



# **Draft Strategic Risk Register**

24th June 2021

Risk Summary: (see last page for key)

Risk Ref.	Risk Title	<b>Risk Event.</b> <i>There is a risk that:</i>	Priority
SR01	Protection of Vulnerable Children & Adults	Vulnerable children and adults are not adequately protected, and the Council fails to meet its statutory duty	20
SR02	Climate Change	The actions and decisions of the Council fail to affect the behavioural and cultural change required to mitigate the causes of and reduce the impact of climate change in Perth and Kinross	20
SR03	Economic Wellbeing	The economy in Perth & Kinross does not grow in an inclusive and sustainable way	20
SR04	Poverty & Equalities	There will be increased poverty and the inequalities gap within Perth & Kinross will widen	16
SR05	Public Service Design & Delivery	The Council does not design and deliver the sustainable public services that our communities need	16
SR06	Information Security	The security (that is, the confidentiality, integrity, availability, and resilience) of the Council's data is compromised	15
SR07	Security & Emergency Planning/Civil Contingencies	The Council is unable to provide an adequate or effective operational response in emergency situations	12
SR08	Financial Resilience	There are insufficient financial resources to deliver the required level and quality of services to our communities	12
SR09	Workforce	The Council does not have the skilled, motivated, and agile workforce that it requires to ensure the effective delivery of services	12
SR10	Asset Management	Council property, housing, roads infrastructure and other assets are not safe, fit for purpose or providing best value	12
SR11	Health & Safety	The health and safety of staff and the public is not adequately protected	8

	Current Risk Rating: (priority 1, 2, 3 or 4)		PRIORITY 1		<b>sk Response:</b> (accept, avoid nsfer, share, enhance, explo		SHARE			
Inherent	Inherent	Residual	Residual		Critical	5	10	15	20	25
Impact (1-5)	Probability (1-5)	Impact (1-5)	Probability (1-5)		Major	4	8	12	16	20
				act	Moderate Minor	3	<u>6</u> 4	9	12 8	15 10
5	5	5	4	Impact	Insignificant	2	4 2	3	<u> </u>	5
Inherent Score:	25	Residual Score:	20			Very Low	Low	Medium	High	Very Hig
As a Result of					nat Which Could Lead to					
<ul><li>public sector</li><li>Incohesive patient</li></ul>	artnership working ( on and data sharing	eg ineffective )	not adequate	ely p	en and adults are rotected, and the eet its statutory	<ul> <li>Increa other p</li> <li>Damage confide</li> </ul>	sing dema oublic part ge to Cour ence	to individua nd for servic ners cil reputatio breach of sta	ces from C n/loss of p	oublic

- Public Protection Chief Officers Group •
- PKC Child Welfare & Protection Processes/Policies/Procedures •
- PKC Adult Welfare & Protection Processes/Policies/Procedures •
- ECS Business Management & Improvement Plan actions •
- Child Protection Committee •
- Adult Protection Committee •
- Public Protection Co-ordinating Group •
- Tayside Regional Improvement Collaborative has established a • Priority Group for Safeguarding and Child Protection
- Performance/ risk management & reporting systems •

**Risk Owner:** Chief Executive Risk Actionee: Chief Social Work Officer

- Chief Officers Group for Public Protection has strengthened role and remit during • COVID-19 and approved a new Public Coordinating Group to be established from January 2021 led by the CSWO
- A public protection risk register is closely monitored by the Chief Officers Group for Public Protection and by public protection committees and the key areas of risk have been identified and mitigated
- Annual reports from the Child and Adult Protection Committees will report to • Council/IJB December 2020.

