PERTH AND KINROSS COUNCIL

Audit Committee

1 April 2015

INTERNAL AUDIT UPDATE

Report by the Chief Internal Auditor

PURPOSE OF REPORT

This report presents a summary of Internal Audit's work against the 2014/15 annual plan.

1. BACKGROUND / MAIN ISSUES

- 1.1 The Public Sector Internal Audit Standards (PSIAS) require that the Chief Internal Auditor reports periodically to the Audit Committee on internal audit activity and on performance relative to the approved plan.
- 1.2 Work has continued on assignments included within the Internal Audit Plan for 2014/15. In addition, Internal Audit has provided support and guidance to Services for the National Fraud Initiative.
- 1.3 Internal Audit is undertaking an investigation into a whistle-blowing incident within Education & Children's Services.
- 1.4 The Chief Internal Auditor has worked closely with colleagues in Legal Services to complete a review of the fraud and corruption arrangements within the Council and has prepared new policies which were approved by the Strategic Policy and Resources Committee on 11 February 2015 (Report 15/66 refers). Continued involvement with the roll out of the Counter-Fraud and Corruption Strategy will be required to ensure that the arrangements are in place and operating effectively throughout the Council and the Chief Internal Auditor will work with colleagues to ensure that this is the case.
- 1.5 In addition, a detailed planning exercise has been undertaken to inform the Internal Audit Plan for 2015/16, which is included on the agenda for this Committee.
- 1.6 The approved assignment for integrated adult health and social care (assignment 14-21) will not result in a report at this stage. Internal Audit work in this area has focussed on involvement in the national consultation exercise for the development of Internal Audit within the arrangements and with ongoing dialogue with other local authority and health partners. Internal Audit arrangements have recently been removed from the high level Integration Scheme document. However the development of protocols for the delivery of internal audit assurance over the arrangements will continue into 2015/16.

- 1.7 Appendix A states that assignment 14-29 Review of Safes is completed. This assignment was in addition to the approved Internal Audit Plan for 2014/15 and has highlighted the need to formalise procedures and update spreadsheets. However the risks were not deemed sufficiently significant to warrant a separate audit report being issued. Internal Audit is confident that these issues are being addressed by the Services and will monitor their implementation.
- 1.8 Appendix A details those assignments where work has been completed since the last report to Audit Committee. Where appropriate, Internal Audit Reports for these assignments will be presented to the Audit Committee.
- 1.9 Appendix B shows a summary of each audit previously approved as part of the 2014/15 plan, along with the stage of progress of each assignment. Based on the work plans for each individual auditor, the indicative date for the Audit Committee to consider the report is recorded. The achievement of these scheduled dates is dependent upon the level of unplanned investigation work and engagement with Services.
- 1.10 Appendix C details areas of work which are in addition to the approved Internal Audit Plan for 2014/15 arising from either Service requests for assistance or from investigatory work.

2. CONCLUSION AND RECOMMENDATIONS

- 2.1 This report presents a summary of Internal Audit's work against the 2014/15 annual plan. It is currently anticipated that the 2014/15 Internal Audit Plan will be completed within the year.
- 2.2 It is recommended that the Committee notes progress of work against the plan for 2014/15.

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1. IMPLICATIONS, ASSESSMENTS, CONSULTATION AND COMMUNICATION

| Strategic Implications | Yes / None |
|---|------------|
| Community Plan / Single Outcome Agreement | None |
| Strategic Plan | Yes |
| Resource Implications | |
| Financial | None |
| Workforce | None |
| Asset Management (land, property, IST) | None |
| Assessments | |
| Equality Impact Assessment | Yes |
| Strategic Environmental Assessment | None |
| Sustainability (community, economic, environmental) | None |
| Legal and Governance | None |
| Risk | Yes |
| Consultation | |
| Internal | Yes |
| External | None |
| Communication | |
| Communications Plan | None |

1. Strategic Implications

1.1 Corporate Plan

- 1.1.1 The Council's Corporate Plan 2013 2018 lays out five outcome focussed strategic objectives which provide clear strategic direction, inform decisions at a corporate and service level and shape resources allocation. They are as follows:
 - (i) Giving every child the best start in life;
 - (ii) Developing educated, responsible and informed citizens;
 - (iii) Promoting a prosperous, inclusive and sustainable economy;
 - (iv) Supporting people to lead independent, healthy and active lives; and
 - (v) Creating a safe and sustainable place for future generations.
 - 1.1.2 This report relates to all of these objectives.

