

QUOTES FROM PARENTS & CARERS

All the contact
we have had
with REACH has
been very
flexible as our
needs and
situation
changed

Thanks for all your help and kindness today, it was much appreciated and definitely above and beyond.

Thank you.

It has been real benefit to have all this expertise under one roof - I don't know what we would have done without it to be honest

Everyone in the REACH team has been very sensitive and responsive to our needs; they really listened and got to know us as a family

Even when things were very difficult, I never felt judged and knew that help was always available

The REACH team knows we are a family and that we are all affected when a young person has difficulties

I observe the whole situation and I am incredibly impressed with the amount of energy, time and effort which is being invested in YY currently by a variety of professionals and individuals.

I really don't know how we would have managed through the most difficult times without the support of the REACH team

We used to feel quite alone and scared for the future but we now feel really well supported - thank you

Thank you for all the support, encouragement and confidence you gave to XX and myself. You have been absolutely amazing. XX growing into the confident and achieving young man that he now is, not to mention happy, has been hugely down to the relationship that you built with him. I can't thank you enough.

I can't tell you how much it's appreciated to know we have the additional support you offer