Sub-Category:				1 = -	/					
	ating: (priority 1, or 4)	PRIOF	RITY 1		<b>sk Response:</b> (accept, avo insfer, share, enhance, exp			SHA	RE	
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)		Critical Major	5 4	10 8	15 12	20 16	25 20
5	5	4	5	Impact	Moderate Minor	3 2	<u>6</u> 4	9	12 8	<u>15</u> 10
5	5	4	5	l mp	Insignificant	1	2	3	4	5
Inherent Score:	25	Residual Score:	20			Very Low	Low	Medium	High	Very Hig
As a Result of			<i>There is a risk that</i>			Which Cou	bability			
<ul> <li>and failure to to effect culto</li> <li>A lack of reso implement ap</li> <li>New, emergin responsibilitie</li> <li>Failure to pro our communi behaviour an</li> <li>Compartmen budget and d horizons.</li> </ul>	ate leadership and embed responsibili- ural change across sources to properly popropriate Council-ving and evolving states operly engage with a ties and business to d take action. talised/ siloed appro- ecisions made with ximise on opportun	ity for action and services lan, co-ordinate vide response tutory duties & and empower o change bach to task and short time	Council fail to behavioural a required to m	aff nd itig ne ir	cultural change ate the causes of npact of climate	respon penalti Inflated taking Damag confide Damag Counci Detrim and we Missed Duplica	sibilities, es d investm early acti- pe to Cour ence pe to prop l-area ental imp ellbeing ou funding o	ncil reputation erty and livel act on enviro utcomes acro or commercia fort around c	Il legislativ Ients due t n/loss of p lihoods acr onmental, l ss our con Il opportur	to not ublic ross the health nmunity nities

Key Controls	Key Actions & Updates
<ul> <li>Climate Change Board</li> <li>Climate Change engagement plan</li> <li>Climate Carbon Working Groups</li> <li>Perth and Kinross Climate Change Commission (in process of being established)</li> </ul>	<ul> <li>Development of updated climate roadmap and clear corporate framework to ease integration of local low carbon activities across PKC and wider community</li> <li>Strengthening of climate change communication, reporting &amp; governance structures across all levels of PKC from the Low Carbon Working Group, through Climate Change Board &amp; onto the CMG, EOT, Community Planning partners &amp; Elected Members.</li> </ul>
<b>Risk Owner:</b> – Chief Executive <b>Risk Actionee</b> : Head of Planning & Development	

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	<b>ating:</b> (priority 1, or 4)	PRIOR	DRITY 1		<b>Risk Response:</b> (accept, avoid, reduce, transfer, share, enhance, exploit)			REDUCE			
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)		Critical Major Moderate	5 4 3	10 8 6	15 12 9	20 16 12	25 20 15	
5	5	5	4	Impact	Minor	2	4	6	8	10	
Inherent 25 Residual Score:		20		Insignificant	Very Low	2 Low	3 Medium	4 High	5 Very Hig		
As a Result of	s a Result of There is a risk				Which Could Lea			ad to			
<ul> <li>The current e of COVID-19 withdrawal fr</li> <li>Failure to ide local econom to support loc</li> <li>Failure to ma through the 1</li> <li>Debt of Covic</li> <li>Failure to res Wellbeing Pla</li> </ul>		w in	Perth & Kinross an inclusive and	<ul> <li>Rising destina</li> <li>Popula</li> <li>Decline and inv</li> </ul>	unemploy ations for tion and e in house vestment	ty across our ment and a school leaver conomic dec building, bus nd for service	lack of pos rs cline siness expa	itive			

# **Key Controls**

- Economic Wellbeing Plan
- Busines Barometer Survey
- Brexit Officers Working Group
- COSLA Officers Working Group
- Local Resilience Partnership
- Tay Cities Deal

