessment	None
Sustainability (community, economic, environmental)	None
Legal and Governance	None
Risk	None
Consultation	
Internal	Yes
External	None
Communication	
Communications Plan	None

1. Strategic Implications

Community Plan (Local Outcomes Improvement Plan) and Corporate Plan

- 1.2 This report supports the delivery of the strategic objectives within the Corporate Plan 2013-18.

2. Resource Implications

Financial

- 2.1 None.

Workforce

- 2.2 None.

Asset Management (land, property, IT)

- 2.3 None.

3. Assessments

Equality Impact Assessment

- 3.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

- 3.2 None.

Strategic Environmental Assessment

- 3.3 The Environmental Assessment (Scotland) Act 2005 places a duty on the Council to identify and assess the environmental consequences of its proposals.

- 3.4 None.

Sustainability

- 3.5 Under the provisions of the Local Government in Scotland Act 2003 the Council has to discharge its duties in a way which contributes to the achievement of sustainable development. In terms of the Climate Change Act, the Council has a general duty to demonstrate its commitment to sustainability and the community, environmental and economic impacts of its actions.

- 3.6 None.

Legal and Governance

- 3.7 None.

Risk

- 3.8 None.

4. Consultation

Internal

- 4.1 The Executive Officer Team and Corporate Management Team were consulted, and commented on this report.

External

- 4.2 None.

5. Communication

- 5.1 Communications will be carried out via the Council's Public Performance Reporting arrangement.

2. BACKGROUND PAPERS

None.

3. APPENDICES

Perth and Kinross Council Annual Performance Report 2017/18.