2. Assessments

2.1 Equality Impact Assessment

2.1.1 Under the Equality Act 2010, the Council is required to eliminate discrimination, advance equality of opportunity, and foster good relations between equality groups. Carrying out Equality Impact Assessments for plans and policies allows the Council to demonstrate that it is meeting these duties.

- 2.1.2 The information contained within this report has been considered under the Corporate Equalities Impact Assessment process (EqIA) and has been assessed as **not relevant** for the purposes of EqIA.
- 2.2 Risk
- 2.2.1 The risks are associated with the level of assurance provided on the control environment in the event that Internal Audit's planned work is not completed on time.

3. Consultation

- 3.1 Internal
- 3.1.1 The Chief Executive and Head of Finance have been consulted in the preparation of this report.

2. BACKGROUND PAPERS

No background papers, as defined by Section 50D of the Local Government (Scotland) Act 1973 (other than any containing confidential or exempt information) were relied on to any material extent in preparing the above report.

3. APPENDICES

Appendix A – Audit Activity Completed Since The Last Report To Audit Committee

Appendix B – Progress With Assignments Approved In The Internal Audit Plan for 2014/15

Appendix C – Progress With Assignments Not Included In The Internal Audit Plan for 2014/15

Appendix A

INTERNAL AUDIT UPDATE

Audit Activity Completed Since The Last Report To Audit Committee

| Audit No. | Audit Title | Service |
|-----------|--|---------------------------|
| 14-14 | General Ledger | Chief Executive's Service |
| 14-16 | Housing Repairs | Housing & Community Care |
| 14-18 | Housing Benefits | Housing & Community Care |
| 14-19 | Regulatory Services | The Environment Service |
| 14-20 | Capital Projects | All Services |
| 14-21 | Integrated Adult Health & Social Care* | Corporate |
| 14-29 | Review of safes* | All Services |

^{*} No report required for this assignment

Appendix B

Progress With Assignments Approved In The Internal Audit Plan for 2014/15 as at May 2014

| Audit No. | Audit Title | Original Anticipated Audit Committee | Assignment brief approved | Factual accuracy confirmed | Draft Report issued | Final Report issued | Audit Committee Date ^ |
|--------------|--|---|---------------------------------|----------------------------------|------------------------|------------------------|------------------------------|
| 14-01 | Business Continuity Follow Up | Jun 2014 | 12 March 2014 | 13 May 2014 | 13 May 2014 | 14 May 2014 | June 2014 |
| 14-02 | Flood Mitigation | Sep 2014 | 25 April 2014 | 28 July 2014 | 1 August 2014 | 19 August 2014 | September 2014 |
| 14-03 | School Attendance Management | Sep 2014 | 1 May 2014 | 13 August 2014 | 18 August 2014 | 19 August 2014 | September 2014 |
| 14-04 | Adult Support & Protection | Sep 2014 | 7 May 2014 | 24 July 2014 | 31 July 2014 | 20 August 2014 | September 2014 |
| 14-05 | Housing Standard Delivery Plan | Sep 2014 | 5 May 2014 | 29 July 2014 | 1 August 2014 | 19 August 2014 | September 2014 |
| 14-06 | Petty Cash | Jun 2014 | 7 May 2014 | 16 May 2014 | 16 May 2014 | 20 May 2014 | June 2014 |
| 14-07 | Data Protection | Feb 2015 | 31 July 2014 | 21 October 2014 | 21 October 2014 | 31 October 2014 | November 2014 |
| 14-08 | Employee Expenses | Sep 2014 | 5 June 2014 | 15 October 2014 | 21 October 2014 | 3 November 2014 | November 2014 |
| 14-09 | Financial Management of Secondary Schools: | Nov 2014 | 15 May 2014 | | | | |
| | (a) Blairgowrie High School | | | 1 September 2014 | 1 September 2014 | 21 October 2014 | November 2014 |
| | (b) Perth Grammar School | | | 15 October 2014 | 15 October 2014 | 21 October 2014 | November 2014 |