**Risk Owner:** Executive Director - Communities **Risk Actionee**: Head of Planning & Development

# **Key Actions & Updates**

Ongoing monitoring of local economy, including Business Barometer Survey

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Current Risk Ra 2, 3 (		PRIOR	ITY 1		<b>sk Response:</b> (accept, avoid ansfer, share, enhance, exploi		REDUCE					
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)	Critical Major Moderate	Major Moderate	5 4 3	10 8 6	15 12 9	20 16 12	25 20 15		
5	5	4	4	mpact	Minor	2	4	6	8	10		
Inherent	25	Desident Group	10		Insignificant	1 Very Low	2 Low	3 Medium	4 High	5 Very Hig		
Score:	25	Residual Score:	16		Probability							
As a Result of			There is a risk that			Which Could Lead to						
<ul> <li>Low Wage and increases in p</li> <li>Wider societal COVID -19 (e)</li> <li>Failure to plan interventions</li> </ul>					<ul> <li>An increasing demand for service those provided by the HSCP, where may be unable to meet</li> <li>Reduction in Council income</li> <li>A detrimental impact on communant achievement of Council strate</li> <li>Pressure on statutory services public protection, social care and achievement of council care and achievement of care and ach</li></ul>					e Council wellbeing ims arly in		
Key Controls				K	ey Actions & Updates							
<ul> <li>Local Outcomes Improvement Plan</li> <li>Joint Welfare Reform Steering Group</li> <li>Service planning, performance monitoring &amp; reporting</li> <li>Budget monitoring &amp; reporting</li> <li>Equalities Impact Assessments</li> <li>Regional Economic Strategy/Economic Wellbeing Plan</li> <li>Public Protection Chief Officers Group</li> <li>Welfare Rights engagement and signposting</li> <li>Welfare Fund &amp; COVID related Hardship Fund</li> <li>Local Child Poverty Action Plan</li> <li>Tayside Region Improvement Collaboration</li> </ul>					Development of the P&K Off Development of actions thro (Poverty & Child Poverty, Fo Local Outcome Improvemen 2021/22 Budget Setting Dec etc Economic Wellbeing Plan – r Temporary ongoing support Development of Food Povert	ough Emplo ood and Fue t Plans – Fo cisions Rent nonitoring to foodban	el Poverty, i ollow up ac increases and reporti ks/food dis	Employabilit tions minimised; ng of progre	y Initiative Council ta: ess	es) x freeze		

**Risk Actionee**: Depute Director - Communities

Appendi	x 1
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	Reputation & Pu	blic illiage									
	<b>ating:</b> (priority 1, or 4)	PRIOR	ITY 1		<b>sk Response:</b> (accept, av ansfer, share, enhance, ex			REDU	JCE		
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)		Critical Major Moderate	5 4 3	10 8 6	15 12 9	20 16 12	25 20 15	
4	5	4	4	Impact	Minor Insignificant	2	4	6	8	<u>10</u> 5	
Inherent Score:	20 Residual Score		16		Very Low Pr	Very Low Medium High Very Hig Probability					
As a Result of			There is a risk that	t		Which Co	uld Lead to				
<ul> <li>of local comm</li> <li>Insufficient po</li> <li>Failure to ma: and goodwill</li> <li>Insufficient go</li> </ul>	age with and unde opulation demograp ximise on communi established during overnance and proc es in partnership w	ohics projections ity connections COVID-19 cesses in place to	The Council o deliver the s services that	<ul> <li>A wide</li> <li>Detrin</li> <li>Failure</li> <li>comm</li> <li>Budge</li> <li>failure</li> </ul>	<ul> <li>Failure to deliver better outcomes for our communities</li> <li>Budgets being spent on ineffective interventio failure to implement duties in relation to the Community Empowerment Act</li> </ul>						

Key Controls	Key Actions & Updates
<ul> <li>Community Planning Partnership Board</li> <li>Local Action Partnerships</li> <li>Budget provisions for Local Action Partnerships</li> <li>Equalities &amp; Community Empowerment Workstream</li> <li>The PK Offer framework/Board</li> </ul>	<ul> <li>Work is underway to bring together the Perth and Kinross Offer, PKC Corporate Plan and the Local Outcome Improvement Plan (LOIP) as an integrated approach to improving outcomes for local communities.</li> <li>Review of CPP delivery arrangements</li> <li>Participatory Budgeting Processes</li> <li>Kinross Inclusion review</li> <li>Place Plans further expansion</li> </ul>
<b>Risk Owner:</b> Executive Director - Communities <b>Risk Actionee</b> : Head of Innovation	

		nology & Securit	.y								
	Current Risk Rating: (priority 1, 2, 3 or 4)		ITY 2		<b>sk Response:</b> (accept, avoid nsfer, share, enhance, explo			REDU	JCE		
Inherent	Inherent	Residual	Residual		Critical	5	10	15	20	25	
Impact	Probability	Impact	Probability		Major	4	8	12	16	20	
(1-5)	(1-5)	(1-5)	(1-5)		Moderate	3	6	9	12	15	
5	4	5	3	Ipact	Minor	2	4	6	8	10	
Tuberet				<u> </u>	Insignificant	1	2	3	4	5	
Score:	Inherent Score:20Residual Score:15				Very Low Low Medium High Very Probability						
As a Result of			There is a risk that	 t	<u> </u>	Which Cou	ld Lead to				
<ul> <li>Inadequate cyber defences</li> <li>Poor information management</li> <li>Remote working/revised processes implemented at speed</li> <li>Inadequate financial and personnel resources</li> <li>Inadequate training</li> </ul>				ty, in Ind re	-	<ul> <li>Irrecov</li> <li>Inabilit</li> <li>Loss of</li> <li>Damage confide</li> </ul>	verable los cy to delive f IT infrast ge to Coun ence	er services e	ffectively n/loss of p	public	

#### Key Controls

- PSN accreditation
- DP Policies/processes/training
- Business Continuity procedures
- Technical and procedural security controls
- Audit and monitoring (including independent auditing)
- EDMS implementation
- Records Management Plan

#### **Risk Owner:** Chief Operating Officer **Risk Actionee**: Head of Corporate IT & Revenues, Head of Legal and Governance Services

#### **Key Actions & Updates**

- Improved technical security measures
- Key data security monitoring roles/responsibilities being identified and resourced
- Further training and awareness sessions organised with staff to raise awareness of phishing and other relevant cyber security risks
- Developing an appropriate governance framework for cyber risk
- Improved supply chain security
- Monitoring of training uptake
- Feedback from exercises to services (ie. Phishing exercise)

	ating: (priority 1, or 4)	PRIOF	PRIORITY 2		<b>Risk Response:</b> (accept, avoid, reduce, transfer, share, enhance, exploit)			REDUCE			
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)		Critical Major Moderate	5 4 3	10 8 6	15 12 9	20 16 12	25 20 15	
5	5	4	3	Impact	Minor Insignificant	2	4	6	8 4	<u>10</u> 5	
Inherent Score:	25	Residual Score:	12			Very Low Medium High Very Hig Probability					
As a Result of			There is a risk that	<u>-</u>		Which Cou	ld Lead to				
(considering a terrorist, crim events)	Inadequate emergency/business continuity plans (considering all civil contingencies including terrorist, criminal threats and severe weather events) The Council adequate or				able to provide an ctive operational gency situations	incidents not being managed appropriately to deliver essential services to health and wellbeing to meet requirements of Civil gencies Act/legislative penalties tial/data loss ational damage/loss of public confidence					

Key Controls	Key Actions & Updates
<ul> <li>Corporate Emergency Planning &amp; Business Continuity Officer &amp; Emergency Response Duty Officers</li> <li>Incident Management Teams</li> <li>Business Continuity Plans</li> <li>Civil Contingency Plans</li> <li>Civil Contingencies Act</li> <li>Tayside Resilience Partnership</li> <li>Outbreak Management Plan</li> <li>Concurrent Events &amp; Covid 19 Plan</li> </ul>	<ul> <li>Ensure Civil Contingency Plans are regularly reviewed and tested</li> <li>Table-top exercises (risk based)</li> <li>Representation on and attendance at appropriate regional and national resilience forums</li> <li>On-going engagement with local Community Resilience Groups</li> <li>Potential to complete a lesson learned exercise in view of business continuity/response to pandemic</li> </ul>
<b>Risk Owner:</b> Chief Executive <b>Risk Actionee</b> : Head of Communities Business and Resources	

Sub-Category:	Finance										
Current Risk Rating: (priority 1, 2, 3 or 4)		PRIORITY 2			<b>Risk Response:</b> (accept, avoid, reduce, transfer, share, enhance, exploit)			ACCEPT			
Inherent Inherent Impact Probability		Residual Impact	Residual Probability		Critical Major	5	10 8	15 12	20 16	25 20	
	(1-5)	(1-5)		Moderate	3		9	10	15		
	4	3		Minor	2	4	6	8	10		
-		•		트	Insignificant	1	2	3	4	5	
Inherent Score:	25	Residual Score:	esidual Score: 12		Very Low Low Medium High Very Hig Probability						
As a Result of There is a risk th			There is a risk that	<u>.</u>	Which Could Lead to						
<ul> <li>Reduced financial settlement</li> <li>Reduction in projected income</li> <li>resources to</li> </ul>				deliv ality	cient financial ver the required of services to our	<ul> <li>Detrin</li> <li>Failure</li> <li>Failure</li> <li>Reput</li> <li>Increation</li> </ul>	nental imp to comply v to delive ational los ase in savi	ailability/qua act of health with statutory o r a balanced s ngs targets a Council's res	and wellb duties budget and signific	being	