| Audit No. | Audit Title | Original Anticipated Audit Committee | Assignment brief approved | Factual accuracy confirmed | Draft Report issued | Final Report issued | Audit Committee Date ^ |
|--------------|--|---|---------------------------------|----------------------------------|------------------------|------------------------|------------------------------|
| 14-10 | Rent Arrears | Sep 2014 | 1 August 2014 | 27 August 2014 | 29 August 2014 | 3 November 2014 | November 2014 |
| 14-11 | Management of Contracts | Nov 2014 | 29 September 2014 | 5 November 2014 | 6 January 2015 | 9 January 2015 | February 2015 |
| 14-12 | Quality of Residential Care | Feb 2015 | 7 August 2014 | 17 December 2014 | 18 December 2014 | 5 January 2015 | February 2015 |
| 14-13 | Management of Relationship with Live Active Leisure | Feb 2015 | 20 November 2014 | 18 December 2014 | 23 December 2014 | 8 January 2015 | February 2015 |
| 14-14 | General Ledger | Apr 2015 | 19 January 2015 | 18 February 2015 | 18 February 2015 | 3 March 2015 | April 2015 |
| 14-15 | IT Change Management | Feb 2015 | 28 November 2014 | 22 December 2014 | 7 January 2015 | 12 January 2015 | February 2015 |
| 14-16 | Housing Repairs | Apr 2015 | 9 February 2015 | 26 February 2015 | 27 February 2015 | 6 March 2015 | April 2015 |
| 14-17 | Online Payments in Schools | Apr 2015 | 24 November 2014 | 13 March 2015 | 18 March 2015 | | June 2015 |
| 14-18 | Housing Benefits | Apr 2015 | 27 January 2015 | 9 March 2015 | 11 March 2015 | 17 March 2015 | April 2015 |
| 14-19 | Regulatory Services | Apr 2015 | 26 January 2015 | 27 February 2015 | 27 February 2015 | 27 February 2015 | April 2015 |
| 14-20 | Capital Projects | Apr 2015 | 21 October 2014 | 4 March 2015 | 4 March 2015 | 6 March 2015 | April 2015 |
| 14-21 | Integrated Adult Health & Social Care | To be determined | Not applicable | Not applicable | Not applicable | Not applicable | Not applicable |

| Audit No. | Audit Title | Original Anticipated Audit Committee | Assignment brief approved | Factual accuracy confirmed | Draft Report issued | Final Report issued | Audit Committee Date ^ |
|--------------|---|---|---------------------------------|----------------------------------|------------------------|------------------------|------------------------------|
| 14-22 | Property System: Interim Report a | Jun 2015 | 12 May 2014 | 22 July 2014 | 1 August 2014 | 21 August 2014 | September 2014 |
| 14-24 | Cycling Walking Safer Streets Grant Claim | Not applicable | 26 May 2014 | 30 June 2014 | Not applicable | Not applicable | Not applicable |
| 14-25 | Bus Service Operators Grant (6 monthly) | Not applicable | 5 August 2014 | 20 August 2014 | Not applicable | Not applicable | Not applicable |
| 14-26 | Bus Service Operators Grant (6 monthly) | Not applicable | 29 October 2014 | 15 December 2014 | Not applicable | Not applicable | Not applicable |
| 14-36 | Discretionary Housing Payment | June 2014 | 18 February 2015 | 27 February 2015 | 18 March 2015 | | June 2014 |
| 14-37 | Implementation of Children & Young People Scotland Act | June 2014 | 17 February 2015 | 9 March 2015 | 11 March 2015 | | June 2014 |

^ Dates in bold are when reports have been considered by Audit Committee. Other dates are the current anticipated dates for consideration by Audit Committee where this differs from the originally anticipated date.

It is not anticipated that reports will be required to be issued for the certification of grant claims. Reports will only be issued where weaknesses in controls are identified which require action.

Appendix C

Progress With Assignments Not Included In The Internal Audit Plan for 2014/15

| Ass No. | Assignment Description | State of progress | Draft Report issued | Final Report issued | Audit Committee Date |
|------------|--|-------------------|------------------------|------------------------|----------------------------|
| 14-23 | Public Conveniences | Completed | 25 July 2014 | 20 August 2014 | September 2014 |
| 14-27 | Blairgowrie Area Office | Completed | Not Applicable | Not applicable | Not applicable |
| 14-28 | Consultancy – Following the Public Pound follow up | Completed | Not applicable | Not applicable | Not applicable |
| 14-29 | Review of safes | Completed | Not applicable | Not applicable | Not applicable |
| 14-30 | Safeguarding Cash on School Excursions | Completed | 2 July 2014 | 19 August 2014 | September 2014 |
| 14-31 | SCOTS audit | Completed | Not applicable | Not applicable | Not applicable |
| 14-32 | Cash Office | Completed | Not applicable | Not applicable | Not applicable |
| 14-33 | Continued whistle-blower engagement (TES) | Completed | Not applicable | Not applicable | Not applicable |
| 14-34 | ECS whistle-blowing | Ongoing | | | |
| 14-35 | Housing & Community Care Petty Cash | Ongoing | | | |

When additional work is undertaken during the year, a report will only be issued where the review highlights areas for improvement in the control environment or significant risks.