Key Controls	Key Actions & Updates
<ul> <li>Medium Term Financial Planning process</li> <li>Capital Budget</li> <li>Treasury Management</li> <li>Budget monitoring</li> <li>Forecasting/analysis</li> <li>Ongoing review of assumptions</li> <li>Continuous engagement with management and elected members</li> <li>Regular engagement with HSCP, Tayside Contracts &amp; ALEOs</li> <li>Additional COSLA returns and monitoring and lobbying for Councils nationally via CoSLA, SOLACE, and the Directors of Finance Group</li> <li>Budget review groups</li> </ul>	<ul> <li>Regular Elected Member briefing sessions have taken place, with Capital and Revenue budget updates to Council and SP&amp;R</li> <li>Commenced budget preparation and continued Elected Member review process for 2021/22 with detailed engagement to follow in the Autumn</li> <li>Medium Term Financial Plan (2021-2027) approved in September 2020</li> <li>Significant funding received from SG to support the Council's response to COVID- 19.</li> <li>Annual Governance Statement complete and submitted to Scrutiny on 09 June 2021</li> </ul>

Appendix	1
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Risk Number &	Title: SR09 – W0	ORKFORCE									
Sub-Category:	Human Resource	e									
Current Risk Rating: (priority 1,			ORITY 2		<b>sk Response:</b> (accept, avoid ansfer, share, enhance, explo			REDUCE			
Inherent			Residual		Critical	5	10	15	20	25	
Impact	Probability	Impact	Probability		Major	4	8	12	16	20	
(1-5)	(1-5)	(1-5)	(1-5)	5	Moderate	3	6	9	12	15	
4	5	4	3	mpact	Minor	2	4	6	8	10	
Inherent					Insignificant	1 Very Low	2 Low	3 Medium	4 Hiah	5 Very Hig	
Score:	20 Residual Score: 12					Probability					
As a Result of			There is a risk tha	t		Which Cou	ld Lead to	)			
<ul> <li>Inadequate workforce planning (including succession planning, policies &amp; strategies, vacancies management, wage analysis)</li> <li>Ineffective employee engagement</li> <li>Rigid/non-agile practices</li> <li>Failure to develop/train existing staff</li> <li>Lack of support for staff in dealing with additional pressures created by COVID-19 (including issues</li> </ul>					a not have the d, and agile requires to ensure very of services	<ul> <li>Detrime</li> <li>Inability legislati</li> <li>Service</li> <li>Negativ (includi decrease and skii</li> <li>Reputation</li> </ul>	ental impa y to deliver ively compl s re impacts o ng decreas sed product lls gaps)	trategic object act on health a Services in a iant manner/n upon staff and e in staff wellb ivity and mora age/Council be over	nd wellbeing satisfactory on-provision service deli peing, high a ale, high stat	and n of very ibsence, ff turnover	

#### **Key Controls**

recent years

- Workforce planning
- MA & Graduate trainee schemes
- Digital skills team and training
- Leadership skills training
- Organisational development framework, new OD approaches/methodologies
- Wellbeing/resilience/support (including links to partner organisation support resources for care workers)
- Employee engagement approaches and pulse surveys
- Leadership and management of change

**Risk Owner:** Chief Operating Officer **Risk Actionee(s)**: Corporate HR Manager, Head of Innovation (Organisational Development)

## Key Actions & Updates

- Corporate Workforce Plan 2021-2023
- Working Smarter Project
- Unwritten ground rules being refreshed
- Remote working guidance and skills for managers to work remotely being developed
- Skills and role profile review and manager support on this
- Mobilisation plans
- Return to office quality and impact fairness controls check
- Medium to longer term working approach, incorporating support, being developed
- Wellbeing conference

Sub-Category:	Property & Asse	ets									
Current Risk Rating: (priority 1, 2, 3 or 4)		PRIOR	RITY 2	<b>Risk Response:</b> (accept, avoid, reduce, transfer, share, enhance, exploit)			REDUCE				
Inherent Inherent Residual		Residual	Residual		Critical	5	10	15	20	25	
Impact	Probability	Impact	Probability (1-5)	mpact	Major	4	8	12	16	20	
(1-5)	(1-5)	(1-5)			Moderate	3	6	9	12	15	
4	4	4	3		Minor	2	4	6	8	10	
Inherent Score:	16	Residual Score:	12		Insignificant	1 Very Low	2 Low	3 Medium	4 High	5 Very Hig	
As a Result of There			There is a risk that	that Which Cou			ould Lead to				
<ul> <li>Ineffective asset management planning</li> <li>Inadequate budgeting &amp; failure of planning and investment</li> <li>Failure to respond appropriately to H&amp;S concerns raised through national enquiries/reports</li> </ul>				fit fo	and other asset or purpose or llue	<ul> <li>Increa mainte</li> <li>Increa</li> <li>Impac</li> <li>Increa</li> </ul>	enance sed health ts upon Se sed costs	ory duties due to insur & safety ris ervice delive ancial penal	sks (injury/ ry		

#### **Key Controls**

- Fire Action Plan
- Health & Safety
- Capital Investment Programme
- Structural Condition Surveys
- Partnership Arrangements with Scottish Fire and Rescue Service
- Maintenance Programmes (reactive, planned and statutory compliance

**Risk Owner:** Chief Operating Officer **Risk Actionee(s)**: Head of Property, Head of Housing, Head of ES &C, Head of Business & Resources – ECS, Head of Business & Resources – Communities

## **Key Actions & Updates**

- Asset Management/Investment Blueprint being developed
- Status and option reports for core assets
- Asset management plans
- Estate management plans
- Capital investment plans

Sub-Category: Legislation & Compliance         Current Risk Rating: (priority 1, 2, 3 or 4)         PRIO		RITY 3		<b>Risk Response:</b> (accept, avoid, reduce, transfer, share, enhance, exploit)			ACCEPT			
Inherent Impact (1-5)	Inherent Probability (1-5)	Residual Impact (1-5)	Residual Probability (1-5)		Critical Major Moderate	5 4 3	10 8 6	15 12 9	20 16 12	25 20 15
4 Inherent	4	4 Residual Score:	2		Minor Insignificant	2 1 Very Low	<b>4</b> <b>2</b> Low	6 3 Medium	8 4 High	10 5 Very Higl
	ment in training an onitoring, reporting	d controls	protected			Reputa     confide		nage/loss of	staff and	public
<ul> <li>Key Controls</li> <li>Management and staff training and communication</li> <li>Risk Assessments based on public health guidance</li> <li>Corporate Health &amp; Safety Team</li> <li>Health &amp; Safety and PPE Bronze Group</li> <li>Safe Systems of Work</li> <li>Liaison with Director of Public Health and NHS Tayside to manage local outbreaks</li> <li>Weekly COVID monitoring within ECS</li> <li>Health &amp; Safety Joint Consultative Committee</li> </ul>					ey Actions & Updates Continual monitoring throu Continual review of risk ass	gh Bronze Gi		ments		

#### Key:

#### **Exposure Rating**

Risks are prioritised as to where they fall on the Risk Scoring Grid:

- <u>Priority 1</u> Risk remains extreme even after all identified controls and treatments have been applied. There are significant risks, which may have a serious impact on the Council and the achievement of its objectives if not managed. Immediate management action needs to be taken to reduce the level of risk.
- **Priority 2** There are significant risks, which may have a serious impact on the Council or Service and the achievement of its objectives if not managed. Immediate management action needs to be taken to reduce the level of risk.
- **Priority 3** Risk is manageable after controls have been applied. Although usually accepted, these risks may require some additional mitigating to reduce Probability if this can be done cost effectively. Reassess to ensure conditions remain the same and existing actions are operating effectively.
- **Priority 4** Appropriate controls keep the risk low / negligible. These risks are being effectively managed and any further action to reduce the risk would be inefficient in terms of time and resources. Ensure conditions remain the same and existing actions are operating effectively